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30xbri:sharesiso4217:USDiiso4217:USDxbri:sharesczfs:Securityxbri:pureczfs:Loan UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549 FORM 10-Q â˜ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 For  
the quarterly period ended June 30, 2024 Or â˜ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934  
For the transition period from \_\_\_\_\_ to \_\_\_\_\_ Commission file number 0-13222 CITIZENS FINANCIAL SERVICES, INC. (Exact  
name of registrant as specified in its charter) PENNSYLVANIA A 23-2265045 (State or other jurisdiction of incorporation or organization) A (I.R.S. Employer  
Identification No.) 15 South Main Street Mansfield, Pennsylvania A 16933 (Address of principal executive offices)(Zip Code) Registrantâ™s telephone number,  
including area code: (570) 662â€ 2121 N/A (Former Name, former address and former fiscal year, if changed since last report) Securities registered pursuant  
to Section 12(b) of the Act: Common Stock, Par value \$1.0 per share A CZFS A The Nasdaq Stock Market, LLC Title of Each Class A Trading Symbol (s)  
Name of Each Exchange on Which Registered Indicate by check mark whether the registrant (1) has filed all reports to be filed by Section 13 or 15(d) of the  
Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has  
been subject to such filing requirements for the past 90 days. Yesâ˜ Noâ˜ Indicate by check mark whether the registrant has submitted electronically every  
Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (Â\$232.405 of this chapter) during the preceding 12 months (or for such  
shorter period that the registrant was required to submit such files). A Yesâ˜ Noâ˜ Indicate by check mark whether the registrant is a large accelerated  
filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of âœlarge accelerated  
filerâ€, âœaccelerated filerâ€, âœsmaller reporting companyâ€ and âœemerging growth companyâ€ in Rule 12b-2 of the Exchange Act. Large accelerated  
filer A A A A A Non-accelerated filer A A A A Emerging growth company A A A A  
A If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new  
or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. A Indicate by check mark whether the registrant is a shell  
company (as defined in Rule 12b-2 of the Exchange Act). A Yes â˜ Noâ˜ The number of outstanding shares of the Registrantâ™s Common Stock, as of  
August 1, 2024, was 4,759,931. Citizens Financial Services, Inc. Form 10-Q INDEX A PAGE Part I FINANCIAL INFORMATION A Item 1. Financial  
Statements (unaudited): A Consolidated Balance Sheet as of June 30, 2024 and December 31, 2023 A Consolidated Statement of Income (Loss) for the  
Three and Six Months Ended June 30, 2024 and 2023 A Consolidated Statement of Comprehensive Income (Loss) for the Three and Six Months ended June  
30, 2024 and 2023 A Consolidated Statement of Changes in Stockholdersâ™ Equity for the Three and Six Months ended June 30, 2024 and 2023 A  
Consolidated Statement of Cash Flows for the Six Months ended June 30, 2024 and 2023 A Notes to Consolidated Financial Statements 6-33 Item 2.



accretion of loans and other assets Â (2,243 ) Â (825 ) Amortization and accretion of investment securities Â 759 Â 826 Â Deferred income taxes Â 425 Â 125 Â Investment securities losses, net Â 33 Â 343 Â Earnings on bank owned life insurance Â (996 ) Â (452 ) Vesting of restricted stock Â 168 Â 150 Â Originations of loans held for sale Â (74,816 ) Â (12,730 ) Proceeds from sales of loans held for sale Â 70,820 Â 9,444 Â Realized gains on loans sold Â (896 ) Â (214 ) Realized gains on sale of Braavo Â (1,102 ) Â - Decrease in accrued interest receivable Â 261 Â 275 Â Gain on sale of foreclosed assets held for sale Â (119 ) Â (67 ) Increase in accrued interest payable Â 1,184 Â 139 Â Other, net Â 6,956 Â (2,219 ) Net cash provided by operating activities Â 16,478 Â 2,901 Â CASH FLOWS FROM INVESTING ACTIVITIES: Â Available-for-sale securities: Â Purchase of securities Â (14,045 ) Â (10,246 ) Proceeds from sales of loans held for sale Â 27,061 Â 10,336 Â Purchase of securities Â (14,045 ) Â (10,246 ) Proceeds from sale of equity securities Â 335 Â 67 Â Purchase of interest bearing time deposits with other banks Â (100 ) Â - Proceeds from matured interest bearing time deposits with other banks Â 350 Â 1,241 Â Proceeds from life insurance Â 1,147 Â - Proceeds from redemption of regulatory stock Â 15,665 Â 10,839 Â Purchase of regulatory stock Â (14,135 ) Â (12,789 ) Net (increase) decrease in loans Â (13,486 ) Â 40,119 Â Purchase of premises and equipment Â (226 ) Â (1,926 ) Investments in low income housing partnerships Â - (591 ) Proceeds from sale of foreclosed assets held for sale Â 392 Â 233 Â Proceeds from sale of Braavo assets Â 7,185 Â - Acquisition, net of cash paid Â - A Â 4,905 Â Net cash provided by investing activities Â 10,143 Â 128,692 Â CASH FLOWS FROM FINANCING ACTIVITIES: Â Acquisition of cash and cash equivalents: Â Net decrease in deposits Â (48,385 ) Â (111,473 ) Proceeds from long-term borrowings Â - A Â 20,000 Â Repayments of long-term borrowings Â (5,000 ) Â - Net increase (decrease) in short-term borrowed funds Â 17,099 Â (17,731 ) Purchase of treasury and restricted stock Â (81 ) Â - Dividends paid Â (4,639 ) Â (3,891 ) Net cash used by financing activities Â (41,006 ) Â (113,095 ) Net (decrease) increase in cash and cash equivalents Â (14,385 ) Â 18,498 Â CASH AND CASH EQUIVALENTS AT BEGINNING OF PERIOD Â 52,818 Â 26,211 Â CASH AND CASH EQUIVALENTS AT END OF PERIOD Â \$ 38,433 Â \$ 44,709 Â A Â A Â A Â A Supplemental Disclosures of Cash Flow Information: Â Interest paid A \$ 32,393 Â \$ 14,892 Â Income taxes paid Â 750 Â \$ 3,600 Â Loans transferred to foreclosed property Â 2,490 Â \$ 49 Â Right of use asset and liability Â 169 Â \$ 5 Â Stock Dividend Â \$ 2,047 Â \$ 3,021 Â CECL adjustment Â \$ - A Â \$ 3,300 Â A Â A Â A Â Acquisition of Â A Â A Â HV Bancorp, Inc. Â Non-cash assets acquired Â A Â A Â A Â Available-for-sale securities Â A Â A Â A Â \$ 79,248 Â Interest bearing time deposits with other banks Â A Â A Â A Â - Loans held for sale Â A Â A Â A Â 10,750 Â Loans Â A Â A Â A Â 475,338 Â Premises and equipment Â A Â A Â A Â 2,310 Â Accrued interest receivable Â A Â A Â A Â 2,226 Â Bank owned life insurance Â A Â A Â A Â 10,387 Â Intangibles Â A Â A Â A Â 2,972 Â Deferred tax asset Â A Â A Â A Â 8,392 Â Other assets Â A Â A Â A Â 18,213 Â Goodwill Â A Â A Â A Â 53,382 Â A Â A Â A Â 663,218 Â A Â A Â A Â A Â A Â A Â A Â Liabilities assumed Â A Â A Â A Â A Noninterest-bearing deposits Â A Â A Â A Â 197,549 Â Interest-bearing deposits Â A Â A Â A Â A Â 335,816 Â Accrued interest payable Â A Â A Â A Â 885 Â Borrowed funds Â A Â A Â A Â 58,647 Â Other liabilities Â A Â A Â A Â 11,674 Â A Â A Â A Â A Â 604,571 Â Net non-cash assets acquired Â A Â A Â A Â 58,647 Â Cash and cash equivalents acquired Â A Â A Â A Â \$ 18,017 Â The accompanying notes are an integral part of these unaudited consolidated financial statements. 