

REFINITIV

DELTA REPORT

10-Q

INGN - INOGEN INC

10-Q - MARCH 31, 2024 COMPARED TO 10-Q - SEPTEMBER 30, 2023

The following comparison report has been automatically generated

TOTAL DELTAS 1115

█	CHANGES	321
█	DELETIONS	498
█	ADDITIONS	296

**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549**

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended **September 30, March 31, 2023** **2024**

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Transition Period From to

Commission file number: **001-36309**

INOGEN, INC.

(Exact name of registrant as specified in its charter)

Delaware **33-0989359**

(State or other jurisdiction of
incorporation or organization) **(I.R.S. Employer
Identification No.)**

859 Ward Drive **93111**
Goleta, CA

(Address of principal executive offices) **(Zip Code)**

Registrant's telephone number, including area code: (805) 562-0500

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Stock, \$0.001 par value	INGN	The NASDAQ Stock Market LLC (NASDAQ Global Select Market)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was

required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer	<input type="checkbox"/>	Accelerated filer	<input checked="" type="checkbox"/>
Non-accelerated filer	<input type="checkbox"/>	Smaller reporting company	<input type="checkbox"/>
Emerging growth company	<input type="checkbox"/>		

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).
Yes No

As of November 3, 2023 May 3, 2024, the registrant had 23,307,814 23,577,109 shares of common stock, par value \$0.001, outstanding.

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INOGEN, INC.

PART I – FINANCIAL INFORMATION

Item 1. Financial Statements

Inogen, Inc.
Consolidated Balance Sheets
(unaudited)
(amounts in thousands, except share and per share amounts)

	Septembe r 30, 2023	Decembe r 31, 2022	March 31, 2024	December 31, 2023
Assets				
Current assets				
Cash and cash equivalents	\$ 124,608	\$ 187,014	\$ 107,444	\$ 125,492
Marketable securities	13,432	—	12,361	2,979
Accounts receivable, net	48,380	62,725	40,223	42,241
Inventories, net	24,015	34,093	24,601	21,840
Income tax receivable	470	1,626	976	669
Prepaid expenses and other current assets	14,363	19,187	13,589	13,846
Total current assets	<u>225,268</u>	<u>304,645</u>	<u>199,194</u>	<u>207,067</u>
Property and equipment, net	49,525	43,269	49,270	50,316
Goodwill	9,869	32,852	9,834	10,057
Intangible assets, net	34,067	177	32,907	34,591
Operating lease right-of-use asset	21,184	21,653	20,575	20,338
Other assets	3,783	2,445	3,819	3,825
Total assets	<u><u>\$ 343,696</u></u>	<u><u>\$ 405,041</u></u>	<u><u>\$ 315,599</u></u>	<u><u>\$ 326,194</u></u>
Liabilities and stockholders' equity				
Current liabilities				
Accounts payable and accrued expenses	\$ 30,413	\$ 33,974	\$ 31,706	\$ 30,142
Accrued payroll	8,369	11,190	10,602	11,066

Warranty reserve - current	9,027	7,790	10,095	9,628
Operating lease liability - current	3,894	3,515	3,515	3,653
Earnout liability			10,570	10,000
Deferred revenue - current	8,479	8,880	7,422	7,980
Income tax payable	200	—	—	27
Total current liabilities	60,382	65,349	73,910	72,496
Long-term liabilities				
Warranty reserve - noncurrent	13,329	12,123	15,435	13,850
Operating lease liability - noncurrent	18,873	19,764	18,595	18,270
Earnout liability	3,178	—		
Deferred revenue - noncurrent	8,883	10,399	7,613	8,227
Deferred tax liability	8,421	—	8,148	8,539
Total liabilities	113,066	107,635	123,701	121,382
Commitments and contingencies (Note 10)				
Stockholders' equity				
Common stock, \$0.001 par value per share; 200,000,000 authorized; 23,306,825 and 22,941,643 shares issued and outstanding as of September 30, 2023 and December 31, 2022, respectively	23	23		
Common stock, \$0.001 par value per share; 200,000,000 authorized; 23,546,478 and 23,324,750 shares issued and outstanding as of March 31, 2024 and December 31, 2023, respectively	24	23		
Additional paid-in capital	321,584	312,126	323,213	320,513
Accumulated deficit	(90,394)	(14,500)	(131,527)	(116,949)
Accumulated other comprehensive loss	(583)	(243)		
Accumulated other comprehensive income			188	1,225
Total stockholders' equity	230,630	297,406	191,898	204,812
Total liabilities and stockholders' equity	\$ 343,696	\$ 405,041	\$ 315,599	\$ 326,194

See accompanying condensed notes to the consolidated financial statements.

Inogen, Inc.
Consolidated Statements of Comprehensive Loss
(unaudited)
(amounts in thousands, except share and per share amounts)

	Three months ended		Nine months ended			
	September 30,		September 30,		Three months ended	
	2023	2022	2023	2022	2024	2023
Revenue						
Sales revenue	67,	90,	19	24		
	97	67	2,2	7,3		
	\$ 3	\$ 2	\$ 03	\$ 65	\$ 63,095	\$ 55,887
Rental revenue	15,	14,	47,	41,		
	99	71	56	78		
	4	7	1	5	14,930	16,275
	83,	10	23	28		
	96	5,3	9,7	9,1		
Total revenue	7	89	64	50	78,025	72,162
Cost of revenue						
Cost of sales revenue	42,	55,	11	14		
	70	89	8,7	6,0		
	8	1	00	52	35,244	33,964

Cost of rental revenue, including depreciation of \$3,364 and \$2,795, for the three months ended and \$9,680 and \$8,153 for the nine months ended, respectively	7,4	6,7	52	19, 03	
	95	00	3	6	
Cost of rental revenue, including depreciation of \$3,179 and \$3,078, respectively				8,410	7,465
	50,	62,	14	16	
	20	59	1,2	5,0	
Total cost of revenue	3	1	23	88	43,654
Gross profit					41,429
	25,	34,	73,	10	
	26	78	50	1,3	
Gross profit-sales revenue	5	1	3	13	27,851
			25,	22,	
	8,4	8,0	03	74	
Gross profit-rental revenue	99	17	8	9	6,520
	33,	42,	98,	12	
	76	79	54	4,0	
Total gross profit	4	8	1	62	34,371
Operating expense					30,733
			14,	16,	
	4,4	4,5	12	00	
Research and development	89	81	6	9	6,578
			26,	33,	
	09	73	43	16	
Sales and marketing	1	4	8	1	26,936
			17,	14,	
	01	77	48	64	
General and administrative	1	5	7	6	17,131
			32,	32,	
	89			89	
Impairment charges	4	—	4	—	
			80,	53,	
	48	09	8,9	0,8	
Total operating expense	5	0	45	16	50,645
					52,648

	(46	(10	(80	(26		
	,72	,29	,40	,75		
Loss from operations	1)	2)	4)	4)	(16,274)	(21,915)
Other income (expense)						
	1,8	86	4,9	1,1		
Interest income, net	01	8	72	22	1,403	1,525
			(1,			
	(39		17	16		
Other (expense) income	8)	(12)	6	7)		
	1,4	85	5,1			
Total other income (expense), net	03	6	48	(45)		
	(45	(9,	(75	(26		
	,31	43	,25	,79		
Loss before provision for income taxes	8)	6)	6)	9)		
	40		63	36		
Provision for income taxes	1	70	8	3		
Other income, net					143	237
Total other income, net					1,546	1,762
Loss before provision (benefit) for income taxes					(14,728)	(20,153)
Provision (benefit) for income taxes					(150)	196
	(45	(9,	(75	(27		
	,71	50	,89	,16		
Net loss	9)	6)	4)	2)	(14,578)	(20,349)
Other comprehensive loss, net of tax						
Other comprehensive income (loss), net of tax						
			(1,			
	(75	(61	(57	45		
Change in foreign currency translation adjustment	2)	6)	5)	3)	(1,035)	170
			(1,			
Change in net unrealized gains (losses) on		20		66		
foreign currency hedging	33	9	40	9)		
Less: reclassification adjustment for net losses				1,2		
included in net loss	13	—	13	06		
Total net change in unrealized gains (losses) on		20		(46		
foreign currency hedging	46	9	53	3)		

Change in net unrealized gains on marketable securities	49	17	2	16	18
	—	—	—	—	(1,
	(65	(39	(34	90	
Total other comprehensive loss, net of tax	7)	0)	0)	0)	
Change in net unrealized gains (losses) on marketable securities					(2)
Total other comprehensive income (loss), net of tax					69
	(46	(9,	(76	(29	
	,37	89	,23	,06	
Comprehensive loss	\$ (6)	\$ (6)	\$ (4)	\$ (2)	\$ (15,615)
	—	—	—	—	—
Basic net loss per share attributable to common stockholders (Note 7)	(1.	(0.	(3.	(1.	
	\$ 97)	\$ 42)	\$ 28)	\$ 19)	\$ (0.62)
Diluted net loss per share attributable to common stockholders (Note 7)	(1.	(0.	(3.	(1.	
	\$ 97)	\$ 42)	\$ 28)	\$ 19)	\$ (0.62)
Weighted average number of shares used in calculating net loss per share attributable to common stockholders:					
	23,	22,	23,	22,	
	23	88	12	82	
	1,2	2,3	9,7	7,7	
Basic common shares	17	33	95	33	23,401,598
	—	—	—	—	—
Diluted common shares	17	33	95	33	23,401,598
	—	—	—	—	—
					23,009,617

See accompanying condensed notes to the consolidated financial statements.

Inogen, Inc.
Consolidated Statements of Stockholders' Equity
(unaudited)
(amounts in thousands, except share amounts)

Three months ended September 30, 2023						Three months ended March 31, 2024 and March 31, 2023				
and September 30, 2022										
						Accumulated				
						Additional				
						Common stock	paid-in	Accumulated	comprehensive	Total
										stockholders'

Shares withheld						
related to net						
restricted stock	(11					
settlement	7)	—	(3)	—	—	(3)
			(9,			(9,5
Net loss	—	—	—	506)	—	06)
Other						(39
comprehensive loss	—	—	—	—	(390)	0
	22,		30			
Balance,	919		9,			350
September 30,	,78	2	14	42,		,84
2022	1	\$ 3	\$ 0	\$ 110	\$ (431)	\$ 2
	—	—	—	—	—	—
	23,		31			
	194		9,	(44		274
Balance, June 30,	,03	2	35	,67		,77
2023	4	\$ 3	\$ 7	\$ 5)	\$ 74	\$ 9
	—	—	—	—	—	—
	1,					
Stock-based			77			1,7
compensation	—	—	9	—	—	79
Employee stock	88,		46			
purchases	356	—	4	—	—	464
Vesting of restricted	24,		(1			
stock units	435	—	6)	—	—	(16)
			(45			
			,71			(45,
Net loss	—	—	—	9)	—	719)
Other						(65
comprehensive loss	—	—	—	—	(657)	7)
	23,		32			
Balance,	306		1,	(90		230
September 30,	,82	2	58	,39		,63
2023	5	\$ 3	\$ 4	\$ 4)	\$ (583)	\$ 0
	—	—	—	—	—	—

Nine months ended September 30, 2023 and

September 30, 2022

		Accrued compensation			
		Retail		Multinational	
		Net		Accrued	
		Addition		Earnings	
		Al	Net	Other	Total
			(Accrued)	Compensation	Stock
Common stock		Paid-in capital	Accrued	Rehension	Holdings
		Amortization		Income	
Shares	Own capital	Capital	Deficit	Measures	Equity
			(Loss)		
	22,		29		
	731		9,		370
Balance,	,58	2	46	69,	1,46
December 31, 2021	6	\$ 3	\$ 3	\$ 272	\$ 9
					\$ 22
Stock-based compensation			9,		9,1
			18		
			—		85
			5		
Employee stock purchases	62,		69		1,6
	328	—	1	—	91
Restricted stock awards issued, net of forfeitures	(5,134)	—	—	—	—
	125		(1,		
Vesting of restricted stock units	,25		13		(1,1
	2	—	4)	—	34)
Shares withheld related to net restricted stock settlement	(2,900)	—	(00)	—	(0)
Stock options exercised	8,6				
	49	—	35	—	35

Balance, March 31,									
2023	23,120,786	\$ 23	\$ 316,127	\$ (34,849)	\$ (4)	\$ 281,297			
<hr/>									
Balance,									
December 31, 2023	23,324,750	\$ 23	\$ 320,513	\$ (116,949)	\$ 1,225	\$ 204,812			
Stock-based compensation	—	—	2,416	—	—	2,416			
Stock issued	233,927	1	369	—	—	370			
Tax withholding related to vesting of restricted stock units			(12,199)	—	(85)	—	—		(85)
Net loss		—	—	—	(14,578)	—	—		(14,578)
Other			(34)						
comprehensive loss	—	—	(340)	0	—	—	—	(1,037)	(1,037)
	23,	32							
Balance,	306	1,	(90)	230					
September 30,	,82	2	58	,39	,63				
2023	5	\$ 3	\$ 4	\$ (4)	\$ (583)	\$ 0			
<hr/>									
Balance, March 31,									
2024	23,546,478	\$ 24	\$ 323,213	\$ (131,527)	\$ 188	\$ 191,898			
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See accompanying condensed notes to the consolidated financial statements.

Inogen, Inc.
Consolidated Statements of Cash Flows
(unaudited)
(amounts in thousands)

	Nine months ended September 30,		Three months ended March 31,	
	2023	2022	2024	2023
	Cash flows from operating activities			
Net loss	\$ (75,894)	\$ (27,162)	\$ (14,578)	\$ (20,349)
Adjustments to reconcile net loss to net cash used in operating activities:				
Depreciation and amortization	13,008	17,536	5,265	4,086
Loss on rental units and other assets	3,377	2,488	1,162	1,099
Gain on sale of former rental assets	(58)	(93)	(38)	(21)
Provision for sales revenue returns and doubtful accounts	7,075	10,816	2,164	2,258
Provision for inventory losses	2,343	2,060	(53)	603
Stock-based compensation expense	8,484	9,185	2,416	3,442
Deferred income taxes			(201)	—
Change in fair value of earnout liability	—	(1,699)	570	—
Impairment charges	32,894	—		
Changes in operating assets and liabilities:				
Accounts receivable	7,140	(37,828)	(267)	6,726
Inventories	6,452	(5,958)	(2,973)	(6,362)
Income tax receivable	1,165	(236)	(312)	(233)
Prepaid expenses and other current assets	5,054	5,675	248	5,173
Operating lease right-of-use asset	2,453	2,433	(249)	550
Other noncurrent assets	(1,406)	135	4	47
Accounts payable and accrued expenses	(7,224)	7,253	1,488	(1,845)
Accrued payroll	(3,179)	(5,498)	(449)	(436)
Warranty reserve	2,443	1,734	2,052	180
Deferred revenue	(1,920)	(283)	(1,172)	(684)
Income tax payable	200	(82)	(27)	—
Operating lease liability	(2,493)	(2,526)	201	(535)
Net cash used in operating activities	(86)	(22,050)	(4,749)	(6,301)
Cash flows from investing activities				
Purchases of available-for-sale securities			(12,384)	(10,359)
Maturities of available-for-sale securities	10,500	10,005	3,000	—
Purchases of available-for-sale securities	(23,750)	—		

Investment in intangible assets	(494)	—		
Investment in property and equipment	(3,824)	(2,770)	(1,310)	(1,076)
Production and purchase of rental equipment	(16,391)	(11,320)	(2,820)	(5,733)
Proceeds from sale of former assets	149	152	70	58
Acquisition of business, net of cash acquired	(29,633)	—		
Net cash used in investing activities	\$ (63,443)	\$ (3,933)	\$ (13,444)	\$ (17,110)

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See accompanying condensed notes to the consolidated financial statements.

Inogen, Inc.

Consolidated Statements of Cash Flows (continued)

(unaudited)

(amounts in thousands)

	Nine months ended		Three months ended March 31,	
	September 30,			
	2023	2022	2024	2023
Cash flows from financing activities				
Proceeds from stock options exercised	\$ 384	\$ 35	—	384
Proceeds from employee stock purchases	1,094	1,691	370	630
Payment of employment taxes related to release of restricted stock	(504)	(1,234)	(85)	(455)
Net cash provided by financing activities	974	492	285	559
Effect of exchange rates on cash	149	(400)	(140)	(25)
Net decrease in cash and cash equivalents	(62,406)	(25,891)	(18,048)	(22,877)
Cash and cash equivalents, beginning of period	187,014	235,524	125,492	187,014

Cash and cash equivalents, end of period	\$ 124,608	\$ 209,633	\$ 107,444	\$ 164,137
Supplemental disclosures of cash flow information				
Cash (received) paid during the period for income taxes, net of refunds received	\$ (738)	\$ 535		
Cash paid during the period for income taxes, net of refunds received			\$ 422	\$ 418
Supplemental disclosure of non-cash transactions				
Accrued value of earnout related to acquisition	\$ 3,178	\$ —		
Property and equipment in accounts payable and accrued liabilities	\$ 430	\$ 314	100	65

See accompanying condensed notes to the consolidated financial statements.

Inogen, Inc.
Condensed Notes to the Consolidated Financial Statements
(unaudited)
(amounts in thousands, except share and per share amounts)

1. Business overview

Inogen, Inc. (Company or Inogen) was incorporated in Delaware on November 27, 2001. The Company is a medical technology business that primarily develops, manufactures, and markets innovative portable oxygen concentrators (POCs) used to deliver supplemental long-term oxygen therapy to patients suffering from chronic respiratory conditions.

Traditionally, these patients have relied on stationary oxygen concentrator systems for use in the home and oxygen tanks or cylinders for mobile use, which the Company refers to as the delivery model. The tanks and cylinders must be delivered regularly and have a finite amount of oxygen, which requires patients to plan activities outside of their homes around delivery schedules and a finite oxygen supply. Additionally, patients must attach long cumbersome tubing to their stationary concentrators simply to enable mobility within their homes. The Company's Company's proprietary Inogen One® and

Inogen Rove systems concentrate the air around the patient to offer a source of supplemental oxygen anytime, anywhere with a battery and can be plugged into an outlet when at home, in a car, or in a public place with outlets available. The Company's Inogen One systems reduce the patient's reliance on stationary concentrators and scheduled deliveries of tanks with a finite supply of oxygen, thereby improving patient quality of life and fostering mobility.

The Company incorporated Inogen Europe Holding B.V., a Dutch limited liability company, on April 13, 2017. On May 4, 2017, Inogen Europe Holding B.V. acquired all issued and outstanding capital stock of MedSupport Systems B.V. (MedSupport) and began operating under the name Inogen Europe B.V. The Company merged Inogen Europe Holding B.V. and Inogen Europe B.V. on December 28, 2018. Inogen Europe B.V. is the remaining legal entity. Inogen completed the acquisition of New Aera, Inc. (New Aera) on August 9, 2019.

