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DELTA REPORT

10-K

BSY - BENTLEY SYSTEMS INC

10-K - DECEMBER 31, 2023 COMPARED TO 10-K - DECEMBER 31, 2022

The following comparison report has been automatically generated

TOTAL DELTAS 5331

█ CHANGES 313

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UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-K

(Mark One)

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the fiscal year ended **December 31, 2022** **December 31, 2023**

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the transition period from _____ to _____

Commission File Number: 001-39548

BENTLEY SYSTEMS, INCORPORATED

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation or organization)

95-3936623

(I.R.S. Employer Identification No.)

685 Stockton Drive

Exton, Pennsylvania

19341

(Address of principal executive offices)

(Zip Code)

Registrant's telephone number, including area code: **(610) 458-5000**

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol	Name of each exchange on which registered
Class B Common Stock, par value \$0.01 per share Par Value	BSY	The Nasdaq Stock Market LLC

Securities registered pursuant to Section 12(g) of the Act: **None**

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act. Yes No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (\$232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting company

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant has filed a report on and attestation to its management's assessment of the effectiveness of its internal control over financial reporting under Section 404(b) of the Sarbanes-Oxley Act (15 U.S.C. 7262(b)) by the registered public accounting firm that prepared or issued its audit report.

If securities are registered pursuant to Section 12(b) of the Act, indicate by check mark whether the financial statements of the registrant included in the filing reflect the correction of an error to previously issued financial statements.

Indicate by check mark whether any of those error corrections are restatements that required a recovery analysis of incentive-based compensation received by any of the registrant's executive officers during the relevant recovery period pursuant to §240.10D-1(b).

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

The aggregate market value of the voting stock held by non-affiliates of the registrant as of **June 30, 2022** **June 30, 2023**, the last business day of the registrant's most recently completed second fiscal quarter, was **\$4.0** **\$7.0** billion based on the closing price reported on the Nasdaq Stock Market LLC on that date. As of **February 21, 2023** **February 20, 2024**, the registrant had **11,601,757** **11,537,627** shares of Class A and

278,830,726 285,788,718 shares of Class B Common Stock common stock outstanding.

DOCUMENTS INCORPORATED BY REFERENCE

Portions of the proxy statement for registrant's 2024 Annual Meeting of Stockholders (the "Proxy" "2024 Proxy Statement") are incorporated by reference in Part III of this Form 10-K to the extent stated herein. The 2024 Proxy Statement will be filed within 120 days of the registrant's fiscal year ended December 31, 2022 December 31, 2023.

Auditor Name: KPMG LLP

Auditor	Audit
Location:	Firm
Philadelphia,	ID:
Pennsylvania	185

BENTLEY SYSTEMS, INCORPORATED AND SUBSIDIARIES
FORM 10-K
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EXPLANATORY NOTE

This Annual Report on Form 10-K is for the year ended December 31, 2023. This Annual Report on Form 10-K modifies and supersedes documents filed before it. The U.S. Securities and Exchange Commission ("SEC") allows us to "incorporate by reference" information that we file with it, which means that we can disclose important information to you by referring you directly to those documents. Information incorporated by reference is considered to be part of this Annual Report on Form 10-K. In addition, information that we file with the SEC in the future will automatically update and supersede information contained in this Annual Report on Form 10-K.

Unless indicated otherwise, throughout this Annual Report on Form 10-K, we refer to Bentley Systems, Incorporated and its consolidated subsidiaries, as "Bentley Systems," "Bentley," the "Company," "we," "us," and "our."

This Annual Report on Form 10-K contains trademarks, service marks, brands, or product names owned by us, as well as those owned by others.

Numerical information in this report is presented on a rounded basis using actual amounts. Minor differences in totals and percentage calculations may exist due to rounding.

CAUTIONARY NOTE REGARDING FORWARD-LOOKING STATEMENTS

This report includes forward-looking statements. All statements contained in this report other than statements of historical facts, including statements regarding our future results of operations and financial **position**, **condition**, our business strategy, and plans and our objectives for future operations, are forward-looking statements. The words "believe," "may," "will," "could," "would," "seeks," "estimate," "continue," "anticipate," "intend," "expect," and similar expressions, as well as statements regarding our focus for the future, are intended to identify forward-looking statements. We have based these forward-looking statements largely on our current expectations, projections, and assumptions about future events and financial trends that we believe may affect our financial condition, results of operations, business strategy, short-term and long-term business operations and objectives, and

financial needs. These forward-looking statements are subject to a number of risks, uncertainties, and assumptions, including those described in the section titled "Risk Factors." Moreover, we operate in a very competitive and rapidly changing environment. New risks emerge from time to time. It is not possible for our management to predict all risks, nor can we assess the impact of all factors on our business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statements we may make. In light of these risks, uncertainties, and assumptions, the future events and trends discussed in this report may not occur and actual results could differ materially and adversely from those anticipated or implied in the forward-looking statements. The forward-looking statements, as well as our report as a whole, are subject to risks and uncertainties.

These statements are only current predictions and are subject to known and unknown risks, uncertainties, and other factors that may cause our or our industry's actual results, levels of activity, performance, or achievements to be materially different from those anticipated by the forward-looking statements. We discuss many of these risks in this report in greater detail in the section titled "Risk Factors" and elsewhere in this report. You should not rely upon forward-looking statements as predictions of future events.

Although we believe that the expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future results, levels of activity, performance, achievements, events, or circumstances reflected in the forward-looking statements will occur. Except as required by law, we undertake no obligation to update any of these forward-looking statements after the date of this report to conform these statements to actual results or revised expectations.

PART I

Item 1. Business

Our Business

Bentley Systems: The Infrastructure Engineering Software Company Systems is the *infrastructure engineering software* company.

Our purpose is to advance the world's infrastructure for better quality of life. We enable infrastructure professionals and their organizations, by "going digital" through our software and cloud services offerings, empower people to better design, build, and operate better infrastructure, and more resilient infrastructure through the adoption of our intelligent digital twin solutions.

We were founded in 1984 by the Bentley brothers and on September 25, 2020, we completed our initial public offering ("IPO").

Our enduring commitment is to develop and support the most comprehensive portfolio of integrated software offerings across professional disciplines, project and asset lifecycles, infrastructure sectors, and geographies. Our software enables digital workflows across engineering disciplines, across distributed project teams, and from offices to the field. Moreover, we believe that our offerings, in particular our infrastructure intelligent digital twin solutions empower the achievement of our users to achieve sustainable development goals ("SDGs") by helping our users – infrastructure professionals – realize outcomes that are more sustainable and resilient.

We deliver our solutions via on-premises, cloud, and hybrid environments. Our users engineer, construct, design, build, and operate projects and assets across the following infrastructure sectors:

- **public works** *Public Works/Utilities* (including, which represents approximately 58% of our sector-attributable annualized recurring revenues ("ARR"))⁽¹⁾⁽²⁾, includes roads, rail, bridges, tunnels, airports, ports, and ports; federal, state, and municipal agencies)/utilities (including agencies; and networks for electricity, gas, communications, and water, wastewater, and drainage). We estimate that this sector represents 49% of the net infrastructure asset value of the global top 500 infrastructure owners based on the 2022 edition of the *Bentley Infrastructure 500 Top Owners*, our annual compilation of the world's largest infrastructure owners ranked by net depreciated value of their tangible fixed assets; communications;
- **resources** *Resources* (including, which represents approximately 26% of our sector-attributable ARR⁽¹⁾⁽²⁾, includes mining, oil and gas "upstream," offshore, pipelines, environmental management, and renewable energy). We estimate that this sector represents 21% of the global top 500 infrastructure owners' net infrastructure asset value; energy;
- **industrial** *Industrial* (including, which represents approximately 10% of our sector-attributable ARR⁽¹⁾⁽²⁾, includes process and discrete and process manufacturing, oil and gas "downstream," and power generation). We estimate that this sector represents 18% of the global top 500 infrastructure owners' net infrastructure asset value; generation; and
- **commercial/facilities** *Commercial/Facilities* (including, which represents approximately 6% of our sector-attributable ARR⁽¹⁾⁽²⁾, includes campuses, office buildings, retail facilities, hospitals, and campuses). We estimate that this sector represents 12% of the global top 500 infrastructure owners' net infrastructure asset value; hospitals.

Our Products and Solutions

We address both serve enterprises and professionals across the infrastructure lifecycle by improving project delivery and asset lifecycle phases of infrastructure, each with applications and enterprise information systems. Our Project Lifecycle solutions encompass performance. For projects, our software encompasses conception, planning, surveying, design, engineering, simulation, and construction, as well as the collaboration offerings required to coordinate and share the work of interdisciplinary and/or distributed project teams. Our Asset Lifecycle solutions span For assets, our software spans the operating life of commissioned infrastructure assets, allowing our accounts to manage engineering changes for safety and compliance and to model performance and reliability to support operating operations and maintenance decisions.

⁽¹⁾Refer to the section titled "Key Business Metrics" included in Part II, Item 7 of this Annual Report on Form 10-K for additional information, including our definition and our use of ARR.

⁽²⁾Sector-attributable ARR refers to the proportion of our ARR which can be attributed either based on the sector-specific classification of the account and/or the sector-specific classification of the product giving rise to the ARR. The portions of our ARR which cannot be sector-attributed consist generally of ARR within accounts that are diversified engineering firms which work in multiple

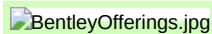
sectors, and as to that portion of their ARR which are for products that are not sector-specific, such as MicroStation, and structural or geotechnical modeling and simulation applications, and ProjectWise, which are used across any and all sectors.

Our Solutions

We offer solutions for enterprises engineering and professionals across the infrastructure lifecycle. Our Engineering Applications geoprofessional applications are primarily cloud-connected desktop modeling and Geoprofessional Applications simulation applications that support the breadth of engineering and geoprofessional disciplines and are primarily desktop applications for professional practitioners. Our project delivery and asset performance Enterprise Systems are disciplines. Bentley Infrastructure Cloud, provided via cloud and hybrid environments, developed respectively to extend enterprise collaboration during project delivery, and to help manage and leverage engineering information during operations and maintenance. Our Industry Solutions solve domain-specific problems for owners of infrastructure assets. Powering these products and the project delivery ecosystems that support these owners. Our cloud-native iTwin Platform solutions enable digital twin workflows, which can span project and asset lifecycles.



Our comprehensive solutions for the entire project delivery and asset performance lifecycle—spanning conception, planning, surveying, subsurface, design, simulation, construction, and operations—include Engineering Applications, Geoprofessional Applications, Enterprise Systems, Industry Solutions, and our iTwin Platform for, our cloud-native technology platform to create, curate, and leverage infrastructure digital twins.



The proportions of our revenue generated respectively from engineering and geoprofessional applications for modeling and simulation, and from Bentley Infrastructure Cloud and its principal offerings, are referenced in the diagram below.



Our comprehensive portfolio of integrated software offerings comprises:

Engineering Applications. Our Engineering Applications are for We offer an open modeling environment comprising domain-specific authoring applications and simulation. Our modeling an open simulation environment comprising applications are domain-specific authoring tools used by professionals for the 3D design and documentation of infrastructure assets. Our simulation applications enable engineers to analyze the functional performance of the designs created with our modeling applications (or those of competitive vendors), preferably in iterative digital workflows, that work together to improve engineering outcomes quality, streamline production of multi-discipline documentation, and to ensure compliance with design codes.

Benefits of our Engineering Applications to infrastructure engineers include:

- reduce rework. These Better designs Bentley Open . Our applications for modeling and simulation support a wide variety of file formats – both Bentley and third-party – and industry standards and design codes, enabling digital workflows across design, simulation, and analysis, and ensuring engineering data is not locked in, but remains open and accessible.

Our engineering applications work together to improve infrastructure engineering quality for instance to enable users to participate and productivity, resulting in data-centric workflows, including for integration, validation of design intent, rules checking, clash detection, component queries better project designs and reuse, quality assurance, and digital-twin deliverables creation. Each application is for a specific purpose (asset-type or discipline; for example, OpenRoads for roadway design), and supports corresponding asset-specific engineering workflows (for example, the workflow a civil engineer would use in designing a road) by virtue of:

- Better engineering productivity. We endeavor to provide in our applications the most advanced and automated intelligence for transforming engineers' conceptual decisions into complete, detailed, and editable deliverables; and
- Better configurability and continuity deliverables. We take care to enable users to continuously refine their modeling preferences and standards compatibility across successive generations of our applications. This capability applications, which enables engineers, throughout their careers, to maintain continuity and compatibility with their preferred interfaces, formats, and methodologies, while advancing their work at the leading edge of innovation, innovation.

Our open modeling applications include:

- MicroStation, for flexible 3D design and documentation, providing the common modeling environment upon which our applications are built;
- Better deliverables OpenBridge. Our applications share a common modeling environment to enable streamlined coordination, for the 3D design and production documentation of multi-discipline documentation; bridges;
- OpenBuildings, for the 3D design and documentation of buildings and their integrated structural, HVAC, electrical, and plumbing systems;
- OpenCities, for the design and visualization of cities and campuses;
- OpenComms, for the planning, engineering, construction, and maintenance of fiber, coax, and hybrid fiber-coax networks;

- *OpenFlows*, for the planning, design, and operation of water, wastewater, and stormwater systems, incorporating hydrological, hydraulic, and flood modeling;
- *OpenPlant*, for the 2D and 3D design and documentation of process plants;
- *OpenRail*, for the planning, 3D design, and documentation of rail and transit systems;
- *OpenRoads*, for the planning, 3D design, and documentation of roads and highways;
- *OpenSite*, for the planning, 3D design, and documentation of building, residential development, and infrastructure sites;
- *OpenTower*, for the 3D design and analysis of communication towers;
- *OpenTunnel*, for the 3D design and analysis of tunnels;
- *OpenUtilities*, for the design and management of electric, gas, water, wastewater, and district energy networks; and
- *Better handoff OpenWindPower*, for the structural analysis and design of fixed and floating offshore wind turbines.

Our comprehensive modeling environment open simulation applications include:

- *ADINA*, for nonlinear simulation and our supplemental cloud services enable projects to enrich information sharing (and to minimize problematic translations) across project delivery processes. For instance: analysis;
- *AutoPIPE*, for analysis and simulation of pipe stress in industrial process plants;
- *by starting with reality CUBE*, for multi-modal transportation network modeling of existing conditions (often from drone surveying); and land-use modeling;
- *by sharing engineering component definitions across disciplines DYNAMEQ*, for traffic simulation and projects; dynamic traffic analysis;
- *EMME*, for multimodal urban, regional, and transport planning;
- *LEGION*, for pedestrian traffic simulation;
- *Power Line Systems ("PLS")*, for analysis and simulation of overhead electric power transmission lines and their structures;
- *RAM*, for analysis and simulation of building structural performance;
- *SACS*, for analysis and simulation of offshore structural performance;
- *SPIDA*, for analysis and simulation of utility poles and overhead assets; and
- *through "constructioneering" digital workflows, which automate the exchange STAAD*, for analysis and simulation of 3D design models to control GPS-enabled construction equipment (for earthmoving and paving), and to validate and preserve the resulting 3D as-built models for maintenance. infrastructure.

Geoprofessional Applications. Our Geoprofessional Applications geoprofessional applications support modeling and simulation to help engineers and scientists develop a detailed understanding, and take full account of, near and deep subsurface conditions.

Our acquisition of Sequent Holdings Limited ("Sequent") added These include industry-leading earth modeling, subsurface-data management, and geoprofessional team collaboration software to our portfolio. The integration of these sophisticated technologies in combination with our existing and geotechnical products supplements that supplement visible built asset representations above ground with more probabilistic modeling of invisible subsurface conditions – deepening the potential of infrastructure digital twins.

Benefits of our Our geoprofessional applications to infrastructure professionals include:

- *Delivering a clearer picture of what lies beneath AGS*. Our geodata modeling, for processing, inversion, and visualization technologies helps geoprofessionals see what lies of geophysical data;
- *Central*, for geological model management, to visualize, track, integrate, and manage geoscience data from a centralized, auditable environment;
- *GeoStudio*, for integrated geotechnical analysis of slope stability, groundwater flow, and heat and mass transfer in soil and rock;
- *Imago*, for the subsurface. When they can see it, they can understand it capture and make better decisions that reduce ground risk management of drilling core images;
- *Leapfrog*, for 3D implicit modeling designed to rapidly integrate, communicate, and interpret geological data;
- *MX Deposit*, cloud drill hole software for simplifying and controlling how drill and other field data is collected, managed, and shared throughout the project lifecycle – saving budget of an ore deposit from early exploration through to mine production;
- *Oasis montaj*, for the quality control, correction, visualization, analysis, and compressing timelines; interpretation of geophysical, geologic and geochemical data;

- *OpenGround*, for geotechnical information management for collecting, reporting, managing, visualizing, analyzing, and accessing geotechnical data; and
- *Connecting workflows PLAXIS*. As, for geotechnical analysis to solve common and complex geotechnical problems, including advanced analysis for excavations, foundations, tunnels, and other infrastructure and engineering projects become ever more complex, users need greater confidence in the earth sciences disciplines which support all surface infrastructure. The combination of Sequent's subsurface and our existing geotechnical products means users have more flexibility in how they comprehensively solve complex subsurface and engineering problems; and projects.
- *Better decisions that benefit people and the planet*. Our geoprofessional applications help geoprofessionals to develop vital mineral resources more sustainably, design and build better infrastructure, protect the environment, source renewable energy, and help resolve historical challenges such as groundwater contamination. Our technology enables engineers and geoprofessionals to collaborate - ensuring infrastructure digital twins can reach full subsurface depths and augment environmental and economic resilience.

Enterprise Systems Bentley Infrastructure Cloud. Our Enterprise Systems, which enterprise information systems span the end-to-end lifecycle and value chain of the world's infrastructure, support data management helping engineers to produce higher quality deliverables, contractors to execute better with their supply chain, and collaborative workflows for both project delivery and owners to have a complete picture of their asset performance. Our Enterprise Systems combine to form the as early as possible.

Bentley Infrastructure Cloud encompassing encompasses:

- *ProjectWise*, for project delivery, *SYNCHRO*, for construction; and *AssetWise*, for asset operations. This data-centric, federated environment leverages digital twin workflows, powered by iTwin, to open up data contained in engineering files through automated and intrinsic mapping to our infrastructure schemas. These schemas are open and extensible, and can link to reality modeling and Internet of Things ("IoT") devices, thereby creating the potential for unifying, cloud-based solutions across the lifecycle of infrastructure engineering.

Project Delivery Systems. Our Project Delivery systems support supporting information and document management, and engineering-specific collaboration and work-sharing for distributed project teams and enterprises, and construction planning, modeling and execution. The scope of these solutions is not limited to users of only our own engineering applications. enterprises;

Often during the project delivery lifecycle, key data are constantly changing, with inputs received from multiple sources, resulting in the need. *SYNCHRO*, for a single source of information that is used to collect, manage, and disseminate information for the whole project team. Our software assures that the rapidly-changing data are managed in a common data environment ("CDE") such that only the correct milestone versions can be shared and referenced across the project, while embedded digital twin workflows, powered by iTwin, enable interdisciplinary design review and advanced design validation to improve the effectiveness and quality of designs and the integration of reality modeling data. This functionality enables infrastructure project organizations to "virtualize" their talent so that the required work can be shared by all participants everywhere through our software, reducing the need for physical co-location of the project resources. Users of our Project Delivery systems can also apply analytics at the level of engineering fidelity across all projects, learn from and reuse rich project data, and retain knowledge to enhance the quality and efficiency of future projects.

Our *SYNCHRO* 4D construction, modeling software spatially and temporally integrates integrating a project's 3D engineering models into its construction schedules to visualize and assess sequencing strategies and to visualize and understand planned and actual progress over the project timeline. Our solutions also enable project delivery teams to optimally define and manage discrete engineering, construction, and installation work packages, including the construction trades' "workface planning," which considers crafts and materials by day and zone. For work packages, which increasingly take advantage of modular offsite fabrication and manufacturing, our software manages and enables 4D visualization of the necessary spatial and logistical interfaces, which enable users to, among other things, perform virtual walk-throughs, query model information, and analyze embedded property data using a simple web browser.

Benefits of our Project Delivery systems to project delivery enterprises include:

- *Distributed work-sharing*. Our solutions incorporate the rigorous workflow protocols required for structured coordination across engineering and construction supply chains and across geographies, enabling global sourcing for integrated project delivery, while maximizing economics, quality, and safety; and simultaneously creating visibility and traceability in deliverables workflows, with a comprehensive audit trail;
- *Comprehensive collaboration*. Our software leverages cloud and hybrid environments to streamline the aggregation, distribution, and interaction for project deliverables, ensuring that the right project participants have the right information in the right format at the right time, including at the project site and on every device; strategies; and
- *Construction visibility*. *AssetWise* Our solutions' broad span and continuous detail across design integration, construction modeling and work packaging, and mixed-reality 4D visualization, advances predictability, accountability, and safety throughout the construction process.

Asset Performance Systems. Our Asset Performance systems span the operating life of commissioned infrastructure assets, for asset operations, capturing and managing changes to engineering models and enterprise information for compliance and safety, and to model performance and reliability to support operating and maintenance decisions.

Our Asset Performance systems are used to manage engineering information and geospatial relationships for operating and provisioning infrastructure across all sectors, including linear networks for transportation, energy transmission and distribution, water, and communications. Our asset performance modeling provides the needed analytical context for "right-time" data, including from IoT sensor capabilities, to yield actionable insights.

Benefits of our Asset Performance systems for owner-operators include:

- **Better compliance and assurance.** Our systems intrinsically enforce the rigor appropriate for operating infrastructure assets in order to provide dependable visibility into the impact of changes; reliability.
- By unifying data between engineering applications and enterprise systems, **Better asset performance.** **Bentley Infrastructure Cloud** Our solutions include operational dashboards that provide decision support insights to maintain helps organizations manage their data in a single environment, enabling integrated workflows, improved collaboration, and improve throughput increased productivity. Data also can be easily enriched throughout the lifecycle. Powered by the *iTwin Platform* and reliability; Bentley's infrastructure schemas and thus seamlessly integrating with **Bentley Open** applications, **Bentley Infrastructure Cloud** enables better creation, delivery, and ongoing operation of better infrastructure, through complete and evergreen digital twins.
- **Better risk management.** Our solutions include predictive analytics that identify potential problems before they occur and ensure the accessibility of best-available engineering information and models for mitigation and resilience.

Industry Solutions. Our Industry Solutions solve domain-specific problems for owners of infrastructure assets, and the project delivery ecosystems that support these owners. These offerings span reality modeling, urban mobility simulation, and design and engineering of utility and communication networks; and support fit-for-purpose infrastructure digital twins through configurations of our *iTwin Platform*.

Benefits of our current Industry Solutions include:

- **Evergreen reality models.** Our reality modeling software maintains engineering-ready 3D models of cities, asset sites, or project sites, incorporating incrementally updated surveys, and thus ensures that project teams or engineering departments can rely on up-to-date geospatial context for digital workflows;
- **Domain specific solutions.** Our Industry Solutions for transportation owners solve such problems as managing their assets, bridge inspections, and determining safe routes for oversize or overweight vehicles. For cities, our solutions help with planning, visualization, and mapping, including 3D mobile mapping. For utilities, our solutions help in the design and operation of electric distribution and transmission networks and substations, and gas and district energy networks;
- **Better resilience.** Our solutions can integrate geotechnical, structural/seismic, and hydrological engineering modeling with evergreen 3D city models to harden infrastructure from flood and other natural hazards, and to apply engineering simulations for mitigation and emergency response;
- **Resource conservation.** Taking full advantage of our solutions can significantly increase efficiency and reduce waste. For instance, our water network modeling tools, applied to compare "as-designed" specifications to observed flows and pressures, can help to non-invasively locate subsurface water network leaks; and
- **Fit-for-purpose infrastructure digital twins.** We leverage our deep domain expertise and our *iTwin Platform* to support fit-for-purpose digital twins, such as our current offerings for industrial plants, water and wastewater networks, and communications towers, as well as asset-specific solutions, powered by *iTwin*, such as those for bridge or dam operators that enable virtual asset inspections, unified access to sensor data, and the ability to identify and classify defects.

Bentley *iTwin* Platform. Our *iTwin Platform* for infrastructure digital twin offerings, solutions, leveraging our infrastructure schemas, enables our users to create and curate cloud-native 4D/5D digital representations of physical infrastructure assets, incorporating underlying engineering information federated with operational and enterprise data, and then to model, simulate, analyze, chronicle, synchronize, track, and predict performance over time. Using digital twins, our users can more fully extend digital workflows across project delivery and asset performance, the entire infrastructure lifecycle, increasing the value of infrastructure engineers' work.

Our **Bentley *iTwin* Platform** powers the **Bentley Infrastructure Cloud** to add digital twin capabilities to our offerings for project delivery, 4D construction, and asset performance offerings. It also supports an emerging ecosystem of third-party developers who can participate by using *iTwin.js*, an open-source development library, to develop desktop, mobile, or web apps that leverage the *iTwin Platform* or that augment our *iTwin* products from us or those from other third parties. While *iTwin.js* is open source, use

Some capabilities of the *iTwin Platform* or of our products built on the *iTwin Platform* do require licenses from us.

Applications from Bentley Systems and third parties can participate in digital twin workflows through connectors, which enable any engineering file format to create an *iModel*, populating the *iTwin Platform* database. An *iModel* is a distributed database based on our infrastructure schema. It maintains transactional information to manage change as data is added or changed.

In 2022, we took further advantage of our *iTwin Platform* to introduce the following productized offerings:

- ***iTwin Experience Platform*** A cloud product that empowers owner-operators' and their constituents' insights into critical infrastructure by visualizing and navigating digital twins, are offered as discrete *iTwin Experience* accelerates engineering firms' "digital integrator" initiatives to create and curate asset-specific digital twins, incorporating their proprietary machine learning, analytics, and asset performance algorithms. *iTwin Experience* acts as a "single pane of glass," overlaying engineering technology ("ET"), operations technology ("OT"), and information technology ("IT") to enable users to visualize, query, and analyze infrastructure digital twins in their full context, at any level of granularity, at any scale, all geo-coordinated and fully searchable; products. These include:
- ***iTwin Capture*** A solution, for capturing, modeling, analyzing, and sharing reality data, that enables enabling users to easily create engineering-ready, high resolution engineering-ready, high-resolution 3D models meshes of infrastructure assets using drone video and survey imagery from any digital camera, scanner, or mobile mapping device. Infrastructure imagery;
- ***iTwin Experience***, for visualizing and navigating digital twins, of any existing assets can accordingly start empowering owner-operators and their constituents with reality modeling, rather than requiring building information modeling ("BIM"). *iTwin Capture* offers the highest-fidelity and most versatile means of capturing reality to serve as the

digital context for surveying, design, monitoring, and inspection processes; insights into critical infrastructure; and

- *iTwin IoT* A solution for acquiring and analyzing sensor data, that enables users to seamlessly incorporate IoT Internet of Things ("IoT") data created by sensors and condition monitoring devices. Infrastructure IoT can be used for real-time safety and risk monitoring in infrastructure operations and construction activities, including to measure and visualize environmental changes, structural movement, or deterioration for condition assessment, maintenance scheduling, and to prompt precautionary interventions. By incorporating real-time data at scale from among hundreds of sensor types, iTwin IoT increases the value of engineering and geotechnical data activities.

The iTwin Platform accordingly powers the Bentley Infrastructure Cloud, which encompasses *ProjectWise*, for project delivery, *SYNCHRO*, for construction; and *AssetWise*, for asset operations. In addition to these specific use cases, benefits of our digital twin solutions broadly to project delivery firms and owner-operators include:

- **Managing change.** The design and construction of an infrastructure asset is complex and can take many years with participation of many different organizations working together as a widely distributed team. An operational asset may be designed to last many decades, with even more different stakeholders. Managing data transactions (who, what, when) against a timeline is key to enabling many digital twin workflows, such as revisiting why a design change was made at a particular point in time, orchestrating data from contributing disciplines to conduct design reviews, or comparing the performance of an asset at different points in time;
- **Advanced insights.** For project delivery, digital twins can reveal insights beyond what would be visible with traditional workflows; for example, a digital twin can show 3D heat maps highlighting where changes in a design have been unusually pervasive, indicating possible design flaws. For asset performance, such insights from digital twins can be used to evaluate different strategies for optimizing operational efficiencies and throughput;
- **Predictive analytics.** For project delivery, digital twins and machine learning can compare the progress of a current project with similar projects that have been previously completed, and identify in advance potential bottlenecks, in time to take corrective action. For asset performance, a digital twin can track observations from various operational inputs against design intelligence to predict future failures and recommend maintenance actions to minimize downtime;
- **Continuous and comprehensive design reviews.** For project delivery, digital twins can aggregate and align design models and data from all sources "on the fly" (without interruptions for translations, and without specialized software) to present immersive 3D status visualization in a web browser for any authorized stakeholder to participate in ongoing interactive design reviews;
- **Convergence of OT, IT, and now ET.** Infrastructure owner-operators are increasingly able to instrument their assets with IoT sensors, producing torrents of OT data that are difficult to interpret. Software advances in IT can in turn make data from enterprise resource systems, such as maintenance work order history, accessible for analytics. But even OT and IT together cannot inform decisions for improved asset performance as sufficiently as when combined with accessibility to comparable analytics from the assets' engineering models, which we refer to as ET. Infrastructure digital twins notably enable the convergence of ET with OT and IT. With infrastructure digital twins, the design intent (the "digital DNA" captured in the digital twins' engineering models and simulations) can serve as a baseline for comparison to IoT-monitored "as-operated" performance, in light of the asset's operations and maintenance history stored in IT systems, to enable integrated analytics to provide timely insights and recommended actions to optimize safety and performance; and
- **Addressing a wide range of emerging use cases.** There are proliferating use cases to address infrastructure lifecycle issues that are made possible by semantically opening up engineering data to be combined with observed operational data. Many of these use cases have heretofore been impractical by virtue of having required multiple disconnected steps in a manual process. For example, maintenance of a bridge traditionally depends upon manual visual inspections, generally requiring human inspectors climbing precariously to capture photographs and to produce written inspection assessments. The work can be dangerous, and entail subjective judgements which may not be repeatable. A digital twin for a bridge, on the other hand, advances periodic inspections to more continuous and/or real-time monitoring. Sensors on the bridge can gather data on traffic flow, vibration, and other indicators. Drones can (increasingly autonomously) capture imagery to be processed into a high-resolution reality model of the bridge, to which artificial intelligence (machine learning) can be applied to recognize cracks, corrosion, or other defects or changes in the bridge that may affect structural integrity. The digital twin's structural models (which were initially developed to validate the "as-designed" capacity) can then be reapplied to the "as-operated" bridge conditions, to indicate to engineers potential needs for maintenance or remediation interventions. In addition to comparable operational engineering use cases for every existing infrastructure asset, there are at least as many non-engineering use cases where infrastructure digital twins can be leveraged, such as 3D city models being used to adapt for mobility and safety under pandemic lockdowns.

Comprehensiveness of Our Offerings

Our offerings are comprehensive across professional disciplines, lifecycle stages, infrastructure sectors, and geographies, resulting in what we believe to be durable competitive advantages:

Professional Disciplines. Each infrastructure project requires seamless and deep collaboration among professional disciplines, which can include civil, structural, geotechnical, subsurface, engineers, and process engineers, architects, engineers; architects; geospatial professionals, professionals; city and regional planners, contractors, fabricators, planners; contractors; fabricators; and operations and maintenance engineers. Our open modeling and open simulation applications facilitate iterative interactions between disciplines and coordination across project participants. Additionally, we believe our collaboration systems lead the market in managing infrastructure engineering firms' preferred work-in-progress workflows.

For example, to illustrate the benefits of interdisciplinary digital workflows in roadway design, our offerings' comprehensiveness can enhance both safety and economics by enriching the interfaces between geotechnical (earthworks) and structural analyses to share full 3D modeling details. Previously, structural

decisions tended to be based on just a single imported parameter for subsurface foundation strength, frequently resulting in designs that included specifications and reinforcing materials beyond what was necessary to sufficiently mitigate risk.

The importance of integrating our offerings broadly across disciplines is also a reason that we have always prioritized interoperability with competitors' design tools. For major projects, owners and their contractors want to have the choice of the best professionals in every discipline, rather than limiting their choices to those using a particular software vendor's applications. Our offerings win acceptance within major organizations and projects both through our breadth of applications, and through each application's virtuosity in interpreting and emulating formats beyond our own.

Lifecycle Stages. Both project delivery enterprises and owner-operators benefit from our solutions, software, which enable digital workflows to extend between project and asset lifecycles, from design to construction and ultimately asset management. This capability allows our users' digital engineering models to be leveraged as the context for real-time condition monitoring to achieve better and safer operations and maintenance.

For an example of advantageous digital workflows from projects to assets, consider our solutions for permitting and routing of over-weight and over-sized loads by departments of transportation. Instead of routing based merely on static maximum load ratings for each bridge, we use actual bridge design models for dynamic structural simulations, and 3D clearances of the actual load configurations. As a result, user organizations are able to engineer safe routes to maximize commerce while protecting bridge longevity.

Infrastructure Sectors. Most major engineering and project delivery firms pursue an ever-changing mix of projects across the public works/utilities, industrial, resources, and commercial/facilities sectors and for flexibility tend to favor an infrastructure engineering software vendor whose portfolio correspondingly spans their full breadth. This comprehensiveness provides diversification for our own business, as an incidental advantage. For example, when there have been cyclical downturns in the primarily privately-financed industrial, resources, and commercial/facilities sectors, we have historically witnessed offsetting counter-cyclical government investment in public works/utilities.

Geographies. While design codes may vary by country, infrastructure purposes and engineering practices are fundamentally the same throughout the world, which makes it possible for our infrastructure modeling applications to be used globally. Our offerings are available in most major languages, supporting country-specific design codes, standards, and conventions. Our development teams are also globally dispersed, due in part to acquisitions made in various countries, but also to provide any needed last-mile localization of our applications. Our global comprehensiveness enables our project delivery accounts to compete more efficiently across geographic markets, thus also providing global supply-chain sourcing choices for owners.

The Digital Twins Opportunity

We believe that digital progress in infrastructure advancement has to date lagged other economic domains for several reasons, including that:

- most existing infrastructure assets predate engineering modeling software;
- engineers' work, including by way of BIM or geographic information systems ("GIS"), has been sequestered in native file formats that amount to "dark data," inaccessible without the software that was used to create it, and therefore unavailable for use in digital workflows or analytics; and
- construction processes are often fragmented and isolated from digital workflows altogether, resulting in engineering information being effectively abandoned between the project and the asset lifecycle phases of infrastructure.

Over our company's history, as computing capabilities have advanced, the scope of infrastructure engineering software has correspondingly increased. However, project and asset lifecycle software markets have developed independently from one another and connecting digital workflows have not been offered. We believe that the new advancement of BIM from siloed project-specific software including for computer-aided design (CAD) and GIS building information modeling (BIM), and asset-specific software including for geographic information systems (GIS), to unified and "evergreen" infrastructure digital twins will have the effect of merging what have been to date been separate market spaces as well as enabling new use cases that were not possible or practical with previous technologies.

Period	Project Lifecycle Software	Asset Lifecycle Software
1985 – 1995	2D Drafting (Computer Aided Design or CAD): Workstations and then personal computers make possible interactive graphical applications to automate the creation of previously manually drafted 2D engineering drawings.	2D Mapping: Workstations and personal computers make possible interactive graphical applications to automate the creation of maps.
1996 – 2005	Collaboration: Networked personal computers and servers provide platforms for file-sharing and referencing. CDEs are introduced.	G/S: Networked personal computers and servers enable querying and visualization of geographic data.
2006 – 2015	3D BIM: Increased personal computing power enables the development of 3D applications for design of specific asset types including buildings, process plants, roads, and water networks. CDEs and the internet lead to global work-sharing and collaborative BIM.	Geospatial: Increased computing address space enables geo-coordinated engineering models. GPS technology enables alignment of digital components and real-world coordinates. Asset Performance Management ("APM"): solutions are introduced for reliability-centered maintenance and risk-based inspection.
2015 – 2018	Reality Modeling: Advances in digital imagery, unmanned aerial vehicles ("UAVs" or "drones"), and specialized software enable the automated capture of "as-operated" conditions of an asset or site in an engineering-ready, geo-coordinated 3D model. Cloud ubiquity enables <i>Common Data Environments</i> to evolve into <i>Connected Data Environments</i> .	APM evolves into Asset Performance Modeling , with engineering models recalibrated to reproduce and understand observed behaviors, and apply algorithms and analytics to derive insights and drive decisions.
2019 – Present	4D Digital Twins: Digital twins make possible the simulation of the behavior and the visualization (including through both virtual and augmented reality environments) of the changes of a project or infrastructure asset over time. Digital twins are continually updated in a cloud database and remain current and "evergreen," over the full project and asset lifecycle, through continuous surveying of the physical context and embedded links to inputs from connected IoT sensors in the operating asset. With digital twins, users are empowered to better understand the impact of changes over time for projects and assets to improve project, construction, and operational efficiencies, predictability, and overall outcomes, while the leveraging of artificial intelligence and machine learning automates processes and workflows.	
2022	The Industrial Metaverse: Many of the use cases for digital twins – visualization, real-time collaboration and enhanced simulation – are well served by emerging and immersive technologies that support the metaverse, including virtual reality headsets and holographic technology that simulates the real world. We are supporting this new technology enthusiastically by facilitating interoperability between our digital twin technology and the consumer-facing interfaces created by prominent gaming and mixed-reality leaders, such as Epic, Nvidia, and Microsoft, thereby enabling iTwin platform to provide the key content that makes the industrial metaverse valuable for purposes including 4D planning, autonomous inspection, remote operations, and real-time collaboration.	

To enable infrastructure engineering to catch up to other sectors and to advance in "going digital," we have enabled infrastructure digital twins, cloud-provisioned digital representations of projects and assets that incorporate and converge their 3D physical conditions (digital context) for reality, their underlying engineering information (digital components) for veracity, and their 4D timeline of changes (digital chronology) for fidelity, enabling the merging of project and asset lifecycle workflows. This merging, for example, enables, among other things, carbon assessment in infrastructure digital twin solutions to allow for the benchmarking, assessment, and reduction in carbon embodied in infrastructure assets.



Digital twin solutions are now made possible by new technologies including UAVs and their intrinsic "surveying" sensors, machine learning, cloud computing, open-source development libraries, distributed ledger software, and mixed-reality visualization.

Our software to leverage these advancements for digital twin offerings includes:

- **Reality modeling software**, which processes any combination of overlapping digital photography, video, and scanned imagery to produce a 3D reality model. Our software then uses machine learning to recognize and classify components within the 3D model (such as equipment, structural elements, pipes, valves, tags, and nameplates). This process populates the reality model's digital context with these digital components, adding intelligence which can be aligned with engineering models from the design stage; and
- **iModels**, which can be created through connectors which we provide for our own engineering applications or for the major third-party applications (and which can be developed for any others using our Application Programming Interfaces ("APIs")). Connectors transform data from the application's proprietary format to correspond to the iModel's distributed database schema. Since the iModel schema is comprehensive across infrastructure engineering disciplines (and can be extended as needed), all project and asset data can be aligned semantically and spatially with all other relevant models and data, allowing all this information to be accessed and queried to maximize the digital twin's values of reality, veracity, and fidelity.

We believe that the growing adoption of infrastructure digital twins will serve to overcome the factors that have held back the digital advancement of infrastructure engineering and will facilitate the broader use of intelligent engineering data in the operation of infrastructure assets. Moreover, we believe that due to the comprehensiveness of our

solutions offerings across project and asset lifecycles, infrastructure digital twins and newly enabled digital workflows spanning design, construction, and operations will most particularly benefit our users and enhance our competitiveness. To further benefit us

Our Commercial Offerings

Licensing and Subscriptions

We offer a variety of licensing and subscription options so that users can choose what works best for them, their project, and their organization.

For larger organizations with centralized management of their engineering software portfolio, we offer our Enterprise 365 ("E365") subscription. Our E365 subscription is an all-inclusive global consumption-based plan which provides access to our comprehensive portfolio of solutions with uniform pricing across all countries. E365 subscriptions require a Cloud Services Subscription ("CSS") (as described below) and are charged to accounts primarily based upon daily usage or elective subscriptions, dependent on product. They are also inclusive of "Success Plans" (described below). Our ProjectWise and AssetWise enterprise collaboration solutions utilized under E365 are charged based on the total number of users within a calendar quarter, or fixed asset bands, respectively. While the majority of our E365 subscriptions revenue is attributed to daily consumption of our applications, E365 subscriptions can contain floors or collars on usage charges.

A perpetual license for Bentley software is a one-time purchase with an annual maintenance subscription, called SELECT, which includes 24/7 technical support, access to learning resources, and the ability to exchange licenses for other software once a year. In addition, SELECT offers license pooling, which enables software access from multiple computers, and term licenses, which enables users to access software beyond their license entitlements for monthly or quarterly periods to cover short-term surges in the long run, their workload.

We also offer a 12-month named-user subscription including license, training, and knowledgeable engineering support procured through our e-store, Virtuosity, which is a convenient and cost-effective way for infrastructure professionals in small- and medium-sized businesses ("SMBs") to access Bentley software.

We deliver our *iTwin Ventures* Bentley Infrastructure Cloud initiative invests capabilities under our CSS, charged quarterly based on the number of users of various levels of functionality. Pricing includes cloud provisioning, although some accounts elect on-premises and/or hybrid hosting.

CSS streamlines the procurement, administration, and payment process for us and our accounts for cloud offerings, term licenses, and recurring services. Participants in early-stage our E365 program use CSS as the funding mechanism for their subscription. At the end of 2023, accounts representing approximately 60% of our total ARR⁽¹⁾ had chosen to institute, for licensing of our software, companies building our commercial models eligible under CSS.

Success Plans and Services

For enterprise accounts, we have transitioned from a traditional paradigm of on-demand technical support, and professional services contracted episodically, to instead delivering proactive and continuous engagement with users and accounts through "Success Plans." Success Plans are designed with business outcomes in mind, ensuring that accounts receive the best results from our software. Working collaboratively with our accounts, our User Success specialists, consisting of over 600 colleagues, most with domain experience and credentials in infrastructure engineering, deliver Success Plans through structured engagements based on explicit and standardized "Success Blueprints" that include virtual or in-person engagements with subject matter experts. Success Plans, based on allotted credits toward multiple Success Blueprints per calendar quarter, are bundled into our E365 subscription.

We also offer specialized digital twin integration services and consulting through our Cohesive business unit (described in more detail below), primarily to accounts that use IBM Maximo and our AssetWise solutions especially those leveraging for managing their infrastructure asset operations and maintenance.

⁽¹⁾ Refer to the section titled "Key Business Metrics" included in Part II, Item 7 of this Annual Report on Form 10-K for additional information, including our *iTwin* platform, definition and our use of ARR.

Our Primary Growth Initiatives Commercial Offerings

Incremental to Licensing and Subscriptions

We offer a variety of licensing and subscription options so that users can choose what works best for them, their project, and their organization.

For larger organizations with centralized management of their engineering software portfolio, we offer our long-standing programmatic acquisition strategy, since 2020 we have determinedly invested internal resources to augment our organic growth rate, with increasing success, through the following primary growth initiatives:

- **For Accretion in Enterprise Accounts: E365 Success Teams.** Enterprise 365 ("E365") subscription. Our E365 subscription is an all-inclusive global consumption-based plan which provides access to our premier comprehensive portfolio of solutions with uniform pricing across all countries. E365 subscriptions require a Cloud Services Subscription ("CSS") (as described below) and are charged to accounts primarily based upon daily usage or elective subscriptions, dependent on product. They are also inclusive of "Success Plans" (described below). Our ProjectWise and AssetWise enterprise subscription that bundles virtually-delivered expert services through our Success Force with our software collaboration solutions enabling us to work strategically with subscriber accounts to achieve utilized under E365 are charged based on the business outcomes they seek. Through our embedded Enterprise Success teams and established Success processes, E365 accounts prioritize each total number of users within a calendar quarter, their choices among or fixed asset bands, respectively. While the majority of our growing library of "Blueprints" for digital workflows. The Blueprints for establishing and propagating these workflows, which increase productivity and throughput by leveraging our products and cloud services, are implemented by our virtually dedicated Success professionals, most of whom are credentialed and experienced infrastructure engineers. In each E365 account's quarterly business review, the completed Blueprints are assessed, and newly prioritized Blueprints assigned. We have honed this process and are continuously improving our Blueprints based on feedback in their adoption. Accordingly, we have substantiated that E365 helps our users implement, propagate, and upgrade our solutions more quickly, encouraging greater subscriptions revenue is attributed to daily consumption of our applications, E365 subscriptions can contain floors or collars on usage charges.

A perpetual license for Bentley software is a one-time purchase with an annual maintenance subscription, called SELECT, which includes 24/7 technical support, access to learning resources, and stronger account relationships. the ability to exchange licenses for other software once a year. In addition, SELECT offers license pooling, which enables software access from multiple computers, and term licenses, which enables users to access software beyond their license entitlements for monthly or quarterly periods to cover short-term surges in their workload.

We intend also offer a 12-month named-user subscription including license, training, and knowledgeable engineering support procured through our e-store, Virtuosity, which is a convenient and cost-effective way for infrastructure professionals in small- and medium-sized businesses ("SMBs") to continue to expand access Bentley software.

We deliver our Bentley Infrastructure Cloud capabilities under our CSS, charged quarterly based on the reach number of users of various levels of functionality. Pricing includes cloud provisioning, although some accounts elect on-premises and/or hybrid hosting.

CSS streamlines the procurement, administration, and payment process for us and our accounts for cloud offerings, term licenses, and recurring services. Participants in our E365 program use CSS as the funding mechanism for their subscription. At the end of 2023, accounts representing approximately 60% of our E365 subscription within ultimately virtually all of our enterprise accounts;

- total ARR_{For Penetration and Accretion in Small and Medium-Sized Businesses ("SMBs")}: **Virtuosity.**(1) Our Virtuoso subscription, which was our first ecommerce offering ever, combines the benefits had chosen to institute, for licensing of our software, as well as our Success Force. Through a software subscription for each individual practitioner and the bundled availability of "keys" entitling expert assistance, SMBs are led to take advantage of the full breadth and depth of our software solutions enabling cost-effective implementations and increased usage. Initially, this Virtuosity-branded business was staffed with inside sales colleagues, many with an engineering background, and we continue to grow this global group now exceeding 160 quota carriers. However, our strategy for SMBs, in competition with competitors who reach these prospects through typically small channel partners, is to transition an ever-greater portion of the interaction to be via "low touch" and ultimately "no touch" digital experience. The deployment and development of digital technologies for this is a substantial part of our capital program. New business from SMB accounts, including from hundreds of new "logos" each quarter, has become a substantial contributor to our overall Annualized Recurring Revenues (ARR) growth, and we are encouraged to continue and increase this Virtuosity investment; and commercial models eligible under CSS.

Success Plans and Services

- Catalyzing For enterprise accounts, we have transitioned from a traditional paradigm of on-demand technical support, and professional services contracted episodically, to instead delivering proactive and continuous engagement with users and accounts through "Success Plans." Success Plans are designed with business outcomes in mind, ensuring that accounts receive the Infrastructure Digital Twin Ecosystem: BSY Investments. We believe more than ever that infrastructure digital twins will provide the greatest benefits best results from "going digital" our software. Working collaboratively with our accounts, our User Success specialists, consisting of over 600 colleagues, most with domain experience and credentials in infrastructure engineering, as deliver Success Plans through structured engagements based on explicit and standardized "Success Blueprints" that include virtual or in-person engagements with subject matter experts. Success Plans, based on allotted credits toward multiple Success Blueprints per calendar quarter, are bundled into our E365 subscription.

We also offer specialized digital twins enable the practices integration services and workflows of consulting through our users Cohesive business unit (described in more detail below), primarily to become more data-centric. This evolution, we believe, will enable accounts that use IBM Maximo and our users to apply new technologies such as machine learning AssetWise solutions for managing their infrastructure asset operations and artificial intelligence to their projects and will create opportunities for engineering services to introduce data-centric offerings to owner-operators, such as proprietary analytics, benchmarking, and for data quality improvement. While we intend for our iTwin Platform to serve as the foundational system that makes all these data-centric benefits possible, their realization depends upon a digital twin ecosystem to provide these surrounding data services, which fall outside of our own preferred business focus. However, while engineering firms (which make up approximately half of our existing business) express interest in this "digital integrator" services opportunity, they lack firsthand experience or examples of successful business models. Hence, Cohesive represents our own investment to create a captive global "digital integrator." Its charter is to adopt and prove successful commercial models that we can subsequently demonstrate and impart to engineering firms, who could together provide at scale these valuable digital integrator services to all infrastructure owner operators, accelerating infrastructure digital twins. In addition, our corporate venture capital fund iTwin Ventures is chartered to foster digital twin innovations through startups and emerging companies. iTwin Ventures also evangelizes and may initially subsidize the adoption of our iTwin Platform by many investee companies and others. We believe these investments will catalyze the further propagation of digital twins and, accordingly, the consumption of our solutions.maintenance.

Our Software Offerings

Our software offerings are managed within **Engineering Applications, Geoprofessional Applications, Enterprise Systems, Industry Solutions, and iTwin Platform.**



Engineering Applications

We undertake to provide comprehensive open modeling and open simulation applications for infrastructure design integration.

Our open modeling applications include:

- MicroStation, for flexible 3D design and documentation providing the common modeling environment upon which our applications are built;
- OpenRoads, for the planning, 3D design, and documentation of roads and highways;
- OpenRail, for the planning, 3D design, and documentation of rail and transit systems;

- *OpenPlant*, for the 2D and 3D design and documentation of process plants;
- *OpenBuildings*, for the 3D design and documentation of buildings and their integrated structural, HVAC, electrical, and plumbing systems;
- *OpenBridge*, for the 3D design and documentation of bridges;
- *OpenSite*, for the optimal planning, 3D design, and documentation of building, residential development, and infrastructure sites; and
- *OpenFlows*, for water, wastewater, and stormwater system planning, design, and operations, incorporating hydrological, hydraulic, and flood modeling.

Our open simulation applications include:

- *STAAD* (1) Refer to the section titled "Key Business Metrics" included in Part II, Item 7 of this Annual Report on Form 10-K for additional information, including our definition and *RAM*, for analysis and simulation respectively our use of infrastructure and building structural performance;
- *ADINA*, for nonlinear simulation and analysis;
- *SACS*, for analysis and simulation of offshore structural performance;
- *MOSES*, for analysis and simulation of floating structures;
- *AutoPIPE*, for analysis and simulation of pipe stress in industrial process plants;
- *SITEOPS*, for simulation of compliant site layout, and optimization of earthworks, drainage, and parking;
- *CUBE*, for multi-modal transportation network modeling and land-use modeling;
- *EMME*, for multimodal urban, regional, and transport planning; and
- *LEGION*, for pedestrian traffic simulation. ARR.

Geoprofessional Applications

We undertake to provide comprehensive modeling and simulation of near and deep subsurface conditions.

Our applications include:

- *Leapfrog*, for 3D implicit modeling designed to rapidly integrate, communicate, and interpret geological data;
- *AGS Workbench*, for processing, inversion, and visualization of geophysical data;
- *GeoStudio*, for integrated geotechnical analysis for analyzing slope stability, groundwater flow, and heat and mass transfer in soil and rock;
- *Imago*, for the capture and management of drilling core images;
- *MX Deposit*, cloud drill hole software for simplifying and controlling how drill and other field data is collected, managed, and shared throughout the lifecycle of an ore deposit from early exploration through to mine production;
- *Oasis montaj*, for the quality control, correction, visualization, analysis, and interpretation of geophysical, geologic and geochemical data;
- *PLAXIS*, for geotechnical analysis to solve common and complex geotechnical problems, including advanced analysis for excavations, foundations, tunnels, and other infrastructure projects; and
- *OpenGround*, for geotechnical information management for collecting, reporting, managing, visualizing, analyzing, and accessing geotechnical data.

Enterprise Systems

Our Enterprise Systems, which include solutions for both project delivery and asset performance, are powered by our iTwin Platform and infrastructure schemas, and integrate with our engineering applications to enable better creation, delivery, and ongoing operation of better infrastructure, through complete and evergreen digital twins. These offerings, which combine to form the Bentley Infrastructure Cloud, include the following:

Our Project Delivery systems support collaboration, work-sharing, and 4D construction modeling for infrastructure project delivery enterprises and include:

- *ProjectWise*, for helping teams to manage, share, and distribute work-in-progress engineering content. *ProjectWise* enables all stakeholders involved in design and engineering to share and find information, conduct collaborative design reviews, and manage contractual exchanges faster for maximum team productivity;
- *4D Design Review*, a *ProjectWise* service built on the iTwin Platform that allows project participants to leverage a digital twin throughout the project delivery lifecycle and that provides browser-level immersive visualization, change management, and project analytics. Through our infrastructure schemas, this solution also aligns design file

data across multiple disciplines for comprehensive 3D and 4D design reviews and across all projects to understand dependencies, and to reuse datasets, including for machine learning to develop proprietary analytics; and

- **SYNCHRO**, for 4D/5D construction modeling across schedule simulation and immersive virtual or augmented visualization; cloud-based construction operational solutions for project and field management; and advanced work packaging, inclusive of engineering, construction, and installation work packages, and trade and task workforce planning.

Our Asset Performance systems manage engineering information and geospatial relationships for operating and provisioning infrastructure across all sectors and include:

- **AssetWise**, for asset performance throughout the operations and maintenance lifecycle of infrastructure assets and their associated networks, in transportation, energy, and communications. **AssetWise** services include:
 - **AssetWise ALIM**, for managing infrastructure asset information and linear networks and for controlling and managing change over the asset lifecycle;
 - **AssetWise Asset Reliability**, for reducing equipment downtime and limiting business risk associated with equipment failures, while increasing safety, reliability, and cost effectiveness;
 - **AssetWise Enterprise Interoperability**, for enabling access to multiple data sources from third-party providers, and integrating them in operations and maintenance workflows;
 - **AssetWise 4D Analytics**, for employing advanced analytics and machine learning, particularly to IoT time series, to gather insights to understand current conditions and predict future performance;
 - **AssetWise Linear Network Management**, for managing transportation network infrastructure and associated information including assets and linear events; and
 - **Sequent Central**, a cloud solution designed for geoprofessional teams to visualize, track, integrate, and manage their subsurface data in a single, centralized, auditable environment.

Industry Solutions

Our Industry Solution offerings solve domain-specific problems for owners of infrastructure assets, and the project delivery ecosystems that support these owners. Many offerings extend **AssetWise** and/or leverage the **iTwin** Platform.

Industry Solution offerings include:

- **iTwin Experience**, for empowering owner-operators' and their constituents' insights into critical infrastructure by visualizing and navigating digital twins by enabling users to visualize, query, and analyze infrastructure digital twins in their full context, at any level of granularity, at any scale, all geo-coordinated and fully searchable. Predecessor products include **OpenCities**;
- **iTwin Capture**, for capturing, analyzing, and sharing reality data, enables users to create engineering-ready, high resolution 3D models of infrastructure assets using drone video and survey imagery. Predecessor products include **ContextCapture** and **Orbit3D**;
- **iTwin IoT**, for acquiring and analyzing sensor data, enables users to seamlessly incorporate IoT data created by sensors and condition monitoring devices. Predecessor products include those from **sensemetrics**, **Vista Data Vision**, and **eagle.io**;
- **AssetWise Linear SUPERLOAD**, for automating the safe routing and permitting of overweight/oversized vehicles;
- **AssetWise Linear Analytics**, for visualizing and understanding vast quantities of linear network data to identify trends and anomalies, and optimize maintenance decisions, for rail or road networks;
- **AssetWise Inspections**, for performing inspections of bridges and related assets;
- **OpenUtilities**, for the design and management of electric, gas, and district energy networks, and substations;
- **OpenTower**, for the design of communications towers, including for 5G capacity;
- **OpenWindPower**, for the design of fixed and floating wind turbine structures;
- **Power Line (PLS)** applications, for design of overhead electric power transmission, distribution, and communication lines and their structures;
- **SPIDA**, for modeling and analysis of overhead electric distribution network systems;
- **PlantSight**, a digital twin solution for operating industrial plants; and
- **WaterSight**, a digital twin solution for water and wastewater networks.

iTwin Platform

Our iTwin Platform for infrastructure digital twins enables Bentley Systems and other third-party developers to build applications and solutions for a wide range of potential digital twin use cases. We have used this platform to create cloud services which complement and extend project delivery systems and asset performance systems offerings, to create fit-for-purpose industry digital twin solutions, and to support an emerging ecosystem of third-party developers. This platform powers the Bentley Infrastructure Cloud and its constituent solutions, which are unified and made interoperable by Bentley Systems' incorporated infrastructure schemas.

The next priority for the iTwin Platform is to improve our modelling and simulation applications by incorporating the simultaneous creation of iModels along with existing deliverable files. We expect that users of such applications will accordingly gain new data-centric benefits to make their projects more efficient, more connected, and the results more valuable than before. Rather than disrupting our users' existing workflows, we expect that this will be accomplished by seamlessly augmenting their current tools, file formats, and deliverables.

Our Commercial Offerings

Licensing Models and Subscriptions

Our applications are offered through perpetual licenses or term licenses, priced dependent on the country. We offer a variety of purchase licensing and use. Most accounts owning perpetual licenses subscribe to our SELECT coverage which, in addition to providing support subscription options so that users can choose what works best for them, their project, and upgrades, enables the use of their organization.

For larger organizations with centralized management of their licenses for each product to be pooled within each country. For most larger accounts (generally a minimum of \$100,000 annualized recurring revenues), engineering software portfolio, we offer our enterprise Enterprise 365 ("E365") subscription. Our E365 subscription offerings provide complete and unlimited is an all-inclusive global consumption-based plan which provides access to our comprehensive portfolio of solutions. Our solutions with uniform pricing across all countries. E365 subscription is subscriptions require a global consumption-Cloud Services Subscription ("CSS") (as described below) and are charged to accounts primarily based plan with consumption measurement durations of less than one year, primarily priced uniformly per application per day of actual usage in any country, and/or elective subscriptions, dependent on product. They are also inclusive of Success Services "Success Plans" (described below) delivered by our colleagues to assist with expanding. Our ProjectWise and gaining AssetWise enterprise collaboration solutions utilized under E365 are charged based on the most value from usage total number of our software. Prior to users within a calendar quarter, or fixed asset bands, respectively. While the launch majority of our E365 subscription in 2018, we traditionally offered an enterprise license subscription ("ELS"), which entitles unlimited use of any subscriptions revenue is attributed to daily consumption of our applications. E365 subscriptions can contain floors or collars on usage charges.

A perpetual license for Bentley software is a one-time purchase with an annual fixed fee, reset annually generally based on actual usage (within each country) maintenance subscription, called SELECT, which includes 24/7 technical support, access to learning resources, and the ability to exchange licenses for the previous other software once a year. Almost all of in addition, SELECT offers license pooling, which enables software access from multiple computers, and term licenses, which enables users to access software beyond their license entitlements for monthly or quarterly periods to cover short-term surges in their workload.

We also offer a 12-month named-user subscription including license, training, and knowledgeable engineering support procured through our largest ELS accounts have upgraded e-store, Virtuosity, which is a convenient and cost-effective way for infrastructure professionals in small- and medium-sized businesses ("SMBs") to E365, and each quarter many of the largest remaining SELECT subscriber accounts upgrade to the E365 program.

access Bentley software.

Our We deliver our ProjectWise Bentley Infrastructure Cloud and AssetWise Enterprise Systems are offered capabilities under our cloud services subscription program, CSS, charged quarterly based on actual the number of users of "visas" for various levels of functionality. Visa pricing include Azure Pricing includes cloud provisioning, at our cost, although some accounts elect to continue on-premises and/or hybrid hosting. Commercial models eligible

CSS streamlines the procurement, administration, and payment process for us and our Cloud Services Subscription ("CSS"), such as accounts for cloud offerings, term licenses, and recurring services. Participants in our E365 subscription, entail an annual program use CSS as the funding commitment, generally paid upfront, based on an estimation of services to be used mechanism for the upcoming year. Actual consumption is monitored and invoiced against the deposit on a calendar quarter basis. Accounts are charged only for what gets used, and deposited amounts never expire. their subscription. At the end of 2022, 2023, accounts representing approximately 60% of our total annualized recurring revenues ARR⁽¹⁾ had chosen to institute, our commercial models of CSS and/or E365 consumption funding for licensing of our software. software, our commercial models eligible under CSS.

User Success Plans and Services

Over the last three years, For enterprise accounts, we have reorganized our activities focused on substantive support for existing users and their accounts into our User Success group, consisting of over 600 colleagues, most with domain experience and credentials in infrastructure engineering. User Success has enabled us to transition transitioned from a traditional paradigms paradigm of on-demand technical support, and episodically professional services contracted professional services, episodically, to instead delivering proactive and continuous engagement with users and accounts through "Success Plans." Success Plans are designed with our accounts' business outcomes in mind, ensuring that users and accounts maximize receive the value achieved best results from our solutions. software. Working collaboratively with our accounts, our User Success Specialists specialists, consisting of over 600 colleagues, most with domain experience and credentials in infrastructure engineering, deliver Success Plans through structured engagements based on explicit and standardized "Success Blueprints" that include annual planning, virtual or in-person in-person engagements with subject matter experts, and quarterly business reviews. Typically, our User Success colleagues engage with our accounts remotely. experts. Success Plans, based on allotted credits toward multiple Success Blueprints per calendar quarter, are bundled into our E365 commercial program which subscription.

We also offer specialized digital integration services and consulting through our Cohesive business unit (described in more detail below), primarily to accounts that use IBM Maximo and our AssetWise solutions for managing their infrastructure asset operations and maintenance.

⁽¹⁾ Refer to the section titled "Key Business Metrics" included in Part II, Item 7 of this Annual Report on Form 10-K for additional information, including our definition and our use of ARR.

Our Primary Growth Initiatives

Incremental to our long-standing programmatic acquisition strategy, since 2020 we have determinedly invested internal resources to accelerate organic growth, with increasing success, through the following primary growth initiatives:

- **Accretion in Enterprise Accounts:** We have established that E365 helps our accounts implement, propagate, and upgrade our solutions more quickly, encouraging greater consumption of our software and stronger account relationships. We intend to continue to expand the reach of our E365 subscription within virtually all of our enterprise accounts;
- **Accretion in SMBs:** New business from SMB accounts, including from hundreds of new "logos" each quarter, has grown rapidly among become a substantial contributor to our larger accounts. overall ARR growth⁽¹⁾, and we are encouraged to continue investment in our Virtuosity business and e-store. Development and deployment of a "low touch" and ultimately "no touch" digital experience will enable this business to further scale and align with the market potential; and
- **Catalyzing the Infrastructure Digital Twin Ecosystem:** While engineering services firms (which make up approximately half of our existing business) agree that digital twins are fundamental to the evolution of infrastructure engineering, they tend to lack firsthand experience of introducing data-centric offerings to owner-operators or examples of successful business models. Cohesive represents our own investment to create a captive "digital integrator" to prove business models that we can subsequently impart to engineering services firms, accelerating the adoption of intelligent digital twin solutions.

Our Accounts

We provide our software solutions to over 40,000 41,000 accounts in 194 countries worldwide. Our revenues are balanced and diversified between engineering and construction contracting firms who work together to deliver the design and construction of capital projects (representing 50%, 56% 50%, and 57% 56% of our 2023, 2022, 2021, and 2020 2021 total revenues, respectively), and their clients, the world's public and private infrastructure asset owners and operators (representing 50%, 44% 50%, and 43% 44% of our 2023, 2022, 2021, and 2020 2021 total revenues, respectively).

We bring our offerings to market primarily through direct sales channels, including through our account managers and our Virtuosity inside sales colleagues and e-store, which generated approximately 92% of our 2023 total revenues. We also rely on specialist channel partners in geographic regions where we do not currently have a meaningful presence or where, for some of our offerings, direct sales efforts are less economically feasible. Channel partners accounted for approximately 8% of our 2023 total revenues.

We do not have material account concentration. No account, including any group of accounts under common control or accounts that are affiliates of each other, represented more than 2.0% of our total revenues in 2023 or 2022, or more than 2.5% of our total revenues in 2021, or 2020 2021.

Our Technology

Our business is singularly focused on software for infrastructure engineering, primarily for the world's largest projects and assets. As a result, we manage our software products to meet constraints imposed for fitness to this purpose. Our market position is built on several reputational hallmarks, including:

- ⁽¹⁾generational stability of file formats, corresponding Refer to the long lives section titled "Key Business Metrics" included in Part II, Item 7 of infrastructure projects this Annual Report on Form 10-K for additional information, including our definition and assets;
- commitment to openness and interoperability with competitors' file formats;
- continuity our use of software applications' lifecycles, never jeopardizing users' cumulative investments by requiring them to "start over"; and
- highest capacity and performance, versus competitors, for large infrastructure models and datasets. ARR growth rate.

Application Framework

Our software solutions are delivered using flexible, reusable, and open technology, which results in highly integrated applications and cloud services that support comprehensive digital workflows in a scalable manner. For example, our modeling and simulation applications, including *MicroStation*, leverage a set of reusable components for graphics editing, visualization, solid modeling, and other capabilities. This open framework supports the addition of domain specific features, allowing us to offer highly compatible and well-integrated discipline-specific applications based on this common framework.

Microsoft Integration

Our software leverages Microsoft's platform technologies. We seek to take full advantage of integration with Microsoft Office 365 and other horizontal applications such as Teams for workflows that unify our engineering applications within enterprise environments across all computing form factors and devices.

iTwin Platform

Our iTwin Platform is a collection of cloud services used to create, curate, and leverage digital twins. The platform is used by us to create complementary digital twin offerings for current products, to embed digital twin capabilities in current products, and to support fit-for-purpose digital twin solutions for particular domains. Third parties can use the iModel.js open-source APIs to create desktop, mobile, and web apps, as well as cloud services and agents, that leverage and extend the iTwin Platform. They can create new digital twin

applications or solutions or provide complementary applications or services to existing Bentley Systems and third-party solutions. The iTwin platform is managed by us on Azure providing anywhere, anytime access to infrastructure digital twin solutions for all stakeholders.

Our Licensing and Administration Platform

All of our applications and systems share a cloud-native platform for license pooling, management of subscription entitlements, and usage reporting for us and for accounts, including for commercial consumption metrics. Our platform also logs usage of particular "instrumented" functions within our applications to enable our Blueprints to be of most value. Our platform can also provide in-application messaging to users from our User Success group.

Our Acquisitions

Since our founding, we have purposefully pursued a strategy of regularly acquiring and integrating specialized infrastructure engineering software businesses, including 3622 acquisitions over the past five three years. Most acquired products had already been interfacing with our platform prior to acquisition, and our acquisition purpose is typically to improve their technical and commercial integration.

As a public company, we have been able to make platform acquisitions which appreciably increase our scale and/or the scope of our platform capabilities. Our platform acquisitions have been:

- **Sequent Holdings Limited ("Sequent")** (2021), and subsequent complementary programmatic acquisitions, to enable infrastructure digital twin capabilities to incorporate modeling and simulation of full subsurface depths, and advancing infrastructure resilience and sustainability by helping geoprotessionals to understand environmental conditions and to mitigate environmental risks; and
- **Power Line Systems PLS** (2022), to bring design, analysis, and management of overhead electric power transmission lines and structures to our grid digital twin solutions. Power Line Systems PLS substantially completes the reach of our comprehensive portfolio for the lifecycle integration of grid infrastructure across electrical transmission, substation, and distribution assets, and communications towers.

Our relatively numerous and frequent programmatic acquisitions, which most often "fill white space" within our ecosystem, and add their particular value principally by virtue of enhancing our existing platform comprehensiveness, and accordingly we consider this programmatic aspect of our growth as characteristically within our mainstream business performance (unlike platform acquisitions). Our average historical annualized recurring revenues ARR growth rate from programmatic acquisitions over the last five past three years has been approximately 1.5% 1% measured on a constant currency basis. Examples of recent programmatic acquisitions, along with their purposes, include:

- **GroupBC** (2020), to bring additional common data environment solutions for construction projects and infrastructure assets, and federate to iTwin cloud services, extending the value of project and asset information through digital twins;
- **Cohesive Solutions** (2020), and subsequent complementary programmatic acquisitions, to bring digital integrator expertise for the convergence, through digital twin cloud services, of digital engineering models (ET), with IT and OT, for infrastructure assets in the utilities, energy, and facilities sectors;
- **Inro** (2021), to add traffic simulation software for multi-modal mobility digital twins;
- **Vista Data Vision** (2021), to add intrinsic IoT capabilities for infrastructure digital twins to incorporate real-time sensor data. By virtue of the resulting "infrastructure IoT" standardization, the full IoT ecosystem becomes seamlessly accessible for IT/OT/ET integration through infrastructure digital twins;
- **SPIDA Software** (2021), adds a key element to our grid digital twin solutions, the design, analysis, and management of utility pole systems, which deliver the environmentally vulnerable "last mile" of critical infrastructure for vital energy and communications;
- **Adina R&D** (2022), adds nonlinear simulation capabilities to users of our comprehensive modeling and simulation software portfolio for infrastructure engineering; and
- **Vetasi** (2022), acquired through Cohesive, adds the largest IBM Maximo and enterprise asset management system consultancy team across Europe, Africa, and ASEAN countries, with headquarters in the United Kingdom and operations based in Poland, Indonesia, South Africa, Spain, Ukraine, and Australia.

Our Competition

The market for our software solutions is highly competitive and subject to change. We compete against large, global, publicly-traded companies that have resources greater than our own, and also against small, new, or geographically-focused firms that specialize in developing niche software offerings. While we do not believe that any competitor offers a portfolio as comprehensive as ours, we do face strong competition, varying by infrastructure lifecycle phase and sector:

- our key competitors in **public works/utilities** **Public Works/Utilities** applications include Autodesk, Inc., Trimble Inc., and Hexagon AB;
- our key competitors in **industrial Resources** applications include Hexagon AB, the AVEVA unit of Schneider Electric, and Dassault Systèmes;
- our key competitors in **resources** **Industrial** applications include Hexagon AB, the AVEVA unit of Schneider Electric, and Dassault Systèmes;
- our key competitors in **commercial/facilities** **Commercial/Facilities** applications include Autodesk, Inc., Nemetschek SE, and Trimble Inc.;
- our key competitors in project delivery systems include Autodesk, Inc. and Oracle Corporation; and

- our key competitors in asset performance systems include Aspen Technology, Inc., the AVEVA unit of Schneider Electric, Environmental Systems Research Institute, Inc., Esri, and General Electric Corp. Company.

(1) Refer to the section titled "Key Business Metrics" included in Part II, Item 7 of this Annual Report on Form 10-K for additional information, including our definition and our use of ARR growth rate.

The principal competitive factors affecting our market include:

- product features, performance, and effectiveness;
- reliability and security;
- product line breadth, depth, openness and continuity;
- comprehensiveness of offerings across disciplines and infrastructure sectors;
- specification by and endorsement of infrastructure owners, and degree of adoption across the relevant supply chain;
- familiarity and loyalty by professionals throughout their training and careers;
- ability to integrate with other technology;
- capacity to operate at scale;
- capabilities for configurability and APIs;
- ease of use and efficient workflows; technologies;
- price, commercial model, and total cost of use;
- support of industry standards;
- strength of sales and marketing efforts; and
- brand awareness and reputation.

We believe we compete favorably against our competitors based on the factors above and that we distinguish ourselves through the comprehensiveness of our comprehensive software portfolio, our commitment to both integration and interoperability across the entire infrastructure lifecycle, our flexible commercial models, and our direct sales channels.

Our Sales and Marketing

We bring our offerings to market primarily through direct sales channels that generated approximately 92% of our 2022 total revenues. Our direct sales channel includes:

- Account Managers, who are responsible for our largest accounts. For pre-sales technical activities, Account Managers are supported by the engineering domain experts within our User Success organization; and
- Our Virtuosity inside sales colleagues and global ecommerce platform, which serves primarily our smaller- to medium-sized prospects and accounts, incorporating our Success Force technical experts who help to sell to and advise users across our account base.

We rely on specialist channel partners in geographic regions where we do not currently have a meaningful presence or where, for some of our offerings, direct sales efforts are less economically feasible. Channel partners accounted for approximately 8% of our 2022 total revenues.

Sales cycles for our applications tend to be relatively short, measured in weeks. The most prevalent transactions are increases by accounts in their use of our applications already in use. Our sales model allows and encourages accounts to try usage of our applications that are new to them with minimal obligation. We act upon our logs of such new usage to assign user success colleagues to help the new users in this expanded adoption.

Our ProjectWise and AssetWise Enterprise Systems offerings are generally sold through either proactive proposals or responses to requests for proposal, so sales cycles for those offerings range from months to several quarters. We have a comprehensive global proposals team to assure appropriate business development resources are allocated, to quality-assure efficient and effective proposal contents, and to maximize the capture ratio for our proposal pursuit.

Our marketing functions include:

- Corporate marketing, to build brand awareness, brand equity, and thought leadership, including through corporate events and programs covering industry trends and challenges, and to conduct market research and industry studies;
- Industry and product marketing, for demand generation through digital marketing channels, including our website, Internet advertising, webinars, and virtual events, and paid and organic social media, and through traditional marketing channels such as trade print advertising, press releases, editorial placements, industry-specific trade shows and

conferences, in-person seminars, and locally-sponsored events; and

- **Regional marketing**, to localize and deliver our marketing programs throughout the world.