5 Index CITIZENS FINANCIAL SERVICES, INC. NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) Note 1 â€œ Basis of Presentation Citizens Financial Services, Inc. (individually and collectively with its direct and indirect subsidiaries, the â€œ Company â€) is a Pennsylvania corporation and its wholly owned subsidiary is CZFS Acquisition Company, LLC. CZFS Acquisition Company, LLC is the holding company of its wholly owned subsidiary, First Citizens Community Bank (the â€œ Bank â€), and of the Bankâ€™s wholly owned subsidiaries, First Citizens Insurance Agency, Inc. (â€œ First Citizens Insurance â€) and 1st Realty of PA LLC (â€œ Realty â€). The accompanying consolidated financial statements have been prepared pursuant to rules and regulations of the Securities and Exchange Commission (â€œ SEC â€) and in conformity with U.S. generally accepted accounting principles. Â Because this report is based on an interim period, certain information and footnote disclosures normally included in financial statements prepared in accordance with U.S. generally accepted accounting principles have been condensed or omitted. Â Certain of the prior year amounts have been reclassified to conform with the current year presentation. Â Such reclassifications had no effect on net income or stockholdersâ€™ equity. Â All material interâ€œ company balances and transactions have been eliminated in consolidation. In the opinion of management of the Company, the accompanying interim consolidated financial statements at June 30, 2024 and for the periods ended June 30, 2024 and 2023 include all adjustments, consisting of only normal recurring adjustments, necessary for a fair presentation of the financial condition and the results of operations at the dates and for the periods presented. In preparing the consolidated financial statements, management is required to make estimates and assumptions that affect the reported amounts of assets and liabilities as of the date of the balance sheet and of revenues and expenses for the periods covered by the Consolidated Statement of Income. The financial performance reported for the Company for the six month period ended June 30, 2024 is not necessarily indicative of the results to be expected for the full year. Â This information should be read in conjunction with the Companyâ€™s Annual Report on Form 10-K for the year ended December 31, 2023. Accounting Pronouncements Adopted in 2023 In June 2016, the FASB issued ASU No. 2016-13, â€œ Financial Instruments â€œ Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instrumentsâ€ and subsequent related updates. This ASU replaces the incurred loss methodology for recognizing credit losses and requires businesses and other organizations to measure the current expected credit losses (CECL) on financial assets measured at amortized cost, including loans and held-to-maturity securities, net investments in leases, off-balance sheet credit exposures such as unfunded commitments, and other financial instruments. In addition, ASC 326 requires credit losses on available-for-sale debt securities to be presented as an allowance rather than as a write-down when management does not intend to sell or believes that it is not more likely than not they will be required to sell. This guidance became effective on January 1, 2023 for the Company. The results reported for periods beginning after January 1, 2023 are presented under ASC 326 while prior period amounts continue to be reported in accordance with previously applicable accounting standards. The Company adopted this guidance, and subsequent related updates, using the modified retrospective approach for all financial assets measured at amortized cost, including loans and held-to-maturity debt securities, available-for-sale debt securities and unfunded commitments. On January 1, 2023, the Bank recorded a cumulative effect increase to retained earnings of \$1.8 million, net of tax, of which \$3.3 million related to loans and (\$1.1) million related to unfunded commitments. The Company adopted the provisions of ASC 326 related to financial assets purchased with credit deterioration (PCD) that were previously classified as purchased credit impaired (PCI) and accounted for under ASC 310-30 using the prospective transition approach. In accordance with the standard, management did not reassess whether PCI assets met the criteria of PCD assets as of the date of adoption. 6 Index The Company expanded the pooling utilized under the legacy incurred loss method to include additional segmentation based on risk. The impact of the change from the incurred loss model to the current expected credit loss model is detailed below (in thousands): Â A January 1, 2023 Â A Â A Pre-adoption Â A Adoption Impact Â A As Reported Â A Assets Â A Â A Â A Â A Â A Allowance for credit losses - loans Â A Â A Â A Â A Â A Real estate loans: Â A Â A Â A Â A Â Residential Â \$ 1,056 Â \$ 79 Â \$ 1,135 Â Commercial Â 10,120 Â (3,070 ) Â 7,050 Â Agricultural Â 4,589 Â (1,145 ) Â 3,444 Â Construction Â 801 Â (103 ) Â 698 Â Consumer Â 135 Â 1,040 Â 1,175 Â Other commercial loans Â 1,040 Â (328 ) Â 712 Â Other agricultural loans Â 489 Â (219 ) Â 270 Â State and political subdivision loans Â 322 Â (280 ) Â 42 Â Unallocated Â - Â 726 Â 726 Â Total Â \$ 18,552 Â \$ (3,300 ) Â \$ 15,252 Â A Â A Â A Â A Â A Liabilities Â A Â A Â A Â A Â A Allowance for Credit Losses - Off-Balance Sheet credit Exposure Â 165 Â \$ 1,064 Â \$ 1,229 Â The Company adopted the provisions of ASC 326 related to presenting other-than-temporary impairment on available-for-sale debt securities prior to January 1, 2023 using the prospective transition approach, though no such charges had been recorded on the securities held by the Company as of the date of adoption. In March 2022, the FASB issued ASU No. 2022-02, â€œ Financial Instruments - Credit Losses (Topic 326): Troubled Debt Restructurings and Vintage Disclosures.