On September 14, 2023, the Company completed the acquisition of all of the issued and outstanding capital stock of Physio-Assist SAS (Physio-Assist) and its wholly-owned subsidiary PhysioAssist GmbH. Simeox, from Physio-Assist, is a technology-enabled airway clearance and mucus management device predominantly aimed at treating bronchiectasis, which is a condition that presents as the lung's bronchi are damaged and widened, in patients with cystic fibrosis or chronic obstructive pulmonary disease. Simeox is used in pulmonary rehabilitation centers as well as at home. Simeox has been cleared under CE mark in the EU and is currently being sold in Europe, Asia, and the Middle East. Inogen will leverage its commercial infrastructure and capabilities to continue marketing the device in these geographies while pursuing U.S. regulatory approvals.

2. Basis of presentation and summary of significant accounting policies

Basis of presentation

The consolidated financial statements of the Company have been prepared in accordance with accounting principles generally accepted in the United States of America (U.S. GAAP).

The results of operations for the three and nine months ended September 30, 2023 March 31, 2024 shown in this report are not necessarily indicative of results to be expected for the full year ending December 31, 2023 December 31, 2024. In the opinion of the Company's management, the information contained herein reflects all adjustments, consisting of only normal recurring adjustments, necessary for a fair presentation of the Company's results of operations, financial position, cash flows, and stockholders' equity. Certain footnote disclosures normally included in annual consolidated financial statements prepared in accordance with U.S. GAAP have been condensed or omitted pursuant to Securities and Exchange Commission (SEC) rules and regulations relating to interim financial statements. The accompanying consolidated financial statements should be read in conjunction with the consolidated financial statements and notes thereto contained in the Company's Annual Report on Form 10-K filed with the SEC on February 24, 2023 March 1, 2024. Except as further described below, there have been no significant changes in the Company's accounting policies from those disclosed in its Annual Report on Form 10-K filed with the SEC on February 24, 2023 March 1, 2024.

Basis of consolidation

The consolidated financial statements include the accounts of Inogen, Inc. and its wholly owned subsidiaries. All intercompany balances and transactions have been eliminated.

Use of Accounting estimates

The preparation of consolidated financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the consolidated financial statements and the reported amounts of revenues and expenses during the reporting period. Management bases

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these estimates and assumptions upon historical experience, existing and known circumstances, authoritative accounting pronouncements and other factors that management believes to be reasonable. Significant areas requiring the use of management estimates relate to revenue recognition, warranty reserves and expense, determining the stand-alone selling price (SSP) and service period of performance obligations, rental asset valuations and write-downs, accounts receivable allowances for bad debts, returns and

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adjustments, impairment of goodwill, impairment of long-lived assets, stock-based compensation expense, income taxes, fair value of acquired intangible assets and goodwill, and fair value of earnout liabilities. Actual results could differ from these estimates.

Goodwill

Goodwill represents the excess acquisition cost over the fair value of the net tangible and intangible assets acquired. Goodwill is not amortized and is tested for impairment on an annual basis as of October 1 or whenever an event occurs or circumstances change that would more likely than not reduce the fair value of a reporting unit or asset below its carrying amount. If the carrying amount of goodwill exceeds the implied estimated fair value, an impairment charge to current operations is recorded to reduce the carrying value to the implied estimated fair value.

The Company first assesses qualitative factors to determine whether it is more likely than not that the fair value is less than its carrying amount. If, based on a review of qualitative factors, it is more likely than not that the fair value is less than its carrying amount, the Company will use a quantitative approach, and calculate the fair value and compare it to its carrying amount. If the fair value exceeds the carrying amount, there is no indication of impairment. If the carrying amount exceeds the fair value, an impairment loss is recorded equal to the difference.

Earnout liability

The earnout liability will be adjusted to fair value at each reporting date until settled. At the end of each reporting period after the acquisition date, the arrangement is remeasured at its fair value, with changes in fair value recorded in earnings. Changes in fair value will be recognized in general and administrative expense.

Restructuring charges

Restructuring costs include workforce reductions, termination benefits, office downsizing, centralizing manufacturing activities, and equipment relocation. Key assumptions used in calculating the restructuring costs include the terms of, and payments under, agreements to terminate certain contractual obligations and the timing of reductions in workforce.

3. Acquisitions

On July 10, 2023, the Company entered into a share purchase agreement to acquire Physio-Assist, SAS (Physio-Assist), which is in the business of the design, production, and marketing of medical devices for bronchial decongestion (airway clearance technique) for patients suffering from obstructive respiratory diseases. On September 14, 2023, the Company completed the acquisition of all of the issued and outstanding capital stock of Physio-Assist and its wholly-owned subsidiary PhysioAssist GmbH for a purchase price consisting of \$32,250 in cash consideration and the fair value of a potential earnout of \$3,178 based on future regulatory clearances. The Company incurred acquisition-related expenses of approximately \$1,427 in the nine months ended September 30, 2023, which were recorded within general and administrative expense.

A potential earnout payment of either \$13,000 (without a clinical trial requirement) or \$11,000 (with a required clinical trial and minus less related development costs) is dependent upon the achievement of one of two milestones related to U.S. Food and Drug Administration (FDA) de novo authorization or 510(k) clearance for the Simeox Airway Clearance System within four years of the date of the closing of the transaction. The fair value of the earnout liability was measured using the probability weighted expected return methodology and was discounted using a rate and probability that appropriately captures the risk associated with the obligation.

The acquisition was treated as a business combination. Assets and liabilities of the acquired company were recorded at their estimated fair values at the date of acquisition. The excess purchase price over the fair value of net tangible assets and identifiable intangible assets acquired has been allocated to goodwill. Goodwill represents the expected synergies with the existing business, the acquired assembled workforce, and future cash flows after the acquisition. The fair value assigned to the identifiable intangible assets was determined primarily by using the excess earnings method. The key assumptions included in the excess earnings method included revenue recognized, cost of revenue, and the discount rate.

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The Company's allocation of the purchase price of Physio-Assist is preliminary and any measurement period adjustments that result from the finalization of the purchase price allocation will be recorded

retrospectively to the acquisition date. Changes are possible and could change the allocation of the purchase price.

The following table summarizes the preliminary allocation of the purchase price over the estimated fair value of the assets acquired and liabilities assumed in the acquisition of Physio-Assist:

Cash	\$ 2,617	\$ 2,617
Accounts receivable	184	184
Inventories	296	296
Other assets	325	325
Property and equipment	82	82
Operating lease right-of-use asset	306	306
Intangible assets	34,100	34,100
Goodwill	9,991	9,755
Total assets acquired	\$ 47,901	\$ 47,665
Accounts payable and accrued expenses	\$ 1,108	\$ 1,108
Bank loans	2,158	1,922
Other current liabilities	419	376
Operating lease liability - noncurrent	263	
Operating lease liability		306
Deferred tax liability - noncurrent	8,525	8,525
Total liabilities assumed	12,473	12,237
Total identifiable net assets	\$ 35,428	\$ 35,428
Cash consideration	\$ 32,250	\$ 32,250
Fair value of contingent earnout consideration	3,178	3,178
Total purchase price	\$ 35,428	\$ 35,428

Included in the acquired intangible assets were \$32,300 of developed technology, \$1,600 of customer relationships, and \$200 related to trade name. The fair value measurements of the intangibles were based primarily on Level 3 inputs. Certain working capital accounts such as accounts receivables, inventories, other current assets, accounts payable, accrued expenses, and other current liabilities, as well as intangibles and related income tax amounts may be adjusted subsequent to the acquisition as they are realized at different values. These changes would be reflected as measurement period adjustments. The majority of the bank loans were settled subsequent to the acquisition date and prior to September 30, 2023.

The consolidated financial and operating results reflect the Physio-Assist operations beginning September 14, 2023. The following unaudited pro forma information for the three and nine months ended September 30, 2023 and the three and nine months ended September 30, 2022 March 31, 2023 presents the revenues and operating income net loss assuming the acquisition of Physio-Assist had occurred as of January 1, 2022. Revenue and earnings from the acquisition date to September 30, 2023 are immaterial.

	Three months ended		Nine months ended			
	September 30,		September 30,			
	2023	2022	2023	2022		
Total revenue	\$ 84,680	\$ 105,793	\$ 242,060	\$ 290,587	\$ 73,008	
Net loss	\$ (45,321)	\$ (10,811)	\$ (77,266)	\$ (30,002)	\$ (20,689)	

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4. Fair value measurements

Cash, cash equivalents, and marketable securities

The following table summarizes fair value measurements by level for the assets measured at fair value on a recurring basis for cash, cash equivalents, and marketable securities:

	As of September 30, 2023					As of March 31, 2024				
	Gross		Cash			Gross		Cash		
	unre	and	Mark	Adjusted	unrealized	and cash	Marketable			
	Adju	alize	and	etabl						
	sted	d	cash	e						
	gain	Fair	equiv	secur						
	cost	s	value	alents	ties	cost	gains	Fair value	equivalents	securities
	23,		23,	23,7						
Cash	\$ 739	\$ —	\$ 739	\$ 39	\$ —	\$ 22,587	\$ —	\$ 22,587	\$ 22,587	\$ —

Level 1:										
Money market accounts	71,098	—	098	98	—	53,607	—	53,607	53,607	—
Level 2:										
U.S. Treasury securities	22,170	189	359	7	32	22,167	134	22,301	9,940	12,361
Institutional Insured Liquidity Deposit Savings										
	20,844	—	844	44	—	21,310	—	21,310	21,310	—
	137		138							
	,85		,04	124,	13,4					
Total	\$ 1	\$ 189	\$ 0	\$ 608	\$ 32	\$ 119,671	\$ 134	\$ 119,805	\$ 107,444	\$ 12,361
	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>
As of December 31, 2022						As of December 31, 2023				
	Gros					Gross				
	s					Cash				
	unre					 				
	Adju					alize				
	sted					and				
	gain					cash				
	cost					Fair				
	s					equiv				
	value					alents				
	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>
	27,		27,		27,9					
Cash	\$ 970	\$ —	\$ 970	\$ 70		\$ 12,611	\$ —	\$ 12,611	\$ 12,611	\$ —
Level 1:										
	113		113							
Money market accounts	,53		,53	113,						
	4	—	4	534		72,368	—	72,368	72,368	—
Level 2:										
	6,4		6,4	6,47						
Corporate bonds	74	—	74	4		2,979	—	2,979	—	2,979
	18,		18,	18,9						
U.S. Treasury securities	913	26	939	39		19,252	136	19,388	19,388	—
	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>

Institutional Insured	20,	20,	20,0						
Liquidity Deposit	097	—	097	97	21,125	—	21,125	21,125	—
Savings	186		187						
	,98		,01	187,					
Total	\$ 8	\$ 26	\$ 4	\$ 014	\$ 128,335	\$ 136	\$ 128,471	\$ 125,492	\$ 2,979

Derivative instruments and hedging activities

The Company records the assets or liabilities associated with derivative instruments and hedging activities at fair value based on Level 2 inputs in other current assets or other current liabilities, respectively, in the consolidated balance sheet. The Company had a related receivable of \$317 64 and payable of \$422 155 as of September 30, 2023 March 31, 2024 and December 31, 2022 December 31, 2023, respectively.

Accumulated other comprehensive income (loss)

The components of accumulated other comprehensive income (loss) were as follows:

	Foreign	Unrealized	Unrealized	Accumulated
	currency	gains	gains	other
	translation	on marketable	on cash	comprehensive
	adjustments	securities	flow hedges	loss
Balance as of December 31, 2022	\$ (269)	\$ 26	\$ —	\$ (243)
Other comprehensive income (loss)	(575)	182	53	(340)
Balance as of September 30, 2023	\$ (844)	\$ 208	\$ 53	\$ (583)

	Foreign	Unrealized	Accumulated
	currency	gains (losses)	other
	translation	on marketable	comprehensive
	adjustments	securities	income (loss)
Balance as of December 31, 2023	\$ 1,089	\$ 136	\$ 1,225
Other comprehensive loss	(1,035)	(2)	(1,037)
Balance as of March 31, 2024	\$ 54	\$ 134	\$ 188

Comprehensive income (loss) is the total net earnings and all other non-owner changes in equity. Except for foreign currency translation adjustments and unrealized gains and losses on marketable securities and foreign currency cash flow hedges, the Company does not have any transactions or other economic events that qualify as other comprehensive income (loss).

Earnout liability

The Company has obligations to pay up to \$13,000 in an earnout payment for the Physio-Assist acquisition in cash if certain future regulatory results are met. The earnout liability of \$3,178 was valued using Level 3 inputs using inputs.

The reconciliation of the earnout liability measured and carried at fair value on a probability weighted expected return methodology and was discounted using a rate and probability that appropriately captures the risk associated with the obligation, recurring basis is as follows:

Balance as of December 31, 2023	\$ 10,000
Change in fair value	570
Balance as of March 31, 2024	\$ 10,570

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5. Balance sheet components

Cash, cash equivalents, and marketable securities

Cash, cash equivalents, and marketable securities consist of the following:

	September 30,	December 31,
	2023	2022
Cash and cash equivalents		
Cash	\$ 23,739	\$ 27,970
Money market accounts	71,098	113,534
Corporate bonds	—	6,474
U.S. Treasury securities	8,927	18,939
Institutional Insured Liquidity Deposit Savings	20,844	20,097
Total cash and cash equivalents	<hr/> \$ 124,608	<hr/> \$ 187,014
Marketable securities		
U.S. Treasury securities	13,432	—
Total marketable securities	<hr/> \$ 13,432	<hr/> \$ —

Accounts receivable and allowance for bad debts, returns, and adjustments

Net accounts receivable (gross accounts receivable, net of allowances) balance concentrations by major category as of **September 30, 2023** **March 31, 2024** and **December 31, 2022** **December 31, 2023** were as follows:

Net accounts receivable	September 30,	December 31,	March 31,	December 31,
	2023	2022	2024	2023
Rental (1)	\$ 6,967	\$ 5,246	\$ 6,975	\$ 6,401
Business-to-business and other receivables (2)	41,413	57,479	33,248	35,840
Total net accounts receivable	\$ 48,380	\$ 62,725	\$ 40,223	\$ 42,241

(1) Rental includes Medicare, Medicaid/other government, private insurance, and patient pay.

(2) Business-to-business receivables included extended terms for two customers: 1) One customer had a net accounts receivable balance of \$12,162 6,665 and \$22,641 8,639 as of **September 30, 2023** **March 31, 2024** and **December 31, 2022**; **December 31, 2023**, respectively; and 2) One customer had a net accounts receivable balances balance of \$5,848 2,758 and \$9,861 4,994 as of **September 30, 2023** **March 31, 2024** and **December 31, 2022** **December 31, 2023**, respectively. Each customer received extended payment terms through a direct financing plan offered.

The following table sets forth the accounts receivable allowances as of **September 30, 2023** **March 31, 2024** and **December 31, 2022** **December 31, 2023**:

Allowances - accounts receivable	September 30,	December 31,	March 31,	December 31,
	2023	2022	2024	2023
Doubtful accounts	\$ 548	\$ 77	\$ 2,401	\$ 2,341
Sales returns	615	483	605	479
Total allowances - accounts receivable	\$ 1,163	\$ 560	\$ 3,006	\$ 2,820

Concentration of customers and vendors

The Company primarily sells its products to traditional home medical equipment providers, distributors, and resellers in the United States and in foreign countries on a credit basis. The Company also sells its products direct-to-consumers primarily on a prepayment basis. Medicare's service reimbursement programs represented more than 10% of the Company's total revenue for the three months ended March 31, 2024 and March 31, 2023. Two One customers each customer represented more than 10% of the Company's net accounts receivable balance with a net accounts receivable balances balance of \$12,162 6,665 and \$5,848, respectively, as of **September 30, 2023** **March 31, 2024**, and two customers each represented more than 10% of the Company's net accounts receivable balance with net accounts receivable balances of \$22,641 8,639 and \$9,861 4,994, respectively, as of **December 31, 2022** **December 31, 2023**.

The Company also rents products directly to consumers for insurance reimbursement, which resulted in a customer concentration relating to Medicare's service reimbursement programs. Medicare's service reimbursement programs accounted for 69.7 58.4% and 77.8 73.8% of rental revenue in the nine three months ended **September 30, 2023** **March 31,**

2024 and 2022, 2023, respectively, and based on total revenue were 13.7 11.2% and 11.2 16.6% for the nine three months ended September 30, 2023 March 31, 2024 and 2022, 2023, respectively. Accounts receivable balances relating to Medicare's service reimbursement programs (including held and unbilled, net of allowances) amounted to \$2,500 1,427 or 5.2 3.5% of total net accounts receivable as of September 30, 2023 March 31, 2024 compared to \$2,138 2,059 or 3.4 4.9% of total net accounts receivable as of December 31, 2022 December 31, 2023.

The Company currently purchases raw materials from a limited number of vendors, which resulted in a concentration of three major vendors. The three major vendors supply the Company with raw materials used to manufacture the Company's products. For the nine three months ended September 30, 2023 March 31, 2024, the Company's three major vendors accounted for 29.3 24.6%, 16.3 17.2%, and 9.1 10.0%, respectively, of total

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raw material purchases. For the nine three months ended September 30, 2022 March 31, 2023, the Company's three major vendors accounted for 27.0 34.1%, 20.2 13.1%, and 8.4 7.3%, respectively, of total raw material purchases.

A portion of revenue is earned from sales outside the United States. Approximately 76.9 79.9% and 48.3 77.0% of the non-U.S. revenue for the three months ended September 30, 2023 March 31, 2024 and 2022, respectively, were invoiced in Euros. Approximately 78.0% and 70.5% of the non-U.S. revenue for the nine months ended September 30, 2023 and 2022, 2023, respectively, were invoiced in Euros. A breakdown of the Company's revenue from U.S. and non-U.S. sources for the three and nine months ended September 30, 2023 March 31, 2024 and 2022, 2023, respectively, is as follows:

	Three months ended		Nine months ended		Three months ended	
	September 30,		September 30,		March 31,	
	2023	2022	2023	2022	2024	2023
U.S. revenue	\$ 58,354	\$ 90,311	\$ 171,887	\$ 208,690	\$ 51,990	\$ 53,190
Non-U.S. revenue	25,613	15,078	67,877	80,460	26,035	18,972
Total revenue	\$ 83,967	\$ 105,389	\$ 239,764	\$ 289,150	\$ 78,025	\$ 72,162

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Inventories

Inventories are stated at the lower of cost and net realizable value, using the first-in, first-out (FIFO) method. The Company records adjustments at least quarterly to inventory for potentially excess, obsolete, slow-moving, or impaired items, and losses on firm purchase commitments as a component of cost of sales in our consolidated statements of

comprehensive loss. The Company recorded noncurrent inventory related to inventories that are expected to be realized or consumed after one year of \$1,100 1,377 and \$1,249 1,225 as of September 30, 2023 March 31, 2024 and December 31, 2022 December 31, 2023, respectively. Noncurrent inventories are primarily related to raw materials purchased in bulk to support long-term expected repairs to reduce costs and are classified in other assets. The Company had prepayments for raw materials of During the three months ended March 31, 2024 and 2023, \$0 331 and \$7,017 as of September 30, 2023 and December 31, 2022, respectively, that were classified in prepaid expenses and other current assets. During the nine months ended September 30, 2023 and 2022, \$1,997 and \$998 1,013, respectively, of inventory was transferred to rental equipment and was considered a noncash transaction in the production and purchase of rental equipment on the consolidated statements of cash flows. Inventories that are considered current consist of the following:

	September 30,	December 31,	March 31,	December 31,
	2023	2022	2024	2023
Raw materials and work-in-progress	\$ 17,287	\$ 26,496	\$ 19,011	\$ 18,036
Finished goods	9,502	9,324	8,702	6,871
Less: reserves	(2,774)	(1,727)	(3,112)	(3,067)
Inventories, net	\$ 24,015	\$ 34,093	\$ 24,601	\$ 21,840

Property and equipment

Repair and maintenance expense, which includes labor, parts, and freight, for rental equipment was \$1,320 1,759 and \$1,059 1,311 for the three months ended September 30, 2023 March 31, 2024 and 2022, respectively, and \$3,873 and \$3,289 for the nine months ended September 30, 2023 and 2022, 2023, respectively.

