

REFINITIV

DELTA REPORT

10-Q

BAKKT HOLDINGS, INC.

10-Q - MARCH 31, 2024 COMPARED TO 10-Q - SEPTEMBER 30, 2023

The following comparison report has been automatically generated

TOTAL DELTAS	1895
CHANGES	267
DELETIONS	883
ADDITIONS	745

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, DC 20549

FORM 10-Q

(Mark One)

☒ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2023 March 31, 2024

OR

☐ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File Number: 001-39544

BAKKT HOLDINGS, INC.

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation or organization)

10000 Avalon Boulevard, Suite 1000
Alpharetta, Georgia

(Address of principal executive offices)

98-1550750

(I.R.S. Employer
Identification No.)

30009

(Zip Code)

Registrant's telephone number, including area code: (678) 534-5849

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol (s)	Name of each exchange on which registered
Class A Common Stock, par value \$0.0001 per share	BKKT	The New York Stock Exchange
Warrants to purchase Class A Common Stock	BKKT WS	The New York Stock Exchange

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☒ No ☐

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes ☒ No ☐

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer	<input type="checkbox"/>	Accelerated filer	<input type="checkbox"/>
Non-accelerated filer	<input checked="" type="checkbox"/>	Smaller reporting company	<input checked="" type="checkbox"/>
Emerging growth company	<input checked="" type="checkbox"/>		

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes ☐ No ☒

As of **November 10, 2023** **May 8, 2024**, there were **91,429,477** **6,231,825** shares of the registrant's Class A **common stock**, **183,234,872** **Common Stock**, **7,194,941** shares of Class V **common stock**, **Common Stock**, and 7,140,808 public warrants issued and outstanding.

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CAUTIONARY NOTE REGARDING FORWARD-LOOKING STATEMENTS

Unless the context otherwise requires, all references to "Bakkt," "we," "us," "our," or the "Company" in this Quarterly Report on Form 10-Q (this "Report") refer to Bakkt Holdings, Inc. and its subsidiaries.

This Report contains forward-looking statements within the meaning of the federal securities laws, which statements involve substantial risks and uncertainties. Forward-looking statements generally relate to future events or our future financial or operating performance. You can identify forward-looking statements because they contain words such as "anticipate," "believe," "continue," "could," "estimate," "expect," "intends," "may," "might," "plan," "possible," "potential," "predict," "project," "should," "will," "would," the negative of such terms, and other similar expressions are intended to identify forward-looking statements. These forward-looking statements are based on management's current expectations, assumptions, hopes, beliefs, intentions and strategies regarding future events and are based on currently available information as to the outcome and timing of future events. We caution you that these forward-looking statements are subject to all of the risks and uncertainties, most of which are difficult to predict and many of which are beyond our control, incident to our business. Forward-looking statements in this Report may include, for example, statements about:

- our future financial performance;
- changes in the market for our products and services;
- the expected impacts from our acquisition of Apex Crypto LLC, which we have since renamed Bakkt Crypto Solutions, LLC ("Bakkt Crypto"); and
- expansion plans and **opportunities**, **opportunities**, including our plans to expand to international markets.

These forward-looking statements are based on information available as of the date of this Report and management's current expectations, forecasts and assumptions, and involve a number of judgments, known and/or unknown risks and uncertainties. Accordingly, forward-looking statements should not be relied upon as representing our views as of

any subsequent date. We do not undertake any obligation to update any forward-looking statement to reflect events or circumstances after the date they were made, whether as a result of new information, future events or otherwise, except as may be required under applicable law.

You should not place undue reliance on these forward-looking statements. Should one or more of a number of known and unknown risks and uncertainties materialize, or should any of our assumptions prove incorrect, our actual results or performance may be materially different from those expressed or implied by these forward-looking forward-looking statements. Some factors that could cause actual results to differ include, but are not limited to:

- our ability to grow and manage growth profitably;
 - our ability to continue as a going concern;
 - changes in our business strategy;
 - changes in the markets market in which we compete, including with respect to our competitive landscape, technology evolution or changes in applicable laws or regulations;
 - our inability to maintain the listing of our securities on the New York Stock Exchange (the "NYSE");
 - changes in the markets that we target;
 - disruptions in the crypto market that subject us to additional risks, including the risk that banks may not provide banking services to us;
 - the possibility that we may be adversely affected by other economic, business, and/or competitive factors;
 - the inability to launch new services and products or to profitably expand into new markets and services, or the inability to continue offering existing services or products;
 - the inability to execute our growth strategies, including identifying and executing acquisitions and our initiatives to add new clients;
 - our ability inability to achieve the expected benefits from the acquisition of Bakkt Crypto; reduce cash expenses and align headcount and employee-related costs with our budget priorities;
-
- our failure to comply with extensive government regulation, oversight, licensure and appraisals;
 - the our inability to reduce regulatory capital, insurance and collateral requirements;
 - uncertain regulatory regime governing blockchain technologies and crypto;
 - our ability to remediate the inability to develop material weakness in and establish and maintain, effective internal controls and procedures; procedures
 - the exposure to any liability, protracted and costly litigation or reputational damage relating to our data security;
 - the impact of any goodwill or other intangible assets impairments on our operating results;
 - the impact of any pandemics or other public health emergencies;
 - our inability to maintain the listing of our securities on the NYSE; and
 - other risks and uncertainties indicated in this Report, including those set forth under "Risk Factors."

PART I—FINANCIAL INFORMATION

Item 1. Financial Statements.

Bakkt Holdings, Inc.
Consolidated Balance Sheets
(in thousands, except share data)

		As of September 30, 2023 (Unaudited)	As of December 31, 2022		
		As of March 31, 2024 (Unaudited)		As of March 31, 2024 (Unaudited)	As of December 31, 2023
Assets	Assets				
Current assets:	Current assets:				
Current assets:					
Current assets:					
Cash and cash equivalents					
Cash and cash equivalents					

Cash and cash equivalents	Cash and cash equivalents	\$ 68,219	\$ 98,332
Restricted cash	Restricted cash	28,262	16,500
Customer funds	Customer funds	28,223	591
Available-for-sale securities	Available-for-sale securities	22,678	141,062
Accounts receivable, net	Accounts receivable, net	21,699	25,306
Prepaid insurance	Prepaid insurance	12,050	22,822
Safeguarding asset for crypto	Safeguarding asset for crypto	505,697	15,792
Other current assets	Other current assets	7,329	6,060
Total current assets	Total current assets	694,157	326,465
Property, equipment and software, net	Property, equipment and software, net	20,508	19,744
Goodwill	Goodwill	66,500	15,852
Intangible assets, net	Intangible assets, net	41,738	55,833
Deposits with clearinghouse		159	15,150
Other assets	Other assets	23,672	22,458
Total assets	Total assets	\$ 846,734	\$ 455,502
Liabilities and stockholders' equity	Liabilities and stockholders' equity		
Current liabilities:	Current liabilities:		
Current liabilities:			
Current liabilities:			
Accounts payable and accrued liabilities			
Accounts payable and accrued liabilities			
Accounts payable and accrued liabilities	Accounts payable and accrued liabilities	\$ 49,192	\$ 66,787
Customer funds payable	Customer funds payable	28,223	591
Deferred revenue, current	Deferred revenue, current	4,370	3,972
Due to related party	Due to related party	1,770	1,168
Safeguarding obligation for crypto	Safeguarding obligation for crypto	505,697	15,792
Unsettled crypto trades			
Other current liabilities	Other current liabilities	4,303	3,819
Total current liabilities	Total current liabilities	593,555	92,129

Deferred revenue, noncurrent	Deferred revenue, noncurrent	2,850	3,112
Warrant liability	Warrant liability	1,642	785
Other noncurrent liabilities	Other noncurrent liabilities	37,612	23,402
Total liabilities	Total liabilities	635,659	119,428
Commitments and contingencies (Note 14)	Commitments and contingencies (Note 14)		
Class A common stock (\$0.0001 par value, 750,000,000 shares authorized, 91,414,923 shares issued and outstanding as of September 30, 2023 and 80,926,843 shares issued and outstanding as of December 31, 2022)			
		9	8
Class V common stock (\$0.0001 par value, 250,000,000 shares authorized, 183,249,426 shares issued and outstanding as of September 30, 2023 and 183,482,777 shares issued and outstanding as of December 31, 2022)			
		19	19
Stockholders' equity:			
Class A Common Stock (\$0.0001 par value, 30,000,000 shares authorized, 5,873,079 shares issued and outstanding as of March 31, 2024 and 3,793,837 shares issued and outstanding as of December 31, 2023)			
Class A Common Stock (\$0.0001 par value, 30,000,000 shares authorized, 5,873,079 shares issued and outstanding as of March 31, 2024 and 3,793,837 shares issued and outstanding as of December 31, 2023)			
Class A Common Stock (\$0.0001 par value, 30,000,000 shares authorized, 5,873,079 shares issued and outstanding as of March 31, 2024 and 3,793,837 shares issued and outstanding as of December 31, 2023)			
Class V Common Stock (\$0.0001 par value, 10,000,000 shares authorized, 7,195,339 shares issued and outstanding as of March 31, 2024 and 7,200,064 shares issued and outstanding as of December 31, 2023)			
Additional paid-in capital	Additional paid-in capital	794,199	772,973
Accumulated other comprehensive loss	Accumulated other comprehensive loss	(293)	(290)
Accumulated deficit	Accumulated deficit	(724,602)	(676,447)
Total stockholders' equity	Total stockholders' equity	69,332	96,263
Noncontrolling interest	Noncontrolling interest	141,743	239,811
Total equity	Total equity	211,075	336,074
Total liabilities and stockholders' equity	Total liabilities and stockholders' equity	\$ 846,734	\$ 455,502

Commitments and contingencies (Note 14)

The accompanying notes are an integral part of these consolidated financial statements.

Bakkt Holdings, Inc.
Consolidated Statements of Operations
(in thousands, except per share data)
(Unaudited)

		Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022
	Three Months Ended March 31, 2024	Three Months Ended March 31, 2024			Three Months Ended March 31, 2023
Revenues:	Revenues:				
Crypto services	Crypto services				
Crypto services	Crypto services				
Crypto services	Crypto services	\$ 191,750	\$ 471	\$ 527,526	\$ 1,464
Loyalty services, net	Loyalty services, net	13,024	12,742	38,096	38,852
Total revenues	Total revenues	204,774	13,213	565,622	40,316
Operating expenses:	Operating expenses:				
Crypto costs	Crypto costs	189,428	353	521,601	1,352
Crypto costs (See Note 2)	Crypto costs (See Note 2)				
Crypto costs (See Note 2)	Crypto costs (See Note 2)				
Crypto costs (See Note 2)	Crypto costs (See Note 2)				
Execution, clearing and brokerage fees	Execution, clearing and brokerage fees	697	—	2,902	—
Compensation and benefits	Compensation and benefits	24,608	37,800	85,818	107,135
Professional services	Professional services	1,962	2,707	7,204	9,291
Technology and communication	Technology and communication	5,536	4,137	15,647	12,659
Selling, general and administrative	Selling, general and administrative	7,447	7,792	21,722	26,995
Acquisition-related expenses	Acquisition-related expenses	(739)	454	17,053	1,148
Depreciation and amortization	Depreciation and amortization	3,959	6,391	10,843	18,340
Related party expenses	Related party expenses	1,033	267	3,145	901
Goodwill and intangible assets impairments	Goodwill and intangible assets impairments	23,325	1,547,711	23,325	1,547,711

Impairment of long-lived assets	Impairment of long-lived assets	56	15	56	15
Restructuring expenses	Restructuring expenses	—	—	4,471	—
Other operating expenses	Other operating expenses	322	487	1,231	1,706
Total operating expenses	Total operating expenses	257,634	1,608,114	715,018	1,727,253
Operating loss	Operating loss	(52,860)	(1,594,901)	(149,396)	(1,686,937)
Interest income, net	Interest income, net	1,177	623	3,502	838
(Loss) gain from change in fair value of warrant liability		(214)	428	(857)	13,139
Other income, net		379	696	33	607
Gain (loss) from change in fair value of warrant liability					
Other income (expense), net					
Loss before income taxes	Loss before income taxes	(51,518)	(1,593,154)	(146,718)	(1,672,353)
Income tax (expense) benefit		(231)	606	(401)	8,844
Income tax expense					
Net loss	Net loss	(51,749)	(1,592,548)	(147,119)	(1,663,509)
Less: Net loss attributable to noncontrolling interest	Less: Net loss attributable to noncontrolling interest	(34,418)	(1,124,416)	(98,964)	(1,184,352)
Net loss attributable to Bakkt Holdings, Inc.	Net loss attributable to Bakkt Holdings, Inc.	\$ (17,331)	\$ (468,132)	\$ (48,155)	\$ (479,157)
Net loss per share attributable to Class A common stockholders:					
Net loss per share attributable to Class A Common Stockholders:					
Net loss per share attributable to Class A Common Stockholders:					
Net loss per share attributable to Class A Common Stockholders:					
Basic					
Basic					
Basic	Basic	\$ (0.19)	\$ (6.11)	\$ (0.55)	\$ (7.00)
Diluted	Diluted	\$ (0.19)	\$ (6.11)	\$ (0.55)	\$ (7.00)

The accompanying notes are an integral part of these consolidated financial statements.

Bakkt Holdings, Inc.
Consolidated Statements of Comprehensive Loss

(in thousands)
(Unaudited)

		Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022
Three Months Ended March 31, 2024		Three Months Ended March 31, 2024			Three Months Ended March 31, 2023
Net loss	Net loss	\$ (51,749)	\$ (1,592,548)	\$ (147,119)	\$ (1,663,509)
Currency translation adjustment, net of tax	Currency translation adjustment, net of tax	(397)	(777)	(36)	(971)
Unrealized gains (losses) on available-for-sale securities, net of tax		16	(165)	20	(178)
Unrealized losses on available-for-sale securities, net of tax					
Comprehensive loss	Comprehensive loss	\$ (52,130)	\$ (1,593,490)	\$ (147,135)	\$ (1,664,658)
Comprehensive loss attributable to noncontrolling interest	Comprehensive loss attributable to noncontrolling interest	(34,669)	(1,125,081)	(98,977)	(1,185,157)
Comprehensive loss attributable to Bakkt Holdings, Inc.	Comprehensive loss attributable to Bakkt Holdings, Inc.	\$ (17,461)	\$ (468,409)	\$ (48,158)	\$ (479,501)

The accompanying notes are an integral part of these consolidated financial statements.

Bakkt Holdings, Inc.
Consolidated Statements of Changes in Stockholders' Equity
(in thousands, except share data)
(Unaudited)

	Class A Common Stock		Class V Common Stock		Additional Paid-in		Accumulated Other Comprehensive Income		Total Stockholders' Equity		Noncontrolling Interest	Total Equity
	Shares		Shares		Capital	Accumulated Deficit	(Loss)					
	Shares	\$	Shares	\$								
Balance as of December 31, 2022	80,926,843	\$ 8	183,482,777	\$ 19	\$ 772,973	\$ (676,447)	\$ (290)	\$ 96,263	\$ 239,811	\$ 336,074		
Share-based compensation	—	—	—	—	6,713	—	—	6,713	—	6,713		
Unit-based compensation	—	—	—	—	—	—	—	—	542	542		
Shares issued upon vesting of share-based awards, net of tax withholding	1,495,040	—	—	—	—	—	—	—	—	—		
Exchange of Class V shares for Class A shares	202,890	—	(202,890)	—	345	—	—	345	(345)	—		
Currency translation adjustment, net of tax	—	—	—	—	—	—	7	7	15	22		

Unrealized losses on available-for-sale securities, net of														
tax	—	—	—	—	—	—	—	(72)	(72)	(157)	(229)			
Net loss	—	—	—	—	—	—	(13,976)	—	(13,976)	(30,883)	(44,859)			
Balance as of March 31, 2023	82,624,773	\$ 8	183,279,887	\$ 19	\$ 780,031	\$ (690,423)	\$ (355)	\$ 89,280	\$ 208,983	\$ 298,263				
Share-based compensation	—	—	—	—	4,614	—	—	4,614	—	4,614				
Unit-based compensation	—	—	—	—	—	—	—	—	377	377				
Shares issued upon vesting of share-based awards, net of tax withholding	2,520,711	—	—	—	(2,502)	—	—	(2,502)	—	(2,502)				
Shares issued in connection with Apex acquisition	6,140,611	1	—	—	9,062	—	—	9,063	—	9,063				
Exchange of Class V shares for Class A shares	—	—	—	—	—	—	—	—	—	—				
Currency translation adjustment, net of tax	—	—	—	—	—	—	112	112	227	339				
Unrealized losses on available-for-sale securities, net of														
tax	—	—	—	—	—	—	77	77	156	233				
Net loss	—	—	—	—	—	(16,848)	—	(16,848)	(33,663)	(50,511)				
Balance as of June 30, 2023	91,286,095	\$ 9	183,279,887	\$ 19	\$ 791,205	\$ (707,271)	\$ (166)	\$ 83,796	\$ 176,080	\$ 259,876				
Share-based compensation	—	—	—	—	2,957	—	—	2,957	—	2,957				
Unit-based compensation	—	—	—	—	—	—	—	—	385	385				
Forfeiture and cancellation of common units	—	—	(4,845)	—	—	—	—	—	(13)	(13)				
Shares issued upon vesting of share-based awards, net of tax withholding	103,212	—	—	—	—	—	—	—	—	—				
Exchange of Class V shares for Class A shares	25,616	—	(25,616)	—	37	—	—	37	(37)	—				
Currency translation adjustment, net of tax	—	—	—	—	—	—	(133)	(133)	(264)	(397)				
Unrealized losses on available-for-sale securities, net of														
tax	—	—	—	—	—	—	6	6	10	16				
Net loss	—	—	—	—	—	(17,331)	—	(17,331)	(34,418)	(51,749)				
Balance as of September 30, 2023	91,414,923	\$ 9	183,249,426	\$ 19	\$ 794,199	\$ (724,602)	\$ (293)	\$ 69,332	\$ 141,743	\$ 211,075				

Accumulated											
Additional				Other		Total					
Class A		Class V Common		Paid-in	Accumulated	Comprehensive	Stockholders'	Noncontrolling		Total	
Common Stock		Stock		Capital	Deficit	Income (Loss)	Equity	Interest		Equity	
Shares		\$	Shares	\$							
Balance as of December 31,											
2021	57,164,388	\$6	206,271,792	\$21	\$ 566,766	\$ (98,342)	\$ (55)	\$ 468,396	\$ 1,825,775	\$2,294,171	
Class A Common Stock											
Shares											
Balance as of December 31,											
2022											
Balance as of December 31,											
2022											
Balance as of December 31,											
2022											
Share-based compensation	Share-based compensation — — — — 13,190 — — 13,190 — 13,190										
Unit-based compensation	Unit-based compensation — — — — — — — — 1,118 1,118										
Forfeiture and cancellation of common units — — (268,522) — — — — — (60) (60)											
Exercise of warrants 100 — — — 1 — — 1 — 1											

Currency translation											
adjustment, net of tax		—	—	—	—	—	—	41	41	147	188
Net loss		—	—	—	—	—	(7,128)	—	(7,128)	(36,193)	(43,321)
Balance as of March 31, 2022		57,164,488	\$6	206,003,270	\$21	\$ 579,957	\$ (105,470)	\$ (14)	\$ 474,500	\$ 1,790,787	\$2,265,287
Share-based compensation		—	—	—	—	8,016	—	—	8,016	—	8,016
Unit-based compensation		—	—	—	—	—	—	—	—	1,063	1,063
Forfeiture and cancellation of common units		—	—	(9,693)	—	—	—	—	—	(15)	(15)
Exercise of warrants		100	—	—	—	1	—	—	1	—	1
Shares issued upon vesting of share-based awards, net of tax withholding	Shares issued upon vesting of share-based awards, net of tax withholding	624,497	—	—	—	(2,586)	—	—	(2,586)	—	(2,586)
Exchange of Class V shares for Class A shares	Exchange of Class V shares for Class A shares	17,554,639	2	(17,554,639)	(2)	152,235	—	—	152,235	(152,235)	—
Increase in deferred tax liability from step-up tax basis related to exchanges of Opco Common Units		—	—	—	—	(19,063)	—	—	(19,063)	—	(19,063)
Currency translation adjustment, net of tax	Currency translation adjustment, net of tax	—	—	—	—	—	—	(105)	(105)	(277)	(382)
Unrealized losses on available-for-sale securities		—	—	—	—	—	—	(4)	(4)	(9)	(13)
Unrealized loss on available-for-sale securities, net of tax											
Net loss	Net loss	—	—	—	—	—	(3,897)	—	(3,897)	(23,744)	(27,641)
Balance as of June 30, 2022		75,343,724	\$8	188,438,938	\$19	\$ 718,560	\$ (109,367)	\$ (123)	\$ 609,097	\$ 1,615,570	\$2,224,667
Balance as of March 31, 2023											
Balance as of December 31, 2023											
Balance as of December 31, 2023											
Balance as of December 31, 2023											
Share-based compensation	Share-based compensation	—	—	—	—	7,657	—	—	7,657	—	7,657
Unit-based compensation		—	—	—	—	—	—	—	—	1,045	1,045
Forfeiture and cancellation of common units		—	—	(34,929)	—	—	—	—	—	(110)	(110)
Exercise of warrants		21	—	—	—	—	—	—	—	—	—

Shares	Shares											
issued upon	issued upon											
vesting of	vesting of											
share-based	share-based											
awards, net of	awards, net of											
tax	tax											
withholding	withholding	287,491	—	—	—	—	—	—	—	—	—	—
Equity												
offerings, net												
of issuance												
costs												
Exchange of	Exchange of											
Class V	Class V											
shares for	shares for											
Class A	Class A											
shares	shares	2,051,166	—	(2,051,166)	—	17,914	—	—	17,914	(17,914)	—	—
Decrease in deferred tax												
liability due to tax impact of												
goodwill and intangible assets												
impairments		—	—	—	—	19,056	—	—	19,056	—	—	19,056
Currency	Currency											
translation	translation											
adjustment,	adjustment,											
net of tax	net of tax	—	—	—	—	—	—	(228)	(228)	(549)	(777)	—
Unrealized losses on available-												
for-sale securities		—	—	—	—	—	—	(49)	(49)	(116)	(165)	—
Unrealized												
losses on												
available-for-												
sale												
securities, net												
of tax												
Net loss	Net loss	—	—	—	—	—	(468,132)	—	(468,132)	(1,124,416)	(1,592,548)	—
Balance as of September 30,												
2022		77,682,402	\$ 8	186,352,843	\$ 19	\$ 763,187	\$ (577,499)	\$ (400)	\$ 185,315	\$ 473,510	\$ 658,825	—
Balance as of												
March 31, 2024												

The accompanying notes are an integral part of these consolidated financial statements.

Bakkt Holdings, Inc.
Consolidated Statements of Cash Flows
(in thousands)
(Unaudited)

	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022	
Three Months Ended March 31, 2024	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	

Cash flows from operating activities:	Cash flows from operating activities:		
Net loss	Net loss	\$ (147,119)	\$(1,663,509)
Adjustments to reconcile net loss to net cash used in operating activities:			
Net loss			
Net loss			
Adjustments to reconcile net loss to net cash provided by (used in) operating activities:			
Depreciation and amortization			
Depreciation and amortization			
Depreciation and amortization	Depreciation and amortization	10,843	18,340
Non-cash lease expense	Non-cash lease expense	2,298	1,893
Share-based compensation expense	Share-based compensation expense	14,284	28,863
Unit-based compensation expense	Unit-based compensation expense	1,300	322
Forfeiture and cancellation of common units		(13)	(185)
Deferred income taxes		—	(8,858)
Impairment of long-lived assets	Impairment of long-lived assets	56	15
Goodwill and intangible assets impairments		23,325	1,547,711
Loss on disposal of assets	Loss on disposal of assets	70	—
Loss (gain) from change in fair value of warrant liability		857	(13,139)
(Gain) loss from change in fair value of warrant liability			
Other	Other	19	213
Changes in operating assets and liabilities:		Changes in operating assets and liabilities:	
Accounts receivable	Accounts receivable	3,607	(3,964)
Accounts receivable			
Accounts receivable			

Prepaid insurance	Prepaid insurance	10,772	11,629
Deposits with clearinghouse		14,991	1
Accounts payable and accrued liabilities	Accounts payable and accrued liabilities	(14,243)	(10,668)
Unsettled crypto trades			
Due to related party	Due to related party	602	284
Deferred revenue	Deferred revenue	136	(2,033)
Operating lease liabilities	Operating lease liabilities	(2,088)	4,261
Customer funds payable	Customer funds payable	27,632	41
Other assets and liabilities	Other assets and liabilities	(1,220)	(5,122)
Net cash used in operating activities		(53,891)	(93,905)
Net cash provided by (used in) operating activities			
Cash flows from investing activities:	Cash flows from investing activities:		
Capitalized internal-use software development costs and other capital expenditures	Capitalized internal-use software development costs and other capital expenditures	(7,905)	(22,533)
Capitalized internal-use software development costs and other capital expenditures			
Purchase of available-for-sale securities	Purchase of available-for-sale securities	(44,599)	(188,759)
Proceeds from the maturity of available-for-sale securities		163,165	74,714

Proceeds from the settlement of available-for-sale securities			
Acquisition of Bumped Financial, LLC	Acquisition of Bumped Financial, LLC	(631)	—
Acquisition of Apex Crypto LLC, net of cash acquired		(44,320)	—
Net cash provided by (used in) investing activities		65,710	(136,578)
Net cash (used in) provided by investing activities			
Cash flows from financing activities:			
Proceeds from the exercise of warrants		—	3
Repurchase and retirement of Class A common stock		(2,502)	—
Net cash (used in) provided by financing activities		(2,502)	3
Proceeds from Concurrent Offerings, net of issuance costs			
Proceeds from Concurrent Offerings, net of issuance costs			
Proceeds from Concurrent Offerings, net of issuance costs			
Repurchase and retirement of Class A Common Stock for withholding purposes			
Net cash provided by financing activities			
Effect of exchange rate changes	Effect of exchange rate changes	(36)	(968)
Net increase (decrease) in cash, cash equivalents, restricted cash and customer funds		9,281	(231,448)
Cash, cash equivalents, restricted cash and customer funds at the beginning of the period		115,423	408,415
Cash, cash equivalents, restricted cash and customer funds at the end of the period		\$ 124,704	\$ 176,967

Net increase in cash, cash equivalents, restricted cash, cash held in escrow, customer funds and deposits			
Cash, cash equivalents, restricted cash, cash held in escrow, customer funds and deposits at the beginning of the period			
Cash, cash equivalents, restricted cash, cash held in escrow, customer funds and deposits at the end of the period			
Supplemental disclosure of cash flow information:	Supplemental disclosure of cash flow information:		
Non-cash operating lease right-of-use asset acquired	Non-cash operating lease right-of-use asset acquired	\$	3,783 \$ 11,021
Non-cash operating lease right-of-use asset acquired			
Non-cash operating lease right-of-use asset acquired			
Supplemental disclosure of non-cash investing and financing activity:	Supplemental disclosure of non-cash investing and financing activity:		
Capitalized internal-use software development costs and other capital expenditures included in accounts payable and accrued liabilities.			
		548	2,756
Reconciliation of cash, cash equivalents, restricted cash and customer funds to consolidated balance sheets:			

Capitalized internal-use software development costs and other capital expenditures included in accounts payable and accrued liabilities			
Capitalized internal-use software development costs and other capital expenditures included in accounts payable and accrued liabilities			
Capitalized internal-use software development costs and other capital expenditures included in accounts payable and accrued liabilities			
Reconciliation of cash, cash equivalents, restricted cash, cash held in escrow, customer funds and deposits to consolidated balance sheet:			
Cash and cash equivalents			
Cash and cash equivalents			
Cash and cash equivalents	Cash and cash equivalents	\$ 68,219	\$ 159,850
Restricted cash	Restricted cash	28,262	16,525
Cash held in escrow			
Customer funds	Customer funds	28,223	592
Total cash, cash equivalents, restricted cash and customer funds		\$ 124,704	\$ 176,967
Deposits (See Note 6)			
Total cash, cash equivalents, restricted cash, cash held in escrow, customer funds and deposits			

The accompanying notes are an integral part of these consolidated financial statements.

Bakkt Holdings, Inc.
Notes to Consolidated Financial Statements
(Unaudited)

1. Organization and Description of Business

Organization

VPC Impact Acquisition Holdings ("VIH") was a blank check company incorporated as a Cayman Islands exempted company on July 31, 2020. VIH was incorporated for the purpose of effecting a merger, share exchange, asset acquisition, share purchase, reorganization or similar business combination with one or more businesses or entities.

On October 15, 2021 (the "Closing Date"), VIH and Bakkt Opco Holdings, LLC (then known as Bakkt Holdings, LLC, "Opco") and its operating subsidiaries consummated a business combination (the "VIH Business Combination") contemplated by the definitive Agreement and Plan of Merger entered into on January 11, 2021 (as amended, the "Merger Agreement"). In connection with the VIH Business Combination, VIH changed its name to "Bakkt Holdings, Inc." and changed its jurisdiction of incorporation from the Cayman Islands to the State of Delaware (the "Domestication").

Unless the context otherwise provides, "we," "us," "our," "Bakkt", "Bakkt," the "Company" and like terms refer to Bakkt Holdings, Inc. and its subsidiaries, including Opco.

Immediately following the Domestication, we became organized in an umbrella partnership corporation, or "up-C," structure in which substantially all of our assets and business are held by Opco, and our only direct assets consist of common units in Opco ("Opco Common Units"), which are non-voting interests in Opco, and the managing member interest in Opco.

In connection with the VIH Business Combination, a portion of VIH shares were exchanged for cash for shareholders who elected to execute their redemption right. The remaining VIH shares were exchanged for newly issued shares of our Class A common stock. Additionally, all outstanding membership interests and rights to acquire membership interests in Opco were exchanged for Opco Common Units and an equal number of newly issued shares of our Class V common stock. The existing owners of Opco other than Bakkt are considered noncontrolling interests in the accompanying consolidated financial statements, statements (the "financial statements").

On April 1, 2023 we completed the acquisition of 100% of the ownership interests of Apex Crypto LLC ("Apex Crypto") and subsequently changed the name of the legal entity to Bakkt Crypto Solutions, LLC ("Bakkt Crypto Solutions"), effective June 12, 2023. On March 20, 2024, Bakkt Crypto Solutions merged with and into Bakkt Marketplace, LLC ("Bakkt Marketplace"), with Bakkt Marketplace as the surviving entity in the merger. Bakkt Marketplace was then renamed to Bakkt Crypto Solutions, LLC ("Bakkt Crypto").

Description of Business

We provide, or are working to provide, simplified solutions focused in the following areas:

Crypto

- Custody: Custody.** Our institutional-grade qualified custody solution caters to more experienced market participants and also supports a portion of our consumer-facing crypto business. This solution is primarily provided by our subsidiary, Bakkt Trust Company LLC ("Bakkt Trust"), a limited purpose trust company that is supervised by the New York State Department of Financial Services ("NYDFS") and governed by an independent Board of Managers. In connection to the acquisition of Apex Crypto, we acquired third-party custodial relationships with BitGo and Coinbase Custody, which are currently used by Bakkt Crypto for custody and coin transfers, where applicable. In addition, Bakkt Crypto also self-custodies select coins to facilitate consumer withdrawals. Our intention is to consolidate our self-custodial services while still offering diversification across custodians for clients that request it.
- Trading: Trading.** Bakkt Marketplace, LLC ("Bakkt Marketplace"), together with its wholly owned subsidiary Bakkt Crypto, operates platforms that provide consumers Our platform provides customers with the ability to buy, sell and store crypto in a simple, intuitive digital experience accessed via application programming interfaces or embedded web experience. We aim to enable businesses clients in various industries - such as fintechs, financial institutions and wallet providers - to provide their customers with the ability to transact in crypto directly in their trusted environments. We currently facilitate transactions in the crypto assets listed in the table below.