â€ The amendments eliminate the accounting guidance for troubled debt restructurings by creditors that have adopted CECL and enhance the disclosure requirements for modifications of receivables made with borrowers experiencing financial difficulty. In addition, the amendments require disclosure of current period gross write-offs by year of origination for financing receivables and net investment in leases in the existing vintage disclosures. This ASU became effective on January 1, 2023 for the Corporation. The adoption of this ASU resulted in updated disclosures within our financial statements but otherwise did not have a material impact on the Companyâ€™s consolidated financial statements. Loans Â A loan is classified as a modified loan to a borrower experiencing financial difficulty when a contractual loan modification in the form of principal forgiveness, an interest rate reduction, an other-than-significant payment delay or a term extension (or a combination thereof) has been granted to an existing borrower experiencing financial difficulties. The goal when modifying a credit is to establish a reasonable period of time to provide cash flow relief to customers experiencing cash flow difficulties. Accruing modified loans to borrowers experiencing financial difficulty are primarily comprised of loans on which interest is being accrued under the modified terms, and the loans are current or less than 90 days past due. Allowance for Credit Losses â€œ Loans and Leases The allowance for credit losses (ACL) on loans and leases is a valuation account that is used to present the net amount expected to be collected on a loan or lease. The ACL for loans and leases is adjusted through provision for credit losses as a charge against, or credit to, earnings. Loans and leases deemed to be uncollectible are charged against the ACL on loans and leases, and any subsequent recoveries are credited to the ACL. Management evaluates the ACL on a quarterly basis. When changes in the reserve are necessary, an adjustment is made. 7 Index Depending on the nature of the pool of financial assets with similar risk characteristics, the models utilized by the Company to estimate expected credit losses include a discounted cash flow (â€œ DCF â€) model that discounts instrument-level contractual cash flows, adjusted for prepayments and curtailments, incorporating loss expectations, and a weighted average remaining maturity model which contemplates expected losses at a pool-level, utilizing historic loss information. The Companyâ€™s models for estimating the allowance for credit losses consider available relevant information about the collectability of cash flows, including information about past events, current conditions, and reasonable and supportable forecasts. Â Management compares the results of this calculation to the amortized cost basis to determine its allowance for credit loss balance. Management uses relevant available information, from internal and external sources, relating to past events, current conditions, and reasonable and supportable forecasts in calculating its ACL. Historical credit loss experience provides the basis for the estimation of expected credit losses. Management determines whether there is a need to make qualitative adjustments to historical loss information by monitoring certain factors including differences in current loan-specific risk characteristics as well as for changes in external or environmental conditions, or other relevant factors. The contractual term used in projecting the cash flows of a loan is based on the maturity date of a loan, and is adjusted for prepayment or curtailment assumptions which may shorten that contractual time period. Options to extend are considered by management in determining the contractual term. The key inputs to the DCF model are (1) probability of default, (2) loss given default, (3) prepayment and curtailment rates, (4) reasonable and supportable economic forecasts, (5) forecast reversion period, (6) expected recoveries on charged off loans, and (7) discount rate. Probability of Default (PD) In order to incorporate economic factors into forecasting within the DCF model, management elected to use the Loss Driver method to generate the PD rate inputs. The Loss Driver method analyzes how one or more economic factors change the default rate using a statistical regression analysis. Management selected economic factors that had strong correlations to historical default rates. Loss Given Default (LGD) Management elected to use the Frye Jacobs parameter for determining the LGD input, which is an estimation technique that derives a LGD input from segment specific risk curves that correlates LGD with PD. Prepayment and Curtailment Rates













Management's Discussion and Analysis of Financial Condition and Results of Operations Forward-Looking Statements We have made forward-looking statements in this document, and in documents that we incorporate by reference, that are subject to risks and uncertainties. Forward-looking statements include information concerning possible or expected future results of operations of Citizens Financial Services, Inc., CZFS Acquisition Company, LLC, First Citizens Community Bank, First Citizens Insurance Agency, Inc., 1st Realty of PA LLC or the combined Company. When we use words such as "believes," "expects," "anticipates," or similar expressions, we are making forward-looking statements. For a variety of reasons, actual results could differ materially from those contained in or implied by forward-looking statements. The Company cautions readers that the following important factors, among others, could in the future affect the Company's actual results and could cause the Company's actual results for subsequent periods to differ materially from those expressed in any forward-looking statement: Interest rates could change more rapidly or more significantly than we expect or the yield curve could remain inverted for a longer period than anticipated. The economy could change significantly in an unexpected way, which would cause the demand for new loans and the ability of borrowers to repay outstanding loans to change in ways that our models do not anticipate. The financial markets could suffer a significant disruption, which may have a negative effect on our financial condition and that of our borrowers, and on our ability to raise money by issuing new securities. It could take us longer than we anticipate implementing strategic initiatives, including expansions, designed to increase revenues or manage expenses, or we may be unable to implement those initiatives at all. Acquisitions and dispositions of assets and companies could affect us in ways that management has not anticipated. We may become subject to new legal obligations or the resolution of litigation may have a negative effect on our financial condition or operating results. We may become subject to new and unanticipated accounting, tax, regulatory or compliance practices or requirements. Failure to comply with any one or more of these requirements could have an adverse effect on our operations. We could experience greater loan delinquencies than anticipated, adversely affecting our earnings and financial condition. We could experience greater losses than expected due to the ever-increasing volume of information theft and fraudulent scams impacting our customers