Depreciation and amortization expense related to rental equipment and other property and equipment are summarized below for the three and nine months ended September 30, 2023 March 31, 2024 and 2022, 2023, respectively.

	Three months		Nine months		Three months ended	
	ended		ended		March 31,	
	September 30,		September 30,		2024	
	2023	2022	2023	2022	2024	2023
Rental equipment	\$ 3,364	\$ 2,795	\$ 9,680	\$ 8,153	\$ 3,179	\$ 3,078
Other property and equipment	1,045	983	3,044	2,936	1,154	982
Total depreciation and amortization	\$ 4,409	\$ 3,778	\$ 12,72	\$ 11,08	\$ 4,333	\$ 4,060

Property and equipment and rental equipment with associated accumulated depreciation is summarized below as of **September 30, 2023** **March 31, 2024** and **December 31, 2022** **December 31, 2023**, respectively.

	September	December	March 31, 2024	December 31, 2023
	30, 2023	31, 2022		
Property and equipment				
Rental equipment, net of allowances of \$2,491 and \$2,255, respectively	\$ 66,489	\$ 61,679		
Rental equipment, net of allowances of \$2,916 and \$2,606, respectively			\$ 66,352	\$ 67,804
Other property and equipment	36,336	33,434	31,044	30,357
Property and equipment	102,825	95,113	97,396	98,161
Accumulated depreciation				
Rental equipment	30,416	31,320	30,783	31,023
Other property and equipment	22,884	20,524	17,343	16,822
Accumulated depreciation	53,300	51,844	48,126	47,845
Property and equipment, net				
Rental equipment, net of allowances of \$2,491 and \$2,255, respectively	36,073	30,359		
Rental equipment, net of allowances of \$2,916 and \$2,606, respectively			35,569	36,781
Other property and equipment	13,452	12,910	13,701	13,535
Property and equipment, net	\$ 49,525	\$ 43,269	\$ 49,270	\$ 50,316

Long-lived assets

The Company accounts for the impairment and disposition of long-lived assets in accordance with Accounting Standards Codification (ASC) 360 — *Property, Plant, and Equipment*. In accordance with ASC 360, long-lived assets to be held are reviewed for events or changes in circumstances that indicate that their carrying value may not be recoverable. No impairments were recorded **as of September 30, 2023** for the three months ended **March 31, 2024** and **March 31, 2023**.

Goodwill and other identifiable intangible assets

Goodwill

The changes in the carrying amount of goodwill for the **nine** **three** months ended **September 30, 2023** **March 31, 2024** were as follows:

Balance as of December 31, 2022	\$ 32,852
Translation adjustment	(80)
Impairment charge	(32,894)
Acquisition	9,991
Balance as of September 30, 2023	<u>\$ 9,869</u>
Balance as of December 31, 2023 ⁽¹⁾	\$ 10,057
Translation adjustment	(223)
Balance as of March 31, 2024 ⁽¹⁾	<u>\$ 9,834</u>

As a result of a decrease in Company's public stock price that caused the Company's market capitalization to fall below its carrying amount (stockholders' equity) during July 2023 and noted by management to be more than temporary as the quarter progressed, a quantitative analysis was required to be performed during the quarter ended September 30, 2023. The Company used a discounted cash flow analysis based on Level 3 inputs and determined that the goodwill carrying amount exceeded its fair value and, as such, an impairment charge of (1) Includes \$32,894 was incurred in the quarter ended September 30, 2023. Total of accumulated impairment losses were \$32,894 as of September 30, 2023 March 31, 2024 and December 31, 2023.

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Intangible assets

The following tables represent the changes in net carrying values of intangible assets as of the respective dates:

	Average estimate			Average estimated		
	d	Gross	useful lives	Gross	useful lives	Accumulated
	carryin	Accumulat	amount	carrying	Amortizati	Net
September 30,						
2023	(in years)	t	on	amount	amount	Net amount
March 31, 2024				(in years)	amount	amortization
						Net amount

		31,90							
Developed technology	10	\$ 4	\$ 132	\$ 31,772		10	\$ 32,564	\$ 1,764	\$ 30,800
Licenses	10	185	185	—		10	185	185	—
Patents and websites	5	4,518	4,411	107		5	4,518	4,446	72
Customer relationships	4	2,849	1,275	1,574		4	2,908	1,383	1,525
Trade name	4	197	1	196		4	201	27	174
Commercials	3	494	76	418		3	494	158	336
		40,14							
Total		\$ 7	\$ 6,080	\$ 34,067			\$ 40,870	\$ 7,963	\$ 32,907
		Average estimate				Average			
		d useful lives	Gross carrying	Accumulated ed		estimated useful lives	Gross carrying	Accumulated	
December 31, 2022		amount	amortizati	Net					
December 31, 2023		(in years)	t on	Net amount					
Developed technology									
Licenses	10	\$ 185	\$ 183	\$ 2		10	\$ 33,303	\$ 971	\$ 32,332
Patents and websites	5	4,514	4,353	161		5	4,518	4,429	89
Customer relationships	4	1,284	1,284	—		4	2,974	1,372	1,602
Trade name						4	206	15	191
Commercials	2-3	256	242	14		3	494	117	377
Total		\$ 6,239	\$ 6,062	\$ 177			\$ 41,680	\$ 7,089	\$ 34,591

Annual estimated amortization expense for each of the succeeding fiscal years is as follows:

September 30,	March 31,
---------------	-----------

	2023	2024
Remaining 3 months of 2023	\$ 968	
2024	3,866	
Remaining 9 months of 2024		\$ 2,955
2025	3,818	3,893
2026	3,687	3,762
2027	3,515	3,709
2028	3,190	3,256
2029		3,256
Thereafter	15,023	12,076
	<hr/> \$ 34,067	<hr/> \$ 32,907

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Current liabilities

Accounts payable and accrued expenses as of **September 30, 2023** **March 31, 2024** and **December 31, 2022** **December 31, 2023** consisted of the following:

	September	December	March 31,	December 31,
	30,	31,		
	2023	2022		
Accounts payable	\$ 15,408	\$ 18,237	\$ 15,922	\$ 13,454
Accrued inventory (in-transit and unvouchered receipts) and trade payables	9,754	10,837	9,359	10,054
Accrued purchasing card liability	2,607	2,606	2,445	2,197
Accrued loss on purchase commitments			1,941	2,057
Accrued franchise, sales and use taxes	456	492	394	472
Other accrued expenses	2,188	1,802	1,645	1,908
Total accounts payable and accrued expenses	<hr/> \$ 30,413	<hr/> \$ 33,974	<hr/> \$ 31,706	<hr/> \$ 30,142

Accrued payroll as of **September 30, 2023** **March 31, 2024** and **December 31, 2022** **December 31, 2023** consisted of the following:

	September 30,	December 31,	March 31,	December 31,
	2023	2022	2024	2023
Accrued bonuses	\$ 1,106	\$ 2,620	\$ 1,731	\$ 1,110
Accrued wages and other payroll related items	3,963	4,967	2,989	4,170
Accrued vacation	3,187	3,133	3,957	3,194
Accrued severance			1,783	2,284
Accrued employee stock purchase plan deductions	113	470	142	308
Total accrued payroll	\$ 8,369	\$ 11,190	\$ 10,602	\$ 11,066

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6. Leases

The Company has entered into operating leases primarily for commercial buildings. These leases have terms that range from **23** years to 11 years, some of which include options to extend the leases for up to 5 years. Rent expense, including short-term lease cost, was **\$1,008** **1,073** and **\$960** **972** for the three months ended **September 30, 2023** **March 31, 2024** and **2022**, respectively, and **\$2,944** and **\$2,889** for the nine months ended **September 30, 2023** and **2022, 2023**, respectively.

In July 2023, the Company entered into an Assignment and Assumption of Lease Agreement (the Assignment) in which a third party (the Assignee) (Assignee) assumed the rights, title, and interest in the lease, including assumption of lease payments. As inducement for the Assignee to enter into the agreement, the Company paid an incentive of \$395, provided for four months of free rent for the period October 1, 2023 through January 31, 2024, and conveyed ownership of certain items of the facility's furniture and equipment. Commencing February 1, 2024 and ending May 31, 2031, the Assignee assumes responsibility for the monthly lease payments. Notwithstanding the Assignee's assumption of lease payments, Inogen remains the primary obligor under the lease to the landlord. The Assignee gained control to the facilities on September 29, 2023.

Lease payments assumed by the Assignee are:

Payments due in the 12-month period ending September 30,		
2024		\$ 757
2025		1,136
2026		1,136
2027		1,136
2028		1,136

Thereafter	3,029
	<u>\$ 8,330</u>

Payments due in the 12-month period ending March 31,

2025	\$ 1,136
2026	1,136
2027	1,136
2028	1,136
2029	1,136
Thereafter	2,461
	<u>\$ 8,141</u>

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Information related to the Company's right-of-use assets and related operating lease liabilities were as follows:

	Nine months ended		Three months ended	
	September 30,		March 31,	
	2023	2022	2024	2023
Cash paid for operating lease liabilities	\$ 3,016	\$ 2,970	\$ 1,115	\$ 994
Operating lease cost	2,923	2,878	1,056	957
Non-cash right-of-use assets obtained in exchange for new operating lease obligations	1,997	225	1,224	264
Weighted average remaining lease term	1.9 yea	2.4 yea	3.0 years	2.1 years
Weighted average discount rate	rs	rs	4.8%	3.0%
	3.0%	2.9%		

Maturities of lease liabilities due in the 12-month period ending

September 30,

2024 \$ 4,345

Maturities of lease liabilities due in the 12-month period ending March 31,			
2025	3,224	\$	4,091
2026	3,225		3,481
2027	3,223		3,503
2028	3,003		3,470
2029			3,120
Thereafter	7,537		6,576
	24,55		
	7		24,241
Less imputed interest	(1,790)		(2,131)
	22,76		
Total lease liabilities	\$ 7	\$	22,110
	22,76		
Operating lease liability - current	\$ 3,894	\$	3,515
	18,87		
Operating lease liability - noncurrent	\$ 3		18,595
	22,76		
Total lease liabilities	\$ 7	\$	22,110

7. Earnings (loss) Loss per share

Earnings (loss) Loss per share (EPS) is computed in accordance with ASC 260—*Earnings per Share* and is calculated using the weighted average number of common shares outstanding during each period. Diluted EPS assumes the conversion, exercise, or issuance of all potential common stock equivalents (which can include dilution of outstanding stock options, restricted stock units, and restricted stock awards) unless the effect is to reduce a loss or increase the income per share. For purposes of this calculation, common stock subject to repurchase by the Company, options, and other dilutive awards are considered to be common stock equivalents and are only included in the calculation of diluted **earnings (loss) loss** per share when their effect is dilutive.

Basic loss per share is calculated using the Company's weighted-average outstanding common shares. Diluted loss per share is calculated using the Company's weighted-average outstanding common shares including the dilutive effect of stock awards as determined under the treasury stock method.

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The computation of EPS is as follows:

	Three months		Nine months		Three months ended	
	ended		ended		March 31,	
	September 30, 2023	2022	September 30, 2023	2022	2024	2023
Numerator—basic and diluted:						
Net loss	(45,7	(9,50	(75,8	(27,1	\$ (14,578	\$ (20,349)
	\$ 19)	\$ 6)	\$ 94)	\$ 62)		
Denominator:						
Weighted average common shares	23,23	22,88	23,12	22,82		
- basic common stock (1)	1,217	2,333	9,795	7,733	23,401,598	23,009,617
Weighted average common shares	23,23	22,88	23,12	22,82		
- diluted common stock (2)	1,217	2,333	9,795	7,733		
Weighted average common shares					23,401,598	23,009,617
- diluted common stock						
Net loss per share - basic common stock	\$ (1.97)	\$ (0.42)	\$ (3.28)	\$ (1.19)	\$ (0.62)	\$ (0.88)
Net loss per share - diluted common stock (2)	\$ (1.97)	\$ (0.42)	\$ (3.28)	\$ (1.19)	\$ (0.62)	\$ (0.88)
Denominator calculation from basic to diluted:						
Weighted average common shares - basic common stock (1)	23,23	22,88	23,12	22,82		
Stock options and other dilutive awards	1,217	2,333	9,795	7,733	23,401,598	23,009,617
	149,2	152,7	301,3	143,8		
	36	83	09	02	267,100	228,281
Weighted average common shares - diluted common stock	23,38	23,03	23,43	22,97		
	0,453	5,116	1,104	1,535	23,668,698	23,237,898

Shares excluded from diluted weighted average shares:	57,36	320,7	54,49	320,7		
Stock options	4	34	8	34	20,000	286,861
Restricted stock units and restricted stock awards	1,186 ,231	480,6 02	849,3 98	447,7 75	493,237	491,406
Shares excluded from diluted weighted average shares	1,243 ,595	801,3 36	903,8 96	768,5 09	513,237	778,267

- (1) Unvested restricted stock units and restricted stock awards are not included as shares outstanding in the calculation of basic earnings per share. Vested restricted stock units and restricted stock awards are included in basic earnings per share if all vesting and performance criteria have been met. Performance-based restricted stock units and restricted stock awards are included in the number of shares used to calculate diluted earnings per share as long as all applicable performance criteria are met, and their effect is dilutive. Restricted stock awards are eligible to receive all dividends declared on the Company's common shares during the vesting period; however, such dividends are not paid until the restrictions lapse.
- (2) Due to net losses for the three and nine months ended **September 30, 2023** **March 31, 2024** and **September 30, 2022** **March 31, 2023**, diluted loss per share is the same as basic.

8. Income taxes

The Company accounts for income taxes in accordance with ASC 740 — *Income Taxes*. Under ASC 740, income taxes are recognized for the amount of taxes payable or refundable for the current period and deferred tax liabilities and assets are recognized for the future tax consequences of transactions that have been recognized in the Company's consolidated financial statements or tax returns. Deferred tax assets and liabilities are measured using enacted tax rates expected to apply in the years in which those temporary differences are expected to be recovered or settled. The effect on deferred tax assets and liabilities of a change in tax rates is recognized in income in the period that includes the enactment date. A valuation allowance is provided when it is more likely than not that some portion, or all, of the deferred tax asset will not be realized. As of **December 31, 2022** **December 31, 2023**, the Company recorded a full valuation allowance of **\$41,933** **59,968**. As of **September 30, 2023** **March 31, 2024**, the Company continued to record a valuation allowance against its domestic deferred tax assets.

The Company accounts for uncertainties in income taxes in accordance with ASC 740-10 — *Accounting for Uncertainty in Income Taxes*. ASC 740-10 prescribes a recognition threshold and measurement attribute for the financial statement recognition and measurement of a tax position taken or expected to be taken in a tax return. This accounting standard also provides guidance on derecognition, classification, interest and penalties, accounting in interim periods, disclosure, and transition.

The Company recognizes interest and penalties on taxes, if any, within its income tax provision on its consolidated statements of comprehensive loss.

9. Stockholders' equity

The Company has a 2012 Equity Incentive Plan (2012 Plan) under which the Company granted options to purchase shares of its common stock. As of September 30, 2023, options to purchase 2,866 shares of common stock remained outstanding under the 2012 Plan. The 2012 Plan was terminated in connection with the Company's initial public offering in February 2014, and accordingly, no new options are available for issuance under this plan. The 2012 Plan continues to govern outstanding awards granted thereunder.

The Company has a 2014 Equity Incentive Plan (2014 Plan) under which the Company granted restricted stock units, restricted stock awards, performance units, performance shares, and options to purchase shares of its common stock. As of **September 30, 2023** **March 31, 2024**, awards with respect to **1,570,425** **771,689** shares of the Company's common stock were outstanding. An additional 895,346 shares were added to the 2014 Plan share reserve for 2023.

The Company's stockholders approved the adoption of the Company has a 2023 Equity Incentive Plan (2023 Plan) on May 31, 2023 that provides for the grant of incentive stock options, within the meaning of Section 422 of the Internal Revenue Code, to the Company's employees and any parent and subsidiary corporation's employees, and for the grant of nonstatutory stock options, restricted stock, restricted stock units, restricted stock awards, stock appreciation rights, performance units and performance shares to its employees, directors and consultants and its parent and subsidiary corporations' employees and consultants. The 2023 Plan became effective June 5, 2023. The 2014 Plan terminated upon effectiveness

As of the 2023 Plan and no further March 31, 2024, awards will be made under the 2014 Plan, but the 2014 Plan will continue to govern awards previously granted under it. The number of shares of common stock reserved for issuance under the 2023 Plan was: (i) 400,000 shares, plus (ii) (A) 2,027,790 shares that, as of immediately before the termination or expiration of the 2014 Plan, had been reserved but not issued under any 2014 Plan awards and are not subject to any awards granted under the 2014 Plan, plus (B) any shares subject to awards granted under the 2014 Plan or the 2012 Plan that, after the 2014 Plan is terminated or expired, expire or otherwise terminate without having been exercised or issued in full or are forfeited to or repurchased by the Company due to failure to vest, plus (C) any shares that, after the 2014 Plan is terminated or expired, are tendered to or withheld by us for payment of an exercise or purchase price or for tax withholding obligations with respect to an award granted under 1,053,427 shares of the 2014 Plan or 2012 Plan, with the maximum number of shares that may be added to the 2023 Plan under subsection (ii) above equal to Company's common stock were outstanding, and 2,950,000 shares.

As of September 30, 2023, 1,623,001 1,244,094 shares of common stock remained available for issuance under the 2023 Plan. The shares available for issuance under the 2023 Plan will be increased by any shares returned to the 2012 Plan and 2014 Plan as a result of 1) expiration or termination of awards and 2) tendered to or withheld by us for payment of an exercise or purchase price or for tax withholding obligations.

Pursuant to the Nasdaq inducement grant exception, during the quarter ended March 31, 2024, the Company issued 225,000 shares of common stock to a certain new hire issuable upon (i) the vesting of a maximum of 75,000 time-based restricted stock units granted, and (ii) the vesting of a maximum of 150,000 shares of performance-based restricted stock units granted to induce the employee to accept employment with the Company in accordance with Nasdaq Listing Rule 5635(c)(4).