Crypto Asset	Symbol
Bitcoin	BTC
Bitcoin Cash	BCH
Dogecoin	DOGE
EtherEthereum	ETH
EtherEthereum Classic	ETC
Litecoin	LTC
Shiba Inu	SHIB
USD Coin	USDC

We also intend to expand our services to include crypto rewards, as described in more detail below. As part of our ongoing review of potential services we have de-prioritized investment in Bakkt Payouts as a service offering as we work with our clients to understand the desired feature set and their timelines to implementation. Any new services will be subject to governance and regulatory approvals.

- Bakkt Rewards:** Subject to regulatory approval, we are in the process of enabling clients of all sizes to offer their customers the ability to convert loyalty points earned through participation in the client's loyalty program into bitcoin (and, in the future, into other crypto assets depending on demand). We initially expect to offer

this service in the first quarter of 2024.

Bakkt Trust's custody solution provides support to Bakkt Marketplace Crypto with respect to bitcoin and ether functionality. The list of all crypto assets for which Bakkt Trust provides custody services will expand supported by the end of this year to include more of the crypto assets which we support for trading. In addition, Bakkt Crypto provides custodial services that support certain crypto tokens offered on the consumer platform, Company. Additionally, until October 2, 2023, Bakkt Trust operated, in conjunction with Intercontinental Exchange, Inc. ("ICE"), regulated infrastructure for trading, clearing, and custody services for physically-delivered bitcoin futures (See Note 8 "Related Parties" below for a description of a recent delisting of some certain Bakkt Bitcoin futures and option contracts by ICE Futures U.S., Inc. ("IFUS")). Bakkt Marketplace and Bakkt Crypto each hold holds a New York State virtual currency license (commonly referred to as a "BitLicense"), and money transmitter licenses from all states throughout the U.S. where such licenses are required for the operation of their its business, and both are is registered as a money services business with the Financial Crimes Enforcement Network of the United States Department of the Treasury.

We are also expanding into new international markets. We are currently offering As of March 31, 2024, we offer crypto services in the U.S. and in selected markets in Latin America and expect crypto services to launch in the United Kingdom, Hong Kong, Dubai, Australia and Spain by the end of this year, Europe. We expect to continue to pursue new international markets in the future by working with our existing client base as well as targeting new clients.

Loyalty.

• We offer a full spectrum of supplier content through configurable, white-label e-commerce storefronts that our clients end users can make available to their customers when redeeming acquire via redemption of loyalty currencies, points. Our redemption solutions span catalog spans a variety of rewards categories including merchandise (such as Apple products and services), travel, gift cards and digital experiences, merchandise, including a unique Apple product and services storefront. Our travel solution offers a retail e-commerce booking platform with direct supplier integrations, as well as a U.S.-based call center for live-agent booking and servicing. Our platform provides a unified shopping experience that is

configurable built to seamlessly extend our customers' loyalty strategies and user experience for our clients and their loyalty programs. Capabilities include Our platform's functionality includes a mobile-first mobile-optimized user experience, a multi-tier construct interface, numerous configurations to accommodate loyalty tiers, support diverse program needs, promotional campaign services, comprehensive fraud protection capabilities and a split-tender the ability to split payments platform to accept across both loyalty points and credit cards as a form of payment, cards.

2. Summary of Significant Accounting Policies

Our accounting policies are as set forth in the notes to our Annual Report on Form 10-K for the year ended December 31, 2022 December 31, 2023 (our "Form 10-K").

Basis of Presentation

The accompanying unaudited interim consolidated financial statements are prepared in accordance with United States generally accepted accounting principles ("U.S. GAAP") for interim financial information and with the instructions to the Quarterly Report on Form 10-Q and Article 10 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by U.S. GAAP for complete financial statements. In the opinion of management, the unaudited interim consolidated financial statements include the accounts of the Company and our subsidiaries. All intercompany balances and transactions have been eliminated in consolidation. In addition, certain reclassifications of amounts previously reported have been made to the accompanying consolidated financial statements in order to conform to current presentation.

In the opinion of management, all adjustments (consisting of normal recurring accruals), considered necessary for a fair presentation have been included. The interim results for the nine three months ended September 30, 2023 March 31, 2024 are not necessarily indicative of the results that may be expected for the year ending December 31, 2023 December 31, 2024, or for any other future annual or interim period. These consolidated financial statements should be read in conjunction with the Company's audited financial statements and accompanying notes thereto included in our Form 10-K.

On April 29, 2024, following approval by our stockholders and Board of Directors, we effected a reverse stock split (the "Reverse Stock Split") of our Class A Common Stock, par value \$0.0001 per share ("Class A Common Stock"), and Class V Common Stock, par value \$0.0001 per share ("Class V Common Stock") and collectively with the Class A Common Stock, the "Common Stock", at a ratio of 1-for-25 (the "Reverse Stock Split Ratio"). Our Class A Common Stock began trading on a reverse-split adjusted basis on the New York Stock Exchange (the "NYSE") as of the open of trading on April 29, 2024. All outstanding warrants and share-based awards were also adjusted on a 1-for-25 basis. In accordance with the Financial Accounting Standards Board ("FASB") Accounting Standards Codification ("ASC") Topic 505 Equity, changes in the capital structure of a public reporting entity due to a reverse stock split occurring after the balance sheet date, but before the release of the financial statements, should be given retroactive effect. As such, the Reverse Stock Split has been retroactively applied to all figures throughout this Quarterly Report on Form 10-Q (unless otherwise noted).

Use of Estimates

The preparation of the consolidated financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the amounts reported in our audited consolidated the financial statements and accompanying notes. We base our estimates and assumptions on historical experience and various judgments that we believe to be reasonable under the circumstances. The significant estimates and assumptions that affect the financial statements may include, but are not limited to, those that are related to going concern, income tax valuation allowances, useful lives and fair value of intangible assets and property, equipment and software, fair value of financial assets and liabilities, determining provision for doubtful accounts, valuation of acquired tangible and intangible assets, the impairment of intangible and long-lived assets and goodwill, our issued warrants, and fair market value of Bakkt common units, incentive units and participation units, stock-based awards. Actual results and outcomes may differ from management's estimates and assumptions and such differences may be material to our audited consolidated financial statements.

Liquidity and Going Concern

The accompanying unaudited Consolidated Financial Statements consolidated financial statements are prepared on a going concern basis in accordance with U.S. GAAP applicable to a going concern. GAAP. This presentation contemplates the realization of assets and the satisfaction of liabilities in the normal course of business and does not include any adjustments relating to the recoverability and classification of recorded asset amounts or the amounts and classification of liabilities that might result from the outcome of the uncertainties described below.

At each reporting period, in accordance with Accounting Standards Codification ("ASC") 205-40, Going Concern, we evaluate whether there are conditions or events that raise substantial doubt about our ability to continue as a going concern within one year after the date the financial statements are issued. In accordance with ASC 250-40, 205-40, our initial evaluation can only include management's plans that have been fully implemented as of the issuance date. Operating forecasts for new products/markets cannot be considered in the initial evaluation as those product/market launches have not been fully implemented.

Accordingly, our evaluation entails analyzing prospective fully implemented operating budgets and forecasts for expectations of our cash needs and comparing those needs to the current cash and cash equivalent balances. This evaluation initially does not take into consideration the potential mitigating effect of management's plans that have not been fully implemented as of the date the financial statements are issued. When substantial doubt exists under this methodology, we evaluate whether the mitigating effect of its our plans sufficiently alleviates substantial doubt about our ability to continue as a going concern. The mitigating effect of management's plans, however, is only considered if both (1) it is probable that the plans will be effectively implemented within one year after the date that the financial statements are issued, and (2) it is probable that the plans, when implemented, will mitigate the relevant conditions or events that raise substantial doubt about the entity's ability to continue as a going concern within one year after the date that these consolidated financial statements are issued.

Evaluation in conjunction with the issuance of the September 30, 2023 March 31, 2024 unaudited Consolidated Financial Statements consolidated financial statements

We have incurred net losses and consumed cashflow from operations since our inception. For the nine months ended September 30, 2023 we incurred a net loss of \$147.1 million and consumed \$53.9 million of cash in operations. The Company has historically relied on its existing cash and available-for-sale securities portfolio to fund operations. As of September 30, 2023 the Company had \$68.2 million of available cash and cash equivalents that was not restricted or required to be held for regulatory capital (see Note 13) and \$22.7 million in available-for-sale securities. The Company does not have any debt to service but has commitments under long-term cloud computing, lease and marketing contracts as described in Notes 14 and 17. We expect to continue to incur losses and consume cash for the foreseeable future and will require additional capital to continue to fund operations or will need to take other measures to reduce our cash burn. Due to the challenging nature of our business and regulatory environment, we have limited prospects to secure additional debt or equity financing. In forecasting our expectation of cash needs for the initial ASC 205-40 evaluation, the crypto revenue growth projections exclude expansion to international retail crypto markets where such arrangements are not signed, as well as activation of new partners clients currently not live on our platform as of the date of release of these Consolidated Financial Statements. unaudited consolidated financial statements.

OurWe have incurred net losses and projected consumed cashflow from operations since our inception and incurred losses and consumed cash needs, combined through the date of this filing in excess of our cash inflows from operations and fundraising. Due to these ongoing losses and a limited supply of remaining cash and available-for-sale securities, substantial doubt was initially raised about our ability to continue as a going concern in connection with the filing of our Quarterly Report of Form 10-Q for the quarterly period ending September 30, 2023, which we alleviated through management plans which emphasized reducing headcount and other cost cutting measures. In connection with the filing of subsequent amendments thereto and in connection with our current liquidity level, initially analysis as of December 31, 2023, we disclosed that without additional equity financing (See Note 10) we could not conclude that we could maintain our operations for a period of at least 12 months from the dates of such amended filings. We closed on equity offerings in March of 2024, prior to the release of the Form 10-K that when considered with management's other plans resulted in management concluding that notwithstanding the initial doubt that was raised, management's plans were expected to alleviate substantial doubt. For the three months ended March 31, 2024, we incurred a net loss of \$21.3 million and consumed \$38.4 million of cash in operations. We have historically relied on our existing cash and available-for-sale securities portfolio to fund operations. As of March 31, 2024, we had \$56.6 million of available cash and cash equivalents that was not restricted or required to be held for regulatory capital (see Note 13) and \$18.0 million in available-for-sale securities. We do not have any long-term debt to service but have commitments under long-term cloud computing, lease and marketing contracts as described in Notes 14 and 17. We expect to continue to incur losses and consume cash for the foreseeable future. This raised substantial doubt about our ability to continue as a going concern. Management's plan to improve concern given our liquidity and mitigate the substantial doubt includes integrating our regulated entities to reduce regulatory capital and insurance requirements. present liquidity.

We expect these actions will increase available cash by approximately \$11.5 million. Additionally, we have been executing a strategic plan to optimize our capital allocation and expense base since the fourth quarter of 2022. Management's 2022, which has reduced our annual cash expenses year over year and which we expect will continue to reduce our cash expenses in 2024. As a part of those plans, we will continue to align headcount and employee-related costs to further reduce cash expenses. We announced a reduction in force on May 3, 2024 which is expected to result in cash savings of approximately \$13.0 million, excluding severance over the next twelve months include 12 months. We will enact additional personnel and discretionary spending cuts such as incentive compensation, marketing, professional services and administrative travel to preserve cash to fund operations. We received approval in March 2024 to integrate, and have subsequently merged and integrated, Bakkt Marketplace and Bakkt Crypto Solutions, which will reduce the further reduction amount of regulatory capital and insurance collateral we are required to hold by up to \$12.0 million by the end of 2024. However, it is critical to our plan to mitigate our cash burn that we significantly expand our revenue base to be able to generate a sustainable operating profit. There is significant uncertainty associated with our expansion to new markets and the growth of our revenue base given the uncertain and rapidly evolving environment associated with crypto assets. We believe after giving effect to management's plans to reduce cash expenses, through continued alignment that our cash, which includes the proceeds of headcount the capital raise, and vendor spend, and further reductions in short-term securities will be sufficient to fund our non-essential operating footprint. operations for the next 12 months from the date of these financial statements. We believe the Management believes the

expected impact on our liquidity and cash flows resulting from the entity integration and the operational initiatives outlined above are probable of occurring and sufficient to enable us to meet our obligations for at least twelve months from the date the financial statements are issued and alleviate the conditions that initially raised substantial doubt about our ability to continue as a going concern.

Bakkt Crypto Revenue Recognition

Bakkt Crypto offers customers the ability to purchase or sell certain crypto on its platform. Bakkt Crypto partners with a number of liquidity providers to provide customers with immediate liquidity and access to crypto. Bakkt Crypto settles with the liquidity partners on a daily basis. The contract with a customer is created when a customer agrees to execute a trade on our platform. Each customer purchase transaction includes multiple performance obligations including execution, custody of the customer's purchased crypto, and material rights for ongoing custody beyond the original contractual period. Customer sales only carry a single performance obligation which is execution of the trade. We consider the sale of customer crypto associated with delisted crypto to be revenue in the context of our contracts with customers. We own the crypto as it crosses our platform and accordingly act as a principal in the arrangement. We report the gross proceeds of a sale to a customer or liquidity provider, including a spread on the market price of the crypto as revenue. Substantially all of the consideration is allocated to the execution performance obligation, which is satisfied when we record the transaction to the customer's account. Custody services are rendered over the initial contract term which we have concluded is one day. Customers have a material right to obtain additional custody services at no cost by not selling the purchased crypto, which is recognized over the period that the assets are held on our platform. The consideration allocated to the custody and material right performance obligations is estimated on the basis of a cost plus a margin approach and was not material to the three or nine months ended September 30, 2023.

Judgment is required in determining whether the Company is the principal or the agent in our contracts with customers. We have determined that we are the principal in transactions with customers as we control the crypto prior to its delivery to the customer and we are primarily responsible for the delivery of the crypto to the customer. Accordingly, revenue and costs associated with Bakkt Crypto's services are presented gross in our consolidated statement of operations.

Where applicable, we make payments to introducing brokers based on the transaction volume from resulting customer volume. These payments are expensed in the period they are incurred and are included in "Clearing, Execution and Brokerage Fees" on the consolidated statement of operations.

Recently Adopted Accounting Pronouncements

For the nine three months ended September 30, 2023 March 31, 2024, there were no significant changes to the recently adopted accounting pronouncements applicable to us from those disclosed in Note 2 to the consolidated financial statements included in our Form 10-K.

3. Revenue from Contracts with Customers

Disaggregation of Revenue

We disaggregate revenue by service type and by platform respectively, as follows (in thousands):

Service Type	Service Type	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022	Service Type	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023
Transaction revenue ^(a)		\$198,526	\$ 6,927	\$548,774	\$ 21,477			
Transaction revenue								
Subscription and service revenue	Subscription and service revenue	6,248	6,286	16,848	18,839			
Total revenue	Total revenue	\$204,774	\$ 13,213	\$565,622	\$ 40,316			

(a) Amounts are net of rebates and incentive payments of less than \$0.1 million for both the three and nine months ended September 30, 2023, respectively, and less than \$0.1 million and \$0.4 million for the three and nine months ended September 30, 2022, respectively. Included in these amounts are amounts earned from related parties of less than \$0.1 million for both the three and nine months ended September 30, 2023 and September 30, 2022, respectively.

Platform	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022
Loyalty redemption platform	\$ 13,024	\$ 12,742	\$ 38,096	\$ 38,852
Crypto services ^(b)	191,750	471	527,526	1,464
Total revenue	\$ 204,774	\$ 13,213	\$ 565,622	\$ 40,316

(b) Amounts are net of rebates and incentive payments of less than \$0.1 million for both the three and nine months ended September 30, 2023, respectively, and less than \$0.1 million and \$0.4 million for the three and nine months ended September 30, 2022, respectively. Included in these amounts are amounts earned from related parties of less than \$0.1 million for both the three and nine months ended September 30, 2023 and September 30, 2022, respectively.

Platform	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023

Loyalty redemption platform, net	13,242	12,776
Crypto services	841,340	443
Total revenue	\$ 854,582	\$ 13,219

We recognized revenue from foreign jurisdictions of \$1.1 million and \$2.8 million \$14.4 million for the three and nine months ended September 30, 2023 March 31, 2024, respectively, and \$0.8 million and \$2.8 million \$0.9 million for the three and nine months ended September 30, 2022, respectively. March 31, 2023.

We have one reportable segment to which our revenues relate.

Deferred Revenue

Contract liabilities consist of deferred revenue for amounts invoiced prior to us meeting the criteria for revenue recognition. We invoice customers for service fees at the time the service is performed, and such fees are recognized as revenue over time as we satisfy its performance obligation. Contract liabilities are classified as "Deferred revenue, current" and "Deferred revenue, noncurrent" in our consolidated balance sheets. The activity in deferred revenue for the nine three months ended September 30, 2023 March 31, 2024 and September 30, 2022 March 31, 2023, respectively, was as follows (in thousands):

		Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022		
	Three Months Ended March 31, 2024			Three Months Ended March 31, 2024	Three Months Ended March 31, 2023
Beginning of the period contract liability	Beginning of the period contract liability	\$ 7,084	\$ 9,448		
Revenue recognized from contract liabilities included in the beginning balance	Revenue recognized from contract liabilities included in the beginning balance	(3,055)	(3,629)		
Increases due to cash received, net of amounts recognized in revenue during the period	Increases due to cash received, net of amounts recognized in revenue during the period	3,191	1,596		
End of the period contract liability	End of the period contract liability	\$ 7,220	\$ 7,415		

Remaining Performance Obligations

As of **September 30, 2023** **March 31, 2024**, the aggregate amount of the transaction price allocated to the remaining performance obligations related to partially completed contracts is **\$20.5 million** **\$18.0 million**, comprised of **\$13.3 million** **\$11.8 million** of subscription fees and **\$7.2 million** **\$6.2 million** of service fees that are deferred. We recognize our subscription fees as revenue over a weighted-average period of **29** **23** months (ranges from 1 month – **36** **30** months) and our service fees as revenue over approximately **14** **17** months.

As of **September 30, 2022** **March 31, 2023**, the aggregate amount of the transaction price allocated to the remaining performance obligations related to partially completed contracts is **\$21.9 million** **\$24.4 million**, comprised of **\$14.5 million** **\$17.9 million** of subscription fees and **\$7.4 million** **\$6.5 million** of service fees that are deferred. We recognize our subscription fees as revenue over a weighted-average period of **41** **32** months (ranges from **3 months** **1 month** – **48** **42** months) and our service fees as revenue over approximately 24 months.

Contract Costs

For the three **and nine** months ended **September 30, 2023** **March 31, 2024** and **September 30, 2022** **March 31, 2023**, we incurred no incremental costs to obtain and/or fulfill contracts with customers.

4. Business Combination and Asset Acquisition

Apex Crypto

On April 1, 2023 we completed the acquisition of 100% of the ownership interests of Apex Crypto. We recognized goodwill from the acquisition due to the assembled, experienced workforce and anticipated growth we expect to achieve from Apex Crypto's sales pipeline and product capabilities. The total consideration as measured at April 1, 2023 included \$55.0 million in cash, approximately **\$9.1** **\$10.5** million in Class A **common stock** **Common Stock** payable based on Apex Crypto's performance in the fourth quarter of 2022, and **\$12.2** **\$11.8** million of cash paid for net working capital, which was predominantly cash held in banks. In addition, we may pay up to \$100.0 million of our Class A **common stock** **Common Stock** as additional consideration depending on Apex Crypto's achievement of certain financial targets through 2025 (the "contingent consideration"). As part of the purchase price allocation the value of the contingent consideration was estimated to be \$2.9 million. **The Company has since recognized expense of \$(0.3) million and \$10.1 million during the three and nine months ended September 30, 2023, respectively, to adjust the value of the contingent consideration. The Company's evaluation of the fair value of the contingent consideration and of the assets acquired and the liabilities assumed is preliminary. Accordingly, the adjustments to record the assets acquired and the liabilities assumed at fair value reflect the best estimates of the Company based on the information currently available and are subject to change once additional analyses are completed.**

The following is a **preliminary** reconciliation of the fair value of consideration transferred in the acquisition to the fair value of the assets acquired and liabilities assumed.

(\$ in millions)

Cash consideration paid	55.0
Cash paid for working capital and cash	12.2 11.8
Class A common stock Common Stock at transaction close	9.1 10.5
Estimated fair value of Class A common stock Common Stock contingent consideration	2.9
Total consideration	\$ 79.2 80.2
Current assets	32.0 31.8
Safeguarding asset for crypto	682.2 689.3
Property, equipment and software, net	0.1
Non-current assets	0.3
Intangible assets - developed technology	5.6
Intangible assets - customer relationships	10.2
Goodwill	51.0 52.0
Current liabilities	(20.0) (19.7)
Safeguarding obligation for crypto	(682.2) (689.3)
Net assets acquired	\$ 79.2 80.2

The above fair values are as of the acquisition date. The acquired intangible assets and goodwill required the use of significant unobservable inputs including **partner** **client** activation forecasts, expectations about customer trading volume and frequency, customer attrition rates, and estimated useful lives of acquired technology and discount **rates**. **rates** **(level 3 inputs)**. The acquired customer relationships were valued using a multi-period excess earnings model. The acquired developed technology was valued using a relief from royalty method. Acquired crypto safeguarding asset and obligation were valued based on the midpoint of a bid-ask spread as of the acquisition **date**. **date** **(level 2 inputs)**. Other assets and liabilities were carried over at their acquired costs which was not materially different than their fair values.

The contingent consideration payable in Class A **common stock** **Common Stock** to Apex Crypto's former owners based on the performance of the business in the 2023-2025 annual periods was estimated using a Monte Carlo model given the range of possible outcomes.

Revenue generated by Apex Crypto for **As of December 31, 2023, we determined the three** **value of the contingent consideration was zero, based on our forward-looking projections and nine months ended September 30, 2023 was \$191.4 million** **minimum profit requirements associated with the contingent consideration and \$526.7 million reversed**

the accrual through acquisition expenses. As of March 31, 2024, respectively, and is included in we determined the Company's statements value of operations. Net loss generated by Apex Crypto for the three and nine months ended September 30, 2023 was \$8.4 million and \$17.0 million, respectively, and is included in the Company's statements of operations. contingent consideration remained zero.

The following unaudited pro forma financial information presents the Company's results of operations as if the acquisition of Apex Crypto had occurred on January 1, 2022 January 1, 2023. The unaudited pro forma financial information as presented below is for illustrative purposes and does not purport to represent what the results of operations would actually have been if the acquisition of Apex Crypto occurred as of the date indicated or what the results would be for any future periods. The unaudited pro forma results reflect the step-up amortization adjustments for the fair value of intangible assets acquired, acquisition-related expenses, and share-based compensation expense for newly issued restricted stock units. Proforma revenue for the nine three months ended September 30, 2023 March 31, 2023 would be \$1,011.0 million. Proforma revenue for the three and nine months ended September 30, 2022 would be \$496.2 million and \$2,695.6 million, respectively. Proforma net loss for the nine months ended September 30, 2023 would be \$148.3 million \$458.3 million. Proforma net loss for the three and nine months ended September 30, 2022 March 31, 2023 would be \$1,601.9 million and \$1,675.4 million, respectively. \$38.5 million.

Subsequent to the acquisition, we changed the name of Apex Crypto to Bakkt Crypto Solutions, LLC ("Bakkt Crypto" Crypto Solutions").

Bumped Financial, LLC Acquisition

On February 8, 2023, we acquired 100% of the units of Bumped Financial, LLC, which we subsequently renamed Bakkt Brokerage, LLC ("Bakkt Brokerage"), a broker-dealer registered with the SEC and the Financial Industry Regulatory Authority, Inc., for cash consideration of \$631,000. \$0.6 million. Because of the limited scope of its historical operations we determined that substantially all of the purchase consideration in the transaction would be allocated to the in-place licenses Bakkt Brokerage held and as such, have accounted for this as an asset acquisition.

5. Goodwill and Intangible Assets, Net

Changes in goodwill consisted of the following (in thousands):

Balance as of December 31, 2022 December 31, 2023	\$ 15,852 68,001
Apex acquisition Foreign currency translation	50,648 —
Balance as of September 30, 2023 March 31, 2024	\$ 66,500 68,001

During We identified a triggering event related to the period ended September 30, 2023, we concluded it was more likely than not the fair value of our equity was lower than book basis as of September 30, 2023, and our indefinite-lived intangible assets, long-lived assets and goodwill should be evaluated for impairment as of September 30, 2023. Our conclusion was based on several determinative factors, including the sustained significant decline in our market capitalization as of September 30, 2023 and failure to achieve our projected growth. We conducted stock price, indicating a quantitative test for our various long-lived asset groups, indefinite lived intangible assets and single reporting unit's goodwill. We concluded in the quantitative assessment that the fair value potential impairment of our loyalty-related customer relationships and developed technology and our trademark/trade name indefinite-lived intangible asset fell below their carrying values as of September 30, 2023 and recorded impairments of \$16.6 million, \$3.1 million and \$3.7 million, respectively. No impairment of goodwill during the recently acquired Apex Crypto customer-relationships or developed technology was indicated. No goodwill impairment was indicated by the quantitative assessment and quarter ended March 31, 2024. We determined no goodwill impairment charges have been recognized in the nine months ended September 30, 2023.

Our goodwill impairment analyses involved the use of a market approach and an income approach, with equal weighting given to both approaches. The market approach valuation charge was derived from metrics of publicly traded companies, which are Level 2 inputs. A significant judgment in using the market approach included the selection of comparable businesses with consideration of risk profiles, size, geography, and business operations. Significant assumptions used in the income approach included growth (revenue, earnings before interest, taxes, depreciation, and amortization ("EBITDA") and earnings before interest and taxes ("EBIT") margin, and terminal value) and discount rates. We used historical performance and management estimates of future performance to estimate margins and revenue growth rates. Our growth rates and margins are impacted significantly by our ability to grow crypto trading volumes and our ability to expand to international markets. The income approach utilized our projected cash flow estimates to determine fair value, which were unobservable, Level 3 inputs. Unobservable inputs are used to measure fair value to the extent that relevant observable inputs are not available. We developed our estimates using the best information available as of September 30, 2023 and in consultation with third party valuation specialists. We used discount rates that were intended to be commensurate with the risks and uncertainty inherent in our business. Assumptions used, such as forecasted growth rates, capital expenditures, and our cost of capital, were consistent with our internal projections and operating plans as of September 30, 2023.

Our quantitative impairment analysis for the loyalty-related customer relationships and developed technology intangible asset involved the use of a market approach which estimated the sale value of the asset group associated with the loyalty business. Significant judgments included the scope of the asset group and the hypothetical proceeds associated with the transaction, which are level 3 inputs.

Our impairment analysis for the trademark/trade name involved the use of a relief from royalty approach, which estimated the value of the stream of payments a market participant would pay to make use of the in-place trade name. Significant judgments in this analysis included forecasted revenue growth rates, the royalty rate and the discount rate.

The discount rate used in the valuations described above ranged from 13.5% (used in the loyalty asset group valuations) to 35% (used in the crypto services asset group valuations) The crypto services discount rate increased by approximately 400 basis points from the rate used in the Apex Crypto acquisition described in Note 4 due to the additional uncertainty around our international expansion. The discount rate used in the income approach in the goodwill quantitative test and the valuation of the trademark/tradename indefinite-lived intangible asset was a weighted average 25%.

During the period ended September 30, 2022, we concluded it was more likely than not the fair value of our equity was lower than book basis as of September 30, 2022, and our indefinite-lived intangible assets, long-lived assets and goodwill should be evaluated for impairment as of September 30, 2022. Our conclusion was required based on

several determinative factors, including the elongated timing for expected crypto product activations and the sustained decline in a comparison of our market capitalization as of September 30, 2022.

After assessing the totality of circumstances and giving effect to the indefinite-lived intangible asset impairment described below, as of September 30, 2022 we concluded that against the carrying value of our reporting unit exceeded its fair value and recorded a goodwill impairment of \$1,389.9 million.

Our goodwill impairment analysis involved the use of a market approach and an income approach, with equal weighting given to both approaches. The market approach valuation was derived from metrics of publicly traded companies, which are Level 2 inputs. A significant judgment in using the market approach included the selection of comparable businesses with consideration of risk profiles, size, geography, and business operations. Significant assumptions used in the income approach included growth (revenue, earnings before interest, taxes, depreciation, and amortization (EBITDA) and earnings before interest and taxes (EBIT) margin, and terminal value) and discount rates. We used historical performance and management estimates of future performance to estimate margins and revenue growth rates. Our growth rates and margins are impacted significantly by our ability to grow loyalty redemption transactions, crypto trading volumes and subscription services. The income approach utilized our projected cash flow estimates to determine fair value, which were unobservable, Level 3 inputs. Unobservable inputs are used to measure fair value to the extent that relevant observable inputs are not available. We developed our estimates using the best information available as of September 30, 2022 and in consultation with third party valuation specialists. We used discount rates that were commensurate with the risks and uncertainty inherent in our business. Assumptions used, such as forecasted growth rates, capital expenditures, and our cost of capital, were consistent with our internal projections and operating plans as of September 30, 2022.

During the period ended September 30, 2022, we also concluded that the fair value of our licenses and trademark/trade name indefinite-lived intangible assets fell below their carrying values as of September 30, 2022 and recorded impairments of \$131.3 million and \$26.5 million, respectively.

Our impairment analysis for the licenses intangible asset involved the use of an income approach which estimated the value of the in-place licenses as compared to cash flows if the licenses had to be obtained at a delay. Significant judgments used in this analysis were consistent with the inputs used in the income approach for the goodwill impairment analysis and the assumed time to obtain the licenses. equity.

Our impairment analysis for the trademark/trade name involved the use of a relief from royalty approach, which estimated the value of the stream of payments a market participant would pay to make use of the in-place trade name. Significant judgments in this analysis included forecasted revenue growth rates and the royalty rate.

The discount rate used in the valuations described above was 15.5%, which was 400 basis points higher than the discount rate assumed in the valuation of these intangibles for the VIH Business Combination. The higher discount rate reflected the higher risk-free rate and beta observed as of September 30, 2022 as compared to the October 15, 2021 VIH Business Combination valuation date.

Our quantitative analysis of long-lived assets involved a comparison of undiscounted cash flows against the carrying value of the related assets which included finite-lived intangible assets and property, plant, and equipment. We concluded no impairment existed for the long-lived assets as of September 30, 2022. Significant judgments in this analysis were consistent with the inputs used in the income approach for the goodwill impairment analysis.

Intangible assets consisted of the following (in thousands):

	September 30, 2023				
	Weighted Average	Accumulated			
	Useful Life (in years)	Gross Carrying Amount	Amortization	Impairment	Net Carrying Amount
Licenses	Indefinite	\$ 611	\$ —	\$ —	\$ 611
Trademarks / trade names	Indefinite	8,000	—	(3,700)	4,300
Technology	5	18,360	(5,558)	(3,069)	9,733
Customer relationships	8.4	55,170	(11,520)	(16,556)	27,094
Total		\$ 82,141	\$ (17,078)	\$ (23,325)	\$ 41,738

March 31, 2024				
	Weighted Average	Gross Carrying Amount	Accumulated	
	Useful Life (in years)		Amortization	Net Carrying Amount
Trademarks / trade names	Indefinite	2,900	—	2,900
Total		\$ 2,900	\$ —	\$ 2,900

December 31, 2022				
	Weighted	Gross	Accumulated	Net
	Average			
	Useful	Carrying	Amortization	Carrying
	Life (in	Amount	Impairment	Amount
	years)			

December 31, 2023							December 31, 2023			
	Weighted Average Useful Life (in years)						Weighted Average Useful Life (in years)	Gross Carrying Amount	Accumulated Amortization	Net Carrying Impairment Amount
Licenses	Licenses	Indefinite	\$241,320	\$	—	\$(241,320)	\$	—		
Trademarks / trade names	Trademarks / trade names	Indefinite	39,470	—	(31,470)	8,000				
Technology	Technology	4.2	67,310	(19,605)	(38,035)	9,670				
Customer relationships	Customer relationships	8	44,970	(6,807)	—	38,163				
Total	Total		\$393,070	\$	(26,412)	\$(310,825)	\$55,833			

We did not record any amortization of intangible assets for the three months ended March 31, 2024 as our finite lived intangible assets have been fully impaired. Amortization of intangible assets for the three and nine months ended September 30, 2023 March 31, 2023 was \$2.6 million and \$7.2 million \$2.0 million, respectively, and is included in "Depreciation and amortization" in the statements of operations. Amortization of intangible assets for the three and nine months ended September 30, 2022 was \$5.5 million and \$16.3 million, respectively, and is included in "Depreciation and amortization" in the statements of operations.