and the banking industry. We could lose the services of some or all of our key personnel, which would negatively impact our business because of their business development skills, financial expertise, lending experience, technical expertise and market area knowledge. The agricultural economy is subject to extreme swings in both the costs of resources and the prices received from the sale of products as a result of weather, government regulations, international trade agreements and consumer tastes, which could negatively impact certain of our customers. Loan concentrations in certain industries could negatively impact our results, if financial results or economic conditions deteriorate. Companies providing support services related to the exploration and drilling of the natural gas reserves in our market area may be affected by federal, state and local laws and regulations such as restrictions on production, permitting, changes in taxes and environmental protection, which could negatively impact our customers and, as a result, negatively impact our loan and deposit volume and loan quality. Additionally, the activities the companies providing support services related to the exploration and drilling of the natural gas reserves may be dependent on the market price of natural gas. As a result, decreases in the market price of natural gas could also negatively impact these companies, our customers. 34 Index Additional factors that may affect our results are discussed under "Part II" Item 1A "Risk Factors" in this report and in the Company's 2023 Annual Report on Form 10-K under "Item 1.A/ Risk Factors." Except as required by applicable law and regulation, we assume no obligation to update or revise any forward-looking statements after the date on which they are made. Critical Accounting Policies See Note 1, "Basis of Presentation" for additional information on the adoption of ASC 326, which changes the methodology under which management calculates its reserve for loans and investment securities, now referred to as the allowance for credit losses. Management considers the measurement of the allowance for credit losses to be a critical accounting policy. Introduction The following is management's discussion and analysis of the Company's consolidated financial condition and results of operations at the dates and for the periods presented in the accompanying consolidated financial statements for the Company. Our consolidated financial condition and results of operations consist almost entirely of the Bank's financial condition and results of operations. Management's discussion and analysis should be read in conjunction with the preceding financial statements presented under Part I and the Company's audited consolidated financial statements contained in the Company's Annual Report on Form 10-K for the year ended December 31, 2023. The results of operations for the three and six months ended June 30, 2024 are not necessarily indicative of the results you may expect for the full year. The Company engages in the general business of banking throughout our service area of Potter, Tioga, Clinton, Bradford, Lycoming and Centre counties in north central Pennsylvania, Lebanon, Berks, Schuylkill, Lancaster and Chester counties in south central Pennsylvania and Allegany County in southern New York and with the MidCoast acquisition, the Cities of Wilmington and Dover, Delaware. We also have a limited branch office in Union county, Pennsylvania, which primarily serves agricultural and commercial customers in the central Pennsylvania market. With the HVBC acquisition, we have expanded further into southeast Pennsylvania, including Montgomery, Bucks and Philadelphia Counties as well as Burlington County, New Jersey through the acquisition of five full service branches, four mortgage centers and one business banking facility. We maintain our central office in Mansfield, Pennsylvania. Presently we operate 48 banking facilities, 39 of which operate as bank branches. In Pennsylvania, the Company has full service offices located in Mansfield, Blossburg, Ulysses, Genesee, Wellsboro, Troy, Sayre, Canton, Gillett, Millerton, LeRaysville, Towanda, Rome, the Mansfield Wal-Mart Super Center, Mill Hall, Williamsport, Schuylkill Haven, Friedensburg, Mt. Aetna, Fredericksburg, Mount Joy, Ephrata, Fivepointville, State College, Kennett Square, Warrington, Plumsteadville, Philadelphia, two branches near the city of Lebanon and two branches in Huntingdon Valley. The limited branch office is located in Winfield, Pennsylvania. In New York, our office is in Wellsville. In Delaware, we have three branches in Wilmington and one in Dover. The mortgage centers acquired as part of the acquisition are located in Montgomeryville, PA, Huntingdon Valley, PA, Philadelphia, PA and Mount Laurel, NJ. The business banking facility is located in Philadelphia, PA. The Company has submitted to open a limited purpose banking office in Georgetown, Delaware and is awaiting regulatory authorization. Risk Management Risk identification and management are essential elements for the successful management of the Company. In the normal course of business, the Company is subject to various types of risk, including interest rate, credit, liquidity, reputational and regulatory risk. Interest rate risk is the sensitivity of net interest income and the market value of financial





result of the higher market interest rate environment, the yield on average interest earning assets increased 86 basis points from 4.72% to 5.58% resulting in an increase in interest income of \$3,686,000. Total loan interest income increased \$11,069,000 for the three months ended June 30, 2024 compared to the same period last year, primarily as a result of the HVBC acquisition. Interest income on residential mortgage loans increased \$2,064,000. The change due to rate was an increase of \$310,000 as the average yield on residential mortgages increased from 5.39% to 5.87% as a result of the higher rate environment during the second half of 2023 and all of 2024. The average balance of residential mortgage loans increased \$122.3 million primarily as a result of the HVBC acquisition. This resulted in an increase of \$1,754,000 on total interest income due to volume. The average balance of construction loans increased \$93.5 million primarily as a result of the HVBC acquisition and the projects in our southeastern Pennsylvania market. This resulted in an increase of \$1,648,000 on total interest income due to volume. The change due to rate was an increase of \$366,000 as the average yield on construction loans increased from 5.99% to 7.39% as a result of the higher rate environment. The average balance of commercial loans increased \$267.8 million from a year ago. The growth was