



Investor Presentation

February 25, 2026



Nizel, Teammate, India

Disclaimers

Forward Looking Statements

This presentation contains “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements include all statements that are not historical facts, and further include, without limitation, statements reflecting our current views with respect to, among other things, our operations, our financial performance, our industry, the impact of the macroeconomic environment on our business, and other non-historical statements including the statements in the “First Quarter and Full Year 2026 Outlook” section of this presentation. In some cases, you can identify these forward-looking statements by the use of words such as “outlook,” “believes,” “expects,” “potential,” “continues,” “may,” “will,” “should,” “could,” “would,” “seeks,” “predicts,” “intends,” “trends,” “plans,” “estimates,” “anticipates,” “position us” or the negative version of these words or other comparable words. Such forward-looking statements are subject to various risks and uncertainties. Accordingly, there are or will be important factors that could cause actual outcomes or results to differ materially from those indicated in these statements. These factors include but are not limited to: the dependence of our business on key clients; the risk of loss of business or non-payment from clients; our failure to cost-effectively acquire new clients; the risk that we may provide inadequate service or cause disruptions in our clients’ businesses or fail to comply with the quality standards required by our clients under our agreements; our inability to anticipate clients’ needs by adapting to market and technology trends; utilization of artificial intelligence by our clients or our failure to incorporate artificial intelligence into our operations; unauthorized or improper disclosure of personal or other sensitive information, or security breaches and incidents; negative publicity or liability or difficulty recruiting and retaining employees; our failure to detect and deter criminal or fraudulent activities or other misconduct by our employees or third parties; global economic and political conditions, especially in the social media and meal delivery and transport industries from which we generate significant revenue; the dependence of our business on our international operations, particularly in the Philippines and India; our failure to comply with applicable data privacy and security laws and regulations; fluctuations against the U.S. dollar in the local currencies in the countries in which we operate; our inability to maintain and enhance our brand; competitive pricing pressure; volatile, unfavorable or uncertain economic or political conditions, particularly in the markets in which our clients and operations are concentrated, and the effects of these conditions on our clients’ businesses; our dependence on senior management and key employees; increases in employee expenses and changes to labor laws; failure to attract, hire, train and retain a sufficient number of skilled employees to support operations; our inability to effectively expand our operations into countries or industries in which we have no prior operating experience and in which we may be subject to increased business, economic and regulatory risks; reliance on owned and third-party technology and computer systems; failure to maintain asset utilization levels, price appropriately and control costs; the control of affiliates of Blackstone Inc. and our Co-Founders over us; the dual class structure of our common stock; and the volatility of the market price of our Class A common stock. Additional risks and uncertainties include but are not limited to those described under “Risk Factors” in the Company’s Annual Report on Form 10-K for the year ended December 31, 2024 filed with the Securities and Exchange Commission (the “SEC”) on March 6, 2025, as such factors may be updated from time to time in our filings with the SEC, including the Company’s Annual Report on Form 10-K for the fiscal year ended December 31, 2025, which is expected to be filed no later than March 15, 2026, which are or will be accessible on the SEC’s website at www.sec.gov. These factors should not be construed as exhaustive and should be read in conjunction with the other cautionary statements that are

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included in the Company’s SEC filings. You are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date the statement was made. TaskUs undertakes no obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future developments or otherwise, except as required by law.

Non-GAAP Financial Measures

TaskUs supplements results reported in accordance with United States generally accepted accounting principles (“GAAP”), with non-GAAP financial measures, such as Adjusted Net Income, Adjusted Net Income Margin, Adjusted Earnings Per Share, EBITDA, Adjusted EBITDA, Adjusted EBITDA Margin, Free Cash Flow, Adjusted Free Cash Flow, Conversion of Adjusted EBITDA to Free Cash Flow and Conversion of Adjusted EBITDA to Adjusted Free Cash Flow. Management believes these measures help illustrate underlying trends in TaskUs’ business and uses the measures to establish budgets and operational goals, communicate internally and externally, and manage TaskUs’ business and evaluate its performance. Management also believes that certain of these measures help investors compare TaskUs’ operating performance with its results in prior periods or assess liquidity. TaskUs anticipates that it will continue to report both GAAP and certain non-GAAP financial measures in its financial results, including non-GAAP results that exclude the impact of certain costs, losses and gains that are required to be included in our profit and loss measures under GAAP. Because TaskUs’ reported non-GAAP financial measures are not calculated in accordance with GAAP, these measures are not comparable to GAAP and may not be comparable to similarly described non-GAAP measures reported by other companies within TaskUs’ industry.

Consequently, TaskUs’ non-GAAP financial measures should not be evaluated in isolation or supplant comparable GAAP measures, but rather, should be considered together with the information in TaskUs’ consolidated financial statements, which are prepared in accordance with GAAP. Definitions of non-GAAP financial measures and the reconciliations to the most directly comparable measures in accordance with GAAP are provided in subsequent sections of this presentation narrative and supplemental schedules.