Stock options

Options typically expire between seven and ten years from the date of grant and vest over one to four-year one-year terms. Options have been granted to employees, directors, and consultants of the Company, as determined by the board of directors, at the deemed fair market value of the shares underlying the options at the date of grant.

The activity for stock options under the Company's stock plans for the nine three months ended September 30, 2023 March 31, 2024 is as follows:

		Remaining weighted-				
		Weighted-		average	Per share	
		average		contractual	average	
		Options	share	price	(in years)	intrinsic value
Outstanding as of December 31, 2022		348,284	\$1.17-\$83.30	\$ 44.21	0.43	\$ 2.07
Exercised		(54,432)	1.17-8.37	7.03		
Forfeited		(4,125)	44.19	44.19		
Expired		(232,363)	44.19	44.19		
Outstanding as of September 30, 2023		57,364	8.37-83.30	79.56	0.32	—
Vested and exercisable as of September 30, 2023		57,364	8.37-83.30	79.56	0.32	—
Vested and expected to vest as of September 30, 2023		57,364	\$8.37-\$83.30	\$ 79.56	0.32	\$ —

		Remaining weighted-				
		Weighted-		average	Per share	
		average		contractual	average	
		Price per	exercise	terms	intrinsic	

	Options	share	price	(in years)	value
Outstanding as of December 31, 2023	20,000	\$ 83.30	\$ 83.30	0.36	\$ —
Forfeited	(10,000)	83.30	83.30		
Outstanding as of March 31, 2024	10,000	83.30	83.30	0.11	—
Vested and exercisable as of March 31, 2024	10,000	83.30	83.30	0.11	—
Vested and expected to vest as of March 31, 2024	10,000	\$ 83.30	\$ 83.30	0.11	\$ —

The total intrinsic value of options exercised during the **nine** **three** months ended **September 30, 2023** **March 31, 2024** and **2022** **2023** was **\$735** **0** and **\$204** **735**, respectively. As of **September 30, 2023** **March 31, 2024**, all stock-based compensation expense for options granted under the Plans was recognized.

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Stock incentive awards

The Company **granted** **grants** restricted stock units (RSUs) **and** **restricted stock awards (RSAs)** under the 2014 and 2023 Plans (Stock Awards). The Stock Awards vest either based solely on the satisfaction of time-based service conditions or on the satisfaction of time-based service conditions combined with performance criteria. Stock Awards are subject to forfeiture if the holder's services to the Company terminate before vesting.

Stock Awards granted with only time-based service vesting conditions generally vest over three-year and four-year service periods, as defined in the terms of each award. Stock Awards that vest based on the satisfaction of time-based service conditions combined with performance criteria generally vest over a three-year service and performance period, based on performance criteria established at the time of the award. The portion of the Stock Award that is earned may equal or be more or less than the targeted number of shares subject to the Stock Award depending on whether the performance criteria are met.

Stock Awards activity for the **nine** **three** months ended **September 30, 2023** **March 31, 2024** is summarized below:

Restricted stock units	Performance		Weighted-average grant date fair value	
	Time-based	time-based	Total	per share
	and			
Unvested restricted stock units as of December 31, 2022	820,941	183,197	1,004,138	\$ 32.72
Granted	915,314	536,990	1,452,304	14.66
Vested	(194,102)	(15,618)	(209,720)	35.74

Forfeited/canceled	(443,625)	(235,745)	(679,370)	23.71
Unvested restricted stock units as of September 30, 2023 ⁽¹⁾	1,098,528	468,824	1,567,352	\$ 19.99
Unvested and expected to vest restricted stock units outstanding as of September 30, 2023			1,138,017	\$ 20.27
Weighted-average grant date fair value				
Restricted stock awards	Time-based	time-based	Total	per share
Unvested restricted stock awards outstanding as of December 31, 2022	786	—	786	\$ 59.55
Vested	(786)	—	(786)	59.55
Unvested restricted stock awards outstanding as of September 30, 2023 ⁽¹⁾	—	—	—	\$ —
Unvested and expected to vest restricted stock awards outstanding as of September 30, 2023			—	\$ —

Restricted stock units	Time-based	time-based	Total	per share
Unvested restricted stock units as of December 31, 2023	1,146,404	346,688	1,493,092	\$ 14.67
Granted	608,174	235,000	843,174	6.95
Vested	(163,446)	—	(163,446)	20.81
Forfeited/canceled	(28,856)	(103,850)	(132,706)	19.58
Unvested restricted stock units as of March 31, 2024 ⁽¹⁾	1,562,276	477,838	2,040,114	\$ 10.96
Unvested and expected to vest restricted stock units outstanding as of March 31, 2024			1,625,427	\$ 11.03

(1) Outstanding restricted stock units and restricted stock awards are based on the maximum payout of the targeted number of shares.

As of **September 30, 2023** **March 31, 2024**, the unrecognized compensation cost related to unvested employee restricted stock units was **\$15,833** **13,639**, excluding estimated forfeitures. This amount is expected to be recognized over a weighted average period of **1.8** **2.0** years.

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Employee stock purchase plan

The Company's 2014 Employee Stock Purchase Plan (ESPP) provides for the grant to all eligible employees an option to purchase stock under the ESPP, within the meaning Section 423 of the Internal Revenue Code. The ESPP permits participants to purchase common stock through payroll deductions of up to 15% of their eligible compensation, which includes a participant's base straight time gross earnings, incentive compensation, bonuses, overtime, and shift premium, but exclusive of payments for equity compensation and other similar compensation. A participant may purchase a maximum of 1,500 shares during a purchase period. Amounts deducted and accumulated by the participant are used to purchase shares of the Company's common stock at the end of each six-month period. The purchase price of the shares will be 85% of the lower of the fair market value of the Company's common stock on the first trading day of each offering period or on the exercise date. The offering periods are currently approximately six months in length beginning on the first business day on or after March 1 and September 1 of each year and ending on the first business day on or after September 1 and March 1 approximately six months later.

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As of **September 30, 2023** **March 31, 2024**, a total of **550,595** **658,823** shares of common stock were available for sale pursuant to the ESPP.

The number of shares available for sale under the ESPP is increased annually on the first day of each fiscal year by an amount equal to the least of:

- 179,069 shares;
- 1.5% of the outstanding shares of the Company's common stock on the last day of the Company's immediately preceding fiscal year; or
- such other amount as may be determined by the administrator.

For **2023**, **2024**, an additional 179,069 shares were added to the ESPP share reserve pursuant to the provision described above.

Stock-based compensation

Stock-based compensation expense recognized for the three and nine months ended **September 30, 2023** **March 31, 2024** and **2022, 2023**, was as follows:

Stock-based compensation expense by type of award:	Three months ended		Nine months ended		Three months ended			
	September 30,		September 30,		March 31,		March 31,	
	2023	2022	2023	2022	2024		2024	2023
Restricted stock units and restricted stock awards	1,68	3,38	8,1	8,74	\$ 2	\$ 9	\$ 64	\$ 8
Employee stock purchase plan	97	111	320	437				
Total stock-based compensation expense	1,77	3,50	8,4	9,18				
	\$ 9	\$ 0	\$ 84	\$ 5				
	<u> </u>	<u> </u>	<u> </u>	<u> </u>				
					\$ 2,416		\$ 2,416	\$ 3,442
					<u> </u>	<u> </u>	<u> </u>	<u> </u>

Employee stock-based compensation expense was calculated based on awards of stock options, restricted stock units and restricted stock awards ultimately expected to vest based on the Company's historical award cancellations. ASC 718 – *Compensation-Stock Compensation* requires forfeitures to be estimated at the time of grant and revised, if necessary, in subsequent periods if actual forfeitures differ from those estimates.

For the three and nine months ended **September 30, 2023** **March 31, 2024** and **2022, 2023**, respectively, stock-based compensation expense recognized under ASC 718, included in cost of revenue, research and development expense, sales and marketing expense, and general and administrative expense was as follows:

	Three months ended			
	March 31,			
	2024	2023	2024	2023
Cost of revenue	\$ 180	\$ 84		
Research and development	460	458		
Sales and marketing	430	774		
General and administrative	1,346	2,126		
Total stock-based compensation expense	\$ 2,416	\$ 3,442		
	<u> </u>	<u> </u>	<u> </u>	<u> </u>

	Three months ended		Nine months ended	
	September 30,		September 30,	
	2023	2022	2023	2022

Cost of revenue	\$ 164	\$ 327	\$ 401	\$ 863
Research and development	358	409	1,192	1,205
Sales and marketing	(255)	754	1,177	2,111
General and administrative	1,512	2,010	5,714	5,006
Total stock-based compensation expense	\$ 1,779	\$ 3,500	\$ 8,484	\$ 9,185

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10. Commitments and contingencies

Purchase obligations

The Company had approximately \$114,900 75,500 of outstanding purchase orders due within one year with its outside vendors and suppliers as of September 30, 2023 March 31, 2024. The Company has \$1,941 and \$2,057 accrued within accounts payable and other accrued expenses in the consolidated balance sheets as of March 31, 2024 and December 31, 2023, respectively, related to estimated losses for firm commitment contractual obligations under these agreements. Losses on these firm commitment contractual obligations are recognized based upon the terms of the respective agreement and similar factors considered for the write-down of inventory, including expected sales requirements as determined by internal sales forecasts.

Warranty obligation

The following table identifies the changes in the Company's aggregate product warranty liabilities for the nine- three-month and twelve-month periods ended September 30, 2023 March 31, 2024 and December 31, 2022 December 31, 2023, respectively:

	September	December		
	30,	31,	March 31,	December 31,
	2023	2022	2024	2023
Product warranty liability at beginning of period	\$ 19,913	\$ 13,726	\$ 23,478	\$ 19,913
Accruals for warranties issued	6,944	10,416	2,877	9,843

Adjustments related to preexisting warranties	4,111	8,234		
Adjustments related to preexisting warranties (including changes in estimates)			1,876	5,014
Settlements made (in cash or in kind)	(8,612)	(12,463)	(2,701)	(11,292)
Product warranty liability at end of period	\$ 22,356	\$ 19,913	\$ 25,530	\$ 23,478

Contract liabilities

Contract liabilities primarily consist of deferred revenue related to lifetime warranties on direct-to-consumer sales revenue when cash payments are received in advance of services performed under the contract. The contract with the customer states the final terms of the sale, including the description, quantity, and price of each product or service purchase. The decrease in deferred revenue related to lifetime warranties for the **nine** **three** months ended **September 30, 2023** **March 31, 2024** was primarily driven by **\$4,899** **1,448** of revenue recognized that were included in the deferred revenue balances as of **December 31, 2022** **December 31, 2023**, partially offset by **\$2,667** **535** of payments received in advance of satisfying performance obligations. Deferred revenue related to lifetime warranties was **\$14,301** **12,402** and **\$16,534** **13,315** as of **September 30, 2023** **March 31, 2024** and **December 31, 2022** **December 31, 2023**, respectively, and is classified within deferred revenue - current and deferred revenue - noncurrent in the consolidated balance sheet.

Legislation and HIPAA

The healthcare industry is subject to numerous laws and regulations of federal, state, and local governments. These laws and regulations include, but are not necessarily limited to, matters such as licensure, accreditation, government healthcare program participation requirements, reimbursement for patient services, and Medicare and Medicaid fraud and abuse. Compliance with government laws and regulations can be subject to future government review and interpretation as well as regulatory actions unknown or unasserted at this time. The Health Insurance Portability and Accountability Act of 1996 (HIPAA) was enacted to ensure health insurance portability, reduce healthcare fraud and abuse, guarantee security and privacy of health information, and enforce standards for health information. The Health Information Technology for Economic and Clinical Health Act (HITECH Act), in part, imposes notification requirements of certain security breaches relating to protected health information. The Company is not aware of any pending claims against it under the HIPAA and HITECH regulations that are applicable to the Company's business.

Legal proceedings

Other Litigation

The Company is party to various legal proceedings and investigations arising in the normal course of business. The Company carries insurance, subject to specified deductibles under the policies, to protect against losses from certain types of legal claims. At this time, the Company does not anticipate that any of these other proceedings arising in the normal course of business will have a material adverse effect on the Company's business. Regardless of the outcome, litigation can have an adverse impact on the Company because of defense and settlement costs, diversion of management resources, and other factors.

11. Restructuring charges 19

The Company incurred \$1,416 and \$3,426 of restructuring costs during the three and nine months ended September 30, 2023, respectively, primarily in connection with the Company's cost reduction initiatives, which were recorded within general and administrative expense in the consolidated statements of comprehensive loss. The restructuring charges consisted primarily of severance and termination benefits. Other related costs consisted of targeted workforce reductions, office downsizing, centralizing

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manufacturing activities, and equipment relocation. The Company had approximately \$1,483 of accrued liabilities, primarily related to accrued severance costs as of September 30, 2023.

12.11. Foreign currency exchange contracts and hedging

As of September 30, 2023 March 31, 2024 and September 30, 2022 March 31, 2023, the Company's total non-designated and designated derivative contracts had notional amounts totaling approximately \$10,414 37,425 and \$1,613 0, respectively, and \$9,537 8,041 and \$9,730 2,445, respectively. These contracts were comprised of offsetting contracts with the same counterparty, each expire expires within one to three months month. During the nine three months ended September 30, 2023 March 31, 2024 and 2022, 2023, these contracts had, net of tax, an unrealized gain (loss) of \$53 0 and an unrealized loss of \$463, respectively. .

The nonperformance risk of the Company and the counterparty did not have a material impact on the fair value of the derivatives. During the nine three months ended September 30, 2023 March 31, 2024, there were no ineffective portions relating to these hedges and the hedges remained effective through their respective settlement dates. During the nine three months ended September 30, 2022 March 31, 2023, there were three no ineffective portions relation related to these hedges. As of September 30, 2023 March 31, 2024, the Company had three no designated hedges and four non-designated hedges. As of March 31, 2023, the Company had no designated hedges and one non-designated hedge. As of September 30, 2022, the Company had three designated hedges and three non-designated hedges.

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Item 2: Management's Discussion and Analysis of Financial Condition and Results of Operations

Forward-Looking Statements

The following discussion and analysis should be read together with our consolidated financial statements and the condensed notes to those statements included elsewhere in this Quarterly Report on Form 10-Q. This report contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, or the Securities Act, and Section 21E of the Securities Exchange Act of 1934, as amended, or the Exchange Act, that are based on our management's beliefs and assumptions and on information currently available to our management. The forward-looking statements are contained principally in this Management's Discussion and Analysis of Financial Condition and Results of Operations and in the section entitled "Risk Factors" of our Annual Report on Form 10-K and our Quarterly Reports on Form 10-Q filed with the Securities and Exchange Commission (SEC). Forward-looking statements include, but are not limited to, statements concerning the following:

- information concerning our possible or assumed future cash flows, revenue, sources of revenue, results of operations and operating and other expenses;
- the impact of expense inflation on the components we use in our products, and the impact of inflation of the ability of our customers to afford our products;
- the potential for future supply chain constraints;
- our assessment and expectations regarding reimbursement rates, future rounds of competitive bidding, Centers for Medicare and Medicaid Services (CMS) changes to Home Use of Oxygen national coverage determination and how those changes are implemented, and future changes in rental revenue;
- our ability to develop new products, improve our existing products, and increase the value of our products;
- our expectations regarding the timing of new products and product improvement launches as well as product features and specifications;
- our expectations with respect to our restructuring and cost reduction initiatives;
- our expectations regarding regulatory approvals and government and third-party payor coverage and reimbursement;
- the ability of our competitors to introduce products to the market that may be lower priced than ours, may have more product features than ours, or are otherwise more accepted by the market, including our home medical equipment partners;
- our ability to attract and keep key talent to the Company;
- our ability to efficiently integrate Physio-Assist SAS and our ability to obtain regulatory clearances in the U.S.;
- market share expectations, unit sales, business strategies, financing plans, expansion of our business, competitive position, industry environment, and potential growth opportunities;
- our expectations regarding the market size, market growth, and the growth potential for our business;
- our ability to grow our business and enter new markets;
- our expectations regarding the average selling prices and manufacturing costs of our products and our ongoing efforts to reduce average unit costs for our systems;
- our expectations regarding our sales and marketing channels related to our prescriber sales team, including the

expansion of the sales team and concierge service representatives and implementation of healthcare data, insight and its impact on clinician awareness and coverage, portable oxygen concentrator (POC) penetration, and sales to productivity;

- our expectations with respect to our European and U.S. facilities and our expectations with respect to our contract manufacturer in Europe;
- our expectations regarding tariffs being imposed by the U.S. on certain imported materials and products;
- our ability to successfully acquire and integrate companies and assets;
- our expectations regarding the impact and implementation of trade regulations on our supply chain;
- our expectations ~~regarding excess tax benefits or deficiencies from stock-based compensation and our assessments and estimates of our effective tax rate;~~
- ~~our expectations of future accounting pronouncements or changes in our accounting policies;~~
- our internal control environment;
- the effects of seasonal trends on our results of operations and estimated hiring plans; and
- our expectation that our existing capital resources and the cash to be generated from expected product sales and rentals will be sufficient to meet our projected operating and investing requirements for at least the next twelve months.

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Forward-looking statements include statements that are not historical facts and can be identified by terms such as "anticipates," "believes," "could," "seeks," "estimates," "expects," "intends," "may," "plans," "potential," "predicts," "projects," "should," "will," "would," or similar expressions and the negatives of those terms.

Forward-looking statements involve known and unknown risks, uncertainties, and other factors that may cause our actual results, performance, or achievements to be materially different from any future results, performance, or achievements expressed or implied by the forward-looking statements. We discuss these risks in greater detail in the sections entitled "Risk Factors" and elsewhere in this Quarterly Report on Form 10-Q and in our Annual Report on Form 10-K filed with the SEC. Given these uncertainties, you should not place undue reliance on these forward-looking statements. Moreover, we operate in a very competitive and rapidly changing environment. New risks emerge from time to time. It is not possible for us to predict all risks, nor can we assess the impact of all factors on our business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statements we may make. In light of these risks, uncertainties and assumptions, the future events and trends discussed in this Quarterly Report on Form 10-Q may not occur and actual results could differ materially and adversely from those anticipated or implied in the forward-looking statements.

The forward-looking statements made in this Quarterly Report on Form 10-Q relate only to events as of the date on which the statements are made. Except as required by law, we assume no obligation to update these forward-looking statements, or to update the reasons actual results could differ materially from those anticipated in these forward-looking statements, even if new information becomes available in the future.

This Quarterly Report on Form 10-Q also contains estimates, projections and other information concerning our industry, our business, and the markets for certain diseases, including data regarding the estimated size of those markets, and the incidence and prevalence of certain medical conditions. Information that is based on estimates, forecasts, projections, market research, or similar methodologies is inherently subject to uncertainties and actual events, or circumstances may differ materially from events and circumstances reflected in this information. Unless otherwise expressly stated, we obtained this industry, business, market, and other data from reports, research surveys, studies, and similar data prepared by market research firms and other **third-parties**, **third parties**, industry, medical and general publications, government data, and similar sources.