Estimated future amortization for definite-lived intangible assets as of September 30, 2023 was March 31, 2024 is zero as follows (in thousands):

	September 30, 2023
Remainder of 2023	\$ 1,654
2024	6,581
2025	6,564
2026	6,234
2027	5,021
Thereafter	10,773
Total	\$ 36,827

our finite lived intangible assets have been fully impaired.

Intangible assets also include crypto we own, which are accounted for as indefinite-lived intangible assets and are initially measured at cost (under a first-in, first-out basis) under the guidance in ASC 350 *Intangibles - Goodwill and Other*. These assets are not amortized, but assessed for impairment continually given the volatility of markets for these assets. Impairment exists when the carrying amount exceeds its fair value. The fair value of crypto is determined as the lowest price of executed transactions during the measurement or holding period using the quoted price of the crypto in our principal market. The carrying amount of a crypto asset after its impairment becomes its new cost basis. Impairment losses are not reversible or recoverable and are included in Crypto Costs "Crypto costs" in the consolidated statement of operations. Impairment losses were not material to for the three or nine months ended September 30, 2023 March 31, 2024 or March 31, 2023. Our owned crypto are is typically liquidated on a daily basis during the fulfillment of customer orders and settlement with our liquidity providers. We classify cash flows from crypto within cash flows from operating activities.

6. Consolidated Balance Sheet Components

Accounts Receivable, Net

Accounts receivable, net consisted of the following (in thousands):

September 30, 2023	December 31, 2022
March 31, 2024	March 31, 2024
	December 31, 2023

Trade accounts receivable	Trade accounts receivable	\$ 12,596	\$ 16,284
Deposits at brokers or dealers		1,590	—
Crypto receivable from liquidity providers		186	—
Receivables from customers, clients and liquidity partners			
Unbilled receivables	Unbilled receivables	6,003	6,445
Deposits			
Other receivables	Other receivables	1,864	2,787
Total accounts receivable	Total accounts receivable	22,239	25,516
Less: allowance for doubtful accounts		(540)	(210)
Less: Allowance for doubtful accounts			
Total	Total	\$ 21,699	\$ 25,306

Deposits includes cash, as noted on the consolidated statements of cash flows, at clearing agencies used to settle customer transactions. Amounts payable and receivable to our liquidity providers are reported net by counterparty when the right of offset exists.

Other Current Assets

Other current assets consisted of the following (in thousands):

		September 30, 2023	December 31, 2022		
March 31, 2024				March 31, 2024	December 31, 2023
Prepaid expenses	Prepaid expenses	\$ 7,297	\$ 6,060		
Other	Other	32	—		
Total	Total	\$ 7,329	\$ 6,060		

Property, Equipment and Software, Net

Property, equipment and software, net consisted of the following (in thousands):

		September 30, 2023	December 31, 2022		
March 31, 2024				March 31, 2024	December 31, 2023
Internal-use software	Internal-use software	\$ 8,218	\$ 4,383		
Purchased software		105	99		
Office furniture and equipment		2,311	2,303		

Other computer and network equipment	Other computer and network equipment	5,132	4,732
Leasehold improvements	Leasehold improvements	10,280	10,102
Property, equipment and software, gross	Property, equipment and software, gross	26,046	21,619
Less: accumulated amortization and depreciation	Less: accumulated amortization and depreciation	(5,538)	(1,875)
Total	Total	\$ 20,508	\$ 19,744

For the three and nine months ended September 30, 2023 March 31, 2024 and March 31, 2023, depreciation and amortization expense related to property, equipment and software amounted to \$1.4 million \$0.1 million and \$3.7 million \$1.0 million, respectively, of which \$0.5 million less than \$0.1 million and \$1.2 million \$0.3 million, respectively, related to amortization expense of capitalized internal-use software placed in service.

For the three and nine months ended September 30, 2022, depreciation and amortization expense related to property, equipment and software amounted to \$0.9 million and \$2.0 million, respectively, of which \$0.4 million and \$0.7 million, respectively, related to amortization expense of capitalized internal-use software placed in service.

Deposits with Clearinghouse

Total deposits at clearinghouses amounted to \$0.2 million and \$15.2 million as of September 30, 2023 and December 31, 2022, respectively. Deposits with clearinghouse historically have primarily consisted of the ICE Clear US, Inc. ("ICUS") default resource contribution; however, as described further in Note 8, ICUS returned the contribution on September 29, 2023, as a result of the recent delisting of Bakkt Bitcoin futures and option contracts by IFUS.

Other Assets

Other assets consisted of the following (in thousands):

		September 30, 2023	December 31, 2022		
	March 31, 2024			March 31, 2024	December 31, 2023
Operating lease right-of-use assets	Operating lease right-of-use assets	\$ 21,116	\$ 19,632		
Deposits with clearinghouse					
Other	Other	2,556	2,826		
Total	Total	\$ 23,672	\$ 22,458		

Accounts Payable and Accrued Liabilities

Accounts payable and accrued liabilities consisted of the following (in thousands):

		September 30, 2023	December 31, 2022		
	March 31, 2024			March 31, 2024	December 31, 2023
Accounts payable	Accounts payable	\$ 3,729	\$ 25,975		
Payables to clients		70	—		

Payables to clients and customers			
Accrued expenses	Accrued expenses	19,116	15,537
Purchasing card payable	Purchasing card payable	12,502	10,686
Salaries and benefits payable	Salaries and benefits payable	8,019	13,926
Loyalty revenue share liability	Loyalty revenue share liability	3,479	43
Other	Other	2,277	620
Total	Total	<u>\$ 49,192</u>	<u>\$ 66,787</u>

Other Current Liabilities

Other current liabilities consisted of the following (in thousands):

	September 30, 2023	December 31, 2022
Participation units liability, current	\$ 221	\$ 275

March 31, 2024		March 31, 2024		December 31, 2023	
Current maturities of operating lease liability	Current maturities of operating lease liability	3,555	3,014		
Other	Other	527	530		
Total	Total	<u>\$ 4,303</u>	<u>\$ 3,819</u>		

Other Noncurrent Liabilities

Other noncurrent liabilities consisted of the following (in thousands):

	September 30, 2023	December 31, 2022
Operating lease liability, noncurrent	Operating lease liability, noncurrent \$ 24,547	\$ 23,402
Contingent consideration	13,065	—
Total	<u>\$ 37,612</u>	<u>\$ 23,402</u>

Amounts receivable and payable included in the tables above related to our crypto transactions pending settlement with our customers and liquidity providers were settled in April 2024 in amounts consistent with those reflected above.

7. Tax Receivable Agreement

On October 15, 2021, we entered into a Tax Receivable Agreement (the "TRA") with certain Opco equity holders. Each Opco common unit, when coupled with one share of our Class V common stock Common Stock is referred to as a "Paired Interest." Pursuant to the TRA, among other things, holders of Opco common units may, subject to certain conditions, from and after April 16, 2022, exchange such Paired Interests for Class A common stock Common Stock on a one-for-one basis, subject to the terms of the Exchange Agreement, including our right to elect to deliver cash in lieu of Class A common stock Common Stock and, in certain cases, adjustments as set forth therein. Opco will have in effect an election under Section 754 of the Internal Revenue Code for each taxable year in which an exchange of Opco common units for Class A common stock Common Stock (or cash) occurs.

The exchanges are expected to result in increases in the tax basis of the tangible and intangible assets of Opco. These increases in tax basis may reduce the amount of tax that we would otherwise be required to pay in the future. These increases in tax basis may also decrease gains (or increase losses) on future dispositions of certain capital assets to the extent tax basis is allocated to those capital assets.

The TRA provides for the payment by us to exchanging holders of Opco common units of 85% of certain net income tax benefits, if any, that we realize (or in certain cases are deemed to realize) as a result of these increases in tax basis related to entering into the TRA, including tax benefits attributable to payments under the TRA. This payment obligation is an obligation of the Company and not of Opco. For purposes of the TRA, the cash tax savings in income tax will be computed by comparing our actual income tax liability (calculated with certain assumptions) to the amount of such taxes that we would have been required to pay had there been no increase to the tax basis of the assets of Opco as a result of Opco having an election in effect under Section 754 of the Code for each taxable year in which an exchange of Opco common units for Class A common stock Common Stock occurs and had we not entered into the TRA. Such change will be calculated under the TRA without regard to any transfers of Opco common units or distributions with respect to such Opco common units before the exchange under the Exchange Agreement to which Section 743(b) or 734(b) of the Code applies. As of September 30, 2023 March 31, 2024, 22,704,377 1,042,812 Opco common units had been exchanged for Class A common stock Common Stock. Refer to Note 14 regarding the contingency related to the TRA.

8. Related Parties

ICE Management and Technical Support

Upon consummation of the VIH Business Combination, we entered into a Transition Services Agreement (the "ICE TSA") with ICE, pursuant to which ICE provides insurance, digital warehouse, data center, technical support, and other transition-related services in exchange for quarterly service fees payable by us. We did not recognize any expense related to the ICE TSA for the three months ended March 31, 2024. We recognized \$0.6 million and \$2.2 million of expense related to the ICE TSA for the three and nine months ended September 30, 2023 March 31, 2023, respectively, which is reflected as "Related party expenses" in the consolidated statements of operations. We recognized \$0.3 million and \$0.9 million of expense related to the ICE TSA for the three and nine months ended September 30, 2022, respectively, which is reflected as "Related party expenses" in the consolidated statements of operations. As of September 30, 2023 March 31, 2024 and December 31, 2022 December 31, 2023, we had \$1.6 million \$2.2 million and \$1.2 million \$3.0 million, respectively, reflected as "Due to related party" in the consolidated balance sheets related to the ICE TSA. The agreement terminated in December 2023.

Triparty Agreement

The Digital Currency Trading, Clearing, and Warehouse Services Agreement ("Triparty Agreement") provided for IFUS ICE Futures U.S., Inc. ("IFUS") to list for trading one or more digital currency futures and/or options contracts, and for ICUS ICE Clear US, Inc. ("ICUS") to serve as the clearing house to provide central counterparty and ancillary services for such contracts.

Effective July 28, 2023, IFUS delisted all Bakkt Bitcoin futures contracts other than the August and September 2023 expiry months, and also delisted all Bakkt Bitcoin Option contracts. Following the delisting, no new Bakkt Bitcoin futures or option expiry months were listed for trading. The August and September 2023 expiry months continued to be listed for trading through their regular last trading days, which were August 24 and September 28, 2023 respectively. No material revenues associated with the Triparty Agreement were recognized during the three and nine months ended September 30, 2023 and September 30, 2022, respectively. The Triparty Agreement also required Bakkt Trust to make, and, subject to certain limits, to replenish as needed a contribution to ICUS, to be used by ICUS in accordance with the ICUS rules. On September 29, 2023, ICUS returned the Company's \$15.2 million contribution, and effective March 31, 2023. Effective October 2, 2023, the parties terminated the Triparty Agreement. The contribution requirement was \$15.2 million as of December 31, 2022. The contribution was reflected as "Deposits with clearinghouse" in the consolidated balance sheets. As of September 30, 2023 and December 31, 2022, we had no amount recorded within "Due to related party" in the consolidated balance sheets related to the Triparty Agreement. As of September 30, 2023 and December 31, 2022, we had no amount recorded within "Accounts receivable, net" in the consolidated balance sheets related to the Triparty Agreement.

Apex Crypto Technical Support

In connection with our acquisition of Apex Crypto, we entered into a Transition Services Agreement (the "Apex TSA") with Apex Fintech Solutions, Inc. ("AFS"), pursuant to which AFS provides technical support and other transition-related services in exchange for quarterly service fees payable by us. We recognized \$0.4 million \$0.2 million of expense related to the

Apex TSA for during the three months ended September 30, 2023 March 31, 2024, which are is reflected as "Related party expenses" in the consolidated statements of operations. As of September 30, 2023 March 31, 2024 and December 31, 2023, we had approximately \$0.3 million and \$0.2 million, respectively, reflected as "Due to related party" in the consolidated balance sheets related to the Apex TSA.

9. Warrants

As of **September 30, 2023** **March 31, 2024** and **December 31, 2022** **December 31, 2023**, there were 7,140,808 public warrants outstanding. Public warrants may only be exercised for a whole number of shares. No fractional shares will be issued upon exercise of the public warrant. **Each warrant entitles its holders** **Holders of public warrants are entitled to purchase one share of Class A common stock at an** **Common Stock for every 25 public warrants.** The exercise price associated with such warrants is equivalent to \$287.50 per share of **\$11.50 per share, Class A Common Stock.** The public warrants became exercisable on November 15, 2021. The public warrants will expire on October 15, 2026, or earlier upon redemption or liquidation. We may redeem the outstanding warrants when various conditions are met, such as specific stock prices, as detailed in the specific warrant agreements. The warrants are recorded as a liability and reflected as "Warrant liability" in the consolidated balance sheets.

During the three **and nine** months ended **September 30, 2023** **March 31, 2024** and **March 31, 2023**, we did not receive any proceeds from the exercise of the public warrants. **During** **We recognized a gain from the change in fair value of the warrant liability associated with the public warrants during the three** **and nine** months ended **September 30, 2022**, we received less than \$0.1 million in proceeds from the exercise **March 31, 2024** of **the public warrants, \$9.0 million.** We recognized a loss from the change in fair value of the warrant liability **associated with the public warrants** during the three **and nine** months ended **September 30, 2023** **March 31, 2023** of **\$0.2 million** **\$1.0 million.**

In connection with the Concurrent Offerings (see Note 10), we issued and **\$0.9 million** sold to the Third-Party Purchasers an aggregate of 1,396,701 shares of the Company's Class A Common Stock, including 196,701 shares of Class A Common Stock issued upon exercise of certain of the Pre-Funded Warrants (as defined below) prior to the Third-Party Closing. Class 1 Warrants ("Class 1 Warrants") to purchase an aggregate of 922,722 shares of Class A Common Stock, Class 2 Warrants ("Class 2 Warrants") to purchase an aggregate of 922,722 shares of Class A Common Stock and Pre-Funded Warrants ("Pre-Funded Warrants") to purchase an aggregate of 448,742 shares of Class A Common Stock.

Concurrently, under the terms of the ICE Offering we entered into a securities purchase agreement (the "ICE Purchase Agreement" and, together with the Third-Party Purchase Agreement, the "Purchase Agreements") with ICE, pursuant to which we agreed to sell to ICE Class 1 Warrants to purchase up to 230,680 shares of Class A Common Stock and Class 2 Warrants to purchase up to 230,680 shares of Class A Common Stock. The consummation of the transactions contemplated by the ICE Purchase Agreement (the "ICE Closings") occurred on March 4, 2024 and April 25, 2024. At the ICE Closing, pursuant to the ICE Purchase Agreement, we issued and sold to ICE 461,361 shares of Class A Common Stock, Class 1 Warrants to purchase an aggregate of 230,680 shares of Class A Common Stock, and Class 2 Warrants to purchase an aggregate of 230,680 shares of Class A Common Stock.

The Class 1 and Class 2 warrants have an exercise price of \$25.50 and have a five-and-a-half year term. The Class 1 and Class 2 warrants may be exercised at any time after the 6 month anniversary of the relevant closing. The Class 2 warrant agreement contains an alternative exercise clause that entitles the holder to exchange two warrants for a share of stock if certain conditions are met. The Class 1 and Class 2 warrants issued in the Concurrent Offerings are initially recorded as a liability at fair value and reflected as "Warrant liability" in the consolidated balance sheets. The warrants issued on March 4, 2024 were valued at \$27.7 million using a monte-carlo model. As of March 31, 2024, **respectively**, all Class 1 Warrants and Class 2 Warrants remain outstanding. As of March 31, 2024, holders have exercised all of the Pre-Funded Warrants. As of March 31, 2024, proceeds received from the exercise of Pre-Funded Warrants were immaterial. We

recognized a gain from the change in fair value of the warrant liability **associated with the Class 1 and Class 2 warrants** during the three **and nine** months ended **September 30, 2022** **March 31, 2024** of **\$0.4 million** and **\$13.1 million, respectively, \$7.6 million.**

10. Stockholders' Equity

2024 Registered Direct Offering

On February 29, 2024, we entered into a securities purchase agreement with certain institutional investors, pursuant to which we agreed to sell and issue a combination of Class A Common Stock, Class 1 Warrants, Class 2 Warrants and Pre-Funded Warrants in a registered direct offering (the "Third-Party Offering"). In a concurrent registered direct offering (the "ICE Offering" and, together with the Third-Party Offering, the "Concurrent Offerings") on February 29, 2024, we entered into a securities purchase agreement with ICE (a related party), pursuant to which we agreed to sell and issue a combination of Class A Common Stock, Class 1 Warrants and Class 2 Warrants. We raised net proceeds from the Third-Party Offering of approximately \$37.6 million, after deducting the placement agent's fees and estimated offering expenses payable by us, and raised net proceeds from the ICE Offering of approximately \$9.8 million, after deducting estimated offering expenses payable by us. Approximately \$2.4 million of proceeds from the ICE Offering were received concurrently with the closing of the Third-Party Offering, with the remaining \$7.4 million received in a subsequent closing of the ICE Offering on April 25, 2024 after we obtained stockholder approval for such issuance. We intend to use the net proceeds from the Concurrent Offerings for working capital and other general corporate purposes.

Preferred Stock

We are authorized to issue 1,000,000 shares of preferred stock with a par value of \$0.0001 per share. The holders of a series of preferred stock shall be entitled only to such voting rights as shall expressly be granted thereto by the Certificate of Incorporation (including any certificate of designation relating to such series of preferred stock). As of **September 30, 2023** **March 31, 2024**, no shares of preferred stock have been issued.

Common Stock

Class A Common Stock

We are authorized to issue **750,000,000** **30,000,000** shares with a par value of \$0.0001 per share. Each holder of record of Class A **common stock** **Common Stock** is entitled to one vote for each share of Class A **common stock** **Common Stock** held on all matters on which stockholders generally or holders of Class A **common stock** **Common Stock** as a separate class are entitled to vote, including the election or removal of directors (whether voting separately as a class or together with one or more classes of our capital stock). As of **September 30, 2023** **March 31, 2024** and **December 31, 2022** **December 31, 2023**, there were **91,414,923** **5,873,079** and **80,926,843** **3,793,837** shares of Class A **common stock** **Common Stock** issued and outstanding, respectively.

Dividends

Subject to preferences that may be applicable to any outstanding preferred stock, the holders of shares of Class A common stock Common Stock are entitled to receive ratably such dividends, if any, as may be declared from time to time by our Board out of funds legally available therefor. As of September 30, 2023 March 31, 2024, no dividends have been declared.

Liquidation

In the event of any voluntary or involuntary liquidation, dissolution or winding up of our affairs, the holders of Class A common stock Common Stock are entitled to share ratably in all assets remaining after payment of our debts and other liabilities,

subject to prior distribution rights of preferred stock or any class or series of stock having a preference over the Class A common stock, Common Stock, then outstanding, if any.

Class V Common Stock

We are authorized to issue 250,000,000 10,000,000 shares with par value \$0.0001 per share. These shares have no economic value but entitle the holder to one vote per share. Paired Interests may be exchanged for one share of our Class A common stock Common Stock or a cash amount in accordance with the Third Amended and Restated Limited Liability Company Agreement of Opco and the Amended and Restated Exchange Agreement. Holders of Paired Interests became eligible on April 16, 2022 under the Exchange Agreement to exchange their Paired Interests for Class A common stock Common Stock, or, at our election, cash in lieu thereof. During the three and nine months ended September 30, 2023 March 31, 2024, there were less than 0.1 million and 0.2 million holders of Paired Interests exchanged 4,725 Paired Interests for our Class A common stock, Common Stock, and the Company we did not elect to settle any such exchanges in cash. As of September 30, 2023 March 31, 2024 and December 31, 2022 December 31, 2023, there were 183,249,426 7,195,339 and 183,482,777 7,200,064 shares of Class V common stock Common Stock issued and outstanding, respectively.

Dividends

Dividends will not be declared or paid on the Class V common stock, Common Stock.

Liquidation

In the event of any voluntary or involuntary liquidation, dissolution or winding up of our affairs, the holders of Class V common stock Common Stock shall not be entitled to receive any of our assets.

Restrictions

In the event that any outstanding share of Class V common stock Common Stock ceases to be held directly or indirectly by a holder of Opco common units, such share will automatically be transferred to us and cancelled for no consideration. We will not issue additional shares of Class V common stock, Common Stock, other than in connection with the valid issuance or transfer of Opco common units in accordance with Opco's Third Amended and Restated Limited Liability Company Agreement (the "LLC Agreement").

Noncontrolling Interest

The following table summarizes the ownership interest in Opco as of September 30, 2023 March 31, 2024 and December 31, 2022. December 31, 2023:

		September 30, 2023			December 31, 2022												
		Opco Common Units		Ownership %	Opco Common Units		Ownership %										
		March 31, 2024						March 31, 2024						Decem 31, 20			
		Opco Common Units						Opco Common Ownership Units %						Opco Common Owners Units %			
Opco common units held by Bakkt Holdings, Inc.	Opco common units held by Bakkt Holdings, Inc.	91,414,923	34	%	80,926,843	31	%	Opco common units held by Bakkt Holdings, Inc.	5,873,079	45	45	%	3,793,837	35	35	%	

Opco common units held by noncontrolling interest holders	Opco common units held by noncontrolling interest holders	183,249,426	66	%	183,482,777	69	%	Opco common units held by noncontrolling interest holders	7,195,339	55	55	%	7,200,064	65	65	%
Total Opco common units outstanding	Total Opco common units outstanding	274,664,349	100	%	264,409,620	100	%	Total Opco common units outstanding	13,068,418	100	100	%	10,993,901	100	100	%

The weighted average ownership percentages for the applicable reporting periods are used to attribute net loss and other comprehensive loss to the Company and the noncontrolling interest holders. The noncontrolling interest holders' weighted average ownership percentage for the three and nine months ended September 30, 2023 March 31, 2024 was 66.5% and 67.4%, respectively.

62.1%.

Members' Equity

Prior to the VIH Business Combination, Opco had three classes of voting units – Class A, Class B and Class C voting units – and incentive units granted under the Opco Incentive Equity Plan (the “Opco Plan”).

In connection with the VIH Business Combination, the Opco equity holders converted 400,000,000 Opco Class A voting units, 192,453,454 Opco Class B voting units, and 270,270,270 Opco Class C voting units to 189,933,286 shares warrants of Class V common stock on a pro rata basis. Additionally, we issued 17,473,362 shares of Class V common stock related to the outstanding Opco incentive units.

Issuance of Class C Warrant

In May, 2020, Opco issued a warrant to a minority investor to purchase 3,603,600 of Opco's Class C voting units (“Class C Warrant”), at an exercise price of \$1.11 per unit. Refer to Note 10 to the consolidated financial statements included in our Form 10-K for additional information.

In connection with the VIH Business Combination, the modified warrant units automatically converted into the right to purchase 793,352 31,734 Paired Interests in Opco at an exercise price of \$5.04 \$126 per Paired Interest. As of September 30, 2023 March 31, 2024, 172,055

6,882 modified warrant units have vested but have not been exercised, and the remaining 621,297 24,851 warrant units have not vested or been exercised. No expenses were recorded during the three and nine months ended September 30, 2023 March 31, 2024 and September 30, 2022 March 31, 2023, since the service conditions were not probable of being met in those periods.

11. Share-Based and Unit-Based Compensation

2021 Incentive Plan

Our 2021 Omnibus Incentive Plan, as amended (the “2021 Incentive Plan”), became effective on the Closing Date with the approval of VIH's shareholders and the Board of Directors. The 2021 Incentive Plan allows us to make equity and equity-based incentive awards to employees, non-employee directors and consultants. There were initially 25,816,946 1,032,677 shares of Class A common stock Common Stock reserved for issuance under the 2021 Incentive Plan which can be granted as stock options, stock appreciation rights, restricted shares, restricted stock units (“RSUs”), performance stock units (“PSUs”), dividend equivalent rights and other share-based awards. On June 6, 2023, the 2021 Incentive Plan was amended to increase by 26,590,466 1,063,618 shares the number of authorized shares of Class A common stock Common Stock available for issuance for a new aggregate total of 52,407,412 2,096,295 shares authorized. No award may vest earlier than the first anniversary of the date of grant, subject to limited exceptions, conditions.

Share-Based Compensation Expense

During the three and nine months ended September 30, 2023 March 31, 2024 and March 31, 2023, we granted 92,820 482,599 and 7,783,077 RSUs, respectively, to employees and directors. We did not grant any PSUs to employees or directors during the three months ended September 30, 2023. During the nine months ended September 30, 2023, we granted 673,627 PSUs to employees which represents 100% of the target award. During the three and nine months ended September 30, 2022, we granted 869,589 and 10,162,061 180,454 RSUs, respectively, to employees and directors. During the three and nine months ended September 30, 2022 March 31, 2024 and March 31, 2023, respectively, we granted 225,000 and 5,116,984 PSUs, respectively, to employees which represents 100% of the target award. did not grant any PSUs.

We recorded \$2.7 million \$7.7 million and \$12.1 million \$5.9 million of share-based compensation expense related to RSUs during for the three and nine months ended September 30, 2023, respectively. We recorded \$4.0 million March 31, 2024 and \$20.7 million of share-based compensation expense related to RSUs during the three and nine months ended September 30, 2022 March 31, 2023, respectively. We recorded \$0.3 million and \$2.2 million \$1.4 million of share-based compensation expense related to PSUs during for the three and nine months ended September 30, 2023, reflecting expected performance relative to PSU performance targets. We recorded \$3.6 million March 31, 2024 and \$8.2 million of share-based compensation expense related to PSUs during the three and nine months ended

September 30, 2022, March 31, 2023, respectively. Share-based compensation expense for both RSUs and PSUs, except for share-based compensation expense related to the Company's restructuring efforts discussed below, is included in "Compensation and benefits" in the consolidated statements of operations.

Unrecognized compensation expense as of September 30, 2023 March 31, 2024 and December 31, 2022 December 31, 2023 was \$19.4 million \$11.5 million and \$29.9 million \$14.3 million, respectively, for the RSUs and PSUs. The unrecognized compensation expense as of September 30, 2023 March 31, 2024 and December 31, 2022 December 31, 2023 will be recognized over a weighted-average period of 1.57 1.90 years and 2.05 1.38 years, respectively.

RSU and PSU Activity

The following tables summarize RSU and PSU activity under the 2021 Incentive Plan for the nine three months ended September 30, 2023 March 31, 2024 and March 31, 2023 (in thousands, except per unit data):

RSUs and PSUs	RSUs and PSUs	Number of RSUs and PSUs	Weighted Average Remaining Contractual Term (years)	Weighted Average Grant Date Fair Value	Weighted Average Intrinsic Value	RSUs and PSUs	Number of RSUs and PSUs	Weighted Average Remaining Contractual Term (years)	Weighted Average Grant Date Fair Value	Aggregate Intrinsic Value
Outstanding as of December 31, 2022	Outstanding as of December 31, 2022	13,782	2.05	\$ 4.05						
Granted	Granted	8,457		\$ 1.49	\$ 12,596					
Granted										
Granted										
Forfeited	Forfeited	(3,635)								
Vested	Vested	(5,282)								
Outstanding as of September 30, 2023		13,322	1.57	\$ 2.93						
Vested										
Vested										
Outstanding as of March 31, 2023										
Outstanding as of March 31, 2023										
Outstanding as of March 31, 2023										
Outstanding as of December 31, 2023										
Outstanding as of December 31, 2023										
Outstanding as of December 31, 2023										
Granted										
Granted										
Granted										
Forfeited										
Vested										
Vested										
Vested										

Outstanding as of March
31, 2024

Outstanding as of March
31, 2024

Outstanding as of March
31, 2024

During the **nine** three months ended **September 30, 2023** **March 31, 2024** and **March 31, 2023**, we recorded **\$2.3 million** **\$4.9 million** and **\$2.1 million**, respectively, of share-based compensation expense related to the accelerated vesting of awards for certain employees, **that were terminated**, primarily related to the **Company's restructuring efforts, termination of a former executive**. Acceleration of share-based compensation expense related to **the Company's** our restructuring efforts is included in "Restructuring expenses" in the consolidated statements of operations. We also recorded reversal of share-based compensation expense of **\$2.0 million** **\$0.1 million** and **\$0.3 million** during the **nine** three months ended **September 30, 2023** **March 31, 2024** and **March 31, 2023**, respectively, for forfeitures primarily related to executive resignations and the **Company's restructuring efforts**. Reversal of share-based compensation expense related to the **Company's restructuring efforts** is included in "Restructuring expenses" in **termination of employees**.

Total fair value of vested RSU and PSU awards was **\$4.8 million** and **\$4.5 million** for the **consolidated statements of operations**, **three months ended March 31, 2024** and **March 31, 2023**, respectively.

The fair value of the RSUs and PSUs used in determining share-based compensation expense is based on the closing price of our common stock on the grant date.

PSUs provide an opportunity for the recipient to receive a number of shares of our **common stock Class A Common Stock** based on various performance metrics. Upon vesting, each performance stock unit equals one share of **common stock Class A Common Stock** of the Company. We accrue compensation expense for the PSUs based on our assessment of the probable outcome of the performance conditions. The metrics for PSUs granted during 2022 relate to our performance during fiscal years 2022, 2023 and 2024, as measured against objective performance goals **approved as determined** by the Board. The actual number of units earned may range from 0% to 150% of the target number of units depending upon achievement of each **year's year's** performance goals. PSUs granted in 2022 vest in three equal annual installments, subject to a catch-up provision over the three annual performance targets. The metrics for PSUs granted during 2023 relate to our performance during fiscal year 2023, as measured against objective performance goals approved by the Board. The actual number of units earned may range from 0% to 150% of the target number of units depending upon achievement of the 2023 performance goals. PSUs granted in 2023 vest in three equal annual **installments**, **installments from 2024 to 2026**.

Opco Plan

Preferred incentive units and common incentive units (collectively, "incentive units") represent an ownership interest in Opco and are entitled to receive distributions from Opco, subject to certain vesting conditions. Opco classifies incentive units as equity awards on its consolidated balance sheets. Participation units, issued directly by Opco to Opco Plan participants, do not represent an ownership interest in Opco but rather provide Opco Plan participants the contractual right to participate in the value of Opco, if any, through either a cash payment or issuance of Class A **common stock Common Stock** upon the occurrence of certain events following vesting of the participation units. **Because participation units have historically been settled in cash at the Company's discretion, Opco classifies participation units as liability awards on its consolidated balance sheets**. Refer to Note 11 to our consolidated financial statements included in our Form 10-K where the modifications to the Opco Plan are described in detail.