primarily attributable to growth in the Delaware market and the HVBC acquisition. This had a positive impact of \$4,069,000 on total interest income due to volume. The yield increased 86 basis points to 6.48% due to the higher rate environment experienced during the second half of 2023 and all of 2024, which increased loan interest income \$2,313,000. The average yield of agricultural loans increased 31 basis points to 5.21% due to the higher rate environment resulting in an increase in income of \$265,000. The average balance of other loans increased \$8.0 million as a result of outstanding student loans. This resulted in an increase of \$154,000 on total interest income due to volume. The average yield on other loans increased 58 basis points to 8.08% due to the rate earned on the student loans, resulting in an increase in interest income of \$93,000. Total interest expense increased \$7,713,000 for the three months ended June 30, 2024 compared with the comparative period last year as a result of an increase in the volume of interest-bearing liabilities and an increase in rate on interest-bearing liabilities. Interest expense increased \$2,631,000 due to volume as a result of an increase in interest bearing liabilities of \$447.2 million. The average rate paid on interest-bearing liabilities increased from 2.00% to 3.00%. The increase was driven by the Federal Reserve interest rate increases in 2022 and 2023, which caused interest expenses to increase \$5,082,000. 42 Index The average balance of interest bearing deposits increased \$429.9 million from June 30, 2023 to June 30, 2024 primarily due to the HVBC acquisition, which was offset by customer funds transferred to higher-yielding investment alternatives as well as a reduction in municipal deposits to fund projects in various municipalities. The effect of these volume changes was an increase in interest expense of \$2,444,000. The average rate paid on interest bearing deposits was 2.67% for the three months ended June 30 2024 and 1.49% for the comparable period in 2023. This resulted in an increase in interest expense of \$4,731,000. The increase was due to the Federal Reserve increasing interest rates during 2022 and 2023. The average balance of other borrowed funds increased \$17.2 million from borrowings acquired as part of the HVBC acquisition. This resulted in an increase in interest expense of \$187,000. There was an increase in the average rate paid on other borrowed funds from 4.45% to 4.89% due to the interest rate increases by the Federal Reserve that increased borrowings costs resulting in an increase in interest expense of \$351,000. Provision for Credit Losses For the six month period ended June 30, 2024, we recorded a provision for credit losses of \$2,787,000, which represents a decrease of \$2,066,000 from the \$4,853,000 provision recorded in the corresponding six months of last year. The provision for 2023 includes \$4,591,000 associated with the HVBC acquisition and \$162,000 as a provision for off-balance sheet items, which is also primarily attributable to the HVBC acquisition. Excluding these items, the provision for 2024 is \$2,687,000 more than the comparable period in 2023 and is due to an increase in non-performing other commercial loans that were originated by HVBC that subsequent to the acquisition have deteriorated. The provision in 2024 is also higher due to an increase in past due loans, the vast majority of which were acquired as part of the HVBC acquisition, and an increase in classified loans. (see *Financial Condition* Allowance for Credit Losses and Credit Quality Risk). For the three months ended June 30, 2024, we recorded a provision for credit losses of \$2,002,000, which represents a decrease of \$2,851,000 from the \$4,853,000 provision recorded in the corresponding three months of last year. The provision for 2023 includes \$4,591,000 associated with the HVBC acquisition and \$162,000 as a provision for off-balance sheet items, which is also primarily attributable to the HVBC acquisition. Excluding these items, the provision for 2024 is \$1,902,000 more than the comparable period in 2023 and is due to an increase in non-performing other commercial loans that were originated by HVBC that subsequent to the acquisition have deteriorated. The provision in 2024 is also higher due to an increase in past due loans, the vast majority of which were acquired as part of the HVBC acquisition, and an increase in classified loans. Non-interest Income The following table shows the breakdown of non-interest income for the three and six months ended June 30, 2024 and 2023 (dollars in thousands):

Change	2024	2023	Amount	%	Service charges	\$ 2,757	\$ 2,504	\$ 253	10.1	Trust																																		
445	411	34	8.3	Brokerage and insurance	1,228	956	272	28.5	Gains on loans sold	896																																		
214	682	318.7	Equity security losses, net	(32)	(292)	260	(89.0)	Available for sale security losses, net	-																																			
51	51	(100.0)	Gain on sale of Braavo division	1,102	-	1,102	NA	Earnings on bank owned life insurance	996																																			
452	544	120.4	Other	915	260	655	251.9	Total	\$ 8,307																																			
43	43	46.3	Three months ended June 30,	181	20	110	10.0	Service charges	\$ 1,385																																			
7.1	7.1	7.1	Change	563	442	121	27.4	Average	\$ 1,293																																			
201	169	310	Brokerage and insurance	169	183.4	183.4	Equity security losses, net	17.6	Gains on loans sold																																			
1593	4314	27.7	Occupancy	2,590	1,649	941	57.1	Available for sale security losses, net	-																																			
15	51	(100.0)	Gain on sale of Braavo division	51	51	51	NA	Earnings on bank owned life insurance	328																																			
218	234	40.2	Other	94	40.2	40.2	40.2	NA	381																																			