“Inogen,” “Inogen One,” “Inogen One G3,” “G4,” “G5,” “Live Life in Moments, not Minutes,” “Oxygen.Anytime.Anywhere,” “Intelligent Delivery Technology,” “Inogen At Home,” the Inogen design, “TIDAL ASSIST,” “TAV,” and “SIDEKICK” are registered trademarks with the United States Patent and Trademark Office of Inogen, Inc. We own pending applications for the **mark** **marks** “Rove,” “Inogen Rove,” “Inogen Rove 4” and “Rove” “Inogen Rove 6” with the United States Patent and Trademark Office. We own trademark registrations for the mark “Inogen” in Argentina, Australia, Canada, Chile, China, Columbia, **Dominican Republic**, Ecuador, South Korea, Malaysia, Mexico, Europe (European Union Registration), the United Kingdom, Iceland, India, Israel, Japan, Kuwait, New Zealand, Norway, Paraguay, Peru, Turkey, Singapore, South Africa, Switzerland, and Uruguay. We own a pending application for the mark “Inogen” in the **Dominican Republic**. We own a trademark registration for the mark “イノジェン” in Japan. We own trademark registrations for the marks “印諾真” and “艾諾根” in China. We own trademark registrations for the mark “Inogen One” in Australia, Canada, China, South Korea, Mexico, Europe (European Union Registration), and the United Kingdom. We own a trademark registration for the mark “Satellite Conserver” in Canada. We own a trademark registration for the mark “Inogen At Home” in Europe (European Union Registration) and the United Kingdom. We own trademark registrations for the mark “G4” in Europe (European Union Registration) and the United Kingdom. We own trademark registrations for the **marks** “Inogen Rove 4” and “Inogen Rove 6” in Europe (European Union Registrations) and the United Kingdom. We own trademark registrations for the **mark** “G5” in Europe (European Union Registration) and the United Kingdom. We own pending applications for the **mark** **marks** “Inogen Rove 4,” and “Inogen Rove 6,” “Rove 4” in Canada, **Europe (the European Union)**, and the **United Kingdom**. We own pending applications for the mark “Rove 6” in Canada, Europe (the European Union), and the United Kingdom. We own a trademark application for the Inogen design in Bolivia. We own a trademark registration for the Inogen design in China. We own a trademark registration for the mark “أيونج” in Saudi Arabia. We own a pending application for the Inogen One G5 design in Brazil. Other service marks, trademarks, and trade names referred to in this Quarterly Report on Form 10-Q are the property of their respective owners. “PHYSIO-ASSIST,” “PHYSIOASSIST,” the Physio-Assist logo, “SIMEOX,” “SIMEOX PRO,” “SIMESOFT,” “PHYSIOWEB,” “PHYSIODATA,” “PHYSIOSERVICES,” and the Pissenlit logo are registered trademarks of Inogen’s **wholly owned** **wholly-owned** subsidiary Physio-Assist. Physio-Assist owns trademark registrations for the mark “PHYSIO-ASSIST” in European Union, France, Japan, United Kingdom, and USA. Physio-Assist owns trademark registrations for the Physio-Assist logo in China, European Union, France, Japan,

South Korea, United Kingdom, and USA. Physio-Assist owns trademark registrations for the mark SIMEOX in European Union, France, Japan, Russia, United Kingdom, and USA. Physio-Assist owns trademark registrations in France for the mark "PHYSIOASSIST," "SIMESOFT," "SIMEOX PRO," "PHYSIOWEB," "PHYSIODATA," "PHYSIOSERVICES," and the Pissenlit logo.

In this Quarterly Report on Form 10-Q, "we," "us," and "our" refer to Inogen, Inc. and its subsidiaries.

The following discussion of our financial condition and results of operations should be read together with our consolidated financial statements and the accompanying condensed notes to those statements included elsewhere in this document.

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The purpose of Management's Discussion and Analysis (MD&A) is to provide an understanding of Inogen's financial condition, results of operations, and cash flows by focusing on changes in certain key measures from year-to-year. The MD&A is provided as a supplement to, and should be read in conjunction with, our consolidated financial statements and accompanying condensed notes. The MD&A is organized in the following sections:

- Critical accounting policies and estimates
- Recent accounting pronouncements
- Macroeconomic environment
- Overview
- Basis of presentation
- Results of operations
- Liquidity and capital resources
- Sources of funds
- Use of funds
- Non-GAAP financial measures

Critical accounting policies and estimates

Our discussion and analysis of our financial condition and results of operations are based upon our consolidated financial statements which have been prepared in accordance with generally accepted accounting principles in the United States of America, or U.S. GAAP. The preparation of these financial statements requires us to make estimates and judgments that affect the reported amounts of assets and liabilities and related disclosure of contingent assets and

liabilities, revenue and expenses at the date of the financial statements. Generally, we base our estimates on historical experience and on various other assumptions in accordance with U.S. GAAP that we believe to be reasonable under the circumstances. Actual results may differ from these estimates and such differences could be material to the financial position and results of operations.

Critical accounting policies and estimates are those that we consider the most important to the portrayal of our financial condition and results of operations because they require our most difficult, subjective or complex judgments, often as a result of the need to make estimates about the effect of matters that are inherently uncertain. Our critical accounting policies and estimates include those related to:

- revenue recognition; and
- acquisitions and related acquired intangible assets and ~~goodwill~~goodwill; and
- long-lived asset impairment.

There have been no material changes in our critical accounting policies and estimates in the preparation of our consolidated financial statements during the three ~~and nine~~ months ended ~~September 30, 2023~~March 31, 2024 compared to those disclosed in our Annual Report on Form 10-K for the year ended ~~December 31, 2022~~December 31, 2023, as filed with the SEC on ~~February 24, 2023~~March 1, 2024.

Recent accounting pronouncements

Information about recently adopted and proposed accounting pronouncements, if applicable, is included in Note 2 to the unaudited Consolidated Financial Statements our consolidated financial statements in Part I, Item 1 of this Quarterly Report under the heading "Recent Accounting Pronouncements" and is incorporated herein by reference.

Macroeconomic environment

The global economy is experiencing increased inflationary pressures. The macroeconomic environment has had significant and potentially will continue to have unexpected adverse effects on businesses and healthcare institutions around the world and has and may continue to negatively impact our consolidated operating results. ~~Higher interest rates and capital costs and increased shipping costs are expected to impact demand for our products while the potential for continued supply chain disruptions and inflationary impact on material, labor and logistics could increase our cost of operations.~~

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We ~~continued to see~~expect minimal inflated costs related to the acquisition of semiconductor chips ~~negatively impact our cost of sales revenue in the first, second, and third quarters of 2023, and we expect this to continue to impact our cost of sales revenue into the first half of 2024 due to lower than expected sales in 2023~~throughout 2024. We incurred significant costs associated with acquiring chips on the open market and a portion of these costs increased our inventory given that these components were not yet in finished products that were sold during the period. ~~Additionally, we are seeing cost inflation for other components used in our products.~~

We also have experienced, along with most other companies across many industries, the macroeconomic impact of a challenging employment environment related to hiring and retaining employees and wage inflation. We expect that these hiring, retention, and wage inflation challenges, as well as challenges related to maintaining our current workforce, will continue through 2023, 2024. These challenges may negatively affect our ability to grow our business and keep our best employees or increase our cost of operations. In response we have implemented more flexible workplace requirements for certain roles, including remote workplace opportunities, but we still expect to be challenged by the macroeconomic employment environment.

For additional information on risk factors that could impact our results, please refer to the sections entitled "Risk Factors" in this Quarterly Report on Form 10-Q and our Annual Report on Form 10-K.

Overview

We are a medical technology company that primarily develops, manufactures, and markets innovative portable oxygen therapy solutions for patients with chronic respiratory conditions. Our leading portfolio of innovative POCs is optimized to deliver high output ratio-to-weight, meaningful sound suppression and among the longest run times in the industry so that we can meet the needs of patients across a variety of disease states. As of September 30, 2023, we had twenty-four pending patent applications and seventy-two issued patents relating to the design and construction of our respiratory devices. We are positioned in the market as both a medical technology company and as a home medical equipment provider that is accredited in all 50 states in the United States with a significant patient, prescriber and provider reach. Our products are sold internationally through distributors and medical equipment companies outside of the United States and through direct patient and prescriber sales, as well as resellers and home medical equipment companies in the United States.

We derive the majority of our revenue from the sale and rental of our Inogen One and Rove systems and related accessories to patients, insurance carriers, home healthcare providers, resellers, and distributors, including our private label partner. We sell multiple configurations of our Inogen One, Rove and Inogen At Home systems with various batteries, accessories, warranties, power cords, and language settings. Our goal is to design, build, and market oxygen solutions that redefine how long-term oxygen therapy is delivered.

To accomplish this goal, and to grow our revenue, we intend to:

- *Optimize our domestic direct-to-consumer sales and prescriber sales teams and increase productivity.* We have a continued focus on the prescriber sales force initiative, which markets directly to physicians through a consistent cadence of contact, gaining the prescription at initiation and maximizing the number of months of billing for long-term oxygen treatment. Also, as part of our growth plans, we expect to continue to expand sales

and rental revenue capacity by focusing on increased productivity driven by improved sales management discipline, insights-informed tools, and optimized patient lead generation.

- *Refine our domestic direct-to-consumer marketing to maximize efficiency.* We continue to refine our marketing efforts to drive patient awareness for our products. This marketing activity drives patient inquiries regarding the ability to switch from their current oxygen modality to our technology. We plan to optimize marketing spend to drive consumer and physician awareness of our products in 2023.
- *Expand our rental revenues.* We are evolving our operating model to focus the enhanced prescriber sales team to drive increased rental revenue by establishing relationships with the prescriber through a consistent cadence of contact.
- *Expand our domestic home medical equipment (HME) provider and reseller network.* We have continued focus on our domestic business-to-business partnerships, including relationships with distributors, key accounts, resellers, our private label partner, and traditional HME providers. We offer patient-preferred, low total cost of ownership products to help providers convert their businesses to a non-delivery POC business model.
- *Increase international business-to-business adoption.* Although our main growth opportunity remains POC adoption in the United States given what we still believe is a relatively low penetration rate, we believe there is a sizable international market opportunity, particularly in Europe where there is existing oxygen reimbursement for respiratory conditions. In order to take advantage of these international markets, we have partnered with distributors who serve those markets and key customers in them. We additionally have an Inogen base of operations for sales and customer service in the Netherlands, and use a contract manufacturer, Foxconn, located in the Czech Republic to support the majority of our European sales volumes.

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Over time, as the U.S. and European markets mature, our growth will depend on our ability to drive POC adoption in developing or emerging markets, where limited oxygen therapy treatment and reimbursement exists today. However, growth may also be limited by regulatory and reimbursement clearances, currency fluctuations, capital expenditure constraints, ongoing restructuring challenges, and tender uncertainty.

- *Invest in our oxygen product offerings to develop innovative products and expand clinical evidence.* We incurred \$4.5 million \$6.6 million and \$4.6 million \$5.3 million in the three months ended September 30, 2023 March 31, 2024 and 2022, respectively, and \$14.1 million and \$16.0 million in the nine months ended September 30, 2023 and 2022, 2023, respectively, in research and development expenses, and we intend to continue to make such investments in the foreseeable future.

We launched the Inogen® Rove 6™, our latest portable oxygen concentrator, POC, in December 2022 in the EU and UK. We have also received U.S. Food and Drug Administration (FDA) 510(k) clearance for the Inogen® Rove 4™ that will be launched in late 2023. The Inogen Rove 6 weighs 4.8 pounds and produces 1,260 ml per minute of oxygen output with very quiet operations at 37 dBA and long battery life at 6 hours and 15 minutes for a single battery and up to 12 hours and 45 minutes for a double battery, as well as improvements to provide ease-of-use and improvements to design in compliance to European Union medical device regulation (MDR)

standards. The FDA clearance of Inogen Rove 6 was received June 30, 2023 and launched in the U.S. market in July 2023.

The Inogen Rove 6 POC is the first portable oxygen concentrator POC with an 8-year expected service life. The 8-year expected service life also extends to the Inogen One G5® portable oxygen concentrators. systems. We launched the Inogen One G5 in 2019. The Inogen One G5 is similar to the product specifications of the Inogen Rove 6. We estimate that the Inogen Rove 6 and Inogen One G5 are each suitable for over 90% of ambulatory long-term oxygen therapy patients based on our analysis of the patients who have contacted us and their clinical needs.

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Inogen Connect, our connectivity platform on our Inogen One G4®, Inogen One G5, and Inogen Rove 6 products in the United States and Canada, is compatible with Apple and Android platforms and includes patient features such as purity status, battery life, product support functions, notification alerts, and remote software updates.

We plan to also invest in clinical studies to evaluate expected improvements in clinical, economic and patient reported outcomes associated with the use of our products as part of our efforts to drive payor and prescriber advocacy for our products.

- *Expand our product offerings and indications for use.* We are focused on expanding new products that drive benefits to patients, prescribers, and our customers with a clinically relevant pipeline. These products would include innovations that strengthen our offerings in chronic obstructive pulmonary disease, as well as future innovations that differentiate beyond devices to allow patients and clinicians to better manage respiratory disease with advanced portable oxygen concentrators POCs with digital health value added services, expansion of use to hypercapnia, shortness-of-breath, and to other related disease indications. We are also committed to exploring complementary acquisition opportunities to strengthen our technology, product offerings, and channel access.

On September 14, 2023, we completed the acquisition of all of the issued and outstanding capital stock of Physio-Assist SAS (Physio-Assist) and its wholly-owned subsidiary PhysioAssist GmbH. Simeox, from Physio-Assist, is a technology-enabled airway clearance and mucus management device predominantly aimed at treating bronchiectasis which is a condition that presents as the lung's bronchi are damaged and widened, in patients with cystic fibrosis or chronic obstructive pulmonary disease. Simeox is used in pulmonary rehabilitation centers as well as at home. Simeox has been cleared under CE mark in the EU and is currently being sold in Europe, Asia, and the Middle East. Inogen will leverage its commercial infrastructure and capabilities to continue marketing the device in these geographies while pursuing U.S. regulatory approvals.

Cost Reduction Initiatives

During the first nine months of 2023, we implemented certain operational efficiency and cost-savings initiatives intended to align our resources with our product strategy, reduce our operating expense, and manage our cash flows. These cost efficiency initiatives include targeted workforce reductions, centralizing manufacturing activities, and outsourcing certain back-office activities. The efficiency and cost-savings initiatives are designed to reduce cost of revenue and operating expense and enable us to efficiently align our resources in areas providing the greatest benefit.

Sales revenue

Our future financial performance will be driven in part by the growth in sales of our portable oxygen concentrators, POCs, Simeox airway clearance, and, to a lesser extent, sales of batteries, other accessories, and our Inogen At Home stationary oxygen concentrators. We plan to grow our system sales in the coming years through multiple strategies including: improving sales force productivity, hiring additional sales

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representatives directly, or through our contract sales organization, investing in consumer and physician awareness and advocacy through increased sales and marketing efforts, expanding our clinical evidence, expanding our sales infrastructure and efforts outside of the United States, expanding our business-to-business sales through key strategic partnerships, and enhancing our product offerings through additional product launches. While we believe HME providers are still in the process of converting their business model to a non-delivery model through the purchase of POCs, growth has been challenged due to HME restructuring efforts, lack of access to available credit, provider capital expenditure constraints, and risk of potential changes in reimbursement rates.

Our direct-to-consumer sales processes involve numerous interactions with the individual patient, their physician and the physician's staff, and includes an in-depth analysis and review of our product, the patient's diagnosis and prescribed oxygen therapy, including procuring an oxygen prescription. The patient may consider whether to finance the product through an Inogen-approved third party or purchase the equipment. Product is not deployed until both the prescription and payment are secured. Once a full system is deployed, the patient has 30 calendar days to return the product, subject to the payment of a processing and handling fee. Approximately 6-11% of consumers who purchase a system return the system during this 30-day return period.

Our business-to-business efforts are focused on selling to distributors, HME oxygen providers, our private label partner, and resellers who are based inside and outside of the United States. This process involves interactions with various key customer stakeholders including sales, purchasing, product testing, and clinical personnel. Businesses that have patient demand that can be met with our products place purchase orders to secure product deployment. This may be influenced based on outside factors, including the result of tender offerings, changes in insurance plan coverage or reimbursement rates, business restructuring activities toward a non-delivery model, capital constraints, mergers and acquisitions, and overall changes in the net oxygen therapy patient populations. As a result of these factors, product purchases can be subject to changes in demand by customers.

We sold approximately 35,400 33,900 systems in the three months ended September 30, 2023 March 31, 2024 and 54,200 26,900 systems for the same period in 2022. We sold approximately 96,400 systems in the nine months ended September 30, 2023 and 127,000 for the same period in 2022. The decline increase in the current period was caused primarily by lower sales due to national accounts in the business-to-business channel. Additionally, there were lower direct-to-consumer sales driven by fewer inside sales representatives, a result of activities over the first six months of the year to scale the channel efficiently and profitably. increased demand from resellers. We continue to focus on optimizing profitability in our direct-to-consumer channel, driving sales productivity with an efficiently scaled sales organization.

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Rental revenue

Our rental process involves numerous interactions with the individual patient, their physician and the physician's staff. The process includes an in-depth analysis and review of our product, the patient's diagnosis and prescribed oxygen therapy, and their medical history to confirm the appropriateness of our product for the patient's oxygen therapy and compliance with Medicare and private payor billing requirements, which often necessitates additional physician evaluation and/or testing for oxygen. Once the product is deployed, the patient receives instruction on product use and may receive a clinical titration from our licensed staff to confirm the product meets the patient's medical oxygen needs prior to billing. As a result, the period of time from initial contact with a patient to billing can vary significantly and be up to one month or longer. CMS adopted additional changes to the administrative requirements to dispense and bill for oxygen therapy which may have reduced the administrative burden and increased patient access to our products.

Rental revenue increased decreased in the three months ended September 30, 2023 March 31, 2024 compared to the three months ended September 30, 2022 March 31, 2023, primarily due to a greater number higher rental revenue adjustments and lower average reimbursement rates per patient resulting from the change in mix of patients on service and higher Medicare reimbursement rates. payors toward private insurance from Medicare. Medicare reimbursement rates for oxygen therapy have increased annually each January as they are subject to Consumer Price Index adjustments. We plan to add new rental patients on service in future periods through multiple strategies, including expanding our prescriber sales teams, expanding our direct-to-consumer marketing efforts, investing in patient and physician awareness and advocacy, expanding clinical evidence, and securing additional insurance contracts.

A portion of the rental patient population operates in a capped rental period during which no additional reimbursement is allowed unless additional criteria are met. This capped period begins after month 36 and continues until month 60. The ratio of billable patients to total patients on service is critical to maintaining rental revenue growth as patients on service increase. Medicare has noted a certain percentage of beneficiaries, approximately 25%, based on their review of Medicare claims, reach the 36th month of eligible reimbursement and enter the post-36 month capped rental period. The percentage

of capped patients may fluctuate over time as new patients come on service, patients come off of service before and during the capped rental period, and existing patients enter the capped rental period.