Upon consummation of the VIH Business Combination, the 76,475,000 outstanding preferred incentive units and 23,219,745 outstanding common incentive units were converted into **17,473,362** **698,934** common incentive units, and the 10,811,502 outstanding participation units were converted into 1,197,250 participation units. **Opco preferred incentive units and common incentive units outstanding prior to the VIH Business Combination, as well as participation units, were not impacted by the Reverse Stock Split** discussed in Note 2, therefore these amounts are presented without consideration of the Reverse Stock Split Ratio. Contemporaneously with the conversion, approximately one-third of the awards in the Opco Plan vested. The second tranche vested on the one-year anniversary of the Closing Date and the third tranche **will vest** **vested** on the two-year anniversary of the Closing Date, although under the terms of the Opco Plan, employees who are terminated without cause after the Closing Date will vest in the unvested portion of their awards immediately upon their termination date. There has not been, and will not be, any additional awards made under the Opco Plan following the VIH Business Combination.

Unit-Based Compensation Expense

Unit-based compensation expense for the three **and nine** months ended **September 30, 2023** and **September 30, 2022** **March 31, 2023**, was as follows (in thousands):

Type of unit	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022
Common incentive unit	\$ 372	\$ 950	\$ 1,291	\$ 3,041
Participation unit	(32)	74	(4)	(2,904)
Total	\$ 340	\$ 1,024	\$ 1,287	\$ 137

Type of unit	Three Months Ended March 31, 2023
Common incentive unit	\$ 542
Participation unit	138
Total	\$ 680

Unrecognized compensation expense as **As** of **September 30, 2023** was **\$0.1 million** for common incentive units. The unrecognized compensation expense will be recognized over a weighted-average period of 0.04 years. There **December 31, 2023**, all Common Incentive Units and Participation Units had vested or been forfeited and there was

no unrecognized unit-based compensation expense for participation units as of September 30, 2023. expense.

Unrecognized compensation expense as of December 31, 2022 was \$1.4 million for common incentive units. The unrecognized compensation expense will be recognized over a weighted-average period of 0.79 years. There was no unrecognized compensation expense for participation units as of December 31, 2022.

Incentive Unit Activity

The following table summarizes common incentive unit activity under the Opco Plan for the nine three months ended September 30, 2023 March 31, 2023 and March 31, 2024 (in thousands, except per unit data):

Common Incentive Units	Weighted									
	Common Incentive Units	Common Incentive Units	Number of Contractual Term (years)	Average Remaining Grant Date Fair Value	Weighted Average Intrinsic Value	Common Incentive Units	Number of Common Incentive Units	Weighted Average Remaining Contractual Term (years)	Weighted Average Grant Date Fair Value	Aggregate Intrinsic Value
Outstanding as of December 31, 2022	Outstanding as of December 31, 2022	8,294	0.79	\$ 6.30	\$ 67,635					
Granted	Granted	—								
Forfeited	Forfeited	(5)								
Forfeited										
Forfeited										
Exchanged	Exchanged	(229)								
Outstanding as of September 30, 2023	Outstanding as of September 30, 2023	8,060	0.04	\$ 6.30	\$ 65,727					
Exchanged										
Exchanged										
Outstanding as of March 31, 2023										
Outstanding as of March 31, 2023										
Outstanding as of March 31, 2023										
Outstanding as of December 31, 2023										
Outstanding as of December 31, 2023										
Outstanding as of December 31, 2023										
Granted										
Forfeited										
Forfeited										
Forfeited										
Exchanged										
Exchanged										
Exchanged										
Outstanding as of March 31, 2024										
Outstanding as of March 31, 2024										
Outstanding as of March 31, 2024										

The following table summarizes common incentive unit activity under the Opco Plan for the nine months ended September 30, 2022 (in thousands, except per unit data):

Common Incentive Units	Number of Common Incentive Units	Weighted Average		
		Remaining Contractual Term (years)	Weighted Average Grant Date Fair Value	Aggregate Intrinsic Value
Outstanding as of December 31, 2021	16,339	1.79 \$	6.30 \$	133,240
Granted	—			
Forfeited	(313)			
Exchanged	(7,041)			
Outstanding as of September 30, 2022	8,985	1.04 \$	6.30 \$	72,349

There were no participation units granted during the three and nine months ended September 30, 2023 or September 30, 2022. As of September 30, 2023 and December 31, 2022, the total number of participation units outstanding was 0.2 million and 0.2 million, respectively. The fair value of the participation units as of September 30, 2023 and December 31, 2022 was \$0.2 million and \$0.3 million, respectively. We did not make any cash payments to settle vested participation units during the three months ended September 30, 2023 March 31, 2023. We made cash payments of less than \$0.1 million to settle vested participation units during the nine three months ended September 30, 2023. We did not make any cash payments to settle vested participation units during the three and nine months ended September 30, 2022 March 31, 2023.

Determination of Fair Value

The fair value of incentive and participation units granted is calculated through a Monte Carlo simulation based on various outcomes. Opco determined that a Monte Carlo simulation was an appropriate estimation model because of the market conditions associated with the vesting of the units. The determination of the fair value of the units is affected by Opco's stock price and certain assumptions such as Opco's expected stock price volatility over the term of the units, risk-free interest rates, and expected dividends, which are determined as follows:

- Expected term – The expected term represents the period that a unit is expected to be outstanding.
- Volatility – Opco has limited historical data available to derive its own stock price volatility. As such, Opco estimates stock price volatility based on the average historic price volatility of comparable public industry peers.
- Risk-free interest rate – The risk-free rate is based on the U.S. Treasury yield curve in effect on the grant date for securities with similar expected terms to the term of Opco's incentive units.
- Expected dividends – Expected dividends is assumed to be zero as Opco has not paid and does not expect to pay cash dividends or non-liquidating distributions.
- Discount for lack of marketability – an estimated two-year time to exit Predecessor awards and the six-month lock-up restriction on Successor awards is reflected as a discount for lack of marketability estimated using the Finnerty model.

12. Net Loss per share

Basic earnings per share is based on the weighted average number of shares of Class A common stock Common Stock issued and outstanding. Diluted earnings per share is based on the weighted average number shares of Class A common stock Common Stock issued and outstanding and the effect of all dilutive common stock equivalents and potentially dilutive share-based awards outstanding. There is no difference in the number of shares used to calculate basic and diluted shares outstanding due to our net loss position. The potentially dilutive securities that would be anti-dilutive due to our net loss are not included in the calculation of diluted net loss per share attributable to controlling interest.

The following is a reconciliation of the denominators of the basic and diluted per share computations for net loss (in thousands, except share and per share data):

	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022		
	Three Months Ended March 31, 2024				Three Months Ended March 31, 2024	Three Months Ended March 31, 2023
Net Loss per share:	Net Loss per share:					

Numerator – basic and diluted:	Numerator – basic and diluted:				
Numerator – basic and diluted:	Numerator – basic and diluted:				
Numerator – basic and diluted:	Numerator – basic and diluted:				
Net loss	Net loss				
Net loss	Net loss				
Net loss	Net loss	\$ (51,749)	\$ (1,592,548)	\$ (147,119)	\$ (1,663,509)
Less: Net loss attributable to noncontrolling interest	Less: Net loss attributable to noncontrolling interest				
		(34,418)	(1,124,416)	(98,964)	(1,184,352)
Net loss attributable to Bakkt Holdings, Inc. – basic	Net loss attributable to Bakkt Holdings, Inc. – basic	(17,331)	(468,132)	(48,155)	(479,157)
Net loss and tax effect attributable to noncontrolling interests	Net loss and tax effect attributable to noncontrolling interests	—	—	—	—
Net loss attributable to Bakkt Holdings, Inc. – diluted	Net loss attributable to Bakkt Holdings, Inc. – diluted	\$ (17,331)	\$ (468,132)	\$ (48,155)	\$ (479,157)
Denominator – basic and diluted:	Denominator – basic and diluted:				
Denominator – basic and diluted:	Denominator – basic and diluted:				
Denominator – basic and diluted:	Denominator – basic and diluted:				
Weighted average shares outstanding – basic	Weighted average shares outstanding – basic				
Weighted average shares outstanding – basic	Weighted average shares outstanding – basic				
Weighted average shares outstanding – basic	Weighted average shares outstanding – basic				
Weighted average shares outstanding – basic	Weighted average shares outstanding – basic				
Weighted average shares outstanding – basic	Weighted average shares outstanding – basic	91,357,858	76,591,676	87,726,210	68,408,530
Weighted average shares outstanding – diluted	Weighted average shares outstanding – diluted	91,357,858	76,591,676	87,726,210	68,408,530
Net loss per share – basic	Net loss per share – basic	\$ (0.19)	\$ (6.11)	\$ (0.55)	\$ (7.00)
Net loss per share – basic	Net loss per share – basic				
Net loss per share – basic	Net loss per share – basic				

Net loss per share – basic					
Net loss per share – diluted	Net loss per share – diluted	\$	(0.19)	\$	(6.11)
		\$	(0.55)	\$	(7.00)

Potential common shares issuable to employees or directors upon exercise or conversion of shares under our share-based and unit-based compensation plans and upon exercise of warrants are excluded from the computation of diluted earnings per common share when the effect would be anti-dilutive.

No shares that are contingently issuable as part of the Bakkt Crypto Solutions acquisition have been included in the calculation of diluted EPS as no amounts are payable as of September 30, 2023 March 31, 2024. The following table summarizes the total potential common shares excluded from diluted loss per common share as their effect would be anti-dilutive (in thousands):

	As of September 30, 2023 March 31, 2024
RSUs and PSUs	13,026 679
Public warrants	7,141 286
Participation units	189
Opco warrants	793 32
	Opco unvested
Class 1 and Class 2 warrants	incentive units 1,956 2,125
Opco common units	181,125 7,195
Total	204,398 10,148

13. Capital Requirements

Bakkt Trust is subject to certain regulatory capital requirements imposed by NYDFS. These capital requirements require Bakkt Trust to maintain in cash the greater of a defined positive net worth or the sum of the required percentage percentages established for transmitted assets and cold wallet and hot wallet custody assets. The amounts set aside to satisfy these requirements are included within "Restricted cash" in the consolidated balance sheets.

Bakkt Crypto holds a BitLicense from NYDFS, which subjects it to NYDFS's oversight with respect to business activities conducted in New York State and with New York residents, and is required to maintain a capital balance equal to the greater of a predefined minimum amount or the sum of the required percentages established for transmitted assets, cold wallet and hot wallet custody assets.

Bakkt Clearing, LLC ("Bakkt Clearing") assets, and predefined wind-down costs was registered as a futures commission merchant ("FCM"), or expected costs associated with the Commodity Futures Trading Commission ("CFTC") and was a member orderly wind-down of the National Futures Association ("NFA") business. Bakkt Crypto also has money transmitter licenses wherever its business model requires (46 states

plus Washington D.C., giving effect to the surrender of duplicative and unneeded licenses following the merger of Bakkt Clearing was subject to CFTC Regulation 1.17 Crypto Solutions and the NFA capital requirements. On May 20, 2022, we withdrew Bakkt Clearing's registration with the CFTC and membership in the NFA, Marketplace discussed below) which was effective on June 20, 2022. Accordingly, as of September 30, 2023, Bakkt Clearing was no longer required require it to maintain capital under the rules described above.

Bakkt Marketplace is required to maintain a minimum tangible net worth of a minimum amount worth. Several states have adopted the Model Money Transmission Modernization Act ("MMTMA" ("MMTMA")), which defined tangible net worth as the aggregate assets of a licensee excluding all intangible assets, less liabilities. In addition to the liabilities, and established a calculation for minimum tangible net worth requirement, as a percentage of total assets. For states that have not adopted the MMTMA, Bakkt Marketplace Crypto is also required to maintain tangible member's equity net worth of a minimum amount, plus the amount of customer funds held in transit transit. In March 2024, we received approval from NYDFS to merge, and have since it holds a number of money transmitter licenses merged, Bakkt Crypto Solutions and has a BitLicense from the NYDFS, which subjects it to NYDFS' oversight with respect to such business activities conducted in New York State and with New York residents. Bakkt Marketplace is also required into one legal entity, now referred to maintain positive net worth equal to its wind-down costs, or expected costs associated with the orderly wind-down of the business.

Bakkt Crypto is also required to maintain tangible net worth of a minimum amount, as defined by the MMTMA. In addition to the tangible net worth requirement, Bakkt Crypto also holds a BitLicense from the NYDFS and a number of money transmitter licenses, for the same licensure and compliance reasons as Bakkt Marketplace, and is required to maintain minimum positive net worth held as cash in excess of the sum of crypto asset requirements and predefined wind-down costs. Crypto.

Bakkt Brokerage is registered as a broker-dealer with the Financial Industry Regulatory Authority and is required to maintain a minimum amount of net capital. Bakkt Brokerage's net capital requirement is not material.

As of September 30, 2023, March 31, 2024 and December 31, 2023, the above mentioned subsidiaries were in compliance with their respective regulatory capital requirements. The minimum capital requirements to which our subsidiaries are subject may restrict their ability to transfer cash. We may also be required to transfer cash to our subsidiaries such that they may continue to meet these minimum capital requirements.

14. Commitments and Contingencies

401(k) Plan

We sponsor a 401(k) defined contribution plan covering all eligible U.S. employees. Both Company and employee contributions to the 401(k) plan are discretionary. For the three and nine months ended September 30, 2023, March 31, 2024 and March 31, 2023, we recorded approximately \$0.7 million and \$2.4 million, respectively, of expenses related to the 401(k) plan, which is included in "Compensation and benefits" in the consolidated statement of operations. For the three and nine months ended September 30, 2022, we recorded approximately \$0.8 million and \$2.1 million \$1.0 million, respectively, of expenses related to the 401(k) plan, which is included in "Compensation and benefits" in the consolidated statement of operations.

Tax Receivable Agreement

The Company is party to a TRA with certain Opco equity holders. As of September 30, 2023, March 31, 2024, the Company has not recorded a liability under the TRA related to the income tax benefits originating from the exchanges of Opco common units as it is not probable that the Company will realize such tax benefits. The amounts payable under the TRA will vary depending upon a number of factors, including the amount, character, and timing of the taxable income of the Company in the future. Should the Company determine that the payment of the TRA liability becomes probable at a future date based on new information, any changes will be recorded on the Company's condensed consolidated statement of operations and comprehensive loss at that time.

Litigation

As described above, in October 2021, we completed the VIH Business Combination with VIH, pursuant to which VIH changed its name to Bakkt Holdings, Inc. and the current directors and officers of the Company replaced the directors and officers in place prior to the VIH Business Combination. On April 21, 2022, a putative class action was filed against Bakkt Holdings, Inc. and certain of its directors and officers prior to the VIH Business Combination in the U.S. District Court for the Eastern District of New York on behalf of certain purchasers of securities of VIH and/or purchasers of Bakkt Class A common stock Common Stock issued in connection with the VIH Business Combination. On August 3, 2022, the Court appointed lead plaintiffs and lead counsel and on October 18, 2022, lead plaintiffs filed an amended complaint (the "Amended Complaint"). The Amended Complaint alleges alleged that VIH made false or misleading statements and omissions of material fact in the registration statement and prospectus/proxy statement filing in connection with the VIH Business Combination and in other SEC filings made by VIH, in violation of federal securities laws in connection with disclosures relating to certain of VIH's financial statements, accounting, and internal controls and that, as a result, VIH securities traded at artificially inflated prices. Plaintiffs sought certification of a class of purchasers of (1) VIH/Bakkt's publicly traded securities between March 31, 2021 and November 19, 2021, and/or (2) Bakkt's publicly traded securities pursuant and/or traceable to the registration statement. The Amended Complaint sought damages, as well as fees and costs. The Amended

Complaint named as defendants only one current director, and no current officers, of Bakkt. On March 14, 2023, the parties reached a settlement in principle. On April 12, 2023, the parties completed a stipulation of settlement resolving the litigation for \$3.0 million, subject to Court approval. A On September 21, 2023, the Court granted the motion for preliminary approval was filed with approval. On February 27, 2024, the Court held a final approval hearing at which the Court sought certain limited additional information from Plaintiffs, which Plaintiffs provided on April 17, 2023 March 5, 2024. The On April 17, 2024, the Court granted the Plaintiffs' motion remains pending, for final approval and terminated the class action. We expect the settlement will be covered by our insurance less our contractual retention.

On June 23, 2023, an "opt-out" action related to the foregoing class action was filed against Bakkt Holdings, Inc. and the individuals named in the class action. We intend In late February 2024, plaintiff provided notice that he intended to vigorously defend against pursue his remedies as a class member, and therefore did not expect further to pursue this action. On March 1, 2024, the allegations parties filed a joint stipulation of dismissal without a settlement or compromise between the parties, and on March 5, 2024 the Court issued an order dismissing the action.

On February 20, 2023, a derivative action related to the foregoing class action was filed against Bakkt Holdings, Inc. and all of its directors in the U.S. District Court for the Eastern District of New York. On June 13, 2023, the defendants filed with the Court a pre-motion letter setting forth the reasons for the dismissal of the action. On July 20, 2023, the parties filed with the Court a stipulation of a voluntary dismissal of the action without a settlement or compromise between them. On July 31, 2023, the Court issued an order to dismiss the action.

Prior to its acquisition by the Company, Bakkt Apex Crypto received requests from the SEC for documents and information about certain aspects of its business, including the operation of its trading platform, processes for listing assets, the classification of certain listed assets, and relationships with customers and service providers, among other topics. The SEC has since made a number of follow-up requests for additional documents and information, and the Company has continued to respond to those requests on a timely basis. Based on the ongoing nature of this matter, the outcome remains uncertain and the Company cannot estimate the potential impact, if any, on its business or financial statements at this time.

On January 25, 2024, the Company's subsidiary, Aspire Loyalty Travel Solutions, LLC ("Aspire") received a letter from one of its vendors alleging breach of its agreement with that vendor relating to a migration of Aspire's systems to a different vendor. The alleged breach relates to a contractual provision requiring Aspire to originate at least a given

percentage of its redemptions on the vendor's systems. We recognized \$0.4 million of expense for this matter during the three months ended March 31, 2024. The total amount accrued for this matter as of March 31, 2024 was \$1.1 million.

Other legal and regulatory proceedings have arisen and may arise in the ordinary course of business. However, we do not believe that the resolution of these matters will have a material adverse effect on our financial position, results of operations or cash flows. However, future results could be materially and adversely affected by new developments relating to the legal proceedings and claims.

Commercial Purchasing Card Facility

We, through our loyalty business, had a purchasing card facility with a bank that we utilized for redemption purchases made from vendors as part of our loyalty redemption platform. Expenditures made using the purchasing card facility were payable monthly, were not subject to formula-based restrictions and did not bear interest if amounts outstanding were paid when due and in full. Among other covenants, the purchasing card facility required us to maintain a month-end cash balance of \$40.0 million. In January 2021, the purchasing card facility was extended to April 15, 2022 in order to facilitate a long-term agreement on more favorable terms to us. Bakkt Holdings, Inc. served as the guarantor on behalf of our subsidiary under the commercial purchasing card facility. In April 2022, we further extended the maturity date of the purchasing card facility to August 12, 2022, to transition over to the purchasing card facility with Bank of America described below. The maturity date of the purchasing card facility was further extended as of August 12, 2022 to January 13, 2023. During September 2022, we paid off the majority of the remaining balance of the purchasing card facility. The purchasing card facility was closed during October 2022.

On April 7, 2022, we entered into a corporate card services agreement with Bank of America to provide a new purchasing card facility, facility that we utilize for redemption purchases made from vendors as part of our loyalty redemption platform. Total borrowing capacity under the facility is \$35.0 was \$35 million and there is no defined maturity date. Expenditures made using the purchasing card facility are payable monthly, at least bi-monthly, are not subject to formula-based restrictions and do not bear interest if amounts outstanding are paid when due and in full. The purchasing card facility requires us to maintain a concentration account with the lender subject to a minimum liquidity maintenance requirement of \$7.0 million as collateral along with the accounts receivable of our subsidiary, within the loyalty business. Bakkt Holdings, Inc. serves as the guarantor on behalf of our subsidiary under the commercial purchasing card facility. We began using the purchasing card facility in August 2022.

In March 2024, Bank of America required us to pledge as collateral the amounts which were previously required to be maintained in the concentration account. In April 2024, Bank of America reduced our credit line associated with the purchasing card facility from \$35.0 million to \$20.0 million.

Purchase Obligations

In December 2021, we entered into a four-year cloud computing arrangement which includes minimum contractual payments due to the third-party provider. In December 2023, we agreed to amend the contract and extend the payment period for an additional year. During the nine months year ended September 30, 2023 December 31, 2023, we entered into a five-year strategic marketing agreement which required a committed spend. As of September 30, 2023 March 31, 2024, our outstanding purchase obligations consisted of the following future minimum commitments (in thousands):

	Payments Due by Period				
	Less than 1 year	1-3 years	3-5 years	More than 5 years	Total
Purchase obligations	\$ 4,050	\$ 19,100	\$ —	\$ —	\$ 23,150

	Payments Due by Period				
	Less than 1 year	1-3 years	3-5 years	More than 5 years	Total
Purchase obligations	\$ 6,800	\$ 13,200	\$ —	\$ —	\$ 20,000

15. Income Taxes

As a result of the VIH Business Combination, the Company acquired a controlling interest in Opco, which is treated as a partnership for U.S. federal income tax purposes, and in most applicable state and local income tax jurisdictions. As a partnership, Opco is not itself subject to U.S. federal and certain state and local income taxes. Any taxable income or loss generated by Opco is passed through to and included in the taxable income or loss of its partners, including the Company following the VIH Business Combination, on a pro rata basis. The Company's U.S. federal and state income tax expense primarily relates to the Company's allocable share of any taxable income or loss of Opco following the VIH Business Combination. In addition, Opco's wholly owned corporate subsidiaries that are consolidated for U.S. GAAP purposes but separately taxed for federal, state, and foreign income tax purposes as corporations are generating federal, state, and foreign income tax expense.

Our effective tax rate of less than 1% (0.5)% for the three and nine months ending September 30, 2023, respectively, differ March 31, 2024 differs from statutory rates primarily due to the loss noncontrolling interest that is not taxed to the Company and the absence of taxable income available to realize the Company's Company's net operating losses and other deferred tax assets.

Our effective tax rate of less than 1% (0.1)% for the three and nine months ending September 30, 2022, respectively, differ March 31, 2023 differs from statutory rates primarily due to the loss allocated to noncontrolling interest that is not taxed to the Company and the non-deductible fair value gains absence of taxable income available to realize the Company's net operating losses and losses related to the changes in our warrant liability and nondeductible compensation. other deferred tax assets.

Deferred tax assets are reduced by a valuation allowance if, based on the weight of available evidence, it is more likely than not that some portion or all of the deferred tax assets will not be realized. Our realizability of our deferred tax assets, in each jurisdiction, is dependent upon the generation of future taxable income sufficient to utilize the deferred tax assets on income tax returns, including the reversal of existing temporary differences, historical and projected operating

results and tax planning strategies. As We assessed that substantially all of September 30, 2023 and December 31, 2022, the Company believed it was our deferred tax assets were not more likely that than not that to be realized. As such, the net deferred tax assets would be realizable Company had a valuation allowance of \$139.3 million and thus has maintained a full valuation allowance.\$139.3 million as of March 31, 2024 and December 31, 2023, respectively.

The effects of uncertain tax positions are recognized in the consolidated financial statements if these positions meet a "more-likely-than-not" threshold. For those uncertain tax positions that are recognized in the consolidated financial statements, liabilities are established to reflect the portion of those positions it cannot conclude "more-likely-than-not" to be realized upon ultimate settlement. The Company had no unrecognized tax benefits or related interest and penalties accrued as of September 30, 2023 March 31, 2024 or December 31, 2022 2023.

16. Fair Value Measurements

Financial assets and liabilities that are measured at fair value on a recurring basis are classified as Level 1, Level 2 and Level 3 as follows (in thousands):

		As of September 30, 2023							
		Total	Level 1	Level 2	Level 3				
		As of March 31, 2024				As of March 31, 2024			
		Total	Level 1	Level 2	Level 3	Total	Level 1	Level 2	Level 3
Assets:	Assets:								
U.S. Treasury debt securities									
U.S. Treasury debt securities									
U.S. Treasury debt securities	U.S. Treasury debt securities	\$ 22,678	\$22,678	\$ —	\$ —				
Safeguarding asset for crypto	Safeguarding asset for crypto	505,697	—	505,697	—				
Total Assets	Total Assets	\$528,375	\$22,678	\$505,697	\$ —				
Liabilities:	Liabilities:								
Liabilities:	Liabilities:								
Safeguarding obligation for crypto	Safeguarding obligation for crypto	505,697	—	505,697	—				
Contingent consideration		13,065	—	—	13,065				
Safeguarding obligation for crypto									
Safeguarding obligation for crypto									
Warrant liability— Class 1 and Class 2 warrants									

Warrant liability—public warrants	Warrant liability—public warrants	1,642	1,642	—	—
Total Liabilities	Total Liabilities	\$520,404	\$ 1,642	\$505,697	\$13,065

		As of December 31, 2022			
		Total	Level 1	Level 2	Level 3
		As of December 31, 2023			
		Total	Level 1	Level 2	Level 3
Assets:	Assets:				
U.S. Treasury debt securities	U.S. Treasury debt securities				
U.S. Treasury debt securities	U.S. Treasury debt securities				
U.S. Treasury debt securities	U.S. Treasury debt securities	\$141,062	\$141,062	\$ —	\$ —
Safeguarding asset for crypto	Safeguarding asset for crypto	15,792	—	15,792	—
Total Assets	Total Assets	\$156,854	\$141,062	\$15,792	\$ —
Liabilities:	Liabilities:				
Liabilities:	Liabilities:				
Safeguarding obligation for crypto	Safeguarding obligation for crypto				
Safeguarding obligation for crypto	Safeguarding obligation for crypto				
Safeguarding obligation for crypto	Safeguarding obligation for crypto	\$ 15,792	\$ —	\$15,792	\$ —
Warrant liability—public warrants	Warrant liability—public warrants	785	785	—	—
Total Liabilities	Total Liabilities	\$ 16,577	\$ 785	\$15,792	\$ —

The carrying amounts of certain financial instruments, including cash and cash equivalents, accounts receivables, receivable, unbilled accounts receivables, receivable, due from related party, deposits with clearinghouse, due to related party, accounts payable and accrued liabilities, and operating lease obligations approximate their fair values due to their short-term nature. The balance of deposits with clearinghouse not invested in U.S. government securities are in the form of cash, and therefore approximate fair value.

Our investments in debt securities consist of U.S. Treasury debt securities held in the custody of a major financial institution. As of September 30, 2023 March 31, 2024, the Company's our investment in available-for-sale debt securities was determined to be a Level 1 investment based on quoted prices in active markets and was recorded in the consolidated balance sheet sheets at fair value.

The fair value of the safeguarding obligation for crypto and the corresponding safeguarding asset for crypto was determined using Level 2 inputs which included using the value of the safeguarded asset determined as the mid-point of a bid-ask spread in the market we determine determined to be the principal market for the related crypto as of September 30, 2023 March 31, 2024.

The contingent consideration associated with the acquisition of Bakkt Crypto Solutions is valued using Level 3 inputs, which includes a Monte Carlo model. The inputs for the Monte Carlo model included forecasted financial performance of Bakkt Crypto Solutions and estimated earnings volatility. The contingent consideration liability is revalued each reporting period and any change in the liability is reflected in the Company's statements of operations in "Acquisition-related expenses". As of the acquisition date, the fair value of the contingent consideration was estimated to be \$2.9 million

and used an estimated gross profit volatility of 66%. During As of December 31, 2023, we determined the three and nine months ended September 30, 2023, the Company recognized expense of \$(0.3) million and \$10.1 million, respectively, related to the change in the fair value of the contingent consideration. The change in fair consideration was zero, based on our forward-looking projections and minimum profit requirements associated with the contingent consideration and reversed the accrual through acquisition expenses. As of March 31, 2024, we determined the value reflects our current forecasts for of the performance of Bakkt Crypto during the earnout period and an estimated gross profit volatility of 78.3%. contingent consideration remained zero.

Our public warrant liability is valued based on quoted prices in active markets and is classified within Level 1. The warrants associated with the Concurrent Offerings were valued using a monte-carlo model, which is considered a Level 3 input. A significant input to the monte-carlo model include the volatility of movement in the price of the stock underlying the warrants, which was estimated using the historical volatility of our Class A common stock over the contractual period of the warrant.

As described in Note 5 our owned crypto is continually evaluated for impairment using the lowest quoted price in the market we determine to be the principal market for the related crypto, which we determined was a Level 2 input. Other fair value inputs associated with non-recurring impairment analyses are discussed in the notes of the related assets.

17. Leases

The Company leases We lease real estate for office space under operating leases. On December 21, 2023, we signed an agreement to sublease a portion of our corporate headquarters office space in Alpharetta, Georgia. The sublease commenced in March 2024. On March 15, 2023, we signed an amendment to our Scottsdale, Arizona lease that extended the lease term. The amended lease has a term of 90 89 months and total fixed lease payments over the term of the amended lease are \$5.7 million. During the year ended December 31, 2022, we entered into a new real estate lease for office space in New York, New York, that commenced on January 31, 2022. The lease has a term of 94 months and the total fixed lease payments over the term of the lease are \$7.3 million. On April 25, 2022, we signed a lease agreement for call center office space in Alpharetta, Georgia. On May 12, 2022, we executed our option to lease additional space for the Alpharetta call center. The call center lease commenced on June 3, 2022. The lease has a term of 47 months and total fixed lease payments over the term of the lease are \$5.9 million. We consider a lease to have commenced on the date when we are granted access to the leased asset. Several of these leases include escalation clauses for adjusting rentals. As of September 30, 2023 March 31, 2024, we do not have any active finance leases.

Our real estate leases have remaining lease terms as of September 30, 2023 March 31, 2024 ranging from 31 25 months to 108 102 months, with three of our leases containing an option to extend the term for a period of 5 years exercisable by us, which we are not reasonably certain of exercising at commencement. None of our leases contain an option to terminate the lease without cause at the option of either party during the lease term.

Certain of our real estate leasing agreements include terms requiring us to reimburse the lessor for its share of real estate taxes, insurance, operating costs and utilities which we account for as variable lease costs when incurred since we have elected to not separate lease and non-lease components, and hence are not included in the measurement of lease liability. There are no restrictions or covenants imposed by any of the leases, and none of our leases contain material residual value guarantees.

The discount rates for all of our leases are based on our estimated incremental borrowing rate since the rates implicit in the leases were not determinable. Our incremental borrowing rate is based on management's estimate of the rate of interest we would have to pay to borrow on a fully collateralized basis over a similar term an amount equal to the lease payments in a similar economic environment.

We have elected the practical expedient under which lease components would not be separated from the non-lease components for all our classes of underlying assets. Accordingly, each lease component and the non-lease components related to the lease component are accounted for as a single lease component. The As of March 31, 2024, the weighted average remaining lease term for our operating leases was approximately 87 82 months, and the weighted average discount rate for our operating leases was 5.3%. As of December 31, 2023, the weighted average remaining lease term for our operating leases

was approximately 84 months, and the weighted average discount rate for our operating leases was 5.3%. We were party to short-term leases during the three and nine months ended September 30, 2023 March 31, 2024 and March 31, 2023, which resulted in less than \$0.1 million and \$0.1 million of rent expense, respectively. We were party to short-term leases during the three and nine months ended September 30, 2022, which resulted in less than \$0.1 million and less than \$0.1 million of rent expense, respectively.

18. Safeguarding Obligation For Crypto

We provide custody services for Bakkt Crypto's customers and for Bakkt Trust's standalone custody customers. Bakkt Trust may also provides custody provide sub-custodian services for Bakkt Marketplace crypto customers as described in Note 1, Crypto customers. We do not own crypto held in a custodial capacity on behalf of our customers. We maintain the internal recordkeeping of those assets and are obligated to safeguard the assets and protect them from loss or theft. We hold the controlling majority of

cryptographic key information on behalf of our Bakkt Trust custodial customers. A significant portion of the crypto we hold in a custodial capacity are custodied by institutional grade subcustodians. Subcustodians used by Bakkt Crypto hold our customer cryptographic key information and are not permitted to move assets without our specific authorization.