TaskUs

OUR VISION	OUR SOLUTIONS	OUR RESULTS	
<h2>Outsourcing reimagined for the innovation age</h2>	<h3>Digital Customer Experience</h3> 	\$313mm Record Q4 2025 Revenue	\$61.4mm Q4 2025 Adj. EBITDA ¹
	<h3>Trust + Safety</h3> 	14.1% Year-over-Year Q4 2025 Rev. Growth	19.6% Adj. EBITDA Margin ¹ Q4 2025
	<h3>AI Services</h3> 	~18% YoY Trust + Safety Rev. Growth in Q4	~46% YoY AI Services Rev. Growth in Q4
		+1,700 Teammates Since Q3 2025	~19% Q4 YoY Rev. Growth by Multi-Service Clients

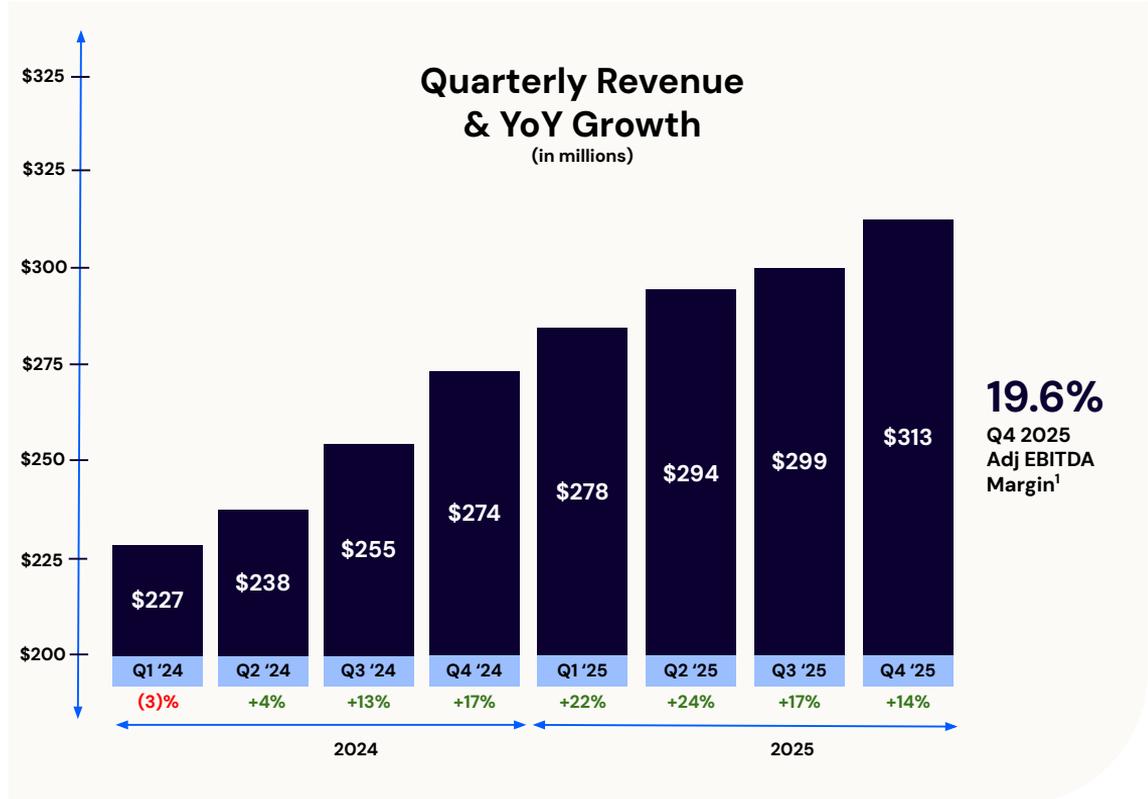
¹ See appendix for reconciliation to most comparable GAAP measure



Record Profitable Performance in Q4 2025

Highlights

- Delivered record quarterly revenue of ~\$313 million (14.1% growth) and strong Adjusted EBITDA of ~\$61.4 million in Q4
- Trust & Safety and AIS delivered strong double-digit, year-over-year growth in Q4 of 18% and over 46%, respectively
- Delivered 24% cross-selling revenue growth from clients using more than one service line on a year-over-year basis for the year
- AIS, our fastest growing service line, again saw revenue growth and increased demand from Autonomous Vehicle, Robotics, and foundational model technology clients
- Attained “Major Contender and Star Performer” recognition in Everest Group’s B2B Sales Services PEAK Matrix for 2025
- Named “Major Contender and a Star Performer” in Everest Group’s Customer Experience Management Services PEAK Matrix for 2025 in EMEA and a Major Contender in the Americas



¹ See appendix for reconciliation to most comparable GAAP measure



01

Service Offerings

Strong Demand for our Specialized Services in Q4 2025

Q4 key client wins

- **DCX:** 1) signed a new contract supporting a provider of telehealth-based workplace nurse triage solutions, and 2) signed SOWs to expand our existing CX and Sales & Lead Generation relationships with the world's leading foundational model developer, and multiple clients in our technology, financial services, and retail & eCommerce verticals.
- **Trust & Safety** (incl. Financial Crime & Compliance): signed 1) multiple contracts with new and existing clients for FCC solutions, including an expansion the services we provide to a large credit union client supporting military families and 2) an expansion of the Trust + Safety solutions we provide to a provider of software for digital media measurement, data, and analytics in our Entertainment & Gaming vertical.
- **AI Services:** signed contracts to 1) support the multi-city expansion of a leading global provider of robotaxi services, 2) provide remote operations support to multiple developers of robotic technologies and 3) support the expansion of a UK-based provider of AV technologies to Japan for the second quarter in a row.