We had approximately 51,900 51,800 and 44,600 45,800 oxygen rental patients as of September 30, 2023 March 31, 2024 and September 30, 2022 March 31, 2023, respectively. Management focuses on patients on service as a leading indicator of likely future rental revenue; however, actual rental revenue recognized is subject to a variety of other factors, including billable patients as a percentage of patients on service,

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reimbursement levels by payor, patient location, the number of capped patients, write-offs for uncollectible balances, and rental revenue adjustments.

Reimbursement

We rely significantly on reimbursement from Medicare and private payors, including Medicare Advantage plans and Medicaid, for our rental revenue. For the three months ended September 30, 2023 March 31, 2024 and 2022, 2023, approximately 65.0% 58.4% and 76.6%, respectively, and for the nine months ended September 30, 2023 and 2022, approximately 69.7% and 77.8% 73.8%, respectively, of our rental revenue was derived from Medicare's traditional fee-for-service reimbursement programs. For additional discussion of our reliance on third-party reimbursement and the impact of the recent Medicare reimbursement proposals, see the discussion in the subsection entitled "Third- Party" "Third-Party Reimbursement" in Item 1 of our Annual Report on Form 10-K and the section entitled "Risk Factors" in our Annual Report on Form 10-K filed with the SEC on February 24, 2023 March 1, 2024.

Basis of presentation

The following describes the line items set forth in our consolidated statements of comprehensive loss.

Revenue

We classify our revenue in two main categories: sales revenue and rental revenue. There will be fluctuations in mix between business-to-business sales, direct-to-consumer sales, and rental revenue from period-to-period. Product selling prices and gross margins may fluctuate based on revenue channel mix, as we introduce new products, our product costs change, we have changes in purchase volumes, and as currency variations occur. For example, the higher costs for semiconductor chips has had a negative impact on our gross margin, and we expect that will continue through the first half of 2024. Additionally, fluctuations in the channel mix could cause variability in our gross margins, as direct-to-consumer sales and rental revenue have higher margins than the business-to-business channels. Quarter-over-quarter results may vary due to seasonality in both the international and domestic markets, as discussed in Item 1. *Seasonality* and elsewhere in our Annual Report on Form 10-K for the year ended December 31, 2022 December 31, 2023, as filed with the SEC on February 24, 2023 March 1, 2024.

Sales revenue

Our sales revenue is primarily derived from the sale of our Inogen Rove, Inogen One, and Inogen At Home systems in addition to our related accessories to individual consumers, our private label partner, HME providers, distributors, and resellers. Sales revenue is classified into two areas: business-to-business sales and direct-to-consumer sales. Generally, our direct-to-consumer sales have higher gross margins than our business-to-business sales.

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Rental revenue

Our rental revenue is primarily derived from the rental of our Inogen One and Inogen At Home systems to patients through reimbursement from Medicare, private payors, and Medicaid, which typically also includes a patient responsibility component for patient co-insurance and deductibles. Rental revenue increased in the three and nine months ended September 30, 2023 compared to the three and nine months ended September 30, 2022, primarily due to higher patients on service and higher Medicare reimbursement rates. We expect our rental revenue to increase in future periods as we scale the sales teams, secure additional insurance contracts, and increase new rental setups. In addition, we expect to benefit from higher Medicare reimbursement rates through December 31, 2023. We also expect that our rental revenue will be impacted by the number of our sales representatives, reimbursement rate changes, the level of and response from potential customers to direct-to-consumer marketing spend, product launches, the number of billable patients and denial rates, and other uncontrollable factors such as changes in the market and competition.

Cost of revenue

Cost of sales revenue

Cost of sales revenue consists primarily of costs incurred in the production process, including component materials, assembly labor and overhead, warranty expense, provisions for slow-moving and obsolete inventory, rework, and delivery costs for items sold. Labor and overhead expenses consist primarily of personnel-related expenses, including wages, bonuses, benefits, and stock-based compensation for manufacturing, logistics, repair, manufacturing engineering, and quality assurance employees and temporary labor. Cost of sales revenue also includes manufacturing freight in, depreciation expense, facilities costs, and materials. Provisions for warranty obligations are included in cost of sales revenue and are provided for at the time of revenue recognition.

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The impact of supply chain disruptions began negatively affecting impacting our cost of sales revenue starting in the third quarter of 2021 and is expected to continue to do so through the first half of have minimal impact throughout 2024.

The supply chain constraints are primarily associated with semiconductor chips used in our batteries and printed circuit boards **that****which** are components of our POCs.

For these reasons, we expect sales gross margin percentage to fluctuate over time based on the sales channel mix, product mix, **and** changes in average selling prices and manufacturing cost per unit.

Cost of rental revenue

Cost of rental revenue consists primarily of depreciation expense, consumable disposables, logistics costs, and service costs for rental patients, including rework costs, material, labor, and freight.

Rental gross margin percentage could fluctuate due to changes in depreciation expense, cost to service and maintain the rental fleet as well as the percentage of billable patients as a percentage of patients on service.

Operating expense

Research and development

Our research and development expense consists primarily of personnel-related expenses, including wages, bonuses, benefits, and stock-based compensation for research and development, engineering, and medical affairs employees. It also includes facility costs, laboratory supplies, product development materials, consulting fees, clinical studies costs, and testing costs for new product launches as well as enhancements to existing products. We have made substantial investments in research and development since our inception. Our research and development efforts have focused primarily on development and commercialization of new and existing products.

We plan to continue to invest in research and development activities to stay at the forefront of patient preference in oxygen therapy, including significant investments in clinical research. We continue to invest in our engineering and technology teams to support our new and enhanced product research and development efforts and manufacturing improvements. We will also focus research and development efforts on broadening our product portfolio.

Sales and marketing

Our sales and marketing expense primarily supports our direct-to-consumer sales and rental strategy and consists mainly of personnel-related expenses, including wages, bonuses, commissions, benefits, and stock-based compensation for sales, marketing, customer service, rental intake, and clinical service employees. It also includes expenses for media and advertising, printing, informational kits, dues and fees, credit **card****card**/financing fees, recruiting, training, sales promotional activities, travel and entertainment expenses as well as allocated facilities costs.

Going forward, our plan is to optimize our sales capacity while focusing on increased productivity, improved sales personnel and lead distribution systems, and improved training. We expect to continue to invest in sales and marketing by focusing on increased productivity driven by improved sales management discipline, insights-informed tools, and optimized patient lead generation as well as increasing our rental patient support infrastructure as our patient and customer base increases.

General and administrative

Our general and administrative expense consists primarily of personnel-related expenses, including wages, bonuses, benefits, and stock-based compensation for employees in our compliance, finance, medical billing, order intake, regulatory, legal, human resources, and information technology departments as well as facilities costs and board of directors' expenses, including stock-based compensation. In addition, general and administrative expense includes professional services, such as legal, patent registration and defense costs, insurance, consulting and accounting services, including audit and tax services, and travel and entertainment expenses. General and administrative expense also includes one-time costs, such as restructuring, acquisition expenses, or and changes in the fair value of the earnout liability.

We expect general and administrative expense to increase in future periods as the number of administrative personnel grows and we continue to introduce new products, broaden our customer base and grow our business. General and administrative expense will may increase in absolute dollars as we continue to invest in corporate infrastructure to support our growth including personnel-related expenses, professional services fees, and compliance costs associated with operating as a public company.

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Impairment charges

The Company's long-lived assets, including intangible assets and goodwill are required to be tested for impairment if an event occurs or circumstances change that indicate that the fair value of the entity may be below its carrying amount (a triggering event). The Company considers relevant events and circumstances that affect its fair value or carrying amount.

Income taxes

We account for income taxes in accordance with Accounting Standards Codification (ASC) ASC 740—*Income Taxes*. Under ASC 740, income taxes are recognized for the amount of taxes payable or refundable for the current period and deferred tax liabilities and assets are recognized for the future tax consequences of transactions that have been recognized in our consolidated financial statements or tax returns. A valuation allowance is provided when it is more likely than not that some portion, or all, of the deferred tax asset will not be realized.

We account for uncertainties in income tax in accordance with ASC 740-10—*Accounting for Uncertainty in Income Taxes*. ASC 740-10 prescribes a recognition threshold and measurement attribute for the financial statement recognition and measurement of a tax position taken or expected to be taken in a tax return. This accounting standard also provides guidance on derecognition, classification, interest and penalties, accounting in interim periods, disclosure, and transition.

The accounting for stock-based compensation will increase or decrease our effective tax rate based upon the difference between our stock-based compensation expense and the deductions taken on our U.S. tax return, which depends upon the stock price at the time of employee option exercise or award vesting. We recognize excess tax benefits or deficiencies on a discrete basis, and we anticipate our effective tax rate will vary from year-to-year depending on our stock price in each period.

Results of operations

Comparison of three months ended September 30, 2023 March 31, 2024 and 2022

Revenue

(amounts in thousands)	Three months ended						Three months ended					
	September 30,		Change 2023 vs. 2022		% of Revenue		March 31,		Change 2024 vs. 2023		% of Revenue	
	2023	2022	\$	%	202	202	2024	2023	\$	%	2024	2023
	2023	2022	\$	%	202	202	2024	2023	\$	%	2024	2023
Sales revenue	67,	90,6	(22,	-25	81	86	\$ 63,095	\$ 55,887	\$ 7,208	12.9 %	80.9 %	77.4 %
Rental revenue	15,	14,7	1,27		19	14	14,930	16,275	(1,345)	-8.3 %	19.1 %	22.6 %
Total revenue	83,	105,	(21,	-20	0.	0.	\$ 78,025	\$ 72,162	\$ 5,863	8.1 %	100.0 %	100.0 %
	\$ 967	\$ 389	\$ 422)	.3%	0 %	0 %						

Sales revenue decreased \$22.7 million increased \$7.2 million for the three months ended September 30, 2023 March 31, 2024 from the three months ended September 30, 2022 March 31, 2023, a decrease an increase of 25.0% 12.9% from the comparable period. The decrease increase was primarily attributable to a decrease in domestic business-to-business sales and lower domestic direct-to-consumer sales, partially offset by higher international and domestic business-to-business sales. We sold approximately 35,400 33,900 oxygen systems during the three months ended September 30, 2023 March 31, 2024 compared to approximately 54,200 26,900 oxygen systems sold during the three months ended September 30, 2022 March 31, 2023, a decrease an increase of 34.7% 26.0%.

Rental revenue increased decreased \$1.3 million for the three months ended September 30, 2023 March 31, 2024 from the three months ended September 30, 2022 March 31, 2023, or an increase a decrease of 8.7% 8.3% from the comparable period. The increase decrease in rental revenue was primarily related to higher rental patients on service revenue adjustments and a higher Medicare mix of lower private-payor reimbursement rates, partially offset by increased rental revenue adjustments. higher patients on service.

Three months ended

(amounts in thousands)	Three months ended					
	September 30,		Change 2023 vs. 2022		% of Revenue	
Revenue by region and category	2023	2022	\$	%	2023	2022
Business-to-business domestic sales	\$ 17,288	\$ 42,546	\$ (25,258)	-59.4 %	20.6 %	40.4 %
Business-to-business international sales	25,613	15,078	10,535	69.9 %	30.5 %	14.3 %
Direct-to-consumer domestic sales	25,072	33,048	(7,976)	-24.1 %	29.9 %	31.3 %
Direct-to-consumer domestic rentals	15,994	14,717	1,277	8.7 %	19.0 %	14.0 %
Total revenue	<u>\$ 83,967</u>	<u>\$ 105,389</u>	<u>\$ (21,422)</u>	<u>-20.3 %</u>	<u>100.0 %</u>	<u>100.0 %</u>

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(amounts in thousands)	Three months ended					
	March 31,		2023		Change 2024 vs.	
Revenue by region and category	2024	2023	\$	%	2024	2023
Business-to-business domestic sales	\$ 16,519	\$ 12,585	\$ 3,934	31.3 %	21.2 %	17.4 %
Business-to-business international sales	26,035	18,972	7,063	37.2 %	33.4 %	26.3 %
Direct-to-consumer domestic sales	20,541	24,330	(3,789)	-15.6 %	26.3 %	33.7 %
Direct-to-consumer domestic rentals	14,930	16,275	(1,345)	-8.3 %	19.1 %	22.6 %
Total revenue	<u>\$ 78,025</u>	<u>\$ 72,162</u>	<u>\$ 5,863</u>	<u>8.1 %</u>	<u>100.0 %</u>	<u>100.0 %</u>

Domestic business-to-business sales decreased 59.4% increased 31.3% for the three months ended September 30, 2023 March 31, 2024 compared to the three months ended September 30, 2022 March 31, 2023 primarily due to lower units sold as compared to the prior period in 2022. In the third quarter result of 2022 we filled customer backlogs that resulted as units were prioritized to international business-to-business in the first half of 2022. increased demand from new customers and resellers.

International business-to-business sales increased 69.9% 37.2% for the three months ended September 30, 2023 March 31, 2024 compared to the three months ended September 30, 2022 March 31, 2023, primarily due to higher unit an increase in sales than from our partners in the comparable period prior year. In the third quarter of 2022 we had lower sales due to the expiration of the EU MDD certificates in most of the European markets which led us to focus on

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the business-to-business domestic sales backlog. In the three months ended **September 30, 2023** **March 31, 2024**, sales in Europe as a percentage of total international sales revenue increased to **82.0%** **88.2%** versus **57.0%** **81.8%** from the comparative period in **2022**. **2023**.

Domestic direct-to-consumer sales decreased **24.1%** **15.6%** for the three months ended **September 30, 2023** **March 31, 2024** compared to the three months ended **September 30, 2022** **March 31, 2023**, primarily driven by lower volume due to lower sales representative headcount, partially offset by increased average selling prices and marketing spend as we continue to drive towards improved profitability for this channel. increased unit volume per sales representative versus the comparative period in 2023.

Domestic direct-to-consumer rentals increased **8.7%** decreased **8.3%** for the three months ended **September 30, 2023** **March 31, 2024** compared to the three months ended **September 30, 2022** **March 31, 2023**, primarily due related to an increase in rental patients on service and increased Medicare reimbursement rates due to the inflation adjustment effective January 1, 2023, partially offset by increased higher rental revenue adjustments. adjustments and a higher mix of lower private-payor reimbursement rates.

Cost of revenue and gross profit

(amounts in thousands)	Three months ended						Three months ended					
	September 30,		2023 vs. 2022		% of Revenue		March 31,		2023		Change 2024 vs. 2023	
	202	2022	\$	%	20	20	2024	2023	\$	%	2024	2023
	3	2022			23	22						
Cost of sales revenue	42,	55,		-2	5	5						
Cost of rental revenue	70	89	(13,	3.	0.	3.						
	\$ 8	\$ 1	\$ 183)	6 %	9 %	0 %	\$ 35,244	\$ 33,964	\$ 1,280	3.8 %	45.1 %	47.1 %
Total cost of revenue	7,4	6,7		11	8.	6.						
	95	00	795	.9 %	9 %	4 %	8,410	7,465	945	12.7 %	10.8 %	10.3 %
	50,	62,		-1	5	5						
	20	59	(12,	9.	9.	9.						
	\$ 3	\$ 1	\$ 388)	8 %	8 %	4 %	\$ 43,654	\$ 41,429	\$ 2,225	5.4 %	55.9 %	57.4 %
Gross profit - sales revenue	25,	34,		-2	3	3						
	26	78	(9,5	7.	0.	3.						
	\$ 5	\$ 1	\$ 16)	4 %	1 %	0 %	\$ 27,851	\$ 21,923	\$ 5,928	27.0 %	35.7 %	30.4 %

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Gross profit - rental revenue	8,4 99 33, 76	8,0 17 42, 79	6. 482 -2 (9,0)	0 % 0 % 1 % 1.	0. 4 0. 0.	7. 6 % 4 0.	6,520 8,810 (2,290)		-26.0 % 8.4 %		12.2 %
Total gross profit	\$ 4 \$ 8 \$ 34)	\$ 8 \$ 34)	1 % 2 % 6 %				\$ 34,371 \$ 30,733 \$ 3,638		11.8 % 44.1 %		42.6 %
Gross margin percentage - sales revenue	37. 2 %	38. 4 %					44.1 % 39.2 %				
Gross margin percentage- rental revenue	53. 1 %	54. 5 %					43.7 % 54.1 %				
Total gross margin percentage	40. 2 %	40. 6 %					44.1 % 42.6 %				

Cost of sales revenue decreased \$13.2 million increased \$1.3 million for the three months ended September 30, 2023 March 31, 2024 from the three months ended September 30, 2022 March 31, 2023, a decrease an increase of 23.6% 3.8% from the comparable period, due primarily to an increase in the number of systems sold and partially offset by lower sales volumes. premiums paid for components and lower labor and overhead costs. The third first quarter of 2023 2024 included \$3.3 million less than \$0.1 million of material cost premiums associated with open-market purchases of semiconductor chips used in our batteries and POCs compared to \$6.6 million \$4.5 million in the third first quarter of 2022, 2023.

Cost of rental revenue increased \$0.8 million \$0.9 million for the three months ended September 30, 2023 March 31, 2024 from the three months ended September 30, 2022 March 31, 2023, an increase of 11.9% 12.7% from the comparable period. The increase in cost of rental revenue was primarily attributable to an increase in total patients on service, which led to increased rental asset depreciation service and service logistics costs. Cost of rental revenue included \$3.4 million \$3.2 million of rental asset depreciation for the three months ended September 30, 2023 March 31, 2024 compared to \$2.8 million \$3.1 million for the three months ended September 30, 2022 March 31, 2023.

Gross margin on sales revenue decreased increased to 37.2% 44.1% for the three months ended September 30, 2023 March 31, 2024 from 38.4% 39.2% for the three months ended September 30, 2022 March 31, 2023. The decrease increase was primarily due to a shift lower material cost premiums associated with open-market purchases of semiconductor chips used in channel mix, with a lower volume of units sold through the direct-to-consumer channel as well as impact from pricing pressure in the business-to-business channels. This was our batteries and POCs, partially offset by lower premiums paid for components and higher average selling prices. a change in sales mix towards increased business-to-business sales. Total worldwide business-to-business sales revenue accounted for 63.1% 67.4% of total sales revenue in the three months ended September 30, 2023 March 31, 2024 versus 63.6% 56.5% in the three months ended September 30, 2022 March 31, 2023.

Gross margin on rental revenue decreased to 53.1% 43.7% for the three months ended September 30, 2023 March 31, 2024 from 54.5% 54.1% for the three months ended September 30, 2022 March 31, 2023, primarily due to increased lower net revenue per rental patient as a result of a decrease in the percentage of patients billed compared to total patients on service, a higher mix shift of private-payor reimbursement and higher rental revenue adjustments and higher servicing costs per patient on service, partially offset by higher Medicare reimbursement rates. adjustments.