As of September 30, 2023 March 31, 2024, we have a safeguarding obligation for crypto of \$505.7 million. \$1,233.2 million. The safeguarding liability, and corresponding safeguarding asset for crypto on the balance sheet, are measured at the fair value of the crypto held for our customers. We are not aware of any actual or possible safeguarding loss events as of September 30, 2023 March 31, 2024. Therefore, the safeguarding obligation for crypto and the related safeguarding asset for crypto are recorded at the same amount.

We are responsible for holding the following crypto on behalf of our customers as of September 30, 2023 March 31, 2024 and December 31, 2022 2023 (in thousands):

		September 30, 2023	December 31, 2022		
		March 31, 2024		March 31, 2024	December 31, 2023
Bitcoin	Bitcoin	\$ 178,726	\$ 15,717		
Ether	Ether	148,733	75		
Shiba Inu	Shiba Inu	105,181	—		
Dogecoin	Dogecoin	53,626	—		
Other	Other	19,431	—		
Safeguarding obligation for crypto	Safeguarding obligation for crypto	\$ 505,697	\$ 15,792		
Safeguarding asset for crypto	Safeguarding asset for crypto	\$ 505,697	\$ 15,792		
Safeguarding asset for crypto					
Safeguarding asset for crypto					

19. Investment in Debt Securities

We have investments in certain debt securities, which we record at fair value and present as "Available-for-sale securities" in the consolidated balance sheets.

Unrealized gains and temporary losses, net of related taxes, are included in accumulated other comprehensive income (loss) ("AOCI"). Upon realization, those amounts are reclassified from AOCI to earnings. The amortization of premiums and discounts on the investments are included in our results of operations. Realized gains and losses are calculated based on the specific identification method. We classify our investments as current or noncurrent based on the nature of the investments and their availability for use in current operations.

The cost basis and fair value of available-for-sale debt securities with unrealized gains and losses included in "Accumulated other comprehensive loss" in the consolidated balance sheets were as follows (in thousands):

		September 30, 2023			December 31, 2022					March 31, 2024			December 31, 2023		
		Cost	Unrealized Gains/(Losses), net	Fair Value	Cost	Unrealized Gains/(Losses), net	Fair Value			Cost	Unrealized Gains/(Losses), net	Fair Value	Cost	Unrealized Gains/(Losses), net	Fair Value
Available-for-sale securities	Available-for-sale securities							Available-for-sale securities	Cost				Available-for-sale securities	Cost	
Government debt	Government debt														
U.S. treasury bonds	U.S. treasury bonds	22,600	78	22,678	141,003	59	141,062								
U.S. treasury bonds								U.S. treasury bonds							
Total available-for-sale securities	Total available-for-sale securities	\$22,600	\$ 78	\$22,678	\$141,003	\$ 59	\$141,062								

		September 30, 2023		December 31, 2022	
Available-for-sale securities in an unrealized loss position		Fair Value	Unrealized Losses	Fair Value	Unrealized Losses

Government debt					
U.S. treasury bonds:					
Less than 12 months ⁽¹⁾	\$	—	\$	—	\$ 39,574 \$ (381)
12 months or more ⁽¹⁾		—		—	—
Total available-for-sale securities	\$	—	\$	—	\$ 39,574 \$ (381)

⁽¹⁾ Indicates the length of time that individual securities have been in a continuous unrealized loss position.

The unrealized gains on our investments in government debt securities relate to changes in interest rates since the time an unrealized loss position as of purchase, March 31, 2024 or December 31, 2023. We may sell certain investments depending on liquidity needs of the business; however, it is not likely that we will be required to sell the investments before recovery of their respective amortized cost basis. In addition, there were no credit losses on these investments as of September 30, 2023 March 31, 2024. In February 2024, we sold our available-for-sale securities based on liquidity needs of the business. Losses associated with the sales were immaterial.

The cost basis and fair value of available-for-sale debt securities at September 30, 2023 March 31, 2024, by contractual maturity, are shown below (in thousands). Expected maturities may differ from contractual maturities because borrowers may have the right to prepay and creditors may have the right to call obligations.

		September 30, 2023			
		Cost Basis	Fair Value		
		March 31, 2024		March 31, 2024	
		Cost Basis		Cost Basis	Fair Value
Due in one year or less	Due in one year or less	\$22,600	\$22,678		
Due after one year through five years	Due after one year through five years	—	—		
Total debt securities	Total debt securities				
-	-				
available-for-sale	available-for-sale	\$22,600	\$22,678		

20. Subsequent Events

We have evaluated subsequent events and determined that no other events or transactions, other than those disclosed above, met the definition of a subsequent event for purposes of recognition or disclosure in the accompanying consolidated financial statements.

On April 25, 2024, we completed the subsequent sale and issuance of 350,880 shares of Class A Common Stock, Class 1 Warrants to purchase up to 175,440 shares of Class A Common Stock and Class 2 Warrants to purchase up to 175,440 shares of Class A Common Stock to ICE pursuant to the ICE Purchase Agreement. We received aggregate gross proceeds of approximately \$7.6 million from such issuance.

On May 2, 2024, we announced a reduction in force that is expected to result in the termination of 28 employees, which represents approximately 13% of our non-call center, full-time workforce. The reduction in force is a component of a broader strategic review of our operations that is intended to more effectively align resources with business priorities. Substantially all of the employees impacted by the reduction in force were notified of the reduction on May 2, 2024 and will exit the Company in the second quarter of 2024. We estimate that we will incur expenses in a range of \$0.8 million to \$1.0 million related to the reduction in force, substantially all of which will relate to employee severance and benefits costs and will be recognized in the second quarter of 2024.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

The following discussion and analysis of financial condition and results of operations should be read together with the accompanying consolidated financial statements and related notes thereto included elsewhere in this Quarterly Report on Form 10-Q for the quarter ended September 30, 2023 March 31, 2024 (this "Report") and in our Annual Report on Form 10-K for the fiscal year ended December 31, 2022 2023, which is incorporated herein by reference. References in this section to "we," "us," "our," "Bakkt" or the "Company" and like terms refer to Bakkt Holdings, Inc. and its subsidiaries for the three and nine months ending September 30, 2023 March 31, 2024, unless the context otherwise requires. Some of the information contained in this discussion and analysis or set forth elsewhere in this document, Report, including information with respect to our plans and strategy for our

business, includes forward-looking statements. Such forward-looking statements are based on the beliefs of our management, as well as assumptions made by, and information currently available to, our management. Actual results could differ materially from those contemplated by the forward-looking statements. Factors that could cause or contribute to such differences include, but are not limited to, those factors discussed above in "Cautionary Statement Regarding Forward-Looking Statements" and "Item 1A. Risk Factors."

Overview

In this section and elsewhere in this Report, we use the following terms, which are defined as follows:

- **Client "Client"** means businesses with whom we contract to provide services to customers on our platform, and includes financial institutions, hedge funds, merchants, retailers, third party partners, and other businesses (except in the accompanying notes to the consolidated financial statements, where we refer to revenue earned from customers, instead of clients. The term customers is in accordance with the Financial Accounting Standards Board ("FASB") Accounting Standards Codification ("ASC") Topic 606, *Revenue from Contracts with Customers*.)
- **Crypto assets "Crypto" or "Crypto asset" (or crypto)** means an asset that is built using blockchain technology, including virtual currencies (as used in the State of New York), coins, cryptocurrencies, stablecoins, and other tokens. Our platform enables transactions in certain supported cryptocurrencies, crypto assets. For purposes of this Form 10-Q, we use crypto assets, virtual currency, coins, and tokens interchangeably.
- **Customer "Customer"** means an individual user of our platform. Customers include customers of our loyalty clients who use our platform to transact in loyalty points, as well as customers of our clients who transact in crypto through, and have accounts on, our platform (except as defined for ASC 606 purposes above).
- **"Loyalty points points"** means loyalty and/or reward points that are issued by clients to their customers.

Founded in 2018, Bakkt builds technology that connects the digital economy by offering one ecosystem for crypto and loyalty points. We enable our clients to deliver new opportunities to their customers through software as a service ("SaaS") and API solutions that unlock crypto and drive loyalty, powering engagement and performance. The global market for crypto, while nascent, is rapidly evolving and expanding. We believe we are well-positioned to provide innovative, multi-faceted product solutions and grow with this evolving market. Our platform is uniquely positioned to power commerce by enabling consumers, brands, and financial institutions to better manage, transact with and monetize crypto in exciting new ways.

Our platform is built to operate across various crypto assets cryptoassets and offers clients the flexibility to choose some or all of our capabilities, and the manner in which these capabilities are enabled for consumers, based on their needs and objectives. Some clients may choose to enable our capabilities directly in their experience, while others may want a "ready-to-go" storefront and leverage capabilities such as our web-based technology. Our institutional-grade platform, born out of our former parent company, Intercontinental Exchange, Inc. ("ICE"), supports "know your customer" ("KYC"), anti-money laundering ("AML"), and other anti-fraud measures to combat financial crime.

Recent Developments

Reverse Stock Split

On April 29, 2024, following approval by our stockholders and Board of Directors, we effected a reverse stock split (the "Reverse Stock Split") of our Class A Common Stock, par value \$0.0001 per share ("Class A Common Stock"), and Class V Common Stock, par value \$0.0001 per share ("Class V Common Stock" and collectively with the Class A Common Stock, the "Common Stock"), at a ratio of 1-for-25 (the "Reverse Stock Split Ratio"), effective as of 12:01 a.m. eastern time on April 29, 2024 (the "Effective Time"). Our Class A Common Stock began trading on a reverse-split adjusted basis on the New York Stock Exchange (the "NYSE") as of the open of trading on April 29, 2024. After the Effective Time, the Class A Common Stock will continue to be listed on the NYSE under the symbol "BKKT". In accordance with the Financial Accounting Standards Board ("FASB") Accounting Standards Codification ("ASC") Topic 505 Equity, changes in the capital structure of a public reporting entity due to a reverse stock split occurring after the balance sheet date, but before the release of the financial statements, should be given retroactive effect. As such, the Reverse Stock Split has been retroactively applied to all figures throughout this Quarterly Report on Form 10-Q (unless otherwise noted).

The Reverse Stock Split increased the price per share of our Class A Common Stock above the \$1.00 per share minimum bid price requirement of Section 802.01C of the NYSE Listed Company Manual (the "Listing Rule"), as discussed below. We, however, cannot assure that the price per share following the Reverse Stock Split will be maintained for any period of time, or that the price will remain above the pre-split trading price or \$1.00 per share.

In connection with the Reverse Stock Split, we effected a corresponding and proportional adjustment to our authorized shares of Common Stock, such that the 1,000,000,000 authorized shares of Common Stock, consisting of 750,000,000 shares of Class A Common Stock and 250,000,000 shares of Class V Common Stock were reduced proportionately to 40,000,000 authorized shares of Common Stock, consisting of 30,000,000 shares of Class A Common Stock and 10,000,000 shares of Class V Common Stock. The par value per share of Common Stock and number of authorized shares of preferred stock did not change.

We did not issue fractional shares in connection with the Reverse Stock Split. Stockholders who would have otherwise held fractional shares because the number of shares of Class A Common Stock they held before the Reverse Stock Split was not evenly divisible by the Reverse Stock Split Ratio received cash (without interest, and subject to any required tax withholding applicable to a holder) in lieu of such fractional shares. To maintain parity with the Class A Common Stock, holders of paired interests (each of which is a combination of one share of Class V Common Stock and one common unit of Bakkt Opco Holdings, LLC and is exchangeable into a share of Class A Common Stock on a one-for-one basis) were also correspondingly adjusted for the Reverse Stock Split and paid out in cash, applying the same per-share price, for any resulting fractional interests. The aggregate cash in respect of fractional interests was not material. Immediately after the Reverse Stock Split, each stockholder's percentage ownership interest and proportional voting power remained unchanged, except for minor changes that resulted from the treatment of fractional shares.

All of our outstanding warrants to purchase Class A Common Stock were proportionately adjusted as a result of the Reverse Stock Split in accordance with the terms of the warrants. Proportionate adjustments were also made to our employees and directors' outstanding equity awards, as well as to the number of shares issuable under our 2021

Omnibus Incentive Plan, as amended (the "2021 Omnibus Incentive Plan").

February 2024 Concurrent Registered Direct Offerings

On February 29, 2024, we entered into a securities purchase agreement (the "Third-Party Purchase Agreement") with certain institutional investors (the "Third-Party Purchasers"). The consummation of the transactions contemplated by the Third-Party Purchase Agreement (the "Third-Party Closing") occurred on March 4, 2024. At the Third-Party Closing, pursuant to the Third-Party Purchase Agreement, we issued and sold to the Third-Party Purchasers an aggregate of

1,396,701 shares of our Class A Common Stock, Class 1 Warrants ("Class 1 Warrants") to purchase an aggregate of 922,722 shares of Class A Common Stock, Class 2 Warrants ("Class 2 Warrants") to purchase an aggregate of 922,722 shares of Class A Common Stock and Pre-Funded Warrants ("Pre-Funded Warrants") to purchase an aggregate of 448,742 shares of Class A Common Stock. As of the date of this report, holders have exercised all of the Pre-Funded Warrants. The offering of such securities was conducted in a registered direct offering (the "Third-Party Offering"). The purchase price of each share of Class A Common Stock and accompanying Class 1 Warrant or Class 2 Warrant (each, a "Warrant") was \$0.8670 and the purchase price of each Pre-Funded Warrant and accompanying Warrant was \$0.8669.

In a concurrent registered direct offering (the "ICE Offering" and, together with the Third-Party Offering, the "Concurrent Offerings"), we entered into a securities purchase agreement (the "ICE Purchase Agreement" and, together with the Third-Party Purchase Agreement, the "Purchase Agreements") with ICE, pursuant to which we agreed to sell to ICE up to 461,360 shares of Class A Common Stock, Class 1 Warrants to purchase up to 230,680 shares of Class A Common Stock, and Class 2 Warrants to purchase up to 230,680 shares of Class A Common Stock. The purchase price of each share of Class A Common Stock and accompanying Warrant in the ICE Offering is \$0.8670.

In the ICE Offering, we closed the sale and issuance to ICE of 110,480 shares of Class A Common Stock, Class 1 Warrants to purchase up to 55,240 shares of Class A Common Stock and Class 2 Warrants to purchase up to 55,240 shares of Class A Common Stock, concurrently with the Third-Party Closing (the "Initial ICE Closing"). The closing of the issuance and sale of the remaining 350,880 shares of Class A Common Stock, Class 1 Warrants to purchase up to 175,440 shares of Class A Common Stock and Class 2 Warrants to purchase up to 175,440 shares of Class A Common Stock in the ICE Offering occurred on April 25, 2024, after we obtained stockholder approval for such issuances under the rules and regulations of the NYSE on April 23, 2024.

See "Liquidity and Capital Resources" below for management's assertions on the impact of the Concurrent Offerings on our going concern considerations.

Crypto Market Developments

In 2023, the crypto markets have continued to be impacted by, among other developments, After a year of significant decreases, and volatility in crypto asset prices, a loss of confidence in many participants in the crypto asset ecosystem, regulatory actions and adverse publicity around specific companies in 2023, the crypto industry and crypto assets more broadly, including as a result of continued industry-wide consequences from the Chapter 11 bankruptcy filings of crypto asset exchange FTX, crypto hedge fund Three Arrows, crypto miners Compute North and Core Scientific and crypto lenders Celsius Network, Voyager Digital, BlockFi and PrimeTrust. In addition, the liquidity of the crypto asset markets has been adversely impacted by these bankruptcy filings as, among other things, certain entities affiliated with FTX and other former participants had engaged in significant trading activity. Although we did not have any exposure to these companies, and we do not have material assets that may not be recovered or may otherwise be lost or misappropriated due to the bankruptcies, we were nonetheless impacted by, and continue to be impacted by, the broader conditions in the crypto markets.

The crypto markets also have been and 2024 continue to be impacted by the broader macroeconomic conditions, including the strength of the overall macroeconomic environment, high and rising interest rates, spikes in inflation rates, general market volatility, and geopolitical concerns. We expect the macroeconomic environment and the state of the crypto markets to remain dynamic in the near-term.

In addition, crypto assets and crypto market participants have recently faced increased scrutiny by regulators. For example, in 2023, the SEC has in 2023, brought charges against a number of crypto asset exchanges, including Bittrex, Coinbase, and Binance, Kraken, and other crypto asset service providers, identifying a number of crypto assets as securities and alleging violations of, and non-compliance with, U.S. federal securities laws. A recent federal court ruling in a lawsuit brought by the SEC against Ripple Labs determined that "programmable" sales by Ripple Labs to retail investors of the XRP crypto token (XRPUSD) did not constitute sales of unregistered securities in violation of U.S. securities laws. However, the court determined that Ripple Labs' sales of XRP to institutional investors were unregistered securities offerings in violation of the U.S. securities laws. On July 31, 2023, a different court in the Southern District of New York held that the SEC had asserted a plausible claim that certain inter-related crypto-assets offered by Terraform Labs qualified as investment contracts. We continue to monitor regulatory developments in this area and assess our business model and the assets we support in light of such developments.

In January 2024, the SEC approved a number of applications for spot-traded bitcoin exchange-traded funds, or ETFs. Since then, the crypto market has seen a significant increase in interest from, and participation by, institutional investors. We believe this increase in institutional interest and adoption intersects with our strengths, as we were originally conceived as an institutionally-focused crypto company.

Apex Crypto Acquisition

On April 1, 2023, we completed the acquisition of 100% of the ownership interests of Apex Crypto LLC which ("Apex Crypto") and subsequently changed its the name of the legal entity to Bakkt Crypto Solutions, LLC effective June 12, 2023 ("Bakkt Crypto" Crypto Solutions). On March 20, 2024, Bakkt Marketplace, LLC ("Bakkt Marketplace") merged with Bakkt Crypto Solutions. The newly merged entity operates under the name Bakkt Crypto Solutions, LLC ("Bakkt Crypto"). We expect to leverage are leveraging Bakkt Crypto's proprietary trading platform and existing relationships with liquidity providers to provide a wider range of assets and competitive pricing to our customers. Our acquisition of Bakkt Crypto Solutions complements our B2B2C growth strategy by broadening our business partnerships to fintechs and neo-banks. neobanks. Specifically, Bakkt Crypto offers Customers customers the ability to purchase, sell, store and, in approved jurisdictions, deposit and withdraw approved crypto assets, all from within the applications of its Clients clients with whom Customers customers already have a relationship. Using Bakkt Crypto's Crypto's platform, Customers customers can purchase approved crypto assets,

store crypto assets in custodial wallets, liquidate their holdings, and transfer supported crypto assets between a custodial wallet maintained by Bakkt Crypto and external wallets in certain jurisdictions, if enabled by the **Client** **client**.

In addition, Bakkt Crypto is in the process of developing, subject to applicable regulatory approvals, functionalities enabling transfers of supported crypto assets between registered **Customers**, and conversion of certain loyalty and rewards points into supported crypto assets.

customers. Bakkt Crypto is regularly exploring additional ways to innovate and provide additional products and services to its customers. Bakkt Crypto periodically evaluates market conditions and is gauging demand for offering the following additional products or services also in the near future to its customers:

- the opportunity to purchase, store, and sell non-fungible tokens or NFTs;
- services for customers in jurisdictions outside process of the United States;
- internal and/or external wallet transfers of crypto assets, subject to risk assessment on incoming and outgoing transfers; and
- enhanced enhancing capabilities on its trading platform, including support for larger orders and recurring buys, and extending the platform to support institutional execution.

As part of our ongoing review of potential services, we continually evaluate how we can most effectively improve our platform and service offerings in a manner that is compliant with applicable governance and regulatory considerations. In such review, we may determine to stop pursuing a potential service offering in light of, among other things, revenue expectations and compliance with applicable laws. For example, following discussion with our clients we have elected to suspend the development of our Bakkt Payouts product indefinitely. Furthermore, we considered developing the capability for registered customers to transfer crypto assets to and from other registered customers within our platform but have indefinitely postponed further development and rollout of such functionality. In addition, we evaluated opportunities to offer staking, as well as opportunities to offer non-fungible tokens, and have postponed further development and rollout for both such functionalities indefinitely.

At the time our acquisition of Bakkt Crypto **Solutions** closed, Bakkt Crypto **Solutions** had agreements with more than 30 fintech **partners** **clients** pursuant to which the **partners** **clients** made Bakkt **Crypto's** **Crypto Solutions's** crypto asset trading service available to their customer base. Our acquisition of Bakkt Crypto **Solutions** resulted in us obtaining access to such partners. The majority of these fintech **partners** **clients** are also part of Apex Fintech Solutions' client network.

The agreements with these fintech **partners** **clients** provide for licensing of their front-end trading platforms by Bakkt Crypto and cooperation between the parties in facilitating consumers' transactions in crypto assets. The agreements are for a term of either one or two years and can be terminated by either party for breach or in case of a change of control. In most cases, the agreements also contain provisions giving Bakkt Crypto discretion in the choice of crypto assets offered to each **partner** **client** through its platform, and, in some cases, exclusivity covenants pursuant to which **partners** **clients** have agreed not to refer their customers to other crypto asset trading platforms.

Following the closing of the acquisition of Bakkt Crypto **Solutions** and in light of recent regulatory developments, we reviewed all crypto assets then available on the Bakkt Crypto **Solutions** platform and determined it was appropriate to delist certain of such crypto assets. In effecting such delisting decisions, we attempted to mitigate impacts on our business and customers by affording customers a period in which to exit their positions in the impacted crypto assets as part of an orderly wind-down. The delisting process was completed on September 21, 2023 and we recognized transactional revenue associated with delisted crypto assets of approximately \$27.6 million on that date.

Bumped Acquisition **NYSE Listing Notification**

On **February 8, 2023** March 13, 2024, we **acquired 100%** were notified by NYSE that we were not in compliance with the Listing Rule because the average closing stock price of a share of our Class A Common Stock was less than \$1.00 per share over a consecutive 30 trading-day period. Pursuant to the Listing Rule, we have six months following the NYSE notification to regain compliance with the Listing Rule, during which time our Class A Common Stock will continue to be listed on the NYSE.

Under the NYSE's rules, if a Company determines it will cure its noncompliance with the Listing Rule by taking an action that will require stockholder approval, it must so inform the NYSE, and the noncompliance with the Listing Rule

will be deemed cured if the price promptly exceeds \$1.00 per share and the price remains above that level for at least the following 30 trading days. As discussed above, we implemented the Reverse Stock Split, which we believe will cure the noncompliance with the Listing Rule.

Executive Officer Transition

On March 18, 2024, Gavin Michael resigned as President, Chief Executive Officer and as a director of the **units of Bumped Financial, LLC, which we subsequently renamed Bakkt Brokerage, LLC ("Bakkt Brokerage")**, a broker-dealer registered Company, as well as from all positions held with the **SEC** Company's subsidiaries, effective March 25, 2024. Mr. Michael has been engaged as an advisor to the Company for a period of one year.

On March 18, 2024, the Company announced that the Company's Board of Directors (the "Board") appointed Andrew Main to serve as the Company's President and Chief Executive Officer, effective as of March 26, 2024. In connection with his appointment as the Company's President and Chief Executive Officer, Mr. Main resigned from his position as a member of the Compensation Committee of the Board, effective as of March 26, 2024. Mr. Main will continue to serve as a member of the Board.

On April 29, 2024, Charles Goodroe tendered his resignation from his position as Chief Accounting Officer of the Company, to be effective as of May 22, 2024. Upon the effectiveness of Mr. Goodroe's resignation, Karen Alexander, the Company's Chief Financial Industry Regulatory Authority, Inc., for cash consideration Officer and principal financial officer, will assume the role of \$631,000, the Company's principal accounting officer.

Key Factors Affecting Our Performance

Growing Our Client Base

Our ability to increase our revenue stream depends on our ability to grow clients on our platform. We collaborate with leading brands and have built an extensive network across numerous industries including financial institutions, merchants and travel and entertainment. To date, management has been focused on building through clients within a business-to-business-to-consumer ("B2B2C") model. Our goal is to provide these clients opportunities to leverage our capabilities either through their existing environment or by leveraging our platform. Our acquisition of Bakkt Crypto Solutions complements our B2B2C growth strategy by broadening our business partnerships to fintechs and neo-banks. See "Apex Crypto Acquisition" above.

Product Expansion and Innovation

The crypto marketplace is rapidly evolving. We believe our ability to continue innovating our platform will increase the attractiveness of our platform to clients. Our ability to meet the capability demands of our clients will allow us to continue to grow revenue.

Competition

The crypto marketplace is highly competitive with numerous participants competing for the same clients. We believe we are well positioned with our ability to provide capabilities around emerging crypto assets alongside loyalty points on a single, highly secure, institutional-grade technology platform.

General Economic and Market Conditions

Our performance is impacted by the strength of the overall macroeconomic environment and crypto market conditions, which are beyond our control. Negative market conditions hinder client activity, including extended decision timelines around implementing crypto strategies. See "Crypto "Crypto Market Developments" Developments" above.

Regulations in US U.S. & International Markets

We are subject to many complex, uncertain and overlapping local, state and federal laws, rules, regulations, policies and legal interpretations (collectively, "laws and regulations") in the markets in which we operate. These laws and regulations govern, among other things, consumer protection, privacy and data protection, labor and employment, anti-money laundering, money transmission, competition, and marketing and communications practices. These laws and regulations will likely have evolving interpretations and applications, particularly as we introduce new products and services and expand into new jurisdictions.

We are seeking to bring trust and transparency to crypto. We are and will progressively continue to be subject to laws and regulations relating to the collection, use, retention, security, and transfer of information, including the personally identifiable information of our clients and all of the users in the information chain. We have developed and frequently evaluate and update our compliance models to ensure that we are complying with applicable restrictions.

We continue to work with regulators to address the emerging global landscape for crypto. As investment continues, the intersection of technology and finance will require ongoing engagement as new applications emerge. Crypto asset and distributed ledger technology have significant, positive potential with proper collaboration between industry and regulators.

Safeguarding Obligation Liability and Safeguarding Asset Related to Crypto Held for Other Parties

As detailed in Note 18 in the unaudited consolidated financial statements included in this Report, upon the adoption of Staff Accounting Bulletin 121 ("SAB 121"), we recorded a safeguarding obligation liability and a corresponding safeguarding asset related to the crypto held for other parties. As of September 30, 2023 March 31, 2024, the safeguarding obligation liability related to crypto assets held for other parties was approximately \$505.7 million \$1,233.2 million. We have taken steps to mitigate the potential risk of loss for the crypto we hold for other parties, including holding insurance coverage specifically for certain crypto incidents and using secure cold storage to store the vast majority of crypto that we hold. SAB 121 also asks us to consider the legal ownership of the crypto held for other parties, including whether the crypto held for other parties would be available to satisfy general creditor claims in the event of our bankruptcy.

The legal rights with respect to crypto held on behalf of third parties by a custodian, such as us, upon the custodian's bankruptcy have not yet been settled by courts and are highly fact-dependent. However, based on the terms of our terms of service and applicable law, in the event that we were to enter bankruptcy, we believe the crypto that we hold in custody for users of our platform should be respected as users' property (and should not be available to satisfy the claims of our general creditors). We do not allow users to purchase crypto on margin, and crypto held on our platform does not serve as collateral for margin loans. We hold crypto in custody for users in one or more omnibus crypto wallets. We hold cryptographic key information and maintain internal record keeping for the crypto we hold in custody for users, and we are obligated to secure such assets from loss or theft. Our contractual arrangements state that our customers and clients retain legal ownership of the crypto custodied by us on their behalf; they also benefit from the rewards and

bear the risks associated with their ownership, including as a result of any price fluctuations. We have been monitoring and will continue to actively monitor legal and regulatory developments and may consider further steps, as appropriate, to support this contractual position so that in the event of our bankruptcy, the crypto custodied by us should not be deemed to be part of our bankruptcy estate. We do not expect potential future cash flows associated with the crypto safeguarding obligation liability.

Key Performance Indicators

We use four key performance indicators ("KPIs") that are key to understanding our business performance, as they reflect the different ways we enable clients to engage with our platform.

- **Crypto-enabled accounts.** We define crypto-enabled accounts as the total crypto accounts open on our platform. There were **6.1 million** **6.3 million** and **less than 0.1 million** **6.2 million** crypto-enabled accounts as of **September 30, 2023** **March 31, 2024** and **December 31, 2022** **December 31, 2023**, respectively.
- **Transacting accounts.** We define transacting accounts as unique accounts that perform transactions on our platform each month. We use transacting accounts to reflect how users across our platform use the variety of services we offer, such as **redeeming loyalty points for travel or merchandise**, buying and selling crypto to facilitate everyday purchases, **redeeming loyalty points for travel or merchandise**, or converting loyalty points to cash or gift cards. There were **1.0 million** **0.8 million** and **2.9 million** **0.7 million** unique monthly transacting accounts during the three **months ended March 31, 2024** and **nine months ending September 30, 2023** **March 31, 2023**, respectively. **respectively.**
- **Notional traded volume.** We define notional traded volume as the total notional volume of transactions across crypto and loyalty platforms. The figures we use represent gross values recorded as of the order date. Notional traded volumes were **\$366.1 million** **\$1,040.7 million** and **\$1,090.4 million** **\$193.0 million** during the three **months ended March 31, 2024** and **nine months ending September 30, 2023** **March 31, 2023**, respectively. **respectively.**
- **Assets under custody.** We define assets under custody as the sum of coin quantities held by customers multiplied by the final quote for each coin on the last day of the **quarter**, **period**. Assets under custody were **\$505.7 million** **\$1,233.2 million** and **\$26.1 million** **\$701.6 million** as of **September 30, 2023** **March 31, 2024** and **December 31, 2022** **December 31, 2023**, respectively.