Q4 highlights

~65,500

Headcount as of
December 31, 2025

2.7%

Headcount increase since
September 30, 2025

Broad demand
across multiple
vertical markets

Focused
& engaged
team

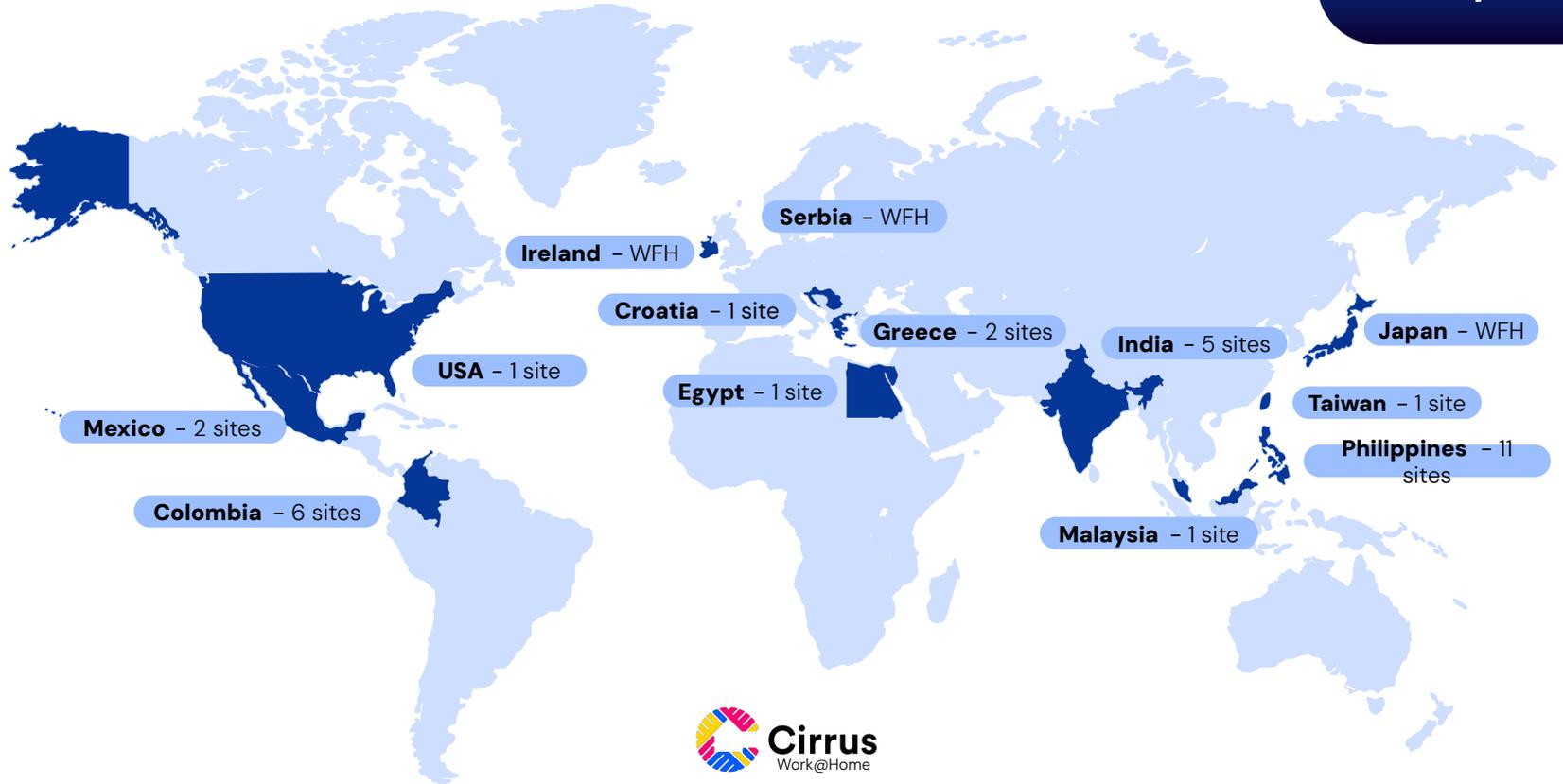


Expanding Our Global Footprint

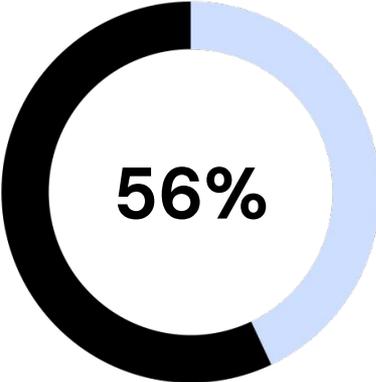
31 sites and a fully-functional, scaled work at home solution across 13 countries

Our Headcount
as of December 31, 2025

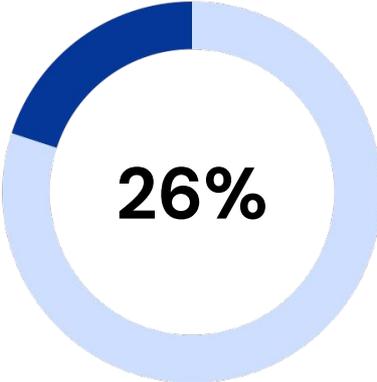
~65,500



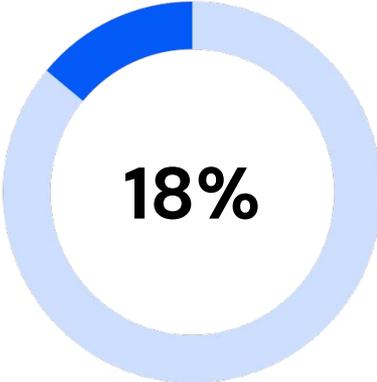
Digital Offerings Powered by Differentiated Technology Solutions



**Digital
Customer Experience**



Trust & Safety



AI Services

Note: Percentages based on revenue contribution during the year ended December 31, 2025.