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Research and development expense

^{Three} ^{months} ^{ended} ^{Change} ^{September} ^{30,} ²⁰²³ ^{(amounts in} ^{thousands)}	Three months ended												
	2023	2022	\$	%	2023	2022	Revenue	2024	2023	Change 2024 vs. 2023	% of Revenue	2024	2023
Research and development expense	4,4	4,5	(9	-2.	23	22	5	2024	2023	\$	%	2024	2023
	\$ 89	\$ 81	\$ 2)	0%	3%	3%	\$ 6,578	\$ 5,344	\$ 1,234	23.1%	8.4%	7.4%	

Research and development expense decreased slightly increased \$1.2 million for the three months ended September 30, 2023 March 31, 2024 from the three months ended September 30, 2022 March 31, 2023, a decrease an increase of 2.0% 23.1% from the comparable period, period. This was due primarily due to a \$1.8 million decrease \$0.8 million increase in amortization costs of intangible assets, partially offset by a \$1.2 million increase in product development expenses.

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assets.

Sales and marketing expense

(amounts in thousands)	Three months ended						Three months ended					
	Change											
	September		2023 vs.		% of		March 31,		Change 2024 vs. 2023		% of Revenue	
	30,		2022		Revenue		2024	2023	\$	%	2024	2023
	2023	2022	\$	%	2023	2022						
Sales and marketing expense	26,091	33,734	(\$ 43)	-.7%	1%	0%	\$ 26,936	\$ 28,441	\$ (1,505)	-5.3%	34.5%	39.4%

Sales and marketing expense decreased \$7.6 million \$1.5 million for the three months ended September 30, 2023 March 31, 2024 from the three months ended September 30, 2022 March 31, 2023, a decrease of 22.7% 5.3% from the comparable period, period. This was primarily due to a decrease decreases of \$3.9 million in media and advertising costs and \$3.7 million \$1.9 million in personnel-related expenses, \$1.0 million in dues, fees and licenses, and \$0.5 million in credit card and financing fees, partially offset by an increase of \$0.9 million of consulting fees, \$2.0 million in media and advertising costs. In the three months ended September 30, 2023 March 31, 2024, we spent \$6.7 million \$8.4 million in media and advertising costs versus \$10.6 million \$6.4 million in the comparative period in 2022, 2023.

General and administrative expense

(amounts in thousands)	Three months ended						Three months ended						
	Change												
	September		2023 vs.		% of		March 31,		Change 2024 vs. 2023		% of Revenue		
	30,		2022		Revenue		2024	2023	\$	%	2024	2023	
	2023	2022	\$	%	2023	2022							
General and administrative expense	17,01	14,775	\$ 2,2	15.1%	0%	3%	0%	\$ 17,131	\$ 18,863	\$ (1,732)	-9.2%	22.0%	26.1%

General and administrative expense increased \$2.2 million decreased \$1.7 million for the three months ended September 30, 2023 March 31, 2024 from the three months ended September 30, 2022 March 31, 2023, an increase a decrease of 15.1% 9.2% from the comparable period. The increase decrease was primarily attributable to \$1.4 million decreases of \$1.8 million in restructuring and severance costs \$1.0 million in acquisition-related expenses and \$0.7 million in consulting fees, personnel-related expenses. These decreases were partially offset by a decrease \$0.6 million increase in the change in fair value of \$1.5 million in personnel-related expenses.

Impairment charges

(amounts in thousands)	Three months ended					
	September 30,		Change 2023 vs. 2022		% of Revenue	
	2023	2022	\$	%	2023	2022
Goodwill impairment	\$ 32,894	\$ —	\$ 32,894	100.0 %	39.2 %	0.0 %

Impairment charges for the three months ended September 30, 2023 resulted from a drop in our public stock price and resulted in impairment charges to goodwill, **earnout liability**.

Other income, net

(amounts in thousands)	Three months ended						Three months ended					
	September 30,		Change 2023		% of Revenue		March 31,		Change 2024 vs. 2023		% of Revenue	
	2023	2022	vs. 2022	2023	2022	Revenue	2024	2023	\$	%	2024	2023
Interest income, net	1,8	86	\$ 93	2.	0.							
Other expense	(39	(1	(3	3.21	-0	0.						
Other income, net	8)	2)	86)	6.7%	.5%	0%						
Total other income, net	1,4	85	\$ 54	1.	0.							
	\$ 03	\$ 6	\$ 7	63.9%	7%	8%	\$ 1,546	\$ 1,762	\$ (216)	-12.3%	2.0%	2.4%

Total other income, net increased \$0.5 million decreased \$0.2 million for the three months ended **September 30, 2023** **March 31, 2024** from the three months ended **September 30, 2022** **March 31, 2023**, an increase a decrease of 63.9% 12.3% from the comparable period, primarily attributable due to an increase of \$0.9 million in interest income due to the higher interest rate environment, partially offset by an increase of \$0.4 million in net foreign currency losses. period.

Income tax expense (benefit)

Three months ended	Three months ended					

	Change						March 31,	Change 2024 vs. 2023	% of Revenue				
	September		2023 vs.		% of								
	30,	2022	2022	Revenue	20	20							
(amounts in thousands)	202			23	22		2024	2023	\$	%	2024	2023	
Income tax expense	40		33	472.	0.	0.							
	\$ 1	\$ 70	\$ 1	9 %	5 %	1 %							
Income tax expense (benefit)					\$ (150)		\$ 196		\$ (346)		-176.5 %	-0.2 %	0.3 %
Effective income tax rate	-0.	-0.					1.0 %		-1.0 %				
	9 %	7 %											

Income tax expense increased (benefit) decreased \$0.3 million for the three months ended September 30, 2023 March 31, 2024 from the three months ended September 30, 2022 March 31, 2023. We continued to record a valuation allowance on the use of deferred tax assets in the current and prior periods. Income taxes in the current and prior periods were The decrease was attributable to foreign taxes and minimum state taxes.

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Our effective tax rate for the three months ended September 30, 2023 decreased March 31, 2024 increased compared to the three months ended September 30, 2022 March 31, 2023, primarily due to an increase in net loss versus the comparative period in the prior year and the goodwill impairment charge. foreign taxes.

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Net loss

	Three months ended			Three months ended		
	September	Change 2023	% of	March 31,	Change 2024 vs. 2023	% of Revenue
	30,	vs. 2022	Revenue			

(amounts in thousands)	2023						2024					
	2023	2022	\$	%	2023	2022	2024	2023	\$	%	2024	2023
					-5							
	(45,	(9,5	(36,	380	4.	-9						
Net loss	\$ 719	\$ 06	\$ 213)	.9 %	4 %	.0 %	\$ (14,578)	\$ (20,349)	\$ 5,771	28.4 %	-18.7 %	-28.2 %

Net loss increased \$36.2 million decreased \$5.8 million for the three months ended September 30, 2023 March 31, 2024 from the three months ended September 30, 2022 March 31, 2023, or an increase a decrease of 380.9% 28.4% from the comparable period. The increase decrease in net loss was primarily related to the goodwill impairment and a reduction an increase in sales revenue and gross profit.

Comparison of nine months ended September 30, 2023 lower operating expense and 2022

Revenue

(amounts in thousands)	Nine months ended					
	September 30,		Change 2023 vs. 2022		% of Revenue	
	2023	2022	\$	%	2023	2022
Sales revenue	\$ 192,203	\$ 247,365	\$ (55,162)	-22.3 %	80.2 %	85.5 %
Rental revenue	47,561	41,785	5,776	13.8 %	19.8 %	14.5 %
Total revenue	\$ 239,764	\$ 289,150	\$ (49,386)	-17.1 %	100.0 %	100.0 %

Sales revenue decreased \$55.2 million for the nine months ended September 30, 2023 from the nine months ended September 30, 2022, a decrease of 22.3% from the comparable period. The decrease was primarily attributable to a decrease in domestic direct-to-consumer sales and lower international and domestic business-to-business sales. We sold approximately 96,400 oxygen systems during the nine months ended September 30, 2023 compared to approximately 127,000 oxygen systems sold during the nine months ended September 30, 2022, a decrease of 24.1%.

Rental revenue increased \$5.8 million for the nine months ended September 30, 2023 from the nine months ended September 30, 2022, or an increase of 13.8% from the comparable period. The increase in rental revenue was primarily related to higher rental patients on service and higher Medicare reimbursement rates, partially offset by increased rental revenue adjustments.

(amounts in thousands)	Nine months ended					
	September 30,		Change 2023 vs. 2022		% of Revenue	
Revenue by region and category	2023	2022	\$	%	2023	2022
Business-to-business domestic sales	\$ 48,145	\$ 58,859	\$ (10,714)	-18.2 %	20.1 %	20.3 %
Business-to-business international sales	67,877	80,460	(12,583)	-15.6 %	28.3 %	27.8 %
Direct-to-consumer domestic sales	76,181	108,046	(31,865)	-29.5 %	31.8 %	37.4 %

Direct-to-consumer domestic rentals	47,561	41,785	5,776	13.8 %	19.8 %	14.5 %
Total revenue	\$ 239,764	\$ 289,150	\$ (49,386)	-17.1 %	100.0 %	100.0 %

Domestic business-to-business sales decreased 18.2% for the nine months ended September 30, 2023 compared to the nine months ended September 30, 2022 due to our key customers facing challenges related to capital deployment and cost of borrowing as well as competitive pricing activities.

International business-to-business sales decreased 15.6% for the nine months ended September 30, 2023 compared to the nine months ended September 30, 2022, mostly driven by intentional focus in the comparative period in 2022 on fulfilling European orders in our international business-to-business sales channel prior to the EU MDD certificate expiration. In the nine months ended September 30, 2023, sales in Europe as a percentage of total international sales revenue decreased to 85.2% versus 87.7% in the comparative period in 2022.

Domestic direct-to-consumer sales decreased 29.5% for the nine months ended September 30, 2023 compared to the nine months ended September 30, 2022, primarily driven by lower volume due to lower sales representative headcount and lower marketing spend during the transformation of this team, partially offset by increased average selling prices versus the comparative period in the prior year.

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Domestic direct-to-consumer rentals increased 13.8% for the nine months ended September 30, 2023 compared to the nine months ended September 30, 2022, primarily due to an increase in rental patients on service and increased Medicare reimbursement rates due to the inflation adjustment effective January 1, 2023, partially offset by increased rental revenue adjustments.

Cost of revenue and gross profit

(amounts in thousands)	Nine months ended					
	September 30,		Change 2023 vs. 2022		% of Revenue	
	2023	2022	\$	%	2023	2022
Cost of sales revenue	\$ 0	\$ 146,052	\$ (27,352)	-18.7 %	49.5 %	50.5 %
Cost of rental revenue	22,523	19,036	3,487	18.3 %	9.4 %	6.6 %
Total cost of revenue	141,22	165,088	\$ (23,865)	-14.5 %	58.9 %	57.1 %
Gross profit - sales revenue	\$ 73,503	\$ 101,313	\$ (27,810)	-27.4 %	30.7 %	35.0 %
Gross profit - rental revenue	25,038	22,749	2,289	10.1 %	10.4 %	7.9 %

Total gross profit	\$ 98,541	\$ 124,062	\$ (25,521)	-20.6 %	41.1 %	42.9 %
Gross margin percentage - sales revenue	38.2 %	41.0 %				
Gross margin percentage- rental revenue	52.6 %	54.4 %				
Total gross margin percentage	41.1 %	42.9 %				

Cost of sales revenue decreased \$27.4 million for the nine months ended September 30, 2023 from the nine months ended September 30, 2022, a decrease of 18.7% from the comparable period due primarily to lower sales volumes, lower premiums paid for components and lower labor and overhead costs. The first nine months of 2023 included \$11.3 million of material cost premiums associated with open-market purchases of semiconductor chips used in our batteries and POCS compared to \$18.1 million in the first nine months of 2022.

Cost of rental revenue increased \$3.5 million for the nine months ended September 30, 2023 from the nine months ended September 30, 2022, an increase of 18.3% from the comparable period. The increase in cost of rental revenue was primarily attributable to an increase in total patients on service, which led to increased rental asset depreciation and service costs. Cost of rental revenue included \$9.7 million of rental asset depreciation for the nine months ended September 30, 2023 compared to \$8.2 million for the nine months ended September 30, 2022.

Gross margin on sales revenue decreased to 38.2% for the nine months ended September 30, 2023 from 41.0% for the nine months ended September 30, 2022. The decrease was primarily due to a shift in channel mix, with a higher percentage of units sold through the business-to-business channels versus the direct-to-consumer channel. The decrease was partially offset by lower premiums paid for components and labor and overhead costs. Total worldwide business-to-business sales revenue accounted for 60.4% of total sales revenue in the nine months ended September 30, 2023 versus 56.3% in the nine months ended September 30, 2022.

Gross margin on rental revenue decreased to 52.6% for the nine months ended September 30, 2023 from 54.4% for the nine months ended September 30, 2022, primarily due to higher servicing costs per patient on service, partially offset by higher Medicare reimbursement rates.

Research and development expense

(amounts in thousands)	Nine months ended					
	September 30,		Change 2023 vs. 2022		% of Revenue	
	2023	2022	\$	%	2023	2022
Research and development expense	\$ 14,126	\$ 16,009	\$ (1,883)	-11.8 %	5.9 %	5.5 %

Research and development expense decreased \$1.9 million for the nine months ended September 30, 2023 from the nine months ended September 30, 2022, representing a decrease of 11.8% from the comparable period. This was due primarily to a \$5.7 million decrease in amortization costs of intangible assets, partially offset by an increase of \$2.3 million in product development expenses and \$0.9 million of personnel-related expenses.

Sales and marketing expense

(amounts in thousands)	Nine months ended					
	September 30,		Change 2023 vs. 2022		% of Revenue	
	2023	2022	\$	%	2023	2022
Sales and marketing expense	\$ 81,438	\$ 92,161	\$ (10,723)	-11.6 %	34.0 %	31.9 %

Sales and marketing expense decreased \$10.7 million for the nine months ended September 30, 2023 from the nine months ended September 30, 2022, a decrease of 11.6% from the comparable period, primarily due to a decrease of \$7.2 million of media and advertising costs, a decrease of \$6.8 million in personnel-related expenses and a \$1.5 million reduction in credit card and financing fees, partially offset by an increase of \$3.7 million of consulting fees and an increase of \$0.8 million in dues, fees and licenses. In the nine months ended September 30, 2023, we spent \$19.7 million in media and advertising costs versus \$26.9 million in the comparative period in 2022.

General and administrative expense

(amounts in thousands)	Nine months ended					
	September 30,		Change 2023 vs. 2022		% of Revenue	
	2023	2022	\$	%	2023	2022
General and administrative expense	\$ 50,487	\$ 42,646	\$ 7,841	18.4 %	21.1 %	14.7 %

General and administrative expense increased \$7.8 million for the nine months ended September 30, 2023 from the nine months ended September 30, 2022, an increase of 18.4% from the comparable period. The increase was primarily attributable to increases of \$3.4 million in restructuring and severance costs, \$2.0 million in acquisition-related expenses incurred as part of business development activities, \$1.7 million related to the prior period benefit from the change in fair value of the earnout liability, \$1.7 million of consulting fees, and \$0.9 million in dues, fees and licenses. This was partially offset by a decrease of \$1.4 million in personnel-related expenses.

Impairment charges

(amounts in thousands)	Nine months ended					
	September 30,		Change 2023 vs. 2022		% of Revenue	
	2023	2022	\$	%	2023	2022
Goodwill impairment	\$ 32,894	\$ —	\$ 32,894	100.0 %	13.7 %	0.0 %

Impairment charges for the nine months ended September 30, 2023 resulted from a drop in our public stock price and resulted in impairment charges to goodwill.

Other income (expense)

(amounts in thousands)	Nine months ended					
	September 30,		Change 2023 vs. 2022		% of Revenue	
	2023	2022	\$	%	2023	2022
Interest income, net	\$ 4,972	\$ 1,122	\$ 3,850	343.1 %	2.1 %	0.4 %
Other income (expense)	176	(1,167)	1,343	115.1 %	0.0 %	-0.4 %
Total other income (expense), net	<u>\$ 5,148</u>	<u>\$ (45)</u>	<u>\$ 5,193</u>	<u>11,540.0 %</u>	<u>2.1 %</u>	<u>0.0 %</u>

Total other income (expense), net increased \$5.2 million for the nine months ended September 30, 2023 from the nine months ended September 30, 2022, an increase from the comparable period, primarily attributable due to an increase of \$3.9 million in interest income due to the higher interest rate environment and an increase of \$1.3 million in net foreign currency gains.

Income tax expense

(amounts in thousands)	Nine months ended					
	September 30,		Change 2023 vs. 2022		% of Revenue	
	2023	2022	\$	%	2023	2022
Income tax expense	\$ 638	\$ 363	\$ 275	75.8 %	0.3 %	0.1 %
Effective income tax rate	-0.8 %	-1.4 %				

Income tax expense increased by \$0.3 million for the nine months ended September 30, 2023 from the nine months ended September 30, 2022. We continued to record a valuation allowance on the use of deferred tax assets in the current and prior periods. Income taxes in the current and prior periods were attributable to foreign taxes and minimum state taxes.

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Our effective tax rate for the nine months ended September 30, 2023 increased compared to the nine months ended September 30, 2022, primarily due to lower foreign taxes and minimum state taxes.

Net loss

(amounts in thousands)	Nine months ended					
	September 30,		Change 2023 vs. 2022		% of Revenue	
	2023	2022	\$	%	2023	2022
Net loss	\$ (75,894)	\$ (27,162)	\$ (48,732)	179.4 %	-31.7 %	-9.4 %

Net loss increased \$48.7 million for the nine months ended September 30, 2023 from the nine months ended September 30, 2022, or an increase of 179.4% from the comparable period. The increase in net loss was primarily related

to the goodwill impairment and a reduction in sales revenue and gross profit. premiums.

Liquidity and capital resources

As of **September 30, 2023** **March 31, 2024**, we had cash and cash equivalents of **\$124.6 million** **\$107.4 million**, which consisted of highly liquid investments with a maturity of three months or less. In addition, we held marketable securities of **\$13.4 million** **\$12.4 million**, which had maturities of greater than three months. For the **nine** **three** months ended **September 30, 2023** **March 31, 2024** and **2022, 2023**, we received **\$1.5 million** **\$0.4 million** and **\$1.7 million** **\$1.0 million**, respectively, in proceeds related to stock option exercises and our employee stock purchase plan.

Our principal uses of cash for liquidity and capital resources in the **nine** **three** months ended **September 30, 2023** **March 31, 2024** consisted of operating activities of **\$0.1 million** **\$4.7 million** as well as **net cash used in investing activities of \$29.6 million for the Physio-Assist acquisition, net of cash acquired, capital expenditures of \$20.7 million for additional rental equipment, other property, plant and equipment, intangible assets, and \$13.3 million** **\$9.4 million** for net purchases of marketable **securities** **securities**, and **\$4.1 million** for additional rental equipment and other property, plant and equipment.