Results of Operations

The following table is our consolidated statements of operations for the three **and nine** months ended **September 30, 2023** **March 31, 2024** and **September 30, 2022** **March 31, 2023**, respectively (in thousands):

		Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022
	Three Months Ended March 31, 2024	Three Months Ended March 31, 2024		Three Months Ended March 31, 2023	
Revenues:	Revenues:				
Crypto services	Crypto services	\$ 191,750	\$ 471	\$ 527,526	\$ 1,464
Crypto services	Crypto services				
Loyalty services, net	Loyalty services, net	13,024	12,742	38,096	38,852
Total revenues		204,774	13,213	565,622	40,316
Total revenue					
Operating expenses:	Operating expenses:				
Crypto costs	Crypto costs				
Crypto costs	Crypto costs	189,428	353	521,601	1,352

Execution, clearing and brokerage fees	Execution, clearing and brokerage fees	697	—	2,902	—
Compensation and benefits	Compensation and benefits	24,608	37,800	85,818	107,135
Professional services	Professional services	1,962	2,707	7,204	9,291
Technology and communication	Technology and communication	5,536	4,137	15,647	12,659
Selling, general and administrative	Selling, general and administrative	7,447	7,792	21,722	26,995
Acquisition-related expenses	Acquisition-related expenses	(739)	454	17,053	1,148
Depreciation and amortization	Depreciation and amortization	3,959	6,391	10,843	18,340
Related party expenses	Related party expenses	1,033	267	3,145	901
Goodwill and intangible assets impairments		23,325	1,547,711	23,325	1,547,711
Impairment of long-lived assets	Impairment of long-lived assets	56	15	56	15
Restructuring expenses	Restructuring expenses	—	—	4,471	—
Other operating expenses	Other operating expenses	322	487	1,231	1,706
Total operating expenses	Total operating expenses	257,578	1,608,099	714,962	1,727,238
Operating loss	Operating loss	(52,804)	(1,594,886)	(149,340)	(1,686,922)
Interest income, net	Interest income, net	1,177	623	3,502	838
(Loss) gain from change in fair value of warrant liability		(214)	428	(857)	13,139
Other income, net		379	696	33	607
Gain (loss) from change in fair value of warrant liability					
Other income (expense), net					
Loss before income taxes	Loss before income taxes	(51,462)	(1,593,139)	(146,662)	(1,672,338)
Income tax benefit (expense)		(231)	606	(401)	8,844
Income tax expense					
Net loss	Net loss	\$ (51,693)	\$ (1,592,533)	\$ (147,063)	\$ (1,663,494)

Less: Net loss attributable to noncontrolling interest	Less: Net loss attributable to noncontrolling interest	(34,418)	(1,124,416)	(98,964)	(1,654,650)
Net loss attributable to Bakkt Holdings, Inc.	Net loss attributable to Bakkt Holdings, Inc.	(17,275)	(468,117)	(48,099)	(8,844)
Net loss per share attributable to Class A common stockholders.					
Net loss per share attributable to Class A Common Stockholders.					
Net loss per share attributable to Class A Common Stockholders.					
Net loss per share attributable to Class A Common Stockholders.					
Basic					
Basic					
Basic	Basic	\$ (0.19)	\$ (6.11)	\$ (0.55)	\$ (7.00)
Diluted	Diluted	\$ (0.19)	\$ (6.11)	\$ (0.55)	\$ (7.00)

Three Months Ended **September 30, 2023** **March 31, 2024** compared to Three Months Ended **September 30, 2022** **March 31, 2023**

Financial Summary

The three months ended **September 30, 2023** **March 31, 2024** included the following notable items relative to the three months ended **September 30, 2022** **March 31, 2023**:

- Revenue increased **\$191.6 million** **\$841.4 million**, primarily driven by a significant increase in crypto **trading services** revenue due to our acquisition of Bakkt **Crypto**; **Crypto Solutions**; and
- Operating expenses **decreased \$1,350.5 million** **increased \$827.8 million** primarily driven by **goodwill and intangible assets impairments recorded in the prior year, partially offset by increased crypto trading costs in connection with our acquisition of Bakkt Crypto. Crypto Solutions.**

Revenue

(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change
Total revenues	\$ 204,774	\$ 13,213	\$ 191,561	n/m

Revenues consist of **transaction revenue crypto** and **subscription and service loyalty** revenue. We **receive earn** revenue when consumers use our services to buy, sell, and **redeem store** crypto and **redeem** loyalty points. We generate revenue across our platform in the following key areas:

- Subscription and service **revenue: revenue**. We receive a recurring subscription revenue stream from client platform fees as well as service revenue from software development fees and call center support.
- Transaction **revenue: revenue**. We generate transaction revenue **from crypto buy/sell trades where we earn a spread on both legs of the transaction (reported gross) and through loyalty redemption volumes where we receive a percentage fee based on the volume (reported net of associated costs) and from crypto buy/sell trades where we earn a spread on both legs of the transaction (reported gross).**

Our loyalty Crypto Services Revenue

(\$ in thousands)	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
Crypto services	\$ 841,340	\$ 443	\$ 840,897	n/m

Crypto services revenue **has seasonality and is typically higher in the fourth quarter, driven by holiday spending and the booking of travel. Revenue generated from our crypto services had been immaterial prior to our acquisition of Bakkt Crypto; however, revenue from crypto services is now a significant driver of our business, and we expect crypto revenue to increase as we grow our client base and our customers. As a result of our acquisition of Bakkt Crypto, we expect loyalty revenue, which has been the source of substantially all of our revenue historically, to be a smaller percentage of overall revenue in the future as the revenue from our crypto product and service offerings grows.**

Revenues increased by **\$191.6 million** **\$840.9 million** for the three months ended **September 30, 2023** **March 31, 2024** compared to the three months ended **September 30, 2022** **March 31, 2023**. The increase **was comprised of \$191.6 million of increased transaction revenue, while subscription and service revenue was relatively consistent year over**

year. The increase in transaction revenue was primarily driven by increased crypto trading volume due to our acquisition of Bakkt Crypto. Crypto Solutions.

Loyalty Services Revenue

(\$ in thousands)	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
Loyalty services, net	\$ 13,242	\$ 12,776	\$ 466	3.6 %

Loyalty services revenue increased by \$0.5 million, or 3.6%, for the three months ended March 31, 2024 compared to the three months ended March 31, 2023. The increase was primarily related to increased transaction volume.

Operating Expenses

Operating expenses consist of crypto costs, execution, clearing and brokerage fees, compensation and benefits, professional services, technology and communication expenses, selling, general and administrative expenses, acquisition-related expenses, depreciation and amortization, related party expenses, goodwill and intangible assets impairments, related party expenses, impairment of long-lived assets, restructuring expenses, charges, and other operating expenses. Expenses generated by our crypto services had been immaterial prior to our acquisition of Bakkt Crypto; however, crypto costs are now significant expenses, and we expect those expenses to increase as crypto revenues also increase.

Crypto Costs

(\$ in thousands)	(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change	(\$ in thousands)	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
Crypto costs	Crypto costs	\$ 189,428	\$ 353	\$189,075	n/m	Crypto costs	\$ 831,972	\$ 363	\$831,609	n/m

Crypto costs represent the gross value of crypto sold by our customers on our platform. These costs are measured at the executed price at the time of the trade. Crypto costs increased by \$189.1 million\$831.6 million for the three months ended September 30, 2023March 31, 2024 compared to the three months ended September 30, 2022. The increase March 31, 2023, which reflects increased volume driven by our acquisition of Bakkt Crypto. Crypto Solutions.

Execution, Clearing and Brokerage Fees

(\$ in thousands)	(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change	(\$ in thousands)	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
Execution, clearing and brokerage fees	Execution, clearing and brokerage fees	\$ 697	\$ —	\$ 697	n/m	Execution, clearing and brokerage fees	\$ 5,630	\$ —	\$5,630	n/m

Execution, clearing and brokerage fees primarily represent payments to clients in exchange for driving order flow to our platform. Execution, clearing and brokerage fees were \$0.7 million\$5.6 million during the three months ended September 30, 2023March 31, 2024. The increase reflects increased volume driven by our acquisition of Bakkt Crypto. Crypto Solutions.

Compensation and Benefits

(\$ in thousands)	(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change	(\$ in thousands)	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
Compensation and Benefits	Compensation and Benefits	\$ 24,608	\$ 37,800	\$(13,192)	(34.9 %)	Compensation and Benefits	\$ 24,531	\$ 34,144	\$ \$(9,613)	(28.2 %)

Compensation and benefits expense include all salaries and benefits, compensation for contract labor, incentive programs for employees, payroll taxes, share-based and unit-based compensation and other employee related costs. Compensation and benefits expense is a significant component of our operating expenses, and we expect this will continue to be the case after the restructuring actions we took between the fourth quarter of 2022 and the second quarter of 2023.

Our headcount decreased year over year as we undertook restructuring actions and right sized our expense base to meet current market demand. We expect to limit future hiring and further optimize our headcount as we complete development projects on our platforms complete. Accordingly, platform. Compensation and benefits expense is a significant component of our operating expenses, and we expect this will continue to be the case. However, we expect that our compensation and benefits expenses will decrease as a percentage of our revenue over time. Compensation and benefits decreased by \$13.2 million \$9.6 million, or 84.9% 28.2%, for the three months ended September 30, 2023 March 31, 2024 compared to the three months ended September 30, 2022 March 31, 2023. The decrease was primarily due to a decreases decrease of \$6.7 million \$4.8 million in non-cash compensation and incentive bonuses, \$3.5 million a decrease of \$3.1 million in salaries, wages and benefits and a decrease of \$1.4 million in contract labor, net of capitalized software development \$2.1 million in salaries and wages and \$0.7 million of recruiting fees, costs.

Professional Services

(\$ in thousands)	(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change	(\$ in thousands)	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
Professional Services	Professional Services	\$ 1,962	\$ 2,707	\$ (745)	(27.5 %)	Professional Services	\$ 3,635	\$ 2,378	\$ 1,257	52.9 %

Professional services expense includes fees for accounting, legal and regulatory fees. Professional services decreased increased by \$0.7 million \$1.3 million, or 27.5% 52.9%, for the three months ended September 30, 2023 March 31, 2024 compared to the three months ended September 30, 2022 March 31, 2023. The decrease increase was primarily due to decreases increases of \$0.6 million \$0.8 million in audit and tax fees and \$0.7 in other professional fees, partially offset by an increase of \$0.6 million \$0.3 million in legal fees, fees, as well as \$0.2 million in professional services fees related to our Concurrent Offerings.

Technology and Communication

(\$ in thousands)	(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change	(\$ in thousands)	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
Technology and Communication	Technology and Communication	\$ 5,536	\$ 4,137	\$ 1,399	33.8 %	Technology and Communication	\$ 5,772	\$ 5,718	\$ 54	0.9 %

Technology and communication costs represent all non-headcount related costs to deliver technological solutions. Such costs principally include amounts paid for software licenses and software-as-a-service arrangements utilized for operating, administrative and information security activities, fees paid for third-party data center hosting arrangements, and fees paid to telecommunications service providers and for telecommunication software platforms necessary for operation of our customer support operations. These costs are driven by client requirements, system capacity, functionality and redundancy requirements.

Technology and communications expense also includes fees paid for access to external market data and associated licensing costs, which may be impacted by growth in electronic contract volume, our capacity requirements, changes in the number of telecommunications hubs, and connections with customers to access our electronic platforms directly. Technology and communications expense increased by \$1.4 million \$0.1 million, or 33.8% 0.9%, for the three months ended September 30, 2023 March 31, 2024 compared to the three months ended September 30, 2022 March 31, 2023. The increase was primarily due to an increase of \$1.5 million in hardware and software license fees. We expect these costs to decline in the future as we optimize our operational footprint.

Selling, General and Administrative

(\$ in thousands)	(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change	(\$ in thousands)	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
Selling, General and Administrative	Selling, General and Administrative	\$ 7,447	\$ 7,792	\$ (345)	(4.4 %)	Selling, General and Administrative	\$ 7,811	\$ 6,709	\$ 1,102	16.4 %

Selling, general and administrative expenses include marketing, advertising, business insurance, rent and occupancy, bank service charges, dues and subscriptions, travel and entertainment, rent and occupancy, and other general and administrative costs. Our marketing activities primarily consist of web-based promotional campaigns, promotional

activities with clients, conferences and user events, and brand-building activities. Selling, general and administrative expenses do not include any headcount cost, which is reflected in the **compensation** **"Compensation and benefits benefits"** financial statement line item. We expect these costs will decrease as a percentage of our revenue in future years as we gain improved operating leverage from our projected revenue **growth and exercise prudent expense management.** **growth.**

Selling, general and administrative costs **decreased** **increased** by **\$0.3 million** **\$1.1 million**, or **4.4%** **16.4%**, for the three months ended **September 30, 2023** **March 31, 2024** compared to the three months ended **September 30, 2022**. The decrease was primarily due to a \$1.0 million reduction of marketing expenses, partially offset by increases of \$0.3 million in insurance costs, \$0.2 million of dues and subscriptions and \$0.2 million in occupancy costs. In 2022, the majority of marketing expenses were web-based promotional campaigns associated with our direct to consumer app, which we retired in the first quarter of 2023. We expect marketing efforts going forward to reflect our B2B2C focus and we will scale investments up or down depending on market conditions and opportunities.

Acquisition-related Expenses

(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change
Acquisition-related expenses	\$ (739)	\$ 454	\$ (1,193)	n/m

Acquisition-related expenses decreased by \$1.2 million for the three months ended September 30, 2023 compared to the three months ended September 30, 2022. Acquisition-related expenses for the three months ended September 30, 2023 included a \$1.5 million reversal of accrued investment banking fees and an adjustment to the contingent consideration, both related to the acquisition of Bakkt Crypto. The amount and timing of acquisition-related expenses varies across periods based on potential transaction activities.

Depreciation and Amortization

(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change
Depreciation and amortization	\$ 3,959	\$ 6,391	\$ (2,432)	(38.1 %)

Depreciation and amortization expense consists of amortization of intangible assets from business acquisitions, internally developed software and depreciation of purchased software and computer and office equipment over their estimated useful lives. Intangible assets subject to amortization consist primarily of acquired technology and client relationships from the VIH Business Combination and acquisition of Bakkt Crypto. Depreciation and amortization decreased by \$2.4 million, or 38.1%, for the three months ended September 30, 2023 compared to the three months ended September 30, 2022. The decrease was primarily due to lower net book values of intangible assets after impairments were recognized in 2022.

Related Party Expenses

(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change
Related party expenses	\$ 1,033	\$ 267	\$ 766	286.9 %

Related party expenses consist of fees for transition services agreements. Related party expenses increased by \$0.8 million, or 286.9%, for the three months ended September 30, 2023 compared to the three months ended September 30, 2022. The increase was due to fees associated with Bakkt Crypto's transition services agreement, as well as incremental fees associated with ICE's transition services agreement.

Goodwill and Intangible Assets Impairments

(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change
Goodwill and intangible assets impairments	\$ 23,325	\$ 1,547,711	\$ (1,524,386)	n/m

We recorded impairments of intangible assets of \$23.3 million during the three months ended September 30, 2022. We did not record any impairment of goodwill during the three months ended September 30, 2023. We identified a triggering event as of September 30, 2023 due to the sustained decline in our market capitalization as of September 30, 2023 and failure to achieve our projected growth. As such, we performed the quantitative test to compare the fair value to the carrying amount for our reporting unit and indefinite-lived intangible assets. We concluded in the quantitative assessment that the fair value of our loyalty-related customer relationships and developed technology and our trademark/trade name indefinite-lived intangible asset fell below their carrying values as of September 30, 2023 and recorded impairments of \$16.6 million, \$3.1 million and \$3.7 million, respectively. No impairment of the recently acquired Apex Crypto customer-relationships or developed technology was required. Refer to Note 5 in our unaudited consolidated financial statements included in this Report on Form 10-Q for further information. Impairment of our remaining goodwill, intangible or long-lived assets may be necessary in the future. The recoverability of our goodwill is sensitive to our stock price, execution risk associated with our international expansion, on-boarding of additional partners for our crypto services and discount rates associated with such assessments.

We recorded impairments of goodwill and other intangible assets of \$1,547.7 million during the three months ended September 30, 2022. We identified a triggering event as of September 30, 2022 due to a delay in partner activations of our crypto products and a decline in our stock price. As such, we performed the quantitative test to compare the fair value to the carrying amount for our reporting unit and indefinite-lived intangible assets. We concluded the carrying amount of our single reporting unit exceeded its fair value and, as such, recorded an \$1,389.9 million impairment of

goodwill and an aggregate \$157.8 million impairment of our indefinite-lived intangible assets. Refer to Note 5 in our unaudited consolidated financial statements included in this Report on Form 10-Q for further information.

(Loss) Gain from Change in Fair Value of Warrant Liability

(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change
(Loss) gain from change in fair value of warrant liability	\$ (214)	\$ 428	\$ (642)	n/m

We recorded a loss of \$0.2 million during the three months ended September 30, 2023 for the change in fair value on the revaluation of our warrant liability associated with our public warrants. We recorded a gain of \$0.4 million during the three months ended September 30, 2022 for the change in fair value on the revaluation of our warrant liability associated with our public warrants. These are non-cash losses and gains and are driven by fluctuations in the market price of our public warrants.

Other Income, net

(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change
Other income, net	\$ 379	\$ 696	\$ (317)	(45.5 %)

Other income, net primarily consists of non-operating gains and losses. During the three months ended September 30, 2023, we had income of \$0.4 million primarily related to foreign currency translation. During the three months ended September 30, 2022, we recorded income of \$0.7 million primarily related to foreign currency translation.

Income Tax (Expense) Benefit

(\$ in thousands)	Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	\$ Change	% Change
Income tax (expense) benefit	\$ (231)	\$ 606	\$ (837)	(138.1 %)

Income tax expense during the three months ended September 30, 2023 primarily consists of current state tax expense related to certain state jurisdictions wherein we are required to file income tax returns. Income tax benefit during the three months ended September 30, 2022 primarily consists of deferred tax benefit from net loss allocated to Bakkt Holdings, Inc. during the period.

Nine Months Ended September 30, 2023 compared to Nine Months Ended September 30, 2022

Financial Summary

The nine months ended September 30, 2023 included the following notable items relative to the nine months ended September 30, 2022:

- Revenue increased \$525.3 million primarily driven by a significant increase in crypto trading revenue due to our acquisition of Bakkt Crypto; and
- Operating expenses decreased \$1,012.2 million primarily driven by goodwill and intangible assets impairments recorded in the prior year, partially offset by increased crypto trading costs in connection with our acquisition of Bakkt Crypto.

Revenue

(\$ in thousands)	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022	\$ Change	% Change
Total revenues	\$ 565,622	\$ 40,316	\$ 525,306	n/m

Revenues increased by \$525.3 million for the nine months ended September 30, 2023 compared to the nine months ended September 30, 2022. The increase was comprised of \$527.3 million of increased transaction revenue, offset by \$2.0 million of decreased subscription and service revenue. The increase in transaction revenue was primarily driven by increased crypto trading volume due to our acquisition of Bakkt Crypto. The decrease in subscription and service revenue was related to reduced volume-based service revenues.

Operating Expenses

Operating expenses consist of crypto costs, execution, clearing and brokerage fees, compensation and benefits, professional services, technology and communication expenses, selling, general and administrative expenses, acquisition-related expenses, depreciation and amortization, goodwill and intangible assets impairments, related party expenses, restructuring expenses, and other operating expenses.

Crypto Costs

(\$ in thousands)	Nine Months Ended September 30, 2023		Nine Months Ended September 30, 2022		\$ Change	% Change
Crypto costs	\$	521,601	\$	1,352	\$ 520,249	n/m

Crypto costs increased by \$520.2 million for the nine months ended September 30, 2023 compared to the nine months ended September 30, 2022. The increase reflects increased volume driven by our acquisition of Bakkt Crypto.

Execution, Clearing and Brokerage Fees

(\$ in thousands)	Nine Months Ended September 30, 2023		Nine Months Ended September 30, 2022		\$ Change	% Change
Execution, clearing and brokerage fees	\$	2,902	\$	—	\$ 2,902	n/m

Execution, clearing and brokerage fees were \$2.9 million during the nine months ended September 30, 2023. The increase reflects increased volume driven by our acquisition of Bakkt Crypto.

Compensation and Benefits

(\$ in thousands)	Nine Months Ended September 30, 2023		Nine Months Ended September 30, 2022		\$ Change	% Change
Compensation and Benefits	\$	85,818	\$	107,135	\$ (21,317)	(19.9 %)

Compensation and benefits decreased by \$21.3 million, or 19.9%, for the nine months ended September 30, 2023 compared to the nine months ended September 30, 2022. The decrease was primarily due to decreases of \$17.7 million in non-cash compensation and incentive bonuses, \$5.5 million in contract labor, net of capitalized software development and \$2.1 million in recruiting fees, partially offset by an increase \$5.2 million in salaries, wages and benefits primarily due to an increase in call center personnel needed to meet call center customer service level requirements.

Professional Services

(\$ in thousands)	Nine Months Ended September 30, 2023		Nine Months Ended September 30, 2022		\$ Change	% Change
Professional Services	\$	7,204	\$	9,291	\$ (2,087)	(22.5 %)

Professional services decreased by \$2.1 million, or 22.5%, for the nine months ended September 30, 2023 compared to the nine months ended September 30, 2022. The decrease was primarily due to decreases of \$0.9 million in audit and tax fees and \$1.2 million in other professional fees.

Technology and Communication

(\$ in thousands)	Nine Months Ended September 30, 2023		Nine Months Ended September 30, 2022		\$ Change	% Change
Technology and Communication	\$	15,647	\$	12,659	\$ 2,988	23.6 %

Technology and communications expense increased by \$3.0 million, or 23.6%, for the nine months ended September 30, 2023 compared to the nine months ended September 30, 2022 March 31, 2023. The increase was primarily due to an increase of \$3.0 million \$0.8 million in hardware and software license fees.

Selling, General and Administrative

(\$ in thousands)	Nine Months Ended September 30, 2023		Nine Months Ended September 30, 2022		\$ Change	% Change
Selling, General and Administrative	\$	21,722	\$	26,995	\$ (5,273)	(19.5 %)

Selling, general and administrative costs decreased by \$5.3 million, or 19.5%, for marketing expenses associated with a strategic marketing agreement entered into in 2023, which requires a committed spend, as well as \$0.5 to settle the nine months ended September 30, 2023 compared to the nine months ended September 30, 2022. The decrease

was primarily due to termination of a \$6.9 million reduction of marketing expenses, vendor contract, partially offset by increases a decrease of \$1.1 million in occupancy costs and \$0.4 million in business \$0.3 million insurance costs, expenses.

Acquisition-related Expenses

(\$ in thousands)	(\$ in thousands)	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022	\$ Change	% Change	(\$ in thousands)	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
Acquisition-related expenses	Acquisition-related expenses	\$ 17,053	\$ 1,148	\$15,905	n/m	Acquisition-related expenses	\$ 11	\$ 776	\$ (765)	(98.6 %)

Acquisition-related expenses increased decreased by \$15.9 million \$0.8 million, or 98.6%, for the nine three months ended September 30, 2023 March 31, 2024 compared to the nine three months ended September 30, 2022 March 31, 2023. Acquisition-related expenses for the three months ended September 30, 2023 March 31, 2024 primarily consist consisted of changes in the fair value of the contingent consideration associated with the acquisition of Bakkt Crypto and fees for investment banking advisors, lawyers, accountants, tax advisors and public relations firms related to the acquisitions of Bakkt Apex Crypto and Bakkt Brokerage. Bumped. The amount and timing of acquisition-related expenses is expected to vary across periods based on potential transaction activities.

Depreciation and Amortization

(\$ in thousands)	(\$ in thousands)	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022	\$ Change	% Change	(\$ in thousands)	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
Depreciation and amortization	Depreciation and amortization	\$ 10,843	\$ 18,340	\$(7,497)	(40.9 %)	Depreciation and amortization	\$ 57	\$ 3,063	\$(3,006)	(98.1 %)

Depreciation and amortization expense consists of amortization of intangible assets from business acquisitions and internally developed software and depreciation of purchased software and computer and office equipment over their estimated useful lives. Depreciation and amortization decreased by \$7.5 million \$3.0 million, or 40.9% 98.1%, for the nine three months ended September 30, 2023 March 31, 2024 compared to the nine three months ended September 30, 2022 March 31, 2023. The decrease was primarily due to lower net book values of intangible assets after impairments were recorded recognized in 2022, 2023.

Related Party Expenses

(\$ in thousands)	(\$ in thousands)	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022	\$ Change	% Change	(\$ in thousands)	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
Related party expenses	Related party expenses	\$ 3,145	\$ 901	\$ 2,244	249.1 %	Related party expenses	\$ 150	\$ 600	\$ (450)	(75.0 %)

Related party expenses increased consist of fees for transition services agreements. Related party expenses decreased by \$2.2 million \$0.5 million, or 249.1% 75.0%, for the nine three months ended September 30, 2023 March 31, 2024 compared to the nine three months ended September 30, 2022 March 31, 2023. The increase decrease was due to fees associated with Bakkt Crypto's the termination of the ICE transition services agreement as well as higher fees associated with ICE's transition services agreement. in December 2023.

Goodwill and Intangible Assets Impairments Impairment of long-lived assets

(\$ in thousands)	(\$ in thousands)	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022	\$ Change	% Change	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
Goodwill and intangible assets impairments		\$ 23,325	\$1,547,711	\$(1,524,386)	n/m				
Impairment of long-lived assets						Impairment of long-lived assets			
						\$ 288	\$ —	\$ 288	n/m

We recorded impairments of intangible long-lived assets of \$23.3 million during the nine months ended September 30, 2023. We did not record any impairment of goodwill during March 31, 2024 compared to the nine months ended September 30, 2023. We recorded impairments of goodwill and other intangible assets of \$1,547.7 million during March 31, 2023. During the nine months ended March 31, 2024, we recorded impairment charges related to certain fixed assets. September 30, 2022. Refer to Note 5 in our unaudited consolidated financial statements included in this Report on Form 10-Q for further information. Impairment of our remaining goodwill, intangible or long-lived assets may be necessary occur in the future.

Restructuring Expenses

(\$ in thousands)	(\$ in thousands)	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022	\$ Change	% Change	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
Restructuring expenses	Restructuring expenses	\$ 4,471	\$ —	\$ 4,471	n/m	Restructuring expenses	\$ 6,140	\$ 4,251	\$ \$1,889 n/m

Restructuring expenses of \$4.5 million \$6.1 million during the nine months ended September 30, 2023 March 31, 2024 consist of severance costs and accelerated vesting of non-cash compensation as part related to the termination of our business simplification initiatives to focus on capabilities with strong product market fit and scalability, a former executive.

(Loss) Gain (loss) from Change in Fair Value of Warrant Liability

(\$ in thousands)	(\$ in thousands)	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022	\$ Change	% Change	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
(Loss) gain from change in fair value of warrant liability		\$ (857)	\$ 13,139	\$(13,996)	n/m				
Gain (loss) from change in fair value of warrant liability						Gain (loss) from change in fair value of warrant liability	\$ 9,046	\$ (1,000)	\$10,046 n/m

We recorded a gain of \$9.0 million during the three months ended March 31, 2024 for the change in fair value on the revaluation of our warrant liabilities associated with our public warrants and warrants from the Concurrent Offerings. We recorded a loss of \$0.9 million \$1.0 million during the nine months ended September 30, 2023 March 31, 2023 for the change in fair value on the revaluation of our warrant liability associated with our public warrants. We recorded a gain of \$13.1 million during These are non-cash charges and are driven by fluctuations in the nine months ended September 30, 2022 for the change in fair value on the revaluation market price of our warrant liability associated with public warrants and valuation of our public warrants.

warrants from the Concurrent Offerings.

Other Income (Expense), net

(\$ in thousands)	(\$ in thousands)	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022	\$ Change	% Change	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
						(\$ in thousands)			
Other income, net		\$ 33	\$ 607	\$ (574)	(94.6 %)				
Other income (expense), net						Other income (expense), net			
						\$ 716	\$ (17)	\$ 733	(4311.8 %)

Other income (expense), net primarily consists of non-operating gains and losses. During the **nine three** months ended **September 30, 2023** **March 31, 2024**, we recorded income of \$0.7 million primarily related to foreign currency translation. During the three months ended March 31, 2023, we recorded expense of less than \$0.1 million primarily related to foreign currency translation. During the nine months ended September 30, 2022, we recorded income of \$0.6 million primarily related to foreign currency translation.

Income Tax (Expense) Benefit Expense

(\$ in thousands)	(\$ in thousands)	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022	\$ Change	% Change	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023	\$ Change	% Change
						(\$ in thousands)			
Income tax (expense) benefit		\$ (401)	\$ 8,238	\$ (8,639)	n/m				
Income tax expense						Income tax expense			
						\$ (156)	\$ (18)	\$ (138)	n/m

Income tax expense during the **nine three** months ended **September 30, 2023** **March 31, 2024** primarily **consists** **consisted** of current state tax expense related to certain state jurisdictions wherein we are required to file income tax returns and an increase to our valuation allowance related to during the **goodwill** recognized from the acquisition of **Bakkt Crypto** **period**. Income tax benefit during the **nine three** months ended **September 30, 2022** **March 31, 2023** primarily **consists** **consisted** of **deferred** **current** state tax **benefit** from net loss allocated expense related to **Bakkt Holdings, Inc.** certain state jurisdictions wherein we are required to file income tax returns during the period.

Liquidity and Capital Resources

As of **September 30, 2023** **March 31, 2024**, we had **\$68.2 million** **\$56.6 million** and **\$28.3 million** **\$44.0 million** of cash and cash equivalents and restricted cash, respectively. Additionally, as of **September 30, 2023** **March 31, 2024**, we had **\$22.7 million** **\$18.0 million** of available-for-sale debt securities that mature over the next **3 one to seven** months. Cash and cash equivalents consist of cash deposits at banks and money market funds. Restricted cash is held to satisfy certain minimum capital requirements pursuant to regulatory requirements, or as collateral for insurance contracts.

We intend **Restricted cash increased over the last 12 months primarily due to** **use our unrestricted cash insurance** and **proceeds from maturity of available-for-sale debt securities to (i) activate new crypto clients, (ii) maintain our research and product development efforts, and (iii) optimize our technology infrastructure and operational support.** **We banking collateral requirements. However, we expect to leverage the team we have built to date as well as our Bakkt Crypto acquisition to execute our growth strategy. We are undertaking further strategic analysis of our headcount and expense base and will take action to right-size both in 2023 and 2024. We expect that we will be able to reduce the amount of cash that is restricted associated with regulatory capital and insurance requirements through to decrease by approximately \$10.0 million due to the integration NYDFS approving the merger of Bakkt Crypto, Crypto Solutions and Bakkt Marketplace in March 2024.**

As discussed above, we consummated the initial closings related to Concurrent Offerings in March 2024. As of March 31, 2024, we have raised net proceeds from the Concurrent Offerings of approximately \$36.9 million, after deducting the placement agent's fees and estimated offering expenses payable by us. Approximately \$2.4 million of proceeds from the ICE Offering were received concurrently with the closing of the Third-Party Offering, and an additional \$7.6 million in gross proceeds from the ICE Offering were received on April 25, 2024.

We intend to use our unrestricted cash, inclusive of the net proceeds from the Concurrent Offerings, and proceeds from maturity of available-for-sale debt securities primarily to fund our day-to-day operations, including, but not limited to funding our regulatory capital requirements, compensating balance arrangements and other similar commitments, each of which is subject to change, and as available (i) activate new crypto clients, (ii) maintain our product development efforts, and (iii) optimize our technology infrastructure and operational support. We continue to evaluate our headcount and expense base. We completed a reduction in force on May 2, 2024, and may take further action to right-size headcount and expenses in 2024. Excluding the cash purchase price to acquire Bakkt Crypto Solutions in 2023, we expect our operating cash usage in 2023 2024 (exclusive of potential acquisitions or other strategic initiatives) to decline from 2022 2023 levels driven by the combined impact of increased revenue and expense reductions related to the completion of large-dollar investments in 2022 2023 and benefits from restructuring actions. In addition, we may in the future enter into arrangements to acquire or invest in complementary businesses, services, technologies or intellectual property rights. However, we have no agreements or commitments with respect to any such acquisitions or investments at this time. Our expected uses of available funds are based upon on our present plans, objectives and business condition. Based on fully-implemented operating

budgets and forecasts, which exclude forecasts for new products or markets, our cash and proceeds from the maturity of available for sale debt securities as of the date of the filing of this Form 10-Q are estimated to fund our operations into June of 2025.

Our future cash requirements will depend on many factors, including our revenue growth rate, the timing and extent of overhead, sales and marketing expenditures to support projected growth, and our ability to limit our software development investments to features and functionality with a clear line of sight to revenue generation. We made substantial investments in our platforms in 2022, 2023, which enables we expect will enable us to simplify our organization and focus on the core capabilities that are critical to our strategy.

Our losses and projected cash needs, combined with our current liquidity level, initially raised substantial doubt about our ability to continue as a going concern. Management's plan to improve our liquidity and mitigate concern in the substantial doubt includes integrating our regulated entities to reduce regulatory capital and insurance requirements. We expect these actions will increase available cash by approximately \$11.5 million. Additionally, we have been executing a strategic plan to optimize our capital allocation and expense base since the fourth third quarter of 2022. Management's 2023, which we alleviated through management plans over the next twelve months include the further reduction of cash expenses through continued alignment of which emphasized reducing headcount and vendor spend, and further reductions other cost cutting measures. In connection with the filing of subsequent amendments thereto, we disclosed that without additional equity financing we could not conclude that we could maintain our operations for a period of at least 12 months from the dates of such amendment filings. We subsequently closed on equity offerings that, when considered with management's other plans, resulted in our non-essential operating footprint.