We also invest in our annual *Year in Infrastructure* Conference, which brings together leading infrastructure thought leaders from around the world for presentations on innovative projects, to learn about the latest advances to our applications and cloud offerings, and to network and share best practices. Our associated *Year in Infrastructure and Going Digital Awards* in 2022, which was livestreamed across the globe, attracted over 250 project nominations from our accounts to be judged by independent juries in 12 categories for digital advancements in infrastructure engineering.

Our Research and Development

We continue to make substantial investments in research and development because we believe the infrastructure engineering software market presents compelling opportunities for the application of new technologies that advance our current solutions. Our research and development roadmap balances technology technological advances and new offerings with continuous enhancements to existing offerings. Our allocation of research and development resources is guided by management-established priorities, input from product managers, and user feedback from various channels including users and sales force feedback.

We had approximately 2,100 colleagues engaged globally in software research and development as of December 31, 2022. Each of our product advancement groups for Engineering Applications, Geoprofessional Applications, Enterprise Systems, and Industry Solutions have research and development resources and responsibilities. Our iTwin Platform group consists of approximately 200 colleagues and is entirely devoted to the rapid development of new and incremental cloud-native services for infrastructure digital twins. Our separate Technology office assesses the potential of new software technologies and sources user-facing teams.

As part of our resource allocation process, we also conduct a cost-benefit analysis of acquiring available technology in the marketplace versus developing our own solutions. Our Portfolio Development office, in addition to pursuing appropriate acquisitions and digital-integrator startups, allocates funding for internal "acceleration" projects, to "make" rather than "buy." Each such project is staffed with colleagues dedicated to the "intrapreneurial" incubation of a new offering, which is brought back to its respective sponsoring product advancement group after market introduction.

For the years ended December 31, 2022, 2021, and 2020, our research and development spending was \$257.9 million, \$220.9 million, and \$185.5 million, respectively, and as a percentage of our total revenues was 23.5%, 22.9%, and 23.1%, respectively.

Our Intellectual Property

We believe that the success of our business depends more on the quality of our proprietary software, solutions, technology, processes, and domain expertise than on copyrights, patents, trademarks, and trade secrets. While we consider our intellectual property rights to be valuable, we do not believe that our competitive position depends primarily on obtaining legal protection for our software solutions and technology. Instead, we believe that our competitive position depends primarily on our ability to maintain a leadership position by developing innovative proprietary software, solutions, technology, information, processes, and know-how. Nevertheless, we rely on a combination of copyrights, patents, trademarks, and trade secrets in the United States ("U.S.") and other jurisdictions to secure our intellectual property, and we use contractual provisions and non-disclosure agreements to protect it. As of December 31, 2022 December 31, 2023, we had 143 168 patents granted and 61 60 patents pending in the U.S., the first of which expires on January 3, 2023 June 28, 2024, and 27 33 patents granted and 59 patents pending internationally, the first of which expires on September 9, 2023 January 12, 2025. In addition, from time to time we enter into collaboration arrangements and in-bound licensing agreements with third parties, including certain of our competitors, in order to expand the functionality and interoperability of our software solutions. We are not substantially dependent upon any one of these arrangements, and we are not obligated to pay any material royalty or license fees with respect to them.

Our patents cover systems and methods relating to various aspects of software for infrastructure design and modeling, collaboration and work-sharing, and infrastructure asset operations. Among other things, our patents address a broad range of issues in infrastructure domains from analyzing building energy usage and structural analysis, railway system maintenance, water network design and operation, and augmented reality, as well as techniques for creating, storing, displaying, and processing infrastructure models.

To innovate and increase our strategic position, our software developers are incentivized to alert our internal patent committee to innovations that might be patentable or of strategic value. In 2022, 2023, our patent committee reviewed 26 16 invention disclosures submitted by our software developers, and filed 26 15 U.S. and two 12 foreign patent applications, while 17 14 U.S. and four six foreign patents were granted. We also plan to assess appropriate occasions for seeking patent and other intellectual property protections for aspects of our technology and solutions that we believe constitute innovations providing significant competitive advantages. We have registered 167 171 trademarks, including "Bentley," the Bentley logo, "AssetWise," "Bentley Infrastructure Cloud," "Bentley Open," "iTwin," "MicroStation," "AssetWise," "ProjectWise," "Sequent," "SYNCHRO," and "ProjectWise," "Virtuosity," with the U.S. Patent and Trademark Office and in several jurisdictions outside the U.S.

Our names, logos, website names, Production and addresses, Suppliers

Our principal supplier of cloud services is Microsoft, with whom we have entered into a multi-year contract for a committed level of expenditures for Azure. We are owned by us or licensed by us. This Annual Report on Form 10-K contains trademarks, trade names, in negotiations with additional cloud services providers to expand our delivery capabilities and service marks of other companies, which are the property of their respective owners. Solely for convenience, trademarks and trade names referred to in this Annual Report on Form 10-K may appear without the ®, TM, or SM symbols, but the lack of those references is not intended to indicate, in any way, that we will not assert, to the fullest extent under applicable law, our rights or the right of the applicable licensor to these trademarks, trade names, and service marks. We do not intend our use or display of other parties' trademarks, trade names, or service marks to imply, and such use or display should not be construed to imply, endorsement or sponsorship of us by these other parties. optimize costs.

Environmental, Social, and Governance ("ESG")

At Bentley Systems, our commitment to ESG is driven by our service to engineering and related professions, and the positive impacts our products enable through the design, building, and operation of the world's infrastructure. Enabling the United Nations' SDGs is our commitment that we will continually innovate in ways that promote sustainable infrastructure and drive progress towards ambitious global goals. Our purpose is to empower SDGs through our users' use of our technology, most notably through infrastructure digital twin solutions, helping to drive resilient and sustainable infrastructure outcomes. In support of that vision, we have combined the two acronyms ESG and SDG to form ES(D)G, our approach to conducting our business in ways that ensures trust and responsibility by empowering sustainable development goals and bringing to light the environmental handprint of our software and services. In 2022, 2023, we continued to build upon our strong commitment to sustainability with an emphasis on strategy, governance, goal setting aligned with leading standards and transparency.

ESG Strategy

continually improving our reporting. In our second the third year of our formal ESG Environmental, Social, and Governance ("ESG") strategy, we wanted to engage continued our regular engagement with stakeholders to assess our current performance and ensure that our priorities are aligned with their needs. We conducted our inaugural ESG materiality assessment by interviewing directors, executive leadership, and colleagues from across the organization as well as key accounts, users, suppliers, and investors to determine the areas of ESG that are most important for our business and to our stakeholders. The results showed us that we are well aligned with our stakeholders and identified the topics that will be the focal point of our ESG efforts. The full details of this assessment will be released in our inaugural ESG report later this year.

From this assessment, our ESG steering committee is working to develop approaches to manage and improve on priority ESG topics. One such area is our climate strategy, where we have made significant progress in the last year. While our products support climate solutions for our users, we learned through our engagement that our stakeholders would like us to align our business with leading climate science. In 2022, we worked with a climate consultancy firm to quantify our entire greenhouse gas footprint, including our value chain emissions, to understand our current performance and trends. From this analysis, we were able to model feasible pathways to align our business with a Net-Zero future. Late last year, we submitted a near term (2030) climate target to the Science Based Targets initiative (SBTi) to reduce our absolute emissions for direct operations (Scope 1 and 2) and the emissions intensity of our value chain emissions (Scope 3) on an economic intensity basis.

ESG Governance

In 2022, we continued to drive good governance of ESG across our organization through regular engagement and enhanced policies. The sustainability committee of our board of directors met quarterly to assess the progress of our ESG efforts, including engagement in our materiality assessment. We also published new ESG-related policies, including our global tax policy, to ensure proper controls of priority topics. We also increased the size of our internal ESG steering committee to include additional business function leads for better governance. The group is working to enhance our strategies for priority ESG topics following our materiality assessment and to increase organizational efficiency for reporting, responding to relevant inquiries, and allocating resources to enhance performance.

ESG Disclosure

We enhanced several areas of disclosure in 2022, including publishing our greenhouse gas inventory, Employment Information Report (EEO-1) data, Sustainability Accounting Standards Board (SASB) index, and Global Reporting Index (GRI) index solicit feedback on our ESG data center. We also reported report. Included in our report were the results of our first materiality assessment, key objectives related to Climate Disclosure Program (CDP) our priority topics, and other relevant questionnaires to ensure our current performance is understood and easy to reference for our stakeholders. Our emphasis on increased transparency has yielded several improvements to relevant ratings, including an A rating from MSCI and a Low-Risk rating from Sustainalytics. We are continuing to increase transparency new disclosure areas aligned with leading reporting frameworks and standards. We have enhanced our materiality assessment disclosures and reporting, including better defining our handprint (i.e., our users' positive impacts empowered by using Bentley software) and sharing progress on key goals. Regarding our handprint, the United Nations' SDGs focus on sustainable outcomes, providing a framework and inspiration for business policies and purpose. Combining the concepts of ESG and SDGs, we focus on "ES(D)G," empowering sustainable development goals, by helping our users realize outcomes that are more sustainable, predictable, and resilient.

We look forward to publishing several new disclosures sharing updates for our full year 2023 performance in our inaugural next ESG report, later this year.

scheduled to be published in the second quarter of 2024. To learn more, visit our ESG website at <https://www.bentley.com/company/esg-overview/>. The information posted on this website is not incorporated into this Annual Report on Form 10-K.

Human Capital Management

We consider our Our colleagues are a key success factor in driving our continued growth. Our overall talent strategy focuses on creating a meaningful an enriching colleague experience for our colleagues through our an inclusive and engaging culture in which our colleagues can develop collaborate, contribute, thrive, and ultimately make their career while making a positive impact through by advancing the world's infrastructure.

As of December 31, 2022 December 31, 2023, we had approximately 5,000 5,200 full-time colleagues globally, including approximately 2,000 in the Americas (the U.S., Canada, and Latin America, (including including the Caribbean)), approximately 1,400 1,500 in Europe, the Middle East, and Africa ("EMEA"), and approximately 1,600 1,700 in Asia-Pacific ("APAC"). None of our full-time U.S. colleagues are unionized. Outside the U.S., a small overall portion of our colleagues in certain countries are represented by a colleague representative organization, such as a union or colleague association. Our colleagues bring 57 66 languages to fulfill the needs of our globally dispersed accounts and users. Our colleagues are highly qualified with an average of six seven years of total service with the Company and advanced academic credentials, including over nearly 130 doctoral degrees and over 1,300 master's-level degrees.

Colleague Experience

We take a colleague-centric approach in all that we do. We achieve a strong sense of belonging through focused efforts to build trust and enhance personal and organizational experiences. We encourage meaningful and continuous feedback through annual performance reviews, quarterly alignment sessions, and engagement surveys, helping encourage colleagues to feel engaged and ensuring they have the resources they need to perform the best and most rewarding work of their career.

A key differentiator in creating a positive experience for our colleagues is our Infrastructure Empowered Workforce Plan ("IEWP"). IEWP is a global strategy that empowers colleagues to take advantage of our physical offices for necessary in-person collaboration, while institutionalizing the flexibility to work remotely otherwise, fully enabled by technology. IEWP allows our colleagues to make the best of remote and in-office work to perform at a higher level and enhances team and business productivity.

Talent Acquisition

We believe our enriching experience, Company's purpose, mission, and values, as well as our culture, of belonging, and core values including an intentional commitment to flexible work through IEWP, are key drivers for attracting, developing, and retaining successful colleagues. Our approach to colleague success focuses on supporting and empowering all our colleagues to create their unique, multi-dimensional success stories at Bentley Systems. Successful colleague career journeys in turn enable our success at Bentley Systems and that of our users. We do this by creating a purposeful experience centered on our colleagues and their well-being, striving to remain competitive with our peers, and embed opportunity, engagement, diversity, inclusion, and continuous growth throughout the entire colleague lifecycle.

Talent Acquisition Strategy

Our Talent Acquisition Strategy talent acquisition strategy leverages best practices to attract, engage, and hire diverse top talent who will accelerate Bentley Systems' success. Thanks to our culture and values, investment in colleague development opportunities, and competitive total rewards, we talent. We enjoy high levels of colleague referrals to supplement our corporate hiring practices, which are encouraged through our colleague referral program. We also build and nurture relationships with universities around the world as part of our Graduate Development Program to hire talented graduates into rotational assignments, all of which provides curated growth and development opportunities while creating a solid talent pipeline for our critical business units and teams.

As part of our commitment to diversity, equity, and inclusion ("DEI"), we deploy strategies to identify diverse candidates with each open position, take measures to keep our Talent Acquisition process free of bias, and in the U.S., we intentionally partner and advertise jobs with organizations focused on women, veterans, people of color, people with disabilities, and LGBTQ+ populations. As part of our university efforts, we partner with Historically Black Colleges and Universities ("HBCUs") in the U.S. and provide free Bentley Systems software learning licenses to HBCU students. We also expand our reach to students in our local communities via partnerships with organizations like CodePath, a non-profit organization striving to eliminate educational inequity in technical education.

Colleague Experience

We define Colleague Experience as the way in which our colleagues observe, internalize, and interpret interactions at work. It is shaped by experiences along our colleague journey and moments that matter within our role, workspace, manager, culture, and community. Our colleague strategy is to ensure that these experiences are positive and impactful, and that we take a colleague-centric approach in all that we do. We will achieve this through focused efforts to enhance personal, work, and organizational experiences, creating a strong sense of belonging, and building trust. Our colleague strategy includes a variety of approaches including investing in learning and development, career growth, regular performance feedback, rewards and recognition, opportunities for meaningful connection, and equipping our colleagues with tools and facilities so they can perform at their best. We involve colleagues in surveys, focus groups, and other discussions to influence our priorities and talent agenda so each colleague can be successful pipeline.

Professional Development

We With enhanced capacity to collaborate virtually, colleagues can grow their careers no matter where they are committed to investing in our most valuable resource, our colleagues, located. We provide our colleagues with various tools and opportunities to enhance their professional development and, as a result, the career potential of each individual. Our goal is to enable and empower colleagues with learning and development resources to support their continuous growth as individual contributors, team managers, or organization leaders.

We offer:

- **Dedicated On-Demand Resources.** Colleagues across the company have continuous access to resources and information to support their needs across the colleague lifecycle. Customized content includes focused support for various populations like colleagues, managers, and new hires to meet the various needs of our diverse colleague base. These robust offerings provide colleagues with just-in-time support and guidance. Content focuses on topics such as goal setting, competency training, coaching, feedback, performance reviews, and career development as relevant to each colleague;
- **Learning and Development Opportunities.** Colleagues are encouraged to create a habit of learning and to develop foundational and core job function skills to improve efficiency and productivity. We offer live classroom learning, curated learning pathways, and open access to a powerful learning platform, connecting colleagues with content from over 30 integrated providers platform. We also focus on developing the personal and millions professional skills of curated articles, videos, courses, podcasts, and events. Learning focuses on not only functional or technical skills but also those that enhance colleague experience and well-being, such as FranklinCovey's *The 7 Habits of Highly Effective People* and *Mental Health First Aid*;
- **Career Development.** We encourage colleagues to take ownership of their career development. We support our colleagues in crafting their development plans with their managers and provide opportunities for career growth and mobility through internal transfers, promotions, and expansion of roles and skills. Our managers are trained to support and empower their team members by giving continuous feedback and supporting their career goals. Career Development offerings for colleagues include self-assessments, career planning guides, goal-setting tools, skill development, mentorship, and career management resources. Our Bentley Network of Women (NOW) Program is a career development program focused on supporting women at Bentley Systems to develop their skills and advance their careers through mentorship, networking, and live sessions featuring senior colleagues at Bentley Systems, as well as external speakers and subject matter experts;
- **Leadership Development Programs.** Through our Leadership Excellence and Development (LEAD) Essentials program participants are partnered with another leader in a cross-functional role at strives to equip leaders to guide their teams while leveraging Bentley Systems and together leverage a custom-curated learning pathway that equips participants to succeed in current and future challenges. The program is founded on our leadership core competencies and in addition to developing leadership skills, also facilitates a "one "One Bentley" mindset through cross-functional collaboration mindset.

Inclusion and **alignment**. The learning pathway features internal and external learning and development content, 360 feedback, personality assessment, reflection, and action to solidify learnings and new skills. In addition to the LEAD program, we also offer foundational skill training and executive coaching as needed to invest in our leaders; **Belonging**

- **Educational Assistance Program.** The Educational Assistance Program encourages professional development through formal education so that colleagues may further develop job-related skills and enhance career progression within Bentley Systems. This program covers a range of training programs and courses leading to degrees and certifications; and
- **Subsidized Professional Memberships and Subscriptions.** We reimburse colleagues for the annual fees related to continuing membership in, or subscription to, professional organizations that are directly related to the colleague's role.

Engagement and Performance Management

Colleague engagement is critical to maintaining our strong sense of corporate culture. We encourage meaningful and continuous performance feedback through efforts like annual performance and feedback reviews, quarterly alignment sessions, 360 feedback, and engagement and pulse surveys. These regular exercises ensure that we are executing business objectives, providing resources to optimize our colleagues' performance and potential, and ensuring our colleagues are motivated and engaged.

In our 2022 Annual Colleague Engagement Survey, we were pleased to report a 92% participation rate across the organization despite macro challenges like remote work impacting our colleagues. Of the colleagues who participated in the survey, 85% responded they were proud to work for Bentley Systems and 87% responded they would gladly recommend Bentley Systems as a place to work to people they know and respect.

Diversity, Equity, and Inclusion

As a global company with colleagues of different cultures, backgrounds, and perspectives based in more than 40 countries worldwide, our diversity is what makes us successful. We are committed to fostering and continuing to build programs to promote DEI so a culture where all colleagues feel a sense of belonging so that they can reach fully realize their highest performance potential and produce their best work. We have developed intentional strategies and programs focused on increasing diversity and equity, as well as fostering a culture of inclusion and well-being in the workplace. These strategies include:

- **Building Diversity.** In 2022, we continued to invest in our diversity partnerships to create a more diverse workplace. We enhanced so that our Bentley Education focus on exposing diverse students to Science, Technology, Engineering, colleagues and Mathematics (STEM) education. We partnered with Building 21, a school district of Philadelphia public high school, to pilot a paid summer internship for interested students. We are also a supporter of the American Heart Association's STEM for Red campaign, bringing STEM education and career advice to female students in the Philadelphia School District. In addition, we continue to partner with HBCUs to provide mentoring and engineering programs for college students. We enhanced our partnerships with diverse professional organizations such as the Conference of Minority Transportation Officials (COMTO) and the National Society of Black Engineers (NSBE) to advance equitable opportunities for underrepresented groups in the transportation and engineering industries. We proactively implemented pre-hire assessments to reduce implicit bias in the hiring process; communities can thrive.
- **Colleagues.** We continue to foster belonging and create an inclusive workplace through our colleague resource groups, the Our Inclusion, Diversity, and Equity Alliance ("IDEA"), which provides our colleagues a platform to join other colleagues from all regions, departments, levels, demographics, and departments demographics to build community and celebrate our diversity and differences. IDEA currently has five six focus groups: OpenPride, OpenAbilities, People of Color in the U.S., Women at Bentley, and our newest group, Veterans at Bentley. Our Bentley, and IDEA groups have built strong communities and provided platforms for discussion and learning India. Each IDEA focus group is sponsored by hosting book clubs, anti-racist training, panel discussions, speaker sessions, community engagement, and celebrating global awareness days and events. We continue to develop ways in which we can better serve and support our global colleagues through peer written articles geared at cultivating a more accepting workplace. Internally, we continue to actively invest in the advancement of women colleagues through Bentley Network of Women (NOW), a development and mentoring program for women globally at the Director level and below; and
- **Awareness and Training.** We have implemented robust DEI training as part member of our annual compliance commitments. leadership team. We have held interactive sessions with our executives, emerging leaders, and talent acquisition teams in fostering DEI inclusion and belonging and eliminating unconscious bias, and have implemented training for hiring managers to ensure fairness in the interview process.

We provide paid parental leave in several countries around the world, including the U.S., and in the U.S., we provide benefits for qualified gender affirming surgery and regularly invest in our colleagues' mental health. We plan to continue our commitments to gender pay parity and analysis, and benefits to ensure our colleagues' well-being.

As a result of these efforts, we were named a 2022 Chambers and Partners Diversity and Inclusion Awards: North America winner. These awards celebrate the achievements of firms, companies, and individuals who are furthering the advancement of diversity and inclusion across the U.S. and Canada. We were also named a Civic 50 Greater Philadelphia 2022 honoree by the Philadelphia Foundation, honoring the top community-minded companies in Philadelphia for good corporate citizenship.

Additional information on our DEI program diversity, equity, and inclusion programs can be found on our website at www.bentley.com/en/about-us/diversity-equity-inclusion.

Infrastructure-Empowered Work Flexibility

Our global footprint, with a substantial proportion of colleagues reporting to a manager on a different continent, prepared us well for the adaptions which became necessary during the COVID-19 pandemic, and accelerated our learning curve for colleague success. Work flexibility continues to be instrumental both for our business and for our colleagues' well-being. Our Infrastructure Empowered Workforce Plan ("IEWP") is our intentional approach which is meant, through productive and enjoyable facilities, to attract colleagues to take advantage of our evolving physical offices for necessary in-person collaboration, while institutionalizing the flexibility to work remotely otherwise, fully enabled by appropriate technologies. IEWP is a deliberate strategy that differentiates us as an employer of choice as we encourage our colleagues to make the best of both remote and in-office working worlds to perform at a high level, make meaningful connections, and contribute to our success and, accordingly, to the world's economy and environment, which depends on infrastructure.

IEWP is built on a solid foundation of trust, empowering colleagues and their managers to make responsible and effective choices about the right balance between working from the office and remotely. This plan does not require colleagues to come into the office at any specific frequency. Rather, it allows colleagues the flexibility to make these choices with their manager, to achieve business success, and maintain a high level of productivity and engagement. We are modernizing our workplace related policies and processes, and are providing the equipment, facilities, tools, and training for colleagues and managers to work effectively in a globally dispersed environment while enhancing colleague experience and success. IEWP allows our colleagues across the globe to contribute to Bentley Systems' success in a meaningful way while enhancing belonging and work-life balance.

Corporate Information

Bentley Systems, Incorporated was incorporated in Delaware in 1987 and is headquartered in Exton, Pennsylvania. **We were originally incorporated in California in 1984 upon our founding.**

Website Access to Reports

Our internet address is www.bentley.com. The information posted on our website is not incorporated into this Annual Report on Form 10-K. Our Annual Report on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K and amendments to reports filed or furnished pursuant to Sections 13(a) and 15(d) of the Securities Exchange Act of 1934, as amended, are available free of charge on the SEC's website at www.sec.gov and on the Investor Relations portion of our website at www.bentley.com (or investors.bentley.com) as soon as reasonably practicable after we electronically file such material with, or furnish it to, the U.S. Securities and Exchange Commission ("SEC"). SEC.

Item 1A. Risk Factors

The following is a discussion of the material factors that make an investment in the Company and its securities speculative or risky. The risks described herein are not the only risks we may face. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial may also materially adversely affect our business, financial condition, or operating results.

Risks Related to Our Business and Industry

Demand for our software solutions is subject to volatility in our accounts' underlying businesses, which includes infrastructure projects that typically have long timelines.

Our sales are based significantly on accounts' demand for software solutions in the following infrastructure sectors: (i) public works/utilities; (ii) **industrial; resources;** (iii) **resources; industrial;** and (iv) commercial/facilities. Although these sectors are typically countercyclical to one another in nature, each periodically experiences economic declines and may be exacerbated by other economic factors. If participants in any of these sectors reduce spending or allocate future funding in a manner that results in fewer infrastructure improvement or expansion projects, then our accounts' underlying business may be impacted and demand for our software solutions may decrease or our rate of contract renewals may decrease. A prolonged decrease in such spending may harm our results of operations. Our accounts may request discounts or extended payment terms on new arrangements or seek to extend payment terms on existing arrangements due to lower levels of infrastructure spending or for other reasons, all of which may reduce revenue. We may not be able to adjust our operating expenses to offset such discounts or other arrangements because a substantial portion of our operating expenses is related to personnel, facilities, and marketing programs. The level of personnel and related expenses may not be able to be adjusted quickly and is based, in significant part, on our expectations for future revenues and demand.

Infrastructure projects typically have long timelines and we may invest in building capacity based on expected demand for our software solutions that takes longer to develop than we expect or fails to develop at all. Additionally, government spending on infrastructure may decrease, which could decrease the demand for our software solutions and have a negative impact on our results of operations. We may not be successful in forecasting future demand levels and could fail to win business at the expected rates. If we underestimate the demand for our software solutions, we may be unable to fulfill the increased demand in a timely fashion or at all. If we overestimate the demand for our software solutions, we may incur additional expenses for which we would not have corresponding revenues, negatively impacting our results of operations.

The continuing impact of the COVID-19 pandemic is unpredictable and could materially and adversely affect our business.

The ongoing COVID-19 pandemic is unpredictable in nature and has adversely affected and may continue to adversely affect global economies, financial markets, and the overall macroeconomic environment in which we do business. As a result, the extent to which our business will continue to be affected will depend on a variety of factors, many of which are outside of our control, including the persistence of the pandemic, impacts on economic activity, including infrastructure projects, and the possibility of recession or continued financial market instability. Accordingly, our future results of operations and financial condition may not meet our expectations.

The majority of our revenues and an increasing percentage of our operations are attributable to operations outside the U.S., and our results of operations therefore may be materially affected by the legal, regulatory, social, political, economic, and other risks of foreign operations.

Approximately 58%, **59%** 58%, and **57%** 59% of our total revenues were from outside the U.S. for the years ended **December 31, 2022** December 31, 2023, **2021** 2022, and **2020**, 2021, respectively. We anticipate that revenues from accounts outside the U.S. will continue to comprise a majority of our total revenues for the foreseeable future.

Our international revenues, including from emerging economies, are subject to general economic and political conditions in foreign markets and our revenues are impacted by the relative geographical and country mix of our revenues over time. These factors could adversely impact our international revenues and, consequently, our business. Our dependency on international revenues also makes us more exposed to global economic and political trends, which can negatively impact our financial results. Further, our operations outside the U.S. are subject to legal, regulatory, social, political, economic, and other risks inherent in international business operations, including, without limitation, local product preference and product requirements, trade protection measures, sanctions, quotas, embargoes, import and export licensing requirements, duties, tariffs or surcharges and more stringent regulations relating to privacy and data security and access to, or use of, commercial and personal information, such as the General Data Protection Regulation (the "GDPR") applicable in the European Union (**E.U.** (the "E.U."), the Personal Information Protection Law (the "PIPL") applicable in China, and Brazil's General Data Protection Law (the "LGPD").

The occurrence of any one of these risks could negatively affect our international business and, consequently, our business, financial condition, and results of operations. Additionally, operating in international markets requires significant management attention and financial resources. We cannot be certain that the investment and additional resources required to operate in other countries will produce desired levels of revenue or profitability.

Decreased investment by APAC, including China, may have a negative effect on our business.

Approximately 18% for the year ended December 31, 2022, 18%, and approximately 19% of our total revenues for the years ended December 31, 2021 December 31, 2023, 2022, and 2020 2021 relate to infrastructure projects in APAC, including China. We cannot assure you that spending in these countries on infrastructure projects will continue at historical levels or increase in the future, or that demand for our software solutions in APAC in general will not be negatively affected by reductions in spending or other limitations.

We are exposed to fluctuations in currency exchange rates that could negatively impact our financial results and cash flows.

We sell our solutions in 194 countries, primarily through a direct sales force located throughout the world. Approximately 58%, 59% 58%, and 57% 59% of our total revenues were from outside the U.S. for the years ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020 2021, respectively. As we continue to expand our presence in international regions, the portion of our revenues, expenses, cash, accounts receivable, and payment obligations denominated in foreign currencies continues to increase. Further, we anticipate that revenues from accounts outside of the U.S. will continue to comprise the majority of our total revenues for the foreseeable future.

Because of our international activities, we have revenues, expenses, cash, accounts receivable and payment obligations denominated in foreign currencies. For the years ended December 31, 2022 December 31, 2023, 2022, and 2021, and 2020, 35%, 36%, 47%, and 43% 47%, respectively, of our total revenues were denominated in a currency other than the U.S. Dollar dollar. As a result, we are subject to currency exchange risk. Our revenues and results of operations are adversely affected when the U.S. Dollar dollar strengthens relative to other currencies and are positively affected when the U.S. Dollar dollar weakens. As a result, changes in currency exchange rates will affect our financial position, condition, results of operations, and cash flows. In the event that there are economic declines in countries in which we conduct transactions, the resulting changes in currency exchange rates may affect our financial condition, results of operations, and cash flows. We are most impacted by movements in and among the Euro, euro, British Pound, pound, Canadian Dollar, dollar, Australian Dollar, dollar, Chinese Yuan Renminbi, yuan renminbi, and New Zealand Dollars, dollar. For example, the Chinese Yuan Renminbi yuan renminbi has fluctuated against the U.S. Dollar, dollar, at times significantly and unpredictably, due to changes in foreign exchange for a wide variety of reasons, including actions instituted by China. Because of changes in trade between the U.S. and China, and Renminbi renminbi internationalization, China may in the future announce further changes to the exchange rate system, and we cannot assure you that the Renminbi renminbi will not appreciate or depreciate significantly in value against the U.S. Dollar dollar in the future.

In addition, countries in which we operate may be classified as highly inflationary economies, requiring special accounting and financial reporting treatment for such operations, or such countries' currencies may be devalued, or both, which may harm our business, financial condition, and results of operations.

We cannot predict the impact of foreign currency fluctuations and we may not be successful in minimizing the risks of these fluctuations. In addition, the fluctuation and volatility of currencies, even when it increases our revenues or decreases our expenses, impacts our ability to accurately predict our future results and earnings.

We may not be able to increase the number of new subscription-based accounts or cause existing accounts to renew their subscriptions, which could have a negative impact on our future revenues and results of operations.

We may not be able to increase demand for our subscription-based services in line with our growth strategy. Our accounts are not obligated to renew their subscriptions for our offerings, and they may elect not to renew. We cannot assure renewal rates or the mix of subscriptions renewals. Account renewal rates may decline or fluctuate due to a number of factors, including offering pricing, competitive offerings, account satisfaction, and reductions in account spending levels or account activity due to economic downturns or financial markets uncertainty. If our accounts do not renew their subscriptions or if they renew on less favorable terms, our revenues may decline, which could harm our business, financial condition, and results of operations.

Consolidation among our accounts and other enterprises in the markets in which we operate may result in a loss of business.

It is likely that some of our existing accounts will consolidate, be acquired, or experience a change in management, which could lead to a decrease in the size of our account base. We expect consolidation among our accounts as they attempt to strengthen or maintain their market positions. If two or more of our accounts consolidate, they may also wish to consolidate the software solutions and services that we provide to them. If an existing account is acquired by another company that uses the solutions of one of our competitors, we may lose business in that account to our competitor. In addition, if an account experiences a change in management, the new management team may be accustomed to the software of one of our competitors, and we could lose that account. Any such consolidation, acquisition, or management change could lead to pricing pressure, erosion of our margins, loss of accounts, and loss of market share, all of which could harm our business, financial condition, and results of operations.

We have in the past and expect to continue in the future to seek to grow our business through acquisitions of or investments in new or complementary businesses, software solutions, or technologies, and the failure to manage acquisitions or investments, or the failure to integrate them with our existing platform and business, could harm us.

Since our founding, we have strategically acquired and integrated numerous software assets and businesses. We may, however, be unable to identify suitable acquisition candidates in the future or, if suitable candidates are identified, we may be unable to complete the business combination on commercially acceptable terms. The process of exploring and pursuing acquisition opportunities may result in diversion of significant management and financial resources.

Even if we are able to consummate acquisitions that we believe will be successful, these transactions present many risks including, among others, failing to achieve anticipated synergies and revenue increases, difficulty incorporating and integrating the acquired technologies or software solutions with our offerings and existing applications, difficulties managing an acquired company's technologies or lines of business or entering new markets where we have limited prior experience or where competitors may have stronger market positions, the loss of key colleagues, accounts, and channel partners of ours or of the acquired company, and the requirement to test and assimilate the internal control processes of the acquired business in accordance with the requirements of Section 404 of the Sarbanes-Oxley Act of 2002.

Quality problems, defects, errors, failures, or vulnerabilities in our software solutions or services could harm our reputation and adversely affect our business, financial condition, results of operations, and prospects.

Our solutions are, in some cases, highly complex and incorporate advanced software technologies that we attempt to make interoperable with the products of other software providers. Despite testing prior to release, our software may contain undetected defects or errors. Further, the combined use of our software with those of other software providers may cause errors or failures, or it may expose undetected defects, errors, or failures in our software. These defects, errors, or failures could affect software performance and damage the businesses of our accounts, as well as delay the development or release of new software or new versions of software. Further, we cannot guarantee that all of our accounts are using the latest versions of our software solutions with enhanced security features and may be more vulnerable to cyber-attacks. Allegations of unsatisfactory performance in any of these situations could damage our reputation in the market and our relationships with our accounts, cause us to lose revenue or market share, increase our service costs, cause us to incur substantial costs in analyzing, correcting, or redesigning the software, cause us to lose accounts, subject us to liability for damages, and divert our resources from other tasks, any one of which could adversely affect our business, financial condition, results of operations, and prospects. We may also be required to provide full replacements or refunds for such defective software. We cannot assure you that such remediation would not harm our business, financial condition, results of operations, and prospects.

Our business, financial condition, results of operations, and prospects may be harmed if we are unable to cross-sell our solutions.

A significant component of our growth strategy is to increase the cross-selling of our solutions to current and future accounts, however, we may not be successful in doing so if our accounts find our additional solutions to be unnecessary or unattractive. We have invested, and intend to continue to invest, significant resources in developing and acquiring additional solutions, which resources may not be recovered if we are unable to successfully cross-sell these solutions to accounts using our existing solutions. Any failure to sell additional solutions to current and future accounts could harm our business, financial condition, results of operations, and prospects.

There are significant costs and restrictions associated with the repatriation of cash from our non-U.S. operations.

Our cash and cash equivalents balances are concentrated in a few locations around the world, with approximately 95% and 48% of those balances held outside of the U.S. as of December 31, 2022 December 31, 2023 and 2021. Cash repatriation restrictions may limit our ability to repatriate cash held by our foreign subsidiaries. Additionally, the repatriation of cash held by our foreign subsidiaries may result in adverse tax consequences. Any repatriation of cash may be restricted or may result in our incurring substantial costs. As a result, we may be required to seek sources of cash to fund our operations, including through the issuance of equity securities, which may be dilutive to existing stockholders, or by incurring additional indebtedness. There can be no assurance that we will be able to secure sources of financing on terms favorable to us, or at all.

From time to time we realign or introduce new business initiatives, including reorganizing our sales and marketing, research and development, and administrative functions; if we fail to successfully execute and manage these initiatives, our results of operations could be negatively impacted.

We rely heavily on our direct sales force. From time to time, we reorganize and make adjustments to our sales leadership and/or our sales force in response to such factors as management changes, performance issues, market opportunities, and other considerations. These changes may result in a temporary lack of sales production and may adversely impact revenues in future quarters. Market acceptance of any new business or sales initiative is dependent on our ability to match our accounts' needs at the right time and price. There can be no assurance that we will not restructure our sales force in future periods or that the transition issues associated with such a restructuring will not occur. Similarly, reorganization of our research and development and administrative functions can disrupt our operations and negatively impact our results of operations if the execution is not managed properly. If any of our assumptions about expenses, revenues, or revenue recognition principles from these initiatives proves incorrect, or our attempts to improve efficiency are not successful, our actual results may vary materially from those anticipated, and our financial results could be negatively impacted.

A portion of our revenues are from sales by our channel partners and we could be subject to loss or liability based on their actions.

Sales through our global network of independent regional channel partners accounted for 8% of our total revenues for the years ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020. These channel partners sell our software solutions to smaller-sized accounts, in geographic regions where we do not have a meaningful presence, and in niche markets where they have specialized industry and technical knowledge. Where we rely on channel partners, we may have reduced contact with ultimate users that purchase through such channel partners, thereby making it more difficult to establish brand awareness, ensure proper installation, service ongoing requirements, estimate demand, and respond to the evolving needs of an account. Any of our channel partners may choose to terminate its relationship with us at any time. As a result, our ability to service the ultimate users who were interfacing with that channel partner may take time to develop as we divert resources to service those users directly or find a suitable alternative channel partner to continue the relationship. Any disruption in service may damage our reputation and business. In addition, our channel partners may be unable to meet their payment obligations to us, which would have a negative impact on our results of operations and revenues. Our channel partners may also not have loyalty to our brand and therefore may not be particularly motivated to sell our software solutions or services.

The use of channel partners could also subject us to lawsuits, potential liability, and reputational harm if, for example, any channel partners misrepresent the functionality of our software solutions or services to accounts, fail to comply with their contractual obligations, or violate laws or our corporate policies. Such actions may impact our ability to distribute our software solutions into certain regions and markets, and may have an adverse effect on our results of operations and cash flows.

Risks Related to Information Technology ("IT") Systems and Intellectual Property

Interruptions in the availability of server systems or communications with Internet, third-party hosting facilities or cloud-based services, or failure to maintain the security, confidentiality, accessibility, or integrity of data stored on such systems, could harm our business or impair the delivery of our managed services.

A significant portion of our software development personnel, source code, and computer equipment is located at operating facilities outside the U.S. We also depend on data maintained on servers running third-party enterprise resource planning, account relationship management, and other business operations systems. We further rely upon a variety of Internet service providers, third-party hosting facilities, and cloud computing platform providers, such as Microsoft Azure, as well as local service providers to support project teams and users in most regions and countries throughout the world, particularly with respect to our cloud service solutions. Failure to maintain the security, confidentiality, accessibility, or integrity of data stored on such systems could damage our reputation in the market and our relationships with our accounts, cause us to lose revenue or market share, increase our service costs, cause us to incur substantial costs, cause us to lose accounts, subject us to liability for damages, and divert our resources from other tasks, any one of which could adversely affect our business, financial condition, results of operations, and prospects. Any damage to, or failure of, such systems, or communications to and between such systems, could result in interruptions in our operations, managed services, and software development activities. Such interruptions may reduce our revenue, delay billing, cause us to issue credits or pay penalties, cause accounts to terminate their subscriptions, or adversely affect our attrition rates and our ability to attract new accounts. Our business would also be harmed if our accounts and potential accounts believe our products or services are unreliable.

If our security measures or those of our third-party cloud data hosts, cloud computing platform providers, or third-party service partners, are breached, and unauthorized access is obtained to an account's data, our data or our IT systems, our services may be perceived as not being secure, accounts may curtail or stop using our services, and we may incur significant legal and financial exposure and liabilities.

As we digitize and use cloud and web-based technologies to leverage account data to deliver a more complete account experience, we are exposed to increased security risks and the potential for unauthorized access to, or improper use of, our and our accounts' information. Certain of our services involve the storage and transmission of accounts' proprietary information, and security breaches could expose us to a risk of loss of this information, litigation, and possible liability. Although we devote resources to maintaining our security and integrity, we may not prevent security incidents.

The risk of a security breach or disruption, particularly through cyber-attack or cyber intrusion, including by computer hackers, foreign governments, and cyber terrorists, has increased as the number, intensity, and sophistication of attempted attacks and intrusions from around the world have increased. These threats include but are not limited to identity theft, unauthorized access, domain name system attacks, wireless network attacks, viruses and worms, advanced persistent threat, application centric attacks, peer-to-peer attacks, phishing, backdoor trojans, and distributed denial of service attacks. Any of the foregoing could attack our accounts' data (including their employees' personal data), our data (including colleagues' personal data), or our IT systems. It is virtually impossible for us to entirely eliminate this risk. Like all software, our software is vulnerable to cyber-attacks. The impact of cyber-attacks could disrupt the proper functioning of our software solutions or services, cause errors in the output of our accounts' work, allow unauthorized access to sensitive, proprietary, or confidential information of ours or our accounts, and other destructive outcomes.

Additionally, third parties may attempt to fraudulently induce colleagues or accounts into disclosing sensitive information such as user names, passwords, or other information in order to gain access to our accounts' data, our data, or our IT systems. Malicious third parties may also conduct attacks designed to temporarily deny accounts access to our services. Any security breach could result in a loss of confidence in the security of our products and services, damage our reputation, negatively impact our future sales, disrupt our business, and lead to regulatory inquiry and legal liability.

Failure to protect our intellectual property rights could impair our ability to protect our proprietary technology and our brand.

Our future success and competitive position depend in large part on our ability to protect our intellectual property and proprietary technologies. We rely on a combination of copyright, patent, trademark, and trade secret laws, as well as confidentiality procedures and contractual restrictions, to secure and protect our intellectual property rights, all of which provide only limited protection and may not currently or in the future provide us with a competitive advantage. Patents or trademarks may not issue from any of our pending or future patent or trademark applications. Patents or trademarks that do issue from such applications may not give us the protection that we seek, and such patents or trademarks may be challenged, invalidated, or circumvented. Any patents or trademarks that may issue in the future from our pending or future patent and trademark applications may not provide sufficiently broad protection and may not be enforceable in actions against alleged infringers.

The steps we take may not be adequate to protect our technologies and intellectual property, our patent and trademark applications may not lead to issued patents or registered trademarks, others may develop or patent similar or superior technologies or solutions, and our patents, trademarks, and other intellectual property may be challenged, invalidated, designed around, or circumvented by others. Furthermore, effective copyright, patent, trademark, and trade secret protection may not be available in every country in which our solutions are available or where we do business.

Increasingly stringent and growing data protection and privacy laws with respect to cloud computing, cross-border data transfer restrictions, and other restrictions may apply to our business and non-compliance with such rules may limit the use and adoption of our services, adversely affect our business, or expose us to increased liability.

As a global software and service provider, we collect and process personal data and other data from our users and prospective users. We use this information to provide solutions and applications to our accounts, to validate user identity, to fulfill contractual duties and administer billing and support, to expand and improve our business, and to communicate and recommend products and services through our marketing and advertising efforts. We may also share accounts' personal data with certain third parties as described in the privacy policy provided to each account. We may also share accounts' personal data with certain third parties as described in the privacy policy provided to each account. Further, we collect and otherwise process personal data of our global employees and contractors.

Governments, regulators, privacy advocates, plaintiffs' attorneys, and our users and accounts are increasingly focused on how companies collect, process, use, store, share, and transmit personal data. Regulation relating to the provision of our solutions and applications, is evolving, as federal, state, and foreign governments continue to adopt new, or modify existing, laws and regulations addressing privacy, data protection, data sovereignty, information security and the collection, processing, storage, sharing, transmission, and use of data generally. This evolving regulatory landscape may be subject to differing interpretations, jurisdiction specific inconsistencies, or may conflict with other rules. We expect the regulatory landscape to remain uncertain for the foreseeable future. Further, our expectation is that there will continue to be new laws, regulations, and industry standards applicable to our collection, processing, storage, sharing, transmission, and use of data generally.

Globally, laws such as the GDPR in the European Economic Area, (the "EEA"), the LGPD in Brazil, and the PIPL in China, impose obligations directly on us as both a data controller and a data processor, as well as on many of our users. Further, In addition, new and emerging domestic state laws in the U.S. governing privacy, legislation, data protection, and information security, such as the California Consumer Privacy Act (the "CCPA" ("CCPA"), the California Privacy Rights Act, (the "CPRA"), which will amend the CCPA in January 2023, the Virginia Consumer Data Protection Act, which also goes into effect in January 2023, the Colorado Privacy Act, which goes into effect in July 2023, and the Utah Consumer Privacy Act, which goes into effect December 2023, similarly impose new and Connecticut's Act Concerning

obligations on us Personal Data Privacy and many of our users, potentially as both businesses and service providers. As these laws, regulations, and legislative proposals continue to evolve, and as various states introduce similar proposals, we and our users may be exposed to additional burdens associated with operating in an increasingly complex regulatory landscape. In addition, Online Monitoring have been enacted. These laws and legislative proposals such regulations, as well as industry self-regulatory codes, create new compliance obligations and substantially expand the E.U.'s proposed e-Privacy Regulation are increasingly aimed at the use scope of personal data for marketing and advertising purposes which could impact our marketing and advertising efforts. Further, evolving definitions of what constitutes personal data, personal information, and covered data in the E.U., the U.S., and other jurisdictions, especially in relation to the classification of IP addresses, machine or device information, location data, and other information, further enhance the complexity of the global regulatory landscape. These laws may require us to make additional changes to our practices and services to enable us or our users to meet the new requirements and may also increase our potential liability exposure through new or higher potential and provide greater penalties for non-compliance, including as a result of penalties, fines, and lawsuits related to data breaches. For example, in the EEA the GDPR provides for penalties of up to €20 million or 4% of a company's annual turnover for the preceding year, whichever is greater. Similarly, greater, the PIPL provides for penalties of up to 50 million renminbi or

5% of global turnover for the preceding year, and/or a company's annual revenue and disgorgement of all illegal gains, whichever is greater. Domestically, privacy legislation such as greater, and the CCPA provides for penalties of up to \$7,500 per violation and the CPRA has created a new agency to implement and enforce the law in California. violation.

Although, we monitor the regulatory environment and have invested in addressing these developments, operating in an increasingly complex regulatory landscape may impact our innovation and business drivers in developing new and emerging technologies (e.g., artificial intelligence and machine learning). Globally, these and other requirements are causing increased scrutiny amongst users, particularly in the public sector and highly regulated industries, which could restrict the use and adoption of our solutions and applications (in particular cloud services). Further, these developments may require us to take on more onerous obligations in our contracts, restrict our ability to store, transfer and process data or, in some cases, impact our ability or our users' ability to offer our services in certain locations, to deploy our solutions, or to derive insights from user data globally.

Around the world, there is continued uncertainty in relation to the legal mechanisms supporting cross-border data flows which are subject to evolving guidance, active litigation, and enforcement proceedings in a number of jurisdictions. For example, in the EEA following the invalidation of the E.U.-U.S. Privacy Shield Framework, the European Commission introduced a new set of modular standard contractual clauses ("SCCs") providing for an 18-month implementation period which concluded December 27, 2022. The SCCs impose new obligations relating to personal data transfers including the obligation to conduct transfer impact assessment, adopt additional information security measures, and update organizational controls and practices. Further, following the United Kingdom's ("U.K.") exit from the E.U., the U.K.'s Information Commissioner's Office has issued new standard contractual clauses which are compatible with the SCCs to support data transfers out of the U.K. ("U.K. SCCs"). Data transfers from the EEA to the U.K. are covered by a European Commission adequacy decision issued on June 28, 2021; however, this decision is subject to regular review by the European Commission and may be revoked if the U.K. diverges from its current data protection laws. Complying with both the SCCs and U.K. SCCs increases our compliance burden and increases the demand from users for data localization. A number of countries including China, Australia, New Zealand, Brazil, and Japan have established specific requirements for cross-border data transfers. Further, a number of countries and states have adopted or are considering adopting data localization policies which would further restrict cross-border data transfers and may require data to be localized in the country of origin (potentially at a state level) which could substantially impact our operations.

Our failure to comply with applicable laws and regulations, or to protect data, could result in enforcement action against us, including fines and public censure, claims for damages by users, accounts, and other affected individuals, damage to our reputation and loss of goodwill (both in relation to existing accounts and prospective accounts), any of which could harm our business, financial condition, and results of operations.

Around the world, there are numerous lawsuits in process against various technology companies that process personal data. If those lawsuits are successful, it could increase the likelihood that we may be exposed to liability for our own policies and practices concerning the processing of personal data and could hurt our business.

Our accounts expect us to meet voluntary certification or other standards established by third parties or imposed by the accounts themselves. If we are unable to maintain these certifications or meet these standards, it could adversely affect our ability to provide our solutions to certain accounts and could harm our business. Further, if we were to experience a breach of systems compromising our accounts' sensitive data, our brand and reputation could be adversely affected, use of our software solutions and services could decrease, and we could be exposed to a risk of loss, litigation, and regulatory proceedings.

The costs of compliance with and other burdens imposed by laws, regulations, and standards may limit the use and adoption of our services and reduce overall demand for them, or lead to significant fines, penalties, or liabilities for any noncompliance.

Furthermore, concerns regarding privacy, data protection, and information security may cause our accounts' customers to resist providing the data necessary to allow our accounts to use our services effectively. Even the perception that the privacy of data is not satisfactorily protected or does not meet regulatory requirements could inhibit sales of our software solutions or services, and could limit adoption of our cloud-based solutions.

We license third-party technologies for the development of certain of our software solutions, and, in some instances, we incorporate third-party technologies, including open source software, into our software solutions. If we fail to maintain these licenses or are unable to secure alternative licenses on reasonable terms, our business could be adversely affected.

We license third-party technologies to develop certain of our products, and, in some cases, we incorporate third-party technologies into our own software solutions, including technologies owned by our competitors. If we were to seek to expand the scope of this activity in the future, we could be required to obtain additional licenses and enter into long-term arrangements with third parties on whose technology we could become substantially dependent.

If we are unable to use or license these third-party technologies on reasonable terms, including commercially justifiable royalty rates, or if these technologies fail to operate properly or be appropriately supported, maintained, or enhanced, we may not be able to secure alternatives in a timely manner and our ability to develop and commercialize our own software solutions could be adversely impacted. In addition, licensed technology may be subject to claims that it infringes others' intellectual property rights and we may lose access to or have restrictions placed on our use of the licensed technology. We also incorporate open source software into our products. While we have attempted not to use open source code in a manner which could adversely impact our proprietary code, the terms of many open source licenses have not been interpreted by U.S. courts, and there is a risk that such licenses could be construed in a manner that could impose unanticipated conditions or restrictions on our ability to market or sell our products or to develop new products.

Assertions by third parties of infringement or other violations by us of their intellectual property rights could result in significant costs and harm our business and results of operations.

Vigorous protection and pursuit of intellectual property rights has resulted in protracted and expensive litigation for many companies in our industry. Although claims of this kind have not materially affected our business to date, there can be no assurance such claims will not arise in the future. Any claims or proceedings against us, regardless of whether meritorious, could be time consuming, result in costly litigation, require significant amounts of management time, result in the diversion of significant operational resources, or require us to enter into royalty or licensing agreements, any of which could harm our business, financial condition, and results of operations.

Risks Related to Regulation and Litigation

Recent and potential tariffs imposed by the U.S. government or a global trade war could increase the cost of our products and services and the cost of conducting our business, which could harm our business, financial condition, and results of operations.

Recent and potential tariffs imposed by the U.S. government or a global trade war could increase the cost of our products and services and the cost of conducting our business, which could harm our business, financial condition, and results of operations. The U.S. government has threatened substantial changes to trade agreements and has raised the possibility of imposing significant increases on tariffs on goods imported into the U.S., particularly from China. The imposition of additional tariffs by the U.S. could result in the adoption of tariffs by other countries, leading to a global trade war. In addition, certain of these risks may be heightened as a result of changing political climates, which may also be exacerbated as a result of the COVID-19 pandemic. For example, throughout 2018 and 2019, the U.S. and China have been levying tariffs on their respective imports. Such tariffs could have a significant impact on our business and the business of our accounts. While we may attempt to renegotiate prices with suppliers or diversify our supply chain in response to tariffs, such efforts may not yield immediate results or may be ineffective. We might also consider increasing prices to the end consumer; however, this could reduce the competitiveness of our products and services and adversely affect revenue. If we fail to manage these dynamics successfully, our gross margins and profitability could be adversely affected.

We are subject to legal proceedings and regulatory inquiries, and we may be named in additional legal proceedings or become involved in regulatory inquiries in the future, any of which may be costly, distracting to our core business and could result in an unfavorable outcome, or harm on our business, financial condition, results of operations, cash flows, or the trading price for our securities.

We are subject to various investigations, claims, and legal proceedings that arise in the ordinary course of business, including commercial disputes, labor and employment matters, tax audits, alleged infringement of intellectual property rights, and other matters. As the global economy has changed, our industry has seen an increase in litigation activity and regulatory inquiries. Like many other high technology companies, on a regular and ongoing basis, we receive inquiries from U.S. and foreign regulatory agencies regarding our business and our business practices, and the business practices of others in our industry. In the event that we are involved in significant disputes or are the subject of a formal action by a regulatory agency, we could be exposed to costly and time consuming legal proceedings that could result in any number of outcomes. Any claims or regulatory actions initiated by or against us, whether successful or not, could result in expensive costs of defense, costly damage awards, injunctive relief, increased costs of business, fines or orders to change certain business practices, significant dedication of management time, diversion of significant operational resources, or otherwise harm our business. In any of these cases, our financial results could be negatively impacted.

Failure to comply with the U.S. Foreign Corrupt Practices Act ("FCPA") and similar anti-bribery and anti-corruption laws associated with our activities outside the U.S. could subject us to penalties and other adverse consequences.

The majority of our revenues are from jurisdictions outside of the U.S. We are subject to the FCPA, which generally prohibits U.S. companies and their intermediaries from making payments to foreign officials for the purpose of directing, obtaining, or keeping business, and requires companies to maintain reasonable books and records and a system of internal accounting controls. The FCPA applies to companies and individuals alike, including company directors, officers, employees, and agents. Under the FCPA, U.S. companies may be held liable for corrupt actions taken by employees, strategic or local partners, or other representatives. In addition, the government may seek to rely on a theory of successor liability and hold us responsible for FCPA violations committed by companies or associated with assets that we acquire.

We are subject to governmental export and import controls that could impair our ability to compete in international markets or subject us to liability if we violate the controls.

Our offerings may be subject to U.S. export controls and economic sanctions laws and regulations that restrict the delivery of our solutions and services to certain locations, governments, and persons. While we have processes in place to prevent our offerings from being exported in violation of these laws, including obtaining authorizations as appropriate and screening against U.S. government lists of restricted and prohibited persons, we cannot guarantee that these processes will prevent all violations of export control and sanctions laws. We may also decide to acquire companies whose past activities could give rise to potential liability under export control and sanctions laws. Such acquisitions may require substantial time and resources to integrate the acquired company into our compliance processes, to correct potential compliance gaps, and to remediate past potential violations by the acquired company, including through our own internal actions, voluntary self-disclosures, or other measures.

Further, if our channel partners fail to obtain appropriate import, export, or re-export licenses or permits, we may also be adversely affected, for example, through reputational harm, as well as other negative consequences including government investigations and penalties. Complying with export control and sanctions regulations for a particular sale may be time-consuming and may result in the delay or loss of sales opportunities.

Violations of U.S. sanctions or export control laws can result in fines, penalties, denial of export and trading privileges, and seizure of goods and assets. Other consequences include negative publicity and harm to business reputation, increased government scrutiny (including intrusive audits, and increased difficulty obtaining government licenses and approvals), and/or remedial compliance measures as a condition of settling government charges.

We may face exposure to product or professional liability claims that could cause us to be liable for damages.

The use of our software could lead to the filing of product liability claims against us were someone to allege that our software provided inaccurate or incomplete information at any stage of the infrastructure lifecycle or otherwise failed to perform according to specifications. In the event that accounts or third parties sustain property damage, injury, death, or other loss in connection with their use of our software or infrastructure for which our software solutions and services were used to engineer, we, along with others, may be sued, and whether or not we are ultimately determined to be liable, we may incur significant legal expenses, management's attention could be diverted from operations, and market acceptance of our software could decrease. Our risk of exposure to litigation in these situations could rise as our software solutions and services are used for increasingly complex and high-profile infrastructure projects. Litigation could also impair our ability to obtain professional liability or product liability insurance or increase the cost of such insurance. These claims may be brought by individuals seeking relief on their own behalf or purporting to represent a class. In addition, product liability claims may be asserted against us in the future based on events we are not aware of at the present time.

The limitations of our liability included in our contracts with accounts may not be enforceable or may not otherwise protect us from liability for damages. Additionally, we may be subject to claims that are not explicitly covered by contract, such as a claim directly by a third party. There is no assurance that our insurance coverage will be adequate to cover incurred liabilities or that we will be able to obtain acceptable product and professional liability coverage in the future.

Risks Related to Our Indebtedness

Our credit agreement, as amended, contains restrictive covenants that may limit our operating flexibility, and certain changes in ownership of equity interests in us by the Bentley Family (Barry J. Bentley, Gregory S. Bentley, Keith A. Bentley, Raymond B. Bentley, and Richard P. Bentley, collectively (the "Bentleys"), certain other

family members and trusts and other entities controlled by or primarily for the benefit of the Bentleys and their families) constitutes an event of default.

Our amended and restated credit agreement, entered into on December 19, 2017 (the "Credit Facility"), contains certain restrictive covenants that limit our ability to, among other things, incur indebtedness other than amounts under the Credit Facility and specified baskets, incur additional liens, merge or consolidate with other companies or consummate certain changes of control, enter into new lines of business, pay dividends to our stockholders, repurchase our common stock and outstanding indebtedness, make investments in and acquire other businesses, and transfer or dispose of assets. In certain circumstances, the agreement governing the Credit Facility may also limit our ability to transfer cash among our subsidiaries and between us and our subsidiaries, including our foreign subsidiaries. It also contains certain financial covenants, including a covenant requiring us not to permit the net leverage ratio to exceed 3.00 to 1.00 and a covenant requiring the fixed charge coverage ratio for any period of four consecutive fiscal quarters to not be less than 3.00 to 1.00, and financial reporting requirements. Borrowings under the Credit Facility are secured by a first priority security interest in substantially all of our U.S. assets and 65% of the stock of our foreign subsidiaries owned by a party to the agreement governing the Credit Facility.

Further, if the Bentley Family ceases to collectively own equity interests in us representing at least 20% of the aggregate voting power of the Company, then such change in ownership will be an event of default under the agreement governing the Credit Facility and, among other things, the commitments under the Credit Facility may be terminated immediately and the outstanding loans and accrued interest may become due and payable immediately.

In addition, there is no guarantee that we will be able to generate sufficient cash flow or revenues to meet these financial covenants or pay the principal and interest on any debt. Furthermore, there is no guarantee that future working capital, borrowings, or equity financing will be available to repay or refinance any debt. Any inability to make scheduled payments or meet the financial covenants in the agreement governing the Credit Facility would adversely affect our business.

The phase-out of London Interbank Offered Rate ("LIBOR") could affect interest rates under our Credit Facility.

In July 2017, the Financial Conduct Authority ("FCA") (the authority that regulates LIBOR) announced it intends to stop persuading or compelling banks to submit rates for the calculation of LIBOR after 2021. Further, on November 30, 2020, the ICE Benchmark Administration Limited ("ICE") announced its plan to extend the date that most U.S. Dollar-LIBOR values would cease being computed to June 30, 2023. The Alternative Reference Rates Committee ("ARRC") and the International Swaps and Derivatives Association ("ISDA") have identified the Secured Overnight Financing Rate ("SOFR") as its preferred alternative rate for U.S. Dollar-LIBOR in debt, derivatives, and other financial contracts. LIBOR is used as the reference rate for Euro currency borrowings under our Credit Facility and as one of the alternatives for U.S. Dollar borrowings under our Credit Facility. If LIBOR ceases to exist, the administration agent under our Credit Facility has the authority to select a benchmark replacement index and adjustment margins and, as such, the interest rate on Euro currency borrowings under our Credit Facility may change. The new rate may not be as favorable as those in effect prior to any LIBOR phase-out. Furthermore, the transition process may result in delays in funding, higher interest expense, additional expenses, and increased volatility in markets for instruments that currently rely on LIBOR, all of which could negatively impact our interest expense, results of operations, and cash flow. Even if financial instruments are transitioned to alternative benchmarks, such as SOFR, successfully, the new benchmarks are likely to differ from LIBOR, and our interest expense associated with our outstanding indebtedness or any future indebtedness we incur may increase. Further, transitioning to an alternative benchmark rate, such as SOFR, may result in us incurring significant expense and legal risks, as renegotiation and changes to documentation may be required in effecting the transition. Any alternative benchmark rate may be calculated differently than LIBOR and may increase the interest expense associated with our existing or future indebtedness.

We may incur substantial additional debt, which could exacerbate the risks described above.

We may incur additional debt in the future. Although the agreement governing the Credit Facility contains restrictions on our ability to incur indebtedness, those restrictions are subject to a number of exceptions which permit us and our subsidiaries to incur substantial debt. Adding new debt to current debt levels could intensify the related risks that we and our subsidiaries now face. See Refer to the section titled "Liquidity and Capital Resources" included in Part II, Item 7 of this Annual Report on Form 10-K.

Servicing our debt requires a significant amount of cash, and we may not have sufficient cash flow from our business to pay our substantial debt.

Our ability to make scheduled payments of the principal of, to pay interest on, or to refinance our indebtedness depends on our future performance, which is subject to economic, financial, competitive, and other factors beyond our control. Our business may not continue to generate cash flow from operations in the future sufficient to service our debt and make necessary capital expenditures. If we are unable to generate such cash flow, we may be required to adopt one or more alternatives, such as selling assets, restructuring debt, or obtaining additional equity capital on terms that may be onerous or highly dilutive. Our ability to refinance our indebtedness will depend on the capital markets and our financial condition at such time. We may not be able to engage in any of these activities or engage in these activities on desirable terms, which could result in a default on our debt obligations. In addition, any future indebtedness we may incur may contain financial and other restrictive covenants that limit our ability to operate our business, raise capital, or make payments under our other indebtedness. If we fail to comply with these covenants or to make payments under our indebtedness when due, then we would be in default under that indebtedness, which could, in turn, result in that and our other indebtedness becoming immediately payable in full.

Risks Related to Our Class B Common Stock

We issued convertible notes that have rights senior to our Class B Common Stock common stock.

In January 2021, we issued \$690 million aggregate principal amount of convertible senior notes due 2026 (the "2026 Notes"), which will mature on January 15, 2026, unless earlier redeemed or repurchased by us or converted by the holder pursuant to their terms. In June 2021, we issued \$575 million aggregate principal amount of convertible senior notes due 2027 (the "2027 Notes"), which will mature on July 1, 2027, unless earlier redeemed or repurchased by us or converted by the holder pursuant to their terms. The 2026 Notes and 2027 Notes rank senior in right of payment to our Class B Common Stock common stock and any of our indebtedness that is expressly subordinated in right of payment to the 2026 Notes and 2027 Notes; equal in right of payment to any of our liabilities that are not so subordinated; effectively junior in right of payment to any of our secured indebtedness, to the extent of the value of the assets securing such indebtedness; and structurally junior to all indebtedness and other liabilities (including trade payables) of our subsidiaries. In the event of our bankruptcy, liquidation, reorganization, or other winding up, our assets that secure debt ranking senior or equal in right of payment to the 2026 Notes and 2027 Notes will be available to pay obligations on the 2026 Notes and 2027 Notes only after the secured debt has been repaid in full from these assets, and our assets will be available to pay common stockholders only after all debt obligations have been repaid. There may not be sufficient assets remaining to pay amounts due on any or all of the 2026 Notes and 2027 Notes then outstanding or any or all shares of our Class B Common Stock common stock then outstanding.

The accounting method for convertible debt securities that may be settled in cash, such as the 2026 Notes and 2027 Notes, could have a material effect on our reported financial condition and results.

The accounting method for reflecting the 2026 Notes and 2027 Notes on our consolidated balance sheets and reflecting the underlying shares of our Class B Common Stock common stock in our reported diluted earnings per share may adversely affect our reported earnings and financial condition.

Under the if-converted method, diluted earnings per share will be calculated assuming that all the 2026 Notes and 2027 Notes are converted solely into shares of Class B Common Stock common stock at the beginning of the reporting period, unless the result would be anti-dilutive. The application of the if-converted method will reduce our reported diluted earnings per share.

Furthermore, if any of the conditions to the convertibility of the 2026 Notes and/or the 2027 Notes is satisfied, then we may be required under applicable accounting standards to reclassify the liability carrying value of the 2026 Notes and/or the 2027 Notes as a current, rather than long-term, liability. This reclassification could be required even if no noteholders convert their notes and could materially reduce our reported working capital.

The conditional conversion feature of the 2026 Notes and 2027 Notes may adversely affect our financial condition and operating results.

In the event the conditional conversion feature of the 2026 Notes and/or the 2027 Notes is triggered, holders of the 2026 Notes and/or the 2027 Notes will be entitled to convert the 2026 Notes and/or the 2027 Notes at any time during specified periods at their option. If one or more holders elect to convert their 2026 Notes and/or their 2027 Notes, unless we elect to satisfy our conversion obligation by delivering solely shares of our Class B Common Stock common stock (other than paying cash in lieu of delivering any fractional share), we would be required to settle a portion or all of our conversion obligation through the payment of cash, which could adversely affect our liquidity. In addition, even if holders do not elect to convert their 2026 Notes and/or their 2027 Notes, we could be required under applicable accounting rules to reclassify all or a portion of the outstanding principal of the 2026 Notes and/or the 2027 Notes as a current, rather than long-term, liability, which would result in a material reduction of our net working capital.

Conversion of the 2026 Notes and/or the 2027 Notes will dilute the ownership interest of existing stockholders, including holders who had previously converted their 2026 Notes and/or their 2027 Notes, or may otherwise depress the price of our Class B Common Stock common stock.

The conversion of some or all of the 2026 Notes and/or the 2027 Notes will dilute the ownership interests of existing stockholders to the extent we deliver shares upon conversion of any of the 2026 Notes and/or the 2027 Notes. Any sales in the public market of the Class B Common Stock common stock issuable upon such conversion could adversely affect prevailing market prices of our Class B Common Stock common stock. In addition, the existence of the 2026 Notes and 2027 Notes may encourage short selling by market participants because the conversion of the 2026 Notes and/or the 2027 Notes could be used to satisfy short positions, or anticipated conversion of the 2026 Notes and/or the 2027 Notes into shares of our Class B Common Stock common stock could depress the price of our Class B Common Stock common stock. As of December 31, 2022 December 31, 2023, without giving effect to any potential adjustments to the conversion rate set forth in the indenture or any limits on conversion, and assuming our Class B Common Stock common stock is trading at or above \$64.13 per share for the 2026 Notes and \$83.23 per share for the 2027 Notes, 10,725,557 and 6,908,567 shares of our Class B Common Stock common stock would be issuable upon a full conversion of the 2026 Notes and 2027 Notes, respectively.

The capped call transactions entered into when we issued the 2026 Notes and 2027 Notes may affect the value of our common stock.

In connection with the issuances of the 2026 Notes and 2027 Notes, we entered into capped call transactions with the respective option counterparties. The capped call transactions are expected generally to reduce the potential dilution upon conversion of the 2026 Notes and 2027 Notes, and/or offset any cash payments we are required to make in excess of the principal amount of converted 2026 Notes and 2027 Notes with such reduction and/or offset subject to a cap. In connection with establishing their initial hedges of the capped call transactions, the option counterparties or their respective affiliates entered into various derivative transactions with respect to our Class B Common Stock common stock concurrently with or shortly after the pricing of the 2026 Notes and 2027 Notes. The option counterparties or their respective affiliates may modify their hedge positions by entering into or unwinding derivatives with respect to our Class B Common Stock common stock and/or purchasing or selling our Class B Common Stock common stock or other securities of ours in secondary market transactions prior to the maturity of the 2026 Notes and 2027 Notes (and are likely to do so during any observation period related to a conversion of 2026 Notes and 2027 Notes). This activity could cause or avoid an increase or a decrease in the market price of our Class B Common Stock common stock.

The dual class structure of our common stock has the effect of concentrating voting control with the Bentley Control Group (the Bentleys and certain of their family members, trusts or other permitted transferees, as well as all other holders of our Class A Common Stock common stock in respect of such shares of Class A Common Stock, common stock, who collectively are acting as a group).

Our Class A Common Stock common stock has 29 votes per share, and our Class B Common Stock, common stock, which is the class of common stock that is issuable upon conversion of the 2026 Notes and 2027 Notes, and is the only class that is publicly traded and listed, has one vote per share. The beneficial owners of our Class A Common Stock common stock together hold approximately 54.8% 54.0% of the voting power of our outstanding common stock as of December 31, 2022 December 31, 2023. Moreover, as a result of the 29 to one voting ratio between our Class A and Class B Common Stock, common stock, the Bentley Control Group controls and will continue to control a majority of the combined voting power of our common stock and therefore is able to control all matters submitted to our stockholders for approval, subject to the occurrence of certain events that would reduce the voting power of our Class A Common Stock common stock or cause the conversion thereof. This concentrated control will limit or preclude stockholders' ability to influence corporate matters for the foreseeable future and may have the effect of delaying, deferring or preventing a change in control, impeding a merger, consolidation, takeover, or other business combination involving us, or discouraging a potential acquirer from making a tender offer or otherwise attempting to obtain control of our business, even if such a transaction would benefit other stockholders. The Bentley Control Group may also have interests that differ from those of other stockholders and may vote in a way with which other stockholders disagree and which may be adverse to such other stockholders' interests.

In addition, we are a "controlled company" for the purposes of Nasdaq Listing Rules, which provides us with exemptions from certain of the corporate governance standards imposed by the rules of The Nasdaq Global Select Market. These provisions further allow the Bentley Control Group to exercise significant control over our corporate decisions and limit the ability of the public stockholders to influence our decision making.

The choice of forum provision in our amended and restated certificate of incorporation could limit our stockholders' ability to obtain a favorable judicial forum for disputes with us or our directors, officers or colleagues.

Our amended and restated certificate of incorporation provides that, to the fullest extent permitted by law, the Court of Chancery of the State of Delaware is the sole and exclusive forum for any derivative action or proceeding brought on our behalf, any action asserting a claim of a breach of fiduciary duty owed by any of our directors or officers, any

action asserting a claim against us arising pursuant to Delaware General Corporation Law, our amended and restated certificate of incorporation or amended and restated bylaws, or any action seeking to interpret, apply, enforce, or determine the validity of our amended and restated certificate of incorporation or amended and restated bylaws, and any action asserting a claim against us that is governed by the internal affairs doctrine. In addition, the choice of forum provision provides that, to the extent permitted by applicable law, claims brought under the Securities Act or the Exchange Act must be brought exclusively in the federal district court for the District of Delaware. Despite the choice of forum provision, investors cannot waive compliance with federal securities laws and rules and regulations thereunder. The choice of forum provision may limit a stockholder's ability to bring a claim in a judicial forum that it finds favorable for disputes with us or our directors, officers, or other colleagues, which may discourage such lawsuits against us and our directors, officers, and other colleagues. Alternatively, if a court were to find the choice of forum provision contained in our amended and restated certificate of incorporation to be inapplicable or unenforceable in an action, we may incur additional costs associated with resolving such action in other jurisdictions, which could adversely affect our business and financial condition.

General Risk Factors

Global economic and political conditions may negatively impact our business, financial condition, and results of operations.

Our operations and performance depend significantly on foreign and domestic economic and political conditions. Uncertainty regarding economic and political conditions may negatively impact us as accounts defer spending or postpone infrastructure projects in response to tighter credit, higher unemployment, higher interest rates, higher inflation, financial market volatility, government austerity programs, negative financial news, escalations of hostilities or the threat of hostilities, pandemics, declining valuations of investments, and other factors. In addition, certain of our accounts' budgets may be constrained and they may be unable to procure our solutions at the same level as in prior periods. Our accounts' ability to pay for our software solutions and services may also be impaired, which may lead to an increase in our allowance for doubtful accounts and write-offs of accounts receivable. Since we are exposed to the majority of major world markets, uncertainty in any significant market may negatively impact our performance and results, particularly with respect to our largest geographic accounts. Our accounts include government entities, including the U.S. government, and if spending cuts impede the ability of governments to purchase our products and services, our revenues could decline. In addition, a number of our accounts rely, directly and indirectly, on government spending. We are unable to predict economic conditions or the likelihood of additional economic uncertainty arising in any of our key markets. Changes in economic conditions could result in us not meeting our revenue growth objectives and could harm our business, financial condition, results of operations, and cash flows.

Geopolitical trends toward nationalism and protectionism and the weakening or dissolution of international trade pacts may increase the cost of, or otherwise interfere with, conducting our business. These trends have increased levels of political and economic unpredictability globally, and may increase the volatility of global financial markets; the impact of such developments on the global economy remains uncertain. Political instability or adverse political developments, including, without limitation, as a result of or in connection with trade relations between the U.S. and China, as well as terrorist attacks, cyber events, armed conflicts (or the threat or escalation thereof), bank failures, civil unrest, espionage, natural disasters, epidemics, and pandemics in any of the countries in which we do business could harm our business, financial condition, and results of operations.

Changes in existing financial accounting standards or practices, or taxation rules or practices may adversely affect our results of operations.

Changes in existing accounting or taxation rules or practices, new accounting pronouncements or taxation rules, or varying interpretations of current accounting pronouncements or taxation practices could have a significant adverse effect on our results of operations or the way we conduct our business. Further, such changes could potentially affect our reporting of transactions completed before such changes are effective.

We are required to evaluate our internal control over financial reporting under Section 404 of the Sarbanes-Oxley Act of 2002 and any adverse results from such evaluation could result in a loss of investor confidence in our financial reports and have an adverse effect on our stock price.

Pursuant to Section 404 of the Sarbanes-Oxley Act of 2002, we are required to furnish a report by our management on our internal control over financial reporting, including an assessment of the effectiveness of our internal control over financial reporting as of the end of our fiscal year. This assessment must include a statement as to whether or not our internal control over financial reporting is effective and disclosure of any material weaknesses in our internal control over financial reporting identified by management. If our management or independent registered public accounting firm identifies one or more material weaknesses in our internal control over financial reporting, we are unable to assert that our internal control over financial reporting is effective, or our independent registered public accounting firm is unable to express an opinion that our internal controls are effective, investors could lose confidence in the accuracy and completeness of our financial reports, which could have an adverse effect on our business and stock price.