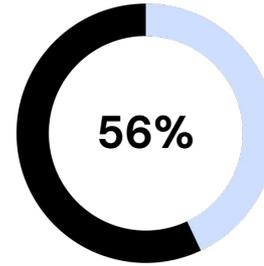


Digital Customer Experience

Ever-increasing user expectations and competition necessitate world class customer care. Founded on innovation and a people-first culture, TaskUs delivers excellent CX support consistently for the world's leading brands.

The digital nature of the support we provide allows us to automate a greater portion of these interactions using proprietary AI-powered tools like TaskGPT, support multiple interactions concurrently, and use teammates based in higher margin, offshore markets.

We focus on complex interactions across the customer experience lifecycle – from sales and customer acquisition solutions to multi-sided marketplace management and order fulfillment to complex technical support – we solve our client's most critical challenges, all while enabling business process, product, and workflow improvements.



CY 2025 Revenue
\$662mm

SOLUTIONS



Omni-Channel
Care



Sales & Customer
Success



Technical
Support



Learning Experience
Services



New Product or
Market Launches



Consulting
Services



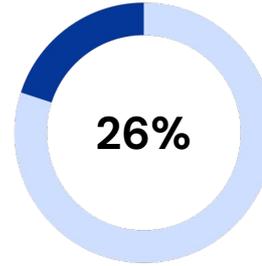
Trust & Safety

Content Moderation

User generated content is growing at an exponential rate. Wherever content is created by users, platforms must review and enforce policy guidelines to protect their communities. Today, TaskUs teammates review content posted by users and advertisers across these social networks as well as dating apps, job sites, and marketplaces.

Financial Crime & Compliance

TaskUs solves for two growing problems faced by tech disruptors: the reputational risks posed by new forms of online fraud and financial crime and the cost of complying with increasing regulatory complexity. TaskUs Financial Crime + Compliance supports clients processes including chargebacks and disputes, anti-money laundering, transaction monitoring, digital identity verification, know your customer, sanctions screening, anti-fraud, and negative social media monitoring.



CY 2025 Revenue
\$307mm

SOLUTIONS



AI Safety & Policy
development



Tools & innovation



FinCrime &
compliance



Fighting fraud



Resiliency studio

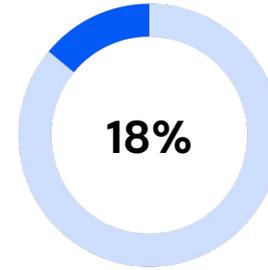


Digital identity



AI Services

In our AI Services service line, our teammates collect, annotate, and evaluate data to create the raw materials that artificial intelligence solutions, such as autonomous vehicles, robotics, large language models and multimodal generative AI, are built on. Nearly every AI application being built today requires these human-in-the-loop services that we offer through our professional annotators and gig workers from our TaskVerse platform. We also provide expert response writing, ranking and scoring, prompt review, and adversarial testing for our GenAI clients. We leverage technology, automation, and advanced instructional design and QA processes to optimize results for our clients.



CY 2025 Revenue
\$214mm

SOLUTIONS



Autonomous vehicles



Advanced robotics



Generative AI



Optical character recognition compliance tracking



Object identification & classification



Speech to text & contextual annotation



02

**Why We Win
& Growth
Strategies**

Why We Win

Expertise

Specialization not scale. We specialize in the unique innovative industry segments of our clients. We identify emerging demand for specialized services and build teams of experts, processes, and tools for each segment.

Speed

Our clients are growing exponentially. So we are agile, flexible, and responsive. We believe in low bureaucracy operations in which the team is empowered to deliver for clients.

Culture

Our mantra is “Frontline First.” We have built a culture that feels much more like our tech clients than the service providers we compete with.



Expertise: Focused on the World's Most Innovative Companies

Target markets



Social Media



Retail & eCommerce



Entertainment & Gaming



Streaming Media



Travel & Transportation



Technology & Generative AI



Autonomous Vehicles & Robotics



Insurance



Financial Services



Healthcare

Client highlights

- ~200 global clients
- 4 of the world's leading LLM developers
- #1 audio and #1 video subscription platforms
- 4 out of 5 of the world's largest social platforms
- 3 of the top 4 on-demand delivery platforms
- World's largest healthcare company
- 5 leading brands in AV & Robotics

Note: Client highlights as of year end 2025



Pillars of our Strategy for the AI Era



Agentic AI

Implementing AI agents to autonomously resolve contacts by understanding context and taking action



AI for Teammates

Deploying AI to support our Teammates in serving our clients and building custom solutions for clients



AI for Internal Automation

Using AI for TaskUs' back office processes – recruiting, WFM, QA, BIDS, employee HR support



Consultative Capabilities for Systems & Data Integration



Focused Growth Levers for 2026

01

Reimagine our Business for the AI Era

We are positioning TaskUs to be an AI-Winner by investing in services focused on developers of GenAI and foundation model technologies. We are launching an AI consulting practice to partner with leading agentic AI companies. We will automate customer interactions and leverage our workflow expertise to facilitate the product integration and model training required to realize the promise of these technologies across disparate client platforms. By reselling, implementing, and maintaining these tools we will create an enduring revenue stream.