Management management concluding that, notwithstanding the initial doubt that was raised, management's plans were expected to alleviate substantial doubt. As of the date of this filing, management believes the expected impact on our liquidity and cash flows resulting from the entity integration and the operational initiatives outlined above are probable of occurring, if not already completed as discussed above, are sufficient to enable us to meet our obligations for at least twelve months from the date the consolidated financial statements in this Report are issued, and alleviate the conditions that initially raised substantial doubt about our ability to continue as a going concern. Depending on the foregoing However, there are certain risks associated with this determination. Please see "Risk Factors - Risks Related to Our Business, Finance and other factors that may affect our business in the future, we may be required to seek additional capital contributions or debt financing in the future. In the event that additional financing is required from outside sources, we may Operations - We might not be able to raise it continue as a going concern." in our Annual Report on terms acceptable to us or at all. Form 10-K for more information.

The following table summarizes our cash flows for the periods presented (in thousands):

	Nine Months Ended September 30, 2023		Nine Months Ended September 30, 2022	
Net cash used in operating activities	\$	(53,891)	\$	(93,905)
Net cash provided by (used in) investing activities	\$	65,710	\$	(136,578)
Net cash (used in) provided by financing activities	\$	(2,502)	\$	3

	Three Months Ended March 31, 2024		Three Months Ended March 31, 2023	
Net cash provided by (used in) operating activities	\$	38,353	\$	(47,241)
Net cash (used in) provided by investing activities	\$	(2,304)	\$	69,699
Net cash provided by financing activities	\$	36,705	\$	—

Operating Activities

Since our inception, we have yet to achieve positive cash flow from operations. Our primary uses of cash include compensation and benefits for headcount-related expenses, investment in software and product development of our technology platforms, and associated non-headcount technology and communication cost to develop, operate and support our customer-facing technology platforms.

Net cash flows used in provided by operating activities of \$53.9 million \$38.4 million for the nine three months ended September 30, 2023 March 31, 2024 was primarily related to our net loss of \$147.1 million, offset by net cash inflows resulting from changes in our operating assets and liabilities of \$40.2 million and non-cash charges \$59.7 million, partially offset by our net loss of \$53.0 million \$21.3 million. Net cash inflows from changes in our operating assets and liabilities for the nine three months ended September 30, 2023 resulted March 31, 2024 were primarily from due to a \$24.8 million \$55.2 million increase in customer funds, a non-recurring return of a \$15.2 million deposit with ICE Clear US, Inc., a \$3.9 million decrease in prepaid insurance of \$10.8 million and a decrease \$3.6 million increase in accounts receivable of \$3.6 million, unsettled crypto trades, partially offset by a \$1.3 million decrease of accounts payable in deferred revenue, \$1.0 million increase in other assets and accrued liabilities of \$17.6 million and \$1.0 million decrease in operating lease liabilities. The non-cash Non-cash charges primarily consisted of intangible assets impairments of \$23.3 million, share-based compensation of \$14.3 million \$8.0 million, the gain from the change in fair value of our warrant liability of \$9.0 million and depreciation and amortization non-cash lease expense of \$10.8 million \$0.6 million.

Net cash flows used in operating activities of \$93.9 million \$47.2 million for the nine three months ended September 30, 2022 March 31, 2023 was primarily related to our net loss of \$1,663.5 million \$44.9 million and net cash outflows resulting from changes in our operating assets and liabilities of \$5.6 million \$15.4 million, offset by non-cash charges of

\$1,575.2 million. The non-cash charges primarily consisted of an impairment of goodwill and other intangible assets of \$1,547.7 million, share-based compensation of \$28.9 million and depreciation and amortization of \$18.3 million, offset by a decrease in deferred taxes of \$8.9 million and a gain from change in fair value of warrant liability of \$13.1 million \$13.0 million. Net cash outflows from changes in our operating assets and liabilities for the nine three months ended September 30, 2022 March 31, 2023 resulted primarily from a \$6.7 million reduction in the outstanding balance of the purchasing card facility, an increase in accounts receivables of \$4.0 million and a \$16.0 million decrease of accounts payable and accrued liabilities, of \$10.7 million, which were was partially offset by a decrease in prepaid insurance of \$11.6 million \$4.3 million. The non-cash charges primarily consisted of share-based compensation of \$7.2 million and depreciation and amortization of \$3.1 million.

Investing Activities

Net cash flows used in investing activities of \$2.3 million for the three months ended March 31, 2024 consisted of the purchase of \$18.0 million of available-for-sale debt securities and \$1.8 million of capitalized costs of internally developed software for our technology platforms, partially offset by the receipt of \$17.5 million of proceeds from the sale of available-for-sale securities.

Net cash flows provided by investing activities of \$65.7 million \$69.7 million for the nine three months ended September 30, 2023 March 31, 2023 consisted of the receipt of \$163.2 million \$101.0 million of proceeds from the sale of available-for-sale securities, partially offset by the purchase of \$44.6 million \$27.0 million of available-for-sale debt securities, \$7.9 million \$3.7 million of capitalized costs of internally developed software for our technology platforms \$44.3 million net cash used to acquire Bakkt Crypto and \$0.6 million cash used to acquire Bakkt Brokerage.

Financing Activities

Net cash flows used in investing provided by financing activities of \$136.6 million for \$36.7 million during the nine three months ended September 30, 2022 consisted of \$188.8 million related to the purchase of available for sale debt securities and \$22.5 million of capitalized costs of internally developed software for our technology platforms, partially offset by the receipt of \$74.7 million of March 31, 2024 resulted from proceeds from the sale Concurrent Offerings of available-for-sale securities.

Financing Activities

Net cash flows used in financing activities of \$2.5 million during the nine months ended September 30, 2023 resulted from \$39.0 million, partially offset by the repurchase and retirement of Class A common stock that was withheld from vested RSUs/PSUs. Common Stock of \$2.3 million for tax withholding amounts due in connection with the vesting of equity grants.

Net cash flows used in We did not have any financing activities of less than \$0.1 million for during the nine three months ended September 30, 2021 resulted from payments for capital leases during the period. March 31, 2023.

Tax Receivable Agreement

Concurrently with the completion of the VIH Business Combination, we entered into a Tax Receivable Agreement ("TRA") with certain Bakkt Equity Holders. Pursuant to the TRA, among other things, holders of Bakkt Common Units may, subject to certain conditions, from and after April 16, 2022, exchange such Common Units (along with a corresponding number of shares of our Common Stock), for Class A common stock on a one-for-one basis, subject to the terms of the Exchange Agreement, including our right to elect to deliver cash in lieu of Class A common stock and, in certain cases, adjustments as set forth therein. Bakkt will have in effect an election under Section 754 of the Internal Revenue Code for each taxable year in which an exchange of Bakkt Common Units for Class A common stock (or cash) occurs.

The exchanges are expected to result in increases in the tax basis of the tangible and intangible assets of Bakkt. These increases in tax basis may reduce the amount of tax that we would otherwise be required to pay in the future. These increases in tax basis may also decrease gains (or increase losses) on future dispositions of certain capital assets to the extent tax basis is allocated to those capital assets.

The TRA provides for the payment by us to exchanging holders of Bakkt Common Units of 85% of certain net income tax benefits, if any, that we realize (or in certain cases is deemed to realize) as a result of these increases in tax basis related to entering into the TRA, including tax benefits attributable to payments under the TRA. This payment obligation is an obligation of the Company and not of Bakkt. For purposes of the TRA, the cash tax savings in income tax will be computed by comparing our actual income tax liability (calculated with certain assumptions) to the amount of such taxes that we would have been required to pay had there been no increase to the tax basis of the assets of Bakkt as a result of Bakkt having an election in effect under Section 754 of the Code for each taxable year in which an exchange of Bakkt Common Units for Class A common stock occurs and had we not entered into the TRA. Such change will be calculated under the TRA without regard to any transfers of Bakkt Common Units or distributions with respect to such Bakkt Common Units before the exchange under the Exchange Agreement to which Section 743(b) or 734(b) of the Code applies. As of September 30, 2023 March 31, 2024, 22,704,377 1,042,812 Opco common units were exchanged for Class A common stock. Based on the Company's our history of taxable losses, the Company has we have concluded that it is not probable to expect cash tax payments in the foreseeable future and as such, no value has been recorded under the TRA.

Contractual Obligations and Commitments

The following is a summary of our significant contractual obligations and commitments as of September 30, 2023 March 31, 2024 (in thousands):

Payments Due by Period	Payments Due by Period
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		Less than 1 year	1-3 years	3-5 years	More than 5 years	Total	Less than 1 year	1-3 years	3-5 years	More than 5 years	Total
Purchase obligations ⁽¹⁾	Purchase obligations ⁽¹⁾	\$4,050	\$19,100	\$ —	\$ —	\$23,150					
Future minimum operating lease payments ⁽²⁾	Future minimum operating lease payments ⁽²⁾	4,963	10,046	7,496	11,673	34,178					
Total contractual obligations	Total contractual obligations	\$9,013	\$29,146	\$7,496	\$11,673	\$57,328					

(1) Represents minimum commitment payments under a four-year cloud computing arrangement and a separate five-year marketing partnership. In December 2023, we agreed to amend the cloud computing arrangement and extended the payment period for an additional year.

(2) Represents rental payments under operating leases with remaining non-cancellable terms in excess of one year.

Additionally, we, through our loyalty business, had a purchasing card facility with a bank that we utilized for redemption purchases made from vendors as part of our loyalty redemption platform. Expenditures made using the purchasing card facility were payable monthly, were not subject to formula-based restrictions and did not bear interest if amounts outstanding were paid when due and in full. Among other covenants, the purchasing card facility required that we maintain a month-end cash balance of \$40.0 million. In January 2021, the purchasing card facility was extended to April 15, 2022 in order to facilitate a long-term agreement on more favorable terms for us. In April 2022, we further extended the maturity date of the purchasing card facility to August 12, 2022, to transition over to the purchasing card facility with Bank of America described below. The maturity date of the purchasing card facility was further extended as of August 12, 2022 to January 13, 2023. During September 2022 we paid off the majority of the remaining balance of the purchasing card facility. The purchasing card facility was closed during October 2022.

On April 7, 2022, we entered into a corporate card services agreement with Bank of America to provide a new purchasing card facility, facility that we utilize for redemption purchases made from vendors as part of our loyalty redemption platform. Total borrowing capacity under the facility is \$35 million \$35.0 million and there is no defined maturity date. Expenditures made using the purchasing card facility are payable monthly, at least bi-monthly, are not subject to formula-based restrictions and do not bear interest if amounts outstanding are paid when due and in full. The purchasing card facility requires us to maintain a concentration account with the lender subject to a minimum liquidity maintenance requirement of \$7.0 million as collateral \$7.0 million along with the accounts receivable of our subsidiary, within the loyalty business. Bakkt Holdings, Inc. serves as the guarantor on behalf of our subsidiary under the commercial purchasing card facility. We began using the purchasing card facility in August 2022.

In March 2024, Bank of America required us to pledge as collateral the amounts which were previously required to be maintained in the concentration account. In April 2024, Bank of America reduced our credit line associated with the purchasing card facility from \$35.0 million to \$20.0 million.

Non-GAAP Financial Measures

We use non-GAAP financial measures to assist in comparing our performance on a consistent basis for purposes of business decision-making by removing the impact of certain items that management believes do not directly reflect our core operations. We believe that presenting non-GAAP financial measures is useful to investors because it (a) provides investors with meaningful supplemental information regarding financial performance by excluding certain items that we believe do not directly reflect our core operations, (b) permits investors to view performance using the same tools that we use to budget, forecast, make operating and strategic decisions, and evaluate historical performance, and (c) otherwise provides supplemental information that may be useful to investors in evaluating our results.

We believe that the presentation of the following non-GAAP financial measures, when considered together with the corresponding GAAP financial measures and the reconciliations to those measures provided herein, provides investors with an additional understanding of the factors and trends affecting our business that could not be obtained absent these disclosures.

Adjusted EBITDA

We present Adjusted EBITDA as a non-GAAP financial measure.

We believe that Adjusted EBITDA provides relevant and useful information, which is used by management in assessing the performance of our business. Adjusted EBITDA is defined as earnings before interest, income taxes, depreciation, amortization, acquisition-related expenses, share-based and unit-based compensation expense, goodwill and intangible assets impairments, restructuring charges, changes in the fair value of our warrant liability and certain other non-cash and/or non-recurring items that do not contribute directly to our evaluation of operating results and are not components of our core business operations. Adjusted EBITDA provides management with an understanding of earnings before the impact of investing and financing transactions and income taxes, and the effects of aforementioned items that do not reflect the ordinary earnings of our operations. This

measure may be useful to an investor in evaluating our performance. Adjusted EBITDA is not a measure of our financial performance under GAAP and should not be considered as an alternative to net income (loss) or other performance measures derived in accordance with GAAP. Our definition of Adjusted EBITDA may not be comparable to similarly titled measures used by other companies.

Non-GAAP financial measures like Adjusted EBITDA have limitations, should be considered as supplemental in nature and are not meant as a substitute for the related financial information prepared in accordance with GAAP. The non-GAAP financial measures should be considered alongside other financial performance measures, including net loss and our other financial results presented in accordance with GAAP.

The following table presents a reconciliation of net loss, the most directly comparable GAAP operating performance measure, to our Adjusted EBITDA for each of the periods indicated (in thousands):

		Three Months Ended September 30, 2023	Three Months Ended September 30, 2022	Nine Months Ended September 30, 2023	Nine Months Ended September 30, 2022	Three Months Ended March 31, 2024	Three Months Ended March 31, 2023
Net loss	Net loss	\$ (51,749)	\$ (1,592,548)	\$ (147,119)	\$ (1,663,509)		
Depreciation and amortization	Depreciation and amortization	3,959	6,391	10,843	18,340		
Interest income, net	Interest income, net	(1,177)	(623)	(3,502)	(838)		
Income tax expense (benefit)	Income tax expense (benefit)	231	(606)	401	(8,844)		
EBITDA	EBITDA	(48,736)	(1,587,386)	(139,377)	(1,654,851)		
Acquisition-related expenses	Acquisition-related expenses	(739)	454	17,053	1,148		
Share-based and unit-based compensation expense	Share-based and unit-based compensation expense	3,297	8,776	15,584	29,185		
Cancellation of common units	Cancellation of common units	(13)	(110)	(13)	(185)		
Loss (gain) from change in fair value of warrant liability	Loss (gain) from change in fair value of warrant liability	214	(428)	857	(13,139)		
Goodwill and intangible assets impairments	Goodwill and intangible assets impairments	23,325	1,547,711	23,325	1,547,711		
(Gain) loss from change in fair value of warrant liabilities	(Gain) loss from change in fair value of warrant liabilities						
Impairment of long-lived assets	Impairment of long-lived assets	56	15	56	15		
Restructuring expenses	Restructuring expenses	—	—	4,471	—		
Shelf Registration expenses	Shelf Registration expenses						
Transition services expense	Transition services expense	1,033	267	3,145	901		
Adjusted EBITDA loss	Adjusted EBITDA loss	\$ (21,563)	\$ (30,701)	\$ (74,899)	\$ (89,215)		

Adjusted EBITDA loss for the three months ended September 30, 2023 March 31, 2024 decreased by \$9.1 million \$12.6 million or 29.8% 43.6% as compared to the three months ended September 30, 2022 March 31, 2023. The decreased loss was primarily due to decreases the contribution of \$6.2 million increased revenues, a \$5.2 million decrease in contract labor compensation and \$2.1 million benefits expense and a \$0.7 million decrease in salaries insurance and wages.

Adjusted EBITDA loss for the nine months ended September 30, 2023 decreased by \$14.3 million or 16.0% as compared to the nine months ended September 30, 2022. The decreased loss was primarily due to a decrease of \$13.7 million in contract labor.

occupancy costs.

Critical Accounting Policies and Estimates

Our consolidated financial statements are prepared in accordance with GAAP, which requires us to make estimates and apply judgments that affect the reported amounts. In our notes to the audited unaudited consolidated financial statements, we describe the significant accounting policies used in preparing the consolidated financial statements. Our management has discussed the development, selection, and disclosure of our critical accounting policies and estimates with the Audit Committee of our Board of Directors. For further information about our critical accounting policies and estimates, refer to "Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations" in our Form 10-K. There have been no material changes to our critical accounting policies and estimates since our Form 10-K, except for those mentioned in conjunction with our liquidity and capital resources or our acquisition of Bakkt Crypto in Note 2, or the intangible assets impairments in Note 5 of the unaudited consolidated financial statements included in this Report. 10-K.

Use of Estimates

The preparation of consolidated financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the amounts reported in our audited consolidated financial statements and accompanying notes. We base our estimates and assumptions on various judgments that we believe to be reasonable under the circumstances. The significant estimates and assumptions that affect the financial statements may include, but are not limited to, going concern, those that are related to income tax valuation allowances, useful lives of intangible assets and property, equipment and software, fair value of financial assets and liabilities, determining provision for doubtful accounts, credit losses, valuation of acquired tangible and intangible assets, the impairment of intangible assets and goodwill, and fair market value of Bakkt common units, incentive units and participation units. Actual results and outcomes may differ from management's estimates and assumptions and such differences may be material to our consolidated financial statements.

Recently Issued and Adopted Accounting Pronouncements

Recently issued and adopted accounting pronouncements are described in Note 2 in the unaudited consolidated financial statements included in this Report.

Item 3. Quantitative and Qualitative Disclosures About Market Risk.

Not applicable.

Item 4. Controls and Procedures.

Evaluation of Disclosure Controls and Procedures

As required by Rule 13a-15(b) under the Exchange Act, we have evaluated, under the supervision and with the participation of our management, including our principal executive officer and principal financial officer, the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Rule 13a-15(e) and 15d-15(e) under the Exchange Act) as of the end of the period covered by this Report. Based on such evaluation, our principal executive officer and principal financial officer have concluded that as of such date, our disclosure controls and procedures were effective. not effective because of the material weakness in our internal control over financial reporting described further below

Identification of Material Weakness for the Quarter ended March 31, 2024

In connection with the preparation our financial statements for the period ended March 31, 2024, we identified a material weakness in our internal control over financial reporting, relating to the oversight and review of the work performed by a third-party valuation specialist. The specialist was used in the valuation of our Class 1 Warrants and Class 2 Warrants issued in connection with our first quarter 2024 capital raise. This material weakness could result in a misstatement of our warrant liability, stockholders' equity, and gain/loss from change in fair value of warrant liability. The material weakness would not have had any net impact on the Company's Consolidated Statement of Cash Flows. Such a misstatement could result in a material misstatement of the annual or interim consolidated financial statements that would not be prevented or detected. Notwithstanding such material weakness, our management believes that our financial statements included in this Quarterly Report on Form 10-Q present fairly, in all material respects, our financial position, results of operations and cash flows for the periods presented in accordance with U.S. GAAP, as we have corrected the errors in our valuation of our Class 1 Warrants and Class 2 Warrants.

Remediation of Material Weakness in Internal Control Over Financial Reporting

We have taken steps to remediate this material weakness and plan to take additional steps to further improve our overall internal control environment. We have implemented further procedures to validate the compliance of third-party valuation specialist assumptions with US GAAP. These actions are subject to an ongoing management review and the oversight of our Board of Directors and its Audit and Risk Committee.

The material weakness described above or any newly identified material weakness could limit our ability to prevent or detect a misstatement of our accounts or disclosures that could result in a material misstatement of our annual or interim financial statements. We cannot assure you that the measures we have taken to date, or any measures we may

take in the future, will be sufficient to remediate the control deficiency that led to the material weakness in our internal control over financial reporting described above or to avoid potential future material weaknesses.

Our disclosure controls and procedures are designed to provide reasonable assurance that the information required to be disclosed by us in reports that we file under the Exchange Act is accumulated and communicated to management, including our principal executive officer and principal financial officer, as appropriate, to allow timely decisions regarding required disclosure and is recorded, processed, summarized, and reported within the time periods specified in the rules and forms of the SEC.

Changes in Internal Control Over Financial Reporting

There were no changes to our internal control over financial reporting (as defined in Rule 13a-15(f) and Rule 15d-15(f) under the Exchange Act) during the quarter ended September 30, 2023 March 31, 2024 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting. Except reporting except as described below, there were no changes to our internal control over financial reporting (as defined in Rule 13a-15(f) and Rule 15d-15(f) under the Exchange Act) during the quarter ended September 30, 2023 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting. In April 2023, we acquired Apex Crypto and are in the process of integrating the acquired business into our overall internal control over financial reporting process. Such acquisition exceeded 50% significance under the significance tests set forth in Item 3-05 of Regulation S-X. As permitted under applicable regulations, we have excluded Apex Crypto from our assessment of internal control over financial reporting, noted above.

PART II—OTHER INFORMATION

Item 1. Legal Proceedings.

From time to time we are subject to legal proceedings and claims arising in the ordinary course of business. Based on our current knowledge, we believe that the amount or range of reasonably possible losses will not, either individually or in the aggregate, have a material adverse effect on our business, results of operations, or financial condition.

Prior to its acquisition by the Company, Bakkt Apex Crypto received requests from the SEC for documents and information about certain aspects of its business, including the operation of its trading platform, processes for listing assets, the classification of certain listed assets, and relationships with customers and service providers, among other topics. The SEC has since made a number of follow-up requests for additional documents and information, and the Company has continued to respond to those requests on a timely basis. Based on the ongoing nature of this matter, the outcome remains uncertain and the Company cannot estimate the potential impact, if any, on its business or financial statements at this time.

The results of any litigation cannot be predicted with certainty, and an unfavorable resolution in any legal proceedings could materially affect our future business, results of operations, or financial condition. Regardless of the outcome, litigation can have an adverse impact on us because of defense and settlement costs, diversion of management resources, and other factors. For additional information on our ongoing legal proceedings, please refer to Note 14 in our unaudited consolidated financial statements included in this Report.

Item 1A. Risk Factors.

In addition to the information set forth in this Report, you should carefully consider the risk factors and other cautionary statements described under the heading "Item 1A. Risk Factors" included in our Form 10-K, which could materially affect our businesses, financial condition, or future results. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition, or future results. There have been no material changes in our risk factors from those described in our Form 10-K, other than as set forth below:

If we are unable to attract, retain or grow our relationships with our existing clients, our business, financial condition, results of operations and future prospects would be materially and adversely affected. Moreover, sales efforts to large clients involve risks that may We might not be present or that are present to a lesser extent with respect to sales to smaller organizations.

For our platform to be successful, we must continue our existing partnerships, and successfully develop new, partnerships with clients. Our ability to retain and grow our relationships with our clients depends on the willingness of those clients to establish a commercial relationship with us. Moreover, our growth plan includes marketing expense to incentivize clients with whom we develop partnerships to market our platform to their customers, which we expect would accelerate customer adoption of our platform and lower our overall customer acquisition cost. If clients with whom we develop partnerships fail to market or do not effectively market our platform to their customers, or customers fail to adopt our platform through these marketing efforts in such numbers as we have projected, our customer acquisition costs may increase and our business, financial condition and results of operations may be adversely affected.

Sales to large clients involve risks that may not be present or that are present to a lesser extent with sales to smaller organizations, such as longer sales cycles, more complex requirements and substantial upfront sales costs. For example, large clients may require considerable time to evaluate and test our platform prior to making a decision, or may request pricing models that may decrease our potential margins. Several factors influence the length and variability of our sales cycle, including the need to educate potential clients about the uses and benefits of our platform, the discretionary nature of purchasing and budget cycles, and the competitive nature of evaluation and purchasing approval processes. In order for our sales efforts to large organizations to be successful, we often must be able to engage with senior officers of the organization. As a result, the length of our sales cycle, from identification of the opportunity to deal closure, may vary significantly for each clients, with sales to large enterprises typically taking longer to complete. If we fail to effectively manage the risks associated with sales cycles and sales to large clients, our business, financial condition and results of operations may be adversely affected.

Moreover, when we execute an agreement with a client, we are still dependent on that client to deploy our platform. Larger clients in particular often delay deployment for a lengthy period of time after executing an agreement. Even when clients begin their integration into our platform, they do so on a limited basis while frequently requiring that we provide implementation services, which may include customization and controls that limit the functionality of our platform, and negotiate pricing discounts, which increases our

upfront investment in the sales effort with no guarantee that sales to these clients will justify our upfront investment, which can be substantial. If a client delays deployment for lengthy periods of time, our consumer and revenue growth may not achieve expectations and our business, financial condition and results of operations may be adversely affected.

Our agreements with our clients have terms that range from approximately one to five years, and in some cases, our existing clients can generally terminate these agreements without cause upon 30 to 90 days' prior written notice. In addition, many of those agreements also provide for the right of the client to terminate the agreement, or for us to pay financial penalties, in the event that we breach certain service level agreements with respect to the operation of our platform. The termination of one or more of our agreements with a client would result in a reduction in a loss of transacting accounts, transaction volume and revenue attributable to customers generated from that client relationship, and our business, financial condition, results of operations and future prospects would be materially and adversely affected.

Additionally, certain of our partnerships have not yet been memorialized in definitive written agreements, or certain terms of the written agreements relating to such partnerships remain subject to further discussion and refinement before they can be implemented. Our ability to realize the intended benefits of these partnerships will depend on our ability to finalize such agreements, and to do so on terms sufficiently favorable to us. While we continue to negotiate partnership terms, we may be unable to agree to terms with such clients on commercially advantageous terms or at all, which may adversely affect our business and prospects.

In addition, our ability to retain existing, or obtain new, partners and customers may be impacted to the extent that clients choose not to partner with us, or customers choose not to transact or to engage in fewer transactions on our platform, in each case, because we do not currently offer or plan to cease offering certain crypto assets. For example, Bakkt has delisted or determined to delist a substantial majority of the crypto assets that had historically been available for trading on the Bakkt Crypto platform. The decision to delist those crypto assets has impacted, and may in the future further impact, our revenues as additional crypto assets are delisted and may impact the expected synergies and benefits from the Bakkt Crypto acquisition. If partners do not engage with us, or if customers choose not to transact or make fewer transactions on our platform, as a result of the decision to delist those crypto assets or our decision not to offer other crypto assets, our revenues will be adversely impacted.

Any of the foregoing could, among other things, adversely impact our stock price, make us less competitive compared to our peers and otherwise significantly adversely affect our business.

Excessive redemptions or withdrawals, or a suspension of redemptions or withdrawals, of crypto assets could adversely impact our business. going concern.

We have procedures intend to process redemptions use our unrestricted cash and withdrawals promptly in accordance with the terms proceeds from maturity of the applicable user agreements. Although we have not experienced excessive redemptions or withdrawals, or suspensions of redemptions or withdrawals, of crypto assets available-for-sale debt securities primarily to date, we could experience process-related withdrawal or redemption delays in the future if there were to be a significant and unexpected volume of withdrawal or redemption requests. To the extent we have process-related delays, even if the delays are brief or due to blockchain network congestion or heightened redemption activity, and even if the delays are within the terms of an applicable user agreement or otherwise communicated by us, we may nonetheless experience, among other things, increased customer complaints, damage to fund our brand and reputation and additional regulatory scrutiny, any of which could adversely affect our business.

Our business is subject to extensive government regulation, oversight, licensure and approvals. Our failure to comply with extensive, complex, uncertain, overlapping and frequently changing rules, regulations and legal interpretations could materially harm our business.

Our business is subject to laws, rules, regulations, policies and legal interpretations in the markets in which we operate, day-to-day operations, including, but not limited to those governing money transmission, funding our regulatory capital requirements, compensating balance arrangements and other similar commitments, each of which is subject to change, and as available, to (i) activate new crypto asset business activity, consumer protection, anti-money laundering, counter-terrorist clients, (ii) launch new crypto products in the institutional space and maintain our product development efforts, and (iii) optimize our technology infrastructure and operational support. Substantial doubt was initially raised about our ability to continue as a going concern in connection with the filing of our Quarterly Report on Form 10-Q for the quarterly period ending September 30, 2023. In connection with the filing of subsequent amendments thereto, we disclosed that, without additional equity financing, privacy and data protection, cybersecurity, economic and trade sanctions, commodities, derivatives, and securities, we could not conclude that we could maintain our operations for a period of at least 12 months from the dates of such filings. We subsequently closed on equity offerings that, when considered with management's other plans, resulted in management concluding that, notwithstanding the initial doubt that was raised, management's plans are currently expected to alleviate substantial doubt as of the date of this filing. However, that determination may change in the future. If we cannot continue as a viable entity, our stockholders will likely lose most or all of their investment in us.

We have been experienced and expect may continue to experience impacts to our business as a result of our partners and customers concern regarding our ability to continue as a going concern. For example, (i) one of our partners closed out of all customer positions, (ii) we have received inquiries from partners and prospective partners about our financial position, (iii) certain of our surety bond providers have requested additional collateral, (iv) we were required to pledge as collateral the amounts that were previously required to be required to apply maintained in a concentration account for and maintain various licenses, certifications and regulatory approvals in jurisdictions where we provide our services, including due to changes in applicable laws purchasing card facility, and regulations or the interpretation

(v) certain of such laws and regulations, our liquidity providers have requested updated payment arrangements. There can be no assurance that we will elect not experience additional adverse impacts to pursue, or be able to obtain, any such licenses, certifications and approvals. In addition, there are substantial costs and potential product changes involved in maintaining and renewing such licenses, certifications and approvals. For instance, in the United States, each of Bakkt Marketplace and Bakkt Crypto has obtained licenses to operate as a money transmitter (or its equivalent) in the states where it operates and where such licenses are required, as well as in the District of Columbia and Puerto Rico, and as a virtual currency business with the State of New York. In these capacities, each of Bakkt Marketplace and Bakkt Crypto is subject to reporting requirements, restrictions with respect to the investment of consumer funds, bonding requirements and inspection by state regulatory agencies.

As we expand our business, activities, both as to the products and services offered and into jurisdictions beyond the United States, including as a result additional or accelerated account closures, loss of the Bakkt Crypto acquisition, we have become increasingly obligated to comply with new laws and regulations, including those of any additional countries and markets in which we operate, and we may be subject to increased regulatory oversight and enforcement and more restrictive rules and regulations. Laws outside of the United States often impose different, more specific, or even conflicting obligations on companies, as well as broader liability. For example, certain transactions that may be permissible in a local jurisdiction may be prohibited by regulations of U.S. Department of the Treasury's Office of Foreign Assets Control ("OFAC") or U.S. anti-money laundering or counter-terrorist financing regulations. Our ability to manage our future potential business, and conduct our operations internationally will require considerable management attention and resources, particularly as we have no operating history outside the United States and limited experience with international regulatory environments and

market practices. Our failure to successfully manage regulatory risks could harm our international operations and have an adverse effect on our business, operating results, and financial condition.

As we are expanding our international activities, in particular in connection with our integration of Bakkt Crypto, we have become increasingly obligated to comply with the laws, rules, regulations, policies and legal interpretations of both the jurisdictions in which we operate and those into which we offer services on a cross-border basis. For instance, financial regulators outside the United States have increased scrutiny of crypto asset exchanges over time, such as by requiring crypto asset exchanges operating in their local jurisdictions to be regulated and licensed under local laws. To the extent a customer accesses our services outside of jurisdictions where we have obtained required governmental licenses and authorization, we face a risk of becoming subject to regulations in that local jurisdiction. A regulator's conclusion that we are servicing customers in its jurisdiction without being appropriately licensed, registered or authorized could result in fines or other enforcement actions.

In general, any failure or perceived failure to comply with existing or new laws, regulations, or orders of any regulatory authority (including changes to or expansion of the interpretation of those laws, regulations, or orders) may subject us to liability, significant fines, penalties, criminal and civil lawsuits, forfeiture of significant assets and enforcement actions in one or more jurisdictions, result in additional compliance and licensure requirements, increase regulatory scrutiny of our business, restrict our operations and force us to change our business practices, make product or operational changes, including ceasing our operations in certain jurisdictions, or delaying planned product launches or improvements. Any of the foregoing could, individually or in the aggregate, harm our reputation, damage business and exacerbate the risks related to our brand ability to continue as a going concern.