In preparing our financial statements, we make certain estimates and assumptions that affect amounts reported in our consolidated financial statements which, if not accurate, may significantly impact our financial results.

We make estimates and assumptions for a number of items, including revenue recognition, the fair value of acquired assets and liabilities, the fair value of stock consideration in conjunction with business combinations, the fair value of deferred compensation plan liabilities, the fair value of derivative financial instruments, the fair value of common stock (prior to our IPO), operating lease assets and liabilities, useful lives for depreciation and amortization, impairment of goodwill and intangible assets, valuation allowances for tax assets, and accruals for uncertain tax positions. These estimates and assumptions are drawn from historical experience and various other factors that we believe are reasonable under the circumstances as of the date of the consolidated financial statements. Actual results could differ materially from our estimates and such differences could significantly impact our financial results.

If our goodwill or amortizable intangible assets become impaired, then we could be required to record a significant charge to earnings.

Accounting principles U.S. generally accepted in the United States of America accounting principles ("U.S. GAAP") requires us to test for goodwill impairment at least annually. In addition, we assess our goodwill and amortizable intangible assets for impairment if events occur or circumstances change that would more likely than not reduce its fair value below its carrying value, including declines in stock price, market capitalization, or cash flows, and slower growth rates in our industry. Depending on the results of our assessment, we could be required to record a significant impairment charge in our consolidated financial statements during the period in which any impairment of our goodwill or amortizable intangible assets was determined, negatively impacting our results of operations.

Item 1B. Unresolved Staff Comments

None.

Item 1C. Cybersecurity

We maintain a comprehensive process for: (i) identifying the assets, threats, and vulnerabilities that affect our information systems and networks; (ii) analyzing the likelihood and impact of potential cyberattacks on our assets, operations, and objectives; (iii) evaluating the existing cybersecurity controls and measures that we have in place to prevent, detect, and respond to cyberattacks; and (iv) implementing and monitoring the appropriate cybersecurity solutions and practices that reduce our cyber risk exposure and enhance our cyber resilience.

In doing so, our Global IT Security Team, which is comprised of dedicated privacy and security professionals and run by our Chief Information Security Officer ("CISO"), stays abreast of security industry and threat trends and regularly seeks to improve our cybersecurity risk management program. Our executive leadership team, with input and guidance from our CISO, is responsible for our overall enterprise risk management system and processes, and regularly considers cybersecurity risks in the context of other material risks to the Company.

As part of our overall cybersecurity strategy, as and when we detect cybersecurity threats, our Global IT Security team documents the relevant incident details, assesses the impact and severity of it, identifies the root cause and corrective actions, and communicates the incident to our CISO and any other relevant parties as needed. We also seek to address cybersecurity risks associated with our third-party vendors by making our Global IT Security team a key part of relevant vendor onboarding, whereby we conduct comprehensive risk assessments of such vendors' cybersecurity policies and practices. When necessary, we utilize third party auditors and consultants to assess third-party cybersecurity risks, and we consult with outside counsel as appropriate, including on materiality analysis and disclosure matters. Our senior management makes the final materiality determinations and disclosure and other compliance decisions.

Our full Board of Directors has oversight responsibility for risks and incidents relating to cybersecurity threats, including compliance with disclosure requirements, and, in conjunction with the Audit Committee, the related effects, if any, on financial reporting and internal controls. Our Chief Digital Officer and Chief Legal Officer, in conjunction with members of the Global IT Security team, regularly update the Board of Directors on the Company's cybersecurity risk profile and incidents, if any, and our overall cybersecurity strategy and process improvements.

Our business strategy, results of operations, and financial condition have not been materially affected by risks from cybersecurity threats, but we cannot provide assurance that they will not be materially affected in the future by such risks or any future material incidents. For more information on our cybersecurity related risks, refer to Item 1A. Risk Factors of this Annual Report on Form 10-K.

Item 2. Properties

Our corporate headquarters are located in Exton, Pennsylvania and consist of approximately 107,000 square feet of office space, of which we own approximately 76,000 square feet. Our We lease for the remainder expires remaining approximate 31,000 square feet of headquarters space with expiration dates occurring in 2024 and 2025. Our headquarters accommodates our principal software engineering, sales, marketing professional services, and administrative activities. In addition to our headquarters, we own one other location in India, which is used for office space, for an aggregate total, including our headquarters, that consists of approximately 107,000 31,000 square feet of real property owned by us. See Note 5 to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K for more information about our properties. feet. We lease facilities in an additional 115 111 locations in the U.S. and internationally through our foreign subsidiaries. See Note 8 to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K for more information about our lease commitments.

We believe that our current facilities are suitable and adequate to meet our current needs and that suitable additional or substitute space will be available as needed in the future to accommodate our operations.

Item 3. Legal Proceedings

We are subject from time to time to various legal proceedings and claims which arise in the ordinary course of our business. Although the outcome of these and other claims cannot be predicted with certainty, we do not believe that the ultimate resolution of pending matters will have a material adverse effect on our financial condition, results of operations, or cash flows. We currently believe that we do not have any material litigation pending against us.

Item 4. Mine Safety Disclosures

Not applicable.

PART II

Item 5. Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities

Market Information for Common Stock

Our Class B Common Stock common stock is traded on the Nasdaq Stock Market LLC under the symbol BSY. There is no established public trading market for our Class A common stock. See Note 13 to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K for more information about the terms of our common stock.

Stockholders

As of January 31, 2023 January 31, 2024, there were 1715 holders of record of our Class A Common Stock common stock and 2,583 2,199 holders of record of our Class B Common Stock common stock. Because many of our shares of Class B Common Stock common stock are held by brokers or other institutions on behalf of stockholders, we are unable to estimate the total number of Class B stockholders represented by the record holders.

Dividend Policy

The declaration and payment of dividends is within the discretion of our **board** **Board** of **directors**. **Directors**. We paid quarterly dividends of \$0.05 per share of common stock during the year ended December 31, 2023 and \$0.03 per share of common stock during the years ended December 31, 2022, 2021, and 2020. In addition, we paid a special dividend of \$1.50 per share of common stock on September 2, 2020, 2021. While we intend to continue paying quarterly dividends, any future determination will be subject to the discretion of our **board** **Board** of **directors** **Directors** and will be dependent on a number of factors, including our results of operations, capital requirements, restrictions under Delaware law, and overall financial condition, as well as any other factors our **board** **Board** of **directors** **Directors** considers relevant. In addition, the terms of the agreement governing the Credit Facility limit the amount of dividends we can pay.

Securities Authorized for Issuance Under Equity Compensation Plans

Refer to Part III, Item 12 of this Annual Report on Form 10-K.

Recent Sales of Unregistered Equity Securities

From **October 1, 2022** **October 1, 2023** to **December 31, 2022** **December 31, 2023**, we issued **17,989,564,558** shares of our Class B **Common Stock** **common stock** in connection with distributions from our amended and restated Bentley Systems, Incorporated Nonqualified Deferred Compensation Plan.

Plan (the "DCP").

None of the foregoing transactions involved any underwriters, underwriting discounts or commissions, or any public offering. Unless otherwise stated, the sales of the above securities were deemed to be exempt from registration under the Securities Act in reliance on Rule 701 promulgated under Section 3(b) of the Securities Act as transactions by an issuer pursuant to benefit plans and contracts relating to compensation as provided under Rule 701. All recipients had adequate access, through their relationships with us, to information about us. The issuance of these securities were made without any general solicitation or advertising.

Item 6. [Reserved]

Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations

The following discussion should be read in conjunction with our audited consolidated financial statements and notes thereto appearing included in Part II, Item 8 of this Annual Report on Form 10-K. In addition to historical information, this discussion contains forward-looking statements that involve risks, uncertainties, and assumptions that could cause actual results to differ materially from management's expectations. Factors that could cause such differences are set forth in Part I, Item 1A. Risk Factors of this Annual Report on Form 10-K. Refer to Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations in our **2021** **2022 Annual Report on Form 10-K** for management's discussion and analysis of financial condition and results of operations for the year ended **December 31, 2021** **December 31, 2022** compared to the year ended **December 31, 2020** **December 31, 2021**.

During the fourth quarter of 2023, we changed our definitions of constant currency and constant currency growth rates. In reporting period-over-period results, we calculate the effects of foreign currency fluctuations and constant currency information by translating current period results on a transactional basis to our reporting currency using prior period average foreign currency exchange rates in which the transactions occurred. Our prior definition of constant currency calculated the effects of foreign currency fluctuations and constant currency information by translating current period results of our subsidiaries from their functional currencies to our reporting currency by using prior period average foreign currency exchange rates in reporting period-over-period results.

Prior period amounts have been revised to conform to the current period presentation using the updated constant currency and constant currency growth rates definitions. We are providing what our constant currency and constant currency growth rates results would have been pursuant to the prior definition for the applicable periods so that investors and potential investors that have analyzed these non-GAAP financial measures historically using our prior definitions can compare our historical results to our current results with respect to these non-GAAP financial measures using the prior definitions. Refer to the section titled "Non-GAAP Financial measures" for reconciliations of constant currency non-GAAP financial measures and their most directly comparable GAAP financial measures under the current and prior definitions.

All amounts presented in this Management's Discussion and Analysis of Financial Condition and Results of Operations, except share and per share amounts, are presented in thousands. Additionally, many of the amounts and percentages have been rounded for convenience of presentation. Minor differences in totals and percentage calculations may exist due to rounding.

Overview:

Bentley Systems is the *infrastructure engineering software* company. Our purpose is to advance the world's infrastructure for better quality of life. We enable infrastructure professionals and their organizations, by "going digital" through our software and cloud services offerings, empower people to better design, build, and operate better infrastructure, and more resilient infrastructure through the adoption of our intelligent digital twin solutions. We were founded in 1984 by manage our business globally within one reportable segment, the **Bentley brothers** development and on September 25, 2020, we completed marketing of computer software and related services, which is consistent with how our **IPO** chief operating decision maker ("CODM") reviews and manages our business.

Our enduring commitment is to develop and support the most comprehensive portfolio of integrated software offerings across professional disciplines, project and asset lifecycles, infrastructure sectors, and geographies. Our software enables digital workflows across engineering disciplines, across distributed project teams, and from offices to the field. Moreover, we believe that our offerings, in particular our infrastructure digital twin solutions, empower the achievement of sustainable development goals by helping our users – infrastructure professionals – realize outcomes that are more sustainable and resilient.

We deliver our solutions via on-premises, cloud, and hybrid environments. Our users engineer, construct, and operate projects and assets across the following infrastructure sectors: Executive Summary:

- **public works** Total revenues were \$1,228,413 for the year ended December 31, 2023, up 11.8% or 11.9% on a constant currency basis (including roads, rail, bridges, tunnels, airports, ports, and federal, state, and municipal agencies) **utilities** (including networks for electricity, gas, communications, and water, wastewater, and drainage). We estimate that this sector represents

49% of the net infrastructure asset value of the global top 500 infrastructure owners based on the 2022 edition of the *Bentley Infrastructure 500 Top (1) Owners*, our annual compilation of compared to the world's largest infrastructure owners ranked by net depreciated value of their tangible fixed assets; prior year;

- resources Subscriptions revenues were \$1,080,307 for the year ended December 31, 2023, up 12.5% or 12.5% on a constant currency basis⁽¹⁾ (including mining, oil and gas "upstream," offshore, pipelines, environmental management, and renewable energy). We estimate that this sector represents 21% of compared to the global top 500 infrastructure owners' net infrastructure asset value; prior year;
- industrial ARR (including discrete and process manufacturing, oil and gas "downstream," and power generation). We estimate that this sector represents 18%⁽²⁾ was \$1,174,774 as of December 31, 2023, compared to \$1,036,548 as of December 31, 2022, representing a constant currency ARR growth rate⁽²⁾ of 12.5%;
- Last twelve-month recurring revenues dollar-based net retention rate⁽²⁾ was 109% as of the global top 500 infrastructure owners' net infrastructure asset value; year ended December 31, 2023, compared to 110% as of December 31, 2022;
- Operating income was \$230,542 for the year ended December 31, 2023, compared to \$208,612 for the prior year;
- Adjusted operating income inclusive of stock-based compensation expense ("Adjusted OI w/SBC")⁽¹⁾ was \$324,677 for the year ended December 31, 2023, compared to \$273,929 for the prior year; and
- commercial/facilities (including office buildings, retail facilities, hospitals, and campuses). We estimate that this sector represents 12% of Cash flow from operations was \$416,696 for the global top 500 infrastructure owners' net infrastructure asset value. year ended December 31, 2023, compared to \$274,324 for the prior year.

(1) Constant currency and Adjusted OI w/SBC are non-GAAP financial measures. Refer to the "Non-GAAP Financial Measures" section for additional information, including our definitions and our uses of constant currency and Adjusted OI w/SBC.

(2) Refer to the "Key Business Metrics" section for additional information, including our definitions and our uses of ARR, ARR growth rate, and recurring revenues dollar-based net retention rate.

(3) Adjusted OI w/SBC is a non-GAAP financial measure. Refer to the "Non-GAAP Financial Measures" section for additional information, including our definition and our use of Adjusted OI w/SBC.

Results of Operations:

Impact of Foreign Currency

Our results of operations have been, and in the future will be, affected by changes in foreign currency exchange rates. For the years ended December 31, 2023, 2022, and 2021, approximately 35%, 36%, and 47%, respectively, of our total revenues and 45%, 46%, and 42%, respectively, of our total operating expenses were denominated in foreign currencies from outside the U.S. including most significantly: euros, British pounds, Canadian dollars, Australian dollars, Chinese yuan renminbi, and New Zealand dollars. Other than the natural hedge attributable to matching revenues and expenses in the same currencies, we do not currently hedge foreign currency exposure.

We offer solutions for enterprises and professionals across identify the infrastructure lifecycle. Our engineering applications and geoprofessional applications support the breadth effects of engineering and geoprofessional disciplines and are primarily desktop applications for professional practitioners. Our project delivery and asset performance Enterprise Systems are provided via cloud and hybrid environments, developed respectively to extend enterprise collaboration during project delivery, and to manage and leverage engineering information during foreign currency on our operations and maintenance. Our Industry Solutions solve domain-specific problems for owners of infrastructure assets, present constant currency growth rates and the project delivery ecosystems that support these owners. Our cloud-native iTwin Platform solutions enable digital twin workflows, which can span project and asset lifecycles.

We continue to make substantial investments in research and development fluctuations because we believe exchange rates are an important factor in understanding period-over-period comparisons and enhance the infrastructure engineering software market presents compelling opportunities understanding of our results and evaluation of our performance. Refer to the "Non-GAAP Financial Measures" section for the application additional information, including our definition and our use of new technologies that advance our current solutions. Our research and development roadmap balances technology advances and new offerings with continuous enhancements to existing offerings. Our allocation of research and development resources is guided by management-established priorities, input from product managers, and user and sales force feedback. constant currency.

Revenues

We bring our offerings to market primarily through direct sales channels that generated approximately 92% of our 2022 generate revenues from subscriptions, perpetual licenses, and services. Our total revenues.

Since its founding, Bentley Systems has remained focused on our mission to provide software in support of the professional needs of those responsible for creating revenues are diversified by account type, size, and managing the world's infrastructure. We have methodically grown through periods of global expansion, periods of expansion in our portfolio of solutions, and periods of rapid technological change. The following provides key corporate milestones over our 38-year history:



geography. Our sources of revenue growth, excluding the impact from acquisitions, come from additional subscriptions revenues from existing accounts using the same products and represent the majority of our revenue growth, additional subscriptions revenues from existing accounts using new products, and subscriptions revenues from new accounts. For the year ended December 31, 2022, subscriptions represented 87% of our total revenues, and together with certain services revenues that are recurring in nature and represented 2% of our total revenues, brought the proportion of our recurring revenues to 89% of our total revenues. The remaining 11% of our revenues were generated from the sale of perpetual licenses and the delivery of non-recurring services. We have a highly-diversified account base, with our largest account representing no more than 2% of our total

revenues in 2022. Our 2022 total revenues were also diversified by account type, size, and geography. Additionally, we believe that we have a loyal account base, with over 70% of our 2022 total revenues for the years ended December 31, 2023, 2022, and 2021 generated from organizations that have been our accounts for over ten years.

Our Commercial Offerings:

Our solutions are made available in addition to our accounts in a broad range of commercial offerings designed to accommodate operations discussed below, the diverse preferences following is supplemental data of our accounts, which range from owned versus subscribed, short-term revenues:

(as a percentage of total revenues)	Year Ended December 31,		
	2023	2022	2021
Revenues from:			
Direct sales channels	92 %	92 %	92 %
Indirect channel partners	8 %	8 %	8 %
Revenues from:			
Subscriptions	88 %	87 %	84 %
Recurring services	1 %	2 %	2 %
Total recurring revenues	89 %	89 %	86 %
Perpetual licenses and other services	11 %	11 %	14 %
Largest account represents no more than	2.0 %	2.0 %	2.5 %

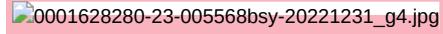
The volume, mix, and duration of contract types starting or renewing in any given period may have a material impact on revenue in the period, and as a result can impact the comparability of reported revenue period-over-period. Our subscriptions, versus annual subscriptions, perpetual licenses, and fee-certain arrangements versus variable or consumption-based arrangements with consumption measurement durations services offerings are recognized pursuant to applicable GAAP guidance. See Note 3 to our consolidated financial statements included in Part II, Item 8 of less than one year, this Annual Report on Form 10-K for additional information on our revenues. We believe that subscription revenues will continue to comprise a majority of our commercial offerings under total revenues.

Consolidated Revenues

Current Definition of Constant Currency:

	Year Ended December 31,			% Change		% Change	
				2022 to 2023		2021 to 2022	
	2023	2022	2021	%	% ⁽¹⁾	%	% ⁽¹⁾
Subscriptions	\$ 1,080,307	\$ 960,220	\$ 812,807	12.5 %	12.5 %	18.1 %	22.0 %
Perpetual licenses	46,038	43,377	53,080	6.1 %	7.3 %	(18.3 %)	(14.1 %)
Subscriptions and licenses	1,126,345	1,003,597	865,887	12.2 %	12.3 %	15.9 %	19.8 %
Services	102,068	95,485	99,159	6.9 %	7.5 %	(3.7 %)	(0.1 %)
Total revenues	\$ 1,228,413	\$ 1,099,082	\$ 965,046	11.8 %	11.9 %	13.9 %	17.7 %

(1) Constant currency is a single form of standard contract, which includes liability and other risk protections in our favor, and appropriate standard addendums non-GAAP financial measure. Refer to the primary contract, which specifically address the commercial offerings provided. Our standard commercial offerings are summarized in the table below, with further descriptions following the table.



Enterprise Subscriptions. Our enterprise subscription offerings provide "Non-GAAP Financial Measures" section for additional information, including our enterprise accounts with complete current definition and unlimited global access to our comprehensive portfolio of solutions.

- **Enterprise 365 ("E365") Subscriptions.** Under our E365 subscription, accounts are charged primarily based upon daily usage. E365 subscriptions can contain quarterly usage floors or collars. The daily usage fee includes a term license component, SELECT maintenance and support, hosting, and Success Blueprints, which are designed to achieve business outcomes through more efficient and effective use of our software. constant currency, and for a reconciliation of constant currency growth rates.

Prior Definition of Constant Currency:

	% Change	% Change

	Year Ended December 31,			2022 to 2023		2021 to 2022	
				Constant		Constant	
	2023	2022	2021	%	% ⁽¹⁾	%	% ⁽¹⁾
Subscriptions	\$ 1,080,307	\$ 960,220	\$ 812,807	12.5 %	11.7 %	18.1 %	24.3 %
Perpetual licenses	46,038	43,377	53,080	6.1 %	5.9 %	(18.3 %)	(12.1 %)
Subscriptions and licenses	1,126,345	1,003,597	865,887	12.2 %	11.4 %	15.9 %	22.1 %
Services	102,068	95,485	99,159	6.9 %	7.5 %	(3.7 %)	0.4 %
Total revenues	\$ 1,228,413	\$ 1,099,082	\$ 965,046	11.8 %	11.1 %	13.9 %	19.8 %

(1) Enterprise License Constant currency is a non-GAAP financial measure. Refer to the "Non-GAAP Financial Measures" section for additional information, including our prior definition and our use of constant currency, and for a reconciliation of constant currency growth rates.

The increase in total revenues for the year ended December 31, 2023 was primarily driven by increases in subscriptions revenues, and to a lesser extent, services and perpetual licenses revenues.

Subscriptions. For the year ended December 31, 2023, the increase in subscriptions revenues was primarily driven by improvements in our business performance of approximately \$115,786 (\$116,406 on a constant currency basis) and the impact of our platform acquisition of approximately \$4,301 (\$4,111 on a constant currency basis). Our business performance excludes the impact of our platform acquisitions and includes the impact from programmatic acquisitions, which generally are immaterial, individually and in the aggregate. The platform acquisition impact relates to our acquisition of PLS and is inclusive of PLS' organic performance.

The improvements in business performance were primarily driven by expansion from accounts with revenues in the prior period ("ELS" existing accounts)⁽¹⁾, and growth of 3% attributable to new accounts, most notably small- and medium-sized accounts. Improvements in business performance for the year ended December 31, 2023 were led by our engineering *Under*applications, geoprofessional applications, and our ELS offering, accounts are charged Bentley Infrastructure Cloud for project delivery.

Perpetual licenses. For the year ended December 31, 2023, the increase in perpetual licenses revenues was primarily driven by improvements in business performance of approximately \$2,661 (\$3,181 on a constant currency basis).

Services. For the year ended December 31, 2023, the increase in services revenues was primarily driven by improvements in our business performance of approximately \$6,583 (\$7,138 on a constant currency basis).

For the year ended December 31, 2023, the improvements in business performance were primarily driven by contributions from Cohesive digital integrator services of approximately \$8,684 (\$8,834 on a constant currency basis).

Revenues by Geographic Region

Revenue from external customers is attributed to individual countries based upon the location of the customer.

Current Definition of Constant Currency:

	Year Ended December 31,			% Change		% Change	
				2022 to 2023		2021 to 2022	
	2023	2022	2021	%	% ⁽¹⁾	%	% ⁽¹⁾
Americas	\$ 650,926	\$ 584,794	\$ 483,087	11.3 %	11.4 %	21.1 %	21.2 %
EMEA	353,550	312,804	300,123	13.0 %	12.1 %	4.2 %	12.9 %
APAC	223,937	201,484	181,836	11.1 %	13.0 %	10.8 %	16.3 %
Total revenues	\$ 1,228,413	\$ 1,099,082	\$ 965,046	11.8 %	11.9 %	13.9 %	17.7 %

(1) Constant currency is a fixed annual fee. Subsequent annual renewals are based non-GAAP financial measure. Refer to the "Non-GAAP Financial Measures" section for additional information, including our current definition and our use of constant currency, and for a reconciliation of constant currency growth rates.

Prior Definition of Constant Currency:

	Year Ended December 31,			% Change		% Change	
				2022 to 2023		2021 to 2022	
	2023	2022	2021	%	% ⁽¹⁾	Constant	Constant
Americas	\$ 650,926	\$ 584,794	\$ 483,087	11.3 %	11.4 %	21.1 %	21.2 %
EMEA	353,550	312,804	300,123	13.0 %	12.1 %	4.2 %	12.9 %
APAC	223,937	201,484	181,836	11.1 %	13.0 %	10.8 %	16.3 %
Total revenues	\$ 1,228,413	\$ 1,099,082	\$ 965,046	11.8 %	11.9 %	13.9 %	17.7 %

	Year Ended December 31,			Currency		Currency	
	2023	2022	2021	%	% ⁽¹⁾	%	% ⁽¹⁾
Americas	\$ 650,926	\$ 584,794	\$ 483,087	11.3 %	11.0 %	21.1 %	22.1 %
EMEA	353,550	312,804	300,123	13.0 %	11.1 %	4.2 %	15.4 %
APAC	223,937	201,484	181,836	11.1 %	11.2 %	10.8 %	21.1 %
Total revenues	\$ 1,228,413	\$ 1,099,082	\$ 965,046	11.8 %	11.1 %	13.9 %	19.8 %

(1) Constant currency is a non-GAAP financial measure. Refer to the "Non-GAAP Financial Measures" section for additional information, including our prior definition and our use of constant currency, and for a reconciliation of constant currency growth rates.

Americas. For the year ended December 31, 2023, the increase in revenues from the Americas was primarily driven by improvements in our business performance of approximately \$62,442 (\$63,450 on a constant currency basis) and the **account's usage** impact from our platform acquisition of **software** approximately \$3,690 (\$3,237 on a constant currency basis).

The improvements in business performance for the year ended December 31, 2023 were primarily due to expansion of our subscriptions revenues from existing accounts in the **preceding U.S.**

EMEA. For the year **effectively** ended December 31, 2023, the increase in revenues from EMEA was primarily driven by improvements in our business performance of approximately \$40,297 (\$37,345 on a constant currency basis).

The improvements in business performance for the year ended December 31, 2023 were primarily due to expansion of our subscriptions revenues from existing accounts in the United Kingdom ("U.K."), and the Middle East and Africa, partially offset by reductions in Russia due to exiting our operations beginning in the second quarter of 2022.

APAC. For the year ended December 31, 2023, the increase in revenues from APAC was primarily driven by improvements in our business performance of approximately \$22,291 (\$25,930 on a constant currency basis).

The improvements in business performance for the year ended December 31, 2023 were primarily due to expansion of our subscriptions revenues from existing accounts in India, Australia, and Southeast Asia, partially offset by declines in China.

Total revenues in China for the year ended December 31, 2023 increased as compared to the same period in the prior year, primarily due to expansion of our perpetual licenses revenues. The future results in China remain uncertain as a result of continued geopolitical challenges, the obstacles there to cloud-deployed software, and the financial timing impact of the preference there for license sales, rather than subscriptions.

Cost of Revenues and Operating Expense (Income)

Headcount-Related Costs

For the years ended December 31, 2023, 2022, and 2021, approximately 80% of our aggregate cost of revenues, research and development, selling and marketing, and general and administrative expenses were represented by what we refer to herein as "headcount-related" costs. These costs primarily include salaries, benefits, bonuses, stock-based compensation expense, employment taxes, travel, training, and realignment of our colleagues, and third-party personnel expenses and related overhead. Our headcount-related costs are variable in nature. We actively manage these costs to align to our trending run rate of revenue performance, with the objective of enhancing visibility and predictability of resulting **in** operating profit margins.

During the fourth quarter of 2023, the Company approved a **fee-certain annual consumption-based arrangement**. We are completing efforts **strategic realignment program** to transition ELS subscribers to E365 subscriptions, primarily to **simplify pricing**, more closely align consumption to monetization, better serve our accounts and to **establish Success Blueprints** better align resources with the strategy of the business, including reinvestment in go-to-market functions, as **recurring** well as in AI product development. The realignment program resulted in realignment costs of \$12,579, which represent termination benefits for colleagues whose roles were impacted (less than five percent of total headcount). See Note 21 to ensure better business outcomes our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K for additional information. The realignment program activities have been broadly implemented across our **users**. In transitioning **subscribers** various businesses with the intention that substantially all actions, including payment of the termination benefits, will be fully completed by mid-2024. The impact of the realignment program on headcount-related costs for the year ended December 31, 2023 is included in our discussion below.

Cost of Revenues

Current Definition of Constant Currency:

	Year Ended December 31,			% Change		% Change	
				2022 to 2023		2021 to 2022	
	2023	2022	2021	%	% ⁽¹⁾	%	% ⁽¹⁾
Cost of subscriptions and licenses	\$ 169,406	\$ 147,578	\$ 124,321	14.8 %	15.1 %	18.7 %	22.2 %

Cost of services	96,677	89,435	92,218	8.1 %	9.0 %	(3.0 %)	2.0 %
Total cost of revenues	\$ 266,083	\$ 237,013	\$ 216,539	12.3 %	12.8 %	9.5 %	13.6 %

(1) Constant currency is a non-GAAP financial measure. Refer to E365, we recognize the "Non-GAAP Financial Measures" section for additional information, including our current definition and our use of constant currency, and for a greater proportion reconciliation of constant currency growth rates.

Prior Definition of Constant Currency:

				% Change		% Change	
				2022 to 2023		2021 to 2022	
	Year Ended December 31,			Constant	Currency	Constant	Currency
	2023	2022	2021	%	% ⁽¹⁾	%	% ⁽¹⁾
Cost of subscriptions and licenses	\$ 169,406	\$ 147,578	\$ 124,321	14.8 %	14.7 %	18.7 %	24.5 %
Cost of services	96,677	89,435	92,218	8.1 %	9.0 %	(3.0 %)	2.3 %
Total cost of revenues	\$ 266,083	\$ 237,013	\$ 216,539	12.3 %	12.5 %	9.5 %	15.1 %

(1) Constant currency is a non-GAAP financial measure. Refer to the "Non-GAAP Financial Measures" section for additional information, including our revenues prior definition and our use of constant currency, and for a reconciliation of constant currency growth rates.

Cost of subscriptions and licenses. Cost of subscriptions and licenses expenses primarily include headcount-related costs, as well as depreciation of property and equipment and amortization of capitalized software costs associated with servicing software subscriptions, amortization of intangible assets associated with acquired software and technology, channel partner compensation for providing sales coverage to users, as well as cloud-related costs incurred for servicing our accounts using cloud provisioned solutions and our license administration platform.

For the year ended December 31, 2023, on a quarterly constant currency basis, rather than substantially upfront, cost of subscriptions and licenses increased primarily due to an increase in headcount-related costs of approximately \$14,407, mainly due to an increase in headcount and annual compensation costs, and an increase in cloud-related costs of approximately \$4,949.

SELECT Subscriptions, Cost of services. Our SELECT subscription is a prepaid annual recurring subscription that accompanies a new or previously purchased perpetual license. We believe that the SELECT benefits summarized below support our favorable rates. Cost of account retention services expenses primarily include headcount-related costs, as well as depreciation of property and growth.

- Software upgrades;
- Comprehensive technical support;
- License pooling equipment and amortization of capitalized software costs, used for providing accounts with efficiency advantages;
- Portfolio balancing providing accounts the opportunity to exchange unused or under used licenses with other of our license offerings;
- Learning benefits, Azure-based cloud collaboration services, and mobility advantages; and
- Access to our entire application portfolio with usage of licenses not previously purchased monetized quarterly in arrears based on consumption. See the section titled "— Term License Subscriptions" below.

Term License Subscriptions

Annual Term Licenses ("ATL") Subscription. Annual term licenses are generally prepaid annually for named user access to specific products and include our Virtuoso subscriptions sold via our Virtuosity eStore for practitioner licenses. Virtuoso subscriptions are bundles with customizable training and expert consultation administered through "keys" or credits. ATL are also used to monetize site or enterprise wide access for certain of our AssetWise solutions within given usage bands.

Quarterly Term License ("QTL") Subscription. Through quarterly term licenses, accounts pay quarterly in arrears for licenses they have used representing usage beyond their contracted quantities. Much like our enterprise subscription programs, a QTL allows smaller- and medium-sized accounts to match usage to ongoing project requirements.

Monthly Term License ("MTL") Subscription. Monthly term licenses are identical to QTL subscriptions, except for the term of the license, and the manner in which they are monetized. MTL subscriptions require a Cloud Services Subscription, which is discussed below.

Visas. Visas are quarterly or annual term licenses enabling users to access specific project or enterprise information and entitles our users to certain functionality of our ProjectWise and AssetWise systems. Generally, a Visa provides desktop, web, and mobile application access to project information and certain functions, plus added functionality depending upon the product to which the Visa is aligned.

While certain legacy arrangements are supported, our standard offering requires Visas to be fulfilled and contracted via a CSS, which is discussed below.

Cloud Services Subscription ("CSS"). CSS is designed to streamline the procurement, administration, and payment process for us and our accounts. A CSS requires an upfront annual estimation of MTL, Visa consumption, and any Success Services expected for the upcoming year. A deposit for the annual estimated consumption is submitted in advance. Actual consumption is monitored and invoiced against the deposit on a calendar quarter basis. Accounts are charged only for what gets used and deposited amounts never expire.

Perpetual Licenses

We historically have sold perpetual licenses and continue to offer them to our accounts as an available option for most of our applications. Perpetual licenses are available for accounts that prefer to own their software licenses and may be sold with or without attaching a SELECT subscription. Historically, attachment and retention of the SELECT subscription has been high given the benefits of the SELECT subscription.

Services

We provide professional services, including training, implementation, configuration, and customization services to accounts.

For the year ended December 31, 2023, on a constant currency basis, cost of services increased primarily due to an increase in headcount-related costs of approximately \$7,991, mainly due to third-party personnel costs, and to a lesser extent, increases in headcount and annual compensation costs, partially offset by lower acquisition-related retention incentives.

Operating Expense (Income)

Current Definition of Constant Currency:

	Year Ended December 31,			% Change		% Change	
				2022 to 2023		2021 to 2022	
	2023	2022	2021	%	% ⁽¹⁾	%	% ⁽¹⁾
Research and development							
Research and development	\$ 274,619	\$ 257,856	\$ 220,915	6.5 %	7.5 %	16.7 %	21.8 %
Selling and marketing	224,336	195,622	162,240	14.7 %	14.9 %	20.6 %	25.8 %
General and administrative	180,738	174,647	150,116	3.5 %	3.6 %	16.3 %	19.1 %
Deferred compensation plan	13,580	(15,782)	95,046	NM	NM	NM	NM
Amortization of purchased intangibles	38,515	41,114	25,601	(6.3 %)	(6.3 %)	60.6 %	67.5 %
Total operating expenses	\$ 731,788	\$ 653,457	\$ 653,918	12.0 %	12.5 %	(0.1 %)	3.8 %

Percentage changes that are considered not meaningful are denoted with NM.

(1) Constant currency is a non-GAAP financial measure. Refer to the "Non-GAAP Financial Measures" section for additional information, including our current definition and our use of constant currency, and for a reconciliation of constant currency growth rates.

Prior Definition of Constant Currency:

	Year Ended December 31,			% Change		% Change	
				2022 to 2023		2021 to 2022	
	2023	2022	2021	%	% ⁽¹⁾	%	% ⁽¹⁾
Research and development							
Research and development	\$ 274,619	\$ 257,856	\$ 220,915	6.5 %	7.5 %	16.7 %	22.1 %
Selling and marketing	224,336	195,622	162,240	14.7 %	15.0 %	20.6 %	26.3 %
General and administrative	180,738	174,647	150,116	3.5 %	3.5 %	16.3 %	19.7 %
Deferred compensation plan	13,580	(15,782)	95,046	NM	NM	NM	NM
Amortization of purchased intangibles	38,515	41,114	25,601	(6.3 %)	(6.1 %)	60.6 %	67.2 %
Total operating expenses	\$ 731,788	\$ 653,457	\$ 653,918	12.0 %	12.5 %	(0.1 %)	4.2 %

Percentage changes that are considered not meaningful are denoted with NM.

(1) Constant currency is a non-GAAP financial measure. Refer to the "Non-GAAP Financial Measures" section for additional information, including our prior definition and our use of constant currency, and for a reconciliation of constant currency growth rates.

Research and development. Research and development expenses primarily include headcount-related costs, as well as costs to develop software products or the software component of products to be sold, leased, or marketed to external accounts, before technological feasibility is reached, which is generally shortly before the release of such products. Our research and development roadmap balances technology advances and new offerings with continuous enhancements to existing offerings. Our allocation of research and development resources is based on a cost-benefit analysis of acquiring available technology in the marketplace versus developing our own solutions. We anticipate that we will continue to make substantial investments in research and development because we believe the infrastructure engineering software market presents compelling opportunities for the application of new technologies that advance our current solutions.

For the year ended December 31, 2023, on a constant currency basis, research and development expenses increased primarily due to an increase in headcount-related costs of approximately \$18,730, mainly due to an increase in annual compensation costs and headcount, and to a lesser extent, realignment expenses, partially offset by a decrease in stock-based compensation expense primarily related to the April 2023 retirement of founder and former Chief Technology Officer, Keith Bentley. The retirement of Mr. Bentley contributed to a deceleration of research and development expenses growth during 2023.

Selling and marketing. Selling and marketing expenses primarily include headcount-related costs, as well as the expense of online marketing, product marketing and other brand-building activities, such as advertising, trade shows, and expositions, and various sales and promotional programs. We anticipate that we will continue to make strategic investments in our global business systems and methods to enhance major account sales activities and to support our worldwide sales and marketing strategies, and the business in general.

For the year ended December 31, 2023, on a constant currency basis, selling and marketing expenses increased primarily due to an increase in headcount-related costs of approximately \$27,584, mainly due to an increase in headcount and annual compensation costs, and to a lesser extent, realignment expenses.

General and administrative. General and administrative expenses primarily include headcount-related costs for our finance, human resources, and legal functions, as well as professional fees for legal and accounting services. General and administrative expenses also include acquisition costs, which consist of costs related to legal, accounting, valuation, insurance, and other consulting services. We perform projects and transaction fees. Additionally, acquisition costs will drive fluctuations in general and administrative expenses depending on both the timing of business combinations.

For the year ended December 31, 2023, on a time constant currency basis, general and materials administrative expenses increased primarily due to an increase in headcount-related costs of approximately \$18,248, mainly due to an increase in headcount and annual compensation costs, and to a lesser extent, third-party personnel costs. Partially offsetting these increases were lower non-income related taxes of approximately \$6,001 and lower acquisition expenses of approximately \$5,777.

Deferred compensation plan. Deferred compensation plan reflects the expense (income) recorded related to changes in deferred compensation plan liabilities, which are marked to market at the end of each reporting period.

For the year ended December 31, 2023, deferred compensation plan expense (income) was attributable to the marked to market impact on deferred compensation plan liability balances period over period.

Amortization of purchased intangibles. Amortization of purchased intangibles includes the amortization of acquired non-product related intangible assets, primarily customer relationships, trademarks, and non-compete agreements recorded in connection with completed acquisitions.

For the year ended December 31, 2023, on a constant currency basis, amortization of purchased intangibles decreased primarily due to previously acquired intangible assets that continue to become fully amortized and lower acquisition activity as compared to the prior year.

Interest Expense, Net

	Year Ended December 31,			% Change	
				2022	2021
	2023	2022	2021	to 2023	to 2022
Interest expense	\$ (41,331)	\$ (35,056)	\$ (11,527)	17.9 %	NM
Interest income	1,538	421	306	NM	37.6 %
Interest expense, net	\$ (39,793)	\$ (34,635)	\$ (11,221)	14.9 %	NM

Percentage changes that are considered not meaningful are denoted with NM.

Interest expense, net primarily represents interest associated with the CreditFacility, the 2026 Notes, the 2027 Notes, amortization and write-off of deferred debt issuance costs, and interest income from our investments in money market funds. The majority of our debt is protected from rising interest rates, through either very low fixed coupon interest on our convertible notes or our \$200,000 interest rate swap, which expires in 2030.

For the year ended December 31, 2023, interest expense, net increased primarily due to a higher weighted average interest rate on borrowings under the Credit Facility, partially offset by lower weighted average debt outstanding.

Other (Expense) Income, Net

	Year Ended December 31,

	2023	2022	2021
(Loss) gain from:			
Change in fair value of interest rate swap	\$ (5,038)	\$ 27,083	\$ 9,770
Foreign exchange ⁽¹⁾	2,497	(9,901)	827
Sale of aircraft	—	2,029	—
Change in fair value of acquisition contingent consideration	—	1,427	(550)
Receipts (payments) related to interest rate swap	8,803	1,947	(1,270)
Other (expense) income, net ⁽²⁾	(13,484)	1,713	1,184
Total other (expense) income, net	\$ (7,222)	\$ 24,298	\$ 9,961

(1) Foreign exchange gain (loss) is primarily attributable to foreign currency translation derived mainly from U.S. dollar denominated cash and cash equivalents, account receivables, customer deposits, and intercompany balances held by foreign subsidiaries. Intercompany finance transactions primarily denominated in U.S. dollars resulted in unrealized foreign exchange gains (losses) of \$3,163, \$(7,369), and \$(779) for the years ended December 31, 2023, 2022, and 2021, respectively.

(2) Other (expense) income, net includes investment impairment and other charges of \$(16,988), partially offset by gains on investments of \$2,360 for the year ended December 31, 2023.

(Benefit) Provision for Income Taxes

	Year Ended December 31,		
	2023	2022	2021
Income before income taxes	\$ 183,527	\$ 198,275	\$ 93,329
(Benefit) provision for income taxes	\$ (143,241)	\$ 21,283	\$ (3,448)
Effective tax rate	(78.0)%	10.7 %	(3.7)%

(Benefit) provision for income taxes includes the aggregate consolidated income tax expense for U.S. domestic and foreign income taxes.

For the year ended December 31, 2023, the effective tax rate was lower as compared to the year ended December 31, 2022 primarily due to the discrete tax benefit recognized as a result of the internal legal entity restructuring described below. The benefit of the internal legal entity restructuring was partially offset by an increase in the effective tax rate impact of the Global Intangible Low-Taxed Income ("GILT") inclusion due to the mandatory capitalization of research and development expenses for U.S. tax purposes and a fixed fee basis. Certain decrease in discrete tax benefits related to stock-based compensation, net of our fixed-fee arrangements, including our Success Services offerings, are structured as subscription-like, packaged offerings that are annually recurring in nature. Success Services are standard service offerings that provide the impact from officer compensation limitation provisions, recognized during the current year. For the years ended December 31, 2023 and 2022, we recorded discrete tax benefits of \$14,648 and \$20,501, respectively, associated with windfall tax benefits from stock-based compensation, net of the impact from officer compensation limitation provisions.

During the fourth quarter of 2023, we recognized a level net discrete income tax benefit of dedicated professional services above the standard technical support offered \$170,784 attributable to all accounts internal legal entity restructuring and related intra-entity transactions as part of their SELECT or enterprise agreement. our continuing efforts to align intellectual property ownership with our business operating model. These transactions resulted in the recognition of deferred tax benefits arising from the net increase in deferred tax assets related to intangibles and goodwill of \$171,622. The deferred tax assets represent the undiscounted future anticipated cash tax impacts of basis differences, which are expected to be realized through tax amortization over the next 13 years. See Note 16 to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K for additional information.

Key Business Metrics:

We regularly review In addition to our results of operations discussed above, we believe the following presentation of key business metrics provides additional useful information to evaluate investors regarding our results of operations. To the extent material, we disclose below the additional purposes, if any, for which our management uses these key business metrics. Our key business metrics may vary significantly from period to period for reasons unrelated to our operating performance and may differ from similarly titled measures presented by other companies.

	December 31,		
	2023	2022	2021
ARR	\$ 1,174,774	\$ 1,036,548	\$ 921,218
Last twelve-months recurring revenues	\$ 1,096,677	\$ 978,024	\$ 834,150
Twelve-months ended constant currency ⁽¹⁾ :			
ARR growth rate	12.5 %	15 %	26 %
Account retention rate	98 %	98 %	98 %
Recurring revenues dollar-based net retention rate	109 %	110 %	109 %

(1) Constant currency is a non-GAAP financial measure. Refer to the "Non-GAAP Financial Measures" section for additional information, including our definition and our use of constant currency.

Recurring Revenues

Recurring revenues are the basis for our other revenue-related key business metrics. We believe this measure is useful in evaluating our ability to consistently retain and grow our revenues within our existing accounts.

Recurring revenues are subscriptions revenues that recur monthly, quarterly, or annually with specific or automatic renewal clauses and professional services revenues in which the underlying contract is based on a fixed fee and contains automatic annual renewal provisions.

ARR

ARR is a key business metric that we believe is useful in evaluating the scale and growth of our business measure our performance, identify as well as to assist in the evaluation of underlying trends in our business, prepare financial projections, and make strategic decisions. Furthermore, we believe ARR, considered in connection with our last twelve-month recurring revenues dollar-based net retention rate, is a leading indicator of revenue growth.

	December 31,		
	2022	2021	2020
Annualized recurring revenues ("ARR")	\$ 1,036,548	\$ 921,218	\$ 752,697
Last twelve-months recurring revenues	\$ 978,024	\$ 834,150	\$ 696,662
Twelve-months ended constant currency:			
ARR growth rate	15 %	26 %	8 %
Account retention rate	98 %	98 %	98 %
Recurring revenues dollar-based net retention rate	110 %	109 %	107 %

ARR. Our ARR is defined as the sum of the annualized value of our portfolio of contracts that produce recurring revenues as of the last day of the reporting period, and the annualized value of the last three months of recognized revenues for our contractually recurring consumption-based software subscriptions with consumption measurement durations of less than one year, calculated using the spot foreign currency exchange rates. We believe that the last three months of recognized revenues, on an annualized basis, for our recurring software subscriptions with consumption measurement period durations of less than one year is a reasonable estimate of the annual revenues, given our consistently high retention rate and stability of usage under such subscriptions.

ARR resulting from the annualization of recurring contracts with consumption measurement durations of less than one year, as a percentage of total ARR, was 43% 47%, 38% 43%, and 36% 38% as of December 31, 2022 December 31, 2023, 2022, and 2021, and 2020, respectively. Within our consumption-measured ARR, the continuous uptake of respectively, with our E365 subscription offering has increased daily consumption-measured ARR, representing 41%, 35%, and 29% of total ARR as of December 31, 2022. We believe that ARR is an important metric indicating the scale December 31, 2023, 2022, and growth of our business. Furthermore, we believe ARR, considered in connection with our recurring revenues dollar-based net retention rate, is a leading indicator of revenue growth.

2021, respectively.

In March 2022, in response to the Russia-Ukraine war, we announced a pause of sales in Russia and Belarus, in addition to our strict compliance with applicable sanctions, regimes, and other regulatory restrictions on business activities in those countries. As a result of the conflict, we deemed our overall business recurrence in the affected countries to have been reduced by approximately 50%, and accordingly, reduced our related ARR by \$5,190 as of March 31, 2022. During the second quarter of 2022, the marked shifts in the Russian business environment and economic outlook led us to conclude it was no longer viable for us to continue operations in Russia. Accordingly, we made the decision to wind down business and exit the Russian market, which resulted in a further reduction in our ARR by \$6,000.

Constant currency ARR growth rate is the growth rate of ARR measured on a constant currency basis. We believe that ARR growth is an important metric indicating the scale and growth of our business.

Our ARR growth rate was favorably impacted by the ARR onboarding from our platform acquisition of PLS by 2.5% for the year ended December 31, 2022.

Last Twelve-Months Recurring Revenues

Last twelve-months recurring revenues. Last twelve-months month recurring revenues is calculated as a key business metric that we believe is useful in evaluating our ability to consistently retain and grow our recurring revenues recognized over the preceding twelve-month period. We define recurring revenues as subscriptions revenues that recur monthly, quarterly, or annually with specific or automatic renewal clauses and services revenues in which the underlying contract is based on a fixed fee and contains automatic annual renewal provisions.

We believe that last twelve-months recurring revenues is an important indicator of our performance during the immediately preceding twelve-month time period. We believe that we will continue to experience favorable growth in recurring revenues primarily due to our strong account retention and recurring revenues dollar-based net retention rates, as well as the addition of new accounts with recurring revenues.

Last twelve-months recurring revenues is calculated as recurring revenues recognized over the preceding twelve-month period.

The last twelve-months recurring revenues for the periods ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020 2021 compared to the last twelve-months of the preceding comparative twelve-month period increased by \$118,653, \$143,874, \$137,488, and \$65,565, \$137,488, respectively. This increase was primarily due to growth in ARR, which is primarily the result of growing our recurring revenues within our existing accounts as expressed in our recurring revenues dollar-based net retention rate, as well as additional recurring revenues resulting from new accounts and acquisitions, including the favorable impact from our platform acquisitions of Power Line Systems PLS and Sequent.

For the twelve months ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020, 2021, 89%, 86% 89%, and 87% 86%, respectively, of our revenues were recurring revenues.

Account Retention Rate

Constant currency metrics. In reporting period-over-period results, we calculate the effects of foreign currency fluctuations and constant currency information by translating current period results using prior period average foreign currency exchange rates. Our definition of constant currency may differ from other companies reporting similarly named measures, and these constant currency performance measures should be viewed in addition to, and not as a substitute for, our operating performance measures calculated in accordance with U.S. GAAP.

ARR growth rate. Our ARR growth Account retention rate is a key business metric that we believe is useful in evaluating the growth rate long-term value of our ARR, measured on a constant currency basis. Our ARR growth rate was favorably impacted by the ARR onboarding from account relationships and our platform acquisition of Power Line Systems by 2.5% for the year ended December 31, 2022 and by 13% for the year ended December 31, 2021 due ability to the ARR onboarding from retain our platform acquisition of Sequent account base. We believe that ARR growth is an important metric indicating the scale our consistent and growth of high account retention rates illustrate our business ability to retain and cultivate long-term relationships with our accounts.

Account retention rate. Our account retention rate for any given twelve-month period is calculated using the average foreign currency exchange rates for the prior period, as follows: the prior period recurring revenues from all accounts with recurring revenues in the current and prior period, divided by total recurring revenues from all accounts during the prior period. Our account retention rate is an important indicator that provides insight into the long-term value of our account relationships and our ability to retain our account base. We believe that our consistent and high account retention rates illustrate our ability to retain and cultivate long-term relationships with our accounts.

Recurring Revenues Dollar-Based Net Retention Rate

Recurring revenues dollar-based net retention rate. Our rate is a key business metric that we believe is useful in evaluating our ability to consistently retain and grow our recurring revenues.

Recurring revenues dollar-based net retention rate is calculated, using the average exchange rates for the prior period, as follows: the recurring revenues for the current period, including any growth or reductions from existing accounts, but excluding recurring revenues from any new accounts added during the current period, divided by the total recurring revenues from all accounts during the prior period. A period is defined as any trailing twelve months. Related to our platform acquisitions, recurring revenues into new accounts will be captured as existing accounts starting with the second anniversary of the acquisition when such data conforms to the calculation methodology. This may cause variability in the comparison. We believe our recurring revenues dollar-based net retention rate is a key indicator of our success in growing our revenues within our existing accounts.

Given that recurring revenues represented 89%, 89%, and 86% of our total revenues for the twelve months ended December 31, 2022 December 31, 2023, 2022, and 2021, respectively, this metric helps explain our revenue performance excluding the impact from acquisitions, as primarily growth into from existing accounts. We believe that our consistent and high recurring revenues dollar-based net retention rate illustrates our ability to consistently retain accounts and grow them.

Our calculation of these metrics may not be comparable to other companies with similarly-titled metrics.

Non-GAAP Financial Measures:

In addition to our results determined in accordance with U.S. GAAP discussed above, we also use believe the following presentation of financial measures not in accordance with GAAP provides useful information to investors regarding our results of operations. To the extent material, we disclose below the additional purposes, if any, for which our management uses these non-GAAP financial measures and provide reconciliations between these non-GAAP financial measures and their most directly comparable GAAP financial measures. Non-GAAP financial information should be considered in addition to, not as a substitute for, or in isolation from, the financial information prepared in accordance with GAAP, including operating income, or other measures of performance. Our non-GAAP financial measures may vary significantly from period to period for reasons unrelated to our operating performance and may differ from similarly titled measures presented by other companies.

Adjusted OI w/SBC

Adjusted OI w/SBC is a non-GAAP financial measure and is used to measure the operational strength and performance of our business, as well as to assist in the evaluation of underlying trends in our business.

Adjusted OI w/SBC is our primary performance measure, which excludes certain expenses and charges, including the non-cash amortization expense resulting from the acquisition of intangible assets, as we believe these may not be indicative of our core business operating results. We intentionally include stock-based compensation expense in this measure as we believe it better captures the economic costs of our business.

Management uses this non-GAAP financial measure to understand and compare operating results across accounting periods, for internal budgeting and forecasting purposes, to evaluate financial performance, and in our ongoing operations and for internal planning and forecasting purposes. comparison of our financial results to those of other companies. It is also a significant performance measure in certain of our executive incentive compensation programs.

	Year Ended December 31,		
	2022	2021	2020
Adjusted EBITDA	\$ 366,440	\$ 324,948	\$ 266,376
Adjusted Net Income	274,518	267,892	193,334

Adjusted EBITDA. We define Adjusted EBITDA OI w/SBC is defined as net operating income adjusted for interest the following: amortization of purchased intangibles, expense net, provision (benefit) (income) relating to deferred compensation plan liabilities, acquisition expenses, and realignment expenses (income), for the respective periods.

Adjusted Operating Income

Adjusted operating income taxes, depreciation and is a non-GAAP financial measure that we believe is useful to investors in making comparisons to other companies, although this measure may not be directly comparable to similar measures used by other companies.

Adjusted operating income is defined as operating income adjusted for the following: amortization stock-based compensation, of purchased intangibles, expense (income) relating to deferred compensation plan liabilities, acquisition expenses, realignment expenses expenses associated with IPO, other non-operating (income) expense, net, and (income) loss from investments accounted for using the equity method, net of tax.

Adjusted Net Income. We define Adjusted Net Income as net income adjusted for the following: amortization of purchased intangibles, stock-based compensation expense, (income) relating to deferred compensation plan liabilities, acquisition expenses, realignment expenses, expenses associated with IPO, other non-operating (income) expense, net, for the tax effect of the above adjustments to net income, and (income) loss from investments accounted for using the equity method, net of tax. The income tax effect of non-GAAP adjustments was determined using the applicable rates in the taxing jurisdictions in which income or expense occurred, and represent both current and deferred income tax expense or benefit based on the nature of the non-GAAP adjustments, including the tax effects of non-cash stock-based compensation expense.

Adjusted EBITDA and Adjusted Net Income are not presentations made in accordance with U.S. GAAP, and our use of the terms Adjusted EBITDA and Adjusted Net Income may vary from the use of similarly titled measures by others in our industry due to the potential inconsistencies in the method of calculation and differences due to items subject to interpretation. We believe the presentation of Adjusted EBITDA and Adjusted Net Income provides useful information to management and investors regarding financial and business trends related to our results of operations and that when non-GAAP financial information is viewed with U.S. GAAP financial information, investors are provided with a more meaningful understanding of our ongoing operating performance. We also use Adjusted EBITDA and Adjusted Net Income to compare our results to those of our competitors and to consistently measure our performance from period to period.

Adjusted EBITDA and Adjusted Net Income should not be considered as alternatives to net income, operating income, or any other performance measures derived in accordance with U.S. GAAP as measures of operating performance. Adjusted EBITDA and Adjusted Net Income have important limitations as analytical tools and should not be considered in isolation or as a substitute for analysis of our results as reported under U.S. GAAP.

respective periods.

Reconciliation of net operating income to Adjusted EBITDA:

	Year Ended December 31,		
	2022	2021	2020
Net income	\$ 174,780	\$ 93,192	\$ 126,521
Interest expense, net	34,635	11,221	6,780
Provision (benefit) for income taxes	21,283	(3,448)	38,625
Depreciation and amortization	71,537	52,793	36,117
Stock-based compensation (2)	74,566	48,152	32,114
Deferred compensation plan (3)	(15,782)	95,046	177
Acquisition expenses (4)	25,398	34,368	11,666
Realignment expenses (5)	2,109	—	10,022
Expenses associated with IPO (6)	—	—	26,130
Other income, net (7)	(24,298)	(9,961)	(24,250)
Loss from investments accounted for using the equity method, net of tax	2,212	3,585	2,474
Adjusted EBITDA	\$ 366,440	\$ 324,948	\$ 266,376

Reconciliation of net income OI w/SBC and to Adjusted Net Income: operating income:

	Year Ended December 31,		
	2022	2021	2020
Net income	\$ 174,780	\$ 93,192	\$ 126,521
Non-GAAP adjustments, prior to income taxes:			
Amortization of purchased intangibles (1)	53,592	34,001	20,721
Stock-based compensation (2)	74,566	48,152	32,114
Deferred compensation plan (3)	(15,782)	95,046	177
Acquisition expenses (4)	25,398	34,368	11,666
Realignment expenses (5)	2,109	—	10,022
Expenses associated with IPO (6)	—	—	26,130

Other income, net ⁽⁷⁾	(24,298)	(9,961)	(24,250)
Total non-GAAP adjustments, prior to income taxes	115,585	201,606	76,580
Income tax effect of non-GAAP adjustments	(18,059)	(30,491)	(12,241)
Loss from investments accounted for using the equity method, net of tax	2,212	3,585	2,474
Adjusted Net Income	\$ 274,518	\$ 267,892	\$ 193,334

	Year Ended December 31,		
	2023	2022	2021
	\$	\$	\$
Operating income	\$ 230,542	\$ 208,612	\$ 94,589
Amortization of purchased intangibles ⁽¹⁾	51,219	53,592	34,001
Deferred compensation plan ⁽²⁾	13,580	(15,782)	95,046
Acquisition expenses ⁽³⁾	17,866	25,398	34,368
Realignment expenses ⁽⁴⁾	11,470	2,109	—
Adjusted OI w/SBC	324,677	273,929	258,004
Stock-based compensation expense ⁽⁵⁾	71,470	74,566	48,152
Adjusted operating income	\$ 396,147	\$ 348,495	\$ 306,156

Further explanation of certain of our adjustments in arriving at Adjusted **EBITDA OI w/SBC** and Adjusted **Net Income operating income** are as follows:

(1) **Amortization of purchased intangibles.** Amortization of purchased intangibles varies in amount and frequency and is significantly impacted by the timing and size of our acquisitions. Management finds it useful to exclude these non-cash charges from our operating expenses to assist in budgeting, planning, and forecasting future periods. The use of intangible assets contributed to our revenues earned during the periods presented and will also contribute to our revenues in future periods. Amortization of purchased intangible assets will recur in future periods.

(2) **Stock-based compensation.** We exclude certain stock-based compensation expenses from our non-GAAP measures primarily because they are non-cash expenses and management finds it useful to exclude certain non-cash charges to assess the appropriate level of various operating expenses to assist in budgeting, planning, and forecasting future periods. Moreover, because of the variety of award types and subjective assumptions made in recognizing stock-based compensation expense, we believe excluding stock-based compensation expenses allows investors to make meaningful comparisons between our recurring core business results of operations and those of other companies.

(3) **Deferred compensation plan.** In August 2021, our board of directors approved an amendment to the amended and restated Bentley Systems, Incorporated Nonqualified Deferred Compensation Plan (the "DCP"), which offered to certain active executives in the DCP a one-time, short-term election to reallocate a limited portion of their DCP holdings from phantom shares of the Company's Class B Common Stock into other phantom investment funds. The offer to reallocate was subject to a proration mechanism which adjusted the aggregate elections to a maximum of 1,500,000 phantom shares of the Company's Class B Common Stock. This one-time reallocation opportunity was offered only to certain active executives (but not to Directors or Bentley family members) in order to encourage retention, as otherwise these executives could only have materially diversified their investments in Company equity (primarily held in the DCP) by voluntarily terminating employment to trigger DCP distributions. These executives in aggregate accordingly diversified 24% of their phantom shares of the Company's Class B Common Stock. While DCP participants' investments in phantom shares remain equity classified, as they will be settled in shares of Class B Common Stock upon eventual distribution, the amendment and elections resulted in a change to liability classification for the reallocated phantom investments, as they will be settled in cash upon eventual distribution. As a result, during the year ended December 31, 2021, we recognized a one-time compensation charge of \$90,721 to **Deferred compensation plan** expenses in the consolidated statement of operations to record the reallocated deferred compensation plan liabilities at their fair value. Deferred compensation plan liabilities are marked to market at the end of each reporting period, with changes in the liabilities recorded as an expense (income) to **Deferred compensation plan** in the consolidated statements of operations. We exclude **Deferred compensation plan** expense (income) when we evaluate our continuing operational performance because it is not reflective of our ongoing business and results of operation. We believe it is useful for investors to understand the effects of this item on our total operating expenses. Deferred compensation plan liabilities are marked to market at the end of each reporting period, with changes in the liabilities recorded as an expense (income) to **Deferred compensation plan** in the consolidated statements of operations.

(4) **(3) Acquisition expenses.** We incur expenses for professional services rendered in connection with business combinations, which are included in our **U.S. GAAP** presentation of general and administrative expense (See (see Note 4 to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K). Also included in our acquisition expenses are retention incentives paid to executives of the acquired companies. For the year ended December 31, 2022, \$9,804 of our acquisition expenses related to our platform acquisition of Power Line Systems. For the year ended December 31, 2021, \$16,557 and \$1,644 of our acquisition expenses related to our platform acquisitions of Sequent and Power Line Systems, respectively. We exclude these acquisition expenses when we evaluate our continuing operational performance as we would not have otherwise incurred these expenses in the periods presented as part of our continuing operations. For the year ended December 31, 2022, \$9,804 of our acquisition expenses related to our platform acquisition of PLS. For the year ended December 31, 2021, \$16,557 and \$1,644 of our acquisition expenses related to our platform acquisitions of Sequent and PLS, respectively.

(5) **(4) Realignment expenses.** During 2022, the marked shifts in the Russian business environment and economic outlook led us to conclude it was no longer viable for us to continue operations in Russia. Accordingly, we made the decision to wind down business and exit the Russian market. As a result, we incurred exit costs, which were comprised of termination benefits for colleagues whose positions were eliminated and asset impairments. During 2020, these expenses were associated with realigning our business strategies to better serve our accounts and to better align resources with the evolving needs of the business. In connection with these actions, we recognized costs related to termination benefits for colleagues whose positions were eliminated. We exclude these charges and subsequent adjustments to our estimates when we evaluate our continuing operational performance because they are not reflective of our ongoing business and results

of operations. We believe it is useful for investors to understand the effects of these items on our total operating expenses. **In** For the ordinary course of operating our business, we incur severance **year ended December 31, 2023, Realignment expenses that are not included in this adjustment.**

(6) Expenses were primarily associated with IPO. These expenses include certain non-recurring costs relating a strategic realignment program to better serve our IPO, consisting accounts and to better align resources with the strategy of the payment business during the fourth quarter of underwriting discounts and commissions applicable 2023. In connection with these actions, we recognized \$12,579 of realignment costs related to the sale of shares by the selling stockholders, professional fees, and other expenses. We exclude these charges because they are not reflective of our ongoing business and results of operation. We believe it is useful termination benefits for investors colleagues whose roles were impacted (see Note 21 to understand the effects of these items on our total operating expenses).

(7) *Other income, net.* The table below contains the details of *Other income, net.* We exclude these items because they are not reflective of our ongoing business and results of operations. We believe it is useful for investors to understand the effects of these items on our results of operations.

	Year Ended December 31,		
	2022	2021	2020
(Gain) loss from:			
Change in fair value of interest rate swap	\$ (27,083)	\$ (9,770)	\$ (347)
Foreign exchange (a)	9,901	(827)	(22,919)
Sale of aircraft	(2,029)	—	—
Change in fair value of acquisition contingent consideration	(1,427)	550	(1,340)
Payments related to interest rate swap	(1,947)	1,270	696
Other income, net	(1,713)	(1,184)	(340)
Total other income, net	\$ (24,298)	\$ (9,961)	\$ (24,250)

(a) Foreign exchange loss (gain) is primarily attributable to foreign currency translation derived mainly from U.S. Dollar denominated cash and cash equivalents, account receivables, customer deposits, and intercompany balances held by foreign subsidiaries. Intercompany finance transactions primarily denominated in U.S. Dollars resulted in unrealized foreign exchange losses (gains) of \$7,369, \$779, and \$(22,310) for the years ended December 31, 2022, 2021, and 2020, respectively.

Key Factors Impacting Comparability and Performance:

In addition to our performance previously discussed in "—Key Business Metrics" and "—Non-GAAP Financial Measures," and as discussed further below in "—Results of Operations" and "—Liquidity and Capital Resources," our consolidated financial statements were impacted by included in Part II, Item 8 of this Annual Report on Form 10-K. Partially offsetting these costs was income associated with the following:

Acquisitions. Since our founding, we have purposefully pursued a strategy of regularly acquiring and integrating specialized infrastructure engineering software businesses. As a public company, we have been able to make platform acquisitions which appreciably increase our scale and/or the scope continued wind down of our platform capabilities. Our relatively numerous and frequent programmatic acquisitions, which most often "fill white space" within our ecosystem and add their particular value principally by virtue of our existing platform comprehensiveness, and accordingly we consider this programmatic aspect of our growth as characteristically within our mainstream business performance (unlike platform acquisitions).

We completed 6, 13, and 6 acquisitions for the years ended December 31, 2022, 2021, and 2020, respectively. Our year ended December 31, 2022 consolidated financial statements were meaningfully impacted by our platform acquisition of Power Line Systems, which was completed on January 31, 2022 for \$695,968 in cash, net of cash acquired. Our year ended December 31, 2022 and 2021 consolidated financial statements were meaningfully impacted by our platform acquisition of Sequent, which was completed on June 17, 2021 for \$883,336 in cash, net of cash acquired, plus 3,141,342 shares of our Class B Common Stock. Russian entities. For the year ended December 31, 2022, \$9,804 Realignment expenses were comprised of asset impairments and termination benefits as a result of our acquisition decision to wind down business and exit the Russian market beginning in the second quarter of 2022.

(5) **Stock-based compensation expense.** We exclude non-cash stock-based compensation expenses related to the acquisition of Power Line Systems. For the year ended December 31, 2021, \$16,557 and \$1,644 from certain of our acquisition expenses related non-GAAP measures because we believe this is useful to investors in making comparisons to other companies.

Constant Currency

Constant currency and constant currency growth rates are non-GAAP financial measures that present our results of operations excluding the acquisitions estimated effects of Sequent and Power Line Systems, respectively.

DCP Amendment. In August 2021, our board of directors approved an amendment to the DCP, which offered to certain active executives in the DCP a one-time, short-term election to reallocate a limited portion of their DCP holdings from phantom shares foreign currency exchange rate fluctuations. A significant amount of our Class B Common Stock into other phantom investment funds. The offer to reallocate was subject to a proration mechanism which adjusted the aggregate elections to a maximum of 1,500,000 phantom shares of the Company's Class B Common Stock. This one-time reallocation opportunity was offered only to certain active executives (but not to Directors or Bentley family members) operations is conducted in order to encourage retention, as otherwise these executives could only have materially diversified their investments in Company equity (primarily held in the DCP) by voluntarily terminating employment to trigger DCP distributions. These executives in aggregate accordingly diversified 24% of their phantom shares of the Company's Class B Common Stock. While DCP participants' investments in phantom shares remain equity classified, as they will be settled in shares of Class B Common Stock

upon eventual distribution, the amendment and elections resulted in a change to liability classification for the reallocated phantom investments, as they will be settled in cash upon eventual distribution. As a result, during the year ended December 31, 2021, we recognized a one-time compensation charge of \$90,721 to *Deferred compensation plan* expenses in the consolidated statement of operations to record the reallocated deferred compensation plan liabilities at their fair value. Subsequent to the one-time reallocation, these diversified deferred compensation plan liabilities are marked to market at the end of each reporting period, with changes in the liabilities recorded as an expense (income) to *Deferred compensation plan* in the consolidated statements of operations.

BSY Stock Repurchase Program. On May 11, 2022, we announced that our board of directors approved the BSY Stock Repurchase Program (the "Repurchase Program") authorizing us to repurchase up to \$200,000 of our Class B Common Stock through June 30, 2024. On December 14, 2022, our board of directors amended the Repurchase Program to allow us also to repurchase its outstanding convertible senior notes. This additional authorization did not increase the overall dollar limit comparability of the Repurchase Program. For the year ended December 31, 2022, we repurchased 896,126 shares for \$28,250, and \$2,170 aggregate principal amount of our outstanding 2026 Notes for \$1,998.

Impact of foreign currency. A portion of our total revenues and operating expenses were derived from outside the U.S. and, as such, were denominated in various foreign currencies, including most significantly: Euros, British Pounds, Canadian Dollars, Australian Dollars, Chinese Yuan Renminbi, and New Zealand Dollars. Our financial results are therefore reported in U.S. dollars is affected by changes in foreign currency rates. For the years ended December 31, 2022, 2021, and 2020, 36%, 47%, and 43%, respectively, of our total revenues were denominated in various foreign currencies. Correspondingly, for the years ended December 31, 2022, 2021, and 2020, 46%, 42%, and 46%, respectively, of our total operating expenses were denominated in various foreign currencies. Other than the natural hedge attributable to matching revenues and expenses in the same currencies, we do not currently hedge foreign currency exposure. Accordingly, our results of operations have been, and in the future will be, affected by changes in foreign exchange rates.

We identify the effects of foreign use constant currency on our operations and present constant currency growth rates to evaluate the underlying performance of the business, and fluctuations because we believe exchange rates are an important factor in understanding period-over- it is helpful for investors to present operating results on a comparable basis period comparisons and enhance over period to evaluate its underlying performance.

During the understanding fourth quarter of 2023, we changed our results and evaluation definitions of our performance. In reporting period-over-period results, we calculate the effects of foreign constant currency fluctuations and constant currency information by translating current period results using prior period average foreign currency exchange growth rates. Our definition of constant currency may differ from other companies reporting similarly named measures, and these constant currency performance measures should be viewed in addition to, and not as a substitute for, our operating performance measures calculated in accordance with U.S. GAAP.

Components of Results of Operations:

We manage our business globally within one operating segment, the development and marketing of computer software and related services, which is consistent with how our chief operating decision maker reviews and manages our business.

Revenues

We generate revenues from subscriptions, perpetual licenses, and services.

Subscriptions

Enterprise subscriptions. We provide enterprise subscription offerings, which provide our enterprise accounts with complete and unlimited global access to our comprehensive portfolio of solutions. Our E365 subscriptions are charged to accounts primarily based upon daily usage. The daily usage fee includes a term license component, SELECT maintenance and support, hosting, and Success Blueprints, which are designed to achieve business outcomes through more efficient and effective use of our software. E365 subscriptions can contain quarterly usage floors or collars. Alternatively, ELS provides access for a prepaid fee, which is based on the account's usage of software in the preceding year, to effectively create a fee-certain consumption-based arrangement. ELS contain a term license component, SELECT maintenance and support, and performance consulting days. The E365 and ELS offerings both contain a distinct term license component. E365 revenues are recognized based upon usage incurred by the account. ELS revenues are recognized as the distinct performance obligations are satisfied.

SELECT subscriptions. We provide prepaid annual recurring subscriptions that accompanies a new or previously purchased perpetual license. SELECT provides accounts with benefits, including upgrades, comprehensive technical support, pooled licensing benefits, annual portfolio balancing exchange rights, learning benefits, certain Azure-based cloud collaboration services, mobility advantages, and access to other available benefits. SELECT subscriptions revenues are recognized as distinct performance obligations are satisfied.

Term license subscriptions. We provide annual, quarterly, and monthly term licenses for our software products. ATL subscriptions are generally prepaid annually for named user access to specific products and include our Virtuoso subscriptions sold via our Virtuosity eStore for practitioner licenses. Virtuoso subscriptions are bundles with customizable training and expert consultation administered through "keys" or credits. QTL subscriptions allow accounts to pay quarterly in arrears for license usage that is beyond their contracted quantities. MTL subscriptions are identical to QTL subscriptions, except for the term of the license, and the manner in which they are monetized. MTL subscriptions require a CSS, which is described below.

Visas are quarterly or annual term licenses enabling users to access specific project or enterprise information and entitles users to certain functionality of our ProjectWise and AssetWise systems. Our standard offerings are usage based with monetization through our CSS program as described below. Annual, quarterly, and monthly term licenses revenues are recognized as the distinct performance obligations for each are satisfied. Billings in advance are recorded as *Deferred revenues* in the consolidated balance sheets. QTL, MTL, and Visas subscriptions are recognized based upon usage incurred by the account.

CSS is a program designed to streamline the procurement, administration, and payment process. The program requires an estimation of annual usage for CSS eligible offerings and a deposit of funds in advance. Actual consumption is monitored and invoiced against the deposit on a calendar quarter basis. CSS balances not utilized for eligible products or services may roll over to future periods or are refundable. Paid and unconsumed CSS balances are recorded in *Accruals and other current liabilities* in the consolidated balance

sheets. Software and services consumed under CSS are recognized pursuant to the applicable revenue recognition guidance for the respective software or service and classified as subscriptions or services based on their respective nature.

Perpetual licenses

Perpetual licenses may be sold with or without attaching a SELECT subscription. Historically, attachment and retention of the SELECT subscription has been high given the benefits of the SELECT subscription discussed above. Perpetual licenses revenues are recognized upon delivery of the license to the user.

Services

We provide professional services, including training, implementation, configuration, customization, and strategic consulting services. We perform projects on both a time and materials and a fixed fee basis. Certain of our fixed-fee arrangements, including our Success Services offerings, are structured as subscription-like, packaged offerings that are annually recurring in nature. Success Services are standard service offerings that provide a level of dedicated professional services above the standard technical support offered to all accounts as part of their SELECT or enterprise agreement. Revenues are recognized as services are performed.

Headcount-related costs

For the years ended December 31, 2022, 2021, and 2020, approximately 80% of our aggregate cost of revenues, research and development, selling and marketing, and general and administrative expenses were represented by what we refer to herein as "headcount-related" costs. These costs primarily include salaries, incentives, benefits, employment taxes, travel, and realignment of our colleagues, and third-party personnel and related overhead. Our headcount-related costs are variable in nature. We actively manage these costs to align to our trending run rate of revenue performance, with the objective of enhancing visibility and predictability of resulting operating profit margins.

Cost of subscriptions, licenses, and services

Cost of subscriptions and licenses. Cost of subscriptions and licenses includes salaries and otherrelated costs, including the depreciation of property and equipment and the amortization of capitalized software costs associated with servicing software subscriptions, the amortization of intangible assets associated with acquired software and technology, channel partner compensation for providing sales coverage to subscribers, as well as cloud-related costs incurred for servicing our accounts using cloud provisioned solutions and our license administration platform.