02

Focus on the Complex

We are expanding our Specialized Services by moving up the value chain into services and industries that are AI-resistant or where we can displace incumbent providers who are slow or unwilling to embrace AI-centric solutions. We are combining innovative technology partnerships with our talented teammates to grow our most complex solutions.

03

Diversify our Client Base and Verticals

We are deepening our expertise and expanding our reach with enterprise clients in regulated industries such as Financial Services and Healthcare, all while maintaining our leadership servicing the world's high-growth technology brands. Here we are investing in sales, operational, technology, and client service talent.

04

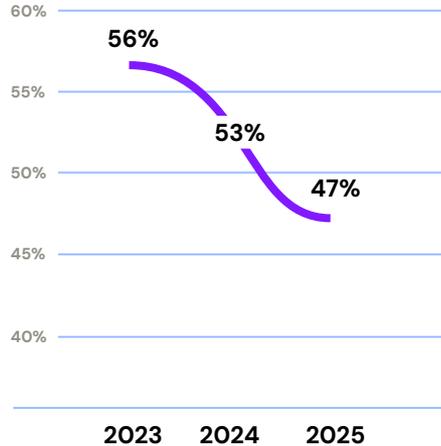
Take Share From Competitors

We see meaningful opportunities to take market share from competitors through operational excellence and the use of AI tools to drive efficiencies into our operations and back-office processes. We are playing offense in order to capture a larger share of demand for specialized services not by being the cheapest, but by being the best.

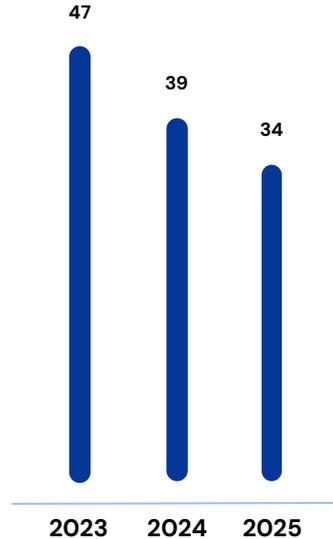


Strong Track Record of Sales Wins Across New and Existing Clients

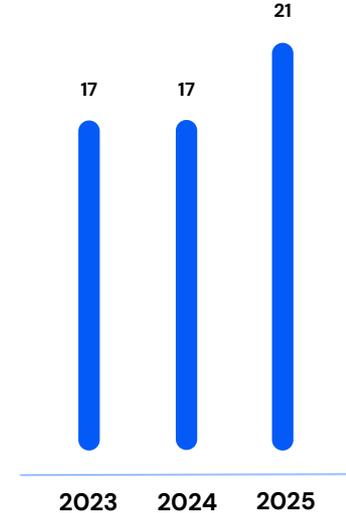
Total Win Rate (\$ basis) as %¹



New Clients Won (#)



> \$10M Clients²



¹ Total Win Rate included opportunities from both New and Existing Clients

² Based on revenue contribution

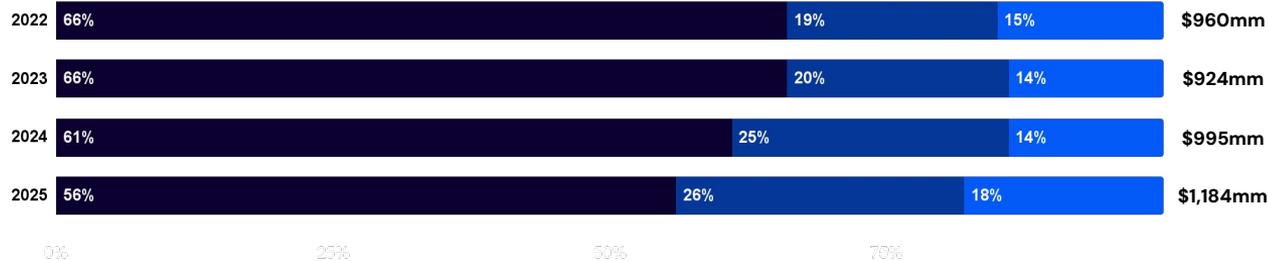


03

**Financial
Performance**

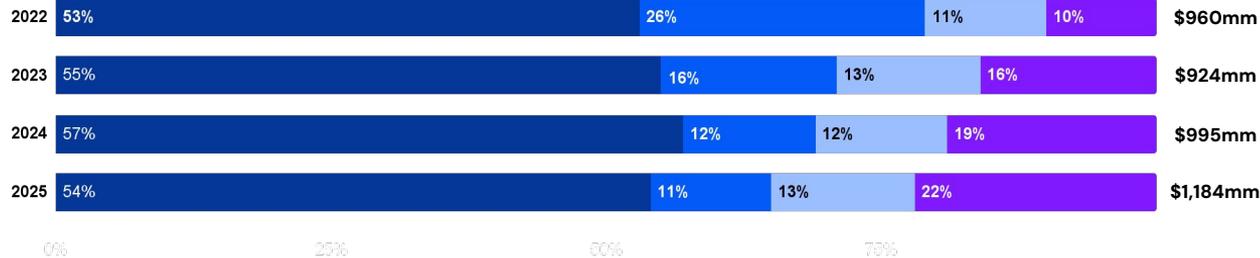
Specialized Services Revenue Profile

Revenue by service line (%)