46.3	46.3	46.3	Non-interest income for the six months ended June 30, 2024 totaled \$8,307,000, an increase of \$3,853,000 when compared to the same period in 2023. For the three months ended June 30, 2024, non-interest income increased \$1,056,000 to \$3,336,000. During the first six months of 2024, net equity security losses amounted to \$32,000 as a result of market losses associated with general banking stock losses compared with a \$292,000 loss in the comparable 2023 period associated with market conditions for that period. There were no sales of available for sale securities during the first six months of 2024. During the six months ended June 30, 2023, there were \$51,000 of losses from the sale of \$10.0 million available for sale municipal securities. Additionally, \$76.5 million of securities obtained as part of the acquisition were sold for no gain or loss during the second quarter of 2023. The increase in gains on loans sold for the three and six month periods ended June 30, 2024 compared to 2023 is attributable to the HVBC acquisition and their residential lending model, which focused on originating and selling residential mortgage loans, which includes the use of interest rate locks and other derivative activities, which is included in other income. The increase in earnings on bank owned life insurance is due to the HVBC acquisition, as well as the death benefits received upon the passing of a former employee. During the first quarter of 2024, the Company completed the sale of certain assets acquired as part of the HVBC acquisition, which included loans and accrued interest, and software, as well as transferring certain contracts, processes and employees of a division internally known as Braavo. The proceeds from the sale totaled approximately \$7.2 million and generated a pre-tax gain of approximately \$1.1 million. Non-interest Expense The following tables reflect the breakdown of non-interest expense for the three and six months ended June 30, 2024 and 2023 (dollars in thousands): <table border="1"> <thead> <tr> <th>Change</th> <th>2024</th> <th>2023</th> <th>Amount</th> <th>%</th> <th>Salaries and employee benefits</th> <th>\$ 19,907</th> </tr> </thead> <tbody> <tr> <td>15,593</td> <td>4,314</td> <td>27.7</td> <td>Occupancy</td> <td>2,590</td> <td>1,649</td> <td>941</td> <td>57.1</td> <td>Furniture and equipment</td> <td>531</td> </tr> <tr> <td>15</td> <td>51</td> <td>(100.0)</td> <td>Gain on sale of Braavo division</td> <td>51</td> <td>51</td> <td>51</td> <td>NA</td> <td>Earnings on bank owned life insurance</td> <td>328</td> </tr> <tr> <td>218</td> <td>234</td> <td>40.2</td> <td>Other</td> <td>94</td> <td>40.2</td> <td>40.2</td> <td>40.2</td> <td>NA</td> <td>381</td> </tr> <tr> <td>46.3</td> <td>46.3</td> <td>46.3</td> <td>Non-interest expenses increased \$431,000 for the six months ended June 30, 2024 compared to the same period in 2023. Salaries and employee benefits increased \$4,314,000 or 27.7%. The increase was due to merit increases effective at the beginning of 2024, additional full time equivalent employees (FTE) of 78.6, which is an increase of 25.1%, and an increase in health care expenses due to higher claims on the Company's partially self-funded plan and the additional headcount. The decrease in merger and acquisition expenses was due to the absence in the current period of fees associated with the acquisition of HVB that closed in June 2023 and includes severance costs, change in control payments, contract termination payments and various professional and consulting fees. The increase in occupancy, furniture and fixtures, amortization of intangibles, and software expenses was due to the HVBC acquisition. The increase in FDIC insurance is due to the acquisition and organic growth. Other expenses increased primarily due to the acquisition, with increases experienced in subscriptions, marketing and advertising, postage, printing, data communication expenses and FHLB letter of credit fees. Independent of the acquisition, other expenses increased due to insurance reimbursement received in 2023 to cover amounts previously charged-off. For the three months ended June 30, 2024, non-interest expenses decreased \$4,434,000 when compared to the same period in 2023. The changes in salaries and employee benefits, merger and acquisition expenses, occupancy, furniture and equipment, FDIC insurance, amortization of intangibles, software expenses and other expenses correspond to the changes for the six month period. Provision for Income Taxes The provision for income taxes was \$2,590,000 for the six month period ended June 30, 2024 compared to \$421,000 for the same period in 2023. The increase is primarily attributable to the increase in income before the provision for income taxes of \$11,745,000 for the comparable periods due to the one-time costs associated with the HVBC acquisition. Through management of our municipal loan and bond portfolios, management is focused on minimizing our effective tax rate. Our effective tax rate was 17.4% and 13.4% for the first six months of 2024 and 2023, respectively, compared to the statutory rate of 21%. For the three months ended June 30, 2024, the provision for income taxes was \$1,113,000 compared to a benefit of \$1,188,000 for the same period in 2023. The increase is attributable to the increase in income before the provision for income taxes of \$11,720,000 for the comparable periods due to the one-time acquisition costs. Our effective tax rate was 17.4% and (22.3)% for the three months ended June 30, 2024 and 2023, respectively. 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Reserve Board and the FDIC have formal and informal policies which provide that insured banks and bank holding companies should generally pay dividends only out of current operating earnings, with some exceptions. The Prompt Corrective Action Rules, described above, further limit the ability of banks to pay dividends, because banks which are not classified as well capitalized or adequately capitalized may not pay dividends and no dividend may be paid which would make the Bank undercapitalized after the dividend. At June 30, 2024, Citizens Financial Services, Inc. (on an unconsolidated basis) had liquid assets of approximately \$3.9 million. Interest Rate and Market Risk Management The objective of interest rate sensitivity management is to maintain an appropriate balance between the stable growth of income and the risks associated with maximizing income through interest sensitivity imbalances and the market value risk of assets and liabilities. Because of the nature of our operations, we are not subject to foreign currency exchange or commodity price risk and, because we have no trading portfolio, we are not subject to trading risk. At June 30, 2024, the Company has equity securities that represent only 0.05% of its total assets and, therefore, equity risk is not significant. The primary components of interest-sensitive assets include adjustable-rate loans and investments, loan repayments, investment maturities and money market investments. The primary components of interest-sensitive liabilities include maturing certificates of deposit, IRA certificates of deposit and short-term borrowings. Savings deposits, NOW accounts and money market investor accounts are considered core deposits and are not short-term interest sensitive (except for the top-tier money market investor accounts, typically held by local governments, which are paid current market interest rates). 