Cost of services. Cost of services includes salaries for internal and third-party personnel and related overhead costs, including depreciation of property and equipment and amortization of capitalized software costs, for providing training, implementation, configuration, and customization services to accounts.

Operating expense (income)

Research and development. Research and development expenses, which are generally expensed asincurred, primarily consist of personnel and related costs of our research and development staff, including salaries, incentives, and benefits, and costs of certain third-party contractors, as well as allocated overhead costs. We expense software development costs, including costs to develop software products or the software component of products to be sold, leased, or marketed to external accounts, before technological feasibility is reached. In general, technological feasibility is reached shortly before the release of such products.

Under our Accelerated Commercial Development Program ("ACDP") (our structured approach to an in-house business incubator function), we capitalize certain development costs related to certain projects once technological feasibility is established. Technological feasibility is established when a detailed program design has been completed and documented; we have established that the necessary skills, hardware, and software technology are available to produce the product; and there are no unresolved high-risk development issues. Once the software is ready for its intended use, amortization is recorded over the software's estimated useful life (generally three years). Total costs capitalized under the ACDP were \$7,060, \$6,608, and \$7,809 for the years ended December 31, 2022, 2021, and 2020, respectively. Additionally, total ACDP related amortization recorded in Costs of subscriptions and licenses was \$6,626, \$7,020, and \$4,699 for the years ended December 31, 2022, 2021, and 2020, respectively.

Selling and marketing. Selling and marketing expenses include salaries, benefits, bonuses, and stock-based compensation expense for our selling and marketing colleagues, the expense of travel, entertainment, and training for such personnel, online marketing, product marketing and other brand-building activities, such as advertising, trade shows, and expositions, various sales and promotional programs, and costs of computer equipment and facilities used in selling and marketing activities. We anticipate that we will continue to make strategic investments in our global business systems and methods to enhance major account sales activities and to support our worldwide sales and marketing strategies, and the business in general. We capitalize certain incremental costs of obtaining a contract and recognize these expenses over the period of benefit associated with these costs, resulting in a deferral of certain contract costs each period. The contract costs are amortized based on the economic life of the goods and services to which the contract costs relate. We apply a practical expedient to expense costs as incurred for costs to obtain a contract with a customer when the amortization period would have been one year or less. These costs include our internal sales force compensation program and certain channel partner sales incentive programs for which the annual compensation is commensurate with annual sales activities.

General and administrative. General and administrative expenses include salaries, bonuses, benefits, and stock-based compensation expense for our finance, human resources, and legal colleagues, the expense of travel, entertainment, and training for such personnel, professional fees for legal and accounting services, and costs of computer equipment and facilities used in general and administrative activities. Following the completion of the IPO, we continued to incur additional expenses as a result of operating as a public company, including costs to comply with the rules and regulations applicable to companies listed on a U.S. securities exchange and costs related to compliance and reporting obligations pursuant to the rules and regulations of the SEC. In addition, as a public company, we incur increased expenses in the areas of insurance, investor relations, and professional services. As a result, we expect the dollar amount of our general and administrative expenses to increase for the foreseeable future. We expect, however, that our general and administrative expenses will decrease as a percentage of our total revenues over time, although the percentage may fluctuate from period to period depending on fluctuations in our revenue and the timing and extent of our general and administrative expenses.

Deferred compensation plan. In August 2021, our board of directors approved an amendment to the DCP, which offered to certain active executives in the DCP a one-time, short-term election to reallocate a limited portion of their DCP holdings from phantom shares of the Company's Class B Common Stock into other phantom investment funds. The offer to reallocate was subject to a proration mechanism which adjusted the aggregate elections to a maximum of 1,500,000 phantom shares of the Company's Class B Common Stock. This one-time reallocation opportunity was offered only to certain active executives (but not to Directors or Bentley family members) in order to encourage retention, as otherwise these executives could only have materially diversified their investments in Company equity (primarily held in the DCP) by voluntarily terminating employment to trigger DCP distributions. These executives in aggregate accordingly diversified 24% of their phantom shares of the Company's Class B Common Stock. While DCP participants' investments in phantom shares remain equity classified, as they will be settled in shares of Class B Common Stock upon eventual distribution, the amendment and elections resulted in a change to liability classification for the reallocated phantom investments, as they will be settled in cash upon eventual distribution. As a result, during the year ended December 31, 2021, we recognized a one-time compensation charge of \$90,721 to *Deferred compensation plan* expenses in the consolidated statement of operations to record the reallocated deferred compensation plan liabilities at their fair value. Deferred compensation plan liabilities are marked to market at the end of each reporting period, with changes in the liabilities recorded as an expense (income) to *Deferred compensation plan* in the consolidated statements of operations.

Amortization of purchased intangibles. Amortization of purchased intangibles includes the amortization of acquired non-product related intangible assets, primarily customer relationships, trademarks, and non-compete agreements recorded in connection with completed acquisitions.

Expenses associated with initial public offering. Expenses associated with IPO include certain non-recurring costs relating to our IPO, consisting of the payment of underwriting discounts and commissions applicable to the sale of shares by the selling stockholders, professional fees, and other expenses. We completed our IPO on September 25, 2020. These fees were expensed in the period incurred.

Interest expense, net

Interest expense, net primarily represents interest associated with the CreditFacility, the 2026 Notes, the 2027 Notes, amortization and write-off of deferred debt issuance costs, and interest income from our investments in money market funds.

Other income (expense), net

Other income (expense), net primarily consists of foreign currency translation results derived primarily from U.S. Dollar denominated cash and cash equivalents, accounts receivable, and intercompany balances held by foreign subsidiaries with non-U.S. Dollar functional currencies. Other income (expense), net also includes the fair value valuation result of our interest rate swap, payments related to our interest rate swap, the gain on the sale of 50% of our interest in our aircraft recorded during the year ended December 31, 2022, gain on extinguishment of debt, and changes in fair value of acquisition contingent consideration.

(Provision) benefit for income taxes

(Provision) benefit for income taxes includes the aggregate consolidated income tax expense for U.S. domestic and foreign income taxes.

Loss from investments accounted for using the equity method, net of tax

Loss from investments accounted for using the equity method includes our proportional share of loss in our joint ventures.

Results of Operations:

Our selected consolidated statements of operations data for each of the periods indicated are as follows:

	Year Ended December 31,		
	2022	2021	2020
Revenues:			
Subscriptions	\$ 960,220	\$ 812,807	\$ 679,273
Perpetual licenses	43,377	53,080	57,382
Subscriptions and licenses	1,003,597	865,887	736,655
Services	95,485	99,159	64,889
Total revenues	1,099,082	965,046	801,544
Cost of revenues:			
Cost of subscriptions and licenses	147,578	124,321	95,803
Cost of services	89,435	92,218	71,352
Total cost of revenues	237,013	216,539	167,155
Gross profit	862,069	748,507	634,389
Operating expense (income):			
Research and development	257,856	220,915	185,515
Selling and marketing	195,622	162,240	143,791
General and administrative	174,647	150,116	113,274

Deferred compensation plan	(15,782)	95,046	177
Amortization of purchased intangibles	41,114	25,601	15,352
Expenses associated with initial public offering	—	—	26,130
Total operating expenses	653,457	653,918	484,239
Income from operations	208,612	94,589	150,150
Interest expense, net	(34,635)	(11,221)	(6,780)
Other income, net	24,298	9,961	24,250
Income before income taxes	198,275	93,329	167,620
(Provision) benefit for income taxes	(21,283)	3,448	(38,625)
Loss from investments accounted for using the equity method, net of tax	(2,212)	(3,585)	(2,474)
Net income	174,780	93,192	126,521
Less: Net income attributable to participating securities	(42)	(9)	(234)
Net income attributable to Class A and Class B common stockholders	\$ 174,738	\$ 93,183	\$ 126,287
Per share information:			
Net income per share, basic	\$ 0.57	\$ 0.30	\$ 0.44
Net income per share, diluted	\$ 0.55	\$ 0.30	\$ 0.42
Weighted average shares, basic	309,226,677	305,711,345	289,863,272
Weighted average shares, diluted	331,765,158	314,610,814	299,371,129

In reporting period-over-period results, we calculate the effects of foreign currency fluctuations and constant currency information by translating current period results on a transactional basis to our reporting currency using prior period average foreign currency exchange rates, rates in which the transactions occurred. Our prior definition of constant currency may differ from other companies reporting similarly named measures, calculated the effects of foreign currency fluctuations and these constant currency information by translating current period results of our subsidiaries from their functional currencies to our reporting currency by using prior period average foreign currency exchange rates in reporting period-over-period results.

We made this modification in order to better align with how we manage the business, to better reflect our performance measures should be viewed in addition during a reporting period, and to make the effects of foreign currency fluctuations and not as constant currency information more easily comparable on a substitute for, period-over-period basis. Prior period amounts have been revised to conform to the current period presentation using the updated constant currency and constant currency growth rates definition. We are providing what our operating performance measures calculated in accordance with U.S. GAAP.

Comparison of constant currency and constant currency growth rates results would have been pursuant to the Years Ended December 31, 2022 and 2021

Revenues

	Comparison					
	Year Ended		Constant			
	December 31,		Currency		%	
	2022	2021	Amount	%		%
Subscriptions	\$ 960,220	\$ 812,807	\$ 147,413	18.1 %		24.3 %
Perpetual licenses	43,377	53,080	(9,703)	(18.3 %)		(12.1 %)
Subscriptions and licenses	1,003,597	865,887	137,710	15.9 %		22.1 %
Services	95,485	99,159	(3,674)	(3.7 %)		0.4 %
Total revenues	\$ 1,099,082	\$ 965,046	\$ 134,036	13.9 %		19.8 %

The increase in total revenues prior definition for the year ended December 31, 2022 was primarily driven by improvements in applicable periods so that investors and potential investors that have analyzed these non-GAAP financial measures historically using our business performance and the impact from prior definitions can compare our platform acquisitions in subscriptions revenues, partially offset by the overall negative foreign currency effects due to a stronger U.S. Dollar relative historical results to our other currencies. Our business performance excludes current results with respect to these non-GAAP financial measures using the impact prior definitions. Reconciliations of our platform acquisitions and includes the impact from programmatic acquisitions, which generally are immaterial, individually and in the aggregate.

- Subscriptions. For the year ended December 31, 2022, the increase in subscriptions revenues was primarily driven by improvements in our business performance of approximately \$54,500, or approximately \$101,700 on a constant currency basis, and the impact from our platform acquisitions of approximately \$92,900, or approximately \$95,800 on a constant currency basis.

For the year ended December 31, 2022, the acquisition impact relates to our platform acquisitions of Sequent and Power Line Systems and is inclusive of their respective organic performance.

The improvements in business performance, on a constant currency basis, were primarily driven by expansion within our existing accounts, and growth of 2% attributable to new accounts exclusive of platform acquisitions, most notably smaller- and medium-sized accounts. Improvements in business performance for the year ended December 31, 2022 were led by our structural and civil engineering applications and our Enterprise Systems for project delivery.

- **Perpetual licenses.** For the year ended December 31, 2022, perpetual licenses revenues were impacted by a reduction in business performance of approximately \$11,500, or approximately \$8,300 on a constant currency basis, partially offset by our Sequent platform acquisition of approximately \$1,800, or approximately \$1,900 on a constant currency basis.
- **Services.** For the year ended December 31, 2022, services revenues were impacted by our Sequent and Power Line Systems platform acquisitions by approximately \$1,300, or approximately \$1,400 on a constant currency basis, partially offset by a reduction in business performance of approximately \$5,000, or approximately \$1,000 on a constant currency basis.

For the year ended December 31, 2022, the reduction in business performance, on a constant currency basis, was impacted by the ongoing transition of historically classified services revenues into subscriptions revenues for accounts converting to our E365 subscription offering with embedded Success Services, partially offset by favorable contributions from Cohesive digital integrator services of approximately \$3,800, or approximately \$6,300 on a constant currency basis.

Revenues by Geographic Region

Revenue to external customers is attributed to individual countries based upon the location of the customer. Revenues by geographic region are as follows:

	Comparison					
	Year Ended					
	December 31,		Amount	%	Constant	Currency
	2022	2021				
Americas	\$ 584,794	\$ 483,087	\$ 101,707	21.1 %	22.1 %	
EMEA	312,804	300,123	12,681	4.2 %	15.4 %	
APAC	201,484	181,836	19,648	10.8 %	21.1 %	
Total revenues	\$ 1,099,082	\$ 965,046	\$ 134,036	13.9 %	19.8 %	

- **Americas.** For the year ended December 31, 2022, the increase in revenues from the Americas was primarily driven by an increase in subscriptions revenues from our Sequent and Power Line Systems platform acquisitions of approximately \$56,700, or approximately \$57,200 on a constant currency basis, and improvements in our business performance of approximately \$43,300, or approximately \$48,000 on a constant currency basis.

The improvements in business performance, on a constant currency basis, for the year ended December 31, 2022 were primarily due to expansion of our subscriptions revenues from existing accounts in the U.S.

- **EMEA.** For the year ended December 31, 2022, the increase in revenues from EMEA was primarily driven by the impact of our acquisitions of approximately \$20,700, partially offset by a reduction in business performance of approximately \$8,700. On a constant currency basis, revenues from EMEA increased due to improvements in our business performance of approximately \$23,700 and the impact of our acquisitions of approximately \$21,800. The increase from acquisitions was primarily due to an increase in subscriptions revenues from our Sequent and Power Line Systems platform acquisitions.

The improvements in business performance, on a constant currency basis, for the year ended December 31, 2022 were primarily due to expansion of our subscriptions revenues from existing accounts in Central Europe, the U.K., the Middle East, and Africa, partially offset by reductions in Russia.

- **APAC.** For the year ended December 31, 2022, the increase in revenues from APAC was primarily driven by improvements in our business performance of approximately \$3,400, or approximately \$20,700 on a constant currency basis, and an increase in subscriptions revenues from our Sequent and Power Line Systems platform acquisitions of approximately \$15,500, or approximately \$16,800 on a constant currency basis.

The improvements in business performance for the year ended December 31, 2022 were primarily due to expansion of our recurring subscriptions revenues of approximately \$13,600, or approximately \$22,200 on a constant currency basis, in India, Australia, and Southeast Asia, partially offset by reductions of approximately \$4,700, or approximately \$3,700 on a constant currency basis, in China resulting from a confluence of events comprised of continued geopolitical challenges, the ongoing preference for locally developed, on premise software versus cloud-deployed, and additional impacts from COVID-19, which may continue for the foreseeable future.

Cost of Revenues

	Comparison					
	Year Ended					
	December 31,		Amount	%	Constant	Currency
	2022	2021				
Cost of subscriptions and licenses	\$ 147,578	\$ 124,321	\$ 23,257	18.7 %	24.5 %	
Cost of services	89,435	92,218	(2,783)	(3.0 %)	2.3 %	

Total cost of revenues	\$ 237,013	\$ 216,539	\$ 20,474	9.5 %	15.1 %
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Cost of subscriptions and licenses. For the year ended December 31, 2022, on a constant currency basis, cost of subscriptions and licenses increased primarily due to an increase in headcount-related costs of approximately \$13,100, mainly due to our platform acquisition of Sequent and annual salary adjustments, an increase in channel partner compensation and royalties of approximately \$5,500, an increase in cloud-related costs of approximately \$4,900, and an increase in amortization expense for software and technology of approximately \$4,700.

Cost of services. For the year ended December 31, 2022, on a constant currency basis, cost of services increased primarily due to an increase in headcount-related costs of approximately \$3,600, mainly due to digital integrator business acquisitions and annual salary adjustments, partially offset by a decrease in facilities costs of approximately \$1,100.

Operating Expense (Income)

	Comparison					
	Year Ended					
	December 31,		Amount	%	Constant	Currency
Research and development	\$ 257,856	\$ 220,915	\$ 36,941	16.7 %	22.1 %	
Selling and marketing	195,622	162,240	33,382	20.6 %	26.3 %	
General and administrative	174,647	150,116	24,531	16.3 %	19.7 %	
Deferred compensation plan	(15,782)	95,046	(110,828)	*	*	
Amortization of purchased intangibles	41,114	25,601	15,513	60.6 %	67.2 %	
Total operating expenses	\$ 653,457	\$ 653,918	\$ (461)	(0.1 %)	4.2 %	

* Not meaningful

Research and development. For the year ended December 31, 2022, on a constant currency basis, research and development expenses increased primarily due to an increase in headcount-related costs of approximately \$46,400. The increase in headcount-related costs was primarily comprised of approximately \$33,600 of increases in salaries, mainly due to our platform acquisition of Sequent and annual salary adjustments, as well as an increase in stock-based compensation expense of approximately \$8,100.

Selling and marketing. For the year ended December 31, 2022, on a constant currency basis, selling and marketing expenses increased primarily due to an increase in headcount-related costs of approximately \$34,200 and an increase in promotional costs of approximately \$6,700. The increase in headcount-related costs was primarily comprised of an increase in salaries and variable compensation costs of approximately \$25,800, mainly due to our platform acquisition of Sequent and annual salary adjustments, an increase in travel-related costs of approximately \$5,100, and an increase in stock-based compensation expense of approximately \$3,300.

General and administrative. For the year ended December 31, 2022, on a constant currency basis, general and administrative expenses increased primarily due to an increase in headcount-related costs of approximately \$31,000 and an increase in facilities costs of approximately \$3,300. The increase in headcount-related costs was primarily comprised of an increase in salaries costs of approximately \$17,400, mainly due to our platform acquisition of Sequent and annual salary adjustments, and an increase in stock-based compensation expense of approximately \$14,300. Partially offsetting these increases were lower acquisition expenses of approximately \$8,600, primarily due to expenses of \$9,804 related to the acquisition of Power Line Systems for the year ended December 31, 2022 as compared to expenses of \$16,557 related to the acquisition of Sequent for the year ended December 31, 2021.

Deferred compensation plan. For the year ended December 31, 2022, deferred compensation plan income was \$15,782, which was attributable to the marked to market impact on deferred compensation plan liability balances period-over-period. For the year ended December 31, 2021, deferred compensation plan expense was \$95,046. This amount was primarily attributable to a one-time compensation charge of \$90,721 as discussed in “—Key Factors Impacting Comparability and Performance,” and the marked to market impact on deferred compensation plan liability balances period-over-period.

Amortization of purchased intangibles. For the year ended December 31, 2022, on a constant currency basis, amortization of purchased intangibles increased primarily due to amortization from recently acquired purchased intangibles.

Interest Expense, Net

	Year Ended	
	December 31,	
	2022	2021
Interest expense	\$ (35,056)	\$ (11,527)
Interest income	421	306
Interest expense, net	\$ (34,635)	\$ (11,221)

	Year Ended December 31,	
	2022	2021
Revolving loan facility	\$ (15,798)	\$ (3,448)
Term loans	(7,413)	(117)
Convertible senior notes, coupon interest	(3,064)	(1,899)
Amortization and write-off of deferred debt issuance costs	(7,291)	(5,955)
Other, net	(1,069)	198
Interest expense, net	<u>\$ (34,635)</u>	<u>\$ (11,221)</u>

For the year ended December 31, 2022, interest expense, net increased primarily due to a higher outstanding average balance combined with a higher average interest rate under the revolving loan facility, and interest expense on the term loan, which we entered into on December 22, 2021.

Other Income, Net

	Year Ended December 31,	
	2022	2021
Gain (loss) from:		
Change in fair value of interest rate swap	\$ 27,083	\$ 9,770
Foreign exchange ⁽¹⁾	(9,901)	827
Sale of aircraft	2,029	—
Change in fair value of acquisition contingent consideration	1,427	(550)
Payments related to interest rate swap	1,947	(1,270)
Other income, net	1,713	1,184
Total other income, net	<u>\$ 24,298</u>	<u>\$ 9,961</u>

(1) Foreign exchange (loss) gain is primarily attributable to foreign currency translation derived mainly from U.S. Dollar denominated cash and cash equivalents, account receivables, customer deposits, and intercompany balances held by foreign subsidiaries. Intercompany finance transactions primarily denominated in U.S. Dollars resulted in unrealized foreign exchange losses of \$7,369 and \$779 for the years ended December 31, 2022 and 2021, respectively.

Provision (Benefit) for Income Taxes

	Year Ended December 31,	
	2022	2021
Income before income taxes	\$ 198,275	\$ 93,329
Provision (benefit) for income taxes	\$ 21,283	\$ (3,448)
Effective tax rate	10.7 %	(3.7)%

For the year ended December 31, 2022, the effective tax rate was higher as compared to the year ended December 31, 2021, primarily due to the 2021 effective tax rate impact, net of officer compensation limitation provisions, related to the 2021 compensation charge of \$90,721 to *Deferred compensation plan* expenses to record reallocated deferred compensation plan liabilities at fair value. For the years ended December 31, 2022 and 2021, we recognized tax benefits of \$20,501 and \$14,890, respectively, associated with windfall tax benefits from stock-based compensation, net of the impact from officer compensation limitation provisions.

Net Income

	Year Ended December 31,	
	2022	2021
Net income	\$ 174,780	\$ 93,192

For the year ended December 31, 2022, net income increased by \$81,588, or 87.5%, compared to the year ended December 31, 2021. Net income as a percentage of total revenues was 15.9% and 9.7% for the year ended December 31, 2022 and 2021, respectively. The changes are due to the factors described above.

Adjusted EBITDA and Adjusted Net Income

	Year Ended	
	December 31,	
	2022	2021
Adjusted EBITDA	\$ 366,440	\$ 324,948
Adjusted Net Income	\$ 274,518	\$ 267,892

For the year ended December 31, 2022, Adjusted EBITDA increased by \$41,492 compared to the year ended December 31, 2021. For the years ended December 31, 2022 and 2021, Adjusted EBITDA as a percentage of total revenues was 33.3% and 33.7%, respectively.

For the year ended December 31, 2022, Adjusted Net Income increased by \$6,626 compared to the year ended December 31, 2021. For the years ended December 31, 2022 and 2021, Adjusted Net Income as a percentage of total revenues was 25.0% and 27.8%, respectively.

For additional information, including the limitations of using non-GAAP financial measures and reconciliations of the non-GAAP financial measures under the current and prior definitions are included below.

Reconciliation of consolidated revenues to the most directly comparable financial measures stated consolidated revenues in accordance with U.S. GAAP, see the section titled "Non-GAAP Financial Measures." constant currency:

Current definition:

Comparison Constant Currency % Change 2022 to 2023:

	Year Ended December 31, 2023			Year Ended December 31, 2022		
	Impact of Foreign Exchange at 2022			Impact of Foreign Exchange at 2022		
	Actual	Rates	Constant Currency	Actual	Rates	Constant Currency
Subscriptions	\$ 1,080,307	\$ 1,239	\$ 1,081,546	\$ 960,220	\$ 809	\$ 961,029
Perpetual licenses	46,038	563	46,601	43,377	43	43,420
Subscriptions and licenses	1,126,345	1,802	1,128,147	1,003,597	852	1,004,449
Services	102,068	684	102,752	95,485	129	95,614
Total revenues	<u><u>\$ 1,228,413</u></u>	<u><u>\$ 2,486</u></u>	<u><u>\$ 1,230,899</u></u>	<u><u>\$ 1,099,082</u></u>	<u><u>\$ 981</u></u>	<u><u>\$ 1,100,063</u></u>

Constant Currency % Change 2021 to 2022:

	Year Ended December 31, 2022			Year Ended December 31, 2021		
	Impact of Foreign Exchange at 2021			Impact of Foreign Exchange at 2021		
	Actual	Rates	Constant Currency	Actual	Rates	Constant Currency
Subscriptions	\$ 960,220	\$ 31,064	\$ 991,284	\$ 812,807	\$ (19)	\$ 812,788
Perpetual licenses	43,377	2,220	45,597	53,080	(2)	53,078
Subscriptions and licenses	1,003,597	33,284	1,036,881	865,887	(21)	865,866
Services	95,485	3,545	99,030	99,159	(11)	99,148
Total revenues	<u><u>\$ 1,099,082</u></u>	<u><u>\$ 36,829</u></u>	<u><u>\$ 1,135,911</u></u>	<u><u>\$ 965,046</u></u>	<u><u>\$ (32)</u></u>	<u><u>\$ 965,014</u></u>

Prior definition:

	Year Ended December 31, 2023			Year Ended December 31, 2022		
	Impact of Foreign Exchange			Impact of Foreign Exchange		
	Actual	Exchange	Constant Currency	Actual	Exchange	Constant Currency
Subscriptions	\$ 1,080,307	\$ (8,095)	\$ 1,072,212	\$ 960,220	\$ 50,030	\$ 1,010,250
Perpetual licenses	46,038	(107)	45,931	43,377	3,269	46,646
Subscriptions and licenses	1,126,345	(8,202)	1,118,143	1,003,597	53,299	1,056,896
Services	102,068	538	102,606	95,485	4,102	99,587
Total revenues	<u><u>\$ 1,228,413</u></u>	<u><u>\$ (7,664)</u></u>	<u><u>\$ 1,220,749</u></u>	<u><u>\$ 1,099,082</u></u>	<u><u>\$ 57,401</u></u>	<u><u>\$ 1,156,483</u></u>

Reconciliation of the Years Ended December 31, 2021 and 2020

Refer to Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations in our 2021 Annual Report on Form 10-K.

Revenues

	Comparison					
	Year Ended				Constant	
	December 31,				Currency	
	2021	2020	Amount	%		%
Subscriptions	\$ 812,807	\$ 679,273	\$ 133,534	19.7 %		17.6 %
Perpetual licenses	53,080	57,382	(4,302)	(7.5 %)		(8.9 %)
Subscriptions and licenses	865,887	736,655	129,232	17.5 %		15.6 %
Services	99,159	64,889	34,270	52.8 %		48.6 %
Total revenues	\$ 965,046	\$ 801,544	\$ 163,502	20.4 %		18.2 %

Revenues by Geographic Region

Revenue from external customers is attributed to individual countries based upon the location of the customer. Revenues by geographic region are as follows: to revenues by geographic region in constant currency:

	Comparison					
	Year Ended				Constant	
	December 31,				Currency	
	2021	2020	Amount	%		%
Americas	\$ 483,087	\$ 395,746	\$ 87,341	22.1 %		21.4 %
EMEA	300,123	254,036	46,087	18.1 %		14.2 %
APAC	181,836	151,762	30,074	19.8 %		16.8 %
Total revenues	\$ 965,046	\$ 801,544	\$ 163,502	20.4 %		18.2 %

Current definition:

Constant Currency % Change 2022 to 2023:

	Year Ended December 31, 2023			Year Ended December 31, 2022		
	Impact of Foreign Exchange at 2022			Impact of Foreign Exchange at 2022		
	Actual	Rates	Constant Currency	Actual	Rates	Constant Currency
Americas	\$ 650,926	\$ 242	\$ 651,168	\$ 584,794	\$ (313)	\$ 584,481
EMEA	353,550	(2,841)	350,709	312,804	151	312,955
APAC	223,937	5,085	229,022	201,484	1,143	202,627
Total revenues	\$ 1,228,413	\$ 2,486	\$ 1,230,899	\$ 1,099,082	\$ 981	\$ 1,100,063

Constant Currency % Change 2021 to 2022:

	Year Ended December 31, 2022			Year Ended December 31, 2021		
	Impact of Foreign Exchange at 2021			Impact of Foreign Exchange at 2021		
	Actual	Rates	Constant Currency	Actual	Rates	Constant Currency
Americas	\$ 584,794	\$ 860	\$ 585,654	\$ 483,087	\$ 115	\$ 483,202
EMEA	312,804	25,696	338,500	300,123	(348)	299,775
APAC	201,484	10,273	211,757	181,836	201	182,037
Total revenues	\$ 1,099,082	\$ 36,829	\$ 1,135,911	\$ 965,046	\$ (32)	\$ 965,014

Prior definition:

	Year Ended December 31, 2023			Year Ended December 31, 2022		
	Impact of Foreign Exchange			Impact of Foreign Exchange		
	Actual	Exchange	Constant Currency	Actual	Exchange	Constant Currency

Americas	\$ 650,926	\$ (1,594)	\$ 649,332	\$ 584,794	\$ 5,218	\$ 590,012
EMEA	353,550	(6,099)	347,451	312,804	33,524	346,328
APAC	223,937	29	223,966	201,484	18,659	220,143
Total revenues	<u>\$ 1,228,413</u>	<u>\$ (7,664)</u>	<u>\$ 1,220,749</u>	<u>\$ 1,099,082</u>	<u>\$ 57,401</u>	<u>\$ 1,156,483</u>

Cost Reconciliation of Revenues cost of revenues to cost of revenues in constant currency:

	Comparison					
	Year Ended				Constant	
	December 31,				Currency	
	2021	2020	Amount	%	%	%
Cost of subscriptions and licenses	\$ 124,321	\$ 95,803	\$ 28,518	29.8 %	27.3 %	
Cost of services	92,218	71,352	20,866	29.2 %	24.4 %	
Total cost of revenues	<u>\$ 216,539</u>	<u>\$ 167,155</u>	<u>\$ 49,384</u>	<u>29.5 %</u>	<u>26.1 %</u>	

Current definition:

Constant Currency % Change 2022 to 2023:

	Operating Expenses					
	Year Ended December 31, 2023			Year Ended December 31, 2022		
	Impact of Foreign Exchange at 2022			Impact of Foreign Exchange at 2022		
	Actual	Rates	Constant Currency	Actual	Rates	Constant Currency
Cost of subscriptions and licenses	\$ 169,406	\$ 382	\$ 169,788	\$ 147,578	\$ (45)	\$ 147,533
Cost of services	96,677	772	97,449	89,435	(53)	89,382
Total cost of revenues	<u>\$ 266,083</u>	<u>\$ 1,154</u>	<u>\$ 267,237</u>	<u>\$ 237,013</u>	<u>\$ (98)</u>	<u>\$ 236,915</u>

	Comparison					
	Year Ended				Constant	
	December 31,				Currency	
	2021	2020	Amount	%	%	%
Research and development	\$ 220,915	\$ 185,515	\$ 35,400	19.1 %	16.5 %	
Selling and marketing	162,240	143,791	18,449	12.8 %	10.1 %	
General and administrative	150,116	113,274	36,842	32.5 %	31.1 %	
Deferred compensation plan	95,046	177	94,869	*	*	
Amortization of purchased intangibles	25,601	15,352	10,249	66.8 %	61.3 %	
Expenses associated with initial public offering	—	26,130	(26,130)	*	*	
Total operating expenses	<u>\$ 653,918</u>	<u>\$ 484,239</u>	<u>\$ 169,679</u>	<u>35.0 %</u>	<u>32.8 %</u>	

Constant Currency % Change 2021 to 2022:

	Year Ended December 31, 2022					
	Impact of Foreign Exchange at 2021			Impact of Foreign Exchange at 2021		
	Actual	Rates	Constant Currency	Actual	Rates	Constant Currency
Cost of subscriptions and licenses	\$ 147,578	\$ 4,246	\$ 151,824	\$ 124,321	\$ (47)	\$ 124,274
Cost of services	89,435	4,635	94,070	92,218	(9)	92,209
Total cost of revenues	<u>\$ 237,013</u>	<u>\$ 8,881</u>	<u>\$ 245,894</u>	<u>\$ 216,539</u>	<u>\$ (56)</u>	<u>\$ 216,483</u>

* Not meaningful Prior definition:

Interest Expense, Net

Year Ended		

	December 31,	
	2021	2020
Interest expense	\$ (11,527)	\$ (7,217)
Interest income	306	437
Interest expense, net	\$ (11,221)	\$ (6,780)

	Year Ended	
	December 31,	
	2021	2020
Revolving loan facility	\$ (3,448)	\$ (5,680)
Term loans	(117)	(502)
Convertible senior notes, coupon interest	(1,899)	—
Amortization and write-off of deferred debt issuance costs	(5,955)	(985)
Other, net	198	387
Interest expense, net	\$ (11,221)	\$ (6,780)

	Year Ended December 31, 2023			Year Ended December 31, 2022		
	Impact of Foreign			Impact of Foreign		
	Actual	Exchange	Constant Currency	Actual	Exchange	Constant Currency
Cost of subscriptions and licenses	\$ 169,406	\$ (149)	\$ 169,257	\$ 147,578	\$ 7,253	\$ 154,831
Cost of services	96,677	823	97,500	89,435	4,932	94,367
Total cost of revenues	\$ 266,083	\$ 674	\$ 266,757	\$ 237,013	\$ 12,185	\$ 249,198

Other Income, Net Reconciliation of operating expense (income) to operating expense (income) in constant currency:

	Year Ended	
	December 31,	2020
<i>Gain (loss) from:</i>		
<i>Change in fair value of interest rate swap</i>	\$ 9,770	\$ 347
<i>Foreign exchange (1)</i>	827	22,919
<i>Change in fair value of acquisition contingent consideration</i>	(550)	1,340
<i>Payments related to interest rate swap</i>	(1,270)	(696)
<i>Other income, net</i>	1,184	340
Total other income, net	\$ 9,961	\$ 24,250

Current definition:

Constant Currency % Change 2022 to 2023:

(1) Foreign exchange gain is primarily attributable

	Year Ended December 31, 2023			Year Ended December 31, 2022		
	Impact of Foreign			Impact of Foreign		
	Actual	Rates	Constant Currency	Actual	Rates	Constant Currency
Research and development	\$ 274,619	\$ 2,592	\$ 277,211	\$ 257,856	\$ (36)	\$ 257,820
Selling and marketing	224,336	427	224,763	195,622	(48)	195,574
General and administrative	180,738	182	180,920	174,647	(6)	174,641
Deferred compensation plan	13,580	—	13,580	(15,782)	—	(15,782)
Amortization of purchased intangibles	38,515	88	38,603	41,114	68	41,182
Total operating expenses	\$ 731,788	\$ 3,289	\$ 735,077	\$ 653,457	\$ (22)	\$ 653,435

Constant Currency % Change 2021 to foreign currency translation derived mainly from U.S. Dollar denominated cash and cash equivalents, account receivables, customer deposits, and intercompany balances held by foreign subsidiaries. Intercompany finance transactions primarily denominated in U.S. Dollars resulted in unrealized foreign exchange (losses) gains of \$(779) and \$22,310 for the years ended December 31, 2021 and 2020, respectively, 2022:

	Year Ended December 31, 2022			Year Ended December 31, 2021		
	Impact of Foreign Exchange at 2021			Impact of Foreign Exchange at 2021		
	Actual	Rates	Constant Currency	Actual	Rates	Constant Currency
	\$ 257,856	\$ 11,118	\$ 268,974	\$ 220,915	\$ (15)	\$ 220,900
Research and development	195,622	8,407	204,029	162,240	(9)	162,231
Selling and marketing	174,647	4,190	178,837	150,116	(8)	150,108
General and administrative	(15,782)	—	(15,782)	95,046	—	95,046
Deferred compensation plan	41,114	1,758	42,872	25,601	—	25,601
Amortization of purchased intangibles	\$ 653,457	\$ 25,473	\$ 678,930	\$ 653,918	\$ (32)	\$ 653,886
Total operating expenses	\$ 653,457	\$ 25,473	\$ 678,930	\$ 653,918	\$ (32)	\$ 653,886

(Benefit) Provision for Income Taxes Prior definition:

	Year Ended December 31,	
	2021	2020
Income before income taxes	\$ 93,329	\$ 167,620
(Benefit) provision for income taxes	\$ (3,448)	\$ 38,625
Effective tax rate	(3.7)%	23.0 %

Net Income

	Year Ended December 31,	
	2021	2020
Net income	\$ 93,192	\$ 126,521

Adjusted EBITDA and Adjusted Net Income

	Year Ended December 31,	
	2021	2020
Adjusted EBITDA	\$ 324,948	\$ 266,376
Adjusted Net Income	\$ 267,892	\$ 193,334

For additional information, including the limitations of using non-GAAP financial measures, and reconciliations of the non-GAAP financial measures to the most directly comparable financial measures stated in accordance with U.S. GAAP, see the section titled "—Non-GAAP Financial Measures."

	Year Ended December 31, 2023			Year Ended December 31, 2022		
	Impact of Foreign Exchange			Impact of Foreign Exchange		
	Actual	Exchange	Constant Currency	Actual	Exchange	Constant Currency
Research and development	\$ 274,619	\$ 2,491	\$ 277,110	\$ 257,856	\$ 11,791	\$ 269,647
Selling and marketing	224,336	615	224,951	195,622	9,274	204,896
General and administrative	180,738	(11)	180,727	174,647	4,979	179,626
Deferred compensation plan	13,580	—	13,580	(15,782)	—	(15,782)
Amortization of purchased intangibles	38,515	95	38,610	41,114	1,680	42,794
Total operating expenses	\$ 731,788	\$ 3,190	\$ 734,978	\$ 653,457	\$ 27,724	\$ 681,181

Liquidity and Capital Resources:

Cash and Cash Equivalents

	December 31,	
	2021	2020

	2023	2022
Cash and cash equivalents held domestically	\$ 3,693	\$ 3,883
Cash and cash equivalents held by foreign subsidiaries	64,719	67,801
Total cash and cash equivalents	\$ 68,412	\$ 71,684

Our primary source of operating cash is from the sale of our subscriptions, perpetual licenses, and services. Our primary use of cash is payment of our operating costs, which consist primarily mainly of headcount-related costs. In addition to operating expenses, we also use cash to service our debt obligations, to pay quarterly dividends, to repurchase our Class B Common Stock common stock and subordinated indebtedness (discussed further below), convertible debt, and for capital expenditures in support of our operations. We also use cash to fund our acquisitions of software assets and businesses, and other investment activities, including our iTwin Ventures initiative for which over a period of approximately 5 years, we expect to invest up to \$100 million of corporate venture capital funding for makes seed, early, and growth stage investments in technology companies with promising and emerging opportunities for infrastructure digital twin solutions strategically potentially relevant to our business. In connection with

During the acquisition of Power Line Systems in January years ended December 31, 2023 and 2022, we made cash repatriations to the U.S. of approximately \$93,000 and \$150,000, respectively, from earnings generated by our foreign subsidiaries. In 2023, the repatriations were used to supplement our domestic working capital requirements and to pay down our Credit Facility. In 2022, the repatriations, along with available cash and borrowings under our Credit Facility, to fund the transaction. In connection with the acquisition of Sequent in June 2021, we used available cash, including a portion of the net proceeds from the 2026 Notes, and borrowings under our Credit Facility to fund the cash component of the transaction. As described further below, we used \$25,875 of the net proceeds from the sale of the 2027 Notes to pay the premiums of the capped call options, and \$536,062 to repay outstanding indebtedness under the Credit Facility and to pay related fees and expenses. We used \$25,530 of the net proceeds from the sale of the 2026 Notes to pay the premiums of the capped call options, and approximately \$250,500 to repay outstanding indebtedness under the Credit Facility and to pay related fees and expenses. We used the remainder of the net proceeds from the sale of the 2026 Notes for general corporate purposes and towards funding certain acquisitions, including Sequent.

On May 11, 2022, we announced that our board of directors approved the Repurchase Program authorizing us to repurchase up to \$200,000 of our Class B Common Stock through June 30, 2024. On December 14, 2022, our board of directors amended the Repurchase Program to allow us also to repurchase its outstanding convertible senior notes. This additional authorization did not increase the overall dollar limit of the Repurchase Program. The shares and notes proposed to be acquired in the Repurchase Program may be repurchased from time to time in open market transactions, through privately negotiated transactions, or by other means in accordance with federal securities laws. We intend to fund repurchases from available working capital and cash provided by operating activities. The timing, as well as the number and value of shares and/or notes repurchased under the Repurchase Program, will be determined at our discretion and will depend on a variety of factors, including management's assessment of the intrinsic value of our shares, the market price of our Class B Common Stock and outstanding notes, general market and economic conditions, available liquidity, compliance with our debt and other agreements, and applicable legal requirements. The exact number of shares and/or notes to be repurchased by us is not guaranteed, and the Repurchase Program may be suspended, modified, or discontinued at any time without prior notice. For the year ended December 31, 2022, we repurchased 896,126 shares for \$28,250, and \$2,170 aggregate principal amount of our outstanding 2026 Notes for \$1,998.

Additionally, during the second, third, and fourth quarters of 2022, we exercised our right to require that certain equity awardees receive gross quantities of shares of our Class B Common Stock, most meaningfully for the issuance of shares in connection with our Executive Bonus Plan incentive compensation and distributions from the DCP, and promptly reimburse to us the cash required for their tax withholding amounts. Historically, these shares were issuable on a net basis, holding back shares in consideration of remitting withholding taxes on behalf of equity awardees, thereby requiring us to remit cash for the tax withholdings. We will continue to evaluate whether share awards will be required to be received by awardees on a gross basis, or if net settlement may be elected by awardees.

Our cash and cash equivalent balances are concentrated in a few locations around the world, with substantial amounts held outside of the U.S. As of December 31, 2022 and 2021, 95% and 48%, respectively, of our total cash and cash equivalents were located outside of the U.S. During the year ended December 31, 2022, we repatriated \$150,000 of undistributed previously taxed earnings generated by our foreign subsidiaries to the U.S. The repatriations were used to fund the acquisition of Power Line Systems. PLS in January 2022.

We have provided for any applicable income taxes associated with current year distributions, as well as any earnings that are expected to be distributed in the future, in the calculation of the income tax provision. No additional provision has been made for U.S. and non-U.S. income taxes on the undistributed earnings of subsidiaries as we believe that cash is expected to be indefinitely reinvested. We expect to meet our U.S. liquidity needs through ongoing generated from operations, together with existing cash flows or and cash equivalent balances, and external borrowings including available liquidity under the Credit Facility. Facility, will be sufficient to meet our domestic and international working capital and capital expenditure requirements. We regularly review our capital structure and consider a variety of potential financing alternatives and planning strategies to ensure that we have the proper liquidity available in the locations in which it is needed and to fund our operations and growth investments with cash that has not been permanently reinvested outside the U.S.

We believe that existing cash and cash equivalent balances, together with cash generated from operations, and liquidity under the Credit Facility, will be sufficient to meet our domestic and international working capital and capital expenditure requirements through the next twelve months. However, our future capital requirements may be materially different than those currently planned in our budgeting and forecasting activities and depend on many factors, including our strategy of regularly acquiring and integrating specialized infrastructure engineering software businesses, our rate of revenue growth, the timing and extent of spending on research and development, the expansion of our sales and marketing activities, the timing of new product introductions, market acceptance of our products, competitive factors, our discretionary payments of dividends or repurchases of our Class B Common Stock, common stock and convertible debt, fund of our purchase commitments, currency fluctuations, and overall economic conditions, globally. To the extent that current and anticipated future sources of liquidity are insufficient to fund our future business activities and requirements, we may be required to seek additional equity or debt financing. The sale of additional equity would result in additional dilution to our stockholders, while the incurrence of additional debt financing, including convertible debt, would result in additional debt service obligations. Such debt instruments also could introduce new or modified covenants that might restrict our operations, operations and/or our ability to pay dividends, consummate acquisitions, or otherwise pursue our business strategies. We cannot provide assurance that we could obtain additional financing on favorable terms or at all.

Cash Flow Activity

	Year Ended December 31,		
	2023	2022	2021
Net cash provided by (used in):			
Operating activities	\$ 416,696	\$ 274,324	\$ 288,024
Investing activities	(60,504)	(770,127)	(1,056,603)
Financing activities	(359,074)	243,034	982,582

Operating Activities

For the year ended December 31, 2023, compared to the prior year, net cash provided by operating activities was higher by \$142,372 due to an increase in net income of \$152,007 and an increase in net cash equivalents.

We consider all highly liquid investments flows from the change in operating assets and liabilities of \$112,542, partially offset by a net decrease in non-cash adjustments of \$122,177. Both the increase in net income and the net decrease in non-cash adjustments were impacted by the fourth quarter of 2023 internal legal entity restructuring and related intra-entity transactions as part of our continuing efforts to align intellectual property ownership with an original maturity of three months or less at the date of purchase to be cash equivalents. Our cash and cash equivalents consisted of cash held in checking accounts and money market funds maintained at various financial institutions. Our domestic and foreign holdings of cash and cash equivalents are as follows:

	December 31,	
	2022	2021
Cash and cash equivalents held domestically	\$ 3,883	\$ 170,267
Cash and cash equivalents held by foreign subsidiaries	67,801	159,070
Total cash and cash equivalents	\$ 71,684	\$ 329,337

our business operating model. The amount of cash and cash equivalents held by foreign subsidiaries is subject to translation adjustments caused by changes in foreign currency exchange rates as net impact of the end internal legal entity restructuring was a net discrete tax benefit of each respective reporting period, the offset to which is recorded in Accumulated other comprehensive loss on our consolidated balance sheets.

Bank Credit Facility

We are party to a Credit Agreement dated December 19, 2017, (as amended from time to time) which provides for an \$850,000 senior secured revolving loan facility that matures on November 15, 2025. Debt issuance costs are amortized to interest expense through the maturity date.

When we amended the Credit Facility on January 25, 2021, to increase the senior secured revolving loan facility and extend the maturity date, we performed an extinguishment versus modification assessment on a lender-by-lender basis resulting in the write-off of unamortized debt issuance costs of \$353 and the capitalization of fees paid to lenders and third parties of \$3,577.

The Credit Facility also provides up to \$50,000 of letters of credit and other borrowings subject to availability, including an \$85,000 U.S. Dollar swingline sub-facility and a \$200,000 incremental "accordion" sub-facility. We had \$150 of letters of credit and surety bonds outstanding as of December 31, 2022 and 2021. As of December 31, 2022 and 2021, we had \$504,253 and \$849,850, respectively, available under the Credit Facility.

Under the Credit Facility, we may make either Euro currency or non-Euro currency interest rate elections. Interest on the Euro currency borrowings bear a base interest rate of LIBOR plus a spread ranging from 125 basis points ("bps") to 225 bps as determined by our net leverage ratio. Under the non-Euro currency elections, Credit Facility borrowings bear a base interest rate of the highest of (i) the prime rate, (ii) the overnight bank funding effective rate plus 50 bps, or (iii) LIBOR plus 100 bps, plus a spread ranging from 25 bps to 125 bps as determined by our net leverage ratio. In addition, a commitment fee for the unused Credit Facility ranges from 20 bps to 30 bps as determined by our net leverage ratio.

Borrowings under the Credit Facility are guaranteed by all of our material first tier domestic subsidiaries and are secured by a first priority security interest in substantially all of our and the guarantors' U.S. assets and 65% of the stock of their directly owned foreign subsidiaries.

The agreement governing the Credit Facility contains customary positive and negative covenants, including restrictions on our ability to pay dividends and make other restricted payments, as well as events of default, including, without limitation, payment defaults, breaches of representations and warranties, covenants defaults, cross-defaults to certain other indebtedness in excess of \$50,000, certain events of bankruptcy and insolvency, judgment defaults in excess of \$10,000, failure of any security document supporting the Credit Facility to be in full force and effect, and a change of control. The Credit Facility also contains customary financial covenants, including maximum net leverage ratios. As of December 31, 2022 and 2021, we were in compliance with all covenants in our Credit Facility.

Voluntary prepayments of amounts outstanding under the Credit Facility, in whole or in part, are permitted at any time, so long as we give notice as required by the Credit Facility. However, if prepayment is made with respect to a LIBOR-based loan and the prepayment is made on a date other than an interest payment date, we must pay customary breakage costs.

Term Loans. On December 22, 2021, we amended the Credit Facility to provide for a \$200,000 senior secured term loan with a maturity of November 15, 2025 (the "2021 Term Loan") and included certain other conforming amendments. The 2021 Term Loan requires principal repayment at the end of each calendar quarter. Beginning with March 31, 2022 and ending with December 31, 2023, we are required to repay \$1,250 per quarter. Beginning with March 31, 2024 and ending with the last such date prior to the maturity date, we

are required to repay \$2,500 per quarter. We incurred \$540 of debt issuance costs related to the 2021 Term Loan. We used borrowings under the 2021 Term Loan to pay down borrowings under the swingline sub-facility and revolving loan facility under the Credit Facility.

Under the 2021 Term Loan, we may make either Euro currency or non-Euro currency interest rate elections. Interest on the Euro currency borrowings bear a base interest rate of LIBOR, plus a spread ranging from 100 bps to 200 bps as determined by our net leverage ratio. Under the non-Euro currency elections, the 2021 Term Loan bears a base interest rate of the highest of (i) the prime rate, (ii) the overnight bank funding effective rate plus 50 bps, or (iii) LIBOR plus 100 bps, plus a spread ranging from 0 bps to 100 bps as determined by our net leverage ratio.

Prior to the IPO, on September 2, 2020, we amended the Credit Facility to incur a term loan of \$125,000 (the "2020 Term Loan") with a maturity of December 18, 2022. We used the proceeds from the 2020 Term Loan and borrowings under the revolving loan facility under the Credit Facility to pay a special dividend declared by our board of directors on August 28, 2020. We incurred \$432 of debt issuance costs related to the 2020 Term Loan. In November 2020, we used a portion of the net proceeds from our follow-on public offering to repay the 2020 Term Loan. \$170,784. See Notes 10 and 13 Note 16 to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K.

Bank Credit Facility Interest. K for additional information. The revolving loan facility and term loans weighted average interest rate was 3.84%, 2.03%, and 1.92% for the years ended December 31, 2022, 2021, and 2020, respectively.

Interest rate risk associated with the Credit Facility is managed through an interest rate swap which we executed on March 31, 2020. The interest rate swap has an effective date of April 2, 2020 and a termination date of April 2, 2030. Under the terms of the interest rate swap, we fixed our LIBOR borrowing rate at 0.73% on a notional amount of \$200,000.

Convertible Senior Notes

2027 Notes. On June 28, 2021, we completed a private offering of \$575,000 of 0.375% convertible senior notes due 2027. The 2027 Notes were issued pursuant to an indenture, dated as of June 28, 2021, between the Company and Wilmington Trust, National Association, as trustee (the "2027 Trustee") (the "2027 Indenture"). Interest will accrue from June 28, 2021 and will be payable semi-annually in arrears in cash on January 1 and July 1 of each year, with the first payment due on January 1, 2022. The 2027 Notes will mature on July 1, 2027, unless earlier converted, redeemed or repurchased. We incurred \$15,065 of expenses in connection with the 2027 Notes offering consisting of the payment of initial purchasers' discounts and commissions, professional fees, and other expenses ("transaction costs"). We used \$25,875 of the net proceeds from the sale of the 2027 Notes to pay the premiums of the capped call options described further below, and \$536,062 to repay outstanding indebtedness under the Credit Facility and to pay related fees and expenses.

Prior to April 1, 2027, the 2027 Notes will be convertible at the option of the holder only under the following circumstances: (1) during any calendar quarter (and only during such quarter) commencing after the calendar quarter ending on September 30, 2021, if the last reported sale price per share of our Class B Common Stock exceeds 130% of the conversion price for each of at least 20 trading days, whether or not consecutive, during the 30 consecutive trading days ending on, and including, the last trading day of the immediately preceding calendar quarter; (2) during the five consecutive business days immediately after any ten consecutive trading day period (such ten consecutive trading day period, the "measurement period") in which the trading price per \$1 principal amount of 2027 Notes for each trading day of the measurement period was less than 98% of the product of the last reported sale price per share of our Class B Common Stock on such trading day and the conversion rate on such trading day; (3) upon the occurrence of certain corporate events or distributions on our Class B Common Stock, as described in the 2027 Indenture; and (4) if we call the 2027 Notes for redemption. On or after April 1, 2027 until 5:00 p.m., New York City time, on the second scheduled trading day immediately before the maturity date, the 2027 Notes will be convertible at the option of the holder at any time.

We will settle conversions by paying or delivering, as applicable, cash, shares of our Class B Common Stock or a combination of cash and shares of our Class B Common Stock, at our election, based on the applicable conversion rate. The initial conversion rate is 12.0153 shares of our Class B Common Stock per \$1 principal amount of 2027 Notes, which represents an initial conversion price of approximately \$83.23 per share, and is subject to adjustment as described in the 2027 Indenture. If a "make-whole fundamental change" (as defined in the 2027 Indenture) occurs, then we will, in certain circumstances, increase the conversion rate for a specified period of time.

We will have the option to redeem the 2027 Notes in whole or in part at any time on or after July 5, 2024 and on or before the 40th scheduled trading day immediately before the maturity date if the last reported sale price per share of our Class B common stock exceeds 130% of the conversion price on (1) each of at least 20 trading days, whether or not consecutive, during any 30 consecutive trading days ending on, and including, the trading day immediately before the date we send the related redemption notice; and (2) the trading day immediately before the date we send such notice. The redemption price will be equal to the principal amount of the 2027 Notes to be redeemed, plus accrued and unpaid interest, if any, to, but excluding, the redemption date.

Upon a fundamental change (as defined in the 2027 Indenture), holders may, subject to certain exceptions, require us to purchase their 2027 Notes in whole or in part for cash at a price equal to the principal amount of the 2027 Notes to be purchased, plus accrued and unpaid interest, if any, to, but excluding, the fundamental change repurchase date (as defined in the 2027 Indenture). In addition, upon a Make-Whole Fundamental Change (as defined in the 2027 Indenture), we will, under certain circumstances, increase the applicable conversion rate for a holder that elects to convert its 2027 Notes in connection with such Make-Whole Fundamental Change. No adjustment to the conversion rate will be made if the stock price in such Make-Whole Fundamental Change is either less than \$61.65 per share or greater than \$325.00 per share. We will not increase the conversion rate to an amount that exceeds 16.2206 shares per \$1 principal amount of 2027 Notes, subject to adjustment. The 2027 Indenture also contains a customary merger covenant.

Under the 2027 Indenture, the 2027 Notes may be accelerated upon the occurrence of certain customary events of default. If certain bankruptcy and insolvency-related events of default with respect to us occur, the principal of, and accrued and unpaid interest on, all of the then outstanding 2027 Notes shall automatically become due and payable. If any other event of default occurs and is continuing, the 2027 Trustee by notice to us, or the holders of the 2027 Notes of at least 25% in principal amount of the outstanding 2027 Notes by notice to us and the 2027 Trustee, may declare the principal of, and accrued and unpaid interest on, all of the then outstanding 2027 Notes to be due and payable. Notwithstanding the foregoing, the 2027 Indenture provides that, to the extent we elect, the sole remedy for an event of default relating to certain failures by us to comply with reporting covenant in the 2027 Indenture consists exclusively of the right to receive additional interest on the 2027 Notes.

The 2027 Notes were accounted for as debt, with no bifurcation of the embedded conversion feature. Transaction costs were recorded as a direct deduction from the related debt liability in the consolidated balance sheets and are amortized to interest expense over the term of the 2027 Notes. The effective interest rate for the 2027 Notes is 0.864%.

As of December 31, 2022, none of the conditions of the 2027 Notes to early convert has been met.

The 2027 Notes are our senior, unsecured obligations that rank senior in right of payment to our future indebtedness that is expressly subordinated to the 2027 Notes, rank equally in right of payment with our existing and future senior unsecured indebtedness that is not so subordinated (including our 2026 Notes), effectively subordinated to our existing and future secured indebtedness (including obligations under our senior secured credit facilities), to the extent of the value of the collateral securing such indebtedness, and structurally subordinated to all existing and future indebtedness and other liabilities (including trade payables and preferred equity (to the extent we are not a holder thereof) of our subsidiaries. The 2027 Notes contain both affirmative and negative covenants. As of December 31, 2022 and 2021, we were in compliance with all covenants in the 2027 Notes.

Capped Call Options. In connection with the pricing of the 2027 Notes, we entered into capped call options with certain of the initial purchasers or their respective affiliates and certain other financial institutions. We incurred \$50 of expenses in connection with the capped call options. The capped call options are expected to reduce potential dilution to our Class B Common Stock upon any conversion of 2027 Notes and/or offset any cash payments we are required to make in excess of the principal amount of converted notes, as the case may be, with such reduction and/or offset subject to a cap. The cap price of the capped call options is initially \$95.5575 per share, which represents a premium of 55% above the last reported sale price per share of our Class B Common Stock on the Nasdaq Global Select Market on June 23, 2021 and is subject to customary adjustments under the terms of the capped call options.

The capped call options were entered into in conjunction with the issuance of the 2027 Notes, however, they are legally separate agreements that can be separately exercised, with the receipt of shares under the capped call options having no effect on the 2027 Notes, and are legally detachable. As the capped call options are both legally detachable and separately exercisable from the 2027 Notes, we account for the capped call options separately from the 2027 Notes. The capped call options are indexed to our own common stock and classified in stockholders' equity. As such, the premiums paid for the capped call options have been included as a net reduction to *Additional paid-in capital* in the consolidated balance sheet.

2026 Notes. On January 26, 2021, we completed a private offering of \$690,000 of 0.125% convertible senior notes due 2026. The 2026 Notes were issued pursuant to an indenture, dated as of January 26, 2021, between the Company and Wilmington Trust, National Association, as trustee (the "2026 Trustee") (the "2026 Indenture"). Interest will accrue from January 26, 2021 and will be payable semi-annually in arrears in cash on January 15 and July 15 of each year, with the first payment due on July 15, 2021. The 2026 Notes will mature on January 15, 2026, unless earlier converted, redeemed or repurchased. We incurred \$18,055 of expenses in connection with the 2026 Notes offering consisting of transaction costs. We used \$25,530 of the net proceeds from the sale of the 2026 Notes to pay the premiums of the capped call options described further below, and approximately \$250,500 to repay outstanding indebtedness under the Credit Facility and to pay related fees and expenses. We used the remainder of the net proceeds from the sale of the 2026 Notes for general corporate purposes and towards funding certain acquisitions, including Sequent.

During the fourth quarter of 2022, we paid \$1,998 in cash to repurchase \$2,170 aggregate principal amount of our outstanding 2026 Notes through open market transactions resulting in an insignificant gain, which was recorded in *Other income, net* in the consolidated statement of operations for the year ended December 31, 2022. The 2026 Notes were repurchased under our Repurchase Program authorization.

Prior to October 15, 2025, the 2026 Notes will be convertible at the option of the holder only under the following circumstances: (1) during any calendar quarter (and only during such quarter) commencing after the calendar quarter ending on June 30, 2021, if the last reported sale price per share of our Class B Common Stock exceeds 130% of the conversion price for each of at least 20 trading days, whether or not consecutive, during the 30 consecutive trading days ending on, and including, the last trading day of the immediately preceding calendar quarter; (2) during the five consecutive business days immediately after any ten consecutive trading day period (such ten consecutive trading day period, the "measurement period") in which the trading price per \$1 principal amount of 2026 Notes for each trading day of the measurement period was less than 98% of the product of the last reported sale price per share of our Class B Common Stock on such trading day and the conversion rate on such trading day; (3) upon the occurrence of certain corporate events or distributions on our Class B Common Stock, as described in the 2026 Indenture; and (4) if we call the 2026 Notes for redemption. On or after October 15, 2025 until 5:00 p.m., New York City time, on the second scheduled trading day immediately before the maturity date, the 2026 Notes will be convertible at the option of the holder at any time.

We will settle conversions by paying or delivering, as applicable, cash, shares of our Class B Common Stock or a combination of cash and shares of our Class B Common Stock, at our election, based on the applicable conversion rate. The initial conversion rate is 15.5925 shares of our Class B Common Stock per \$1 principal amount of 2026 Notes, which represents an initial conversion price of approximately \$64.13 per share, and is subject to adjustment as described in the 2026 Indenture. If a "make-whole fundamental change" (as defined in the 2026 Indenture) occurs, then we will, in certain circumstances, increase the conversion rate for a specified period of time.

We will have the option to redeem the 2026 Notes in whole or in part at any time on or after January 20, 2024 and on or before the 40th scheduled trading day immediately before the maturity date if the last reported sale price per share of our Class B common stock exceeds 130% of the conversion price on (1) each of at least 20 trading days, whether or not consecutive, during any 30 consecutive trading days ending on, and including, the trading day immediately before the date we send the related redemption notice; and (2) the trading day immediately before the date we send such notice. The redemption price will be equal to the principal amount of the 2026 Notes to be redeemed, plus accrued and unpaid interest, if any, to, but excluding, the redemption date.

Upon a fundamental change (as defined in the 2026 Indenture), holders may, subject to certain exceptions, require us to purchase their 2026 Notes in whole or in part for cash at a price equal to the principal amount of the 2026 Notes to be purchased, plus accrued and unpaid interest, if any, to, but excluding, the fundamental change repurchase date (as defined in the 2026 Indenture). In addition, upon a Make-Whole Fundamental Change (as defined in the 2026 Indenture), we will, under certain circumstances, increase the applicable conversion rate for a holder that elects to convert its 2026 Notes in connection with such Make-Whole Fundamental Change. No adjustment to the conversion rate will be made if the stock price in such Make-Whole Fundamental Change is either less than \$44.23 per share or greater than \$210.00 per share. We will not increase the conversion rate to an amount that exceeds 22.6090 shares per \$1 principal amount of 2026 Notes, subject to adjustment. The 2026 Indenture also contains a customary merger covenant.

Under the 2026 Indenture, the 2026 Notes may be accelerated upon the occurrence of certain customary events of default. If certain bankruptcy and insolvency-related events of default with respect to us occur, the principal of, and accrued and unpaid interest on, all of the then outstanding 2026 Notes shall automatically become due and payable. If any other event of default occurs and is continuing, the 2026 Trustee by notice to us, or the holders of the 2026 Notes of at least 25% in principal amount of the outstanding 2026 Notes by notice to us and the 2026 Trustee, may declare the principal of, and accrued and unpaid interest on, all of the then outstanding 2026 Notes to be due and payable. Notwithstanding the foregoing, the 2026 Indenture provides that, to the extent we elect, the sole remedy for an event of default relating to certain failures by us to comply with reporting covenant in the 2026 Indenture consists exclusively of the right to receive additional interest on the 2026 Notes.

The 2026 Notes were accounted for as debt, with no bifurcation of the embedded conversion feature. Transaction costs were recorded as a direct deduction from the related debt liability in the consolidated balance sheets and are amortized to interest expense over the term of the 2026 Notes. The effective interest rate for the 2026 Notes is 0.658%.

As of December 31, 2022, none of the conditions of the 2026 Notes to early convert has been met.

The 2026 Notes are our senior, unsecured obligations that rank senior in right of payment to our future indebtedness that is expressly subordinated to the 2026 Notes, rank equally in right of payment with our existing and future senior unsecured indebtedness that is not so subordinated (including our 2027 Notes, see the section titled "—2027 Notes" below), effectively subordinated to our existing and future secured indebtedness (including obligations under our senior secured credit facilities), to the extent of the value of the collateral securing such indebtedness, and structurally subordinated to all existing and future indebtedness and other liabilities (including trade payables and preferred equity (to the extent we are not a holder thereof) of our subsidiaries. The 2026 Notes contain both affirmative and negative covenants. As of December 31, 2022 and 2021, we were in compliance with all covenants in the 2026 Notes.

Capped Call Options. In connection with the pricing of the 2026 Notes, we entered into capped call options with certain of the initial purchasers or their respective affiliates and certain other financial institutions. We incurred \$150 of expenses in connection with the capped call options. The capped call options are expected to reduce potential dilution to our Class B Common Stock upon any conversion of 2026 Notes and/or offset any cash payments we are required to make in excess of the principal amount of converted notes, as the case may be, with such reduction and/or offset subject to a cap. The cap price of the capped call options is initially \$72.9795 per share, which represents a premium of 65% above the last reported sale price per share of our Class B Common Stock on the Nasdaq Global Select Market on January 21, 2021 and is subject to customary adjustments under the terms of the capped call options.

The capped call options were entered into in conjunction with the issuance of the 2026 Notes, however, they are legally separate agreements that can be separately exercised, with the receipt of shares under the capped call options having no effect on the 2026 Notes, and are legally detachable. As the capped call options are both legally detachable and separately exercisable from the 2026 Notes, we account for the capped call options separately from the 2026 Notes. The capped call options are indexed to our own common stock and classified in stockholders' equity. As such, the premiums paid for the capped call options have been included as a net reduction to *Additional paid-in capital* in the consolidated balance sheet.

Comparison of the Year Ended December 31, 2022 and 2021

Our cash flow activities for the years ended December 31, 2022 and 2021 consist of the following:

	Year Ended December 31,	
	2022	2021
Net Cash Provided By (Used In):		
Operating activities	\$ 274,324	\$ 288,024
Investing activities	(770,127)	(1,056,603)
Financing activities	243,034	982,582

Operating activities

Net cash provided by operating activities was \$274,324 for the year ended December 31, 2022. Compared to the prior year, net cash provided by operating activities was lower by \$13,700 due to a net decrease in non-cash adjustments of \$64,090 and a net decrease in net cash flows from the change in operating assets and liabilities of \$31,198, partially offset by an increase in net income of \$81,588. Both the increase in net income and the net decrease in non-cash adjustments were impacted by the one-time, non-cash compensation charge of \$90,721 to *Deferred compensation plan* expenses during the year ended December 31, 2021 to record reallocated deferred compensation plan liabilities at fair value as previously discussed. The net decrease in cash flows from the change in operating assets and liabilities was primarily due to the changes in accounts receivable period over period due to timing of renewals collections from customers, higher CSS deposits, and associated billings an increase in deferred revenues period over period.

In addition, we expect cash payments of certain annual contracts, and increased interest payments.

For the year ended December 31, 2021, net cash provided approximately \$12,500 for termination benefits to colleagues in connection with our fourth quarter of 2023 strategic realignment program by operating activities was \$288,024 due mid-2024. See Note 21 to net income our consolidated financial statements included in Part II, Item 8 of \$93,192 increased by \$178,726 of non-cash adjustments and \$16,106 from changes in operating assets and liabilities, this Annual Report on Form 10-K for additional information related to realignment costs.

Investing activities Activities

Net cash used in investing activities was \$770,127 lower by \$709,623 for the year ended December 31, 2022 December 31, 2023, compared to the prior year, primarily due to \$743,007 in lower acquisition related payments, net as three acquisitions were completed in 2023 compared to six acquisitions, including our platform acquisition of PLS for \$695,968 in 2022.

Financing Activities

Net cash acquired, to complete six acquisitions.

For used in financing activities was \$359,074 for the year ended December 31, 2021 December 31, 2023, net cash used in investing activities was \$1,056,603 primarily due as compared to \$1,034,983 in acquisition related payments, net of cash acquired, to complete 13 acquisitions.

Financing activities

Net cash provided by financing activities was of \$243,034 for the year ended December 31, 2022, primarily due to the net paydown of the Credit Facility of \$258,569 in 2023 as compared to an increase in net borrowings under the Credit Facility of \$340,598 partially offset in 2022. Payments for shares acquired were lower during the year ended December 31, 2023 by net \$12,874, as compared to the prior year. The year ended December 31, 2022 payments for shares acquired includes \$28,250 of \$71,811, including share repurchases under the BSY Stock Repurchase Program (the "Repurchase Program"), whereas no repurchases were made under the Repurchase Program during 2023. Refer to the section titled "Stock Repurchases" below for further detail. Payments of dividends were higher during the year ended December 31, 2023 by \$24,263 as compared to the prior year, primarily due to an increase in our quarterly dividend per share to \$0.05 from \$0.03.

Long-Term Debt

	December 31,	
	2023	2022
Current portion of long-term debt	\$ 10,000	\$ 5,000
Long-term debt	1,518,403	1,775,696
Total debt	\$ 1,528,403	\$ 1,780,696

As of December 31, 2023, we had \$757,822 available under the Credit Facility. We were in compliance with all covenants in its Credit Facility, the 2026 Notes, and the 2027 Notes as of December 31, 2023. Any failure to comply with such covenants under the Credit Facility would prevent us from being able to borrow additional funds under the Credit Facility, and, as with any failure to comply with such covenants under the 2026 Notes and the 2027 Notes, could constitute a default that may cause all amounts outstanding to become due and immediately payable in full.

Our Credit Facility, 2026 Notes, and 2027 Notes are described in Note 10 to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K.

Stock Repurchases

BSY Stock Repurchase Program

Our Board of Directors has authorized us to repurchase up to \$200,000 of our Class B common stock and/or outstanding convertible senior notes through June 30, 2024 under the Repurchase Program. We may use available working capital and cash provided by operations to make repurchases.

For the year ended December 31, 2023, we did not repurchase shares under the Repurchase Program. For the year ended December 31, 2022, we repurchased 896,126 shares for \$28,250, and \$2,170 aggregate principal amount of our outstanding 2026 Notes for \$1,998.

The timing, as well as the number and value of shares and/or notes repurchased under the Repurchase Program, will be determined at our discretion and payments will depend on a variety of dividends factors, including our assessment of \$34,493, the intrinsic value of our shares, the market price of our Class B common stock and outstanding notes, general market and economic conditions, available liquidity, compliance with our debt and other agreements, and applicable legal requirements.

For Withholding Taxes on Certain Equity Awards

We have the right to require that certain equity awardees receive gross or net quantities of shares of our Class B Common Stock, including in connection with share issuances under the amended and restated Bentley Systems, Incorporated Bonus Pool Plan (the "Bonus Plan") and distributions from the DCP. In the case of a gross issuance or distribution, an awardee is required to reimburse promptly to us the cash required for his or her tax withholding amounts. Conversely, under a net issuance or distribution, shares are withheld in consideration of remitting withholding taxes on behalf of an equity awardee, thereby requiring us to remit cash for the tax withholdings. During the year ended December 31, 2021 December 31, 2023, we allowed impacted equity awardees the option to receive net cash provided quantities of shares of our Class B common stock during the first, second, and third quarters, but exercised our right to require that these awardees receive gross quantities of our Class B common stock during the fourth quarter. During the year ended December 31, 2022, we permitted impacted awardees to elect to receive net quantities of shares of our Class B common stock in the first quarter, but exercised our right to require that these awardees receive gross quantities of our Class B common stock during the second, third, and fourth quarters. We will continue to evaluate whether share awards will be required to be received by financing activities was \$982,582 primarily due awardees on a gross basis, or if net settlement may be elected by awardees.

Dividend Payments

The declaration and payment of dividends is within the discretion of our Board of Directors. We paid quarterly dividends of \$0.05 per share of common stock during the year ended December 31, 2023 and \$0.03 per share of common stock during the year ended December 31, 2022. While we intend to continue paying quarterly dividends, any future determination will be subject to the net proceeds from discretion of our Board of Directors and will be dependent on a number of factors, including our results of operations, capital requirements, restrictions under Delaware law, and overall financial condition, as well as any other factors our Board of Directors considers relevant. In addition, the convertible senior notes terms of \$1,233,377, partially offset by net payments for shares acquired the agreement governing the Credit Facility limit the amount of \$120,539 and the purchase of capped call options of \$51,605, dividends we can pay.

Contractual Obligations and Other Commitments:

As of December 31, 2022, December 31, 2023:

	Total	Short-Term	Long-Term
Debt Obligations ⁽¹⁾	\$ 1,544,858	\$ 10,000	\$ 1,534,858
Purchase Obligations	127,000	50,000	77,000
DCP Obligations	90,536	2,355	88,181

(1) Amounts represent the face value of debt and exclude interest payments.

Our largest contractual obligations relate to our outstanding debt, which include convertible notes due in 2026 and 2027. We typically fund and expect to continue to fund debt maturities and interest payments with cash flows generated from operations, existing cash and cash equivalents, or proceeds from additional financing. If an early conversion notice is received, we have the option to pay cash, deliver shares of our Class B common stock, or a combination thereof. See Note 10 to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K for additional information on our debt obligations.

We have non-cancelable future cash purchase commitments for services related to the provisioning of our hosted software solutions and for other software costs. Our purchase obligations are in addition to amounts included in our consolidated balance sheets. We have funded and expect to continue to be able to fund our purchase obligations with cash flows generated from operations or existing cash and cash equivalents. See Note 18 to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K for additional information on our purchase obligations.

Our DCP obligations represent DCP participants' holdings in phantom investment funds, which are classified as liabilities as they will be settled in cash upon eventual distribution. We have funded and expect to continue to be able to fund our DCP obligations with cash flows generated from operations or existing cash and cash equivalents. See Note 12 to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K for additional information on our DCP obligations.

Our other future contractual obligations were related to debt (see Note 10), leases (see Note 8), purchase obligations (see Note 18), deferred compensation plan liabilities (see Note 12), and contingent and non-contingent consideration from acquisitions (see Note 4). For information about those obligations, see the above referenced notes to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K, which are incorporated by reference into this section. As of December 31, 2022, our purchase obligations were \$14,981, which is expected to be paid within one year. Purchase obligations include the non-cancelable future cash purchase commitment for services related to the provisioning of our hosted software solutions. Our purchase obligations are in addition to amounts included in current liabilities and prepaid expenses in our consolidated balance sheet. K.

Critical Accounting Policies and Estimates:

Our consolidated financial statements are prepared in conformity with U.S. GAAP. In preparing The preparation of our consolidated financial statements we in conformity with GAAP requires us to make assumptions, judgments, and estimates that can have a significant impact on affect the reported amounts reported in of assets, liabilities, revenue and expenses, and the consolidated financial statements, related disclosure of contingent assets and contingent liabilities. We base our assumptions, judgments and estimates on our historical experience and on various other factors assumptions that we believe to be reasonable under the circumstances, circumstances, the results of which form the basis for making estimates about the carrying value of assets and liabilities that are not readily apparent from other sources. Actual results could may differ materially from these estimates under different assumptions or conditions. We regularly reevaluate our assumptions, judgments, and estimates. Our significant accounting policies are described in Note 1 to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K.