- Digital Customer Experience
- Trust + Safety
- AI Services

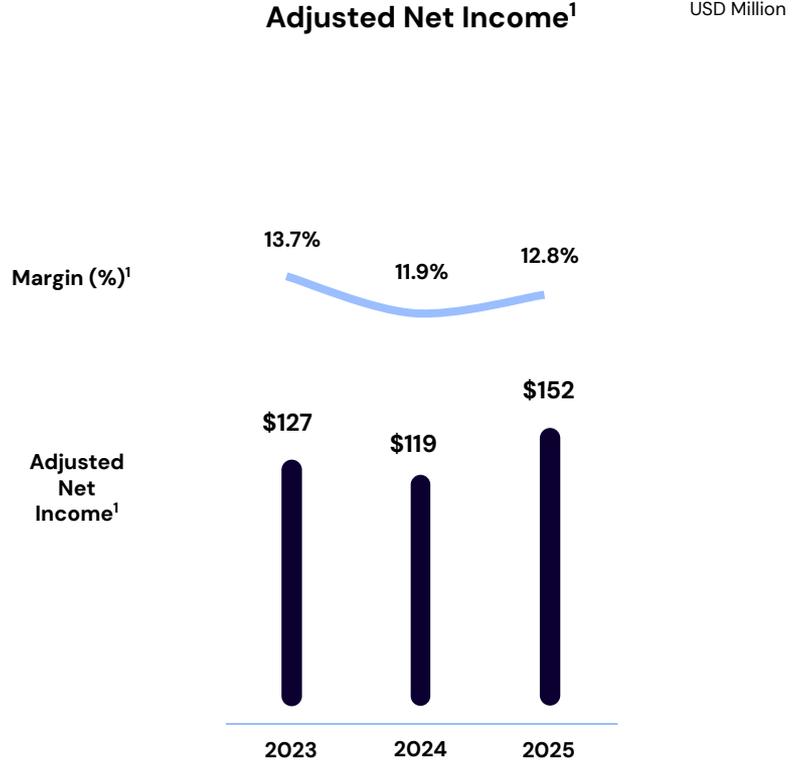
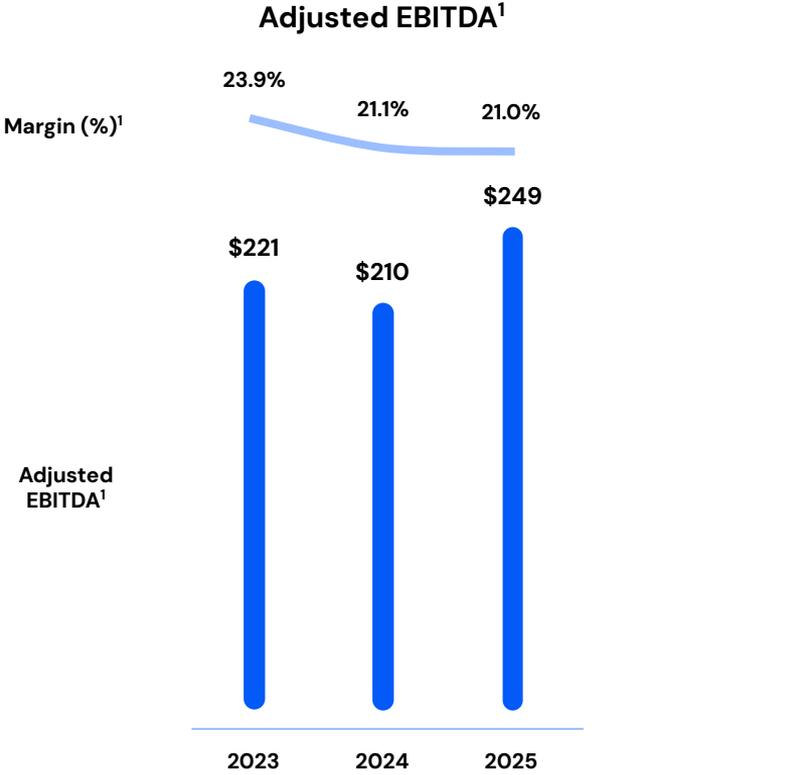
Revenue by delivery geography (%)