57 Index Gap analysis, one of the methods used by us to analyze interest rate risk, does not necessarily show the precise impact of specific interest rate movements on our Company's net interest income because the re-pricing of certain assets and liabilities is discretionary and is subject to competitive and other pressures. In addition, assets and liabilities within the same period may, in fact, be repaid at different times and at different rate levels. We have not experienced the kind of earnings volatility that might be indicated from gap analysis. The Company currently uses a computer simulation model to better measure the impact of interest rate changes on net interest income. We use the model as part of our risk management and asset liability management processes that we believe will effectively identify, measure, and monitor the Company's risk exposure. In this analysis, the Company examines the results of movements in interest rates with additional assumptions made concerning prepayment speeds on mortgage loans and mortgage securities. Shock scenarios, which assume a parallel shift in interest rates and is instantaneous, typically have the greatest impact on net interest income. The following is a rate shock analysis and the impact on net interest income as of June 30, 2024 (dollars in thousands):

Change	Change in %	Prospective One-Year	Prospective	Changes in Rates	Net Interest Income	Net Interest Income
Change	Change in %	Prospective One-Year	Prospective	Changes in Rates	Net Interest Income	Net Interest Income
In	In	In	In	In	In	In
Net Interest Income	Net Interest Income	Net Interest Income	Net Interest Income	Net Interest Income	Net Interest Income	Net Interest Income
-400 Shock	\$ 93,286	\$ 6,936	8.03	-300 Shock	\$ 91,313	\$ 4,963
-100 Shock	\$ 88,709	\$ 2,359	2.73	Base	\$ 86,350	\$ 5.75
+100 Shock	\$ 84,010	\$ 2,340	(2.71)	+200 Shock	\$ 81,022	\$ 2,340
+300 Shock	\$ 78,534	\$ 2,340	(6.17)	+300 Shock	\$ 78,534	\$ 2,340
+400 Shock	\$ 76,041	\$ 2,340	(10,309)	+400 Shock	\$ 76,041	\$ 2,340
+500 Shock	\$ 73,553	\$ 2,340	(11,94)	+500 Shock	\$ 73,553	\$ 2,340

The model makes estimates, at each level of interest rate change, regarding cash flows from principal repayments on loans and mortgage backed securities, call activity of other investment securities, and deposit selection, re-pricing and maturity structure. Because of these assumptions, actual results could differ significantly from these estimates which would result in significant differences in the calculated projected change on net interest income. Additionally, the changes above do not necessarily represent the level of change under which management would undertake specific measures to realign its portfolio in order to reduce the projected level of change. The changes in net interest income noted above are in line with Company policy for interest rate risk. Item 3-Quantitative and Qualitative Disclosure about Market Risk In the normal course of conducting business activities, the Company is exposed to market risk, principally interest rate risk, through the operations of its banking subsidiary. Interest rate risk arises from market driven fluctuations in interest rates that affect cash flows, income, expense and values of financial instruments and was discussed previously in this Form 10-Q. Management and a committee of the Board of Directors manage interest rate risk (see also "Interest Rate and Market Risk Management"). Item 4-Control and Procedures (a) Disclosure Controls and Procedures The Company's management, including the Company's principal executive officer and principal financial officer, have evaluated the effectiveness of the Company's disclosure controls and procedures, as such term is defined in Rule 13a-15(e) promulgated under the Securities Exchange Act of 1934, as amended, (the "Exchange Act"). Based upon their evaluation, the principal executive officer and principal financial officer concluded that, as of the end of the period covered by this report, the Company's disclosure controls and procedures were effective for the purpose of ensuring that the information required to be disclosed in the reports that the Company files or submits under the Exchange Act with the SEC (1) is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms, and (2) is accumulated and communicated to the Company's management, including its principal executive and principal financial officers, as appropriate to allow timely decisions regarding required disclosure. 58 Index (b) Changes to Internal Control over Financial Reporting There were no changes in the Company's internal control over financial reporting during the quarter ended June 30, 2024 that have materially affected, or are reasonable likely to materially affect, the Company's internal control over financial reporting. PART II " OTHER INFORMATION Item 1 " Legal Proceedings Management is not aware of any pending or threatened litigation that would have a material adverse effect on the consolidated financial position of the Company. Any pending proceedings are ordinary, routine litigation incidental to the business of the Company and its subsidiary. In addition, no material proceedings are pending or are known to be threatened or contemplated against the Company and its subsidiary by government authorities. Item 1A " Risk Factors In addition to the other information set forth in this report, you should carefully consider the factors discussed in Part I, "Item 1A. Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2023, which could materially affect our business, financial condition or future results. At June 30, 2024, the risk factors of the Company have not changed materially from those reported in our 2023 Annual Report on Form 10-K. However, the risks described in our Annual Report on Form 10-K are not the only risks that we face. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition and/or operating results. Item 2 " Unregistered Sales of Equity Securities, Use of Proceeds, and Issuer Purchases of Equity Securities ISSUER PURCHASES OF EQUITY SECURITIES

Period	Total Number of Shares (or units Purchased)	Average Price Paid per Share (or Unit)	Total Number of Shares (or Units) Purchased as Part of Publicly Announced Plans of Programs	Maximum Number (or Approximate Dollar Value) of Shares (or Units) that May Yet Be Purchased Under the Plans or Programs	
1	4/1/24 to 4/30/24	\$ 0.00	149,112	4/1/24 to 5/31/24	\$ 42.02
2	6/1/24 to 6/30/24	\$ 0.00	148,231	6/1/24 to 6/30/24	\$ 42.02
3	Total		881	Total	881
4			148,231		148,231
5			(1)		(1)