An accounting policy is deemed to be critical if it requires an accounting estimate to be made based on assumptions about matters that are highly uncertain at the time the estimate is made, if different estimates reasonably could have been used, or if changes in the estimate that are reasonably possible could materially impact the financial statements. We believe that the following critical accounting policies affect the more significant judgments and estimates used in the preparation of our consolidated financial statements.

Revenue recognition. For a full description of our revenue accounting policy, see Note 1 to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K. We generate revenues from subscriptions, perpetual licenses, and services.

Revenue Recognition

Our contracts with customers may include promises to transfer licenses (perpetual or term-based), maintenance, and services to a user. Judgment is required to determine if the promises are separate performance obligations, and if so, the allocation of the transaction price to each performance obligation. When an arrangement includes multiple performance obligations which are concurrently delivered and have the same pattern of transfer to the customer, we account for those performance obligations as a single performance obligation. For contracts with more than one performance obligation, the transaction price is allocated among the performance obligations in an amount that depicts the relative SSP standalone selling price ("SSP") of each obligation. Judgment is required to determine the SSP for each distinct performance obligation. In instances where SSP is not directly observable, such as when we do not sell the product or service separately, we determine the SSP using information that may include market conditions and other observable inputs. We use a range of amounts to estimate SSP when we sell each of the products and services separately and need to determine whether there is a discount that should be allocated based on the relative SSP of the various products and services.

Our SELECT agreement provides users with perpetual licenses a right to exchange software for other eligible perpetual licenses on an annual basis upon renewal. We refer to this option as portfolio balancing and concluded that the portfolio balancing feature represents a material right resulting in the deferral of the associated revenue. Judgment is required to estimate the percentage of users who may elect to portfolio balance and considers inputs such as historical user elections. This feature is available once per term and must be exercised prior to the respective renewal term. We recognize the associated revenue upon election or when the portfolio balancing right expires. This right is included in the initial and subsequent renewal terms and we reestablish the revenue deferral for the material right upon the beginning of the renewal term. Portfolio balancing exchange rights are included in Deferred revenues in the consolidated balance sheets.

Business combinations. Combinations

We allocate the fair value of the consideration transferred to the assets acquired and liabilities assumed, including trademarks, customer relationships, in-process research and development, and acquired software and technology, based on their estimated fair values at the acquisition date. Any residual purchase price is recorded as goodwill. The purchase price allocation requires us to make significant estimates and assumptions, especially at the acquisition date, with respect to intangible assets.

Although we believe the assumptions and estimates we have made are reasonable, they are based in part on historical experience and information obtained from the management of the acquired companies and are inherently uncertain. Examples of critical estimates used in valuing certain of the intangible assets we have acquired or may acquire in the future include but are not limited to:

- future expected cash flows from total revenues and acquired developed technologies;
- the acquired company's trade name and customer relationships as well as assumptions about the period of time the acquired trade name and customer relationships will continue to be used in our product portfolio;
- expected costs to develop the in-process research and development into commercially viable software and estimated cash flows from the projects when completed; and
- discount rates used to determine the present value of estimated future cash flows.

These estimates are inherently uncertain and unpredictable, and if different estimates were used the purchase price for the acquisition could be allocated to the acquired assets and liabilities differently from the allocation that we have made. In addition, unanticipated events and circumstances may occur, which may affect the accuracy or validity of such estimates, and, if such events occur, we may be required to record a charge against the value ascribed to an acquired asset or an increase in the amounts recorded for assumed liabilities.

Goodwill and other intangible assets. Other Intangible Assets

Intangible assets arise from acquisitions and principally consist of goodwill, trademarks, customer relationships, in-process research and development, and acquired software and technology. Intangible assets, other than goodwill and in-process research and development, are amortized on a straight-line basis over their estimated useful lives, which range from three to ten years.

Goodwill consists of the excess of cost over the fair value of net assets acquired in business combinations. Goodwill is not amortized but instead is tested annually for impairment on October 1, or more frequently if events occur or circumstances change that would more likely than not reduce its fair value below its carrying amount. We allocate goodwill to reporting units on a relative fair value basis.

In testing for goodwill impairment, we may first qualitatively assess whether it is more likely than not (a likelihood of more than 50 percent) that a goodwill impairment exists. If it is determined that a quantitative assessment is required and the carrying amount exceeds its fair value, we will recognize goodwill impairment as in the difference between amount in which the carrying amount of the reporting unit and it's exceeds its fair value, but not to exceed the carrying amount of goodwill within the reporting unit. There was no impairment of goodwill as a result of our annual impairment assessments conducted for the years ended December 31, 2022 December 31, 2023, 2021, and 2020, 2022, or 2021.

Income taxes. Taxes

We account for income taxes under the asset and liability method, which requires the recognition of deferred tax assets and liabilities for the expected future tax consequences of events that have been included in the consolidated financial statements. Under this method, deferred tax assets and liabilities are determined based on net operating loss ("NOL") carryforwards, credit carryforwards, and temporary differences between the financial statement and tax basis of assets and liabilities using enacted tax rates in effect for the year in which the items are expected to reverse. The effect of a change in tax rates on deferred tax assets and liabilities is recognized in income in the period of the enactment date.

We perform a quarterly assessment of the recoverability of the net deferred tax assets. We consider all available evidence, both positive and negative, in determining whether all or a portion of a deferred tax asset is more likely than not to be realized. In the event we determine that all or a portion of the deferred tax assets is not more likely than not to be realized, an adjustment to the valuation allowance would be recorded that would increase the provision for income taxes. To the extent that the realization of a deferred tax asset is based upon forecasted future earnings, our judgment regarding future profitability may change due to future market conditions and other factors. Assumptions about future taxable income require significant judgment and, while these assumptions rely heavily on estimates, such estimates are consistent with the plans we are using to manage the underlying business. Any change in future profitability may require material adjustments to these net deferred tax assets, resulting in a reduction in net income in the period when such determination is made. Additionally, future changes in tax laws and rates, including administrative or regulatory guidance, could affect recorded deferred tax assets and liabilities. Any adjustments to these estimates will generally be recorded as an income tax expense or benefit in the period the adjustment is determined.

We are subject to income taxes in the U.S. and in numerous foreign jurisdictions. The calculation of our tax liabilities often involves dealing with uncertainties in the application of complex tax laws and regulations in a multitude of jurisdictions across our global operations. There are many transactions and calculations about which the ultimate tax outcome is uncertain. A benefit from an uncertain tax position may be recognized when it is more likely than not that the position will be sustained based upon the technical merits of the position. This may include expected resolutions upon examination, any related appeals, or through a litigation processes. As a result, our calculations involve estimates by management. Due to the complexity of some of these uncertainties, the ultimate resolution may result in a payment, potentially including interest and penalties, that is materially different from our current estimates of the unrecognized tax benefit liabilities. These differences, along with any related interest and penalties, will generally be reflected as increases or decreases to income tax expense in the period in which new information becomes available. We review the tax reserves as circumstances warrant and adjust the reserves as events occur that affect our potential liability for additional taxes. We follow the applicable guidance on derecognition, classification, interest and penalties, accounting in interim periods, disclosure, and transition with respect to uncertain tax positions. We recognize interest and penalties related to income taxes within the (Provision) benefit for income taxes line in the consolidated statements of operations. Accrued interest and penalties are included within the related tax liability line in the consolidated balance sheets.

Fair value of common stock prior to IPO. We were a privately held company with no active public market of our common stock prior to our IPO. Therefore, the estimated fair value of the common stock underlying our stock-based awards granted prior to our IPO was determined by our board of directors, with input from management and contemporaneous third-party valuations. We believe that our board of directors had the relevant experience and expertise to determine the fair value of our common stock prior to our IPO.

Prior to the IPO, and given the absence of a public trading market for our common stock, and in accordance with the American Institute of Certified Public Accountants practice guide, *Valuation of Privately-Held-Company Equity Securities Issued as Compensation*, our board of directors exercised reasonable judgment and considered numerous objective and subjective factors to determine the best estimate of the fair value of our common stock, including:

- contemporaneous independent valuations performed by an unrelated third-party valuation specialist;
- the nature of our business and its history;
- our operating and financial performance and forecast;
- present value of estimated future cash flows;
- the likelihood of achieving a liquidity event, such as an initial public offering, listing, or sale of our Company, given prevailing market condition and the nature and history of our business;
- any adjustment necessary to recognize a lack of marketability for our common stock;
- the market performance of comparable publicly traded companies; and
- the U.S. and global capital market conditions.

In valuing our common stock, our board of directors determined the equity value of our business generally using the income approach and the market comparable approach valuation methods.

The income approach estimates value based on the expectation of future cash flows that a company will generate such as cash earnings, cost savings, tax deductions, and proceeds from disposition. These future cash flows are discounted to their present values using a discount rate derived from an analysis of the cost of capital of comparable publicly traded companies in our industry or similar lines of business as of each valuation date and is adjusted to reflect the risks inherent in our cash flows.

The market comparable approach estimates value based on a comparison of the Company to comparable public companies in a similar line of business. To determine our peer group of companies, we considered public enterprises with similar operations and selected those that are similar to our size, stage of life cycle, and financial leverage. From the comparable companies, a representative market value multiple is determined and applied to our results of operations to estimate the value of the Company.

Application of these approaches involved the use of estimates, judgments, and assumptions that are highly complex and subjective, such as those regarding our expected future cash flows, cost savings and expenses, discount rates, market multiples, the selection of comparable companies, and the probability of possible future events.

Off-Balance Sheet Arrangements:

We do not have any off-balance sheet arrangements, as defined by applicable SEC regulations.

Recent Accounting Pronouncements:

For information regarding recent accounting guidance and the impact of this guidance on our consolidated financial statements, see Note 2 to our consolidated financial statements included in Part II, Item 8 of this Annual Report on Form 10-K.

Item 7A. Quantitative and Qualitative Disclosures About Market Risk

Market risk represents the risk of loss that may impact our financial position condition due to adverse changes in financial market prices and rates. Our market risk exposure is primarily a result of fluctuations in foreign currency rates, although we also have exposure due to potential changes in interest rates. We do not hold financial instruments for trading purposes.

Foreign currency exchange risk. Currency Exchange Risk

Our revenues, earnings, cash flows, receivables, and payables are subject to fluctuations due to changes in foreign currency exchange rates. We regularly evaluate our foreign currency positions in the context of the natural hedging of revenues and expenses and corresponding exposure. We have concluded that our naturally hedged positions support our strategy and no incremental hedging strategies have been deployed. The primary currencies for which we have exchange rate exposure are the U.S. **Dollar** dollar versus **Euros**, **euros**, **British Pounds**, **pounds**, **Canadian Dollars**, **dollars**, **Australian Dollars**, **dollars**, **Chinese Yuan Renminbi**, **yuan renminbi**, and **New Zealand Dollars**, **dollars**. For the year ended **December 31, 2022** December 31, 2023, approximately 58% of our total revenues are derived from outside of the U.S. and approximately **36%** 35% of our revenues are denominated in foreign currencies. In 2022, 64% 2023, 65%, 10%, 6%, 4%, and **16%** 15% of our total revenues were denominated in U.S. **Dollars**, **Euros**, **dollars**, **euros**, **British Pounds**, **pounds**, **Canadian Dollars**, **dollars**, and other currencies, respectively, and **54%** 55%, **11%** 12%, **8%**, **8%** 7%, and **19%** 18% of our aggregate cost of revenues and operating expenses were denominated in U.S. **Dollars**, **Euros**, **dollars**, **euros**, **British Pounds**, **pounds**, **Canadian Dollars**, **dollars**, and other currencies, respectively. Financial results therefore

are affected by changes in foreign currency rates. We estimate that a 10% strengthening of the U.S. ~~Dollar~~ dollar versus our other currencies would have lowered our ~~2022~~ 2023 annual operating income by approximately ~~\$1.3~~ \$1.5 million.

Interest rate risk. Rate Risk

We had cash and cash equivalents of ~~\$71.7~~ \$68.4 million and ~~\$329.3~~ \$71.7 million as of ~~December 31, 2022~~ December 31, 2023 and ~~2021~~ 2022, respectively, which consisted of bank deposits and money market funds maintained at various financial institutions. The cash and cash equivalents are held primarily for working capital purposes. Such interest-earning instruments carry a degree of interest rate risk. To date, fluctuations in interest income have not been significant. The primary objective of our investment activities is to preserve principal while maximizing income without significantly increasing risk. The interest rates on our Credit Facility also fluctuate based on various market conditions that affect ~~LIBOR~~, the Secured Overnight Financing Rate ("SOFR"), the prime rate, or the overnight bank funding effective rate. The cost of borrowing thereunder may be impacted as a result of our interest rate risk exposure. ~~Interest~~ Effective on April 2, 2020, we entered into an interest rate swap with a notional amount of \$200.0 million and a ten-year term to reduce the interest rate risk associated with the ~~our~~ Credit Facility is managed through an interest rate swap which we executed on March 31, 2020. Facility. Under the terms of the interest rate swap, we pay a fixed ~~our~~ LIBOR borrowing interest rate at 0.73% on of 72.9 basis points ("bps"), and will receive a notional amount floating interest rate equal to daily SOFR plus an Alternative Reference Rates Committee ("ARRC") spread adjustment of \$200.0 million and for a period of ten years, 11,448 bps. We do not enter into investments or derivative instruments for trading or speculative purposes. The fair value of our 2026 Notes and 2027 Notes is subject to interest rate risk, market risk, and other factors due to the conversion feature. The capped call options that were entered into concurrently with the issuance of our 2026 Notes and 2027 Notes were completed to reduce the potential dilution from the conversion of the 2026 Notes and 2027 Notes. The fair value of the 2026 Notes and 2027 Notes will generally increase as interest rates fall and decrease as interest rates rise. In addition, the fair value of the 2026 Notes and 2027 Notes will generally increase as our Class B ~~Common Stock~~ common stock price increases and will generally decrease as the common stock price declines. The interest and market value changes affect the fair value of the 2026 Notes and 2027 Notes, but do not impact our financial position, condition, results of operations, or cash flows due to the fixed nature of the debt obligation. Due to the short-term nature of our investments, we have not been exposed to, nor do we anticipate being exposed to, material risks due to changes in interest rates. A hypothetical 10% change in interest rates during any of the periods presented would not have had a material impact on our consolidated financial statements.

Inflation risk. Risk

We do not believe that inflation has had a material effect on our business, financial condition, or results of operations.

Item 8. Financial Statements and Supplementary Data

The information required by this item is included at the end of this report beginning on page F-1.

Item 9. Changes in and Disagreements With Accountants on Accounting and Financial Disclosure

None.

Item 9A. Controls and Procedures

Evaluation of Effectiveness of Disclosure Controls and Procedures

Our management maintains disclosure controls and procedures as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act") that are designed to provide reasonable assurance that information required to be disclosed in our reports filed or submitted under the Exchange Act is processed, recorded, summarized, and reported within the time periods specified in the SEC's rules and forms, and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer (our principal executive officer and principal financial officer, respectively), as appropriate, to allow for timely decisions regarding required disclosure.

We evaluated, under the supervision and with the participation of management, including our principal executive and principal financial officers, the effectiveness of the design and operation of our disclosure controls and procedures as of the end of the period covered by this report. Based on this evaluation, our principal executive officer and principal financial officer concluded that, as of ~~December 31, 2022~~ December 31, 2023, our disclosure controls and procedures were effective at the reasonable assurance level.

Our management, including our Chief Executive Officer and Chief Financial Officer, does not expect that our disclosure controls and procedures or our internal control over financial reporting will necessarily prevent all errors and all fraud. A control system, no matter how well conceived and operated, can provide only reasonable, not absolute, assurance that the objectives of the control system are met. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, within Bentley Systems, Incorporated have been detected.

Management's Annual Report on Internal Control over Financial Reporting

Our management is responsible for establishing and maintaining adequate internal control over financial reporting (as defined in Rule 13a-15(f) under the Securities Exchange Act of 1934, as amended). Our management assessed the effectiveness of our internal control over financial reporting as of ~~December 31, 2022~~ December 31, 2023. In making this assessment, our management used the criteria set forth by the Committee of Sponsoring Organizations of the Treadway Commission ("COSO") in *Internal Control – Integrated Framework (2013)*.

Our management has concluded that, as of ~~December 31, 2022~~ December 31, 2023, our internal control over financial reporting was effective to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles.

Our independent registered public accounting firm, KPMG LLP, has issued an audit report on our internal control over financial reporting, which is included in Part II, Item 8 of this Annual Report on Form 10-K.

Changes in Internal Control over Financial Reporting

There was no change in our internal control over financial reporting identified in management's evaluation pursuant to Rules 13a or 15d of the Exchange Act that occurred during the quarter ended December 31, 2022 December 31, 2023 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

Item 9B. Other Information

On February 22, 2023 Rule 10b5-1 Trading Plans

Effective November 8, 2023, the sustainability committee (the "Committee") Keith A. Bentley, Director, adopted a trading plan established pursuant to Rule 10b5-1 of the Company's board Exchange Act, which is intended to satisfy the affirmative defense conditions of Rule 10b5-1(c), to sell an aggregate of 1,000,000 shares of our Class B common stock through June 30, 2024.

During the three months ended December 31, 2023, there were no other Company directors pursuant to the authority delegated to it by the board of directors, approved a policy to provide or executive officers who adopted or terminated any contract, instruction or written plan for the immediate and fully accelerated vesting purchase or sale of equity awards granted under Company securities that was intended to satisfy the Company's 2020 Omnibus Incentive Plan (the "Plan") in the event affirmative defense conditions of an award holder's termination Rule 10b5-1(c) or any "non-Rule 10b5-1 trading arrangement."

Dividends Declared Subsequent to December 31, 2023

On February 21, 2024, our Board of employment following Directors declared a Change in Control (as defined in the Plan) as described more fully below.

Pursuant to this policy, if a Qualifying Termination (as defined below) occurs during the period beginning 120 days prior to the date of a Change in Control and ending on \$0.06 per share dividend for the first anniversary quarter of such Change in Control, then immediate 2024. The cash dividend will be payable on March 28, 2024 to all stockholders of record of Class A and fully accelerated vesting of all such award holder's outstanding unvested equity awards granted under the Plan and that are assumed in connection with the Change in Control will occur. If the award is subject to performance-based vesting conditions that continue to apply following the Change in Control, then vesting will occur at the target level (i.e., 100%) of performance.

For the purposes of this policy:

- A "Qualifying Termination" is a termination by the Company of an award holder's employment other than for Cause (as defined in the Plan) or, in the case of an Executive (as defined below) only, by the Executive award holder for Good Reason;
- "Good Reason" means the occurrence of any one or more Class B common stock as of the following events without the award holder's prior written consent: (i) material diminution in the award holder's duties or responsibilities; (ii) a material reduction in the award holder's total on-target compensation as in effect for the 12-month period immediately prior to such reduction; or (iii) relocation of the award holder's principal place close of business that will require the award holder to travel a materially greater distance on a regular basis (as compared with the award holder's prior practice), excluding for the avoidance of doubt any travel for business in the course of performing the award holder's duties for the Company; and
- "Executive" means any Company officer or employee who at the time of the Change in Control had been designated as an eligible executive of the Company under this policy by the Committee, with such designation remaining in effect until revoked by the Committee.

Unless otherwise determined by the Committee, this policy will apply to future awards granted under the Plan and all outstanding awards, including awards held by Werner Andre, the Company's Chief Financial Officer, and Nicholas H. Cumins, the Company's Chief Operating Officer, each of whom the Committee has designated an Executive.

Except as set forth above, the terms of the equity awards granted to the Company's named executive officers have not changed. March 20, 2024. The Company intends to provide additional information regarding these compensatory matters in publicly announced the Company's Proxy Statement. dividend declaration on February 27, 2024.

Item 9C. Disclosure Regarding Foreign Jurisdictions that Prevent Inspections

Not applicable.

PART III

Item 10. Directors, Executive Officers and Corporate Governance

The information required by this item is incorporated by reference to our definitive proxy statement for our 2023 Annual Meeting of Stockholders (the "2023 2024 Proxy Statement"), Statement, which will be filed with the SEC not later than 120 days subsequent to December 31, 2022 December 31, 2023.

INFORMATION ABOUT OUR EXECUTIVE OFFICERS *Information About Our Executive Officers*

The following sets forth certain information as of February 28, 2023 February 27, 2024, regarding our executive officers.

Name	Age	Position	
	67		Chief Executive Officer and President
Gregory S. Bentley	68		
Keith A. Bentley	64	Chief Technology Officer	
Werner Andre	53 54	Chief Financial Officer and Chief Accounting Officer	
Brock Ballard	46 47		Chief Revenue Officer
Michael M. Campbell	50 51		Chief Product Officer
Nicholas H. Cumins	46 47		Chief Operating Officer
David J. Hollister	57	Chief Investment Officer	
David R. Shaman	57 58	Chief Legal Officer and Secretary	

Gregory S. Bentley has served as our President since June 1996 and Chief Executive Officer since August 2000. Prior to joining us in 1991, Mr. Bentley founded and served as chief executive officer of Devon Systems International, Inc., a provider of financial trading software, which was sold to SunGard Data Systems, Inc. in 1987. Mr. Bentley served as a director of SunGard and a member of its audit committee from 1991 through 2005. He holds a B.S. in Economics and an M.B.A. in Finance and Decision Sciences from the Wharton School, University of Pennsylvania.

Keith A. Bentley co-founded our Company and has served as our Chief Technology Officer since 2000. Mr. Bentley previously served as our President from 1984 to 1995 and as the Chief Executive Officer from 1984 to 2000. Mr. Bentley is the principal architect of our technology directions and is the primary inventor on numerous Company patents. He holds a Bachelor's degree in Electrical Engineering from the University of Delaware and an M.S. in Electrical Engineering from the University of Florida.

Werner Andre has served as our Chief Financial Officer since January 1, 2022 and is responsible for all aspects of finance including worldwide accounting, financial planning and analysis, tax, and treasury. Mr. Andre joined us in 2015 as Global Corporate Controller and serves as our Chief Accounting Officer since 2020. Prior to joining us, Mr. Andre served as the assistant corporate controller, international accounting and reporting, for Rockwood Holdings, Inc. from 2010 to 2015, and held several roles with PricewaterhouseCoopers LLP from 1995 to 2010. He is a Certified Public Accountant in the state of Pennsylvania, and holds B.S. and M.B.A. degrees in Accounting and Financial Reporting from the University for Economics and Business Administration in Vienna.

Brock Ballard has served as our Chief Revenue Officer since January 1, 2023 and is responsible for leading all of our accounts globally. Mr. Ballard joined us in 2020 as Vice President and Regional Executive, Americas. Prior to joining us, Mr. Ballard served in sales leadership positions with Dassault Systèmes, Autodesk, Inc., and Océ. He holds a Bachelor of Arts in Communication and Information Sciences from the University of Alabama.

Michael M. Campbell has served as our Chief Product Officer since joining us in September 2022. Mr. Campbell is responsible for defining our product strategy and for managing product development to advance our leadership in infrastructure engineering software. Prior to joining us, Mr. Campbell held various positions with PTC Inc. managing product development, product strategies, and entire software businesses. He holds a Bachelor of Science in Mechanical Engineering from Boston University.

Nicholas H. Cumins has served as our Chief Operating Officer since January 1, 2022. Mr. Cumins is responsible for our sales and marketing, products, user success, and business operations globally. Mr. Cumins previously served as our Chief Product Officer since 2020. Prior to joining us, Mr. Cumins served as general manager of SAP Marketing Cloud, a comprehensive marketing automation platform, from 2018 to 2020. Mr. Cumins also served as chief product officer of Scytl, a platform for online voting, in Barcelona from 2016 to 2018, and senior vice president of product with OpenX, a pioneer in programmatic advertising, in Los Angeles from 2013 to 2016. He holds Maîtrise de Droit (Law) and Maîtrise de Sciences de Gestion (Business) degrees from University Paris II Panthéon-Assas, Paris, France.

David J. Hollister has served as our Chief Investment Officer since January 1, 2022. Mr. Hollister previously served as our Chief Financial Officer since 2007 and Chief Operations Advancement Officer since 2016. As Chief Investment Officer, Mr. Hollister is responsible for our acquisition and investment activities, including our iTwin Ventures corporate venture capital fund, our Cohesive Companies digital integrator business, and certain other Bentley Acceleration activities. Prior to joining us, Mr. Hollister was the chief financial officer and a member of the board of directors of Broder Bros., Co. from 2004 to 2007. Mr. Hollister previously served as a director in the M&A Transaction Services

practice at PricewaterhouseCoopers LLP, where he specialized in international transactions. He holds a Bachelor's degree in Business Administration from the University of Northern Colorado and an M.B.A. from the University of Michigan.

David R. Shaman, our Chief Legal Officer, has led our legal team since 2015 and is responsible for legal, regulatory compliance, government relations, and license compliance activities. Mr. Shaman previously served as Deputy General Counsel from 2006 to 2015. Prior to joining us in 1998, Mr. Shaman was an associate at the law firm Covington & Burling LLP. Mr. Shaman's international experience includes eight years leading our legal operations outside the United States, as well as tenures at the European Commission, Directorate-General for Informatics in Brussels and Harlequin Limited, a software company in Cambridge, United Kingdom. He holds a Bachelor's degree in Mathematics from the University of Pennsylvania, a J.D. from Harvard Law School, and a Diploma in Mathematical Statistics from Cambridge University.

Item 11. Executive Compensation

The information required by this item is incorporated by reference to our [2023 2024](#) Proxy Statement, which will be filed with the SEC not later than 120 days subsequent to [December 31, 2022](#) December 31, 2023.

Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters

The information required by this item is incorporated by reference to our [2023 2024](#) Proxy Statement, which will be filed with the SEC not later than 120 days subsequent to [December 31, 2022](#) December 31, 2023.

Item 13. Certain Relationships and Related Transactions, and Director Independence

The information required by this item is incorporated by reference to our [2023 2024](#) Proxy Statement, which will be filed with the SEC not later than 120 days subsequent to [December 31, 2022](#) December 31, 2023.

Item 14. Principal Accountant Fees and Services

The information required by this item is incorporated by reference to our [2023 2024](#) Proxy Statement, which will be filed with the SEC not later than 120 days subsequent to [December 31, 2022](#) December 31, 2023.

PART IV

Item 15. Exhibit and Financial Statement Schedules

(a) The following documents are filed as part of this report:

1. Financial Statements:	Page
Reports of Independent Registered Public Accounting Firm (KPMG LLP, Philadelphia, Pennsylvania, PCAOB ID: 185)	F-1
Consolidated Balance Sheets as of December 31, 2022 and 2021	F-5
Consolidated Statements of Operations	F-6
Consolidated Statements of Operations for the years ended December 31, 2022, 2021, and 2020 Comprehensive Income	F-7
Consolidated Statements of Comprehensive Income for the years ended December 31, 2022, 2021, and 2020 Stockholders' Equity	F-8
Consolidated Statements of Stockholders' Equity for the years ended December 31, 2022, 2021, and 2020 Cash Flows	F-9
Consolidated Statements of Cash Flows for the years ended December 31, 2022, 2021, and 2020	F-10
Notes to Consolidated Financial Statements	F-12 11
2. Financial Statement Schedules:	
Financial statement schedules have been omitted since they are either not required, not applicable, or the information is included in the consolidated financial statements or notes thereto.	
3. Exhibits:	

Exhibit Number	Description
3.1	Amended and Restated Certificate of Incorporation of Bentley Systems, Incorporated (filed as Exhibit 3.1 to our Current Report on Form 8-K filed on September 25, 2020 (File No. 001-39548) and incorporated herein by reference).
3.2	Amended and Restated Bylaws of Bentley Systems, Incorporated (filed as Exhibit 3.2 to our Current Report on Form 8-K filed on September 25, 2020 (File No. 001-39548) and incorporated herein by reference).
4.1	Form of Bentley Systems, Incorporated Class B common stock certificate (filed as Exhibit 4.1 to our Registration Statement on Form S-1/A filed on September 18, 2020 (File No. 333-248246) and incorporated herein by reference).
4.2	Indenture, dated as of January 26, 2021, between Bentley Systems, Incorporated and Wilmington Trust, National Association, as trustee (filed as Exhibit 4.1 to our Current Report on Form 8-K filed on January 26, 2021 (File No. 001-39548) and incorporated herein by reference).
4.3	Form of 0.125% Convertible Senior Note due 2026 (included as Exhibit A in Exhibit 4.1 to our Current Report on Form 8-K filed on January 26, 2021 (File No. 001-39548) and incorporated herein by reference).
4.4	Indenture, dated as of June 28, 2021, between Bentley Systems, Incorporated and Wilmington Trust, National Association, as trustee (filed as Exhibit 4.1 to our Current Report on Form 8-K filed on June 29, 2021 (File No. 001-39548) and incorporated herein by reference).
4.5	Form of 0.375% Convertible Senior Note due 2027 (included as Exhibit A in Exhibit 4.1 to our Current Report on Form 8-K filed on June 29, 2021 (File No. 001-39548) and incorporated herein by reference).
4.6	Description of Bentley Systems, Incorporated Securities (filed as Exhibit 4.4 to our Annual Report on Form 10-K filed on March 2, 2021 (File No. 001-39548) and incorporated herein by reference).

Exhibit Number	Description
10.1	Form of Capped Call Confirmation relating to the 0.125% Convertible Senior Note due 2026 (filed as Exhibit 10.1 to our Current Report on Form 8-K filed on January 26, 2021 (File No. 001-39548) and incorporated herein by reference).
10.2	Form of Capped Call Confirmation relating to the 0.375% Convertible Senior Note due 2027 (filed as Exhibit 10.1 to our Current Report on Form 8-K filed on June 29, 2021 (File No. 001-39548) and incorporated herein by reference).
10.3	Amended and Restated Credit Agreement, dated as of December 19, 2017, by and among Bentley Systems, Incorporated, PNC Bank, National Association, as administrative agent, and the lenders party thereto (filed as Exhibit 10.1 to our Registration Statement on Form S-1 filed on August 21, 2020 (File No. 333-248246) and incorporated herein by reference).
10.4	First Amendment to Amended and Restated Credit Agreement, dated as of September 2, 2020, (filed as Exhibit 10.10 to our Registration Statement on Form S-1/A filed on September 8, 2020 (File No. 333-248246) and incorporated herein by reference).
10.5	Second Amendment to Amended and Restated Credit Agreement, dated as of January 25, 2021 (filed as Exhibit 10.2 to our Current Report on Form 8-K filed on January 26, 2021 (File No. 001-39548) and incorporated herein by reference).
10.6	Third Amendment to Amended and Restated Credit Agreement, dated as of June 22, 2021 (filed as Exhibit 10.1 to our Current Report on Form 8-K filed on June 22, 2021 (File No. 001-39548) and incorporated herein by reference).
10.7	Fourth Amendment to Amended and Restated Credit Agreement, dated as of December 22, 2021 (filed as Exhibit 10.1 to our Current Report on Form 8-K filed on December 29, 2021 (File No. 001-39548) and incorporated herein by reference).
10.8	Fifth Amendment to Amended and Restated Credit Agreement, dated as of December 14, 2022 (filed as Exhibit 10.1 to our Current Report on Form 8-K filed on December 15, 2022 (File No. 001-39548) and incorporated herein by reference).
10.9† 10.9	Sixth Amendment to Amended and Restated Credit Agreement, dated as of June 21, 2023 (filed as Exhibit 10.1 to our Current Report on Form 8-K filed on June 23, 2023 (File No. 001-39548) and incorporated herein by reference).
10.10†	Bentley Systems, Incorporated 2015 Equity Incentive Plan, as amended and restated effective as of May 29, 2018 (filed as Exhibit 10.6 to our Registration Statement on Form S-1 filed on August 21, 2020 (File No. 333-248246) and incorporated herein by reference).
10.10† 10.11†	Bentley Systems, Incorporated 2020 Omnibus Incentive Plan (filed as Exhibit 10.1 to our Current Report on Form 8-K filed on September 25, 2020 (File No. 001-39548) and incorporated herein by reference).
10.11† 10.12†	Amendment No. 1 to the Bentley Systems, Incorporated 2020 Omnibus Incentive Plan (filed as Exhibit 10.10 to our Annual Report on Form 10-K filed on March 1, 2022 (File No. 001-39548) and incorporated herein by reference).
10.12†* 10.13†	Form of Restricted Stock Unit Award Agreement under the Bentley Systems, Incorporated 2020 Omnibus Incentive Plan (as amended) (filed as Exhibit 10.12 to our Annual Report on Form 10-K filed on February 28, 2023 (File No. 001-39548) and incorporated herein by reference).
10.13† 10.14†	Bentley Systems, Incorporated Global Employee Stock Purchase Plan (filed as Exhibit 10.2 to our Current Report on Form 8-K filed on September 25, 2020 (File No. 001-39548) and incorporated herein by reference).
10.14† 10.15†	Bentley Systems, Incorporated Nonqualified Deferred Compensation Plan, as amended and restated effective as of September 22, 2020 (filed as Exhibit 10.3 to our Current Report on Form 8-K filed on September 25, 2020 (File No. 001-39548) and incorporated herein by reference).

Exhibit Number	Description
10.15† 10.16†	Amendment No. 1 to the Bentley Systems, Incorporated Nonqualified Deferred Compensation Plan, as amended and restated effective as of September 22, 2020 (filed as Exhibit 10.1 to our Quarterly Report on Form 10-Q filed on November 9, 2021 (File No. 001-39548) and incorporated herein by reference).
10.16† 10.17†	Bentley Systems, Incorporated Nonqualified Deferred Compensation Plan for Non-Employee Directors, as amended and restated effective as of January 1, 2015 (filed as Exhibit 10.7 to our Registration Statement on Form S-1/A filed on September 8, 2020 (File No. 333-248246) and incorporated herein by reference).

Exhibit Number	Description
10.17† 10.18†	Bentley Systems, Incorporated Bonus Pool Plan, as amended and restated effective as of September 22, 2020 (filed as Exhibit 10.4 to our Current Report on Form 8-K filed on September 25, 2020 (File No. 001-39548) and incorporated herein by reference).
10.18† 10.19†	Amendment No.1 to the Bentley Systems, Incorporated Bonus Pool Plan, as amended and restated effective as of September 22, 2020 (filed as Exhibit 10.1 to our Quarterly Report on Form 10-Q filed on November 8, 2022 (File No. 001-39548) and incorporated herein by reference).
10.19 10.20	Common Stock Purchase Agreement, by and among Bentley Systems, Incorporated, Siemens AG, and the persons listed as "Key Holders" therein, dated September 23, 2016, as amended on October 28, 2016, and April 23, 2018 (filed as Exhibit 10.2 to our Registration Statement on Form S-1 filed on August 21, 2020 (File No. 333-248246) and incorporated herein by reference)
10.20+	Side Letter Agreement, dated as of March 11, 2021, by and among Bentley Systems, Incorporated, Sequent Holdings Limited and the Sellers named therein (filed as Exhibit 10.1 to our Quarterly Report on Form 10-Q filed on May 11, 2021 (File No. 001-39548) and incorporated herein by reference)
10.21 21*	Amendment to Side Letter Agreement, dated as of March 11, 2021, by and between Bentley Systems, Incorporated and Accel-KKR Capital Partners V, LP (filed as Exhibit 10.2 to our Quarterly Report on Form 10-Q filed on May 11, 2021 (File No. 001-39548) and incorporated herein by reference)
21.1*	List of Subsidiaries
23.1* 23*	Consent of Independent Registered Public Accounting Firm
31.1*	Certification of CEO pursuant to Rule 13a-14(a) and Rule 15d-14(a) of the Securities Exchange Act of 1934, as amended
31.2*	Certification of CFO pursuant to Rule 13a-14(a) and Rule 15d-14(a) of the Securities Exchange Act of 1934, as amended
32.1* 32*	Certification of CEO and CFO Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
97*	Bentley Systems, Incorporated Incentive Compensation Clawback Policy, as Adopted on August 17, 2023 Pursuant to Nasdaq Rule 5608
101.INS	Inline XBRL Instance Document—the instance document does not appear in the Interactive Data File as its XBRL tags are embedded within the Inline XBRL document
101.SCH	Inline XBRL Taxonomy Extension Schema
101.CAL	Inline XBRL Taxonomy Extension Calculation Linkbase
101.DEF	Inline XBRL Taxonomy Extension Definition Linkbase
101.LAB	Inline XBRL Taxonomy Extension Label Linkbase
101.PRE	Inline XBRL Taxonomy Extension Presentation Linkbase
104	Cover page formatted as Inline XBRL and contained in Exhibit 101

† Management contract or compensatory plan or arrangement.

‡ Certain portions of this exhibit have been omitted.

* Filed or furnished herewith. The certification attached as Exhibit 32.1 to this Annual Report on Form 10-K is not deemed filed with the U.S. Securities and Exchange Commission SEC and is not to be incorporated by reference into any filing of Bentley Systems, Incorporated under the Securities Act of 1933, as amended, or the Securities Exchange Act of 1934, as amended, whether made before or after the date of this Annual Report on Form 10-K, irrespective of any general incorporation language contained in such filing.

(b) Exhibits:

We hereby file the exhibits listed in the attached Exhibit Index.

(c) Financial Statement Schedules:

None.

Item 16. Form 10-K Summary

None.

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

Bentley Systems, Incorporated

Date: **February 28, 2023** **February 27, 2024**

By:

/s/ GREGORY S. BENTLEY

Gregory S. Bentley
Chief Executive Officer

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities indicated as of **February 28, 2023** **February 27, 2024**.

<u>Signature</u>	<u>Title</u>
/s/ GREGORY S. BENTLEY Gregory S. Bentley	Chairperson, Chief Executive Officer, and President (Principal Executive Officer)
/s/ WERNER ANDRE Werner Andre	Chief Financial Officer and Chief Accounting Officer (Principal Financial Officer and Principal Accounting Officer)
/s/ BARRY J. BENTLEY Barry J. Bentley	Director
/s/ KEITH A. BENTLEY Keith A. Bentley	Director
/s/ BARRY J. BENTLEY Barry J. Bentley	Director
/s/ RAYMOND B. BENTLEY Raymond B. Bentley	Director
/s/ KIRK B. GRISWOLD Kirk B. Griswold	Director
/s/ JANET B. HAUGEN Janet B. Haugen	Director
/s/ BRIAN F. HUGHES Brian F. Hughes	Director

Report of Independent Registered Public Accounting Firm

To the Stockholders and Board of Directors
Bentley Systems, Incorporated:

Opinion on Internal Control Over Financial Reporting

We have audited Bentley Systems, Incorporated and subsidiaries' (the Company) internal control over financial reporting as of **December 31, 2022** **December 31, 2023**, based on criteria established in *Internal Control – Integrated Framework (2013)* **(2013)** issued by the Committee of Sponsoring Organizations of the Treadway Commission. In our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of **December 31, 2022** **December 31, 2023**, based on criteria established in *Internal Control – Integrated Framework (2013)* **(2013)** issued by the Committee of Sponsoring Organizations of the Treadway Commission.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) (PCAOB), the consolidated balance sheets of the Company as of **December 31, 2022** **December 31, 2023** and **2021**, the related consolidated statements of operations, comprehensive income, stockholders' equity, and cash flows for each of the years in the three-year period ended **December 31, 2022** **December 31, 2023**, and the related notes (collectively, the consolidated financial statements), and our report dated **February 28, 2023** **February 27, 2024** expressed an unqualified opinion on those consolidated financial statements.

Basis for Opinion

The Company's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Annual Report on Internal Control over Financial Reporting. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audit in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit of internal control over financial reporting included obtaining an understanding of

internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audit also included performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

Definition and Limitations of Internal Control Over Financial Reporting

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

/s/ KPMG LLP

Philadelphia, Pennsylvania
February 28, 2023 27, 2024

Report of Independent Registered Public Accounting Firm

To the Stockholders and Board of Directors
Bentley Systems, Incorporated:

Opinion on the Consolidated Financial Statements

We have audited the accompanying consolidated balance sheets of Bentley Systems, Incorporated and subsidiaries (the Company) as of December 31, 2022 December 31, 2023 and 2021, 2022, the related consolidated statements of operations, comprehensive income, stockholders' equity, and cash flows for each of the years in the three-year period ended December 31, 2022 December 31, 2023, and the related notes (collectively, the consolidated financial statements). In our opinion, the consolidated financial statements present fairly, in all material respects, the financial position of the Company as of December 31, 2022 December 31, 2023 and 2021, 2022, and the results of its operations and its cash flows for each of the years in the three-year period ended December 31, 2022 December 31, 2023, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) (PCAOB), the Company's internal control over financial reporting as of December 31, 2022 December 31, 2023, based on criteria established in *Internal Control – Integrated Framework (2013)* (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission, and our report dated February 28, 2023 February 27, 2024 expressed an unqualified opinion on the effectiveness of the Company's internal control over financial reporting.

Basis for Opinion

These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audits in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement, whether due to error or fraud. Our audits included performing procedures to assess the risks of material misstatement of the consolidated financial statements, whether due to error or fraud, and performing procedures that respond to those risks. Such procedures included examining, on a test basis, evidence regarding the amounts and disclosures in the consolidated financial statements. Our audits also included evaluating the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements. We believe that our audits provide a reasonable basis for our opinion.

Critical Audit Matters

The critical audit matters communicated below are matters arising from the current period audit of the consolidated financial statements that were communicated or required to be communicated to the audit committee and that: (1) relate to accounts or disclosures that are material to the consolidated financial statements and (2) involved our especially challenging, subjective, or complex judgments. The communication of critical audit matters does not alter in any way our opinion on the consolidated financial statements, taken as a whole, and we are not, by communicating the critical audit matters below, providing separate opinions on the critical audit matters or on the accounts or disclosures to which they relate.

Evaluation of the fair value of certain customer relationships acquired in a business combination

As discussed in Notes 1 and 4 to the consolidated financial statements, the Company acquired Power Line Systems on January 31, 2022 for \$695,968 thousand in cash, net of cash acquired. This acquisition was accounted for under the acquisition method of accounting for business combinations and the purchase price was allocated to the assets acquired and

liabilities assumed based on their respective fair values, which included a fair value allocated to customer relationships determined using an income approach. The determination of the acquisition date fair value of customer relationships required the Company to make assumptions regarding estimated future cash flows and discount rates. During the year ended December 31, 2022, the Company acquired customer relationships in various business combinations with an aggregate fair value of \$82,278 thousand, a portion of which related to the Power Line Systems acquisition.

We identified the evaluation of the fair value of customer relationships acquired in the Power Line Systems business combination as a critical audit matter. Specifically, a high degree of subjective auditor judgment was required to evaluate the estimated future revenues, future operating margins, and the discount rate used to value these customer relationships due to their estimation uncertainty. Additionally, assessment of the discount rate assumption required valuation professionals with specialized skills and knowledge.

The following are the primary procedures we performed to address this critical audit matter. We evaluated the design and tested the operating effectiveness of certain internal controls related to the Company's acquisition-date valuation processes for customer relationships, including controls related to the development of the assumptions related to estimated future revenues, future operating margins, and the discount rate. We evaluated the reasonableness of management's estimated future revenues and operating margins assumptions by comparing the estimates to historical results and to information included in analyst reports and selected peer company reports. We involved valuation professionals with specialized skills and knowledge, who assisted in evaluating the Company's discount rate by independently developing a range of discount rates based on publicly available market data for comparable entities and comparing them to the Company's discount rate.

Evaluation of the standalone selling price for certain term license subscriptions and the portfolio balancing material rights right

As discussed in Note 3 to the consolidated financial statements, the Company recognized subscriptions revenues of \$960,220 \$1,080,307 thousand for the year ended December 31, 2022 December 31, 2023, a portion of which relates to certain term license subscriptions and the portfolio balancing material rights. right. The Company allocates the transaction price to each distinct performance obligation, including the portfolio balancing material rights, right, based upon their relative standalone selling prices (SSPs). In instances where a performance obligation, including a portfolio balancing material rights, right, does not have directly observable SSPs, the Company maximizes the use of other observable inputs to estimate SSPs. For the portfolio balancing material rights, right, the Company uses historical user elections to estimate future user elections, which are used to estimate the SSPs.

We identified the evaluation of the SSPs for certain term license subscriptions and the portfolio balancing material rights right as a critical audit matter. Specifically, a high degree of subjective auditor judgment was required to assess the nature and sufficiency of the evidence obtained to support the Company's determination of SSPs for certain term licenses and the portfolio balancing material rights.

right. The following are the primary procedures we performed to address this critical audit matter. We applied auditor judgment to determine the nature and extent of procedures to be performed over the Company's determination of SSPs, including those related to term license subscriptions and the portfolio balancing material rights. right. We evaluated the design and tested the operating effectiveness of certain internal controls related to the Company's revenue process, including controls related to the development of SSPs. We inspected the Company's SSP analysis for certain term licenses and compared the estimated SSPs to a selection of historical disaggregated sales data. For certain term licenses, we also obtained the Company's pricing policies and practices and compared them to the SSPs determined. We tested the historical user elections for the portfolio balancing material rights right by sampling user elections and comparing them to signed revenue contracts. We evaluated the sufficiency of audit evidence obtained by assessing the results of procedures performed, including the appropriateness of the nature of such evidence.

Evaluation of intra-entity transactions

As discussed in Note 16 to the consolidated financial statements, during the fourth quarter of 2023 the Company recognized a net discrete income tax benefit of \$170,784 thousand attributable to internal legal entity restructuring and related intra-entity transactions. These transactions resulted in the recognition of deferred tax benefits arising from the net increase in deferred tax assets related to intangibles and goodwill of \$171,622 thousand.

We identified the evaluation of the Company's accounting for income taxes attributable to internal legal entity restructuring and related intra-entity transactions as a critical audit matter. A high degree of auditor judgment and the use of income tax professionals with specialized skills and knowledge were required to evaluate the interpretation and application of income tax regulations in various jurisdictions and the Company's accounting for income taxes attributable to its internal legal entity restructuring and related intra-entity transactions.

The following are the primary procedures we performed to address this critical audit matter. We evaluated the design and tested the operating effectiveness of certain internal controls related to the Company's income tax process, including controls related to the interpretation and application of tax regulations, and the Company's accounting for income taxes attributable to its internal legal entity restructuring and related intra-entity transactions. We involved income tax professionals with specialized skills and knowledge in various tax jurisdictions who assisted in evaluating the underlying documentation, the Company's interpretation and application of jurisdictional tax regulations, and accounting for income taxes attributable to its internal legal entity restructuring and related intra-entity transactions.

/s/ KPMG LLP

We have served as the Company's auditor since 2002.

Philadelphia, Pennsylvania
February 28, 2023 27, 2024

BENTLEY SYSTEMS, INCORPORATED AND SUBSIDIARIES **Consolidated Balance Sheets** (in thousands, except share and per share data)

December 31,	
2022	2021

		December 31,		December 31,	
		2023		2022	
Assets	Assets				
Current assets:	Current assets:				
Current assets:					
Current assets:					
Cash and cash equivalents	Cash and cash equivalents	\$ 71,684	\$ 329,337		
Accounts receivable	Accounts receivable	296,376	241,807		
Allowance for doubtful accounts	Allowance for doubtful accounts	(9,303)	(6,541)		
Prepaid income taxes	Prepaid income taxes	18,406	16,880		
Prepaid and other current assets	Prepaid and other current assets	38,732	34,348		
Total current assets	Total current assets	415,895	615,831		
Property and equipment, net	Property and equipment, net	32,251	31,823		
Operating lease right-of-use assets	Operating lease right-of-use assets	40,249	50,818		
Intangible assets, net	Intangible assets, net	292,271	245,834		
Goodwill	Goodwill	2,237,184	1,588,477		
Investments	Investments	22,270	6,438		
Deferred income taxes	Deferred income taxes	52,636	71,376		
Other assets	Other assets	72,249	48,646		
Total assets	Total assets	\$ 3,165,005	\$ 2,659,243		
Liabilities and Stockholders' Equity	Liabilities and Stockholders' Equity				
Current liabilities:	Current liabilities:				
Current liabilities:					
Current liabilities:					
Accounts payable	Accounts payable				
Accounts payable	Accounts payable	\$ 15,176	\$ 16,483		
Accruals and other current liabilities	Accruals and other current liabilities	362,048	323,603		
Deferred revenues	Deferred revenues	226,955	224,610		
Operating lease liabilities	Operating lease liabilities	14,672	17,482		
Income taxes payable	Income taxes payable	4,507	6,696		

Current portion of long-term debt	Current portion of long-term debt	5,000	5,000
Total current liabilities	Total current liabilities	628,358	593,874
Long-term debt	Long-term debt	1,775,696	1,430,992
Deferred compensation plan liabilities	Deferred compensation plan liabilities	77,014	94,890
Long-term operating lease liabilities	Long-term operating lease liabilities	27,670	35,274
Deferred revenues	Deferred revenues	16,118	7,983
Deferred income taxes	Deferred income taxes	51,235	65,014
Income taxes payable	Income taxes payable	8,105	7,725
Other liabilities	Other liabilities	7,355	14,269
Total liabilities	Total liabilities	2,591,551	2,250,021
Commitments and contingencies (Note 18)	Commitments and contingencies (Note 18)	Commitments and contingencies (Note 18)	
Stockholders' equity:	Stockholders' equity:		
Preferred stock, \$0.01 par value, authorized 100,000,000 shares; none issued or outstanding as of December 31, 2022 and 2021	—		
Class A Common Stock, \$0.01 par value, authorized 100,000,000 shares; issued and outstanding 11,601,757 shares as of December 31, 2022 and 2021, and Class B Common Stock, \$0.01 par value, authorized 1,800,000,000 shares; issued and outstanding 277,412,730 and 270,924,962 shares as of December 31, 2022 and 2021, respectively	2,890		
Preferred stock, \$0.01 par value, authorized 100,000,000 shares; none issued or outstanding as of December 31, 2023 and 2022	2,825		
Preferred stock, \$0.01 par value, authorized 100,000,000 shares; none issued or outstanding as of December 31, 2023 and 2022	—		
Preferred stock, \$0.01 par value, authorized 100,000,000 shares; none issued or outstanding as of December 31, 2023 and 2022	—		

Class A common stock, \$0.01 par value, authorized 100,000,000 shares; issued and outstanding 11,537,627 and 11,601,757 shares as of December 31, 2023 and 2022, respectively	
Class B common stock, \$0.01 par value, authorized 1,800,000,000 shares; issued and outstanding 284,728,210 and 277,412,730 shares as of December 31, 2023 and 2022, respectively	
Additional paid-in capital	Additional paid-in capital 1,030,466 937,805
Accumulated other comprehensive loss	Accumulated other comprehensive loss (89,740) (91,774)
Accumulated deficit	Accumulated deficit (370,866) (439,634)
Non-controlling interest	Non-controlling interest 704 —
Total stockholders' equity	Total stockholders' equity 573,454 409,222
Total liabilities and stockholders' equity	Total liabilities and stockholders' equity \$ 3,165,005 \$ 2,659,243

See accompanying notes to consolidated financial statements.

BENTLEY SYSTEMS, INCORPORATED AND SUBSIDIARIES
Consolidated Statements of Operations
 (in thousands, except share and per share data)

	Year Ended December 31,			
	2022	2021	2020	
	Year Ended December 31,			
	2023	2022	2021	

Revenues:	Revenues:			
Subscriptions				
Subscriptions				
Subscriptions	Subscriptions	\$ 960,220	\$ 812,807	\$ 679,273
Perpetual licenses	Perpetual licenses	43,377	53,080	57,382
Subscriptions and licenses	Subscriptions and licenses	1,003,597	865,887	736,655
Services	Services	95,485	99,159	64,889
Total revenues	Total revenues	1,099,082	965,046	801,544
Cost of revenues:	Cost of revenues:			
Cost of subscriptions and licenses	Cost of subscriptions and licenses	147,578	124,321	95,803
Cost of subscriptions and licenses				
Cost of subscriptions and licenses				
Cost of services	Cost of services	89,435	92,218	71,352
Total cost of revenues	Total cost of revenues	237,013	216,539	167,155
Gross profit	Gross profit	862,069	748,507	634,389
Operating expense (income):	Operating expense (income):			
Research and development	Research and development	257,856	220,915	185,515
Research and development				
Research and development				
Selling and marketing	Selling and marketing	195,622	162,240	143,791
General and administrative	General and administrative	174,647	150,116	113,274
Deferred compensation plan	Deferred compensation plan	(15,782)	95,046	177
Amortization of purchased intangibles	Amortization of purchased intangibles	41,114	25,601	15,352
Expenses associated with initial public offering		—	—	26,130
Total operating expenses	Total operating expenses	653,457	653,918	484,239
Income from operations	Income from operations	208,612	94,589	150,150
Interest expense, net	Interest expense, net	(34,635)	(11,221)	(6,780)
Other income, net		24,298	9,961	24,250
Other (expense) income, net				
Income before income taxes	Income before income taxes	198,275	93,329	167,620

(Provision) benefit for income taxes	(21,283)	3,448	(38,625)	
Loss from investments accounted for using the equity method, net of tax	(2,212)	(3,585)	(2,474)	
Benefit (provision) for income taxes				
Gain (loss) from investments accounted for using the equity method, net of tax				
Net income	174,780	93,192	126,521	
Less: Net income attributable to participating securities	(42)	(9)	(234)	
Net income attributable to Class A and Class B common stockholders	\$ 174,738	\$ 93,183	\$ 126,287	
Per share information:				
Net income per share, basic				
Net income per share, basic				
Net income per share, basic	Net income per share, basic	\$ 0.57	\$ 0.30	\$ 0.44
Net income per share, diluted	Net income per share, diluted	\$ 0.55	\$ 0.30	\$ 0.42
Weighted average shares, basic	Weighted average shares, basic	309,226,677	305,711,345	289,863,272
Weighted average shares, diluted	Weighted average shares, diluted	331,765,158	314,610,814	299,371,129

See accompanying notes to consolidated financial statements.

BENTLEY SYSTEMS, INCORPORATED AND SUBSIDIARIES
Consolidated Statements of Comprehensive Income
(in thousands)

		Year Ended December 31,				
		2022	2021	2020		
		Year Ended December 31,			Year Ended December 31,	
		2023	2023	2022	2021	
Net income	Net income	\$ 174,780	\$ 93,192	\$ 126,521		
Other comprehensive income (loss), net of taxes:	Other comprehensive income (loss), net of taxes:					
Foreign currency translation adjustments	Foreign currency translation adjustments	1,459	(65,648)	(2,311)		
Actuarial gain on retirement plan, net of tax effect of \$(245), \$(44), and \$(1), respectively		575	107	5		

Foreign currency translation adjustments	
Foreign currency translation adjustments	
Actuarial (loss) gain on retirement plan, net of tax effect of \$(89), \$(245), and \$(44), respectively	
Total other comprehensive income (loss), net of taxes	Total other comprehensive income (loss), net of taxes
	2,034 (65,541) (2,306)
Comprehensive income	Comprehensive income
	\$ 176,814 \$27,651 \$124,215

See accompanying notes to consolidated financial statements.

BENTLEY SYSTEMS, INCORPORATED AND SUBSIDIARIES
Consolidated Statements of Stockholders' Equity
 (in thousands, except share data)

	Accumulated							
	Class A and Class B		Additional		Other		Non- Controlling Stockholders' Interest	Total
	Common Stock	Par Value	Paid-in Capital	Comprehensive Loss	Accumulated Deficit			
	Shares							
Balance, December 31, 2019	254,842,949	\$ 2,548	\$ 408,667	\$ (23,927)	\$ (52,669)	\$ —	\$ 334,619	
Net income	—	—	—	—	126,521	—	126,521	
Other comprehensive loss	—	—	—	(2,306)	—	—	(2,306)	
Class B Common Stock follow-on offering, net of expenses of \$12,898	9,603,965	96	294,333	—	—	—	294,429	
Dividends declared	—	—	—	—	(424,018)	—	(424,018)	
Profit-sharing plan shares, net	(549,834)	(5)	—	—	(6,965)	—	(6,970)	
Shares issued in connection with deferred compensation plan, net	3,081,607	31	—	—	(4,656)	—	(4,625)	
Deferred compensation plan elective participant deferrals	—	—	3,530	—	—	—	3,530	
Payment of shareholder Put and Call rights	(128,007)	(1)	—	—	(1,453)	—	(1,454)	
Common Stock Purchase Agreement, net	—	—	—	—	(57)	—	(57)	
Stock option exercises, net	4,060,839	41	9,070	—	(4,755)	—	4,356	
Shares issued for stock grants, net	21,956	—	319	—	—	—	319	
Stock-based compensation expense	—	—	25,194	—	—	—	25,194	
Shares related to restricted stock, net	1,221,029	12	—	—	(7,951)	—	(7,939)	
	Accumulated							
	Class A and Class B							
	Class A and Class B							

Class A and Class B							Additional	Other	Non-		
							Common	Paid-In	Comprehensive	Accumulated	
							Stock	Capital	Loss	Deficit	Interest
		Shares					Shares	Par			
								Value			
Balance, December 31, 2020	Balance, December 31, 2020	272,154,504	2,722	741,113	(26,233)	(376,003)	—	341,599			
Net income	Net income	—	—	—	—	93,192	—	93,192			
Other comprehensive loss	Other comprehensive loss	—	—	—	(65,541)	—	—	(65,541)			
Shares issued related to acquisition	Shares issued related to acquisition	3,141,342	31	182,359	—	—	—	182,390			
Purchase of capped call options, net of tax of \$12,871	Purchase of capped call options, net of tax of \$12,871	—	—	(38,734)	—	—	—	(38,734)			
Dividends declared	Dividends declared	—	—	—	—	(33,537)	—	(33,537)			
Shares issued in connection with deferred compensation plan, net		2,378,645	24	—	—	(69,031)	—	(69,007)			
Deferred compensation plan elective participant deferrals		—	—	2,619	—	—	—	2,619			
Deferred compensation plan modification		—	—	(4,739)	—	—	—	(4,739)			
Shares issued in connection with Executive Bonus Plan, net		238,755	2	20,951	—	(8,739)	—	12,214			
Shares issued in connection with employee stock purchase plan		104,716	1	3,845	—	(438)	—	3,408			
Shares issued in connection with DCP, net											
DCP elective participant deferrals											
DCP modification											
Shares issued in connection with Bonus Plan, net											
Shares issued and repurchased in connection with employee stock purchase plan, net											
Stock option exercises, net	Stock option exercises, net	4,587,053	46	5,559	—	(37,785)	—	(32,180)			
Shares issued for stock grants		7,824	—	450	—	—	—	450			

Shares issued for stock grants, net							
Stock-based compensation expense	Stock-based compensation expense	—	—	24,382	—	—	24,382
Shares related to restricted stock, net	Shares related to restricted stock, net	(86,120)	(1)	—	—	(7,293)	—
Balance, December 31, 2021	Balance, December 31, 2021	282,526,719	2,825	937,805	(91,774)	(439,634)	—
Net income	Net income	—	—	—	—	174,780	—
Other comprehensive income	Other comprehensive income	—	—	—	2,034	—	—
Dividends declared	Dividends declared	—	—	—	—	(34,353)	—
Shares issued in connection with deferred compensation plan, net		3,541,375	35	(27)	—	(24,254)	—
Deferred compensation plan elective participant deferrals		—	—	6,580	—	—	6,580
Shares issued in connection with Executive Bonus Plan, net		445,050	5	21,920	—	(5,197)	—
Shares issued in connection with employee stock purchase plan		307,406	3	10,332	—	(273)	—
Shares issued in connection with DCP, net							
DCP elective participant deferrals							
Shares issued in connection with Bonus Plan, net							
Shares issued and repurchased in connection with employee stock purchase plan, net							
Stock option exercises, net	Stock option exercises, net	2,613,659	26	8,312	—	(9,188)	—
Acquisition option exercises, net	Acquisition option exercises, net	185,178	2	(2)	—	—	—
Shares issued for stock grants, net	Shares issued for stock grants, net	13,632	—	450	—	—	450
Stock-based compensation expense	Stock-based compensation expense	—	—	45,100	—	—	45,100

Shares related to restricted stock, net	Shares related to restricted stock, net	277,594	3	(4)	—	(4,491)	—	(4,492)
Repurchases of Class B Common								
Stock under approved program		(896,126)	(9)	—	—	(28,241)	—	(28,250)
Repurchases of								
Class B common stock under approved program								
Other	Other	—	—	—	—	(15)	—	(15)
Non-controlling interest acquired	Non-controlling interest acquired	—	—	—	—	—	704	704
Balance, December 31, 2022	Balance, December 31, 2022	<u>289,014,487</u>	<u>\$2,890</u>	<u>\$1,030,466</u>	<u>\$ (89,740)</u>	<u>\$ (370,866)</u>	<u>\$ 704</u>	<u>\$ 573,454</u>
Net income								
Other comprehensive income								
Dividends declared								
Shares issued in connection with DCP, net								
DCP elective participant deferrals								
Shares issued in connection with Bonus Plan, net								
Shares issued and repurchased in connection with employee stock purchase plan, net								
Stock option exercises, net								
Shares issued for stock grants, net								
Stock-based compensation expense								
Shares related to restricted stock, net								
Other								
Other								
Other								
Balance, December 31, 2023								

See accompanying notes to consolidated financial statements.

BENTLEY SYSTEMS, INCORPORATED AND SUBSIDIARIES
Consolidated Statements of Cash Flows
(in thousands)

		Year Ended December 31,			
		2022	2021	2020	
		Year Ended December 31,			
		2023		2023	Year Ended December 31,
					2021
Cash flows from operating activities:	Cash flows from operating activities:				
Net income	Net income	\$ 174,780	\$ 93,192	\$ 126,521	
Net income	Net income				
Adjustments to reconcile net income to net cash provided by operating activities:	Adjustments to reconcile net income to net cash provided by operating activities:				
Depreciation and amortization	71,537	52,793	36,117		
Depreciation, amortization, and impairment					
Depreciation, amortization, and impairment					
Depreciation, amortization, and impairment					
Deferred income taxes	Deferred income taxes	(5,126)	(19,745)	16,246	
Stock-based compensation expense	Stock-based compensation expense	75,206	49,045	32,114	
Deferred compensation plan	Deferred compensation plan	(15,782)	95,046	177	
Amortization and write-off of deferred debt issuance costs	Amortization and write-off of deferred debt issuance costs	7,291	5,955	985	
Change in fair value of derivative	Change in fair value of derivative	(27,083)	(9,770)	(347)	
Foreign currency remeasurement loss (gain)		6,000	64	(24,502)	
Other non-cash items, net		2,593	5,338	134	
Foreign currency remeasurement (gain) loss					
Other					
Changes in assets and liabilities, net of effect from acquisitions:	Changes in assets and liabilities, net of effect from acquisitions:				
Accounts receivable					
Accounts receivable					

Accounts receivable	Accounts receivable	(60,938)	(35,519)	12,388
Prepaid and other assets	Prepaid and other assets	14,053	14,260	11,705
Accounts payable, accruals, and other liabilities	Accounts payable, accruals, and other liabilities	29,181	47,957	51,185
Deferred revenues	Deferred revenues	2,292	5,340	(565)
Income taxes payable, net of prepaid income taxes	Income taxes payable, net of prepaid income taxes	320	(15,932)	(3,818)
Net cash provided by operating activities	Net cash provided by operating activities	274,324	288,024	258,340
Cash flows from investing activities:	Cash flows from investing activities:			
Purchases of property and equipment and investment in capitalized software	Purchases of property and equipment and investment in capitalized software	(18,546)	(17,539)	(16,447)
Purchases of property and equipment and investment in capitalized software	Purchases of property and equipment and investment in capitalized software			
Proceeds from sale of aircraft	Proceeds from sale of aircraft	2,380	—	—
Acquisitions, net of cash acquired	Acquisitions, net of cash acquired	(743,007)	(1,034,983)	(93,032)
Other investing activities	Other investing activities	(10,954)	(4,081)	(7,854)
Purchases of investments	Purchases of investments			
Proceeds from investments	Proceeds from investments			
Net cash used in investing activities	Net cash used in investing activities	(770,127)	(1,056,603)	(117,333)
Cash flows from financing activities:	Cash flows from financing activities:			
Proceeds from credit facilities	Proceeds from credit facilities			
Proceeds from credit facilities	Proceeds from credit facilities			

Proceeds from credit facilities	Proceeds from credit facilities	833,292	745,310	550,875
Payments of credit facilities	Payments of credit facilities	(487,694)	(991,310)	(538,625)
Proceeds from convertible senior notes, net of discounts and commissions	Proceeds from convertible senior notes, net of discounts and commissions	—	1,233,377	—
Payments of debt issuance costs	Payments of debt issuance costs	—	(5,643)	(432)
Purchase of capped call options	Purchase of capped call options	—	(51,605)	—
Settlement of convertible senior notes	Settlement of convertible senior notes	(1,998)	—	—
Proceeds from term loans	—	199,505	125,000	
Repayments from term loans	(5,000)	—	(125,000)	
Payments of acquisition debt and other consideration	(8,460)	(2,371)	(3,425)	
Proceeds from Class B Common Stock follow-on offering, net of underwriters' discounts and commissions	—	—	295,802	
Payments of Class B Common Stock follow-on offering expenses	—	—	(1,373)	
Proceeds from term loan				
Repayments of term loan				
Payments of contingent and non-contingent consideration				
Payments of dividends	Payments of dividends	(34,493)	(33,396)	(422,646)
Proceeds from stock purchases under employee stock purchase plan	Proceeds from stock purchases under employee stock purchase plan	10,335	3,846	—
Proceeds from exercise of stock options	Proceeds from exercise of stock options	8,338	5,605	9,128
Payments for shares acquired including shares withheld for taxes	Payments for shares acquired including shares withheld for taxes	(43,561)	(120,539)	(83,975)
Proceeds from Common Stock Purchase Agreement	—	—	58,349	
Repurchase of Class B Common Stock under approved program	(28,250)	—	—	
Other financing activities	525	(197)	(189)	

Net cash provided by (used in) financing activities	243,034	982,582	(136,511)
Repurchases of Class B common stock under approved program			
Other			
Net cash (used in) provided by financing activities			
Effect of exchange rate changes on cash and cash equivalents	Effect of exchange rate changes on cash and cash equivalents	(4,884)	(6,672)
(Decrease) increase in cash and cash equivalents	(Decrease) increase in cash and cash equivalents	(257,653)	207,331
Cash and cash equivalents, beginning of year	Cash and cash equivalents, beginning of year	329,337	122,006
Cash and cash equivalents, end of year	Cash and cash equivalents, end of year	\$ 71,684	\$ 329,337
			\$ 122,006

BENTLEY SYSTEMS, INCORPORATED AND SUBSIDIARIES
Consolidated Statements of Cash Flows
(in thousands)

		Year Ended December 31,		
		2022	2021	2020
		Year Ended December 31,		
		31,	2023	2022
				2021
Supplemental information:	Supplemental information:			
Cash paid for income taxes				
Cash paid for income taxes				
Cash paid for income taxes	Cash paid for income taxes	\$ 29,478	\$ 40,203	\$ 28,986
Income tax refunds	Income tax refunds	3,588	9,372	3,863
Interest paid	Interest paid	26,581	4,631	8,012
Non-cash investing and financing activities:	Non-cash investing and financing activities:			
Cost method investment, non-cash exchange		5,936	—	—
Cost method investment				
Cost method investment				
Cost method investment				
Shares issued related to acquisition	Shares issued related to acquisition	—	182,390	—

Contingent acquisition consideration	Contingent acquisition consideration	1,390	4,544	2,380
Deferred, non-contingent consideration, net	Deferred, non-contingent consideration, net	749	10,090	1,416
Term loan expenses included in Accruals and other current liabilities	Term loan expenses included in Accruals and other current liabilities	—	45	—
Share-settled Executive Bonus Plan awards	Share-settled Executive Bonus Plan awards	21,925	20,953	—
Deferred compensation plan elective participant deferrals	Deferred compensation plan elective participant deferrals	6,580	2,619	3,530
Share-settled Bonus Plan awards	Share-settled Bonus Plan awards			
DCP elective participant deferrals	DCP elective participant deferrals			

See accompanying notes to consolidated financial statements.

BENTLEY SYSTEMS, INCORPORATED AND SUBSIDIARIES

Notes to Consolidated Financial Statements
(in thousands, except share and per share data)

Note 1: Description of Business and Summary of Significant Accounting Policies

Business and Operations

Bentley Systems Incorporated ("Bentley" or the "Company") is a Delaware corporation that was founded in 1984 and is headquartered in Exton, Pennsylvania. The Company, together with its subsidiaries, is a leading global provider of infrastructure engineering software company. The Company's purpose is to advance the world's infrastructure for better quality of life. The Company's products and solutions for empower people to design, build, and operate better and more resilient infrastructure through the adoption of Bentley Systems' intelligent digital twin solutions.

The Company serves enterprises and professionals and organizations involved in across the infrastructure lifecycle by improving project delivery and operational performance of infrastructure assets. The Company is dedicated to advancing infrastructure through its comprehensive software solutions that span engineering disciplines, assets, and lifecycle processes. The Company's integrated software platform encompasses both the design and construction of infrastructure, which the Company refers to as project delivery, and the operation of infrastructure assets, which the Company refers to as asset performance. The Company's software solutions engineering and geoprofessional applications are designed to enable information mobility for a more complete flow primarily desktop modeling and applications that support the breadth of information among applications, across distributed project teams, from offices to the field, engineering and throughout the infrastructure lifecycle. The Company believes its solutions extend the reach geoprofessional disciplines. Bentley Infrastructure Cloud, provided via cloud and scope of digital engineering models from the project delivery phase into the asset performance phase of the infrastructure lifecycle, which enables engineers to make infrastructure assets more intelligent and sustainable. Users of the Company's solutions include engineers and construction professionals who collaborate on hybrid environments, extends enterprise collaboration during project delivery, and owner-operators who maintain, adapt, helps manage engineering information during operations and optimize maintenance. Powering these products and solutions is iTwin Platform, the performance of Company's cloud-native technology platform to create, curate, and leverage infrastructure assets, digital twins.

Basis of Presentation and Consolidation —

The consolidated financial statements and accompanying notes have been prepared in United States ("U.S.") Dollars and in accordance with accounting principles generally accepted in the United States of America ("U.S. GAAP"). GAAP. The accompanying consolidated financial statements include the accounts of the Company and its wholly-owned subsidiaries. The Company is party to joint ventures, which are accounted for using the equity method. All intercompany accounts and transactions have been eliminated in consolidation.

Gains and losses resulting from foreign currency transactions denominated in currencies other than the functional currency are included in Other income (expense), net in the consolidated statements of operations. The assets and liabilities of foreign subsidiaries are translated from their respective functional currencies into U.S. dollars at the rates in

effect at the balance sheet date, and revenue and expense amounts are translated at average rates during the period. Foreign currency translation adjustments are recorded as a component of *Other comprehensive income (loss), net of taxes* in the consolidated statements of comprehensive income.

Reclassifications

Certain reclassifications of prior period amounts have been made to conform to the current period presentation. For the year ended December 31, 2022, payments related to the

Accounting Policies

The Company's interest rate swap were recognized in *Other income (expense), net* in the consolidated statements of operations and the corresponding prior period amounts, which were previously recognized in *Interest expense, net*, were reclassified to conform to the current period presentation. For the years ended December 31, 2021 and 2020, the amounts reclassified were not material, and *Income before income taxes* and *Net income* in the consolidated statements of operations did not change as a result of these reclassifications.

Use of Estimates — The preparation of consolidated financial statements and related disclosures are prepared in conformity with U.S. GAAP, requires management which require us to select accounting policies and make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues, and liabilities expenses, and the related disclosure of contingent assets and liabilities at the dates of the consolidated financial statements and the reported amounts of revenues and expenses during the reporting periods. Actual results could differ materially from these estimates.

Examples Information on other accounting policies and methods that we use in the preparation of significant estimates our consolidated financial statements are included, where applicable, in their respective footnotes that follow. Below is a discussion of accounting policies and assumptions made by management include revenue recognition, the fair value of acquired assets and liabilities, the fair value of stock consideration methods used in conjunction with business combinations, the fair value of deferred compensation plan liabilities, the fair value of derivative our consolidated financial instruments, the fair value of common stock (prior to the Company's initial public offering ("IPO")), operating lease assets and liabilities, useful lives for depreciation and amortization, impairment of goodwill and intangible assets, valuation allowances for tax assets, and accruals for uncertain tax positions, statements that are not presented within other footnotes.

Segment — Operating Reportable segments are defined as components of an enterprise about which separate financial information is evaluated regularly by the chief operating decision maker ("CODM") CODM to allocate resources and assess performance. The Company defines its CODM to be its chief executive officer. The chief executive officer reviews the financial information presented on a consolidated basis for purposes of making operating decisions, allocating resources, and evaluating the Company's financial performance. Accordingly, the Company has determined it operates and manages its business in a single reportable operating segment, the development and marketing of computer software and related services. The Company markets its products and services through the Company's offices in the U.S. and its wholly-owned branches and subsidiaries internationally.

Business Combinations — The Company allocates the purchase price for each acquisition to the net tangible and intangible assets acquired and liabilities assumed based on their estimated fair value at the respective acquisition date. Goodwill is measured as the excess of the purchase price over the value of net identifiable assets acquired. While best estimates and assumptions are used to accurately value assets acquired and liabilities assumed at the acquisition date, as well as contingent and non-contingent consideration, where applicable, the Company's estimates are inherently uncertain and subject to refinement. Any adjustments to estimated fair value are recorded to goodwill, provided that the Company is within the measurement period (up to one year from the acquisition date) and that the Company continues to collect information to determine estimated fair value. Subsequent to the measurement period or the Company's final determination of estimated fair value, whichever comes first, adjustments are recorded in the consolidated statements of operations.