- Philippines
- United States
- India
- Rest of world



Attractive Profitability and Margin Profile

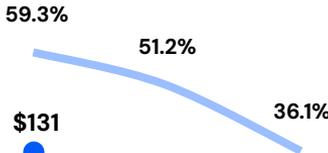


¹See appendix for reconciliation to most comparable GAAP measure

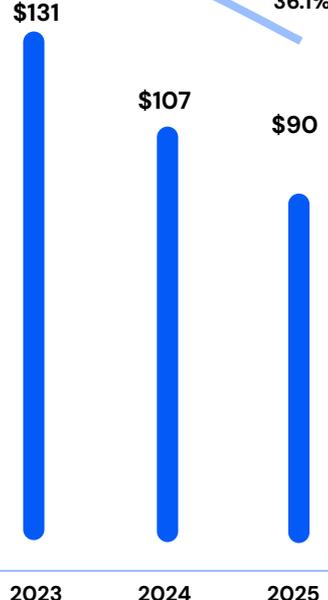


Attractive Cash Flow Profile¹

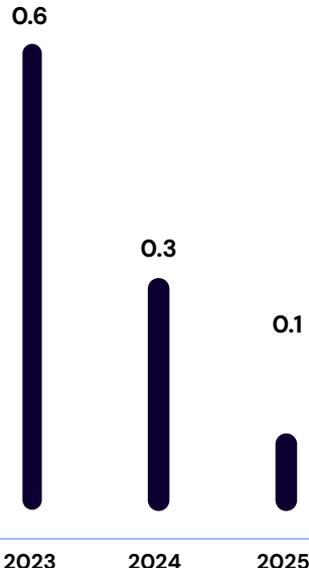
Adjusted EBITDA Conversion %¹



Adjusted Free Cash Flow¹



Net Debt to Adjusted Leverage Ratio



¹See appendix for reconciliation to most comparable GAAP measure



Financial Highlights

CY 2024

\$995 million

Revenue

+7.6%

Revenue Increase YoY

21.1%

Adj. EBITDA Margin¹

CY 2025

\$1.184 billion

Revenue

+19.0%

Revenue Increase YoY

21.0%

Adj. EBITDA Margin¹

Increasingly diversified revenue base

Consistent track record of profitability

Significant operating leverage

Strong free cash flow

Investing for an AI-led future

¹See appendix for reconciliation to most comparable GAAP measure



2025 Outlook

USD Millions

	2025 Outlook ^{1,2}	
	Q1	Full Year
Revenue	\$296 to \$298	\$1,210 to \$1,240
Revenue growth (YoY) at midpoint	6.9%	3.5%
Adjusted EBITDA Margin¹	~19%	~19%
Adjusted Free Cash Flow ²	N/A	~\$100

¹ Financial outlook provided as of February 25, 2026 as part of TaskUs' Q4 and Full Year 2025 earnings call. With respect to the non-GAAP Adjusted EBITDA margin outlook provided above, a reconciliation to the closest GAAP financial measure has not been provided as the quantification of certain items included in the calculation of GAAP net income (loss) cannot be calculated or predicted at this time without unreasonable efforts. For example, the non-GAAP adjustment for stock-based compensation expense requires additional inputs such as number of shares granted and market price that are not currently ascertainable, and the non-GAAP adjustment for foreign currency gains or losses depends on the timing and magnitude of changes in foreign currency exchange rates and cannot be accurately forecasted. For the same reasons, the Company is unable to address the probable significance of the unavailable information, which could have a potentially unpredictable, and potentially significant, impact on its future GAAP financial results.

² Adjusted Free Cash Flow is calculated as net cash provided by operating activities in the period minus cash used for purchase of property and equipment in the period, excluding certain non-recurring adjustments. At the midpoint of our guidance, net cash provided by operating activities for the full year 2026 is expected to be approximately \$160 million and purchase of property and equipment is expected to be approximately \$60 million. Our Adjusted Free Cash Flow guidance and expected net cash provided by operating activities excludes the impact of certain costs, which are non-recurring and outside the ordinary course of business, due to the unpredictability of the costs and timing of payments.



04

Appendix

Non-GAAP Reconciliations

Adjusted EBITDA

USD Thousand

	Three months ended December 31,		Year ended December 31,		
	2024	2025	2023	2024	2025
Net income	\$ 8,859	\$ 29,705	\$ 45,690	\$ 45,870	\$ 102,275
Provision for income taxes	9,373	8,446	29,342	28,311	34,399
Financing expenses	5,017	4,460	21,717	21,549	18,385
Depreciation	9,698	10,741	40,391	40,223	41,164
Amortization of intangible assets	4,980	5,005	20,346	19,935	19,983
EBITDA	\$ 37,927	\$ 58,357	\$ 157,486	\$ 155,888	\$ 216,206
Transaction costs	-	(94)	245	-	11,899
Earn-out consideration	-	-	7,863	-	-
Operational efficiency costs	-	275	-	-	2,383
Foreign currency losses (gains)	(890)	(2,800)	431	1,302	(8,029)
Loss (gain) on disposal of assets	13	574	1,322	(80)	525
Severance costs	-	318	1,852	487	1,515
Litigation costs	8,393	-	-	15,423	-
Stock-based compensation expense	9,957	6,245	53,179	42,391	30,404
Interest income	(1,605)	(1,477)	(1,581)	(5,544)	(5,829)
Adjusted EBITDA	\$ 53,795	\$ 61,398	\$ 220,797	\$ 209,867	\$ 249,074
Net Income Margin	3.2%	9.5%	4.9%	4.6%	8.6%
Adjusted EBITDA Margin	19.6%	19.6%	23.9%	21.1%	21.0%



Non-GAAP Reconciliations

Adjusted Net Income

USD Thousand

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	2024	2025	2023	2024	2025
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Litigation costs	8,393	-	-	15,423	-
Stock-based compensation expense	9,957	6,245	53,179	42,391	30,404
Tax impacts of adjustments	(2,812)	(2,144)	(4,386)	(6,644)	(9,246)
Adjusted Net Income	\$ 28,500	\$ 37,084	\$ 126,542	\$ 118,684	\$ 151,709
Net Income Margin	3.2%	9.5%	4.9%	4.6%	8.6%
Adjusted Net Income Margin	10.4%	11.8%	13.7%	11.9%	12.8%



Non-GAAP Reconciliations

Adjusted earnings per share

	Three months ended December 31,		Year ended December 31,		
	2024	2025	2023	2024	2025
GAAP diluted EPS	\$ 0.10	\$ 0.32	\$ 0.48	\$ 0.50	\$ 1.10
Per share adjustments to net income	0.21	0.08	0.84	0.79	0.53
Adjusted EPS	\$ 0.31	\$ 0.40	\$ 1.32	\$ 1.29	\$ 1.63
Weighted-average common stock outstanding - Diluted	93,157,346	92,810,993	96,173,071	92,304,270	93,025,189