On April 22, 2023, the Company announced that the Board of Directors authorized the Company to repurchase up to an additional 150,000 shares at an aggregate purchase price not to exceed \$15.0 million over a period of 36 months. The repurchases will be conducted through open-market purchases or privately negotiated transactions and will be made from time to time depending on market conditions and other factors. No time limit was placed on the duration of the share repurchase program. Any repurchased shares will be held as treasury stock and will be available for general corporate purposes. Item 3 " Defaults Upon Senior Securities Not applicable. 59 Index Item 4 " Mine Safety Disclosure Not applicable. Item 5 " Other Information During the three months ended June 30, 2024, none of the Company's directors or executive officers adopted or terminated any contract, instruction or written plan for the purchase or sale of the Company's securities that was intended to satisfy the affirmative defense conditions of SEC Rule 10b5-1(c) or any "non-Rule 10b5-1 trading arrangement" (as such term is defined in Item 408 of SEC Regulation S-K). Item 6 " Exhibits (a) The following documents are filed as a part of this report: 3.1 Restated Articles of Incorporation of Citizens Financial Services, Inc. (1) 3.2 Articles of Amendment of Restated Articles of Incorporation of Citizens Financial Services, Inc. (2) 3.3 Bylaws of Citizens Financial Services, Inc. (3) 3.4 Amendment No. 1 to Amended and Restated Bylaws of Citizens Financial Services, Inc. (4) 4.1 Form of Common Stock Certificate. (5) 31.1 Rule 13a-14(a)/15d-14(a) Certification of Chief Executive Officer 31.2 Rule 13a-14(a)/15d-14(a) Certification of Chief Financial Officer 32.1 Section 1350 Certification of Chief Executive Officer and Chief Financial Officer 101 The following materials from the Company's Quarterly Report on Form 10-Q for the period ended June 30, 2024, formatted in XBRL (Extensible Business Reporting Language): (i) The Consolidated Balance Sheet (unaudited), (ii) the Consolidated Statement of Income (unaudited), (iii) the Consolidated Statement of Comprehensive Income (unaudited), (iv) the Consolidated Statement of Changes in Stockholders' Equity, (v) the Consolidated Statement of Cash Flows (unaudited) and (vi) related notes (unaudited). 104 Cover Page Interactive Data File (embedded within the Inline XBRL document) (1) Incorporated by reference to Exhibit 3.1 to the Company's Form 10-Q for the quarter ended June 30, 2018, as filed with the Commission on August 9, 2018. (2) Incorporated by reference to Exhibit 3.1 to the Company's Current Report on Form 8-K, as filed with the Commission on April 26, 2021. (3) Incorporated by reference to Exhibit 3.1 to the Company's Current Report on Form 8-K, as filed with the Commission on December 17, 2020. (4) Incorporated by reference to Exhibit 3.1 to the Company's Current Report on Form 8-K, as filed with the Commission on November 23, 2022. (5) Incorporated by reference to Exhibit 4 to the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2022, as filed with the Commission on March 9, 2023. 60 Index Signatures Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized. Citizens Financial Services, Inc. (Registrant) August 8, 2024 /s/ Randall E. Black By: Randall E. Black President and Chief Executive Officer (Principal Executive Officer) August 8, 2024 /s/ Stephen J. Guillaume By: Stephen J. Guillaume Chief Financial Officer (Principal Financial and Accounting Officer) Exhibit 31.1 Certification of Chief Executive Officer I, Randall E. Black, certify that: 1. I have reviewed this Form 10-Q of Citizens Financial Services, Inc.; 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report; 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report; 4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have: (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared; (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles; (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and 5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the

registrantâ™s auditors and the audit committee of the registrantâ™s board of directors (or persons performing the equivalent functions): (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrantâ™s ability to record, process, summarize and report financial information; and (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrantâ™s internal control over financial reporting. Date: August 8, 2024 By:Â /s/ Randall E. Black  
Â By:Â Randall E. Black Â President and Chief Executive Officer Â (Principal Executive Officer) Exhibit 31.2 Certification of Chief Financial Officer I, Stephen J. Guillaume, certify that: 1.Â Â Â I have reviewed this Form 10-Q of Citizens Financial Services, Inc.; 2.Â Â Â Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report; 3.Â Â Â Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report; 4.Â Â Â The registrantâ™s other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have: (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared; (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles; (c) Evaluated the effectiveness of the registrantâ™s disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and (d) Disclosed in this report any change in the registrantâ™s internal control over financial reporting that occurred during the registrantâ™s most recent fiscal quarter (the registrantâ™s fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrantâ™s internal control over financial reporting; and 5.Â Â The registrantâ™s other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrantâ™s auditors and the audit committee of the registrantâ™s board of directors (or persons performing the equivalent functions): (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrantâ™s ability to record, process, summarize and report financial information; and (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrantâ™s internal control over financial reporting. Date: August 8, 2024 By:Â /s/ Stephen J. Guillaume Â By:Â Stephen J. Guillaume Â Chief Financial Officer Â (Principal Financial and Accounting Officer) EXHIBIT 32.1 Section 1350 Certification of Chief Executive Officer and Chief Financial Officer In connection with the Quarterly Report of Citizens Financial Services, Inc. (the â€œCompanyâ€) on Form 10-Q (the â€œReportâ€) for the period ended June 30, 2024 as filed with the Securities and Exchange Commission, the undersigned certify, pursuant to 18 U.S.C. Section 1350, as added by Section 906 of the Sarbanes-Oxley Act of 2002, that: Â 1. The Report fully complies with the requirements of section 13(a) or 15 (d) of the Securities Exchange Act of 1934; and Â 2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company as of the dates and for the periods covered in the Report. By:Â /s/ Randall E. Black Â By:Â Randall E. Black President and Chief Executive Officer (Principal Executive Officer) Â Â Date:Â August 8, 2024 Â Â By:Â /s/ Stephen J. Guillaume Â Â By:Â Stephen J. Guillaume Â Chief Financial Officer Â (Principal Financial and Accounting Officer) Â Â Date:Â August 8, 2024 A