On January 31, 2022, the Company completed the acquisition of Power Line Systems, a leader in software for the design of overhead electric power transmission lines and their structures, for \$695,968 in cash, net of cash acquired. On June 17, 2021, the Company completed the acquisition of Sequent Holdings Limited ("Sequent"), a leader in software for geological and geophysical modeling, geotechnical stability, and cloud services for geodata management and collaboration, for \$883,336 in cash, net of cash acquired, plus 3,141,342 shares of the Company's Class B Common Stock (see Note 4).

Revenue Recognition — The Company recognizes revenue upon the transfer of promised goods or services to customers in an amount that reflects the expected consideration received in exchange for those goods or services. The Company generates revenues from subscriptions, perpetual licenses, and services (see Note 3).

The Company recognizes an asset for the incremental costs of obtaining a contract with a customer if the Company expects the benefit of those costs to be longer than one year. The contract costs are amortized based on the economic life of the goods and services to which the contract costs relate. The Company has determined that costs under certain sales incentive programs meet the requirements to be capitalized. The Company applies a practical expedient to expense costs as incurred for costs to obtain a contract with a customer when the amortization period would have been one year or less. These costs include the Company's internal sales force compensation program and certain channel partner sales incentive programs for which the annual compensation is commensurate with annual sales activities.

Cost of Revenues — Cost of subscriptions and licenses includes salaries and other expenses primarily include headcount-related costs, including as well as depreciation of property and equipment and the amortization of capitalized software costs associated with servicing software subscriptions, the amortization of intangible assets associated with acquired software and technology, channel partner compensation for providing sales coverage to subscribers, users, as well as cloud-related costs incurred for servicing the Company's customers using cloud deployed hosted provisioned solutions and those using the Company's SELECT subscription offering, license administration platform. Cost of services includes salaries for internal and third-party personnel and expenses primarily include headcount-related overhead costs, including as well as depreciation of property and equipment and amortization of capitalized software costs, used for providing training, implementation, configuration, and customization services to customers.

Software Development Costs — The Company's software development costs, including costs to develop software products or the software component of products to be sold, leased, or marketed to external accounts, before technological feasibility is reached, are included in *Research and development* in the consolidated statements of operations. Research and development expenses, which are generally expensed as incurred, primarily consist of personnel and headcount-related costs of the Company's research and

development staff, including colleagues' salaries, incentives, and benefits, and costs of certain third-party contractors, as well as allocated overhead costs. In general, technological feasibility is reached shortly before the release of such products.

Under its Accelerated Commercial Development Program ("ACDP") (the Company's structured approach to an in-house business incubator function), the Company capitalizes certain development costs related to certain projects once technological feasibility is established. Technological feasibility is established when a detailed program design has been completed and documented, the Company has established that the necessary skills, hardware, and software technology are available to produce the product, and there are no unresolved high-risk development issues. Once the software is ready for its intended use, amortization is recorded over the software's estimated useful life (generally three years). For the years ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020, 2021, total costs capitalized under the ACDP were \$4,558, \$7,060, \$6,608, and \$7,809, \$6,608, respectively. Additionally, for the years ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020, 2021, total ACDP related amortization recorded in Cost of subscriptions and licenses in the consolidated statements of operations was \$7,711, \$6,626, and \$7,020, and \$4,699, respectively.

Stock-Based Compensation — The Company records all stock-based compensation as an expense evaluates the recoverability of capitalized ACDP costs whenever events or changes in circumstances indicate that the consolidated statements of operations measured at the grant date fair carrying value of the award and is recognized ratably over the requisite service period, which is generally the vesting period. The fair value of stock option awards is determined using the Black-Scholes option pricing model. For all other equity-based arrangements, the stock-based compensation expense is based on the share price at the grant date (see Note 15).

Deferred Compensation — Under the Company's unfunded amended and restated Bentley Systems, Incorporated Nonqualified Deferred Compensation Plan (the "DCP"), certain officers and key employees these assets may defer all or any part of their incentive compensation, and the Company may make discretionary awards on behalf of such participants. Elective participant deferrals and discretionary Company awards are received in the form of phantom shares of the Company's Class B Common Stock, which are valued for tax and accounting purposes in the same manner as actual shares of Class B Common Stock, and are recorded as stock-based compensation expense in the consolidated statements of operations (see Note 15).

In August 2021, the Company's board of directors approved an amendment to the DCP, which offered to certain active executives in the DCP a one-time, short-term election to reallocate a limited portion of their DCP holdings from phantom shares of the Company's Class B Common Stock into other phantom investment funds. The offer to reallocate was subject to a proration mechanism which adjusted the aggregate elections to a maximum of 1,500,000 phantom shares of the Company's Class B Common Stock. This resulted in a reduction of 1,500,000 shares in both the basic and diluted count of Company shares.

While DCP participants' investments in phantom shares remain equity classified, as they will not be settled in shares of Class B Common Stock upon eventual distribution, the amendment and elections resulted in a change to liability classification for the reallocated phantom investments, as they will be settled in cash upon eventual distribution. As a result, during recoverable. During the year ended December 31, 2021 December 31, 2023, the Company reclassified cumulative compensation cost recognized impairment charges of \$4,739 from Additional paid-in capital \$1,835 related to Accruals and other current liabilities or Deferred compensation plan liabilities in the consolidated balance sheet and recognized a compensation charge of \$90,721 to Deferred compensation plan expenses in the consolidated statement of operations to record the reallocated deferred compensation plan liabilities at their fair value of \$95,460. Subsequent to the one-time reallocation, these diversified deferred compensation plan liabilities are marked to market at the end of each reporting period, with changes in the liabilities certain ACDP projects, which were recorded as an amortization expense (income) to in Deferred compensation plan Cost of subscriptions and licenses in the consolidated statements of operations (see Note 12).operations. No impairment of capitalized ACDP costs occurred for the years ended December 31, 2022 or 2021.

Advertising Expense — The Company expenses advertising costs as incurred. Advertising expense of \$5,365, \$6,888, \$2,396, and \$1,726 \$2,396 is included in Selling and marketing in the consolidated statements of operations for the years ended December 31, 2022 December 31, 2023, 2022, and 2021, and 2020, respectively.

Derivative Arrangements — The Company records derivative instruments as an asset or liability measured at fair value and depending on the nature of the hedge, the corresponding changes in the fair value of these instruments are recorded in the consolidated statements of operations or comprehensive income. If the derivative is determined to be a hedge, changes in the fair value of the derivative are offset against the change in the fair value of the hedged assets or liabilities through the consolidated statements of operations or recognized in Other comprehensive income (loss), net of taxes until the hedged item is recognized in the consolidated statements of operations. The ineffective portion of a derivative's change in fair value is recognized in earnings. Also, changes in the entire fair value of a derivative that is not designated as a hedge are recognized in earnings.

On March 31, 2020, the Company entered into an interest rate swap with a notional amount of \$200,000 and a ten-year term to reduce the interest rate risk associated with the Company's credit facility (see Note 10). The interest rate swap is not designated as a hedging instrument for accounting purposes. The Company accounts for the interest rate swap as either an asset or a liability on the consolidated balance sheets and carries the derivative at fair value (see Note 17). Gain (loss) from the change in fair value and payments related to the interest rate swap are recognized in Other income (expense), net in the consolidated statements of operations (see Note 21). The bank counterparty to the derivative potentially exposes the Company to credit-related losses in the event of nonperformance. To mitigate that risk, the Company only contracts with counterparties who meet the Company's minimum requirements under its counterparty risk assessment process. The Company monitors counterparty risk on at least a quarterly basis and adjusts its exposure as necessary. The Company does not enter into derivative instrument transactions for trading or speculative purposes.

Foreign Currency Translation — Gains and losses resulting from foreign currency transactions denominated in currencies other than the functional currency are included in Other income (expense), net in the consolidated statements of operations. The assets and liabilities of foreign subsidiaries are translated from their respective functional currencies into U.S. Dollars at the rates in effect at the balance sheet date, and revenue and expense amounts are translated at average rates during the period. Foreign currency translation adjustments are recorded as a component of Other comprehensive income (loss), net of taxes in the consolidated statements of comprehensive income.

Income Taxes — The Company recognizes deferred income tax assets and liabilities for the expected future tax consequences of net operating loss carryforwards, credit carryforwards, and temporary differences between financial statement carrying amounts of assets and liabilities and their respective tax bases, using enacted tax rates in effect for the year in which the items are expected to reverse.

A valuation allowance is required when it is more likely than not that all or a portion of deferred tax assets will not be realized. The Company assesses the available positive and negative evidence to estimate whether the existing deferred tax assets will be realized.

The U.S. Tax Cuts and Jobs Act (the "JOBS Act") requires certain Global Intangible Low-Taxed Income ("GILTI") earned by a controlled foreign corporation ("CFC") to be included in the gross income of the CFC's U.S. shareholder. The Company has elected the "period cost method" and treats taxes due on future U.S. inclusions in taxable income related to GILTI as a current-period expense when incurred. The JOBS Act allows a U.S. corporation a deduction equal to a certain percentage of its foreign-derived intangible income ("FDII").

The Company and its subsidiaries are subject to income taxes in the U.S. (federal and state) and numerous foreign jurisdictions. Significant judgment is required in evaluating the Company's tax positions and determining the provision for income taxes. During the ordinary course of business, there are many transactions and calculations for which the ultimate tax determination is uncertain. The Company establishes reserves for tax-related uncertainties based on estimates of whether, and the extent to which, additional taxes will be due. These reserves are established when the Company believes that certain positions might be challenged despite its belief that the Company's tax return positions are fully supportable. The tax benefit recognized is based on the largest amount that is greater than 50 percent likely of being realized upon ultimate settlement. The Company adjusts these reserves in light of changing facts and circumstances, such as the outcome of tax audits. The *Provision for income taxes* in the consolidated statements of operations includes the impact of reserve provisions and changes to reserves that are considered appropriate. The Company records interest and/or penalties, where applicable, related to uncertain tax positions, as part of the *Provision for income taxes* in the consolidated statements of operations. The Company records the amount of uncertain taxes expected to be paid in the next 12 months as a current liability and records the remaining amount in *Other liabilities* in the consolidated balance sheets.

Net Income Per Share — Net income per share of Class A and Class B Common Stock amounts are computed using the two-class method required for participating securities, using the treasury stock method for awards under the Company's equity compensation plans and global employee stock purchase plan, and using the if-converted method for the convertible senior notes. In addition, the weighted average number of shares of the Company's Class A and Class B Common Stock is inclusive of undistributed shares held in the DCP as phantom shares of the Company's Class B Common Stock (see Note 22).

Fair Value Measurements — The Company categorizes its assets and liabilities measured at fair value into a three-level hierarchy, based on the priority of the inputs to the respective valuation technique. The fair value hierarchy gives the highest priority to quoted prices in active markets for identical assets or liabilities (Level 1) and the lowest priority to unobservable inputs (Level 3). An asset or liability's classification within the fair value hierarchy is based on the lowest level of significant input to its valuation. The Company's assessment of the significance of a particular input to the fair value measurement requires judgment and may affect the valuation of fair value assets and liabilities and their placement within the fair value hierarchy levels.

Cash and Cash Equivalents — The Company considers all highly liquid investments with a maturity of three months or less at the date of purchase to be cash equivalents. As of December 31, 2022 December 31, 2023 and 2021, 2022, all of the Company's cash and cash equivalents consisted of money market funds and cash held in checking accounts maintained at various financial institutions. Cash equivalents are recorded at cost, which approximates fair value.

Accounts Receivable and Allowance for Doubtful Accounts — Accounts receivable primarily represent receivables from customers for products and services invoiced by the Company for which payment is outstanding and also unbilled revenues (see Note 3). Receivables are recorded at the invoiced amount and do not bear interest.

The Company establishes an allowance for doubtful accounts for expected losses during the accounts receivable collection process. The allowance for doubtful accounts is presented separately in the consolidated balance sheets and reduces the accounts receivable balance to the net realizable value of the outstanding accounts receivables. The development of the allowance for doubtful accounts is based on an expected loss model which considers historical write-off and recovery experience, aging trends affecting specific accounts, and general operational factors affecting all accounts. Account balances are charged off against the allowance after all means of collection have been exhausted and the potential for recovery is considered remote.

The Company considers current economic trends and takes into account reasonable and supportable forecasts of future conditions when evaluating the adequacy of the allowance for doubtful accounts. If circumstances relating to specific customers change or unanticipated unexpected changes occur in the general business environment, the Company's estimate of the recoverability of receivables could be further adjusted.

Activity related to the Company's allowance for doubtful accounts was as follows:

		Year Ended December 31,			
		2022	2021		
Year Ended December 31,					
		31,		Year Ended December 31,	
		2023	2023	2022	
Balance, beginning of year	Balance, beginning of year	\$6,541	\$5,759		
Bad debt allowance		5,549	1,203		
Write-offs		(2,317)	(700)		

Additions to reserve	
Write-offs, net of recoveries	
Foreign currency translation adjustments	Foreign currency translation adjustments <u>(470)</u> <u>279</u>
Balance, end of year	Balance, end of year <u>\$9,303</u> <u>\$6,541</u>

Concentration of Credit Risk — Financial instruments that potentially subject the Company to concentration of credit risk consist primarily of its cash and cash equivalents, and receivables. To reduce credit risk, the Company performs ongoing credit evaluations of its customers and limits the amount of credit extended when deemed necessary. Generally, the Company requires no collateral from its customers. The Company maintains an allowance for potential credit losses, but historically has not experienced any significant losses related to individual customers or groups of customers in any particular industry or geographic region. No single customer accounted for more than 2.0% of the Company's total revenues for the **year** years ended **December 31, 2022, December 31, 2023 and 2022**, or more than 2.5% of the Company's total revenues for the **years** year ended **2021 or 2020, 2021**.

The Company's cash and cash equivalents are deposited with financial institutions and invested in money market funds that the Company believes are of high credit quality.

Property and Equipment — Property and equipment are recorded at cost less accumulated depreciation. Depreciation is calculated using the straight-line method over the estimated useful lives of the assets, which range from three to 25 years. Leasehold improvements are depreciated over the shorter of the estimated useful life of the leasehold improvements or the lease term. Land is not depreciated. Depreciation for equipment commences once it is placed in service and depreciation for buildings and leasehold improvements commences once they are ready for their intended use. Estimated useful lives of property and equipment are as follows:

	Useful Life
Building and improvements	25 years
Computer equipment and software	3 years
Furniture, fixtures, and equipment	5 years
Aircraft	6 years
Automobiles	3 years

Cost of maintenance and repairs is charged to expense as incurred. Upon retirement or other disposition, the cost of the asset and the related accumulated depreciation are removed from the accounts and any resulting gain or loss is reflected in *Other income (expense), net* in the consolidated statements of operations.

Leases — The Company determines if an arrangement is a lease at inception. Operating leases are included in *Operating lease right-of-use assets*, *Operating lease liabilities*, and *Long-term operating lease liabilities* in the consolidated balance sheets. Operating lease right-of-use assets represent the Company's right to use an underlying asset for the lease term and operating lease liabilities represent the Company's obligation to make lease payments arising from the lease. Operating lease right-of-use assets and operating lease liabilities are recognized at the commencement date based on the present value of lease payments over the lease term. The Company uses its incremental borrowing rate, if the Company's leases do not provide an implicit rate, based on the information available at the commencement date in determining the present value of lease payments. The incremental borrowing rate is determined based on the Company's estimated credit rating, the term of the lease, economic environment where the asset resides, and full collateralization. The operating lease right-of-use assets also include any lease payments made and are reduced by any lease incentives. Options to extend or terminate the lease are considered in determining the lease term when it is reasonably certain that the option will be exercised. Lease expense for lease payments is recognized on a straight-line basis over the lease term. The Company's operating leases are primarily for office facilities, office equipment, and automobiles. The Company's finance lease is included in *Property and equipment, net*, *Accruals and other current liabilities*, and *Other liabilities* in the consolidated balance sheets.

For contracts with lease and non-lease components, the Company has elected not to allocate the contract consideration, and account for the lease and non-lease components as a single lease component. Payments under the Company's lease arrangements are primarily fixed, however, certain lease agreements contain variable payments, which are expensed as incurred and not included in the operating lease assets and liabilities. Variable lease cost may include common area maintenance, property taxes, utilities, and fluctuations in rent due to a change in an index or rate. The Company has elected not to recognize a right-of-use asset or lease liability for short-term leases (leases with a term of twelve months or less). Short-term leases are recognized in the consolidated statements of operations on a straight-line basis over the lease term.

Goodwill and Other Intangible Assets — Intangible assets arise from acquisitions and principally consist of goodwill, trademarks, customer relationships, in-process research and development, and acquired software and technology. Intangible assets, other than goodwill and in-process research and development, are amortized on a straight-line basis over their estimated useful lives, which range from three to ten years.

Goodwill consists of the excess of cost over the fair value of net assets acquired in business combinations. Goodwill is not amortized, but instead is tested annually for impairment on October 1, or more frequently if events occur or circumstances change that would more likely than not reduce its fair value below its carrying amount. The Company allocates goodwill to reporting units on a relative fair value basis.

In testing for goodwill impairment, the Company may first qualitatively assess whether it is more likely than not (a likelihood of more than 50 percent) that a goodwill impairment exists. If it is determined that a quantitative assessment is required, the Company will recognize goodwill impairment as the difference between the carrying amount of the reporting

unit and its fair value, but not to exceed the carrying amount of goodwill within the reporting unit. There was no impairment of goodwill as a result of the Company's annual impairment assessments conducted for the years ended December 31, 2022, 2021, and 2020.

Long-Lived Assets — The Company evaluates the recoverability of long-lived assets, such as property and equipment, operating lease right-of-use assets, and amortizable intangible assets, in accordance with authoritative guidance on accounting for the impairment or disposal of long-lived assets, which includes evaluating long-lived assets for impairment whenever events or changes in circumstances indicate that the carrying value of these assets may not be recoverable. If circumstances require a long-lived asset to be tested for possible impairment, the Company first compares the undiscounted cash flows expected to be generated by that asset to its carrying value. If the carrying value of the long-lived asset is not recoverable on an undiscounted cash flow basis, an impairment is recognized to the extent that the carrying value exceeds its fair value. No impairment of long-lived assets occurred for the years ended December 31, 2022, 2021, and 2020.

Investments — The Company applies the cost method of accounting for its investment in which it does not have the ability to exercise significant influence over operating and financial policies. Under the cost method, the Company records the investment based on original cost less impairments, if any, plus or minus changes resulting from observable price changes in orderly transactions for the identical or a similar investment of the same investee. The Company's share of income or loss of such companies is not included in the Company's consolidated statements of operations. The Company applies the equity method of accounting for its investment in which it does have the ability to exercise significant influence over operating and financial policies. Under the equity method, the Company recognizes its initial investment at cost and updates the carrying value of its investment by its proportional share of income or losses from the investment. In addition, the Company decreases the carrying value by any dividends received from the investee. The Company does not otherwise adjust the carrying value to reflect changes to the fair market value of the investment. The Company's equity method investments in joint ventures are considered related parties. For the years ended December 31, 2022 and 2021, transactions between the Company and its joint ventures were not material to the Company's consolidated financial statements. The Company tests its investments for impairment whenever circumstances indicate that the carrying value of the investment may not be recoverable. No impairment of investments occurred for the years ended December 31, 2022, 2021, and 2020.

Guarantees — The Company's software license agreements typically provide for indemnification of customers for intellectual property infringement claims. The Company also warrants to customers, when requested, that its software products operate substantially in accordance with standard specifications for a limited period of time. The Company has not incurred significant obligations under customer indemnification or warranty provisions historically and does not expect to incur significant obligations in the future. Accordingly, the Company does not maintain accruals for potential customer indemnification or warranty-related obligations.

Convertible Senior Notes — On January 26, 2021, the Company completed a private offering of \$690,000 of 0.125% convertible senior notes due 2026 (the "2026 Notes"). The Company incurred \$18,055 of expenses in connection with the 2026 Notes offering consisting of the payment of initial purchasers' discounts and commissions, professional fees, and other expenses ("transaction costs"). In connection with the pricing of the 2026 Notes, the Company entered into capped call options with certain of the initial purchasers or their respective affiliates and certain other financial institutions. The capped call options are expected to reduce potential dilution to the Company's Class B Common Stock upon any conversion of 2026 Notes and/or offset any cash payments the Company is required to make in excess of the principal amount of converted notes, as the case may be, with such reduction and/or offset subject to a cap. The Company paid premiums of \$25,530 in connection with the capped call options (see Note 10).

On June 28, 2021, the Company completed a private offering of \$575,000 of 0.375% convertible senior notes due 2027 (the "2027 Notes"). The Company incurred \$15,065 of expenses in connection with the 2027 Notes offering consisting of transaction costs. In connection with the pricing of the 2027 Notes, the Company entered into capped call options with certain of the initial purchasers or their respective affiliates and certain other financial institutions. The capped call options are expected to reduce potential dilution to the Company's Class B Common Stock upon any conversion of 2027 Notes and/or offset any cash payments the Company is required to make in excess of the principal amount of converted notes, as the case may be, with such reduction and/or offset subject to a cap. The Company paid premiums of \$25,875 in connection with the capped call options (see Note 10).

Initial Public Offering — On September 25, 2020, the Company completed its IPO. The selling stockholders sold 12,360,991 shares of Class B Common Stock at a public offering price of \$22.00 per share. The Company did not sell any shares in the IPO and did not receive any of the proceeds from the sale of the Class B Common Stock sold by the selling stockholders (see Notes 13 and 15). For the year ended December 31, 2020, the Company recorded \$26,130 in Expenses associated with initial public offering in the consolidated statement of operations. These expenses included certain non-recurring costs relating to the Company's IPO, consisting of the payment of underwriting discounts and commissions applicable to the sale of shares by the selling stockholders, professional fees, and other expenses.

Follow-On Public Offering — On November 17, 2020, the Company completed its follow-on public offering of 11,500,000 shares of Class B Common Stock at a public offering price of \$32.00 per share (the "Follow-On Offering"). The Company sold 9,603,965 shares of Class B Common Stock (inclusive of 1,500,000 shares sold upon the exercise by the underwriters of their option to purchase additional shares of the Company's Class B Common Stock). The selling stockholders sold 1,896,035 shares of Class B Common Stock. The Company received net proceeds of \$294,429 after deducting expenses of \$12,898. The Company did not receive any of the proceeds from the sale of the Class B Common Stock sold by the selling stockholders. Expenses associated with the Follow-On Offering included certain non-recurring costs, consisting of the payment of underwriting discounts and commissions applicable to the sale of shares by the Company, professional fees, and other expenses. The Company agreed to pay certain expenses in connection with the Follow-On Offering on behalf of the selling stockholders and made an accounting policy election to offset these expenses against the Follow-On Offering proceeds (see Note 13).

Special Dividend — On August 28, 2020, the Company's board of directors declared a special dividend of \$1.50 per share of the Company's common stock (\$392,489 in the aggregate) (the "Special Dividend"), payable to all stockholders of record as of August 31, 2020, including dividends which accrue on certain unvested restricted stock and restricted stock units ("RSUs"). The Company used its bank credit facility to pay the Special Dividend (see Note 10). In connection with the Special Dividend declaration, an in kind adjustment was made to phantom shares issuable pursuant to the Company's nonqualified deferred compensation plan (see Note 12) and the exercise price of all outstanding stock options at that time were reduced by \$1.50, but not lower than \$0.01 (see Note 15).

Note 2: Recent Accounting Pronouncements

In March 2020, December 2023, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No. 2023-09, *Income Taxes (Topic 740): Improvements to Income Tax Disclosures* ("ASU 2023-09"), which expands disclosures in an entity's income tax rate reconciliation table and regarding cash taxes paid both in the U.S. and foreign jurisdictions. ASU 2023-09 is effective for the Company for the annual reporting period beginning after December 15, 2024. Early adoption is permitted. The Company is currently evaluating the impact of the adoption of ASU 2023-09 on its consolidated financial statements and related disclosures.

In November 2023, the FASB issued ASU No. 2023-07, *Segment Reporting (Topic 280): Improvements to Reportable Segment Disclosures* ("ASU 2023-07"), which expands disclosures about a public entity's reportable segments and requires more enhanced information about a reportable segment's expenses, interim segment profit or loss, and how the Company's CODM uses reported segment profit or loss information in assessing segment performance and allocating resources. ASU 2023-07 is effective for the Company for the annual reporting period beginning after December 15, 2023, and interim periods beginning after December 15, 2024. Early adoption is permitted, including adoption in an interim period. The Company is currently evaluating the impact of the adoption of ASU 2023-07 on its consolidated financial statements and related disclosures.

Recently Adopted Accounting Guidance

In March 2020, the FASB issued ASU No. 2020-04, *Reference Rate Reform (Topic 848): Facilitation of the Effects of Reference Rate Reform on Financial Reporting* ("ASU 2020-04"), which provides optional expedients and exceptions for applying U.S. GAAP to contracts, hedging relationships, and other transactions affected by reference rate reform if certain criteria are met. ASU 2020-04 applies only to contracts, hedging relationships, and other transactions that reference the London Interbank Offered Rate ("LIBOR") or another reference rate expected to be discontinued because of reference rate reform between March 12, 2020 and December 31, 2022. In December 2022, the FASB issued ASU No. 2022-06, *Reference Rate Reform (Topic 848): Deferral of the Sunset Date of Topic 848* ("ASU 2022-06"), which provides optional guidance to ease the potential burden in accounting for (or recognizing the effects of) reference rate reform on financial reporting by extending the sunset date of Topic 848 to December 31, 2024. The expedients and exceptions provided by these ASUs do not apply to contract modifications made and hedging relationships entered into or evaluated after December 31, 2024, except for hedging relationships existing as of December 31, 2024, that an entity has elected certain optional expedients for and that are retained through the end of the hedging relationship. The Company had no transactions that were impacted by adopted these ASUs during the year ended December 31, 2022, second quarter of 2023 (see Note 10) and the adoption did not have a material impact on the Company's consolidated financial statements.

Note 3: Revenue from Contracts with Customers

Disaggregation of Revenues

The Company's revenues consist of the following:

	Year Ended December 31,		
	2023	2022	2021
Subscriptions:			
Enterprise subscriptions (1)	\$ 433,321	\$ 345,678	\$ 290,097
SELECT subscriptions	258,288	264,308	269,283
Term license subscriptions	388,698	350,234	253,427
Subscriptions	1,080,307	960,220	812,807
Perpetual licenses	46,038	43,377	53,080
Subscriptions and licenses	1,126,345	1,003,597	865,887
Services:			
Recurring	16,370	17,804	21,343
Other	85,698	77,681	77,816
Services	102,068	95,485	99,159
Total revenues	\$ 1,228,413	\$ 1,099,082	\$ 965,046

(1) Enterprise subscriptions includes revenue attributable to E365 subscriptions of \$411,025, \$306,901, and \$223,293 for the years ended December 31, 2023, 2022, and 2021, respectively.

The Company recognizes perpetual licenses and the term license component of subscriptions as revenue when either the licenses are delivered or at the start of the subscription term. For the years ended December 31, 2023, 2022, and 2021, the Company recognized \$592,737, \$513,736, and \$412,375 of license related revenues, respectively, of which \$546,699, \$470,359, and \$359,295, respectively, were attributable to the term license component of the Company's subscription based commercial offerings recorded in *Subscriptions* in the consolidated statements of operations.

The Company derived 8% of its total revenues through channel partners for the years ended December 31, 2023, 2022, and 2021.

Revenue from external customers is attributed to individual countries based upon the location of the customer. Revenues by geographic region are as follows:

	Year Ended December 31,		
	2023	2022	2021

Americas (1)	\$ 650,926	\$ 584,794	\$ 483,087
EMEA	353,550	312,804	300,123
APAC	223,937	201,484	181,836
Total revenues	<u>\$ 1,228,413</u>	<u>\$ 1,099,082</u>	<u>\$ 965,046</u>

(1) Americas includes the U.S., Canada, and Latin America, including the Caribbean. Revenue attributable to the U.S. totaled \$511,828, \$459,511, and \$393,865 for the years ended December 31, 2023, 2022, and 2021, respectively.

Nature of Products and Services

The Company recognizes revenue upon the transfer of promised goods or services to customers in an amount that reflects the expected consideration received in exchange for those goods or services. The Company generates revenues from subscriptions, perpetual licenses, and services.

The Company recognizes an asset for the incremental costs of obtaining a contract with a customer if the Company expects the benefit of those costs to be longer than one year. The contract costs are amortized based on the economic life of the goods and services to which the contract costs relate. The Company has determined that costs under certain sales incentive programs meet the requirements to be capitalized. The Company applies a practical expedient to expense costs as incurred for costs to obtain a contract with a customer when the amortization period would have been one year or less. These costs include the Company's internal sales force compensation program and certain channel partner sales incentive programs for which the annual compensation is commensurate with annual sales activities.

Subscriptions

Enterprise Subscriptions

Enterprise subscriptions — The Company provides enterprise subscription offerings, which provide its enterprise accounts with complete and unlimited global access to the Company's comprehensive portfolio of solutions. Enterprise 365 ("E365") E365 subscriptions require a CSS as described below and are charged to accounts primarily based upon daily usage. The daily usage fee includes a term license component, SELECT maintenance and support, hosting, and Success Blueprints, which are designed to achieve business outcomes through more efficient and effective use of the Company's software. E365 revenues are recognized based upon usage incurred by the account. Usage is primarily defined as distinct user access on a daily basis. E365 subscriptions can contain quarterly usage floors or collars. The term of E365 subscriptions aligns with calendar quarters and revenue is recognized based on actual usage. Alternatively, Enterprise License Subscriptions enterprise license subscriptions ("ELS") provide access for a prepaid fee, which is based on the

account's usage of software in the preceding year, to effectively create a fee-certain consumption-based arrangement. ELS contain a term license component, SELECT maintenance and support, and performance consulting days. The SELECT maintenance and support benefits under ELS do not include a portfolio balancing performance obligation. Revenue is allocated to the various performance obligations based on their respective standalone selling price ("SSP"). SSP. Revenue allocated to the term license component is recognized upon delivery at the start of the subscription term while revenues for the SELECT maintenance and support and the performance consulting days are recognized as delivered over the subscription term. Billings in advance are recorded as *Deferred revenues* in the consolidated balance sheets.

SELECT subscriptions — Subscriptions

The Company provides prepaid annual recurring subscriptions that accounts (which are based on distinct contractual and billing relationships with the Company, where affiliated entities of a single parent company may each have an independent account with the Company) can elect to add to a new or previously purchased perpetual license. SELECT provides accounts with benefits, including upgrades, comprehensive technical support, pooled licensing benefits, annual portfolio balancing exchange rights, learning benefits, certain Azure-based cloud collaboration services, mobility advantages, and access to other available benefits. SELECT subscriptions revenues are recognized as distinct performance obligations are satisfied. The performance obligations within the SELECT offering, outside of the portfolio balancing exchange right, are concurrently delivered and have the same pattern of recognition. These performance obligations are accounted for ratably over the term as a single performance obligation.

Term License Subscriptions

Term license subscriptions — The Company provides annual, quarterly, and monthly term licenses for its software products. Term license subscriptions contain a term license component and SELECT maintenance and support. Revenue is allocated to the various performance obligations based on their SSP. Annual term licenses ("ATL") are generally prepaid annually for named user access to specific products and include the Company's Virtuoso subscriptions sold via the Company's Virtuosity eStore for practitioner licenses. Virtuoso subscriptions are bundles with customizable training and expert consultation administered through "keys" or credits. Quarterly term license ("QTL") subscriptions allow accounts to pay quarterly in arrears for license usage that is beyond their prepaid subscriptions. Monthly term license ("MTL") subscriptions are identical to QTL subscriptions, except for the term of the license, and the manner in which they are monetized. MTL subscriptions require a Cloud Services Subscription ("CSS"), CSS, which is described below. For ATL, revenue allocated to the term license component is recognized upon delivery at the start of the subscription term while revenue for the SELECT maintenance and support is recognized as delivered over the subscription term. For Virtuoso keys, revenue is recognized as services are delivered. Billings in advance are recorded as *Deferred revenues* in the consolidated balance sheets. For usage-based QTL and MTL subscriptions, revenues are recognized based upon usage incurred by the account. Usage is defined as peak usage over the respective terms. The terms of QTL and MTL subscriptions align with calendar quarters and calendar months, respectively, and revenue is recognized based on actual usage.

Visas are quarterly or annual term licenses enabling users to access specific project or enterprise information and entitles users to certain functionality of the Company's ProjectWise and AssetWise systems. The Company's standard offerings are usage based with monetization through the Company's CSS program as described below.

CSS is a program designed to streamline the procurement, administration, and payment process. The program requires an estimation of annual usage for CSS eligible offerings and a deposit of funds in advance. Actual consumption is monitored and invoiced against the deposit on a calendar quarter basis. CSS balances not utilized for eligible products or services may roll over to future periods or are refundable. Paid and unconsumed CSS balances are recorded in *Accruals and other current liabilities* in the consolidated balance sheets. Software and services consumed under CSS are recognized pursuant to the applicable revenue recognition guidance for the respective software or service and classified as subscriptions or services based on their respective nature.

Perpetual licenses

Perpetual licenses may be sold with or without attaching a SELECT subscription. Historically, attachment and retention of the SELECT subscription has been high given the benefits of the SELECT subscription discussed above. Perpetual licenses revenues are recognized upon delivery of the license to the user.

Services

The Company provides professional services, including training, implementation, configuration, customization, and strategic consulting services. The Company performs projects on both a time and materials and a fixed fee basis. Certain of the Company's fixed-fee arrangements, including its Success Services offerings, are structured as subscription-like, packaged offerings that are annually recurring in nature. Success Services are standard service offerings that provide a level of dedicated professional services above the standard technical support offered to all accounts as part of their SELECT or enterprise agreement. Revenues are recognized as services are performed.

The Company primarily utilizes its direct internal sales force and also has arrangements through independent channel partners to promote and sell **Bentley** products and subscriptions to end-users. Channel partners are authorized to promote the sale of an authorized set of **Bentley** products and subscriptions within an authorized geography under a Channel Partner Agreement.

Significant Judgments and Estimates

The Company's contracts with customers may include promises to transfer licenses (perpetual or term-based), maintenance, and services to a user. Judgment is required to determine if the promises are separate performance obligations, and if so, the allocation of the transaction price to each performance obligation. When an arrangement includes multiple performance obligations which are concurrently delivered and have the same pattern of transfer to the customer, the Company accounts for those performance obligations as a single performance obligation. For contracts with more than one performance obligation, the transaction price is allocated among the performance obligations in an amount that depicts the relative SSP of each obligation. Judgment is required to determine the SSP for each distinct performance obligation. In instances where SSP is not directly observable, such as when the Company does not sell the product or service separately, the Company determines the SSP using information that may include market conditions and other observable inputs. The Company uses a range of amounts to estimate SSP when it sells each of the products and services separately and needs to determine whether there is a discount that should be allocated based on the relative SSP of the various products and services.

The Company's SELECT agreement provides users with perpetual licenses a right to exchange software for other eligible perpetual licenses on an annual basis upon renewal. The Company refers to this option as portfolio balancing and has concluded that the portfolio balancing feature represents a material right resulting in the deferral of the associated revenue. Judgment is required to estimate the percentage of users who may elect to portfolio balance and considers inputs such as historical user elections. This feature is available once per term and must be exercised prior to the respective renewal term. The Company recognizes the associated revenue upon election or when the portfolio balancing right expires. This right is included in the initial and subsequent renewal terms and the Company reestablishes the revenue deferral for the material right upon the beginning of the renewal term. **As of December 31, 2022**

Unbilled Revenues

Unbilled revenues represent revenues that have not yet been billed to customers due to timing differences in usage and **2021**, the Company has deferred \$17,338 billing cycles, and \$18,020, respectively, related to portfolio balancing exchange rights which are included in **Deferred revenues** **Accounts receivable** in the consolidated balance sheets. As of December 31, 2023 and 2022, unbilled revenues were \$129,494 and \$113,217, respectively.

Contract Assets and Contract Liabilities

	December 31,	
	2022	2021
Contract assets	\$ 575	\$ 336
Deferred revenues	243,073	232,593
Balances		

As of **December 31, 2022** **December 31, 2023** and **2021**, the Company's contract assets relate to performance obligations completed in advance of the right to invoice and are included in *Prepaid and other current assets* in the consolidated balance sheets. Contract assets were not **impaired** material as of **December 31, 2022** and **2021**, **December 31, 2023** or **2022**.

Deferred revenues consist of billings made or payments received in advance of revenue recognition from subscriptions and services. The timing of revenue recognition may differ from the timing of billings to users. As of December 31, 2023 and 2022, total deferred revenues on the consolidated balance sheets were \$269,647 and \$243,073, respectively.

For the year ended December 31, 2023, \$213,021 of revenues that were included in the December 31, 2022 deferred revenues balance were recognized. There were additional deferrals of \$237,193, which were primarily related to new billings and acquisitions. For the year ended December 31, 2022, \$204,279 of revenues that were included in the

December 31, 2021 deferred revenues balance were recognized. There were additional deferrals of \$221,126, which were primarily related to new billings and acquisitions (see Note 4). For acquisitions.

As of December 31, 2023 and 2022, the year ended December 31, 2021, \$183,997 of revenues that were Company has deferred \$18,269 and \$17,338, respectively, related to portfolio balancing exchange rights which is included in **Deferred revenues** in the December 31, 2020 deferred revenues consolidated balance were recognized. There were additional deferrals of \$215,947, which were primarily related to new billings and acquisitions (see Note 4). sheets.

Remaining Performance Obligations

The Company's contracts with customers include amounts allocated to performance obligations that will be satisfied at a later date. As of December 31, 2022 December 31, 2023, amounts allocated to these remaining performance obligations are \$243,073, \$269,647, of which the Company expects to recognize approximately 93% 94% over the next 12 months with the remaining amount thereafter.

Disaggregation of Revenues Guarantees

The Company's revenues consist software license agreements typically provide for indemnification of the following:

	Year Ended December 31,		
	2022	2021	2020
Subscriptions:			
Enterprise subscriptions (1)	\$ 345,678	\$ 290,097	\$ 221,524
SELECT subscriptions	264,308	269,283	270,749
Term license subscriptions	350,234	253,427	187,000
Subscriptions	960,220	812,807	679,273
Perpetual licenses	43,377	53,080	57,382
Subscriptions and licenses	1,003,597	865,887	736,655
Services:			
Recurring	17,804	21,343	17,389
Other	77,681	77,816	47,500
Services	95,485	99,159	64,889
Total revenues	\$ 1,099,082	\$ 965,046	\$ 801,544

(1) Enterprise subscriptions includes revenue attributable to E365 subscriptions of \$306,901, \$223,293, and \$110,979 customers for the years ended December 31, 2022, 2021, and 2020, respectively.

intellectual property infringement claims. The Company recognizes perpetual licenses also warrants to customers, when requested, that its software products operate substantially in accordance with standard specifications for a limited period of time. The Company has not incurred significant obligations under customer indemnification or warranty provisions historically and does not expect to incur significant obligations in the term license component of subscriptions as revenue when either the licenses are delivered or at the start of the subscription term. For the years ended December 31, 2022, 2021, and 2020, future. Accordingly, the Company recognized \$513,736, \$412,375, and \$338,792 of license does not maintain accruals for potential customer indemnification or warranty-related revenues, respectively, of which \$470,359, \$359,295, and \$281,410, respectively, were attributable to the term license component of the Company's subscription based commercial offerings recorded in *Subscriptions* in the consolidated statements of operations.

The Company derived 8% of its total revenues through channel partners for the years ended December 31, 2022, 2021, and 2020.

Revenue from external customers is attributed to individual countries based upon the location of the customer. Revenues by geographic region are as follows:

	Year Ended December 31,		
	2022	2021	2020
Americas (1)			
	\$ 584,794	\$ 483,087	\$ 395,746
Europe, the Middle East, and Africa ("EMEA")	312,804	300,123	254,036
Asia-Pacific ("APAC")	201,484	181,836	151,762
Total revenues	\$ 1,099,082	\$ 965,046	\$ 801,544

(1) Americas includes the U.S., Canada, and Latin America (including the Caribbean). Revenue attributable to the U.S. totaled \$459,511, \$393,865, and \$348,222 for the years ended December 31, 2022, 2021, and 2020, respectively. obligations.

Note 4: Acquisitions

For The aggregate details of the years Company's acquisition activity are as follows:

	Acquisitions Completed During		
	Year Ended December 31,		
	2023	2022	2021
Number of acquisitions	3	6	13
Cash paid at closing ⁽¹⁾	\$ 26,287	\$ 763,228	\$ 1,072,820
Cash acquired	(264)	(20,221)	(37,837)
Net cash paid	\$ 26,023	\$ 743,007	\$ 1,034,983

(1) Of the cash paid at closing for the year ended December 31, 2022, December 31, 2023, 2021, \$1,000 was deposited into an escrow account to secure any potential indemnification and other obligations of the Company completed 6, 13, and 6 acquisitions, respectively, for an aggregate purchase price of \$765,098, \$1,269,844, and \$102,094, respectively, seller.

On January 31, 2022, the Company completed the acquisition of Power Line Systems, PLS, a leader in software for the design of overhead electric power transmission lines and their structures, for \$695,968 in cash, net of cash acquired. On June 17, 2021, the Company completed the acquisition of Sequent, a leader in software for geological and geophysical modeling, geotechnical stability, and cloud services for geodata management and collaboration, for \$883,336 in cash, net of cash acquired, plus 3,141,342 shares of the Company's Class B Common Stock. common stock. The operating results of the acquired businesses, except for Sequent, were not material, individually or in the aggregate, to the Company's consolidated statements of operations.

The aggregate details of the Company's acquisition activity are as follows:

	Acquisitions Completed in		
	Year Ended December 31,		
	2022	2021	2020
Number of acquisitions	6	13	6
Cash paid at closing ⁽¹⁾	\$ 763,228	\$ 1,072,820	\$ 98,298
Cash acquired	(20,221)	(37,837)	(5,266)
Net cash paid	\$ 743,007	\$ 1,034,983	\$ 93,032

(1) Of the cash paid at closing for the years ended December 31, 2022, 2021, and 2020, \$3,000, \$8,701, and \$3,413, respectively, was deposited into an escrow account to secure any potential indemnification and other obligations of the seller.

The fair value of the contingent consideration from acquisitions is included in the consolidated balance sheets as follows:

	December 31,		December 31,	
	2023	2023	2022	2022
Accruals and other current liabilities				
Accruals and other current liabilities	\$1,196	\$5,382		
Other liabilities	—	1,231		
Contingent consideration from acquisitions	\$1,196	\$6,613		
Contingent consideration from acquisitions				
Contingent consideration from acquisitions				

The fair value of non-contingent consideration from acquisitions is included in the consolidated balance sheets as follows:

	December 31,		December 31,	
	2022	2021	2022	2021
December 31,				

	2023	2023	2022
Accruals and other current liabilities	Accruals and other current liabilities	\$2,434	\$ 4,751
Other liabilities	Other liabilities	2,977	6,177
Non-contingent consideration from acquisitions	Non-contingent consideration from acquisitions	\$5,411	\$10,928

The operating results of the acquired businesses are included in the Company's consolidated financial statements from the closing date of each respective acquisition. The purchase price for each acquisition has been allocated to the net tangible and intangible assets and liabilities based on their estimated fair values at the respective acquisition date.

The Company is in the process of finalizing the purchase accounting for **three** **two** acquisitions completed during the year ended **December 31, 2022** **December 31, 2023**. Identifiable assets acquired and liabilities assumed were provisionally recorded at their estimated fair values on the respective acquisition date. The initial accounting for these business combinations is not complete because the evaluation necessary to assess the fair values of certain net assets acquired is still in process. The provisional amounts are subject to revision until the evaluations are completed to the extent that additional information is obtained about the facts and circumstances that existed as of the acquisition date. The allocation of the purchase price may be modified from the date of the acquisition as more information is obtained about the fair values of assets acquired and liabilities assumed, however, such measurement period cannot exceed one year.

Acquisition costs are expensed as incurred and are recorded in *General and administrative* in the consolidated statements of operations. For the years ended **December 31, 2022** **December 31, 2023**, **2021**, and **2020**, the Company's acquisition expenses were **\$5,879**, **\$11,758**, **\$20,471**, and **\$2,227**, **\$20,471**, respectively, which include costs related to legal, accounting, valuation, insurance, *general administrative*, and other consulting and *transaction* fees. For the year ended December 31, 2022, \$9,804 of the Company's acquisition expenses related to the acquisition of **Power Line Systems**, **PLS**. For the year ended December 31, 2021, \$16,557 and \$1,644 of the Company's acquisition expenses related to the acquisition of **Sequent** and **Power Line Systems**, **PLS**, respectively.

The following summarizes the fair values of the assets acquired and liabilities assumed, as well as the weighted average useful lives assigned to acquired intangible assets at the respective date of each acquisition (including contingent consideration):

Acquisitions Completed in					
Year Ended December 31,					
2022		2021			
		Acquisitions Completed During			
		Acquisitions Completed During			
		Acquisitions Completed During			
		Year Ended December 31,			
		Year Ended December 31,			
		Year Ended December 31,			
2023					
2023					
2023					
Consideration:					
Consideration:					
Consideration:	Consideration:				
Cash paid at closing	Cash paid at closing	\$ 763,228	\$ 1,072,820		
Cash paid at closing			\$ 98,298		
Cash paid at closing					
Shares issued at closing ⁽¹⁾⁽²⁾					
Shares issued at closing ⁽¹⁾⁽²⁾					
Shares issued at closing ⁽¹⁾⁽²⁾	Shares issued at closing ⁽¹⁾⁽²⁾	—	182,390		
Contingent consideration	Contingent consideration	1,390	4,544		
Contingent consideration			2,380		
Contingent consideration					

Deferred, non-contingent consideration, net					
Deferred, non-contingent consideration, net					
Deferred, non-contingent consideration, net	Deferred, non-contingent consideration, net	749	10,090	1,416	
Other	Other	(269)	—	—	
Other					
Other					
Total consideration					
Total consideration	Total consideration	\$ 765,098	\$ 1,269,844	\$ 102,094	
Assets acquired and liabilities assumed:	Assets acquired and liabilities assumed:				
Assets acquired and liabilities assumed:					
Assets acquired and liabilities assumed:					
Cash					
Cash	Cash	\$ 20,221	\$ 37,837	\$ 5,266	
Accounts receivable and other current assets	Accounts receivable and other current assets				
Accounts receivable and other current assets					
Operating lease right-of-use assets					
Operating lease right-of-use assets					
Operating lease right-of-use assets	Operating lease right-of-use assets	1,237	12,095	2,529	
Property and equipment	Property and equipment				
Property and equipment		1,316	4,383	499	
Property and equipment					
Property and equipment					
Deferred income taxes					
Deferred income taxes					
Deferred income taxes					
Other assets	Other assets	7	874	36	
Software and technology (weighted average useful life of 5, 5, and 3 years, respectively)		10,608	43,560	2,207	
Customer relationships (weighted average useful life of 10, 9, and 6 years, respectively)		82,278	158,555	11,371	
Trademarks (weighted average useful life of 8, 10 and 7 years, respectively)		6,972	38,256	3,953	
Non-compete agreement (useful life of 5 years)		—	—	200	
Other assets					
Other assets					
Software and technology (weighted average useful life of 3, 5, and 5 years, respectively)					
Software and technology (weighted average useful life of 3, 5, and 5 years, respectively)					
Software and technology (weighted average useful life of 3, 5, and 5 years, respectively)					
Customer relationships (weighted average useful life of 6, 10, and 9 years, respectively)					
Customer relationships (weighted average useful life of 6, 10, and 9 years, respectively)					

Customer relationships (weighted average useful life of 6, 10, and 9 years, respectively)				
Trademarks (weighted average useful life of 5, 8 and 10 years, respectively)				
Trademarks (weighted average useful life of 5, 8 and 10 years, respectively)				
Trademarks (weighted average useful life of 5, 8 and 10 years, respectively)				
In-process research and development				
In-process research and development				
In-process research and development	In-process research and development	—	3,700	—
Total identifiable assets acquired excluding goodwill	Total identifiable assets acquired excluding goodwill	131,529	323,434	34,762
Total identifiable assets acquired excluding goodwill				
Total identifiable assets acquired excluding goodwill				
Accruals and other current liabilities				
Accruals and other current liabilities				
Accruals and other current liabilities	Accruals and other current liabilities	(4,079)	(27,649)	(4,991)
Deferred revenues	Deferred revenues	(14,176)	(26,245)	(5,351)
Deferred revenues				
Deferred revenues				
Operating lease liabilities				
Operating lease liabilities				
Operating lease liabilities	Operating lease liabilities	(1,237)	(11,988)	(2,529)
Deferred income taxes	Deferred income taxes	(5,745)	(53,342)	(1,701)
Deferred income taxes				
Deferred income taxes				
Other liabilities				
Other liabilities				
Other liabilities	Other liabilities	—	(716)	(86)
Total liabilities assumed	Total liabilities assumed	(25,237)	(119,940)	(14,658)
Total liabilities assumed				
Total liabilities assumed				
Net identifiable assets acquired excluding goodwill				
Net identifiable assets acquired excluding goodwill				
Net identifiable assets acquired excluding goodwill	Net identifiable assets acquired excluding goodwill	106,292	203,494	20,104
Goodwill	Goodwill	658,806	1,066,350	81,990
Goodwill				
Goodwill				
Net assets acquired	Net assets acquired	\$ 765,098	\$ 1,269,844	\$ 102,094
Net assets acquired				
Net assets acquired				

(1) Of the total 3,141,342 shares issued at closing, 83,627 shares are subject to forfeiture if post-closing employment service conditions are not met and accordingly are being recorded as stock-based compensation expense over the related forfeiture period of two years (see Note 15) years.

(2) A fair value adjustment of \$16,943 was applied to the stock consideration due to restrictions on the transfer of securities.

The Company allocates the purchase price for each acquisition to the net tangible and intangible assets acquired and liabilities assumed based on their estimated fair value at the respective acquisition date, with the exception of deferred revenues which are recognized and measured on the acquisition date in accordance with the Company's revenue recognition policies in Note 3. The fair values of the working capital, other assets (liabilities), and property and equipment approximated their respective carrying values as of the acquisition date.

Deferred revenues were determined in accordance with the Company's revenue recognition policies (see Note 3).

The fair values of the intangible assets were primarily determined using the income approach. When applying the income approach, indications of fair values were developed by discounting future net cash flows to their present values at market-based rates of return. The cash flows were based on estimates used to price the acquisitions and the discount rates applied were benchmarked with reference to the implied rate of return from the Company's pricing model and the weighted average cost of capital.

Goodwill is measured as the excess of the purchase price over the value of net identifiable assets acquired. While best estimates and assumptions are used to accurately value assets acquired and liabilities assumed at the acquisition date, as well as contingent and non-contingent consideration, where applicable, the Company's estimates are inherently uncertain and subject to refinement. Any adjustments to estimated fair value are recorded to goodwill, provided that the Company is within the measurement period (up to one year from the acquisition date) and that the Company continues to collect information to determine estimated fair value. Subsequent to the measurement period or the Company's final determination of estimated fair value, whichever comes first, adjustments are recorded in the consolidated statements of operations.

Goodwill recorded in connection with the acquisitions was attributable to synergies expected to arise from cost saving opportunities, as well as future expected cash flows. The Company expects \$530,205 \$9,771 of the goodwill recorded relating to the 2022 2023 acquisitions will be deductible for income tax purposes.

Unaudited Pro Forma Financial Information

Had the acquisition of Sequent been made at the beginning of 2020, unaudited pro forma total revenues for the years year ended December 31, 2021 and 2020 would have been \$1,017,975 and \$877,584, respectively. \$1,017,975. Net income, net income per share, basic, and net income per share, diluted for the years year ended December 31, 2021 and 2020 would not have been materially different than the amounts reported primarily due to the pro forma adjustments to reflect the amortization of purchased intangibles and the cost to finance the transaction, net of the related tax effects.

The unaudited pro forma financial information is for informational purposes only and is not indicative of the results of operations that would have been achieved if the acquisition had taken place at the beginning of 2020. The unaudited pro forma financial information combines the historical results of the Company, the adjusted historical results of Sequent considering the date the Company completed the acquisition of Sequent, and the effects of the pro forma adjustments described above.

Note 5: Property and Equipment, Net

Property and equipment, net consist of the following:

		December 31,	
		2022	2021
		December 31,	
		2023	2023
Land	Land	\$ 2,811	\$ 2,811
Building and improvements	Building and improvements	35,717	35,188
Computer equipment and software	Computer equipment and software	54,636	47,651
Furniture, fixtures, and equipment	Furniture, fixtures, and equipment	14,600	14,274
Aircraft	Aircraft	2,038	4,075
Other	Other	156	61
Property and equipment, at cost	Property and equipment, at cost	109,958	104,060
Less: Accumulated depreciation	Less: Accumulated depreciation	(77,707)	(72,237)

Total property and equipment, net	Total property and equipment, net
\$32,251	\$31,823

Depreciation expense for the years ended December 31, 2022 December 31, 2023, 2022, and 2021 was \$12,368, \$10,706, and 2020 was \$10,706, \$11,217, and \$10,166, respectively.

Property and equipment are recorded at cost less accumulated depreciation. Depreciation is calculated using the straight-line method over the estimated useful lives of the assets. Leasehold improvements are depreciated over the shorter of the estimated useful life of the leasehold improvements or the lease term. Land is not depreciated. Depreciation for equipment commences once it is placed in service, and depreciation for buildings and leasehold improvements commences once they are ready for their intended use.

Estimated useful lives of property and equipment are as follows:

	Useful Life
Building and improvements	25 years
Computer equipment and software	3 years
Furniture, fixtures, and equipment	5 years
Aircraft	6 years
Automobiles	3 years

Cost of maintenance and repairs is charged to expense as incurred. Upon retirement or other disposition, the cost of the asset and the related accumulated depreciation are removed from the accounts and any resulting gain or loss is reflected in the consolidated statements of operations.

The Company evaluates the recoverability of property and equipment whenever events or changes in circumstances indicate that the carrying value of these assets may not be recoverable. If circumstances require an asset to be tested for possible impairment, the Company first compares the undiscounted cash flows expected to be generated by that asset to its carrying value. If the carrying value of the asset is not recoverable on an undiscounted cash flow basis, an impairment is recognized to the extent that the carrying value exceeds its fair value. No impairment of property and equipment occurred for the years ended December 31, 2023, 2022, and 2021.

Related Party Equipment Sale

In January 2022, the audit committee Audit Committee of the Company's board Board of directors Directors authorized the Company to sell 50% of its interest in the Company's aircraft at fair market value to an entity controlled by the Company's Chief Executive Officer. The transaction was completed on February 1, 2022 for \$2,380 and resulted in a gain of \$2,029, which was recorded in Other (expense) income, net in the consolidated statement statements of operations for the year ended December 31, 2022 (see Note 20). Subsequent to the transaction, ongoing operating and fixed costs of the aircraft are shared on a proportional use basis subject to a cost-sharing agreement. Such costs were not material during the year years ended December 31, 2022, December 31, 2023 and 2022. The Company determined this transaction was with a related party.

Note 6: Goodwill and Other Intangible Assets

The changes in the carrying amount of goodwill are as follows:

Balance, December 31, 2020	\$ 581,174
Acquisitions	1,066,350
Foreign currency translation adjustments	(58,408)
Other adjustments	(639)
Balance, December 31, 2021	\$ 1,588,477
Acquisitions	658,806
Foreign currency translation adjustments	(8,426)
Other adjustments	(1,673)
Balance, December 31, 2022	\$ 2,237,184
Acquisitions	19,934
Foreign currency translation adjustments	11,732
Other adjustments	486
Balance, December 31, 2023	\$ 2,237,184 2,269,336

Goodwill consists of the excess of cost over the fair value of net assets acquired in business combinations. Goodwill is not amortized, but instead is tested annually for impairment on October 1, or more frequently if events occur or circumstances change that would more likely than not reduce its fair value below its carrying amount. The Company allocates goodwill to reporting units on a relative fair value basis.

In testing for goodwill impairment, the Company may first qualitatively assess whether it is more likely than not (a likelihood of more than 50 percent) that a goodwill impairment exists. If it is determined that a quantitative assessment is required and the carrying amount exceeds its fair value, the Company will recognize goodwill impairment in the amount in which the carrying amount of the reporting unit exceeds its fair value, but not to exceed the carrying amount of goodwill within the reporting unit. There was no impairment of goodwill as a result of the Company's annual impairment assessments conducted for the years ended December 31, 2023, 2022, or 2021.

Details of intangible assets other than goodwill are as follows:

		December 31, 2022			December 31, 2021						December 31, 2023			December 31, 2022			
		Estimated Useful Life	Gross Amount	Accumulated Amortization	Net Book Value	Estimated Useful Life	Gross Amount	Accumulated Amortization	Net Book Value	Estimated Useful Life	Gross Amount	Accumulated Amortization	Net Book Value	Estimated Useful Life	Gross Amount	Accumulated Amortization	Net Book Value
Intangible assets subject to amortization:	Intangible assets subject to amortization:																
Software and technology	Software and technology	3-5 years	\$ 92,390	\$ (51,938)	\$ 40,452	\$ 101,588	\$ (63,225)	\$ 38,363									
Customer relationships	Customer relationships	3-10 years	323,164	(114,387)	208,777	245,325	(83,799)	161,526									
Trademarks	Trademarks	10 years	69,803	(26,904)	42,899	63,080	(20,893)	42,187									
Non-compete agreements	Non-compete agreements	5 years	350	(207)	143	350	(139)	211									
			485,707	(193,436)	292,271	410,343	(168,056)	242,287									
Intangible assets not subject to amortization:																	
In-process research and development			—	—	—	3,547	—	3,547									
Total intangible assets	Total intangible assets		\$ 485,707	\$ (193,436)	\$ 292,271	\$ 413,890	\$ (168,056)	\$ 245,834									
Total intangible assets																	
Total intangible assets																	

The aggregate amortization expense for purchased intangible assets with finite lives was reflected in the Company's consolidated statements of operations as follows:

		Year Ended December 31,								
		2022	2021	2020	2023	2023	2022	2021	2021	2021
Cost of subscriptions and licenses	Cost of subscriptions and licenses									
		\$12,478	\$ 8,125	\$ 4,981						
Amortization of purchased intangibles	Amortization of purchased intangibles									
		41,114	25,601	15,352						
Total amortization expense	Total amortization expense									
		\$53,592	\$33,726	\$20,333						

Intangible assets arise from acquisitions and principally consist of goodwill, trademarks, customer relationships, in-process research and development, and acquired software and technology. Intangible assets, other than goodwill and in-process research and development, are amortized on a straight-line basis over their estimated useful lives.

Amortization expense for the years following December 31, 2022 December 31, 2023 are estimated as follows:

2023		\$ 50,410
2024	2024	44,636
2025	2025	41,586
2026	2026	33,800
2027	2027	27,076
2028		
Thereafter	Thereafter	94,763
		\$ 292,271
		\$

Note 7: Investments

Investments consist of the following:

	December 31, 2022	December 31, 2021	
	December 31,		December 31,
	2023	2023	2022
Cost method investments	\$ 22,174	\$ 6,438	
Equity method investments	96	—	
Total investments	\$ 22,270	\$ 6,438	
Cost Method Investments			

The Company applies the cost method of accounting for its investment in which it does not have the ability to exercise significant influence over operating and financial policies. Under the cost method, the Company records the investment based on original cost less impairments, if any, plus or minus changes resulting from observable price changes in orderly transactions for the identical or a similar investment of the same investee. The Company's share of income or loss of such companies is not included in the Company's consolidated statements of operations.

Through its *iTwin Ventures* initiative, the Company invests in technology development companies, generally in the form of equity interests or convertible notes. In March 2023, the Company acquired an equity interest in Worldsensing, a leading global connectivity hardware platform company for infrastructure monitoring, via contribution of its sensemetrics' Thread connectivity device business (the "Thread business") and cash. The non-cash contribution of the Thread business resulted in an insignificant gain, which was recorded in *Other (expense) income, net* in the consolidated statements of operations for the year ended December 31, 2023 (see Note 20). In July 2022, the Company acquired an equity interest in Teralytics Holdings AG ("Teralytics"), a global platform company for human mobility analysis, via contribution of its Streetlytics mobility data business ("Streetlytics") and cash. The transaction non-cash contribution of Streetlytics resulted in an insignificant gain, from the divestiture of Streetlytics, which was recorded in *Other (expense) income, net* in the consolidated statements of operations for the year ended December 31, 2022 (see Note 20).

The Company tests its investments for impairment whenever circumstances indicate that the carrying value of the investment may not be recoverable. During the year ended December 31, 2023, the Company recognized impairment charges of \$14,588 to write-down certain cost method investments to their fair value primarily as a result of the investees' decline in operating performance and the overall decline in the venture investment valuation environment. The impairment charges included \$11,130 to write-off the Company's investment in Teralytics. The impairment charges were recorded in *Other (expense) income, net* in the consolidated statements of operations for the year ended December 31, 2023 (see Note 20). As no impairment of investments occurred for the years ended December 31, 2022 or 2021.

During the year ended December 31, 2023, the Company recognized gains on investments of \$2,360, which was recorded in *Other (expense) income, net* in the consolidated statements of operations (see Note 20).

During the year ended December 31, 2023, the Company invested a total of \$12,841, including \$8,928 of cash and non-cash for its investment in Worldsensing. During the year ended December 31, 2022, the investment in Teralytics was \$11,130. The Company invested a total of \$15,107, including \$11,130 of cash and non-cash for its investment in Teralytics. As of December 31, 2023, the Company's investment balance in Worldsensing was \$8,928. As of Streetlytics, for December 31, 2023 and 2022, the year ended December 31, 2022, Company's investment balance in Teralytics was zero and \$2,781 for the year ended December 31, 2021. \$11,130, respectively.

Equity Method Investments

The Company is party applies the equity method of accounting for its investment in which it does have the ability to exercise significant influence over operating and financial policies. Under the equity method, the Company recognizes its initial investment at cost and updates the carrying value of its investment by its proportional share of income or losses from the investment. In addition, the Company decreases the carrying value by any dividends received from the investee. The Company does not otherwise adjust the

carrying value to reflect changes to the fair market value of the investment. The Company's equity method investments in joint ventures which are accounted for using the equity method, considered related parties.

For the years ended December 31, 2022 December 31, 2023 and 2021, 2022, the Company invested \$2,261 and \$2,343, respectively. For the years ended December 31, 2023 and \$1,300, respectively, 2022, transactions between the Company and its joint ventures were not material to the Company's consolidated financial statements.

Note 8: Leases

The Company's operating leases consist of office facilities, office equipment, and automobiles, and the Company's finance lease consists of computer equipment. The finance lease expired during the second quarter of 2022 and was not material for the periods presented. As of December 31, 2022 December 31, 2023, the Company's leases have remaining terms of less than one year to eight ten years, some of which include one or more options to renew, with renewal terms from one year to ten five years and some of which include options to terminate the leases from less than one year to five years.

The Company determines if an arrangement is a lease at inception. Operating leases are included in *Operating lease right-of-use assets*, *Operating lease liabilities*, and *Long-term operating lease liabilities* in the consolidated balance sheets. Operating lease right-of-use assets represent the Company's right to use an underlying asset for the lease term and operating lease liabilities represent the Company's obligation to make lease payments arising from the lease. Operating lease right-of-use assets and operating lease liabilities are recognized at the commencement date based on the present value of lease payments over the lease term. The Company uses its incremental borrowing rate, if the Company's leases do not provide an implicit rate, based on the information available at the commencement date in determining the present value of lease payments. The incremental borrowing rate is determined based on the Company's estimated credit rating, the term of the lease, economic environment where the asset resides, and full collateralization. The operating lease right-of-use assets also include any lease payments made and are reduced by any lease incentives. Options to extend or terminate the lease are considered in determining the lease term when it is reasonably certain that the option will be exercised. Lease expense for lease payments is recognized on a straight-line basis over the lease term.

For contracts with lease and non-lease components, the Company has elected not to allocate the contract consideration, and account for the lease and non-lease components as a single lease component. Payments under the Company's lease arrangements are primarily fixed, however, certain lease agreements contain variable payments, which are expensed as incurred and not included in the operating lease assets and liabilities. Variable lease cost may include common area maintenance, property taxes, utilities, and fluctuations in rent due to a change in an index or rate. The Company has elected not to recognize a right-of-use asset or lease liability for short-term leases (leases with a term of twelve months or less). Short-term leases are recognized in the consolidated statements of operations on a straight-line basis over the lease term.

The components of operating lease cost reflected in the consolidated statements of operations were as follows:

Year Ended December 31,					
	2022	2021	2020		
Year Ended December 31,			Year Ended December 31,		
	2023	2023	2022		2021
Operating lease cost ⁽¹⁾	\$20,772	\$19,425	\$18,194		
Variable lease cost	4,658	4,151	3,881		
Short-term lease cost	16	21	399		
Total operating lease cost	\$25,446	\$23,597	\$22,474		

(1) Operating lease cost includes rent cost related to operating leases for office facilities of \$19,199, \$20,027, \$18,636, and \$17,417 \$18,636 for the years ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020 2021, respectively.

Supplemental operating cash flow and other information related to leases was as follows:

Year Ended December 31,					
	2022	2021	2020		
Year Ended December 31,			Year Ended December 31,		
	2023	2023	2022		2021

Cash paid for operating leases included in operating cash flows	Cash paid for operating leases included in operating cash flows	\$19,587	\$19,636	\$18,384
Right-of- use assets obtained in exchange for new operating lease liabilities	Right-of- use assets obtained in exchange for new operating lease liabilities			
(1)	(1)	\$10,722	\$12,842	\$15,522

(1) Right-of-use assets obtained in exchange for new operating lease liabilities does not include the impact from acquisitions of \$397, \$1,237, \$12,095, and \$2,529 \$12,095 for the years ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020, 2021, respectively.

The weighted average remaining lease term for operating leases was 3.9 4.6 years and 4.1 3.9 years as of December 31, 2022 December 31, 2023 and 2021, 2022, respectively. The weighted average discount rate was 3.4% 4.8% and 2.5% 3.4% as of December 31, 2022 December 31, 2023 and 2021, 2022, respectively.

Maturities of operating lease liabilities are as follows:

	December 31, 2022
2023	\$ 16,057
2024	10,649
2025	7,542
2026	5,064
2027	2,932
Thereafter	3,577
Total future lease payments	45,821
Less: Imputed interest	(3,479)
Total operating lease liabilities	\$ 42,342

	December 31, 2023
2024	\$ 13,416
2025	10,499
2026	8,122
2027	5,635
2028	3,856
Thereafter	6,744
Total future lease payments	48,272
Less: Imputed interest	(6,001)
Total operating lease liabilities	\$ 42,271

As of December 31, 2022 December 31, 2023, the Company had additional minimum operating lease minimum lease payments of \$2,669 \$804 for executed leases that have not yet commenced, primarily for office locations.

The Company evaluates the recoverability of right-of-use assets whenever events or changes in circumstances indicate that the carrying value of these assets may not be recoverable. If circumstances require an asset to be tested for possible impairment, the Company first compares the undiscounted cash flows expected to be generated by that asset to its carrying value. If the carrying value of the asset is not recoverable on an undiscounted cash flow basis, an impairment is recognized to the extent that the carrying value exceeds its fair value. During the year ended December 31, 2023, the Company recognized impairment charges of \$2,239 to write-down certain right-of-use assets to their fair value primarily as a result of the decision to vacate certain leased facilities. The impairment charges were recorded in *General and administrative* in the consolidated statements of operations. No impairment of right-of-use assets occurred for the years ended December 31, 2022 or 2021.

Note 9: Accruals and Other Current Liabilities

Accruals and other current liabilities consist of the following:

	December 31,		2023	December 31,
	2022	2021		
CSS deposits	CSS deposits	\$201,082	\$162,046	
Accrued compensation	Accrued compensation	40,296	37,725	
Accrued benefits	Accrued benefits	35,493	36,656	
Due to customers	Due to customers	13,720	12,798	
Accrued realignment costs				
Accrued indirect taxes	Accrued indirect taxes	9,766	7,520	
Accrued professional fees				
Employee stock purchase plan contributions				
Accrued acquisition stay bonus	Accrued acquisition stay bonus	9,135	9,461	
Employee stock purchase plan contributions		5,230	4,818	
Accrued professional fees		4,984	6,940	
Non-contingent consideration from acquisitions				
Accrued cloud provisioning costs	Accrued cloud provisioning costs	4,224	5,862	
Non-contingent consideration from acquisitions		2,434	4,751	
Deferred compensation plan liabilities	Deferred compensation plan liabilities	2,067	7,309	

Contingent consideration from acquisitions	Contingent consideration from acquisitions	1,196	5,382
Other accrued and current liabilities	Other accrued and current liabilities	32,421	22,335
Total accruals and other current liabilities	Total accruals and other current liabilities	<u>\$362,048</u>	<u>\$323,603</u>

Note 10: Long-Term Debt

Long-term debt consists of the following:

	December 31,	
	2022	2021
Bank credit facility:		
Revolving loan facility	\$ 345,597	\$ —
Term loan:		
Principal	195,000	200,000
Unamortized debt issuance costs	(396)	(534)
Term loan net carrying value	194,604	199,466
Bank credit facility net carrying value	540,201	199,466
2026 Notes:		
Principal	687,830	690,000
Unamortized debt issuance costs	(11,045)	(14,677)
2026 Notes net carrying value	676,785	675,323
2027 Notes:		
Principal	575,000	575,000
Unamortized debt issuance costs	(11,290)	(13,797)
2027 Notes net carrying value	563,710	561,203
Total net carrying value	1,780,696	1,435,992
Less: Current portion of long-term debt	(5,000)	(5,000)
Total long-term debt	\$ 1,775,696	\$ 1,430,992

	December 31,	
	2023	2022
Credit facility:		
Revolving loan facility due November 2025	\$ 92,028	\$ 345,597
Term loan due November 2025	190,000	195,000
2026 Notes	687,830	687,830
2027 Notes	575,000	575,000
Unamortized debt issuance costs	(16,455)	(22,731)
Total debt	1,528,403	1,780,696
Less: Current portion of long-term debt	(10,000)	(5,000)
Long-term debt	\$ 1,518,403	\$ 1,775,696

Bank Credit Facility

The Company is party to has a Credit Agreement dated December 19, 2017, (as amended from time to time) Facility which provides for an \$850,000 senior secured revolving loan facility that matures on November 15, 2025 (the "Credit Facility"). The Credit Facility also provides up to \$50,000 of letters of credit and other borrowings subject to availability, including an \$85,000 U.S. dollar swingline sub-facility and a \$200,000 incremental "accordion" sub-facility. Debt issuance costs are amortized to interest expense through the maturity date.

When the Company amended the Credit Facility on January 25, 2021, to increase the senior secured revolving loan facility and extend the maturity date, the Company performed an extinguishment versus modification assessment on a lender-by-lender basis resulting in the write-off of unamortized debt issuance costs of \$353 and the capitalization of fees paid to lenders and third parties of \$3,577.

The On December 22, 2021, the Company amended the Credit Facility also provides up to \$50,000 provide for a \$200,000 senior secured term loan with a maturity of letters November 15, 2025 (the "Term Loan"). The Term Loan requires principal repayment at the end of credit each calendar quarter. Beginning with March 31, 2022 and other ending with December 31, 2023, the Company was required to repay \$1,250 per quarter. Beginning with March 31, 2024 and ending with the last such date prior to the maturity date, the Company is required to repay \$2,500 per quarter. The Company incurred \$540 of debt issuance costs related to the Term Loan. The Company used borrowings subject under the Term Loan to availability, including an \$85,000 U.S. Dollar pay down borrowings under the swingline sub-facility and a \$200,000 incremental "accordion" sub-facility, revolving loan facility under the Credit Facility.

The Company had \$150 of letters of credit and surety bonds outstanding as of December 31, 2022 December 31, 2023 and 2021, 2022 under the Credit Facility. As of December 31, 2022 December 31, 2023 and 2021, 2022, the Company had \$504,253 \$757,822 and \$849,850, \$504,253, respectively, available under the Credit Facility.

Under Effective June 23, 2023, the Company amended the Credit Facility to replace the Company may make either Euro currency or non-Euro currency referenced interest rate elections. Interest based on LIBOR with SOFR.

Revolving loan borrowings under the Credit Facility bear interest at variable rates that reset every one, three, or six months depending on the Euro currency period selected by the Company. Under the Term SOFR elections, revolving loan borrowings bear a base an interest rate of LIBOR the applicable term SOFR rate plus 10 bps, plus a spread ranging from 125 basis points ("bps") bps to 225 bps as determined by the Company's net leverage ratio. Under the non-Euro currency Term SOFR elections, Credit Facility revolving loan borrowings bear a base interest rate of the highest of (i) the prime rate, (ii) the overnight bank funding effective rate plus 50 bps, or (iii) LIBOR the applicable term SOFR rate plus 100 10 bps, plus a spread ranging from 25 bps to 125 bps as determined by the Company's net leverage ratio.

Swingline borrowings under the Credit Facility bear interest that resets daily. Interest on U.S. dollar swingline borrowings bear an interest rate of the daily simple SOFR rate plus 3.5 bps, plus a spread ranging from 125 bps to 225 bps as determined by the Company's net leverage ratio. The Company cannot make optional currency swingline borrowings without the consent of the applicable swingline lender.