Non-GAAP Reconciliations

Free Cash Flow and Adjusted Free Cash Flow

USD Thousand

	Three months ended December 31,		Year ended December 31,		
	2024	2025	2023	2024	2025
Adjusted EBITDA	\$ 53,795	\$ 61,398	\$ 220,797	\$ 209,867	\$ 249,074
Net cash provided by operating activities	\$ 40,658	\$ 29,666	\$ 143,670	\$ 138,888	\$ 137,215
Purchase of property and equipment	(20,283)	(19,747)	(30,995)	(39,104)	(63,500)
Free Cash Flow	\$ 20,375	\$ 9,919	\$ 112,675	\$ 99,784	\$ 73,715
Payment for earn-out consideration	-	-	18,341	-	-
Payment for transaction costs	-	2,857	-	-	6,046
Payment for litigation costs	4,762	-	-	7,573	7,850
Payment for operational efficiency costs	-	138	-	-	2,246
Adjusted Free Cash Flow	\$ 25,137	\$ 12,914	\$ 131,016	\$ 107,357	\$ 89,857
Conversion of Adjusted EBITDA to Free Cash Flow	37.9%	16.2%	51.0%	47.5%	29.6%
Conversion of Adjusted EBITDA to Adjusted Free Cash Flow	46.7%	21.0%	59.3%	51.2%	36.1%



Definitions of Non-GAAP Metrics

EBITDA and Adjusted EBITDA

EBITDA is a non-GAAP profitability measure that represents net income or loss for the period before the impact of the benefit from or provision for income taxes, financing expenses, depreciation, and amortization of intangible assets. EBITDA eliminates potential differences in performance caused by variations in capital structures (affecting financing expenses), tax positions (such as the availability of net operating losses against which to relieve taxable profits), the cost and age of tangible assets (affecting relative depreciation expense) and the extent to which intangible assets are identifiable (affecting relative amortization expense).

Adjusted EBITDA is a non-GAAP profitability measure that represents EBITDA before certain items that are considered to hinder comparison of the performance of our businesses on a period-over-period basis or with other businesses. During the periods presented, we excluded from Adjusted EBITDA transaction costs, earn-out consideration, the effect of foreign currency gains and losses, gains and losses on disposals of assets, non-recurring severance costs, certain non-recurring litigation costs, stock-based compensation expense and associated employer payroll tax and interest income, which include costs that are required to be expensed in accordance with GAAP. Our management believes that the inclusion of supplementary adjustments to EBITDA applied in presenting Adjusted EBITDA are appropriate to provide additional information to investors about certain material non-cash items and about unusual items that we do not expect to continue at the same level in the future.

Adjusted EBITDA Margin represents Adjusted EBITDA divided by service revenue.

Adjusted Net Income

Adjusted Net Income is a non-GAAP profitability measure that represents net income or loss for the period before the impact of amortization of intangible assets and certain items that are considered to hinder comparison of the performance of our businesses on a period-over-period basis or with other businesses. During the periods presented, we excluded from Adjusted Net Income amortization of intangible assets, transaction costs, earn-out consideration, the effect of foreign currency gains and losses, gains and losses on disposals of assets, non-recurring severance costs, certain non-recurring litigation costs, stock-based compensation expense and associated employer payroll tax and the related effect on income taxes of certain pre-tax adjustments, which include costs that are required to be expensed in accordance with GAAP. Our management believes that the inclusion of supplementary adjustments to net income applied in presenting Adjusted Net Income are appropriate to provide additional information to investors about certain material non-cash items and about unusual items that we do not expect to continue at the same level in the future.

Adjusted Net Income Margin represents Adjusted Net Income divided by service revenue.

Adjusted EPS

Adjusted EPS is a non-GAAP profitability measure that represents earnings available to shareholders excluding the impact of certain items that are considered to hinder comparison of our business on a period-over-period basis or with other businesses. Adjusted EPS is calculated as Adjusted Net Income divided by our diluted weighted-average number of shares outstanding. Our management believes that the inclusion of supplementary adjustments to earnings per share applied in presenting Adjusted EPS are appropriate to provide additional information to investors about certain material non-cash items and about unusual items that we do not expect to continue at the same level in the future.

Free Cash Flow

Free Cash Flow is a non-GAAP liquidity measure that represents our ability to generate additional cash from our business operations. Free Cash Flow is calculated as net cash provided by operating activities in the period minus cash used for purchase of property and equipment in the period. Our management believes that the inclusion of this non-GAAP measure, when considered with our GAAP results, provides management and investors with an additional understanding of our ability to generate additional cash for ongoing business operations and other capital deployment.

Adjusted Free Cash Flow is a non-GAAP liquidity measure that represents Free Cash Flow before the payment of earn-out consideration, one-time IPO-related costs, and certain litigation costs, that are considered non-recurring and outside of the ordinary course of business, which would hinder comparison of the performance of our business on a period-over-period basis or with other businesses. Our management believes that the inclusion of these supplementary adjustments to Free Cash Flow are appropriate to provide additional information to investors about these unusual items that we do not expect to continue at the same level in the future.

Conversion of Adjusted EBITDA to Free Cash Flow represents Free Cash Flow divided by Adjusted EBITDA. Conversion of Adjusted EBITDA to Adjusted Free Cash Flow represents Adjusted Free Cash Flow divided by Adjusted EBITDA.





Thank you all for your ongoing support and partnership. **We are already well on our way.**