Notwithstanding our conclusion that our plans alleviate substantial doubt about our ability to continue as a going concern, there is significant uncertainty associated with our expansion to new markets, our launch of new products, and business, impose substantial costs and adversely affect our financial condition and results of operations. The complexity of

U.S. federal and state regulatory and enforcement regimes, coupled with the scope growth of our operations and revenue base given the rapidly evolving regulatory environment could result in a single event giving rise to a large number of overlapping investigations and legal and regulatory proceedings by multiple authorities. Moreover, associated with crypto assets. Accordingly, we cannot provide any assurance conclude it is probable we will be able to increase revenues substantially beyond levels that our employees, contractors, or agents will not violate such laws and regulations.

Regulatory regimes governing blockchain technologies and crypto are evolving and uncertain, and new legislation, regulations, guidance and enforcement actions we have attained in the past in order to generate sustainable operating profit and sufficient cash flows to continue doing business without raising additional capital in the near future.

If we are required and may to raise additional funding in the future require, us to alter maintain our business practices.

Significant parts of our business, such as our product and service offerings involving crypto, are subject to uncertain and/or evolving regulatory regimes. As crypto has grown in both popularity and market size, governments have reacted differently, with certain governments deeming it illegal and others allowing its use and trade without restriction. The failures of risk management and other control functions at other companies that played a role in the 2022 events have accelerated, and continue to accelerate, an existing regulatory trend toward stricter oversight of crypto platforms and the crypto industry. Legislation, regulations and enforcement actions applicable to crypto in the United States include, but are not limited to the following:

- In 2023, the SEC initiated lawsuits against certain crypto currency exchanges, including Bittrex, Coinbase and Binance, alleging among other things that those entities operated as unregistered national securities exchanges, unregistered broker-dealers and unregistered clearing agencies and alleging that certain crypto assets available on their platforms are securities.
- The CFTC staff has publicly taken the position that certain crypto assets are commodities, and as such, exchange-traded derivatives involving bitcoin are subject to the CFTC's jurisdiction and enforcement powers. This has been reflected in certain CFTC enforcement actions, including those against Coinflip, Inc. and certain informal CFTC guidance, such as the LabCFTC's Primer on Virtual Currencies.
- In June 2023, the CFTC won a default judgment against Ooki DAO, a decentralized autonomous organization that the CFTC charged with operating an illegal trading platform and unlawfully offering leveraged and margined retail commodity transactions in crypto assets outside of a registered exchange, unlawfully acting as a Futures Commission Merchant (FCM), and unlawfully failing to comply with Bank Secrecy Act obligations applicable to FCMs.
- In July 2023, a court in the Southern District of New York held that Ripple's sales of XRP to sophisticated investors pursuant to written contracts did constitute the unregistered offer and sale of investment contracts while sales of XRP to purchasers through blind bid/ask transactions on crypto asset exchanges did not constitute the sale of unregistered securities.
- The U.S. Congress has expressed the need for both greater federal oversight of the crypto industry and comprehensive cryptocurrency legislation. In June 2023, a bill was introduced in the U.S. House of Representatives that would place cryptocurrencies offered as part of an investment contract would fall under SEC oversight, while those that qualify as commodities would be overseen by the CFTC. Under the draft bill, whether a particularly crypto asset is as a security or commodity would depend on how decentralized its underlying blockchain is, as determined by an SEC ruling. The bill would also subject crypto asset intermediaries, such as certain of our subsidiaries, to registration with and regulation by the CFTC, the SEC or both.
- Certain state regulators, such as NYDFS, have created or are in the process of creating new regulatory frameworks with respect to crypto. For example, in 2015, the State of New York adopted the "BitLicense," the first U.S. regulatory framework for licensing participants in crypto business activity. Each of Bakkt Marketplace and Bakkt Crypto currently operates under a BitLicense. On January 25, 2023, NYDFS released guidance regarding crypto custody practices, providing that a "virtual currency entity custodian" must: (1) separately account for and segregate customer assets from proprietary assets, (2) take possession of customer assets only for the limited

purpose of carrying out custody and safekeeping services, (3) request approval before implementing any sub-custody arrangements, and (4) provide adequate disclosure to customers. In addition, Louisiana has adopted a virtual currency regulation, effective as of January 1, 2023, which requires operators of virtual currency businesses to obtain a virtual currency license in order to conduct business in Louisiana, and as such, **operations**, we are in the process of applying for this license. Other states, such as Texas, have published guidance on how their existing regulatory regimes governing money transmitters apply to virtual currencies. Some states, such as New Hampshire, North Carolina and Washington, have amended their state's statutes to clarify the treatment of virtual currencies within existing licensing regimes, while others have interpreted their existing statutes as requiring a money transmitter license to conduct certain virtual currency business activities.

- FinCEN has released guidance regarding how it considers its regulations to interact with crypto businesses.
- The IRS released guidance treating crypto as property that is not currency for U.S. federal income tax purposes.

Governmental and regulatory bodies may continue to adopt new laws and regulations, issue new guidance or bring new enforcement actions relating to crypto and the crypto industry generally, and crypto platforms in particular, the direction and timing of which may be influenced by changes in the governing administrations and major events in the crypto industry. In addition, regulators may establish self-regulatory bodies to set guidelines regarding crypto, which could have similar effects on new policies adopted by government bodies. To the extent regulators issue guidance, uncertainties may remain regarding the application of such guidance and any informal guidance may not be an official policy, rule or regulation, may be subject to change and is not necessarily binding on the applicable regulators. Enforcement actions may also be contested in litigation, which could take years to resolve, and can also lead to an uncertain regulatory environment.

The technologies underlying crypto are novel technologies and relatively untested, and the application of securities and other laws to aspects of these technologies and crypto is unclear in certain respects. It is difficult to predict how or whether regulatory agencies may apply existing or new regulation with respect to this technology and its applications, and whether regulators will bring enforcement actions on particular points. For instance, U.S. bankruptcy courts are now faced with a number of questions of first impression that may determine the status of crypto in bankruptcy, and the rights and obligations of platforms that custody crypto for their customers.

New interpretations of, or changes to, existing laws, regulations and guidance, and new enforcement actions, may adversely impact the development of the crypto industry as a whole and our legal and regulatory status in particular by changing how we operate our business, how our products and services are regulated, and what products or services we and our competitors can offer, requiring changes to our compliance and risk mitigation programs, policies and procedures, imposing new licensing requirements, or imposing a total ban on certain crypto transactions, as has occurred in certain jurisdictions in the past. In addition, new or changing laws, regulations, guidance or enforcement actions, could severely or materially adversely impact, among other things, the permissibility of the operation of the blockchain networks underlying crypto and our operations; adversely impact the value or liquidity of crypto; limit the ability to access marketplaces or exchanges on which to trade crypto; adversely impact the structure, rights and transferability of crypto and the treatment of crypto and holders of crypto in insolvency proceedings; and result in further negative publicity relating to particular crypto assets or platforms or the crypto industry more generally. Any of the foregoing could significantly adversely impact our business.

See also "A crypto asset's status as a "security" in any relevant jurisdiction is subject to a high degree of uncertainty, and if crypto assets on our platform are later determined to be securities, we may be subject to regulatory scrutiny, investigations, fines, and other penalties, which may adversely affect our business, operating results, and financial condition."

A crypto asset's status as a "security" in any relevant jurisdiction is subject to a high degree of uncertainty, and if crypto assets on our platform are later determined to be securities, we may be subject to regulatory scrutiny, investigations, fines, and other penalties, which may adversely affect our business, operating results, and financial condition.

The SEC and its staff have taken the position that certain crypto assets fall within the definition of a "security" under the U.S. federal securities laws, and it is possible the SEC may take this position with respect to other assets that may be transacted on our platform. The legal test for determining whether any given asset is a security is a highly complex and, fact-driven analysis, and the outcome is difficult to predict. To date, public statements by senior officials at the SEC indicate that the SEC does not intend to take the position that bitcoin or ether are securities in their current form. However, such statements do not represent SEC rules or official policy statements by the SEC; they reflect only the speakers' views and are not binding on the SEC or any other agency or court and cannot be generalized to any other crypto asset. The SEC, as well as other regulators, have been increasingly focused on the regulation **certain that additional capital, whether through selling additional equity or debt securities or obtaining a line of credit**, which has impacted and will continue to impact our business. In recent months, the SEC has alleged a number of additional crypto assets to be securities in the course of enforcement actions and lawsuits brought against crypto market participants, including lawsuits brought against the crypto exchanges Bittrex, Coinbase and Binance. Among the crypto assets identified as securities in these actions are assets that were previously listed on Bakkt Crypto's platform, which Bakkt has since delisted. Prior SEC enforcement activity had not alleged crypto assets made available for trading on or through a Bakkt platform to be securities. It is not clear what actions the SEC will take with respect to those **credit** or other crypto assets, including in the course of the SEC inquiry regarding the Bakkt Crypto platform that began prior to Bakkt's acquisition, or what decisions the courts will reach regarding the status of specific crypto assets as securities. For example, in December 2020, the SEC initiated a lawsuit against Ripple Labs, Inc. ("Ripple") and two of its executives, alleging that they engaged in the unlawful offer and sale of unregistered securities through sales of XRP, Ripple's crypto asset, since 2012. On July 13, 2023, a court in the Southern District of New York held that Ripple's sales of XRP to sophisticated investors pursuant to written contracts did constitute the unregistered offer and sale of investment contracts while sales of XRP to purchasers through blind bid/ask transactions on crypto asset exchanges did not constitute the sale of unregistered securities. There also remains a significant lack of clarity over whether individual crypto assets backed by local currencies, known as "stablecoins," **loan**, will be deemed **available** to be "securities."

The classification of an asset as a security under applicable law has wide-ranging implications for the regulatory obligations that flow from the offer, sale, trading and clearing of such assets. For example, an asset that is a security in the United States may generally only be offered **us** or, sold in the United States pursuant to a registration statement filed with the SEC or in an offering that qualifies for an exemption from registration. Persons that effect transactions in assets that are classified as securities in the United States may be subject to registration with the SEC and states in which they offer and sell securities as a "broker" or "dealer" and subject to the corresponding rules and regulations of the SEC, relevant states and self-regulatory organizations, including the Financial Industry Regulatory Authority, Inc. ("FINRA"). Platforms that bring together buyers and sellers of assets that are classified as securities in the United States constitute securities exchanges and **if available**, will be either required to register as such with the SEC, or to operate pursuant to an exemption, as an alternative trading system ("ATS").

We could be subject to legal or regulatory action in the event the SEC, a foreign regulatory authority, or a court were to determine that a supported crypto asset bought, sold, converted, spent or sent through our platform is a "security" under applicable laws. Because our platform is not yet registered or licensed with the SEC or foreign authorities as a broker-dealer, national securities exchange, or ATS (or foreign equivalents), and we do not seek to register or rely on an exemption from such registration or license to facilitate the offer and sale of crypto assets on our platform, we currently only permit transactions in crypto assets that we have determined are not securities. We intend to offer other crypto assets on our platform in the future, although which crypto assets will be allowed on our platform, and the timing for such crypto assets to be allowed on our platform, is uncertain. We will only allow those crypto assets for which we determine there are reasonably strong arguments to conclude that the crypto asset is not a security.

However, the application of securities laws to the specific facts and circumstances of crypto may be complex and subject to change, and a listing determination does not guarantee any conclusion under the United States federal securities laws. While we have policies that are designed to help us analyze whether a particular crypto asset is a "security", our policies and procedures are not a legal standard but rather a framework for analysis that permits us to make a risk-based assessment regarding the likelihood that a particular crypto asset could be deemed a "security" under applicable laws. Regardless of our conclusions, we could be subject to legal or regulatory action in the event the SEC, a state or foreign regulatory authority, or a court, were to determine that a crypto asset currently offered, sold or traded on our platform is a "security" under applicable laws. Moreover, although we expect our risk assessment policies and procedures to regularly evolve to take into account developments in case law, facts and developments in technology, regulatory clarity and changes in market acceptance and adoption of these crypto assets, these developments and changes may occur more rapidly than we are able to change our related policies and procedures. Actions may also be brought by private individuals or entities alleging illegal transactions involving crypto assets that they claim are securities, and seeking rescission of those transactions, and/or other legal and equitable relief under federal or state securities laws.

In addition, in connection with our acquisition of Bakkt Crypto we have needed to, and if we engage in any other acquisitions in the future, may further need to, update our policies and procedures to account for additional types of crypto assets or additional functionalities, and there may be a delay in adopting uniform policies and procedures relating to the acquired company or in applying such policies and procedures to an acquired company's crypto assets. In applying our policies and procedures to an acquired company's crypto assets, we may determine to delist some or all of such company's crypto assets. See also "If we are unable to attract, retain or grow our relationships with our existing clients, our business, financial condition, results of operations and future prospects would be materially and adversely affected. Moreover, sales efforts to large clients involve risks that may not be present or that are present to a lesser extent with respect to sales to smaller organizations."

There can be no assurances that we will properly characterize any given crypto asset as a security or non-security for purposes of determining if that crypto asset is allowed to be offered through our platform, or that the SEC, foreign regulatory authority, or a court, if the question was presented to it, would agree with our assessment. If the SEC, foreign regulatory authority, or a court were to determine that bitcoin or any other crypto asset to be offered, sold, or traded on our platform in the future is a security, we would not be able to offer such crypto asset for trading until we are able to do so in a compliant manner, such as through an alternative trading system approved to trade crypto assets that constitute securities, and such determination may have adverse consequences for such supported crypto assets. A determination by the SEC, a foreign regulatory authority, or a court that an asset that we support for trading on our platform constitutes a security may also result in a determination that we should remove such asset from our platform, as well as other assets that have similar characteristics to such asset deemed to be a security. In addition, we could be subject to judicial or administrative sanctions for failing to offer or sell the asset in compliance with the registration requirements, or for acting as a broker, dealer, or national securities exchange without appropriate registration. Such an action could result in injunctions, cease and desist orders, as well as civil monetary penalties, fines and disgorgement, criminal liability and reputational harm. Customers that traded such supported assets on our platform and suffered trading losses could also seek to rescind a transaction that we facilitated on the basis that it was conducted in violation of applicable law, which could subject us to significant liability. Furthermore, if we remove any assets from trading on our platform, our decision may be unpopular with our customers and may reduce our ability to attract and retain customers, especially if such assets remain traded on unregulated exchanges, which includes many of our competitors.

We are subject to significant litigation risk and risk of regulatory liability and penalties. Any current or future litigation or regulatory proceedings against us could be costly and time-consuming to defend.

We are from time to time subject to legal proceedings and claims as well as regulatory proceedings that arise in the ordinary course of business, such as securities class action litigation or other shareholder litigation, claims brought by our clients or customers in connection with commercial disputes, or employment claims made by our current or former employees, and patent litigation. For example, on April 21, 2022, a putative class action was filed against Bakkt Holdings, Inc. and certain of its directors and officers prior to the VIH Business Combination in the U.S. District Court for the Eastern District of New York on behalf of certain purchasers of securities of VIH and/or purchasers of Bakkt Class A common stock issued in connection with the VIH Business Combination, seeking damages as well as fees and costs. On March 14, 2023, the parties reached a settlement in principle. On April 12, 2023, the parties completed a stipulation of settlement resolving the litigation for \$3.0 million, subject to Court approval. A motion for preliminary approval was filed with the Court on April 17, 2023. The motion remains pending. We expect the settlement will be covered by our insurance less our contractual retention. On June 23, 2023, an "opt-out" action related to the foregoing class action was filed against

Bakkt Holdings, Inc. and the individuals named in the class action. On February 20, 2023, a derivative action related to the foregoing class action was filed against Bakkt Holdings, Inc. and all of its directors in the U.S. District Court for the Eastern District of New York. On June 13, 2023, the defendants filed with the Court a pre-motion letter setting forth the reasons for the dismissal of the action. On July 20, 2023, the parties filed with the Court a stipulation of a voluntary dismissal of the action without a settlement or compromise between them. On July 31, 2023, the Court issued an order to dismiss the action. In addition, prior to our acquisition of Bakkt Crypto, Bakkt Crypto received requests from the SEC for documents and information about certain aspects of its business, including the operation of its trading platform, processes for listing assets, the classification of certain listed assets, and relationships with customers and service providers, among other topics. We are in the process of responding to the SEC and cannot estimate the potential impact, if any, of the resolution of this matter on our business or financial statements at this time, which could be material.

Many aspects of our business involve substantial litigation risks, including potential liability from disputes over terms of a trade, the claim that a system failure or delay caused monetary losses to a customer, that we entered into an unauthorized transaction, that we provided materially false or misleading statements in connection with a transaction or that we failed to effectively fulfill our regulatory oversight responsibilities. We may be subject to disputes regarding the quality of customer order execution, the settlement of customer orders or other matters relating to our services.

Litigation, even claims without merit, could result in substantial costs and may divert management's attention and resources, which might seriously harm our business, financial condition and results of operations. Insurance may not cover such claims, may not provide sufficient payments to cover all the costs to resolve one or more such claims, and may not continue to be available on terms acceptable to us (including premium increases **us. If we issue additional securities to raise funds, these securities may have rights, preferences, or the imposition of large deductible or co-insurance requirements.**). A claim brought against us that is uninsured or underinsured could result in unanticipated costs, potentially harming our business, financial position and results of operations. In addition, we cannot be sure that our existing insurance coverage and coverage for errors and omissions will continue **privileges senior** to be available on acceptable terms, or that our insurers will not deny coverage as to any future claim.

In light of those of our business model based on crypto, we are also subject to substantial regulatory risks. For more information about the regulatory risks to which our business is subject, see "A crypto asset's status as a "security" in any relevant jurisdiction is subject to a high degree of uncertainty, and if crypto assets on our platform are later determined to be securities, we may be subject to regulatory scrutiny, investigations, fines, and other penalties, which may adversely affect our business, operating results, and financial condition," "Regulatory regimes governing blockchain technologies and crypto are evolving and uncertain, and new legislation, regulations, guidance and enforcement actions have in the past required, and may in the future require, us to alter our business practices" and "Our business is subject to extensive government regulation, oversight, licensure and approvals. Our failure to comply with extensive, complex, uncertain, overlapping and frequently changing rules, regulations and legal interpretations could materially harm our business."

Adverse resolution of any lawsuit or claim or regulatory proceeding against us, or any regulatory investigation involving us, could have a material adverse effect on our business common stock, and our reputation. To the extent we are found to have failed to fulfill our regulatory obligations, we could lose our authorizations or licenses or become subject to conditions that could make future operations more costly and impair our profitability. Such events could also result in consumer dissatisfaction and a decline in consumers' willingness to use our platform.

current stockholders may experience dilution. If we are unable to develop obtain funds when needed or on acceptable terms, we may be required to curtail our current platform expansion programs, cut operating costs, forego future development and maintain effective other opportunities or even terminate our operations. In addition, even though as of the filing of this Quarterly Report on Form 10-Q we determined that management's plans alleviated the substantial doubt about our ability to continue as a going concern, we may be unable to recover with investors, partners and customers due to the adverse reputational effects we experienced previously or may experience in the future.

Based on fully operating budgets and forecasts, which exclude forecasts for new products or markets, our cash and proceeds from the maturity of available for sale debt securities as of the date of the filing of this Form 10-Q are estimated to fund our operations into June of 2025.

We have identified a material weakness in our internal controls control over financial reporting, we may reporting. This material weakness, or other material weaknesses not be able yet identified, could continue to adversely our ability to report our results of operations or produce timely and accurate financial statements, which could have a material adverse effect on our business.

We have limited accounting and finance personnel and other resources and must develop

In connection with the preparation our own internal controls and procedures consistent with SEC regulations. We intend to continue to evaluate actions to enhance financial statements for the period ended March 31, 2024, we identified a material weakness in our internal controls control over financial reporting, but relating to the oversight and review of the work performed by a third-party valuation specialist. The specialist was used in the valuation of our Class 1 Warrants and Class 2 Warrants issued in connection with our first quarter 2024 capital raise. This material weakness could result in a misstatement of our warrant liability, stockholders' equity, and gain/loss from change in fair value of warrant liability. The material weakness would not have had a net impact on the Company's Consolidated Statement of Cash Flows. Such a misstatement could result in a material misstatement of the annual or interim consolidated financial statements that would not be prevented or detected. Notwithstanding such material weakness, our management believes that our financial statements included in this Quarterly Report on Form 10-Q present fairly, in all material respects, our financial position, results of operations and cash flows for the periods presented in accordance with U.S. GAAP, as we have corrected the errors in our valuation of our Class 1 Warrants and Class 2 Warrants.

The material weakness described above or any newly identified material weakness could limit our ability to prevent or detect a misstatement of our accounts or disclosures that could result in a material misstatement of our annual or interim financial statements. We cannot assure you that the measures we have taken to date, or any measures we may take in the future, will be sufficient to remediate the control deficiency that led to the material weakness in our internal control over financial reporting described above or to avoid potential future material weaknesses.

While we have taken steps to remediate the material weakness discussed above, and plan to take additional steps to further improve our overall internal control environment there is no assurance that we will remediate such material weakness or not identify other control deficiencies or material weaknesses in the future. Furthermore, in accordance with SEC guidance, our assessment of our internal controls over financial reporting has excluded Bakkt Crypto. There is no assurance that we will not identify control deficiencies or material weaknesses when our assessment include Bakkt Crypto in future periods.

The Sarbanes-Oxley Act requires, among other things, that we maintain effective internal control over financial reporting and disclosure controls and procedures. Pursuant to the Sarbanes-Oxley Act we are required to make a formal assessment of the effectiveness of our internal control over financial reporting, and once we cease to be an "emerging growth company" under the JOBS Act, we will also be required to include an attestation report on internal control over financial reporting issued by our independent registered public accounting firm.

To comply with Section 404 of the Sarbanes-Oxley Act, we have incurred substantial cost, expended significant management time on compliance-related issues and hired additional accounting and financial staff with appropriate public company experience and technical accounting knowledge. We expect these costs to increase once we cease to be an emerging growth company and be required to provide an attestation report on internal controls over financial reporting. Moreover, if we are not able to comply with the requirements of Section 404 of the Sarbanes-Oxley Act in a timely manner or if we or our independent registered public accounting firm identify deficiencies in our internal control over financial reporting that are deemed to be material weaknesses, we could be subject to sanctions or investigations by the SEC or other regulatory authorities, which would require additional financial and management resources.

Any failure to maintain effective disclosure controls and procedures or internal control over financial reporting could have an adverse effect on our business and operating results, and cause a decline in the price of our securities.

The NYSE may delist our securities from trading on its exchange, which could limit investors' ability to make transactions in our securities and subject us to additional trading restrictions.

Our securities are currently listed on NYSE. However, we cannot assure you that we will be able to meet the NYSE's continued listing requirements for our common stock or our warrants in the future. For example, as of November 13, 2023, our stock price had closed below \$1.00 for the preceding nine consecutive trading days and, if it does not

increase, we may receive a written notification from the NYSE that we are not in compliance with the continued listing standard set forth in Section 802.01C of the NYSE Listed Company Manual, which requires that the closing price of our Class A Common Stock is not less than an average of \$1.00 per share over a consecutive 30 trading-day period. While the NYSE rules generally provide for a six-month period to return to compliance following delivery of a noncompliance notice including by taking an action that will require approval of our shareholders, there can be no assurances that we will be able to achieve compliance with the minimum bid price requirements or any other listing requirements during such period, or at all.

If the NYSE delists our securities from trading on its exchange and we are not able to list its securities on another national securities exchange, we expect our securities could be quoted on an over-the-counter market. If this were to occur, we could face significant material adverse consequences, including:

- a limited availability of market quotations for our securities;
- reduced liquidity for our securities;
- determination that our Class A Common Stock is a "penny stock," which will require brokers trading in the common stock to adhere to more stringent rules and possibly result in a reduced level of trading activity in the secondary trading market for our securities;
- a limited amount of news and analyst coverage; and
- a decreased ability to issue additional securities or obtain additional financing in the future.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds, and Issuer Purchases of Equity Securities. Proceeds.

None.

Item 3. Defaults Upon Senior Securities.

None.

Item 4. Mine Safety Disclosures.

Not applicable.

Item 5. Other Information.

None. During our last fiscal quarter, no director or officer, as defined in Rule 16a-1(f), adopted or terminated a "Rule 10b5-1 trading arrangement" or a "non-Rule 10b5-1 trading arrangement," each as defined in Regulation S-K Item 408..

Item 6. Exhibits.

Exhibit Number	Description	Incorporated by Reference			
		Form	File No.	Exhibit	Filing Date
2.1	Amendment No. 1 To Membership Interest Purchase Agreement, dated as of March 30, 2023, by and among the Company, Bakkt Marketplace, Apex Fintech Solutions Inc. and Apex Crypto, LLC.	8-K	001-39544	2.2	April 3, 2023
3.1	Certificate of Incorporation of the Company, as currently in effect	8-K	001-39544	3.1	October 21, 2021
3.2	By-laws of the Company, as currently in effect	8-K	001-39544	3.2	October 21, 2021
4.1	Amendment Agreement by and between Bakkt Holdings, Inc., Apex Fintech Solutions Inc. and PEAK6 Investments LLC	10-Q	001-39544	4.2	August 10, 2023
31.1*	Certification of Principal Executive Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.				
31.2*	Certification of Principal Financial Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.				
32.1†	Certification of Principal Executive Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.				
32.2†	Certification of Principal Financial Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.				

101.INS*	Inline XBRL Instance Document – the instance document does not appear in the Interactive Data File because XBRL tags are embedded within the Inline XBRL document.
101.SCH*	Inline XBRL Taxonomy Extension Schema Document
101.CAL*	Inline XBRL Taxonomy Extension Calculation Linkbase Document
101.DEF*	Inline XBRL Taxonomy Extension Definition Linkbase Document
101.LAB*	Inline XBRL Taxonomy Extension Label Linkbase Document
101.PRE*	Inline XBRL Taxonomy Extension Presentation Linkbase Document
104*	Cover Page Interactive Data File (formatted as Inline XBRL and contained in Exhibit 101)

Exhibit Number	Description	Incorporated by Reference			
		Form	File No.	Exhibit	Filing Date
2.1	Amendment No. 1 To Membership Interest Purchase Agreement, dated as of March 30, 2023, by and among the Company, Bakkt Marketplace, Apex Fintech Solutions Inc. and Apex Crypto, LLC.	8-K	001-39544	2.2	April 3, 2023
3.1	Certificate of Incorporation of the Company, as currently in effect	8-K	001-39544	3.1	October 21, 2021
3.2	By-laws of the Company, as currently in effect	8-K	001-39544	3.1	October 21, 2021
3.3	Certificate of Amendment to Certificate of Incorporation of the Company	8-K	001-39544	3.1	April 29, 2024
4.1	Registration Rights Agreement, dated as of April 1, 2023, by and between Bakkt Holdings, Inc. and Apex Fintech Solutions Inc.	8-K	001-39544	4.1	April 3, 2023
4.2	Form of Class 1 Warrant	8-K	001-39544	4.1	March 4, 2024
4.3	Form of Class 2 Warrant	8-K	001-39544	4.2	March 4, 2024
10.1	Form of Securities Purchase Agreement, dated as of February 29, 2024, by and among the Company and the purchasers signatory thereto.	8-K	001-39544	10.1	March 4, 2024
10.2	Form of Securities Purchase Agreement, dated as of February 29, 2024, by and between the Company and Intercontinental Exchange Holdings, Inc.	8-K	001-39544	10.2	March 4, 2024
10.3	Form of Voting Support Agreement, dated as of February 29, 2024, by and between the Company and Intercontinental Exchange Holdings, Inc.	8-K	001-39544	10.3	March 4, 2024
10.4	Employment Agreement, dated March 18, 2024, by and between Bakkt Holdings, Inc. and Andrew Main	8-K	001-39544	10.1	March 19, 2024
10.5	Release Agreement, dated March 18, 2024, by and between Bakkt Holdings, Inc. and Gavin Michael	8-K	001-39544	10.2	March 19, 2024
31.1*	Certification of Principal Executive Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.				
31.2*	Certification of Principal Financial Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.				
32.1†	Certification of Principal Executive Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.				
32.2†	Certification of Principal Financial Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.				

101.INS*	Inline XBRL Instance Document – the instance document does not appear in the Interactive Data File because XBRL tags are embedded within the Inline XBRL document.
101.SCH*	Inline XBRL Taxonomy Extension Schema Document
101.CAL*	Inline XBRL Taxonomy Extension Calculation Linkbase Document
101.DEF*	Inline XBRL Taxonomy Extension Definition Linkbase Document
101.LAB*	Inline XBRL Taxonomy Extension Label Linkbase Document
101.PRE*	Inline XBRL Taxonomy Extension Presentation Linkbase Document
104*	Cover Page Interactive Data File (formatted as Inline XBRL and contained in Exhibit 101)

* Filed herewith.

+ Indicates a management contract or compensatory plan or arrangement.

† These exhibits are furnished with this Quarterly Report on Form 10-Q and are not deemed filed with the Securities and Exchange Commission and are not incorporated by reference in any filing of Bakkt Holdings, Inc. under the Securities Act of 1933, as amended, or the Securities Exchange Act of 1934, as amended, whether made before or after the date hereof and irrespective of any general incorporation language contained in such filings.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Bakkt Holdings, Inc.

Date: November 14, 2023 May 15, 2024

By: /s/ Gavin Michael Andrew Main
Gavin Michael Andrew Main
Chief Executive Officer, President and Director
(Principal Executive Officer)

Date: November 14, 2023 May 15, 2024

By: /s/ Karen Alexander
Karen Alexander
Chief Financial Officer
(Principal Financial Officer)

Date: November 14, 2023 May 15, 2024

By: /s/ Chip Goodroe
Chip Goodroe
Chief Accounting Officer
(Principal Accounting Officer)

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Exhibit 31.1

CERTIFICATION PURSUANT TO RULES 13a-14(a) AND 15d-14(a) UNDER THE SECURITIES EXCHANGE ACT OF 1934, AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, Gavin Michael, Andrew Main, certify that:

- I have reviewed this Quarterly Report on Form 10-Q of Bakkt Holdings, Inc.;
- Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
- (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
- (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 14, 2023 May 15, 2024

By: /s/ Gavin Michael Andrew Main
Gavin Michael Andrew Main
Chief Executive Officer
(Principal Executive Officer)

Exhibit 31.2

**CERTIFICATION PURSUANT TO
RULES 13a-14(a) AND 15d-14(a) UNDER THE SECURITIES EXCHANGE ACT OF 1934,
AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002**

I, Karen Alexander, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Bakkt Holdings, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
- (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 14, 2023 May 15, 2024

By: _____
/s/ Karen Alexander
Karen Alexander
Chief Financial Officer
(Principal Financial Officer)

Exhibit 32.1

**CERTIFICATION PURSUANT TO
18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report of Bakkt Holdings, Inc. (the "Company") on Form 10-Q for the period ending September 30, 2023 March 31, 2024 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Gavin Michael, Andrew Main, the Chief Executive Officer of the Company, hereby certify, pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, that:

- (1) The Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and result of operations of the Company.

Date: November 14, 2023 May 15, 2024

By: _____
/s/ Gavin Michael Andrew Main
Gavin Michael Andrew Main
Chief Executive Officer
(Principal Executive Officer)

Exhibit 32.2

**CERTIFICATION PURSUANT TO
18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report of Bakkt Holdings, Inc. (the "Company") on Form 10-Q for the period ending September 30, 2023 March 31, 2024 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Karen Alexander, the Chief Financial Officer of the Company, hereby certify, pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, that:

- (1) The Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and result of operations of the Company.

Date: **November 14, 2023** May 15, 2024

By:

/s/ Karen Alexander

Karen Alexander
Chief Financial Officer
(Principal Financial Officer)

DISCLAIMER

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