Term loan borrowings under the Credit Facility bear interest at variable rates that reset every one, three, or six months depending on the period selected by the Company. Under the Term SOFR elections, term loan borrowings bear an interest rate of the applicable term SOFR rate plus 10 bps, plus a spread ranging from 100 bps to 200 bps as determined by the Company's net leverage ratio. Under the non-Term SOFR elections, term loan borrowings bear a base interest rate of the highest of (i) the prime rate, (ii) the overnight bank funding effective rate plus 50 bps, or (iii) the applicable term SOFR rate plus 10 bps, plus a spread ranging from 0 bps to 100 bps as determined by the Company's net leverage ratio.

In addition, a commitment fee for the unused Credit Facility ranges from 20 bps to 30 bps as determined by the Company's net leverage ratio.

Borrowings under the Credit Facility are guaranteed by all of the Company's material first tier domestic subsidiaries and are secured by a first priority security interest in substantially all of the Company's and the guarantors' U.S. assets and 65% of the stock of their directly owned foreign subsidiaries.

The agreement governing the Credit Facility contains customary positive and negative covenants, including restrictions on our ability to pay dividends and make other restricted payments, as well as events of default, including, without limitation, payment defaults, breaches of representations and warranties, covenants defaults, cross-defaults to certain other indebtedness in excess of \$50,000, certain events of bankruptcy and insolvency, judgment defaults in excess of \$10,000, failure of any security document supporting the Credit Facility to be in full force and effect, and a change of control. The Credit Facility also contains customary financial covenants, including maximum net leverage ratios, ratio. As of December 31, 2022 December 31, 2023 and 2021, 2022, the Company was in compliance with all covenants in its Credit Facility.

Voluntary prepayments of amounts outstanding under the Credit Facility, in whole or in part, are permitted at any time, so long as the Company gives notice as required by the Credit Facility. However, if prepayment is made with respect to a LIBOR SOFR-based loan and the prepayment is made on a date other than an interest payment date, the Company must pay is subject to customary breakage costs.

Term Loans

On December 22, 2021, the Company amended the Credit Facility to provide for a \$200,000 senior secured term loan with a maturity of November 15, 2025 (the "2021 Term Loan") and included certain other conforming amendments. The 2021 Term Loan requires principal repayment at the end of each calendar quarter. Beginning with March 31, 2022 and ending with December 31, 2023, the Company is required to repay \$1,250 per quarter. Beginning with March 31, 2024 and ending with the last such date prior to the maturity date, the Company is required to repay \$2,500 per quarter. The Company incurred \$540 of debt issuance costs related to the 2021 Term Loan. The Company used borrowings under the 2021 Term Loan to pay down borrowings under the swingline sub-facility and revolving loan facility under the Credit Facility.

Under the 2021 Term Loan, the Company may make either Euro currency or non-Euro currency interest rate elections. Interest on the Euro currency borrowings bear a base interest rate of LIBOR, plus a spread ranging from 100 bps to 200 bps as determined by the Company's net leverage ratio. Under the non-Euro currency elections, the 2021 Term Loan bears a base interest rate of the highest of (i) the prime rate, (ii) the overnight bank funding effective rate plus 50 bps, or (iii) LIBOR plus 100 bps, plus a spread ranging from 0 bps to 100 bps as determined by the Company's net leverage ratio.

Prior to the IPO, on September 2, 2020, the Company amended the Credit Facility to incur a term loan of \$125,000 (the "2020 Term Loan") with a maturity of December 18, 2022. The Company used the proceeds from the 2020 Term Loan and borrowings under the revolving loan facility under the Credit Facility to pay the Special Dividend declared by

the Company's board of directors on August 28, 2020 (see Note 1). The Company incurred \$432 of debt issuance costs related to the 2020 Term Loan. In November 2020, the Company used a portion of the net proceeds from the Follow-On Offering to repay the 2020 Term Loan (see Note 13).

Convertible Senior Notes

2026 Notes

On January 26, 2021, the Company completed a private offering of \$690,000 of 0.125% convertible senior notes due 2026. The 2026 Notes were issued pursuant to an indenture, dated as of January 26, 2021, between the Company and Wilmington Trust, National Association, as trustee (the "2026 Trustee") (the "2026 Indenture"). Interest will accrue from January 26, 2021 and will be payable semi-annually in arrears in cash on January 15 and July 15 of each year, with the first payment due on July 15, 2021. The 2026 Notes will mature on January 15, 2026, unless earlier converted, redeemed or repurchased. The Company incurred \$18,055 of expenses in connection with the 2026 Notes offering consisting of transaction costs. The Company used \$25,530 of the net proceeds from the sale of the 2026 Notes to pay the premiums of the capped call options described further below, and approximately \$250,500 to repay outstanding indebtedness under the Credit Facility and to pay related fees and expenses. The Company used the remainder of the net proceeds from the sale of the 2026 Notes for general corporate purposes and towards funding certain acquisitions, including Sequent (see Note 4).

During the fourth quarter of 2022, the Company paid \$1,998 in cash to repurchase \$2,170 aggregate principal amount of its outstanding 2026 Notes through open market transactions resulting in an insignificant gain, which was recorded in *Other (expense) income, net* in the consolidated *statement statements* of operations for the year ended December 31, 2022. The 2026 Notes were repurchased under the Company's *repurchase program Repurchase Program* authorization (see Note 13).

Prior to October 15, 2025, the 2026 Notes will be convertible at the option of the holder only under the following circumstances: (1) during any calendar quarter (and only during such quarter) commencing after the calendar quarter ending on June 30, 2021, if the last reported sale price per share of the Company's Class B *Common Stock common stock* exceeds 130% of the conversion price for each of at least 20 trading days, whether or not consecutive, during the 30 consecutive trading days ending on, and including, the last trading day of the immediately preceding calendar quarter; (2) during the five consecutive business days immediately after any ten consecutive trading day period (such ten consecutive trading day period, the "measurement period") in which the trading price per \$1 principal amount of 2026 Notes for each trading day of the measurement period was less than 98% of the product of the last reported sale price per share of the Company's Class B *Common Stock common stock* on such trading day and the conversion rate on such trading day; (3) upon the occurrence of certain corporate events or distributions on the Company's Class B *Common Stock, common stock*, as described in the 2026 Indenture; and (4) if the Company calls the 2026 Notes for redemption. On or after October 15, 2025 until 5:00 p.m., New York City time, on the second scheduled trading day immediately before the maturity date, the 2026 Notes will be convertible at the option of the holder at any time.

The Company will settle conversions by paying or delivering, as applicable, cash, shares of the Company's Class B *Common Stock common stock*, or a combination of cash and shares of the Company's Class B *Common Stock, common stock*, at the Company's election, based on the applicable conversion rate. The initial conversion rate is 15.5925 shares of the Company's Class B *Common Stock common stock* per \$1 principal amount of 2026 Notes, which represents an initial conversion price of approximately \$64.13 per share, and is subject to adjustment as described in the 2026 Indenture. If a "make-whole fundamental change" (as defined in the 2026 Indenture) occurs, then the Company will, in certain circumstances, increase the conversion rate for a specified period of time.

The Company will have the option to redeem the 2026 Notes in whole or in part at any time on or after January 20, 2024 and on or before the 40th scheduled trading day immediately before the maturity date if the last reported sale price per share of the Company's Class B common stock exceeds 130% of the conversion price on (1) each of at least 20 trading days, whether or not consecutive, during any 30 consecutive trading days ending on, and including, the trading day immediately before the date the Company sends the related redemption notice; and (2) the trading day immediately before the date the Company sends such notice. The redemption price will be equal to the principal amount of the 2026 Notes to be redeemed, plus accrued and unpaid interest, if any, to, but excluding, the redemption date.

Upon a fundamental change (as defined in the 2026 Indenture), holders may, subject to certain exceptions, require the Company to purchase their 2026 Notes in whole or in part for cash at a price equal to the principal amount of the 2026 Notes to be purchased, plus accrued and unpaid interest, if any, to, but excluding, the fundamental change repurchase date (as defined in the 2026 Indenture). In addition, upon a Make-Whole Fundamental Change (as defined in the 2026 Indenture), the Company will, under certain circumstances, increase the applicable conversion rate for a holder that elects to convert its 2026 Notes in connection with such Make-Whole Fundamental Change. No adjustment to the conversion rate will be made if the stock price in such Make-Whole Fundamental Change is either less than \$44.23 per share or greater than \$210.00 per share. The Company will not increase the conversion rate to an amount that exceeds 22.6090 shares per \$1 principal amount of 2026 Notes, subject to adjustment. The 2026 Indenture also contains a customary merger covenant.

Under the 2026 Indenture, the 2026 Notes may be accelerated upon the occurrence of certain customary events of default. If certain bankruptcy and insolvency-related events of default with respect to the Company occur, the principal of, and accrued and unpaid interest on, all of the then outstanding 2026 Notes shall automatically become due and payable. If any other event of default occurs and is continuing, the 2026 Trustee by notice to the Company, or the holders of the 2026 Notes of at least 25% in principal amount of the outstanding 2026 Notes by notice to the Company and the 2026 Trustee, may declare the principal of, and accrued and unpaid interest on, all of the then outstanding 2026 Notes to be due and payable. Notwithstanding the foregoing, the 2026 Indenture provides that, to the extent the Company elects, the sole remedy for an event of default relating to certain failures by the Company to comply with reporting covenant in the 2026 Indenture consists exclusively of the right to receive additional interest on the 2026 Notes.

The 2026 Notes were accounted for as debt, with no bifurcation of the embedded conversion feature. Transaction costs were recorded as a direct deduction from the related debt liability in the consolidated balance sheets and are amortized to interest expense over the term of the 2026 Notes. The effective interest rate for the 2026 Notes is 0.658%.

As of December 31, 2022 December 31, 2023, none of the conditions of the 2026 Notes to early convert has been met.

The 2026 Notes are the Company's senior, unsecured obligations that rank senior in right of payment to the Company's future indebtedness that is expressly subordinated to the 2026 Notes, rank equally in right of payment with the Company's existing and future senior unsecured indebtedness that is not so subordinated (including the Company's 2027 Notes, see refer to the section titled "—2027 "2027 Notes" below), effectively subordinated to the Company's existing and future secured indebtedness (including obligations

under the Company's senior secured credit facilities), to the extent of the value of the collateral securing such indebtedness, and structurally subordinated to all existing and future indebtedness and other liabilities (including trade payables and preferred equity (to the extent the Company is not a holder thereof)) of the Company's subsidiaries. The 2026 Notes contain both affirmative and negative covenants. As of December 31, 2022 December 31, 2023 and 2021, 2022, the Company was in compliance with all covenants in the 2026 Notes.

Capped Call Options — In connection with the pricing of the 2026 Notes, the Company entered into capped call options with certain of the initial purchasers or their respective affiliates and certain other financial institutions. The Company incurred \$150 of expenses in connection with the capped call options. The capped call options are expected to reduce potential dilution to the Company's Class B Common Stock common stock upon any conversion of 2026 Notes and/or offset any cash payments the Company is required to make in excess of the principal amount of converted notes, as the case may be, with such reduction and/or offset subject to a cap. The cap price of the capped call options is initially \$72.9795 per share, which represents a premium of 65% above the last reported sale price per share of the Company's Class B Common Stock common stock on the Nasdaq Global Select Market on January 21, 2021 and is subject to customary adjustments under the terms of the capped call options.

The capped call options were entered into in conjunction with the issuance of the 2026 Notes, however, they are legally separate agreements that can be separately exercised, with the receipt of shares under the capped call options having no effect on the 2026 Notes, and are legally detachable. As the capped call options are both legally detachable and separately exercisable from the 2026 Notes, the Company accounts for the capped call options separately from the 2026 Notes. The capped call options are indexed to the Company's own common stock and classified in stockholders' equity. As such, the premiums paid for the capped call options have been included as a net reduction to Additional paid-in capital in the consolidated balance sheet sheets as of December 31, 2021.

2027 Notes

On June 28, 2021, the Company completed a private offering of \$575,000 of 0.375% convertible senior notes due 2027. The 2027 Notes were issued pursuant to an indenture, dated as of June 28, 2021, between the Company and Wilmington Trust, National Association, as trustee (the "2027 Trustee") (the "2027 Indenture"). Interest will accrue from June 28, 2021 and will be payable semi-annually in arrears in cash on January 1 and July 1 of each year, with the first payment due on January 1, 2022. The 2027 Notes will mature on July 1, 2027, unless earlier converted, redeemed or repurchased. The Company incurred \$15,065 of expenses in connection with the 2027 Notes offering consisting of transaction costs. The Company used \$25,875 of the net proceeds from the sale of the 2027 Notes to pay the premiums of the capped call options described further below, and \$536,062 to repay outstanding indebtedness under the Credit Facility and to pay related fees and expenses.

Prior to April 1, 2027, the 2027 Notes will be convertible at the option of the holder only under the following circumstances: (1) during any calendar quarter (and only during such quarter) commencing after the calendar quarter ending on September 30, 2021, if the last reported sale price per share of the Company's Class B Common Stock common stock exceeds 130% of the conversion price for each of at least 20 trading days, whether or not consecutive, during the 30 consecutive trading days ending on, and including, the last trading day of the immediately preceding calendar quarter; (2) during the five consecutive business days immediately after any ten consecutive trading day period (such ten consecutive trading day period, the "measurement period") in which the trading price per \$1 principal amount of 2027 Notes for each trading day of the measurement period was less than 98% of the product of the last reported sale price per share of the Company's Class B Common Stock common stock on such trading day and the conversion rate on such trading day; (3) upon the occurrence of certain corporate events or distributions on the Company's Class B Common Stock common stock, as described in the 2027 Indenture; and (4) if the Company calls the 2027 Notes for redemption. On or after April 1, 2027 until 5:00 p.m., New York City time, on the second scheduled trading day immediately before the maturity date, the 2027 Notes will be convertible at the option of the holder at any time.

The Company will settle conversions by paying or delivering, as applicable, cash, shares of the Company's Class B Common Stock common stock, or a combination of cash and shares of the Company's Class B Common Stock common stock, at the Company's election, based on the applicable conversion rate. The initial conversion rate is 12.0153 shares of the Company's Class B Common Stock common stock per \$1 principal amount of 2027 Notes, which represents an initial conversion price of approximately \$83.23 per share, and is subject to adjustment as described in the 2027 Indenture. If a "make-whole fundamental change" (as defined in the 2027 Indenture) occurs, then the Company will, in certain circumstances, increase the conversion rate for a specified period of time.

The Company will have the option to redeem the 2027 Notes in whole or in part at any time on or after July 5, 2024 and on or before the 40th scheduled trading day immediately before the maturity date if the last reported sale price per share of the Company's Class B common stock exceeds 130% of the conversion price on (1) each of at least 20 trading days, whether or not consecutive, during any 30 consecutive trading days ending on, and including, the trading day immediately before the date the Company sends the related redemption notice; and (2) the trading day immediately before the date the Company sends such notice. The redemption price will be equal to the principal amount of the 2027 Notes to be redeemed, plus accrued and unpaid interest, if any, to, but excluding, the redemption date.

Upon a fundamental change (as defined in the 2027 Indenture), holders may, subject to certain exceptions, require the Company to purchase their 2027 Notes in whole or in part for cash at a price equal to the principal amount of the 2027 Notes to be purchased, plus accrued and unpaid interest, if any, to, but excluding, the fundamental change repurchase date (as defined in the 2027 Indenture). In addition, upon a Make-Whole Fundamental Change (as defined in the 2027 Indenture), the Company will, under certain circumstances, increase the applicable conversion rate for a holder that elects to convert its 2027 Notes in connection with such Make-Whole Fundamental Change. No adjustment to the conversion rate will be made if the stock price in such Make-Whole Fundamental Change is either less than \$61.65 per share or greater than \$325.00 per share. The Company will not increase the conversion rate to an amount that exceeds 16.2206 shares per \$1 principal amount of 2027 Notes, subject to adjustment. The 2027 Indenture also contains a customary merger covenant.

Under the 2027 Indenture, the 2027 Notes may be accelerated upon the occurrence of certain customary events of default. If certain bankruptcy and insolvency-related events of default with respect to the Company occur, the principal of, and accrued and unpaid interest on, all of the then outstanding 2027 Notes shall automatically become due and payable. If any other event of default occurs and is continuing, the 2027 Trustee by notice to the Company, or the holders of the 2027 Notes of at least 25% in principal amount of the outstanding 2027 Notes by notice to the Company and the 2027 Trustee, may declare the principal of, and accrued and unpaid interest on, all of the then outstanding 2027 Notes to be due and payable. Notwithstanding the foregoing, the 2027 Indenture provides that, to the extent the Company elects, the sole remedy for an event of default relating to certain failures by the Company to comply with reporting covenant in the 2027 Indenture consists exclusively of the right to receive additional interest on the 2027 Notes.

The 2027 Notes were accounted for as debt, with no bifurcation of the embedded conversion feature. Transaction costs were recorded as a direct deduction from the related debt liability in the consolidated balance sheets and are amortized to interest expense over the term of the 2027 Notes. The effective interest rate for the 2027 Notes is 0.864%.

As of December 31, 2022 December 31, 2023, none of the conditions of the 2027 Notes to early convert has been met.

The 2027 Notes are the Company's senior, unsecured obligations that rank senior in right of payment to the Company's future indebtedness that is expressly subordinated to the 2027 Notes, rank equally in right of payment with the Company's existing and future senior unsecured indebtedness that is not so subordinated (including the Company's 2026 Notes), effectively subordinated to the Company's existing and future secured indebtedness (including obligations under the Company's senior secured credit facilities), to the extent of the value of the collateral securing such indebtedness, and structurally subordinated to all existing and future indebtedness and other liabilities (including trade payables and preferred equity (to the extent the Company is not a holder thereof) of the Company's subsidiaries. The 2027 Notes contain both affirmative and negative covenants. As of December 31, 2022 December 31, 2023 and 2021, 2022, the Company was in compliance with all covenants in the 2027 Notes.

Capped Call Options — In connection with the pricing of the 2027 Notes, the Company entered into capped call options with certain of the initial purchasers or their respective affiliates and certain other financial institutions. The Company incurred \$50 of expenses in connection with the capped call options. The capped call options are expected to reduce potential dilution to the Company's Class B Common Stock common stock upon any conversion of 2027 Notes and/or offset any cash payments the Company is required to make in excess of the principal amount of converted notes, as the case may be, with such reduction and/or offset subject to a cap. The cap price of the capped call options is initially \$95.5575 per share, which represents a premium of 55% above the last reported sale price per share of the Company's Class B Common Stock common stock on the Nasdaq Global Select Market on June 23, 2021 and is subject to customary adjustments under the terms of the capped call options.

The capped call options were entered into in conjunction with the issuance of the 2027 Notes, however, they are legally separate agreements that can be separately exercised, with the receipt of shares under the capped call options having no effect on the 2027 Notes, and are legally detachable. As the capped call options are both legally detachable and separately exercisable from the 2027 Notes, the Company accounts for the capped call options separately from the 2027 Notes. The capped call options are indexed to the Company's own common stock and classified in stockholders' equity. As such, the premiums paid for the capped call options have been included as a net reduction to Additional paid-in capital in the consolidated balance sheet sheets as of December 31, 2021.

Derivative Arrangements

The Company records derivative instruments as an asset or liability measured at fair value and depending on the nature of the hedge, the corresponding changes in the fair value of these instruments are recorded in the consolidated statements of operations or comprehensive income. If the derivative is determined to be a hedge, changes in the fair value of the derivative are offset against the change in the fair value of the hedged assets or liabilities through the consolidated statements of operations or recognized in Other comprehensive income (loss), net of taxes until the hedged item is recognized in the consolidated statements of operations. The ineffective portion of a derivative's change in fair value is recognized in earnings. Also, changes in the entire fair value of a derivative that is not designated as a hedge are recognized in earnings.

Effective on April 2, 2020, the Company entered into an interest rate swap with a notional amount of \$200,000 and a ten-year term to reduce the interest rate risk associated with the Credit Facility. Effective on June 26, 2023, the Company amended the interest rate swap agreement to replace the LIBOR rate to SOFR under the ISDA Fallback Protocols included within the agreement. Subsequent to the amendment, the Company will continue to pay a fixed interest rate of 72.9 bps, and will receive a floating interest rate equal to daily SOFR plus an ARRC spread adjustment of 11.448 bps. The interest rate swap is not designated as a hedging instrument for accounting purposes. The Company accounts for the interest rate swap as either an asset or a liability on the consolidated balance sheets and carries the derivative at fair value (see Note 17). Gain (loss) from the change in fair value and payments related to the interest rate swap are recognized in Other income (expense), net in the consolidated statements of operations (see Note 20). The bank counterparty to the derivative potentially exposes the Company to credit-related losses in the event of nonperformance. To mitigate that risk, the Company only contracts with counterparties who meet the Company's minimum requirements under its counterparty risk assessment process. The Company monitors counterparty risk on at least a quarterly basis and adjusts its exposure as necessary. The Company does not enter into derivative instrument transactions for trading or speculative purposes.

Interest Expense, Net

Interest expense, net consists of the following:

	Year Ended December 31,		
	2022	2021	2020
Bank credit facility:			
Revolving loan facility ⁽¹⁾	\$ 15,798	\$ 3,448	\$ 5,680
Term loans ⁽¹⁾	7,413	117	502
Amortization and write-off of deferred debt issuance costs	1,152	1,309	985
	24,363	4,874	7,167
2026 Notes:			
0.125% Coupon interest	878	803	—
Amortization of deferred debt issuance costs	3,632	3,378	—
	4,510	4,181	—
2027 Notes:			
0.375% Coupon interest	2,186	1,096	—

Amortization of deferred debt issuance costs	2,507	1,268	—
	4,693	2,364	—
Other obligations	1,490	108	50
Total interest expense	\$ 35,056	\$ 11,527	\$ 7,217

	Year Ended December 31,		
	2023	2022	2021
Contractual interest expense	\$ (34,973)	\$ (26,275)	\$ (5,464)
Amortization and write-off of deferred debt issuance costs	(7,291)	(7,291)	(5,955)
Other interest income (expense)	933	(1,490)	(108)
Interest income	1,538	421	306
Interest expense, net	\$ (39,793)	\$ (34,635)	\$ (11,221)

(1) The revolving loan facility and term loans weighted average interest rate was on borrowings under the Credit Facility were 7.13%, 3.84%, 2.03%, and 1.92% 2.03% for the years ended December 31, 2022 December 31, 2023, 2022, and 2021, and 2020, respectively.

Scheduled maturities of long-term debt are as follows:

		December 31, 2022	
2023		\$ 5,000	
	December 31, 2023		December 31, 2023
2024	2024	10,000	
2025	2025	525,597	
2026	2026	687,830	
2027	2027	575,000	
Total	Total		
scheduled	scheduled		
maturities	maturities		
of long-	of long-		
term debt	term debt	\$1,803,427	
Total scheduled			
maturities of long-			
term debt			
Total scheduled			
maturities of long-			
term debt			

Note 11: Executive Bonus Plan

Certain of the Company's key employees, including its named executive officers, participate in the Bentley Systems, Incorporated Company's Bonus Pool Plan, as amended and restated, effective as of September 22, 2020 (the "Bonus Plan"). Pursuant to the Bonus Plan, participants are eligible to receive incentive bonuses that are determined based on the Company's adjusted Management Report Operating Income ("MROI"), as defined in the plan agreement and before deduction for such plan payments. For purposes of the Bonus Plan, the bonus pool thereunder may be funded with up to an aggregate of 20% of the Company's adjusted MROI, subject to approval by the board Sustainability Committee of directors, the Company's Board of Directors, with payments made to plan participants based on each such participant's allocated interest in the bonus pool. The plan permits the deduction of certain holdback amounts from the plan's pool, from which amounts can then be allocated to fund items including equity and/or cash incentive compensation for non-plan participants and participant charitable contributions.

On November 2, 2022, the Sustainability Committee of the Company's board Board of directors Directors approved an amendment to the Bonus Plan such that with respect to current fiscal year payouts and thereafter, one-third of the Company's Chief Investment Officer's allocated percentage interest will be multiplied by a coefficient derived from the performance of the Company's BSY Investments group (the Company's executive team focused on portfolio development, mergers and acquisitions, venture capital investing, digital integrator business activities, and various incubating and accelerating business activities). This coefficient is generally determined by calculating the annual increase (or decrease) in value of the BSY Investments portfolio, taking into account applicable fees and an annual hurdle rate, in all cases, as approved by the Company's nonemployee non-

employee directors. The Company's Chief Investment Officer retired effective March 31, 2023 and received one Bonus Plan payout during 2023 in respect to the 2022 fiscal year under the amended allocated percentage interest.

A participant may defer any portion, or all, of such participant's incentive bonus payable pursuant to the Bonus Plan into the DCP (see Note 12). Prior to September 22, 2020, a participant's non-deferred incentive bonus was payable in cash. Effective September 22, 2020, the Bonus Plan provides, in part, that a participant may elect to receive any portion, or all, of such participant's non-deferred incentive bonus in the form of shares of fully vested Class B Common Stock common stock issued under the Bentley Systems, Incorporated 2020 Omnibus Incentive Plan (the "2020 Incentive Award Plan") beginning in the fourth quarter of 2020, subject to the limitation described below. The Company records the election of non-deferred incentive bonus in the form of shares of fully vested Class B Common Stock common stock as stock-based compensation expense in the consolidated statements of operations (see Note 15). Such election must be made prior to the start of the applicable calendar quarter for which the incentive bonus is to be paid, and the number of shares of Class B Common Stock common stock payable in respect of such elected amount is calculated using a volume-weighted average price of the Company's Class B Common Stock common stock for the period commencing on the tenth trading day prior to the end of the applicable calendar quarter and ending on the tenth trading day following the end of the applicable calendar quarter. Notwithstanding participants' elections to receive shares of fully vested Class B Common Stock common stock in respect of their non-deferred incentive bonus payments, if, in any calendar quarter, the aggregate U.S. Dollar value of shares of fully vested Class B Common Stock common stock payable in respect of the non-deferred incentive bonuses exceeds \$7,500, the portion of each participant's non-deferred incentive bonus payable in shares of fully vested Class B Common Stock common stock will be reduced pro rata such that the \$7,500 limit is not exceeded, and, for each affected participant, the amount of such reduction will be payable in cash.

For the years ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020, 2021, the incentive compensation, including cash payments, election to receive shares of fully vested Class B Common Stock beginning in the fourth quarter of 2020, common stock, and deferred compensation to plan participants, recognized under this plan (net of all applicable holdbacks) was \$21,463, \$33,242, \$33,454, and \$34,340, \$33,454, respectively.

Note 12: Retirement Plans

Deferred Compensation Plan

Under the Company's DCP, certain officers and key employees may defer all or any part of their incentive compensation, and the Company may make discretionary awards on behalf of such participants. Elective participant deferrals and discretionary Company awards are received in the form of phantom shares of the Company's Class B Common Stock, common stock, which are valued for accounting purposes in the same manner as actual shares of Class B Common Stock, common stock, and are recorded as stock-based compensation expense in the consolidated statements of operations (see Note 15).

The DCP has 50,000,000 shares of Class B common stock reserved for issuance. As of December 31, 2023, shares of Class B common stock available for future issuance under the DCP were 4,421,623.

In August 2021, the Company's board Board of directors Directors approved an amendment to the DCP, which offered to certain active executives in the DCP a one-time, short-term election to reallocate a limited portion of their DCP holdings from phantom shares of the Company's Class B Common Stock common stock into other phantom investment funds. The offer to reallocate was subject to a proration mechanism which adjusted the aggregate elections to a maximum of 1,500,000 phantom shares of the Company's Class B Common Stock, common stock. This resulted in a reduction of 1,500,000 shares in both the basic and diluted count of Company shares.

While DCP participants' investments in phantom shares remain equity classified, as they will be settled in shares of Class B Common Stock common stock upon eventual distribution, the amendment and elections resulted in a change to liability classification for the reallocated phantom investments, as they will be settled in cash upon eventual distribution. As a result, during the year ended December 31, 2021, the Company reclassified cumulative compensation cost of \$4,739 from *Additional paid-in capital* to *Accruals and other current liabilities* or *Deferred compensation plan liabilities* in the consolidated balance sheet and recognized a compensation charge of \$90,721 to *Deferred compensation plan expenses* in the consolidated statement statements of operations to record the reallocated deferred compensation plan liabilities at their fair value of \$95,460.

DCP participants' holdings in phantom investment funds are classified as liabilities in either *Accruals and other current liabilities* or *Deferred compensation plan liabilities* in the consolidated balance sheets as they will be settled in cash upon eventual distribution. The deferred compensation plan liabilities are marked to market at the end of each reporting period, with changes in the liabilities recorded as an expense (income) to *Deferred compensation plan* in the consolidated statements of operations.

Deferred compensation plan income expense (income) was \$15,782 for the year ended December 31, 2022. *Deferred compensation plan expense* was \$13,580, \$(15,782), and \$95,046 and \$177 for the years ended December 31, 2021 December 31, 2023, 2022, and 2020, 2021, respectively.

For the years ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020, 2021, DCP elective participant deferrals were \$1,765, \$6,580, \$2,619, and \$3,530, \$2,619, respectively. No discretionary contributions were made to the DCP during the years ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020. Pursuant to the terms of the DCP, in connection with the Special Dividend (see Note 1) declared on August 28, 2020, participants received 2,709,851 phantom shares in lieu of the Special Dividend. As of December 31, 2022 December 31, 2023 and 2021, 2022, phantom shares of the Company's Class B Common Stock common stock issuable by the DCP were 17,364,980 and 21,587,831, and 25,384,449, respectively.

The total liabilities related to the DCP is included in the consolidated balance sheets as follows:

		December 31,			
		2022	2021		
		December 31,		December 31,	
		2023	2023	2022	
Accruals and other current liabilities	Accruals and other current liabilities	\$ 2,067	\$ 7,309		

Deferred compensation plan liabilities	Deferred compensation plan liabilities	77,014	94,890
Total DCP liabilities	Total DCP liabilities	\$79,081	\$102,199

Other Plans

The Company maintains a qualified 401(k) profit-sharing plan (the "401(k) Plan") for the benefit of substantially all U.S.-based full-time colleagues. The Company may make discretionary profit-sharing contributions to the 401(k) Plan. Effective January 1, 2022, the Company matches 50%, up to a maximum of 6% of "qualified cash compensation" for each eligible participating colleague. For the years ended December 31, 2021 and 2020, the Company matched 50%, up to a maximum of 5% of "qualified cash compensation" for each eligible participating colleague. The Company's matching contributions to the 401(k) Plan were \$5,260, \$4,933, \$4,114, and \$3,583, \$4,114, for the years ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020, respectively.

The Company also maintains various retirement benefit plans (primarily defined contribution plans) for colleagues of its international subsidiaries. The Company's contributions to these plans were \$13,208, \$11,803, \$10,729, and \$7,347, \$10,729, for the years ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020, respectively.

Note 13: Preferred and Common Stock

Initial Public Offering

On September 25, 2020, the Company completed its IPO. The selling stockholders sold 12,360,991 shares of Class B Common Stock at a public offering price of \$22.00 per share. The Company did not sell any shares in the IPO and did not receive any of the proceeds from the sale of the Class B Common Stock sold by the selling stockholders. For the year ended December 31, 2020, the Company recorded \$26,130 in *Expenses associated with initial public offering* in the consolidated statement of operations. These expenses included certain non-recurring costs relating to the Company's IPO, consisting of the payment of underwriting discounts and commissions applicable to the sale of shares by the selling stockholders, professional fees, and other expenses.

In connection with the IPO, the Company's amended and restated Certificate of Incorporation authorizes shares of undesignated preferred stock. See below for further detail.

Follow-On Public Offering

On November 17, 2020, the Company completed its Follow-On Offering of 11,500,000 shares of Class B Common Stock at a public offering price of \$32.00 per share. The Company sold 9,603,965 shares of Class B Common Stock (inclusive of 1,500,000 shares sold upon the exercise by the underwriters of their option to purchase additional shares of the Company's Class B Common Stock). The selling stockholders sold 1,896,035 shares of Class B Common Stock. The Company received net proceeds of \$294,429 after deducting expenses of \$12,898. The Company did not receive any of the proceeds from the sale of the Class B Common Stock sold by the selling stockholders. Expenses associated with the Follow-On Offering included certain non-recurring costs, consisting of the payment of underwriting discounts and commissions applicable to the sale of shares by the Company, professional fees, and other expenses. The Company agreed to pay certain expenses in connection with the Follow-On Offering on behalf of the selling stockholders and made an accounting policy election to offset these expenses against the Follow-On Offering proceeds. The Follow-On Offering net proceeds were used to repay outstanding borrowings under the 2020 Term Loan and revolving loan facility of the Company's Credit Facility (see Note 10).

Preferred Stock Authorized and Selected Terms

Upon the closing of the IPO, the Company's amended and restated Certificate of Incorporation authorizes the Company to issue up to 100,000,000 shares of preferred stock. Preferred stock has rights, preferences, and privileges which may be designated from time to time by the Company's board of directors.

Directors.

Common Stock Authorized and Selected Terms

Upon the closing of the IPO, the Company's amended and restated Certificate of Incorporation authorizes the Company to issue up to 100,000,000 shares of Class A Common Stock and up to 1,800,000,000 shares of Class B Common Stock. Prior to the IPO, the Company amended and restated its Certificate of Incorporation on April 20, 2018 to authorize 320,000,000 shares of Class A Common Stock and 600,000,000 shares of Class B Common Stock.

Upon the closing of the IPO, the rights of the holders of Class A Common Stock and Class B Common Stock are identical, except with respect to voting and conversion rights. Each share of Class B Common Stock is entitled to one vote per share, while each share of Class A Common Stock is entitled to 29 votes per share and is convertible at any time into one share of Class B Common Stock. Class A Common Stock will automatically convert into Class B Common Stock upon certain transfers, and its votes per share will be reduced to 11 in the event none of the Bentleys (Barry J. Bentley, Gregory S. Bentley, Keith A. Bentley, Raymond B. Bentley, and Richard P. Bentley, collectively) serves as a Company director or executive officer. Class A Common Stock also will automatically convert into shares of Class B Common Stock upon the affirmative vote of at least 90% of the then outstanding shares of Class A Common Stock or such time that the Bentley family (the Bentleys, certain other family members and trusts and other entities controlled by or primarily for the benefit of the Bentleys and their families, collectively) directly or indirectly, own less than 20% of the issued and outstanding Class B Common Stock on a fully-diluted basis (assuming the conversion of all issued and outstanding Class A Common Stock).

For the terms of the Company's amended and restated Certificate of Incorporation in effect prior to the IPO, each share of Class B Common Stock had the same rights and privileges as each share of Class A Common Stock, except that the holders of outstanding shares of common stock were converted to Class B Common Stock did not have any right to vote on, or consent with respect to, any matters to be voted on or consented to by the stockholders of the Company except as was required by law, and the shares of Class B Common Stock were not included in determining the number of shares voting or entitled to vote on any such matters.

BSY Stock Repurchase Program

On May 11, 2022, the Company announced that its **board** **Board** of directors **Directors** approved the **BSY Stock** Repurchase Program (the "Repurchase Program") authorizing the Company to repurchase up to \$200,000 of the Company's Class B Common Stock common stock through June 30, 2024. On December 14, 2022, the Company's **board** **Board** of **directors** **Directors** amended the Repurchase Program to allow the Company also to repurchase its outstanding convertible senior notes. This additional authorization did not increase the overall dollar limit of the Repurchase Program. The shares and notes proposed to be acquired in the Repurchase Program may be repurchased from time to time in open market transactions, through privately negotiated transactions, or by other means in accordance with federal securities laws. The Company intends to fund repurchases from available working capital and cash provided by operating activities. The timing, as well as the number and value of shares and/or notes repurchased under the Repurchase Program, will be determined by the Company at its discretion and will depend on a variety of factors, including management's assessment of the intrinsic value of the Company's shares, the market price of the Company's Class B Common Stock common stock and outstanding notes, general market and economic conditions, available liquidity, compliance with the Company's debt and other agreements, and applicable legal requirements. The exact number of shares and/or notes to be repurchased by the Company is not guaranteed, and the Repurchase Program may be suspended, modified, or discontinued at any time without prior notice. The Company did not repurchase shares under the Repurchase Program for the year ended December 31, 2023. For the year ended December 31, 2022, the Company repurchased 896,126 shares for \$28,250, and \$2,170 aggregate principal amount of our outstanding 2026 Notes for \$1,998 (see Note 10) under the Repurchase Program. As of December 31, 2022 December 31, 2023, \$169,752 was available under the Company's **board** **Board** of **directors** **Directors** authorization for future repurchases of Class B Common Stock common stock and/or outstanding convertible senior notes under the Repurchase Program.

Common Stock Issuances, Sales, and Repurchases

On June 17, 2021, the Company issued 3,141,342 shares of the Company's Class B Common Stock common stock pursuant to the acquisition of Sequent (see Note 4).

The Company has a Class B Common Stock Purchase Agreement with a strategic investor (the "Common Stock Purchase Agreement"), pursuant to which the investor was, prior to our IPO, able to acquire in a series acquired the maximum purchase amount of transactions up to \$250,000 of the Company's Class B Common Stock at the then prevailing fair market value, either directly from selling stockholders, in which case the Company would act as pass through agent, or by funding the Company's repurchase and subsequent sale to the investor of shares acquired by the Company from existing Company stockholders. The Company had the right to retain a portion of the shares that would otherwise be sold to the investor. As of December 31, 2020, the investor reached the maximum purchase amount of \$250,000 and, subsequent to our IPO, no longer had the right to acquire shares in repurchase transactions.

common stock. The Common Stock Purchase Agreement grants to the strategic investor certain informational and protective rights, including, for so long as the Company remains party to a long-term strategic collaboration agreement with the investor the right to participate in any sale process the Company may undertake. The Common Stock Purchase Agreement expires in 2030.

During For the year ended December 31, 2020 December 31, 2023, the investor purchased 4,574,399 Company issued 2,621,959 shares under of Class B common stock to colleagues who exercised their stock options, net of 238,627 shares withheld at exercise to pay for the Common Stock Purchase Agreement, with 3,769,346 cost of such shares having been repurchased by the stock options, as well as for \$6,581 of applicable income tax withholdings. The Company and re-sold to received \$11,715 in proceeds from the investor for consideration exercise of \$58,349 and 805,053 shares acquired directly by the investor for consideration of \$12,462. stock options.

For the year ended December 31, 2022, the Company issued 2,613,659 shares of Class B Common Stock common stock to colleagues who exercised their stock options, net of 397,501 shares withheld at exercise to pay for the cost of the stock options, as well as for \$9,188 of applicable income tax withholdings. The Company received \$8,338 in proceeds from the exercise of stock options.

For the year ended December 31, 2021, the Company issued 4,587,053 shares of Class B Common Stock common stock to colleagues who exercised their stock options, net of 1,066,498 shares withheld at exercise to pay for the cost of the stock options, as well as for \$37,785 of applicable income tax withholdings. The Company received \$5,605 in proceeds from the exercise of stock options.

For the year ended December 31, 2020, the Company issued 4,060,839 shares of Class B Common Stock to colleagues who exercised their stock options, net of 1,425,352 shares withheld at exercise to pay for the cost of the stock options, as well as for \$4,755 of applicable income tax withholdings. The Company received \$9,128 in proceeds from the exercise of stock options. For the year ended December 31, 2020, the Company paid \$1,454 for 128,007 shares sold back to the Company upon exercise of the Put and Call provisions under its applicable equity incentive plans (see Note 15).

Upon the completion of the IPO, the Put and Call provisions of the Company's amended and restated 2015 Equity Incentive Plan (the "2015 Equity Incentive Plan") terminated automatically.

For the year ended December 31, 2022, the Company issued 185,178 shares of Class B Common Stock common stock related to the exercise of acquisition options (see Note 15), net of 714,822 shares withheld at exercise to pay for the cost of the options. The Company did not receive any proceeds from the exercise of these options.

For the years ended December 31, 2022 December 31, 2023, 2022, and 2021, the Company issued 247,867, 445,050, and 238,755 shares of Class B Common Stock, common stock, respectively, in connection with Bonus Plan incentive compensation, net of shares withheld. Of the total 383,181 shares awarded for the year ended December 31, 2023, 135,314 shares were sold back to the Company in the same period to pay for applicable income tax withholdings of \$5,756. Of the total 569,166 shares awarded for the year ended December 31, 2022, 124,116 shares were sold back to the Company in the same period to pay for applicable income tax withholdings of \$5,197. Of the total 407,473 shares awarded for the year ended December 31, 2021, 168,718 shares were sold back to the Company in the same period to pay for applicable income tax withholdings of \$8,739.

For the years ended December 31, 2022 December 31, 2023, 2021, and 2020, the Company issued 3,410,006, 3,541,375, 2,378,645, and 3,081,607 2,378,645 shares of Class B Common Stock, common stock, respectively, to DCP participants in connection with distributions from the plan. The distribution in shares for the year ended December 31, 2023 totaled 4,345,945 shares of which 935,939 shares were sold back to the Company in the same period to pay for applicable income tax

withholdings of \$38,456. The distribution in shares for the year ended December 31, 2022 totaled 4,041,707 shares of which 500,332 shares were sold back to the Company in the same period to pay for applicable income tax withholdings of \$24,246. The distribution in shares for the year ended December 31, 2021 totaled 3,820,099 shares of which 1,441,454 shares were sold back to the Company in the same period to pay for applicable income tax withholdings of \$69,007. The distribution in shares for the year ended December 31, 2020 totaled 3,352,931 shares of which 271,324 shares were sold back to the Company in the same period to pay for applicable income tax withholdings of \$4,625.

For the years ended December 31, 2022 and 2021, the Company did not repurchase shares from its profit-sharing plan. The Company repurchased 549,834 shares from its profit-sharing plan for \$6,970 for the year ended December 31, 2020.

Dividends

The Company declared cash dividends during the periods presented as follows:

	Dividend	Per Share	Amount (1)
2022:			
Fourth quarter	\$ 0.03	\$ 8,730	
Third quarter	0.03	8,592	
Second quarter	0.03	8,678	
First quarter	0.03	8,353	
Total	\$ 0.12	\$ 34,353	
2021:			
Fourth quarter	\$ 0.03	\$ 8,461	
Third quarter	0.03	8,485	
Second quarter	0.03	8,372	
First quarter	0.03	8,219	
Total	\$ 0.12	\$ 33,537	
2020:			
Fourth quarter	\$ 0.03	\$ 8,270	
Third quarter (2)	1.53	400,311	
Second quarter	0.03	7,771	
First quarter	0.03	7,666	
Total	\$ 1.62	\$ 424,018	

(1) Includes declared dividends for certain restricted stock awards and restricted stock units, and are net of forfeitures.

(2) As discussed in Note 1, on August 28, 2020, the Company's board of directors declared a Special Dividend of \$1.50 per share of the Company's common stock (\$392,489 in the aggregate).

	Dividend	Per Share	Amount
2023:			
Fourth quarter	\$ 0.05	\$ 14,764	
Third quarter	0.05	14,768	
Second quarter	0.05	14,702	
First quarter	0.05	14,522	
Total	\$ 0.20	\$ 58,756	
2022:			
Fourth quarter	\$ 0.03	\$ 8,730	
Third quarter	0.03	8,592	
Second quarter	0.03	8,678	
First quarter	0.03	8,353	
Total	\$ 0.12	\$ 34,353	
2021:			
Fourth quarter	\$ 0.03	\$ 8,461	
Third quarter	0.03	8,485	

Second quarter	0.03	8,372
First quarter	0.03	8,219
Total	\$ 0.12	\$ 33,537

Dividends Declared Subsequent to December 31, 2022 December 31, 2023

In January 2023, the Company declared February 2024, our Board of Directors approved cash dividends of \$0.05 \$0.06 per share payable on March 7, 2023 March 28, 2024 to all stockholders of record of Class A and Class B Common Stock common stock as of the close of business on February 21, 2023 March 20, 2024.

Global Employee Stock Purchase Plan

Effective September 22, 2020, the Company's board of directors and its stockholders adopted and approved the The Bentley Systems, Incorporated Global Employee Stock Purchase Plan (the "ESPP"). The ESPP provides eligible colleagues of the Company with an opportunity to contribute up to 15% of their eligible compensation toward the purchase of the Company's Class B Common Stock common stock at a discounted price, up to a maximum of \$25 per year and subject to any other plan limitations. The ESPP has 25,000,000 shares of Class B Common Stock common stock reserved for issuance. As

Unless otherwise determined by the Board of December 31, 2022, shares of Class B Common Stock available for future issuance under Directors, the ESPP were 24,587,878. The ESPP has been implemented by means of consecutive offering periods, with the first offering period commencing on the first trading day on or after January 1, 2021 and ending on the last trading day on or before June 30, 2021. Unless otherwise determined by the board of directors, offering periods which will run from January 1st (or the first trading day thereafter) through June 30th (or the first trading day prior to such date), and from July 1st (or the first trading day thereafter) through December 31st (or the first trading day prior to such date). The purchase price per share at which shares of Class B Common Stock common stock are sold in an offering period under the ESPP will be equal to the lesser of 85% of the fair market value of a share of Class B Common Stock common stock (i) on the first trading day of the offering period, or (ii) on the purchase date (i.e., the last trading day of the purchase offering period).

During the year ended December 31, 2023, colleagues who elected to participate in the ESPP purchased a total of 315,840 shares of Class B common stock, net of shares withheld, resulting in cash proceeds to the Company of \$9,988. Of the total 333,324 shares purchased, 17,484 shares were sold back to the Company to pay for applicable income tax withholdings of \$845. During the year ended December 31, 2022, colleagues who elected to participate in the ESPP purchased a total of 307,406 shares of Class B Common Stock, common stock, net of shares withheld, resulting in cash proceeds to the Company of \$10,335. Of the total 314,471 shares purchased, 7,065 shares were sold back to the Company to pay for applicable income tax withholdings of \$273. During the year ended December 31, 2021, colleagues who elected to participate in the ESPP purchased a total of 104,716 shares of Class B Common Stock, common stock, net of shares withheld, resulting in cash proceeds to the Company of \$3,846. Of the total 111,486 shares purchased, 6,770 shares were sold back to the Company to pay for applicable income tax withholdings of \$438. During the year ended December 31, 2020, no shares were issued under the ESPP. As of December 31, 2022 December 31, 2023 and 2021, 2022, \$5,790 and \$5,230 and \$4,818 of ESPP withholdings via colleague payroll deduction were recorded in Accruals and other current liabilities in the consolidated balance sheets, respectively. As of December 31, 2023, shares of Class B common stock available for future issuance under the ESPP were 24,272,038.

Note 14: Accumulated Other Comprehensive Loss

Accumulated other comprehensive loss consists of the following:

Actuarial		
Foreign	(Loss)	
Currency	Gain on	
Retirement		
Translation	Plan	Total
Balance, December 31, 2019	\$ (22,908)	\$ (1,019) \$(23,927)
Other comprehensive (loss) income, before taxes	(2,311)	6 (2,305)
Tax expense	—	(1) (1)
Other comprehensive (loss) income, net of taxes	(2,311)	5 (2,306)
Foreign		
Currency		
Currency		
Currency		
Translation		
Translation		
Translation		
Retirement Plan		
Total		
Balance, December 31, 2020	Balance, December 31, 2020	(25,219) (1,014) (26,233)

Other comprehensive (loss) income, before taxes	Other comprehensive (loss) income, before taxes	(65,648)	151	(65,497)
Tax expense	Tax expense	—	(44)	(44)
Other comprehensive (loss) income, net of taxes	Other comprehensive (loss) income, net of taxes	(65,648)	107	(65,541)
Balance, December 31, 2021	Balance, December 31, 2021	(90,867)	(907)	(91,774)
Other comprehensive income, before taxes	Other comprehensive income, before taxes	1,459	820	2,279
Tax expense	Tax expense	—	(245)	(245)
Other comprehensive income, net of taxes	Other comprehensive income, net of taxes	1,459	575	2,034
Balance, December 31, 2022	Balance, December 31, 2022	\$ (89,408)	\$ (332)	\$ (89,740)
Other comprehensive income, before taxes				
Tax expense				
Other comprehensive income (loss), net of taxes				
Balance, December 31, 2023				

Note 15: **Equity Awards Stock-Based Compensation**

Total stock-based compensation expense consists of the following:

	Year Ended December 31,		
	2023	2022	2021
Restricted stock and restricted stock units ("RSUs") expense	\$ 54,606	\$ 40,754	\$ 19,917
Bonus Plan expense (see Note 11)	14,801	28,571	23,121
ESPP expense (see Note 13)	2,407	2,890	2,118
Stock grants expense	600	450	445
Stock option expense	343	2,150	3,271
DCP elective participant deferrals expense ⁽¹⁾ (see Note 12)	215	391	173
Total stock-based compensation expense ⁽²⁾	\$ 72,972	\$ 75,206	\$ 49,045

(1) DCP elective participant deferrals expense excludes deferred incentive bonus payable pursuant to the Bonus Plan.

(2) As of December 31, 2023 and **Instruments**

Effective September 22, 2020, the Company adopted 2022, \$4,043 and approved the 2020 Incentive Award Plan. The 2020 Incentive Award Plan provides for the granting of stock, stock options, restricted stock, RSUs, \$7,300 remained in **Accruals and other current liabilities** in the consolidated balance sheets, respectively.

Total stock-based or performance- compensation expense is included in the consolidated statements of operations as follows:

Year Ended December 31,		

	2023	2022	2021
Cost of subscriptions and licenses	\$ 4,444	\$ 2,781	\$ 1,442
Cost of services	3,196	2,055	1,257
Research and development	19,380	27,209	19,740
Selling and marketing	11,565	8,898	5,980
General and administrative	34,387	34,263	20,626
Total stock-based compensation expense	\$ 72,972	\$ 75,206	\$ 49,045

Stock-based awards to certain directors, officers, colleagues, consultants, and advisors compensation expense is measured at the grant date fair value of the Company. The 2020 Incentive Award Plan provides that award and is recognized ratably over the total requisite service period, which is generally the vesting period. Specifically for performance-based RSUs, stock-based compensation expense is measured at the grant date fair value of the award and is recognized ratably over the requisite service period based on the number of shares awards expected to vest at each reporting date. The Company accounts for forfeitures of Class B Common Stock that may be issued under equity awards as those forfeitures occur.

The fair value of the 2020 Incentive Award Plan is 25,000,000 (the "Absolute Share Limit"). Effective December 31, 2021, the board of directors amended the 2020 Incentive Award Plan to eliminate a provision that automatically increased the Absolute Share Limit on the first day of each fiscal year in an amount equal to the number of shares of Class B Common Stock as IPO was determined by the Company's board of directors. For fiscal year 2021, Directors at each award grant date based upon a variety of factors, including the board of directors determined that the increase to the Absolute Share Limit would be set at zero. The 2020 Incentive Award Plan terminates in September 2030. Equity awards that are expired, canceled, forfeited, or terminated for any reason will be available for future grant under the 2020 Incentive Award Plan. As of December 31, 2022, equity awards available for future grants under the 2020 Incentive Award Plan were 22,127,401.

The Company also has equity awards outstanding under its 2015 Equity Incentive Plan, which provided for the granting of awards in the form of stock options, stock appreciation rights, dividend equivalent rights, restricted stock, RSUs, and stock grants. The 2015 Equity Incentive Plan had 50,000,000 shares of Class B Common Stock reserved for issuance and terminates in November 2024. Following the completion of the IPO, no further awards may be granted under the 2015 Equity Incentive Plan.

Equity Awards

Stock Options

Stock options generally vest ratably on each of the first four anniversaries of the grant date. Prior to the IPO, stock options granted under the 2015 Equity Incentive Plan included Put and Call provisions that allowed colleagues who have exercised an option to sell all or part of their shares acquired upon such exercise to the Company at the fair market value at the time of the sale. The exercise period for the Put right began on the second day after the six-month anniversary of the date the option was exercised and ended after an additional 30 days. The Call right provision allowed the Company to purchase all or a part of the shares acquired by a colleague upon exercise of an option, at the fair market value at the time of such purchase. The Company could exercise the Call right at any time within seven months of the later of i) the optionee's termination of service with the Company, or ii) the optionee's (or his or her beneficiary's) exercise of such option after a termination of service. These Put and Call rights terminated upon the completion of the IPO.

In accordance with the terms of the 2015 Equity Incentive Plan, in connection with the payment of the Special Dividend of \$1.50 per share of results obtained from independent third-party valuations, the Company's common stock on September 2, 2020, the Company equitably reduced the exercise price of each outstanding stock option granted under the 2015 Equity Incentive Plan by \$1.50, but not lower than \$0.01 (see Note 1), financial condition, and historical financial performance.

Restricted Stock and RSUs

Under the equity incentive plans, the Company may grant both time-based and performance-based shares of restricted Class B Common Stock common stock and RSUs to eligible colleagues. Time-based awards generally vest ratably on each of the first four anniversaries of the grant date. Performance-based awards vesting is determined by the achievement of certain business profitability and growth targets, which include growth in annualized recurring revenues, ARR, as well as actual bookings for perpetual licenses and non-recurring services, and certain non-financial performance targets, services. Performance targets are generally set for performance periods of one year to three years. The fair value of restricted stock and RSUs is determined by the product of the number of shares granted and the Company's common stock price on the grant date.

Shares of restricted stock have voting rights and, subject to the terms of the award agreements, the time-based restricted stock awards generally accrue declared dividends which are paid upon vesting. RSUs, which may be cash or share-settled depending on the award, do not have voting rights, but, subject to the terms of the award agreements, generally accrue declared dividends which are paid upon vesting. Beginning with the April 2021 grant, time-based RSUs have dividend equivalent rights and do not accrue cash dividends. Certain historical RSUs granted in 2016 under the Company's amended and restated 2015 Equity Incentive Plan (the "2015 Equity Incentive Plan") have dividend equivalent rights and do not accrue cash dividends. Recipients of the Company's outstanding performance-based restricted stock awards and RSUs are paid dividends prior to vesting.

Stock Grants

Under the equity incentive plans, the Company may grant unrestricted, fully vested shares of Class B Common Stock to eligible colleagues. Prior to the IPO, any such shares awarded had Put and Call rights similar to those described above with respect to stock options, which terminated upon the completion of the IPO.

Stock-Based Compensation Expense

Total stock-based compensation expense consists of the following:

Year Ended December 31,

	2022	2021	2020
Restricted stock and RSUs expense ⁽¹⁾	\$ 40,754	\$ 19,917	\$ 4,248
Bonus Plan expense (see Note 11)	28,571	23,121	6,524
ESPP expense (see Note 13)	2,890	2,118	—
Stock option expense	2,150	3,271	6,858
Stock grants expense	450	445	319
DCP elective participant deferrals expense ⁽²⁾ (see Note 12)	391	173	—
IPO vested restricted stock and RSU expense	—	—	15,102
Total stock-based compensation expense ⁽³⁾	\$ 75,206	\$ 49,045	\$ 33,051

(1) Includes acquisition-related shares for the years ended December 31, 2022 and 2021 (see Note 4).

(2) DCP elective participant deferrals expense excludes deferred incentive bonus payable pursuant to the Bonus Plan.

(3) As of December 31, 2022 and 2021, \$7,300 and \$6,749 remained in *Accruals and other current liabilities* in the consolidated balance sheets, respectively.

Total stock-based compensation expense is included in the consolidated statements of operations as follows:

	Year Ended December 31,		
	2022	2021	2020
Cost of subscriptions and licenses	\$ 2,781	\$ 1,442	\$ 960
Cost of services	2,055	1,257	2,939
Research and development	27,209	19,740	12,105
Selling and marketing	8,898	5,980	6,692
General and administrative	34,263	20,626	10,355
Total stock-based compensation expense	\$ 75,206	\$ 49,045	\$ 33,051

Stock-based compensation expense is measured at the grant date fair value of the award and is recognized ratably over the requisite service period, which is generally the vesting period. Specifically for performance-based RSUs, stock-based compensation expense is measured at the grant date fair value of the award and is recognized ratably over the requisite service period based on the number of awards expected to vest at each reporting date. The Company accounts for forfeitures of equity awards as those forfeitures occur.

The fair value of the common stock during periods prior to the IPO was determined by the board of directors at each award grant date based upon a variety of factors, including the results obtained from independent third-party valuations, the Company's financial position, and historical financial performance.

Stock Options

The fair value of each stock option award was estimated on the date of grant using the Black-Scholes option pricing model. The determination of the fair value of share-based payment awards using an option pricing model is affected by the Company's stock price, as well as assumptions regarding a number of complex and subjective variables, which are estimated as follows:

Expected volatility. The expected stock price volatility for the Company's common stock was estimated by using the average historic price volatility for industry peers based on daily price observations over a period equivalent to the expected term of the stock option grants. The Company intends to continue to consistently apply this process using the same or similar public companies until a sufficient amount of historical information regarding the volatility of the Company's own common stock share price becomes available.

Expected dividend yield. The expected dividend yield is calculated by dividing the Company's annual dividend, based on the most recent quarterly dividend rate, by the Company's common stock price (as described above) on the grant date.

Risk-free interest rate. The risk-free interest rate is based on the yields of U.S. Treasury securities with maturities similar to the expected term of the stock options at the time of grant.

Expected term. The expected term represents the period that the Company's stock-based awards are expected to be outstanding. The expected term is based on the simplified method, which represents the average period from vesting to the expiration of the award.

The Company did not grant stock options during the years ended December 31, 2022 and 2021. Stock options granted during the year ended December 31, 2020 were forfeited as of December 31, 2020.

The following is a summary of stock option activity and related information under the Company's applicable equity incentive plans:

	Weighted	Weighted	Average

	Stock Options	Average Exercise Price Per Share	Remaining Contractual Life (in years)	Aggregate Intrinsic Value
Outstanding, December 31, 2021	6,917,925	\$ 5.26		
Exercised	(3,011,160)	4.86		
Forfeited and expired	(112,250)	5.65		
Outstanding, December 31, 2022	<u><u>3,794,515</u></u>	<u><u>\$ 5.57</u></u>	<u><u>0.9</u></u>	<u><u>\$ 119,096</u></u>
Exercisable, December 31, 2022	<u><u>2,849,765</u></u>	<u><u>\$ 5.52</u></u>	<u><u>0.8</u></u>	<u><u>\$ 89,600</u></u>

For the years ended December 31, 2022, 2021, and 2020, the Company received cash proceeds of \$8,338, \$5,605, and \$9,128, respectively, related to the exercise of stock options. The total intrinsic value of stock options exercised for the years ended December 31, 2022, 2021, and 2020 was \$101,643, \$270,614, and \$72,275, respectively.

As of December 31, 2022, there was \$349 of unrecognized compensation expense related to unvested stock options, which is expected to be recognized over a weighted average period of approximately 0.2 years.

Acquisition Options — In addition to stock options granted under the Company's equity incentive plans, in connection with an acquisition completed in March 2018, the Company issued to certain selling shareholder entities options to acquire an aggregate of up to 900,000 shares of Class B Common Stock. The options had a five-year term, were exercisable on March 27, 2022, and had an initial exercise price of \$6.805 per share. The options had a four-year service condition, which was incorporated into the Company's Call rights. The exercise price of the options was subject to a cap and collar adjustment mechanism that automatically reduces (but not to less than \$0.01) or increases the exercise price based on the difference between the exercise price and the fair market value of the Company's Class B Common Stock on the exercise date. The fair value of the awards was estimated on the date of grant using the Black-Scholes option pricing model. The grant date fair value of each option was \$3.44. Any shares of Class B Common Stock acquired upon exercise of the options were generally entitled to the Put and Call rights summarized above under "Stock Options," and the options contain customary adjustment provisions in case of stock splits, stock dividends, or other corporate transactions. Upon the completion of the IPO, the Put and Call provisions, as well as the incorporated service condition, of the Company's acquisition options terminated automatically and as such, the Company accelerated \$1,548 of previously unrecognized stock-based compensation associated with these options for the year ended December 31, 2020. The Company recorded a total of \$2,012 of stock-based compensation expense associated with these options for the year ended December 31, 2020. During the year ended December 31, 2022, 900,000 options were exercised. No acquisition options remain outstanding as of December 31, 2022.

Restricted Stock and RSUs

The fair value of restricted stock and RSUs is determined by the product of the number of shares granted and the Company's common stock price (as described above) on the grant date.

The following is a summary of unvested restricted stock and RSU activity and related information under the Company's applicable equity incentive plans:

	Time- Based		Performance- Based	
	Total	Based	Based	Weighted
	Restricted	Restricted	Restricted	Grant Date
	Stock	Stock	Stock	Fair Value
	and RSUs	and RSUs	and RSUs	Per Share
				Per Share
Unvested, December 31, 2021	1,708,545	1,611,862	96,683	\$ 32.81
				\$ 49.93
			Time- Based	
			Total	Based
			Restricted	Performance- Based
			Stock	Based
			and RSUs	RSUs
Unvested, December 31, 2022				

Granted	Granted	2,140,710	⁽¹⁾ 1,777,937	⁽³⁾ 362,773	⁽⁵⁾ 38.18	38.21	Granted	1,467,585	⁽¹⁾ ⁽¹⁾ 1,268,939	198,646	198,646	⁽⁵⁾ ⁽⁵⁾ 42.79	39.14	
Vested	Vested	(600,382)	(509,212)	(91,170)	(4)	30.48	49.93							
Forfeited	Forfeited													
and	and													
anceled	anceled	(180,022)	(174,509)	(5,513)		34.29	49.93							
Unvested, December			⁽²⁾											
31, 2022		<u>3,068,851</u>	<u>2,706,078</u>	<u>362,773</u>	\$	<u>36.67</u>	\$	<u>38.21</u>						
Unvested,														
December														
31, 2023														

(1) For the year ended December 31, 2022 December 31, 2023, the Company only granted RSUs.

(2) Includes 61,644 55,905 RSUs which are expected to be settled in cash.

(3) Includes 199,076 time-based RSUs granted during the three months ended March 31, 2022 to certain officers and key employees, which cliff vest on January 31, 2025.

(4) Relates to the 2021 annual performance period. Total stock-based compensation expense associated with these awards was fully recognized as of December 31, 2021.

(5) Primarily relates to the 2022 annual performance period, except for 185,186 performance-based RSUs granted during the year ended December 31, 2022 with extraordinary terms, which are described below.

(6) Primarily relates to the 2023 annual performance period, except for 13,367 additional shares earned based on the achievement of 2022 performance goals for performance-based RSUs granted during the year ended December 31, 2022.

During the year ended December 31, 2022, the Company granted 185,186 performance-based RSUs to certain officers and key employees, which vest subject to the achievement of certain performance goals over a three-year performance period (the "Performance Period"). For each year of the Performance Period, one-third of the performance-based RSUs will be subject to a cliff, whereby no vesting of that portion will occur unless the Company's applicable margin metrics (which, for 2022, was Adjusted EBITDA margin and for 2023 and 2024, will be Adjusted OI w/SBC margin, excluding the impact of foreign currency exchange fluctuations) also equals or exceeds the relevant target level for such year. Provided Adjusted EBITDA that the applicable margin targets are met, the total number of performance-based RSUs that will vest is determined by the achievement of growth targets, which include growth in annualized recurring revenues, ARR, as well as actual bookings for perpetual licenses and non-recurring services. Final actual vesting will be determined on January 31, 2025.

During The 2023 Adjusted OI w/SBC margin target, excluding the year ended December 31, 2022, impact of foreign currency exchange fluctuations, and the Company granted performance-based RSUs to certain officers and key employees, which vest subject to the achievement of certain performance goals related to the 2022 annual performance period. Provided Adjusted EBITDA margin targets are met, target for the total number of performance-based performance-based RSUs that will vest is determined by the achievement of growth targets, which include growth in annualized recurring revenues, as well as actual bookings for perpetual licenses and non-recurring services. The on-target number of performance-based RSUs granted is 126,426. To the extent performance exceeds the applicable targets for 2022, these grantees could earn a maximum of 125% of the number of on-target annual performance-based RSUs granted or 158,032 performance-based RSUs.

were met.

In 2016, the Company granted RSUs subject to performance-based vesting as determined by the achievement of certain business growth targets. Certain colleagues elected to defer delivery of such shares upon vesting. During the years ended December 31, 2022 December 31, 2023, 2022, and 2021, 1,562, 10,888, and 2020, 10,888, 10,864 and 9,831 shares, respectively, were delivered to colleagues, and 36, 30, 45, and 3,030 45 additional shares, respectively, were earned as a result of dividends. As of December 31, 2022 December 31, 2023, 2022, and 2021, 7,837, 9,363, and 2020, 9,363, 20,221 and 31,040 shares, respectively, of these vested and deferred RSUs remained outstanding.

The weighted average grant date fair values of RSUs granted were \$42.29, \$38.18, and \$52.48 for the years ended December 31, 2022 December 31, 2023, 2022, and 2021, respectively. The weighted average grant date fair value of restricted stock and RSUs granted was \$16.03 for the year ended December 31, 2020.

For the years ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020, 2021, restricted stock and RSUs were issued net of 161,841, 112,698, 125,825, and 339,833 125,825 shares, respectively, which were sold back to the Company to settle applicable income tax withholdings of \$7,299, \$4,491, \$7,293, and \$7,951, \$7,293, respectively.

As of December 31, 2022 December 31, 2023, there was \$77,573 \$82,891 of unrecognized compensation expense related to unvested time-based restricted stock and RSUs, which is expected to be recognized over a weighted average period of approximately 1.81.7 years. There was no remaining unrecognized compensation expense related to unvested performance-based restricted stock. As of December 31, 2022 December 31, 2023, there was \$5,880 \$2,609 of unrecognized compensation expense related to unvested performance-based RSUs, which is expected to be recognized over a weighted average period of approximately 2.11.0 years.

Stock Grants

Under the equity incentive plans, the Company may grant unrestricted, fully vested shares of Class B common stock. The fair value of stock grants is determined by the product of the number of fully vested Class B Common Stock common stock granted and the Company's common stock price on the grant date. The total expense related to stock grants is recognized on the grant date as the issued awards are fully vested.

For the years ended December 31, 2022 December 31, 2023, 2021, 2022, and 2020, 2021, the Company granted 12,639, 13,632, 7,824, and 21,956 7,824 fully vested shares of Class B Common common stock, respectively.

Stock respectively, with a Options

The fair value of \$450, \$450, each stock option award was estimated on the date of grant using the Black-Scholes option pricing model. Stock options generally vest ratably on each of the first four anniversaries of the grant date. The Company did not grant stock options during the years ended December 31, 2023, 2022, and \$319, 2021.

The following is a summary of stock option activity and related information under the Company's applicable equity incentive plans:

	Stock Options	Weighted Average		Remaining Contractual Life (in years)	Weighted Average	Aggregate Intrinsic Value
		Exercise Price	Per Share			
Outstanding, December 31, 2022	3,794,515	\$ 5.57				
Exercised	(2,860,586)	5.52				
Forfeited and expired	(17,500)	5.68				
Outstanding, December 31, 2023	916,429	\$ 5.74		0.2	\$ 42,559	
Exercisable, December 31, 2023	916,429	\$ 5.74		0.2	\$ 42,559	

For the years ended December 31, 2023, 2022, and 2021, the Company received cash proceeds of \$11,715, \$8,338, and \$5,605, respectively, related to the exercise of stock options. The total intrinsic value of stock options exercised for the years ended December 31, 2023, 2022, and 2021 was \$112,025, \$101,643, and \$270,614, respectively.

As of December 31, 2023, there was no remaining unrecognized compensation expense related to unvested stock options.

Acquisition Options

In addition to stock options granted under the Company's equity incentive plans, in connection with an acquisition completed in March 2018, the Company issued to certain selling shareholder entities options to acquire an aggregate of up to 900,000 shares of Class B common stock. As of December 31, 2020, the Company fully recognized the stock-based compensation expense associated with these options. During the year ended December 31, 2022, 900,000 options were exercised. No acquisition options remain outstanding as of December 31, 2022.

ESPP

The ESPP is considered a compensatory plan as it provides eligible colleagues an option to purchase shares of the Company's Class B Common Stock common stock for 85% of the lower of the price of the first day of the offering period or the last day of the offering period (i.e., the purchase date).

The fair value of each purchase right under the ESPP was calculated as the sum of its components, which includes the discount, a six-month call option, and a six-month put option. The call and put options were valued using the Black-Scholes option pricing model. Stock-based compensation expense is recognized ratably over the respective offering period.

Equity Incentive Plans

The Company's 2020 Incentive Award Plan provides for the granting of stock, stock options, restricted stock, RSUs, and other stock-based or performance-based awards to certain directors, officers, colleagues, consultants, and advisors of the Company, and terminates in September 2030. The 2020 Incentive Award Plan provides that 25,000,000 shares of Class B common stock may be issued for equity awards. Equity awards that are expired, canceled, forfeited, or terminated for any reason will be available for future grant under the 2020 Incentive Award Plan. As of December 31, 2023, equity awards available for future grants under the 2020 Incentive Award Plan were 20,946,599.

The Company also has equity awards outstanding under the 2015 Equity Incentive Plan, which terminates in November 2024. Following the completion of the IPO, no further awards may be granted under the 2015 Equity Incentive Plan.

Note 16: Income Taxes

The components of *Income before income taxes* consist of the following:

Year Ended December 31,			Year Ended December 31,		
	2022	2021	2020		2023
Year Ended December 31,				Year Ended December 31,	
	2023	2022	2021		
Domestic	Domestic	\$ 98,188	\$(14,544)	\$ 61,470	
International	International	100,087	107,873	106,150	

Income before income taxes	Income before taxes		
		<u>\$198,275</u>	<u>\$ 93,329</u>
		<u>\$167,620</u>	

The **(Provision) benefit** **Benefit (provision)** for income taxes consists of the following:

Year Ended December 31,						
Year Ended December 31,						
2023	2022	2021	2020			
Current: Current:						
Federal						
Federal						
Federal	Federal	\$ (2,307)	\$ 770	\$(11,094)		
State	State	(1,387)	163	(3,597)		
Foreign	Foreign	(22,715)	(17,230)	(7,688)		
		(26,409)	(16,297)	(22,379)		
		(55,637)				
Deferred: Deferred:						
Federal						
Federal						
Federal	Federal	3,547	15,182	(5,194)		
State	State	60	3,660	(1,272)		
Foreign	Foreign	1,519	903	(9,780)		
		5,126	19,745	(16,246)		
(Provision) benefit for income taxes		<u>\$(21,283)</u>	<u>\$ 3,448</u>	<u>\$(38,625)</u>		
		198,878				
Benefit (provision) for income taxes						

A reconciliation of the U.S. statutory federal income tax rate to the Company's effective income tax rate is as follows:

Year Ended December 31,						
Year Ended December 31,						
2023	2022	2021	2020			
Federal	Federal					
statutory rate	statutory rate	21.0 %	21.0 %	21.0 %	Federal statutory rate	
State income taxes, net of federal benefit		1.0	(2.7)	2.9		
State and local income taxes, net of federal benefit						
Stock-based compensation	Stock-based compensation	(21.4)	(52.5)	(5.2)		
Non-deductible officer compensation		11.0	36.6	4.6		
Tax credits	Tax credits	(2.9)	(6.1)	(2.1)		

Withholding taxes	Withholding taxes	2.8	5.8	2.0
Foreign tax rate differential	Foreign tax rate differential	(2.0)	(6.9)	(4.0)
Net tax on foreign earnings (GILTI/FDII/FTC)		0.9	—	0.5
Net tax on foreign earnings (GILTI/FDII)				
Transaction costs	Transaction costs	0.5	3.9	—
Income tax reserves		(0.1)	0.1	(0.5)
Permanent book/tax differences		—	(1.0)	(0.6)
Expenses associated with IPO		—	—	3.3
Tax impact of internal legal entity restructuring				
Tax impact of internal legal entity restructuring				
Tax impact of internal legal entity restructuring				
Other				
Other	Other	(0.1)	(1.9)	1.1
Effective income tax rate	Effective income tax rate	10.7 %	(3.7)%	23.0 %
	Effective income tax rate			(78.0 %)
				10.7 %
				(3.7 %)

For the year ended December 31, 2023, the effective tax rate was lower as compared to the year ended December 31, 2022 primarily due to the discrete tax benefit recognized as a result of the internal legal entity restructuring described below. The benefit of the internal legal entity restructuring was partially offset by an increase in the effective tax rate impact of the GILTI inclusion due to the mandatory capitalization of research and development expenses for U.S. tax purposes and a decrease in discrete tax benefits related to stock-based compensation, net of the impact from officer compensation limitation provisions, recognized during the current year. For the years ended December 31, 2023 and 2022, the Company recorded discrete tax benefits of \$14,648 and \$20,501, respectively, associated with windfall tax benefits from stock-based compensation, net of the impact from officer compensation limitation provisions.

During the fourth quarter of 2023, the Company recognized a net discrete income tax benefit of \$170,784 attributable to internal legal entity restructuring and related intra-entity transactions as part of its continuing efforts to align intellectual property ownership with the Company's business operating model. These transactions resulted in the recognition of deferred tax benefits arising from the net increase in deferred tax assets related to intangibles and goodwill of \$171,622. The deferred tax assets represent the undiscounted future anticipated cash tax impacts of basis differences, which are expected to be realized through tax amortization over the next 13 years.

For the year ended December 31, 2022, the effective tax rate was higher as compared to the year ended December 31, 2021, primarily due to the 2021 effective tax rate impact, net of officer compensation limitation provisions, related to the 2021 compensation charge of \$90,721 to *Deferred compensation plan* expenses to record reallocated deferred compensation plan liabilities at fair value (see Note 12). For the years ended December 31, 2022, and 2021, and 2020, the Company *recognized* recorded discrete tax benefits of \$20,501 \$14,890, and \$954, \$14,890, respectively, associated with windfall tax benefits from stock-based compensation, net of the impact from officer compensation limitation provisions.

The effective tax rate for U.S. Tax Cuts and Jobs Act (the "JOBS Act") requires certain GILTI earned by a controlled foreign corporation ("CFC") to be included in the year ended December 31, 2021 was lower gross income of the CFC's U.S. shareholder. The Company has elected the "period cost method" and treats taxes due on future U.S. inclusions in taxable income related to GILTI as compared a current-period expense when incurred. The JOBS Act allows a U.S. corporation a deduction equal to the year ended December 31, 2020 primarily due to the tax benefits noted above, a certain percentage of its foreign-derived intangible income ("FDII").

The following is a summary of the significant components of the Company's deferred tax assets and liabilities:

		December 31,			
		2022	2021		
		December 31,			
		2023	2023	2023	2022

Deferred tax assets:	Deferred tax assets:		
Accrued compensation	Accrued compensation	\$35,298	\$39,125
Net operating loss ("NOL") and credit carryforwards		14,960	28,698
Accrued compensation			
Accrued compensation			
NOL and credit carryforwards			
Intangible assets including goodwill			
Convertible debt and 163(j) limitation	Convertible debt and 163(j) limitation	13,349	15,682
Lease liabilities	Lease liabilities	8,920	10,540
Other accruals not currently deductible	Other accruals not currently deductible	1,122	2,006
Allowance for doubtful accounts	Allowance for doubtful accounts	1,856	918
Deferred revenues	Deferred revenues	2,914	—
Other	Other	2,383	1,851
Total deferred tax assets	Total deferred tax assets	80,802	98,820
Less: Valuation allowance	Less: Valuation allowance	(3,321)	(1,899)
Net deferred tax assets	Net deferred tax assets	77,481	96,921
Deferred tax liabilities:	Deferred tax liabilities:		
Intangible assets including goodwill	Intangible assets including goodwill	(51,994)	(70,316)
Intangible assets including goodwill			
Operating lease right-of-use assets	Operating lease right-of-use assets	(8,381)	(10,196)
Deferred revenues		—	(3,421)
Prepaid expenses			
Prepaid expenses			

Prepaid expenses	Prepaid expenses	(2,877)	(2,739)
Unrealized gains and losses	Unrealized gains and losses	(9,422)	(2,387)
Property and equipment	Property and equipment	(3,406)	(1,500)
Total deferred tax liabilities	Total deferred tax liabilities	(76,080)	(90,559)
Net deferred tax assets (liabilities)	Net deferred tax assets (liabilities)	<u>\$ 1,401</u>	<u>\$ 6,362</u>

The Company recognizes deferred income tax assets and liabilities for the expected future tax consequences of NOL carryforwards, credit carryforwards, and temporary differences between financial statement carrying amounts of assets and liabilities and their respective tax bases, using enacted tax rates in effect for the year in which the items are expected to reverse.

The Company had deferred tax assets for tax credits and net operating losses, NOLs, net of unrecognized tax positions, primarily related to:

Jurisdiction:	Jurisdiction:	December 31, 2022		Jurisdiction:	December 31, 2023		Begin to Expire
		Begin to Expire	Expire		December 31, 2023	Begin to Expire	
U.S. Federal NOL	U.S. Federal NOL	\$ 1,963	Indefinite	U.S. Federal NOL	\$ 3,497	2034	2034
U.S. Federal research and development credits	U.S. Federal research and development credits	592	2035	U.S. Federal research and development credits	201	2039	2039
U.S. Federal foreign tax credits	U.S. Federal foreign tax credits	267	2029	U.S. Federal foreign tax credits	340	2028	2028
U.S. State NOL	U.S. State NOL	676	2031	U.S. State NOL	1,530	2036	2036
U.S. State research and development credits	U.S. State research and development credits	416	2030	U.S. State research and development credits	667	2030	2030
United Kingdom ("U.K.") NOL		6,864	Indefinite				
U.K. NOL	U.K. NOL				6,759		Indefinite
U.K. research and development credits	U.K. research and development credits	526	Indefinite	U.K. research and development credits	760	Indefinite	Indefinite
Canadian research and development credit	Canadian research and development credit	1,551	2029	Canadian research and development credit	1,037	2030	2030

As of December 31, 2022 December 31, 2023 and 2021, 2022, the Company recorded has a valuation allowance recorded against net deferred tax assets related to NOLs and tax attributes in certain jurisdictions of \$3,321 \$2,664 and \$1,899, \$3,321, respectively. During the year ended December 31, 2022 December 31, 2023, the Company increased decreased the valuation allowance by \$1,422, \$657, which was primarily related to the increase in partial utilization of U.S. capital loss carryforwards. A valuation allowance is required when it is more likely than not that all or a portion of deferred tax assets will not be realized. The Company assesses the outside basis difference on equity method investments.

During available positive and negative evidence to estimate whether the year ended December 31, 2022, the Company repatriated \$150,000 of undistributed previously taxed earnings generated by its foreign subsidiaries to the U.S. The repatriations were used to fund the acquisition of Power Line Systems (see Note 4). The cash repatriations did not have a material impact on Provision for income taxes for the year ended December 31, 2022, existing deferred tax assets will be realized.

We have provided for any applicable income taxes associated with current year distributions, as well as any earnings that are expected to be distributed in the future, in the calculation of the income tax provision. No additional provision has been made for U.S. and non-U.S. income taxes on the undistributed earnings of subsidiaries that are expected to be indefinitely reinvested. As of December 31, 2022 December 31, 2023, certain subsidiaries had approximately \$439,845 \$335,988 of cumulative undistributed earnings that have

been deemed permanently reinvested. A liability could arise if our intention to indefinitely reinvest such earnings were to change and amounts are distributed by such subsidiaries or if such subsidiaries are ultimately disposed. The potential tax implications of unremitting earnings are driven by the facts at the time of the distribution. It is not practicable to estimate the additional income taxes related to indefinitely reinvested earnings or the basis differences related to investments in subsidiaries.

A The following is a reconciliation of the beginning and ending amount of the changes in gross unrecognized tax benefits is as follows: benefits:

		Year Ended December 31,		
		2022	2021	2020
		Year Ended December 31,		
		2023	2023	2022
		Year Ended December 31,		
		2023	2022	2021
Gross unrecognized tax benefits, beginning of year	Gross unrecognized tax benefits, beginning of year	\$1,331	\$1,223	\$1,763
Increases for tax positions of prior years	Increases for tax positions of prior years	—	160	1,436
Decreases for tax positions of prior years	Decreases for tax positions of prior years	(121)	(42)	—
Increases for tax positions related to the current year	Increases for tax positions related to the current year	—	—	—
Decreases relating to settlements with taxing authorities	Decreases relating to settlements with taxing authorities	(35)	—	(1,723)
Reductions as a result of lapse of the statute of limitations	Reductions as a result of lapse of the statute of limitations	(265)	(10)	(253)
Gross unrecognized tax benefits, end of year	Gross unrecognized tax benefits, end of year	\$ 910	\$1,331	\$1,223

As of December 31, 2022, December 31, 2023, 2021, 2022, and 2020, 2021, the Company had total unrecognized tax benefits including interest and penalties of \$557, \$1,194, \$1,704, and \$1,495, \$1,704, respectively, of which \$554, \$1,181, \$1,273, and \$1,175, \$1,273, respectively, would impact the Company's effective tax rate if recognized. Interest expense and penalties related to unrecognized tax benefits included in the *Benefit (provision) for income taxes* was \$194, \$89, \$101 for the years ended December 31, 2023, 2022, and 2021, respectively. The cumulative accrued interest and penalties related to unrecognized tax benefits were \$91, \$284, and \$373 as of December 31, 2023, 2022, and 2021, respectively.

The Company is subject to income tax in the U.S. (federal and state) and numerous foreign jurisdictions. Significant judgment is required in evaluating the Company's tax positions and determining the provision for income taxes. During the ordinary course of business, there are many transactions and calculations for which the ultimate tax determination is uncertain. The Company establishes reserves for tax-related uncertainties based on estimates of whether, and the extent to which, additional taxes will be due. These reserves are established when the Company believes that certain positions might be challenged despite its belief that the Company's tax return positions are fully supportable. The tax benefit recognized is based on the largest amount that is greater than 50 percent likely of being realized upon ultimate settlement. The Company adjusts these reserves in light of changing facts and circumstances, such as the outcome of tax audits. The *Provision for income taxes* in the consolidated statements of operations includes the impact of reserve provisions and changes to reserves that are considered appropriate. The Company records accrued interest and/or penalties, where applicable, related to unrecognized tax benefits as part of the *(Provision) benefit* for income taxes. Interest expense and penalties related to unrecognized tax benefits resulted in a (decrease) increase the consolidated statements of the *(Provision) benefit for income taxes* of \$(89), \$101, \$(20) for the years ended December 31, 2022, 2021, and 2020, respectively. The cumulative accrued interest and penalties related to unrecognized tax benefits were \$284, \$373, and \$272 as of December 31, 2022, 2021, and 2020, respectively.

operations. The Company is subject records the amount of uncertain taxes expected to income tax be paid in the U.S. next 12 months as well as numerous state a current liability and foreign jurisdictions. records the remaining amount in *Other liabilities* in the consolidated balance sheets.

The Company is currently under audit in the U.K. for years 2018 through 2021. The Company is also under audit in the Netherlands for years 2018 through 2021. In addition, the Company is under audit in various other foreign taxing jurisdictions that are not material to the consolidated financial statements. The Company's U.S. consolidated federal income tax returns for years 2019 2020 through 2022 2023 may be subject to examination by the Internal Revenue Service. The Company also may be subject to examination by other significant jurisdictions, including the Irish Revenue Commissioners for Irish tax purposes for years 2018 2019 through 2022 2023 and by the Inland Revenue Department for New Zealand Tax purposes for years 2018 through 2022 2023.

In December 2021, the Organization for Economic Co-operation and Development ("OECD") adopted model rules to implement a global minimum corporate tax of 15% for companies with global revenues and profits above certain thresholds (referred to as "Pillar 2"). The OECD has continued to issue administrative guidance and interpretations regarding the Pillar 2 rules. A number of E.U. and G20 member nations, including locations where the Company currently has operations, are at various stages in the process of enacting tax legislation to incorporate aspects of the Pillar 2 rules. For countries that have adopted the model rules, certain aspects of the Pillar 2 rules will be effective in 2024, while other aspects are expected to become effective in 2025. Due to the uncertainty regarding which countries will enact Pillar 2 legislation and in what form the legislation will be adopted, as well as uncertainty regarding the timing of individual country legislative action and the underlying complexity of the rules, we are still assessing the impact, if any, of the Pillar 2 legislation on the Company.

Note 17: Fair Value of Financial Instruments

Fair Value

The Company's financial instruments include cash equivalents, account receivables, certain other assets, accounts payable, accruals, certain other current and long-term liabilities and long-term debt.

The following methods and assumptions were used by the Company in estimating its measured at fair value disclosures for financial instruments as of December 31, 2022 and 2021:

Current assets and current liabilities — In general, the carrying amounts reported into a three-level hierarchy, based on the Company's consolidated balance sheets for current assets and current liabilities approximate their fair values due priority of the inputs to the short-term nature of those instruments.

Acquisition contingent consideration — respective valuation technique. The fair value of these assets or liabilities is based on significant (Level 1) and the lowest priority to unobservable inputs not observable in the market, which represents a Level 3 measurement (Level 3). An asset or liability's classification within the fair value hierarchy. The valuation of contingent consideration uses assumptions the Company believes would be made by a market participant.

Interest rate swap — The fair value of the Company's interest rate swap asset or liability hierarchy is determined using an income approach and is measured based on the implied forward rates from the U.S. Dollar one-month LIBOR yield curve. The Company considers these valuation inputs to be Level 2 inputs in the fair value hierarchy.

Long-term debt — The fair value of the Company's borrowings under its Credit Facility approximated its carrying value based upon discounted cash flows at current market rates for instruments with similar remaining terms. The Company considers these valuation inputs to be Level 2 inputs in the fair value hierarchy. As of December 31, 2022, the estimated fair value of the 2026 Notes and 2027 Notes was \$622,431 and \$470,856, respectively. As of December 31, 2021, the estimated fair value of the 2026 Notes and 2027 Notes was \$720,284 and \$531,915, respectively. The estimated fair value of the 2026 Notes and 2027 Notes is based on quoted market prices of the Company's instrument in markets that are not active and are classified as Level 2 within the fair value hierarchy. Considerable judgment is necessary to interpret the market data and develop estimates of fair values. Accordingly, the estimates presented are not necessarily indicative of the amounts at which these instruments could be purchased, sold, or settled.

Deferred compensation plan liabilities — The fair value of deferred compensation plan liabilities, including the liability classified phantom investments in the DCP, are marked to market at the end of each reporting period.

A financial asset or liability classification is determined based on the lowest level of significant input that is significant to its valuation. The Company's assessment of the significance of a particular input to the fair value measurement, measurement requires judgment and may affect the valuation of fair value assets and liabilities and their placement within the fair value hierarchy levels.

The fair value hierarchy consists of the following three levels:

Level 1 inputs are quoted prices (unadjusted) in active markets for identical assets or liabilities.

Level 2 inputs are quoted prices for similar assets and liabilities in active markets or inputs that are observable for the asset or liability, either directly or indirectly through market corroboration, for substantially the full term of the financial instrument.

Level 3 inputs are unobservable inputs based on management's own assumptions used to measure assets and liabilities at fair value.

The Company's financial instruments include cash equivalents, account receivables, certain other assets, accounts payable, accruals, certain other current and long-term liabilities, and long-term debt.

Financial Current Assets and Current Liabilities — In general, the carrying amounts reported on the Company's consolidated balance sheets for current assets and financial current liabilities carried at approximate their fair values due to the short-term nature of those instruments.

The following methods and assumptions were used by the Company in estimating its fair value measured on a recurring basis consist of the following:

December 31, 2022	Level 1	Level 2	Level 3	Total
Assets:				
Money market funds ⁽¹⁾	\$ 19	\$ —	\$ —	\$ 19
Interest rate swap ⁽²⁾	—	37,200	—	37,200
Total assets	\$ 19	\$ 37,200	\$ —	\$ 37,219
Liabilities:				
Acquisition contingent consideration ⁽³⁾	\$ —	\$ —	\$ 1,196	\$ 1,196
Deferred compensation plan liabilities ⁽⁴⁾	79,081	—	—	79,081
Cash-settled equity awards ⁽⁵⁾	536	—	—	536
Total liabilities	\$ 79,617	\$ —	\$ 1,196	\$ 80,813

December 31, 2021	Level 1	Level 2	Level 3	Total
Assets:				
Money market funds ⁽¹⁾	\$ 21	\$ —	\$ —	\$ 21
Interest rate swap ⁽²⁾	—	10,117	—	10,117
Total assets	\$ 21	\$ 10,117	\$ —	\$ 10,138
Liabilities:				
Acquisition contingent consideration ⁽³⁾	\$ —	\$ —	\$ 6,613	\$ 6,613
Deferred compensation plan liabilities ⁽⁴⁾	102,199	—	—	102,199
Cash-settled equity awards ⁽⁵⁾	353	—	—	353
Total liabilities	\$ 102,552	\$ —	\$ 6,613	\$ 109,165

(1) Included in **Cash measurements for Level 2 and cash equivalents** in the consolidated balance sheets.

(2) Included in **Other assets** in the consolidated balance sheets.

(3) Included in **Other liabilities**, except for current liabilities of \$1,196 and \$5,382 Level 3 financial instruments as of December 31, 2022 December 31, 2023 and 2021, respectively, which are included in 2022.

Accruals and other current liabilities Acquisition Contingent Consideration in the consolidated balance sheets. Acquisition contingent consideration liability is measured at the fair value of these liabilities is generally determined using a cost or income approach and is measured based on significant inputs not observable in the market, which represents a Level 3 measurement within the fair value hierarchy. The valuation of contingent consideration uses assumptions the Company believes would be made by a market participant.

(4) Interest Rate Swap — The fair value of the Company's interest rate swap asset or liability is determined using an income approach and is measured based on the implied forward rates for the remaining term of the interest rate swap. The Company considers these valuation inputs to be Level 2 inputs in the fair value hierarchy.

Long-Term Debt — The fair value of the Company's borrowings under its Credit Facility approximated its carrying value based upon discounted cash flows at current market rates for instruments with similar remaining terms. The Company considers these valuation inputs to be Level 2 inputs in the fair value hierarchy. As of December 31, 2023, the estimated fair value of the 2026 Notes and 2027 Notes was \$684,205 and \$516,051, respectively. As of December 31, 2022, the estimated fair value of the 2026 Notes and 2027 Notes was \$622,431 and \$470,856, respectively. The estimated fair value of the 2026 Notes and 2027 Notes is based on quoted market prices of the Company's instrument in markets that are not active and are classified as Level 2 within the fair value hierarchy. Considerable judgment is necessary to interpret the market data and develop estimates of fair values. Accordingly, the estimates presented are not necessarily indicative of the amounts at which these instruments could be purchased, sold, or settled.

Deferred Compensation Plan Liabilities — The fair value of deferred compensation plan liabilities, including the liability classified phantom investments in the DCP, are marked to market at the end of each reporting period.

Financial assets and financial liabilities carried at fair value measured on a recurring basis consist of the following:

December 31, 2023	Level 1	Level 2	Level 3	Total
Assets:				
Money market funds ⁽¹⁾	\$ 1	\$ —	\$ —	\$ 1
Interest rate swap ⁽²⁾	—	32,162	—	32,162
Total assets	\$ 1	\$ 32,162	\$ —	\$ 32,163
Liabilities:				
Deferred compensation plan liabilities ⁽³⁾	\$ 90,536	\$ —	\$ —	\$ 90,536
Cash-settled equity awards ⁽⁴⁾	781	—	—	781

Total liabilities	\$ 91,317	\$ —	\$ —	\$ 91,317
December 31, 2022	Level 1	Level 2	Level 3	Total
Assets:				
Money market funds (1)	\$ 19	\$ —	\$ —	\$ 19
Interest rate swap (2)	—	37,200	—	37,200
Total assets	\$ 19	\$ 37,200	\$ —	\$ 37,219
Liabilities:				
Acquisition contingent consideration (4)	\$ —	\$ —	\$ 1,196	\$ 1,196
Deferred compensation plan liabilities (3)	79,081	—	—	79,081
Cash-settled equity awards (4)	536	—	—	536
Total liabilities	\$ 79,617	\$ —	\$ 1,196	\$ 80,813

(1) Included in *Cash and cash equivalents* in the consolidated balance sheets.

(2) Included in *Other assets* in the consolidated balance sheets.

(3) Included in *Deferred compensation plan liabilities*, except for current liabilities of \$2,067 \$2,355 and \$7,309 \$2,067 as of December 31, 2022 December 31, 2023 and 2021, 2022, respectively, which are included in *Accruals and other current liabilities* in the consolidated balance sheets.

(4) Included in *Accruals and other current liabilities* in the consolidated balance sheets.

The following is a reconciliation of the changes in fair value of the Company's financial liabilities which have been classified as Level 3 in the fair value hierarchy:

		Year Ended December 31,			
		2022	2021		
		Year Ended December 31,			
		31,		Year Ended December 31,	
		2023	2023	2022	
Balance, beginning of year	Balance, beginning of year	\$6,613	\$4,299		
Payments	Payments	(5,261)	(2,371)		
Addition	Addition	1,390	4,544		
Change in fair value	Change in fair value	(1,427)	294		
Foreign currency translation adjustments	Foreign currency translation adjustments	(119)	(153)		
Balance, end of year	Balance, end of year	\$1,196	\$6,613		

The Company did not have any transfers between levels within the fair value hierarchy.

Note 18: Commitments and Contingencies

Purchase Commitment — Commitments

In the normal course of business, the Company enters into various purchase commitments for goods and services. As of December 31, 2022 During the year ended December 31, 2023, the Company entered into approximately \$158,000 of non-cancelable future cash purchase commitment commitments for services related to the cloud provisioning of the Company's software solutions was \$14,981 and for other software costs. As of December 31, 2023, total non-cancelable future cash purchase commitments were \$127,000, of which the Company expects \$50,000 to be paid over the next 12 months and \$77,000 to be paid through May 2023. September 2028. The Company expects to fully consume its contractual commitment commitments in the ordinary course of operations.

Operating Leases — The Company leases certain office facilities, office equipment, and automobiles under operating leases having initial or remaining non-cancelable terms in excess of one year (see Note 8). **Litigation**

Litigation — From time to time, the Company is involved in certain legal actions arising in the ordinary course of business. In management's opinion, based upon the advice of counsel, the outcome of such actions is not expected to have a material adverse effect on the Company's future financial position, results of operations, or cash flows.

Note 19: Geographic Data

Revenues by geographic region are presented in Note 3. Long-lived assets (other than goodwill), net of depreciation and amortization by geographic region (see Notes 5, 6, and 8) are as follows:

	December 31,	
	2022	2021
Americas ⁽¹⁾	\$164,729	\$ 99,500
	December 31,	December 31,
	2023	2022
Americas		
(1)(2)		
EMEA EMEA	32,372	44,730
APAC	167,670	184,245
APAC ⁽²⁾		
Total long-lived assets	\$364,771	\$328,475

(1) Americas includes the U.S., Canada, and Latin America, (including including the Caribbean) Caribbean.

(2) The change in balances period over period was due to an internal legal entity restructuring executed by the Company during the fourth quarter of 2023 (see Note 16).

Note 20: Interest Expense, Net

Interest expense, net consists of the following:

	Year Ended December 31,		
	2022	2021	2020
Interest expense (see Note 10)	\$ (35,056)	\$ (11,527)	\$ (7,217)
Interest income	421	306	437
Interest expense, net	\$ (34,635)	\$ (11,221)	\$ (6,780)

Note 21: Other (Expense) Income, Net

Other (expense) income, net consists of the following:

	Year Ended December 31,		
	2022	2021	2020
Gain (loss) from:			
Change in fair value of interest rate swap (see Note 17)	\$ 27,083	\$ 9,770	\$ 347
Foreign exchange ⁽¹⁾	(9,901)	827	22,919
Sale of aircraft (see Note 5)	2,029	—	—
Change in fair value of acquisition contingent consideration	1,427	(550)	1,340
Payments related to interest rate swap	1,947	(1,270)	(696)
Other income, net	1,713	1,184	340
Total other income, net	\$ 24,298	\$ 9,961	\$ 24,250

	Year Ended December 31,		
	2023	2022	2021
(Loss) gain from:			
Change in fair value of interest rate swap (see Note 17)	\$ (5,038)	\$ 27,083	\$ 9,770
Foreign exchange ⁽¹⁾	2,497	(9,901)	827
Sale of aircraft (see Note 5)	—	2,029	—

Change in fair value of acquisition contingent consideration (see Note 17)	—	1,427	(550)
Receipts (payments) related to interest rate swap	8,803	1,947	(1,270)
Other (expense) income, net (2)	(13,484)	1,713	1,184
Total other (expense) income, net	\$ (7,222)	\$ 24,298	\$ 9,961

(1) Foreign exchange gain (loss) gain is primarily attributable to foreign currency translation derived mainly from U.S. **Dollar** dollar denominated cash and cash equivalents, account receivables, customer deposits, and intercompany balances held by foreign subsidiaries. Intercompany finance transactions primarily denominated in U.S. **Dollars** dollars resulted in unrealized foreign exchange gains (losses) gains of \$3,163, \$(7,369), \$(779) and \$22,310 \$(779) for the years ended **December 31, 2022** December 31, 2023, 2022, and 2021, respectively.

(2) Other (expense) income, net includes investment impairment and 2020, respectively, other charges of \$(16,988), partially offset by gains on investments of \$2,360 for the year ended December 31, 2023 (see Note 7).

Note 21: Realignment Costs

During the fourth quarter of 2023, the Company approved a strategic realignment program to better serve the Company's accounts and to better align resources with the strategy of the business, including reinvestment in go-to-market functions, as well as in AI product development (the "2023 Program"). The Company incurred realignment costs of \$12,579 for the year ended December 31, 2023 related to the aforementioned program, which represents termination benefits for colleagues whose roles were impacted. The 2023 Program activities have been broadly implemented across the Company's various businesses with the intention that substantially all actions, including payment of the termination benefits, will be fully completed by mid-2024.

Realignment costs by expense classification were as follows:

	Year Ended December 31, 2023	
Cost of revenues:		
Cost of subscriptions and licenses	\$ 839	
Cost of services	1,246	
Total cost of revenues	2,085	
Operating expenses:		
Research and development	4,995	
Selling and marketing	4,012	
General and administrative	1,487	
Total operating expenses	10,494	
Total realignment costs	\$ 12,579	

Accruals and other current liabilities in the consolidated balance sheets included amounts related to the realignment activities as follows:

Balance, December 31, 2022	\$ —
Realignment costs	12,579
Payments	(268)
Adjustments (1)	148
Balance, December 31, 2023	\$ 12,459

(1) Adjustments includes foreign currency translation.

Note 22: Net Income Per Share

Net income per share of Class A and Class B common stock amounts are computed using the two-class method required for participating securities, using the treasury stock method for awards under the Company's equity compensation plans and ESPP, and using the if-converted method for the convertible senior notes. In addition, the weighted average number of shares of the Company's Class A and Class B common stock is inclusive of undistributed shares held in the DCP as phantom shares of the Company's Class B common stock.

The Company issues certain performance-based RSUs determined to be participating securities because holders of such shares have non-forfeitable dividend rights in the event of the Company's declaration of a dividend for common shares. As of **December 31, 2022** December 31, 2023, 2021, 2022, and 2020, 2021, there were 365,641, 362,773, 96,683, and 149,754 96,683 participating securities outstanding, respectively.

Undistributed net income allocated to participating securities are subtracted from net income in determining basic net income attributable to common stockholders. Basic net income per share is computed by dividing basic net income attributable to common stockholders by the weighted average number of shares, inclusive of undistributed shares held in the DCP as phantom shares of the Company's Class B Common Stock common stock.

For the Company's diluted net income per share numerator, interest expense, net of tax, attributable to the assumed conversion of the convertible senior notes is added back to basic net income attributable to common stockholders. For the Company's diluted net income per share denominator, the basic weighted average number of shares is adjusted by for the effect of dilutive securities, including awards under the Company's equity compensation plans and ESPP, and by for the dilutive effect of the assumed conversion of the convertible senior notes. Diluted net income per share attributable to common stockholders is computed by dividing diluted net income attributable to common stockholders by the weighted average number of fully diluted common shares.

Except with respect to voting and conversion, the rights of the holders of the Company's Class A Common Stock common stock and the Company's Class B Common Stock common stock are identical. Each class of shares has the same rights to dividends and allocation of income (loss) and, therefore, net income per share would not differ under the two-class method.

The details of basic and diluted net income per share are as follows:

		Year Ended December 31,					
		2022	2021	2020			
		Year Ended December 31,					
		2023			2023	2022	2021
Numerator:	Numerator:						
Net income							
Net income							
Net income	Net income	\$ 174,780	\$ 93,192	\$ 126,521			
Less: Net income attributable to participating securities	Less: Net income attributable to participating securities	(42)	(9)	(234)			
Net income attributable to Class A and Class B common stockholders, basic	Net income attributable to Class A and Class B common stockholders, basic	174,738	93,183	126,287			
Add: Interest expense, net of tax, attributable to assumed conversion of convertible senior notes	Add: Interest expense, net of tax, attributable to assumed conversion of convertible senior notes	6,810	—	—			
Net income attributable to Class A and Class B common stockholders, diluted	Net income attributable to Class A and Class B common stockholders, diluted	\$ 181,548	\$ 93,183	\$ 126,287			
Denominator:	Denominator:						
Denominator:							
Denominator:							
Weighted average shares, basic							
Weighted average shares, basic							
Weighted average shares, basic	Weighted average shares, basic	309,226,677	305,711,345	289,863,272			

Dilutive effect of stock options, restricted stock, and RSUs	Dilutive effect of stock options, restricted stock, and RSUs	4,705,172	8,791,084	9,507,857
Dilutive effect of ESPP	Dilutive effect of ESPP	166,606	108,385	—
Dilutive effect of assumed conversion of convertible senior notes	Dilutive effect of assumed conversion of convertible senior notes	17,666,703	—	—
Weighted average shares, diluted	Weighted average shares, diluted	331,765,158	314,610,814	299,371,129
Net income per share, basic	Net income per share, basic	\$ 0.57	\$ 0.30	\$ 0.44
Net income per share, basic	Net income per share, basic			
Net income per share, diluted	Net income per share, diluted	\$ 0.55	\$ 0.30	\$ 0.42

The following potential common shares were excluded from the calculation of diluted net income per share attributable to common stockholders because their effect would have been anti-dilutive for the periods presented:

Year Ended December 31,			
	2022	2021	2020
Year Ended December 31,			
	2023	2023	2022
RSUs	RSUs	718,105	150,017
Convertible senior notes	Convertible senior notes	—	13,474,580
Convertible senior notes	Convertible senior notes		
Total anti-dilutive securities	Total anti-dilutive securities	718,105	13,624,597

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Exhibit 10.12

BENTLEY SYSTEMS, INCORPORATED
2020 OMNIBUS INCENTIVE PLAN

RESTRICTED STOCK UNIT AWARD AGREEMENT

This RESTRICTED STOCK UNIT AWARD AGREEMENT (the "Agreement"), is made effective as of the date set forth in the Portal (the "Date of Grant"), by and between Bentley Systems, Incorporated, a Delaware corporation (together with its successors and assigns, the "Company"), and the participant identified in the Portal ("Participant").

1. **Grant of Restricted Stock Unit.** Subject to the terms and conditions of the Bentley Systems, Incorporated 2020 Omnibus Incentive Plan (the "Plan") and the additional terms and conditions set forth in this Agreement, and effective as of the Date of Grant, the Company hereby grants the restricted stock units of the Company (the "Restricted Stock Units"), as set forth in the Portal. The Company reserves all rights with respect to the granting of additional Restricted Stock Units hereunder and makes no implied promise to grant additional Restricted Stock Units. Each Restricted Stock Unit entitles Participant to receive one share of Class B Common Stock upon satisfaction of the terms and conditions reflected in this Agreement and the Plan. All terms not defined herein shall have the same meaning as set forth in the Plan. For purposes of this Agreement, to the extent Participant is not employed by the Company, the "Employer" means the Subsidiary that employs Participant.

2. **Vesting; Forfeiture.**

(a) Subject to the conditions contained herein and in the Plan, the Restricted Stock Units shall vest as provided in Schedule I attached hereto and the Portal.

(b) Upon Participant's Termination, all unvested Restricted Stock Units shall automatically and immediately be forfeited and canceled for no consideration (after giving effect to any acceleration of vesting, continuation of vesting or other terms set forth in Schedule I attached hereto and/or the Portal).

(c) **EU Age Discrimination Rules.** If Participant is a local national of and employed in a country that is a member of the European Union, the grant of the Restricted Stock Units and the terms and conditions governing the Restricted Stock Units are intended to comply with the age discrimination provisions of the EU Equal Treatment Framework Directive, as implemented into local law (the "Age Discrimination Rules"). To the extent that a court or tribunal of competent jurisdiction determines that any provision of this Agreement is invalid or unenforceable, in whole or in part, under the Age Discrimination Rules, the Company, in its sole discretion, shall have the power and authority to revise or strike such provision to the minimum extent necessary to make it valid and enforceable to the full extent permitted under local law.

(d) **Termination Date.** For purposes of this Agreement, if Participant is employed in the United States, "Termination Date" shall mean the effective date of Participant's Termination. If Participant is employed outside of the United States, "Termination Date" shall mean the earliest of (i) the date on which notice of Termination is provided to Participant, (ii) the last day of

Restricted Stock Unit Award Agreement – Page 2

Participant's active service with the Company or the Employer, as applicable, or (iii) the last day on which Participant is an employee of the Company or the Employer, as applicable, as determined in each case, without including any required advanced notice period and irrespective of the status of the Termination under local labor or employment laws

3. **Settlement of Restricted Stock Units.** As soon as practicable (and, in any event, within two and one-half months) following the applicable vesting date of any Restricted Stock Unit, the Company shall issue to Participant or Participant's beneficiary, without charge, one share of Class B Common Stock, par value \$0.01 per share, of the Company (the "Class B Common Stock") (or other securities or other property, as applicable) for each such outstanding Restricted Stock Unit; provided, that the Committee may, in its sole discretion, elect to (a) pay cash or part cash and part shares of Class B Common Stock in lieu of issuing only shares of Class B Common Stock in respect of such Restricted Stock Units or (b) defer the issuance of shares of Class B Common Stock (or cash or part cash and part shares of Class B Common Stock, as the case may be) beyond the applicable vesting date if such extension would not cause adverse tax consequences under Section 409A of the Code or other applicable laws. If a cash payment is made in lieu of issuing shares of Class B Common Stock in respect of any Restricted Stock Unit, the amount of such payment shall be equal to the Fair Market Value per share of the Class B Common Stock as of the applicable vesting date with respect to such Restricted Stock Unit.

4. **Rights as a Stockholder.** Participant shall have no rights or privileges as a stockholder with respect to the shares of Class B Common Stock underlying the Restricted Stock Units. Participant shall be entitled to dividend equivalent payments (upon the payment by the Company of dividends on shares of Class B Common Stock) in respect of Participant's Restricted Stock Units, either in cash or, in the sole discretion of the Committee, in shares of Class B Common Stock having a Fair Market Value equal to the amount of such dividends. Such dividend equivalent payments (i) with respect to Restricted Stock Units subject to time-based vesting (as described in Schedule I to the Agreement and the Portal), shall accrue and become payable to Participant, without interest, if and when such Restricted Stock Units are settled in accordance with Section 3 hereof (and if such Restricted Stock Units are forfeited, Participant shall have no right to such dividend equivalent payments or any interest thereon) and (ii) with respect

to Restricted Stock Units subject to performance-based vesting (as described in Schedule I to the Agreement, the Portal or as otherwise communicated to Participant), shall become payable upon the payment by the Company of dividends on shares of Class B Common Stock, regardless of whether such Restricted Stock Units are vested or unvested.

5. **No Right to Continued Employment.** Neither the Plan nor this Agreement nor Participant's receipt of the shares of Class B Common Stock hereunder shall impose any obligation on the Company or the Employer, as applicable, to continue the employment or engagement of Participant. Further, the Company or the Employer, as applicable, may at any time terminate the employment or engagement of such Participant, free from any liability or claim under the Plan or this Agreement, except as otherwise expressly provided herein.

6. **Assignment Restrictions.**

Restricted Stock Unit Award Agreement – Page 3

(a) The unvested Restricted Stock Units may not be Assigned at any time and any such purported Assignment shall be void and unenforceable against the Company or any Affiliate; provided, that the designation of a beneficiary shall not constitute an Assignment.

(b) As used herein, "Assign" or "Assignment" shall mean (in either the noun or the verb form, including with respect to the verb form, all conjugations thereof within their correlative meanings) with respect to any security, the gift, sale, assignment, transfer, pledge, hypothecation or other disposition (whether for or without consideration, whether directly or indirectly, and whether voluntary, involuntary or by operation of law) of such security or any interest therein.

7. **Withholding of Tax-Related Items; Tax Obligations.** Regardless of any action the Company or the Employer takes with respect to any or all federal, state, local or foreign income tax, social insurance, payroll tax, payment on account or other tax related-items ("Tax- Related Items"), Participant acknowledges that the ultimate liability for all Tax Related-Items associated with the Restricted Stock Units is and remains Participant's responsibility and may exceed the amount actually withheld by the Company, and the Company and the Employer (a) make no representations or undertakings regarding the treatment of any Tax Related-Items in connection with any aspect of the Restricted Stock Units, including, but not limited to, the grant of the Award, the vesting of the Award, the subsequent sale of shares of Class B Common Stock acquired pursuant to the Award and the receipt of any dividends; and (b) do not commit to structure the terms of the grant or any aspect of the Restricted Stock Units to reduce or eliminate Participant's liability for Tax Related-Items. Further, if Participant is subject to tax in more than one jurisdiction, Participant acknowledges that the Company and/or the Employer (or former employer, as applicable) may be required to withhold or account for Tax Related-Items in more than one jurisdiction.

Prior to the delivery of shares of Class B Common Stock upon the vesting of the Restricted Stock Units, if Participant's country of residence (and/or the country of employment, if different) requires withholding of Tax-Related Items, the Company or the Employer: (i) shall withhold a sufficient number of whole shares of Class B Common Stock otherwise issuable upon the vesting of the Restricted Stock Units that have an aggregate Fair Market Value sufficient to pay the Tax-Related Items required to be withheld (in which case, the cash equivalent of such withheld shares of Class B Common Stock shall be used to settle the withholding obligation); (ii) shall withhold an amount from Participant's regular salary and/or wages, or from any other amounts payable to Participant; or (iii) require Participant to make a payment to the Company or the Employer equal to the amount of Tax-Related Items required to be withheld. Depending on the applicable method, the Company or the Employer, as applicable, may withhold or account for Tax-Related Items by considering applicable statutory withholding rates, but such withholding shall not exceed an amount of withholding based on the maximum statutory rates in Participant's applicable tax jurisdiction(s).

In the event the withholding requirements are not satisfied through the withholding of shares of Class B Common Stock or through Participant's regular salary and/or wages or other amounts payable to Participant, no shares of Class B Common Stock shall be issued to Participant unless and until satisfactory arrangements (as determined by the Committee) have been made by Participant with respect to the payment of any Tax-Related Items which the Company determines.

in its sole discretion, must be withheld or collected with respect to the Restricted Stock Units. If Participant is subject to taxation in more than one jurisdiction, Participant acknowledges that the Company and/or the Employer may be required to withhold or account for Tax-Related Items in more than one jurisdiction. By accepting the Restricted Stock Units, Participant expressly consents to the withholding of shares of Class B Common Stock and/or the withholding of amounts from Participant's regular salary and/or wages, or other amounts payable to Participant, as provided for hereunder. All other Tax-Related Items related to the Restricted Stock Units and any shares of Class B Common Stock acquired pursuant to the vesting of the Restricted Stock Units shall be Participant's sole responsibility.

8. **Binding Effect.** This Agreement shall be binding upon the heirs, executors, administrators and successors of the parties hereto.
9. **Cooperation; Repatriation and Compliance Obligations.** Participant agrees to cooperate with the Company and the Employer in taking any action reasonably necessary or advisable to consummate the transactions contemplated by this Agreement. Further, as a condition of the grant of the Restricted Stock Units, Participant agrees to repatriate all payments attributable to the Restricted Stock Units in accordance with local foreign exchange rules and regulations in Participant's country of residence (and country of employment, if different). In addition, Participant agrees to take any and all actions, and consents to any and all actions taken by the Employer, the Company and its Subsidiaries as may be required to allow the Employer, the Company and its Subsidiaries to comply with local laws, rules and regulations in Participant's country of residence (and country of employment, if different). Finally, Participant agrees to take any and all actions that may be required to comply with Participant's personal legal and tax obligations under local laws, rules and regulations in Participant's country of residence (and country of employment, if different).
10. **Notices.** Any notice necessary under this Agreement shall be addressed to the Company in care of its Secretary at the principal executive office of the Company and to Participant at the address appearing in the personnel records of the Company for such Participant or to either party at such other address as either party hereto may hereafter designate in writing to the other. Any such notice shall be deemed effective upon receipt thereof by the addressee.
11. **Choice of Law; Jurisdiction; Venue.** This Agreement shall be governed by and construed in accordance with the internal laws of the State of Delaware applicable to contracts made and performed wholly within the State of Delaware, without giving effect to the conflict of laws provisions thereof. Any suit, action or proceeding with respect to this Agreement (or any provision incorporated by reference), or any judgment entered by any court in respect of any thereof, shall be brought in any court of competent jurisdiction in the State of Delaware, and each of Participant and the Company hereby submits to the exclusive jurisdiction of such courts for the purpose of any such suit, action, proceeding, or judgment. Each of Participant and the Company hereby irrevocably waives (a) any objections which it may now or hereafter have to the laying of the venue of any suit, action, or proceeding arising out of or relating to this Agreement brought in any court of competent jurisdiction in the State of Delaware, (b) any claim that any such suit,

action, or proceeding brought in any such court has been brought in any inconvenient forum and (c) any right to a jury trial.

12. **Restricted Stock Units Subject to Plan; Amendment.** By entering into this Agreement, Participant agrees and acknowledges that Participant has received and read a copy of the Plan. The Restricted Stock Units granted hereunder are subject to the Plan. The terms and provisions of the Plan, as it may be amended from time to time, are hereby incorporated herein by reference. In the event of a conflict between any term or provision contained herein and a term or provision of the Plan, the applicable terms and provisions of the Plan will govern and prevail. The Committee may waive any conditions or rights under, amend any terms of, or alter, suspend, discontinue, cancel or terminate this Agreement, but no such waiver, amendment, alteration, suspension, discontinuance, cancellation or termination shall materially adversely affect the rights of Participant hereunder without the consent of Participant.

13. **Section 409A.** It is intended that the Restricted Stock Units granted hereunder shall be exempt from Section 409A of the Code pursuant to the "short-term deferral" rule applicable to such section, as set forth in the regulations or other guidance published by the Internal Revenue Service thereunder.

14. **Clawback/Recoupment Policy.** Notwithstanding any other provision of this Agreement to the contrary, Participant acknowledges and agrees that all shares of Class B Common Stock acquired pursuant to the Plan shall be and remain subject to any incentive compensation clawback or recoupment policy of the Company currently in effect or as may be adopted by the Company and, in each case, as may be amended from time to time. No such policy adoption or amendment shall require Participant's prior consent. For purposes of the foregoing, Participant expressly and explicitly authorizes the Company to issue instructions, on Participant's behalf, to any brokerage firm and/or third party administrator engaged by the Company to hold Participant's shares of Class B Common Stock, and other amounts acquired under the Plan to re-convey, transfer or otherwise return such shares of Class B Common Stock and/or other amounts to the Company.

15. **Nature of Grant.** In accepting the grant of the Restricted Stock Units, Participant acknowledges, understands and agrees that:

- (a) the Plan is established voluntarily by the Company, it is discretionary in nature and it may be modified, amended, suspended or terminated by the Company at any time, to the extent permitted by the Plan;
- (b) the grant of the Restricted Stock Units is exceptional, voluntary and occasional and does not create any contractual or other right to receive future grants of an Award, or benefits in lieu of an Award, even if Restricted Stock Units have been granted in the past;
- (c) all decisions with respect to future grants of Restricted Stock Units or other grants, if any, will be at the sole discretion of the Company;
- (d) Participant is voluntarily participating in the Plan;

Restricted Stock Unit Award Agreement – Page 6

(e) the Restricted Stock Units and the shares of Class B Common Stock subject to the Restricted Stock Units, and the income from and value of same, are not intended to replace any pension rights or compensation;

(f) the Restricted Stock Units and the shares of Class B Common Stock subject to the Restricted Stock Units, and the income from and value of same, are not part of normal or expected compensation for purposes of, including but not limited to, calculating any severance, resignation, termination, redundancy, dismissal, end-of-service payments, bonuses, holiday pay, long-service awards, pension or retirement or welfare benefits or similar payments;

(g) unless otherwise agreed with the Company in writing, the Restricted Stock Units and the shares of Class B Common Stock subject to the Restricted Stock Units, and the income from and value of same, are not granted as consideration for, or in connection with, the service Participant may provide as a director of a Subsidiary;

(h) the future value of the underlying shares of Class B Common Stock is unknown, indeterminable and cannot be predicted with certainty;

(i) no claim or entitlement to compensation or damages shall arise from forfeiture of the Restricted Stock Units resulting from the termination of Participant's employment or other service relationship (for any reason whatsoever, whether or not later found to be invalid or in breach of employment laws in the jurisdiction where Participant is employed or the terms of Participant's employment agreement, if any); and

(j) neither the Company nor the Employer shall be liable for any foreign exchange rate fluctuation between Participant's local currency and the United States Dollar that may affect the value of the Restricted Stock Units or of any amounts due to Participant pursuant to the settlement of the Restricted Stock Units or the subsequent sale of any shares of Class B Common Stock acquired upon settlement.

16. **Data Privacy.** The Company is located at 685 Stockton Drive, Exton, Pennsylvania 19341, United States of America, and grants Restricted Stock Units under the Plan to employees of the Company and its Subsidiaries, at its sole discretion. In conjunction with the Company's grant of Restricted Stock Units under the Plan and its ongoing administration of such Restricted Stock Units, the Company is providing the following information about its data collection, processing and transfer practices. In accepting the grant of the Restricted Stock Units, Participant expressly and explicitly consents to the personal data activities as described herein.

(a) Data Collection, Processing and Usage. The Company and the Employer will collect, process and use certain personal information about Participant, specifically, Participant's name, home address, email address and telephone number, date of birth, social security or insurance number, passport number or other identification number, salary, nationality, job title, any shares of Class B Common Stock or directorships held in the Company, details of all Restricted Stock Units or any other entitlement to shares of Class B Common Stock awarded, canceled, exercised, vested, unvested or outstanding in Participant's favor ("Personal Data"), for the

Restricted Stock Unit Award Agreement – Page 7

exclusive purpose of implementing, administering and managing the Plan. Participant's Personal Data also may be disclosed to certain securities or other regulatory authorities where the Company's securities are listed or traded or regulatory filings are made. The Company's legal basis for the collection, processing and use of Participant's Personal Data is Participant's consent.

(b) Stock Plan Administration Service Providers. The Company and the Employer transfer Participant's Personal Data to E*TRADE Financial Corporate Services, Inc. and E*TRADE Securities LLC, a broker firm/third party service provider based in the United States of America and engaged by the Company to assist with the implementation, administration and management of awards granted under the Plan (the "Stock Plan Administrator"). In the future, the Company may select a different Stock Plan Administrator and share Participant's Personal Data with another company that serves in a similar manner. The Stock Plan Administrator will open an account for Participant to receive and trade shares of Class B Common Stock acquired under the Plan. Participant will be asked to agree to separate terms and data processing practices with the Stock Plan Administrator, which is a condition of Participant's ability to participate in the Plan.

(c) International Personal Data Transfers. The Company and the Stock Plan Administrator are based in the United States of America. You should note that Participant's country of residence may have enacted data privacy laws that are different from the United States of America. The Company's legal basis for the transfer of Participant's Personal Data to the United States of America is Participant's consent.

(d) Voluntariness and Consequences of Consent, Denial or Withdrawal. Participant's participation in the Plan and Participant's grant of consent hereunder is purely voluntary. Participant may deny or withdraw Participant's consent at any time. If Participant does not consent, or if Participant later withdraws Participant's consent, Participant may be unable to participate in the Plan. This would not affect Participant's existing employment or salary; instead, Participant merely may forfeit the opportunities associated with participation in the Plan.

(e) Personal Data Retention. Participant understands that Participant's Personal Data will be held only as long as is necessary to implement, administer and manage the Restricted Stock Units and Participant's participation in the Plan. When the Company no longer needs Participant's Personal Data, the Company will remove it from its systems. If the Company retains Participant's Personal Data longer, it would be to satisfy the Company's legal or regulatory obligations and the Company's legal basis would be for compliance with applicable laws, rules and regulations.

(f) Personal Data Subject Rights. Participant understands that Participant may have the right under applicable law to (i) access or copy Participant's Personal Data that the Company possesses, (ii) rectify incorrect Personal Data concerning Participant, (iii) delete Participant's Personal Data, (iv) restrict processing of Participant's Personal Data, or (vi) lodge complaints with the competent supervisory authorities in Participant's country of residence. To receive clarification regarding these rights or to exercise these rights, Participant can contact the Company's Global Data Privacy Officer at DPO@bentley.com.

Restricted Stock Unit Award Agreement – Page 8

17. **Employment or Other Relationship.** This Agreement shall not confer on Participant any right with respect to the continuance of employment or any other relationship with the Employer, the Company or any of its Subsidiaries, nor will it interfere in any way with the right of the Company to terminate such employment or relationship. Nothing in this Agreement shall be construed as creating an employment contract for any specified term between Participant, the Employer and the Company or any Subsidiary.

18. **Language.** Participant acknowledges that Participant is proficient in the English language, or has consulted with an advisor who is proficient in the English language, so as to enable Participant to understand the provisions of this Agreement and the Plan. If Participant has received this Agreement or any other document related to the Plan translated into a language other than English and if the meaning of the translated version is different than the English version, the English version will control.

19. **Electronic Delivery and Participation.** The Company may, in its sole discretion, decide to deliver any documents related to current or future participation in the Plan by electronic means. Participant hereby consents to receive such documents by electronic delivery and agree to participate in the Plan through an on-line or electronic system established and maintained by the Company or a third party designated by the Company.

20. **Severability.** The provisions of this Agreement are severable and if any one or more provisions are determined to be illegal or otherwise unenforceable, in whole or in part, the remaining provisions shall nevertheless be binding and enforceable.

21. **Country Addendum.** Notwithstanding any provisions of this Agreement to the contrary, the Restricted Stock Units shall be subject to any special terms and conditions for Participant's country of residence (and country of employment, if different), as are set forth in the Country Addendum to this Agreement. Further, if Participant transfers residence and/or employment to another country reflected in the Country Addendum to this Agreement, the special terms and conditions for such country will apply to Participant to the extent the Company determines, in its sole discretion, that the application of such terms and conditions is necessary or advisable in order to comply with local law, rules and regulations or to facilitate the operation and administration of the Restricted Stock Units and the Plan (or the Company may establish alternative terms and conditions as may be necessary or advisable to accommodate Participant's transfer). Any Country Addendum shall constitute part of this Agreement.

22. **Imposition of Other Requirements.** The Company reserves the right to impose other requirements on the Restricted Stock Units, any payment made pursuant to the Restricted Stock Units, and Participant's participation in the Plan, to the extent the Company determines, in its sole discretion, that such other requirements are necessary or advisable in order to comply with local law, rules and regulations or to facilitate the operation and administration of the Restricted Stock Units and the Plan. Such requirements may include (but are not limited to) requiring Participant to sign any agreements or undertakings that may be necessary to accomplish the foregoing.

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23. **Waiver.** Participant acknowledges that a waiver by the Company of breach of any provision of this Agreement shall not operate or be construed as a waiver of any other provision of this Agreement, or of any subsequent breach, whether or like or different nature.

24. **Private Offering.** The grant of the Restricted Stock Units is not intended to be a public offering of securities in Participant's country of residence (and country of employment, if different). The Company has not submitted any registration statement, prospectus or other filing with the local securities authorities with respect to the grant of the Restricted Stock Units (unless otherwise required under local law). **No employee of the Company is permitted to advise Participant on whether Participant should acquire shares of Class B Common Stock under the Plan or provide Participant with any legal, tax or financial advice with respect to the grant of the Restricted Stock Units. Investment in shares of Class B Common Stock involves a degree of risk. Before deciding to acquire shares of Class B Common Stock pursuant to the Restricted Stock Units, Participant should carefully consider all risk factors and tax considerations relevant to the acquisition of shares of Class B Common Stock under the Plan or the disposition of them. Further, Participant should carefully review all of the materials related to the Restricted Stock Units and the Plan, and Participant should consult with Participant's personal legal, tax and financial advisors for professional advice in relation to Participant's personal circumstances.**

25. **Exchange Control, Foreign Asset/Account and/or Tax Reporting.** Participant acknowledges that there may be certain exchange control, foreign asset/account and/or tax reporting requirements which may affect Participant's ability to acquire or hold shares of Class B Common Stock or cash received from participating in the Plan (including the proceeds from the sale of shares of Class B Common Stock and the receipt of any dividends paid on shares of Class B Common Stock) in a brokerage or bank account outside Participant's country. Participant may be required to report such

accounts, assets or related transactions to the tax or other authorities in Participant's country. Participant also may be required to repatriate sale proceeds or other funds received as a result of participating in the Plan to Participant's country within a certain time after receipt. Participant acknowledges that it is Participant's responsibility to comply with such regulations and that Participant should speak to Participant's personal advisor on this matter.

26. **Insider Trading/Market Abuse.** Participant may be subject to insider trading restrictions and/or market abuse laws based on the exchange on which the shares of Class B Common Stock are listed and in applicable jurisdictions, including the United States, Participant's country and the designated broker's country, which may affect Participant's ability to accept, acquire, sell or otherwise dispose of shares of Class B Common Stock, rights to shares of Class B Common Stock (e.g., the Restricted Stock Units) or rights linked to the value of shares of Class B Common Stock under the Plan during such times that Participant is considered to have "inside information" regarding the Company (as defined by the laws or regulations in Participant's country). Any restrictions under these laws or regulations are separate from and in addition to any restrictions that may be imposed under any applicable Company insider trading policy. Participant acknowledges that it is Participant's responsibility to comply with any applicable restrictions and that Participant should speak to Participant's personal advisor on this matter.

Restricted Stock Unit Award Agreement – Page 10

27. **Legal and Tax Compliance; Cooperation.** If Participant is resident and/or employed outside of the United States, Participant agrees, as a condition of the grant of the Restricted Stock Units, to repatriate all payments attributable to the shares of Class B Common Stock and/or cash acquired under the Plan (including, but not limited to, dividends, dividend equivalents and any proceeds derived from the sale of the shares of Class B Common Stock acquired pursuant to the Restricted Stock Units) if required by and in accordance with local foreign exchange rules and regulations in Participant's country of residence (and/or country of employment, if different). In addition, Participant also agrees to take any and all actions, and consent to any and all actions taken by the Company and its Subsidiaries, as may be required to allow the Company and its Subsidiaries to comply with local laws, rules and regulations in Participant's country of residence (and/or country of employment, if different). Finally, Participant agrees to take any and all actions as may be required to comply with Participant's personal legal and tax obligations under local laws, rules and regulations in Participant's country of residence (and/or country of employment, if different).

28. **Consent and Agreement With Respect to Plan.** Participant (a) acknowledges that a copy of the Plan and the U.S. prospectus for the Plan has been available to Participant; (b) represents that Participant has read and is familiar with the terms and provisions thereof, has had an opportunity to obtain the advice of counsel of Participant's choice prior to executing this Agreement and fully understands all provisions of this Agreement and the Plan; (c) accepts the Restricted Stock Units subject to all of the terms and provisions thereof; and (d) agrees to accept as binding, conclusive and final all decisions or interpretations of the Administrator upon any questions arising under the Plan or this Agreement.

29. **Grant Notice.** The grant notice accompanying this Agreement (the "Grant Notice") is incorporated herein by reference and forms a part of this Agreement.

Schedule I
Vesting Terms

1. Time-Based Vesting:

[insert vesting terms]

2. Performance-Based Vesting:

[insert vesting terms]

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Exhibit 21.121

SUBSIDIARIES OF BENTLEY SYSTEMS, INCORPORATED

a Delaware Corporation

as of December 31, 2022 December 31, 2023

Name of Subsidiary	Jurisdiction of Incorporation or Organization
AarhusGeosoftware ApS	Denmark
ARGOS.IO PTY LTD	Australia
Bentley Canada Inc.	Canada
Bentley Engineering Software Systems (Shanghai) Co. Ltd.	China
Bentley Engineering Software Systems (Shanghai) Co. Ltd. - Dalian Branch	China
Bentley Engineering Software Systems (Shanghai) Co., Limited - Xi'an Branch	China
Bentley Engineering Software Systems (Shanghai) Co., Ltd. - Beijing Branch	China
Bentley Software International, Ltd.	Ireland
Bentley Software Solutions Philippines Inc.	Philippines
Bentley Software, Inc.	United States
Bentley Systems (Beijing) Co., Ltd	China
Bentley Systems (Beijing) Co., Ltd - Guangzhou Branch	China
Bentley Systems (Malaysia) Sdn. Bhd.	Malaysia
Bentley Systems (New Zealand) Limited	New Zealand
Bentley Systems (UK) Ltd	United Kingdom
Bentley Systems AG	Switzerland
Bentley Systems Aviation, LLC	United States
Bentley Systems Brasil Ltda.	Brazil
Bentley Systems Co. Ltd.	Japan
Bentley Systems Coop Holdings, LLC	United States
Bentley Systems CR s.r.o.	Czech Republic
Bentley Systems de Mexico SA de CV	Mexico
Bentley Systems Europe B.V.	The Netherlands
Bentley Systems Europe B.V. Filialas	Lithuania
Bentley Systems Europe B.V. - Dubai Branch	Dubai
Bentley Systems Finland Oy	Finland
Bentley Systems France S.a.r.l.	France
Bentley Systems Germany GmbH	Germany
Bentley Systems Hong Kong Ltd.	Hong Kong
Bentley Systems Iberica S.A.	Spain
Bentley Systems Iceland ehf.	Iceland
Bentley Systems India Private Limited	India
Bentley Systems International Development Limited	Ireland
Bentley Systems International Holdings, Inc.	United States
Bentley Systems International Limited	Ireland
Bentley Systems International Limited - Portuguese Branch	Portugal
Bentley Systems International Limited - Slovakia Branch	Slovakia

Name of Subsidiary	Jurisdiction of Incorporation or Organization
Bentley Systems International Limited - Slovakia Branch	Slovakia
Bentley Systems International Limited - Chilean Branch	Chile
Bentley Systems International Limited - Qatar Branch	Qatar
Bentley Systems International Limited - Saudi Branch	Saudi Arabia
Bentley Systems Italia S.r.l.	Italy
Bentley Systems Kazakhstan LLP	Kazakhstan
Bentley Systems Korea Inc.	Korea
Bentley Systems LLC	Japan
Bentley Systems Netherlands B.V.	The Netherlands
Bentley Systems Pakistan (Pvt.) Ltd.	Pakistan
Bentley Systems Polska Sp z o.o.	Poland
Bentley Systems Pty. Ltd.	Australia
Bentley Systems Romania S.R.L.	Romania
Bentley Systems Russia (OOO)*	Russia
Bentley Systems Scandinavia A/S	Denmark
Bentley Systems Scandinavia NUF	Norway
Bentley Systems Singapore Pte. Ltd.	Singapore
Bentley Systems Software Solutions LLC Turkey (Bentley Systems Yazılım Çözümleri Limited Şirketi)	Turkey
Bentley Systems Solutions B.V.B.A	Belgium
Bentley Systems South Africa (Pty) Ltd.	South Africa
Bentley Systems Sweden AB	Sweden
Bentley Systems, Incorporated, Taiwan	Taiwan
Blynchy, Inc.	United States
BSI Holding GmbH	Austria
BSI Holdings B.V.	The Netherlands
BSI Holdings Pty. Ltd.	Australia
BSI International Holdings Coöperatief U.A.	The Netherlands
Business Collaborator Cohesive Africa Holdings Proprietary Limited	England South Africa
Cohesive Australia Pty Ltd	Australia
Cohesive Brasil LTDA.	Brazil
Cohesive Canada Ltd.	Canada
Cohesive Netherlands B.V.	The Netherlands
Cohesive Netherlands Holdings B.V.	The Netherlands
Cohesive Polska Sp z o.o.	Poland
Cohesive Solutions, LLC	United States
Digital Water Works Incorporated Cohesive Sonata Proprietary Limited	United States Botswana
E7 Pty Ltd	Australia
Ennova Pty Ltd	Australia
E-ON Software SARL	France
Geoslope International Ltd	Canada
Geosoft Cohesive South Africa (Pty) Limited Ltd.	South Africa
Geosoft Australia Pty Ltd Cohesive South Africa Holdings	Australia South Africa
Geosoft Europe Cohesive Spain, S.L.	Spain
Cohesive UK Group Limited	United Kingdom
Geosoft Inc. Cohesive Ukraine	Canada Ukraine
Geosoft Latinoamerica Ltda	Brazil
Geosoft Cohesive USA, Holdings Inc.	United States
Geosoft USA Research Inc.	United States
Imago Inc.	United States
INRO Software Technology (Shanghai) Ltd	China

Name of Subsidiary	Jurisdiction of Incorporation or Organization
E7 Pty Ltd	Australia
Ennova Pty Ltd	Australia
E-ON Software SARL	France
Geosoft Africa (Pty) Limited	South Africa
Geosoft Australia Pty Ltd	Australia
Geosoft Europe Limited	United Kingdom
Geosoft USA Holdings Inc.	United States
Geosoft USA Research Inc.	United States
Imago Inc.	United States
Minalytix Inc.	Canada
ONTRACKS ENTERPRISES, INC.	United States
Opsenio Sp, z.o.o	Poland
Oxplus B.V.	The Netherlands
Plaxinvest BV	The Netherlands
Plaxis bv	The Netherlands
PLS Buyer, LLC	United States
PLS Holdings, LLC	United States
PLS Intermediate Holdco, LLC	United States
Power Line Systems, LLC	United States
Professional Construction Strategies PT Cohesive Indonesia Group Limited	United Kingdom
Professional Construction Strategies Group Limited - Australia Branch	Australia
PT Talian Infodinamika	Indonesia
QG Australia Pty Limited	Australia
Sequent Australia Pty Limited	Australia
Sequent Brazil Tecnologia Limitada	Brazil
Sequent Chile SpA	Chile
Sequent Holdings New Zealand Limited	New Zealand
Sequent Limited Holdings ULC	New Zealand
Sequent LLC*	Russia
Sequent Peru S.A.C	Peru
Sequent Solutions Canada II Ltd.	Canada
Sequent Solutions Canada Limited	Canada
Sequent South Africa Pty Limited	South Africa
Sequent UK Limited ULC	United Kingdom New Zealand
Sequent USA Inc.	United States
Sensemetrics, Inc LLC	United States
SPIDAWEB LLC	United States
SRO Solutions Holdings Limited	United Kingdom
SRO Solutions Limited	United Kingdom
Vetasi (Pty) Ltd	South Africa
Vetasi Africa (Pty) Ltd	South Africa
Vetasi Australia Pty Ltd	Australia
Vetasi Botswana (Proprietary) Limited	South Africa
Vetasi Espana, S.L.	Spain
Vetasi Limited	United Kingdom
Vetasi South Africa Holdings (Pty) Ltd	South Africa
Vetasi Sp. Z.o.o	Poland
Vetasi Ukraine LLC	Ukraine

* Inactive

Consent of Independent Registered Public Accounting Firm

We consent to the incorporation by reference in the registration statement (No. 333-249004) on Form S-8 and registration statement (No. 333-259980) on Form S-3 of our reports dated **February 28, 2023** February 27, 2024, with respect to the consolidated balance sheets of Bentley Systems, Incorporated and subsidiaries as of **December 31, 2022** December 31, 2023 and **2021**, 2022, and related **consolidated** statements of operations, comprehensive income, stockholders' equity, and cash flows for each of the years in the three-year period ended **December 31, 2022** December 31, 2023, and the related notes, and the effectiveness of internal control over financial reporting as of **December 31, 2022** December 31, 2023, which reports appear in the **December 31, 2022** December 31, 2023 annual report on Form 10-K of Bentley Systems, Incorporated.

/s/ KPMG LLP

Philadelphia, Pennsylvania
February 28, 2023 27, 2024

**Management Certification Pursuant to
Section 302 of the Sarbanes-Oxley Act of 2002**

I, Gregory S. Bentley, certify that:

1. I have reviewed this annual report on Form 10-K of Bentley Systems, Incorporated (the "Registrant");
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Registrant as of, and for, the periods presented in this report;
4. The Registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Registrant and have:
 - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c) Evaluated the effectiveness of the Registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d) Disclosed in this report any change in the Registrant's internal control over financial reporting that occurred during the Registrant's most recent fiscal quarter (the Registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Registrant's internal control over financial reporting; and
5. The Registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Registrant's auditors and the audit committee of the Registrant's board of directors (or persons performing the equivalent functions):
 - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Registrant's ability to record, process, summarize and report financial information; and

b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: **February 28, 2023** **February 27, 2024**

/s/ GREGORY S. BENTLEY

Gregory S. Bentley
Chief Executive Officer
(Principal Executive Officer)

Exhibit 31.2

**Management Certification Pursuant to
Section 302 of the Sarbanes-Oxley Act of 2002**

I, Werner Andre, certify that:

1. I have reviewed this annual report on Form 10-K of Bentley Systems, Incorporated (the "registrant");
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: **February 28, 2023** **February 27, 2024**

/s/ WERNER ANDRE

Werner Andre
Chief Financial Officer and Chief Accounting Officer
(Principal Financial Officer)

**Certification of CEO and CFO Pursuant to
18 U.S.C. Section 1350,
as Adopted Pursuant to
Section 906 of the Sarbanes-Oxley Act of 2002**

In connection with the Annual Report of Bentley Systems, Incorporated (the "Company") on Form 10-K for the year ended **December 31, 2022** **December 31, 2023**, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), each of the undersigned officers of the Company certifies, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that, to his knowledge:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: **February 28, 2023** **February 27, 2024**

/s/ GREGORY S. BENTLEY

Gregory S. Bentley
Chief Executive Officer
(Principal Executive Officer)

/s/ WERNER ANDRE

Werner Andre
Chief Financial Officer and Chief Accounting Officer
(Principal Financial Officer)

BENTLEY SYSTEMS, INCORPORATED

Incentive Compensation
Clawback Policy

(As Adopted on August 17, 2023 Pursuant to Nasdaq Rule 5608)

1. Overview. The Sustainability Committee (the "Committee") of the Board of Directors (the "Board") of Bentley Systems, Incorporated (the "Company") has adopted this Incentive Compensation Clawback Policy (the "Policy") which requires the recoupment of certain incentive-based compensation in accordance with the terms herein and is intended to comply with Listing Rule 5608, as promulgated by The Nasdaq Stock Market LLC, as such rule may be amended from time to time (the "Listing Rules"). Capitalized terms not otherwise defined herein shall have the meanings assigned to such terms under Section 12 of this Policy.

2. Interpretation and Administration. The Committee shall have full authority to interpret and enforce the Policy; provided, however, that the Policy shall be interpreted in a manner consistent with its intent to meet the requirements of the Listing Rules. As further set forth in Section 10 below, this Policy is intended to supplement any other clawback policies and procedures that the Company may have in place from time to time pursuant to other applicable law, plans, policies or agreements.

3. Covered Executives. The Policy applies to each current and former Executive Officer of the Company who serves or served as an Executive Officer at any time during a performance period in respect of which Incentive Compensation is Received, to the extent that any portion of such Incentive Compensation is (a) Received by the Executive Officer during the last three completed Fiscal Years or any applicable Transition Period

preceding the date that the Company is required to prepare a Restatement (regardless of whether any such Restatement is actually filed) and (b) determined to have included Erroneously Awarded Compensation. For purposes of determining the relevant recovery period referenced in the preceding clause (a), the date that the Company is required to prepare a Restatement under the Policy is the earlier to occur of (i) the date that the Board, a committee of the Board, or the officer or officers of the Company authorized to take such action if Board action is not required, concludes, or reasonably should have concluded, that the Company is required to prepare a Restatement or (ii) the date a court, regulator, or other legally authorized body directs the Company to prepare a Restatement. Executive Officers subject to this Policy pursuant to this Section 3 are referred to herein as "**Covered Executives**."

4. Recovery of Erroneously Awarded Compensation. If any Erroneously Awarded Compensation is Received by a Covered Executive, the Company shall reasonably promptly take steps to recover such Erroneously Awarded Compensation in a manner described under Section 5 of this Policy.

5. Forms of Recovery. The Committee shall determine, in its sole discretion and in a manner that effectuates the purpose of the Listing Rules, one or more methods for recovering any Erroneously Awarded Compensation hereunder in accordance with Section 4 above, which may include, without limitation: (a) requiring cash reimbursement; (b) seeking recovery or forfeiture of any gain realized on the vesting, exercise, settlement, sale, transfer or other disposition of any equity-based awards; (c) offsetting the amount to be recouped from any compensation otherwise owed by the Company to the Covered Executive; (d) cancelling outstanding vested or unvested equity awards; or (e) taking any other remedial and recovery action permitted by law, as determined by the Committee. To the extent the Covered Executive

1

refuses to pay to the Company an amount equal to the Erroneously Awarded Compensation, the Company shall have the right to sue for repayment and/or enforce the Covered Executive's obligation to make payment through the reduction or cancellation of outstanding and future compensation. Any reduction, cancellation or forfeiture of compensation shall be done in compliance with Section 409A of the Internal Revenue Code of 1986, as amended, and the regulations promulgated thereunder.

6. No Indemnification. The Company shall not indemnify any Covered Executive against the loss of any Erroneously Awarded Compensation for which the Committee has determined to seek recoupment pursuant to this Policy.

7. Exceptions to the Recovery Requirement. Notwithstanding anything in this Policy to the contrary, Erroneously Awarded Compensation need not be recovered pursuant to this Policy if the Committee (or, if the Committee is not composed solely of Independent Directors, a majority of the Independent Directors serving on the Board) determines that recovery would be impracticable as a result of any of the following:

(a) the direct expense paid to a third party to assist in enforcing the Policy would exceed the amount to be recovered; provided that, before concluding that it would be impracticable to recover any amount of Erroneously Awarded Compensation based on expense of enforcement, the Company must make a reasonable attempt to recover such Erroneously Awarded Compensation, document such reasonable attempt(s) to recover, and provide that documentation to the Exchange; or

(b) recovery would likely cause an otherwise tax-qualified retirement plan, under which benefits are broadly available to employees of the Company, to fail to meet the requirements of 26 U.S.C. 401(a)(13) or 26 U.S.C. 411(a) and the regulations thereunder.

8. Committee Determination Final. Any determination by the Committee with respect to the Policy shall be final, conclusive and binding on all interested parties.

9. Amendment. The Policy may be amended by the Committee from time to time, to the extent permitted under the Listing Rules.

10. Non-Exclusivity. Nothing in the Policy shall be viewed as limiting the right of the Company or the Committee to pursue additional remedies or recoupment under or as required by any similar policy adopted by the Company or under the Company's compensation plans, award agreements, employment agreements or similar agreements or the applicable provisions of any law, rule or regulation which may require or permit recoupment to a greater degree or with respect to additional compensation as compared to this Policy (but without duplication as to any recoupment already made with respect to Erroneously Awarded Compensation pursuant to this Policy). This Policy shall be interpreted in all respects to comply with the Listing Rules.

11. Successors. The Policy shall be binding and enforceable against all Covered Executives and their beneficiaries, heirs, executors, administrators or other legal representatives.

12. Defined Terms.

"Covered Executives" shall have the meaning set forth in Section 3 of this Policy.

"Erroneously Awarded Compensation" shall mean the amount of Incentive Compensation actually Received that exceeds the amount of Incentive Compensation that otherwise would have been Received had it been determined based on the restated amounts, and

computed without regard to any taxes paid. For Incentive Compensation based on stock price or total shareholder return, where the amount of erroneously awarded Incentive Compensation is not subject to mathematical recalculation directly from the information in a Restatement:

- (A) The calculation of Erroneously Awarded Compensation shall be based on a reasonable estimate of the effect of the Restatement on the stock price or total shareholder return upon which the Incentive Compensation was Received; and
- (B) The Company shall maintain documentation of the determination of that reasonable estimate and provide such documentation to the Exchange.

"Exchange" shall mean The Nasdaq Stock Market.

"Executive Officer" shall mean the Company's president, principal financial officer, principal accounting officer (or if there is no such accounting officer, the controller), any vice-president of the Company in charge of a principal business unit, division, or function (such as sales, administration, or finance), any other officer who performs a policy-making function, or any other person who performs similar policy-making functions for the Company. Executive officers of the Company's parent(s) or subsidiaries shall be deemed executive officers of the Company if they perform such policy-making functions for the Company.

"Financial Reporting Measures" shall mean measures that are determined and presented in accordance with the accounting principles used in preparing the Company's financial statements, and any measures that are derived wholly or in part from such measures, including, without limitation, stock price and total shareholder return (in each case, regardless of whether such measures are presented within the Company's financial statements or included in a filing with the Securities and Exchange Commission).

"Fiscal Year" shall mean the Company's fiscal year; provided that a Transition Period between the last day of the Company's previous fiscal year end and the first day of its new fiscal year that comprises a period of nine to 12 months will be deemed a completed fiscal year.

"Incentive Compensation" shall mean any compensation (whether cash or equity-based) that is granted, earned, or vested based wholly or in part upon the attainment of a Financial Reporting Measure, and may include, but shall not be limited to, performance bonuses and long-term incentive awards such as stock options, stock appreciation rights, restricted stock, restricted stock units, performance share units or other equity-based awards. For the avoidance of doubt, Incentive Compensation does not include awards that vest exclusively upon completion of a specified employment period, without any performance condition, and bonus awards that are discretionary or based on subjective goals or goals unrelated to Financial Reporting Measures. Notwithstanding the foregoing, compensation amounts shall not be considered "Incentive Compensation" for purposes of the Policy unless such compensation is Received (1) while the Company has a class of securities listed on a national securities exchange or a national securities association and (2) on or after October 2, 2023, the effective date of the Listing Rules.

"Independent Director" shall mean a director who is determined by the Board to be "independent" for Board or Committee membership, as applicable, under the rules of the Exchange, as of any determination date.

"Listing Rules" shall have the meaning set forth in Section 1 of this Policy.

Incentive Compensation shall be deemed "**Received**" in the Company's fiscal period during which the Financial Reporting Measure specified in the Incentive Compensation award is attained, even if the payment or grant of the Incentive Compensation occurs after the end of that period.

"Restatement" shall mean an accounting restatement due to the material noncompliance of the Company with any financial reporting requirement under the securities laws, including any required accounting restatement to correct an error in previously issued financial statements that is material to the Company's previously issued financial statements, or that would result in a material misstatement if the error were corrected in the current period or left uncorrected in the current period.

"Transition Period" shall mean any transition period that results from a change in the Company's Fiscal Year within or immediately following the three completed Fiscal Years immediately preceding the Company's requirement to prepare a Restatement.

Adopted on: August 17, 2023

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