We believe that our current cash, cash equivalents, and marketable securities and the cash to be generated from expected product sales and rentals will be sufficient to meet our projected operating and investing requirements for at least the next twelve months. However, our liquidity assumptions may prove to be incorrect, and we could utilize our available financial resources sooner than we currently expect. Our future funding requirements will depend on many factors, including market acceptance of our products; the cost of our research and development activities; payments from customers; the cost, timing, and outcome of litigation or disputes involving intellectual property rights, our products, employee relations, cyber security incidents, or otherwise; the cost and timing of **acquisitions**; **acquisitions and integration thereof**; the cost and timing of regulatory clearances or approvals; the cost and timing of establishing additional sales, marketing, and distribution capabilities; and the effect of competing technological and market developments. In the future, we may acquire businesses or technologies from **third-parties**, **third parties**, and we may decide to raise additional capital through debt or equity financing to the extent we believe this is necessary to successfully complete these acquisitions. Our future capital requirements will also depend on many additional factors, including those set forth in the risk factors included in Item 1A. "Risk Factors" in our Annual Report on Form 10-K and our Quarterly Reports on Form 10-Q filed with the SEC.

If we require additional funds in the future, we may not be able to obtain such funds on acceptable terms, or at all. In the future, we may also attempt to raise additional capital through the sale of equity securities or through equity-linked or debt financing arrangements. If we raise additional funds by issuing equity or equity-linked securities, the ownership of our existing stockholders will be diluted. If we raise additional financing by the incurrence of indebtedness, we will be subject to increased fixed payment obligations and could also be subject to restrictive covenants, such as limitations on our ability to incur additional debt, and other operating restrictions that could adversely impact our ability to conduct our business. Any future indebtedness we incur may result in terms that could be unfavorable to equity investors. There can be no assurances that we will be able to raise additional capital, which would adversely affect our ability to achieve our business objectives. In addition, if our operating performance during the next twelve months is below our expectations, our liquidity and ability to operate our business could be adversely affected.

The following tables show a summary of our cash flows and working capital for the periods and as of the dates indicated:

(amounts in thousands)	Nine months ended				Three months ended			
	September 30,		vs. 2022		March 31,		Change 2024 vs. 2023	
	2023	2022	\$	%	2024	2023	\$	%
Summary of consolidated cash flows								
Cash used in operating activities	(22,0)	21,96			(4,749)	(6,301)	1,552	-24.6 %
Cash used in investing activities	(63,4)	(3,93)	(59,5)	1513.	(13,444)	(17,110)	3,666	-21.4 %
43)	3)	10)	1 %					
Cash provided by financing activities	974	492	482	98.0 %	285	559	(274)	-49.0 %
Effect of exchange rates on cash	149	(400)	549	3 %	(140)	(25)	(115)	460.0 %
Net decrease in cash and cash equivalents	(62,4)	(25,8)	(36,5)		\$ (18,048)	\$ (22,877)	\$ 4,829	-21.1 %
	<u>\$ 06</u>	<u>\$ 91</u>	<u>\$ 15</u>	<u>141.0 %</u>	<u>\$ (18,048)</u>	<u>\$ (22,877)</u>	<u>\$ 4,829</u>	<u>-21.1 %</u>

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(amounts in thousands)	March 31,		December 31,	
	2024	2023	2024	2023
Summary of working capital				
Total current assets	\$ 199,194		\$ 207,067	
Total current liabilities	73,910		72,496	
Net working capital	<u>\$ 125,284</u>		<u>\$ 134,571</u>	

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(amounts in thousands)	September 30,	December 31,
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Summary of working capital	2023	2022
Total current assets	\$ 225,268	\$ 304,645
Total current liabilities	60,382	65,349
Net working capital	\$ 164,886	\$ 239,296

Operating activities

Historically, we derive operating cash flows from cash collected from the sales and rental of our products and services. These cash flows received are partially offset by our use of cash for operating expenses to support the growth of our business.

Net cash used in operating activities for the **nine** **three** months ended **September 30, 2023** **March 31, 2024** consisted primarily of our net loss of **\$75.9** million, partially offset by non-cash adjustment items such as impairment charges of **\$32.9** million, depreciation of equipment and leasehold improvements and amortization of intangibles of **\$13.0** million, stock-based compensation expense of **\$8.5** million, provision for sales returns and doubtful accounts of **\$7.1** million, net loss on disposal of rental assets and other assets of **\$3.4** million, and provision for inventory obsolescence and other inventory losses of **\$2.3** million. The net changes in operating assets and liabilities resulted in net cash provided of **\$8.7** million.

Net cash used in operating activities for the nine months ended September 30, 2022 consisted primarily of our net loss of **\$27.2** million and the non-cash change in fair value of the earnout liability of **\$1.7** million **\$14.6** million, partially offset by non-cash adjustment items such as depreciation of equipment and leasehold improvements and amortization of intangibles of **\$17.5** million **\$5.3** million, stock-based compensation expense of **\$2.4** million, provision for sales returns and doubtful accounts of **\$10.8** million, stock-based compensation expense of **\$9.2** million **\$2.2** million, net loss on disposal of rental equipment assets and other fixed assets of **\$2.5** million **\$1.2** million, and provision for inventory obsolescence and other inventory losses change in fair value of **\$2.1** million earnout liability of **\$0.6** million. The net changes in operating assets and liabilities resulted in a net use of decrease in cash of **\$35.2** million **\$1.5** million.

Net cash used in operating activities for the three months ended March 31, 2023 consisted primarily of our net loss of **\$20.3** million, partially offset by non-cash adjustment items such as depreciation of equipment and leasehold improvements and amortization of intangibles of **\$4.1** million, stock-based compensation expense of **\$3.4** million, provision for sales returns and doubtful accounts of **\$2.3** million, net loss on disposal of rental assets and other assets of **\$1.1** million, and provision for inventory obsolescence and other inventory losses of **\$0.6** million. The net changes in operating assets and liabilities resulted in a net increase in cash of **\$2.6** million.

Investing activities

Net cash used in investing activities generally includes the production and purchase of rental assets, property, plant and equipment, acquisitions, and intangibles to support our expanding business as well as maturities (purchases) of marketable securities.

For the **nine** **three** months ended **September 30, 2023** **March 31, 2024**, we invested **\$29.6** million in the Physio-Assist acquisition, net of cash acquired, **\$23.8** million **\$12.4** million in the purchase of marketable securities, **\$20.2** million in the

production and purchase of rental assets and other property and equipment, and \$0.5 million in intangible assets, partially offset by \$10.5 million we received in maturities of marketable securities.

For the nine months ended September 30, 2022, we invested \$14.1 million \$4.1 million in the production and purchase of rental assets and other property and equipment, partially offset by \$10.0 million \$3.0 million we received in from maturities of marketable securities.

For the three months ended March 31, 2023, we invested \$10.4 million in the purchase of marketable securities and \$6.8 million in the production and purchase of rental assets and other property and equipment.

We expend significant manufacturing and production expense in connection with the development and production of our oxygen concentrator products and, in connection with our rental business, we incur expense in the deployment and maintenance of rental equipment to our patients. Investments will continue to be required in order to grow our sales and rental revenue and continue to supply and replace rental equipment to our rental patients on service.

Financing activities

Historically, we have funded our operations through our sales and rental revenue and the issuance of preferred and common stock.

For the **nine** three months ended **September 30, 2023** **March 31, 2024**, net cash provided by financing activities consisted of \$1.5 million \$0.4 million from the proceeds received from purchases under our employee stock purchase program, partially offset by the payment of employment taxes related to the vesting of restricted stock units of \$0.1 million.

For the three months ended March 31, 2023, net cash provided by financing activities consisted of \$1.0 million from the proceeds received from stock options that were exercised and purchases under our employee stock purchase program, partially offset by the payment of employment taxes related to the vesting of restricted stock awards and restricted stock units of \$0.5 million.

For the nine months ended September 30, 2022, net cash provided by financing activities consisted of \$1.7 million from the proceeds received from stock options that were exercised and purchases under our employee stock purchase program, partially offset by the payment of employment taxes related to the vesting of restricted stock awards and restricted stock units of \$1.2 million.

Sources of funds

Our net cash used in operating activities in the **nine** three months ended **September 30, 2023** **March 31, 2024** was \$0.1 million \$4.7 million compared to net cash used in operating activities of \$22.1 million \$6.3 million in the **nine** three months ended **September 30, 2022** **March 31, 2023**. As of **September 30, 2023** **March 31, 2024**, we had cash and cash equivalents of \$124.6 million \$107.4 million and marketable securities of \$13.4 million \$12.4 million.

Use of funds

Our principal uses of cash are funding our new rental asset deployments and other capital purchases, operations, and other working capital requirements and, from time-to-time, the acquisition of businesses. Over the past several years our cash flows from customer collections have remained consistent and our annual cash provided by operating activities has generally been a significant source of capital to the business, which we expect to continue in the future. business.

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We may need to raise additional funds to support our investing operations, and such funding may not be available to us on acceptable terms, or at all. If we are unable to raise additional funds when needed, our operations and ability to execute our business strategy could be adversely affected. We may seek to raise additional funds through equity, equity-linked or debt financings. If we raise additional funds through the incurrence of indebtedness, such indebtedness would have rights that are senior to holders of our equity securities and could contain covenants that restrict our operations. Any additional equity financing may be dilutive to our stockholders.

Non-GAAP financial measures

EBITDA and Adjusted EBITDA are financial measures that are not calculated in accordance with U.S. GAAP. We define EBITDA as net loss excluding interest income, interest expense, taxes and depreciation and amortization. Adjusted EBITDA also excludes stock-based compensation, change in fair value of earnout liability, acquisition-related expenses, and restructuring-related and other charges. Below, we have provided a reconciliation of EBITDA and Adjusted EBITDA to our net loss, the most directly comparable financial measure calculated and presented in accordance with U.S. GAAP. EBITDA and Adjusted EBITDA should not be considered alternatives to net loss or any other measure of financial performance calculated and presented in accordance with U.S. GAAP. Our EBITDA and Adjusted EBITDA may not be comparable to similarly titled measures of other organizations because other organizations may not calculate EBITDA and Adjusted EBITDA in the same manner as we calculate these measures.

We include EBITDA and Adjusted EBITDA in this Quarterly Report on Form 10-Q because they are important measures upon which our management assesses our operating performance. We use EBITDA and Adjusted EBITDA as key performance measures because we believe they facilitate operating performance comparisons from period-to-period by excluding potential differences primarily caused by variations in capital structures, tax positions, the impact of depreciation and amortization expense on our fixed assets and intangible assets, the impact of stock-based compensation expense, the impact of the change in fair value of the earnout liability, the impact of acquisition-related expenses, the impact of restructuring-related costs, and impairment charges. Because EBITDA and Adjusted EBITDA facilitate internal comparisons of our historical operating performance on a more consistent basis, we also use EBITDA and Adjusted EBITDA for business planning purposes, to incentivize and compensate our management personnel, and in evaluating

acquisition opportunities. In addition, we believe EBITDA and Adjusted EBITDA and similar measures are widely used by investors, securities analysts, ratings agencies, and other parties in evaluating companies in our industry as a measure of financial performance and debt-service capabilities.

Our uses of EBITDA and Adjusted EBITDA have limitations as analytical tools and should not be considered in isolation or as a substitute for analysis of our results as reported under U.S. GAAP. Some of these limitations are:

- EBITDA and Adjusted EBITDA do not reflect our cash expenditures for capital equipment or other contractual commitments;
- although depreciation and amortization are non-cash charges, the assets being depreciated and amortized may have to be replaced in the future, and EBITDA and Adjusted EBITDA do not reflect capital expenditure requirements for such replacements;
- EBITDA and Adjusted EBITDA do not reflect changes in, or cash requirements for, our working capital needs;
- Adjusted EBITDA does not include changes in fair value of earnout liability related to our acquisitions;
- Adjusted EBITDA does not include acquisition-related expenses, whether the acquisition was consummated or not pursued;
- Adjusted EBITDA does not include **charges represent the costs associated with workforce reductions and associated costs and other restructuring-related activities;**

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- **goodwill impairment;** and
- other companies, including companies in our industry, may calculate EBITDA and Adjusted EBITDA measures differently, which reduces their usefulness as a comparative measure.

In evaluating EBITDA and Adjusted EBITDA, we anticipate that in the future we will incur expenses within these categories similar to this presentation. Our presentation of EBITDA and Adjusted EBITDA should not be construed as an inference that our future results will be unaffected by certain expenses. When evaluating our financial results, EBITDA and Adjusted EBITDA should be considered alongside other financial performance measures, including U.S. GAAP results.

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The following table presents a reconciliation of EBITDA and Adjusted EBITDA to our net loss, the most comparable U.S. GAAP measure, for each of the periods indicated:

<i>(amounts in thousands)</i>	Three months ended	Nine months ended	Three months ended March 31,
	September 30,	September 30,	

Non-GAAP EBITDA and Adjusted EBITDA	2023	2022	2023	2022	2024		2023
	(45,7)	(9,50)	(75,8)	(27,1)			
Net loss (GAAP)	\$ 19)	\$ 6)	\$ 94)	\$ 62)	\$ (14,578)		\$ (20,349)
Non-GAAP adjustments:							
Interest income, net	(1,80		(4,97	(1,12			
	1)	(868)	2)	2)			
Provision for income taxes	401	70	638	363			
			13,0	17,5			
Depreciation and amortization	4,614	5,928	08	36	5,265		4,086
	(42,5	(4,37	(67,2	(10,3			
EBITDA (non-GAAP)	05)	6)	20)	85)			(17,592)
Stock-based compensation	1,779	3,500	8,484	9,185			3,442
Acquisition-related expenses	960	—	1,981	—			554
Restructuring-related and other charges	1,416	—	3,426	—			1,809
	32,89		32,8				
Impairment charges	4	—	94	—			
Change in fair value of earnout liability			(1,69				—
	—	(288)	—	9)			
Adjusted EBITDA (non- GAAP)	(5,45	(1,16	(20,4	(2,89			
	\$ 6)	\$ 4)	\$ 35)	\$ 9)	\$ (7,642)		\$ (11,787)
	<u>\$ 6)</u>	<u>\$ 4)</u>	<u>\$ 35)</u>	<u>\$ 9)</u>	<u>\$ (7,642)</u>		<u>\$ (11,787)</u>

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Item 3. Quantitative and Qualitative Disclosures About Market Risk

We are exposed to various market risks, including fluctuation in foreign currency exchange rates and interest rates. Market risk is the potential loss arising from adverse changes in market rates and prices. We do not hold or issue financial instruments for trading purposes.

Foreign currency exchange risk

The principal market risk we face is foreign currency exchange risk. The majority of our revenue is denominated in U.S. dollars while the majority of our European sales are denominated in Euros. Our results of operations, certain balance sheet balances and cash flows are, therefore, subject to fluctuations due to changes in foreign currency exchange rates. The volatility of exchange rates depends on many factors that we cannot forecast with reliable accuracy. We have experienced and will continue to experience fluctuations in our net income or loss as a result of transaction gains or losses related to revaluing certain current asset and current liability balances that are denominated in currencies other than the functional currency in which they are recorded. The effect of a 10% adverse change in exchange rates on foreign denominated cash, receivables and payables as of **September 30, 2023** **March 31, 2024** would not have had a material effect on our financial position, results of operations or cash flows. As our operations in countries outside of the United States grow, our results of operations and cash flows will be subject to fluctuations due to changes in foreign currency exchange rates, which could harm our business in the future.

We **enter** began **entering** into foreign exchange forward contracts to protect our forecasted U.S. dollar-equivalent earnings from adverse changes in foreign currency exchange rates. These hedging contracts reduce, but will not entirely eliminate, the impact of adverse currency exchange rate movements on revenue, cash, receivables, and payables. We performed a sensitivity analysis assuming a hypothetical 10% adverse movement in foreign exchange rates to the hedging contracts and the underlying exposures described above. As of **September 30, 2023** **March 31, 2024**, the analysis indicated that these hypothetical market movements would not have a material effect on our financial position, results of operations or cash flows. We estimate prior to any hedging activity that a 10% adverse change in exchange rates on our foreign denominated sales would have resulted in a **\$5.3 million** **\$2.1 million** decline in revenue for the **nine** **three** months ended **September 30, 2023** **March 31, 2024**. We designate these forward contracts as cash flow hedges for accounting purposes. The fair value of the forward contract is separated into intrinsic and time values. The fair value of forward currency-exchange contracts is sensitive to changes in currency exchange rates. Changes in the time value are coded in other income (expense), net. Changes in the intrinsic value are recorded as a component of accumulated other comprehensive loss and subsequently reclassified into revenue to offset the hedged exposures as they occur.

Interest rate fluctuation risk

We had cash and cash equivalents of **\$124.6 million** **\$107.4 million** as of **September 30, 2023** **March 31, 2024**, which consisted of highly liquid investments with a maturity of three months or less, and **\$13.4 million** **\$12.4 million** of marketable securities with maturity dates of greater than three months. The primary goals of our investment policy are liquidity and capital preservation. We do not enter into investments for trading or speculative purposes. We believe that we do not have any material exposure to changes in the fair value of these assets as a result of changes in interest rates due to the short-term nature of our cash and cash equivalents. Declines in interest rates, however, would reduce future investment income. We considered the historical volatility of short-term interest rates and determined that it was reasonably possible that an adverse change of 100 basis points could be experienced in the near term. A hypothetical 1.00% (100 basis points) increase in interest rates would not have materially impacted the fair value of our marketable securities as of **September 30, 2023** **March 31, 2024** and **September 30, 2022** **March 31, 2023**. If overall interest rates had increased or decreased by 1.00% (100 basis points), our interest income would not have been materially affected during the three **or nine** months ended **September 30, 2023** **March 31, 2024** or **September 30, 2022** **March 31, 2023**.

Item 4. Controls and Procedures

Evaluation of disclosure controls and procedures

The Company maintains a system of disclosure controls and procedures as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the “Exchange Act”), which are designed to provide reasonable assurance that information required to be disclosed in the reports that the Company files or submits under the Exchange Act, is recorded, processed, summarized and reported accurately and completely within the time periods specified in the SEC’s rules and forms. These disclosure controls and procedures include, among other processes, controls and procedures designed to ensure that information required to be disclosed in the reports that the Company files or submits under the Exchange Act is accumulated and communicated to management, including the Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure. Due to inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Further, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions over time, or that the degree of compliance with the policies and procedures may deteriorate. Accordingly, even effective disclosure controls and procedures can only provide reasonable assurance of achieving their control objectives. Our management, with the participation of our Chief Executive Officer and our Chief Financial Officer, evaluated the effectiveness of our disclosure controls and procedures as of September 30, 2023 March 31, 2024. Based upon the evaluation described above, our Chief Executive Officer and Chief Financial Officer concluded that, as of September 30, 2023 March 31, 2024, our disclosure controls and procedures were effective at the reasonable assurance level.

Changes in internal control over financial reporting

There has been no change in our internal control over financial reporting identified in connection with the evaluation required by paragraph (d) of Rule 13a-15 or 15d-15 that occurred during our most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

Limitations on effectiveness of controls

In designing and evaluating the disclosure controls and procedures, management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving the desired control objectives. In addition, the design of disclosure controls and procedures must reflect the fact that there are resource constraints and that management is required to apply its judgment in evaluating the benefits of possible controls and

procedures relative to their costs. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, have been detected. Because of the inherent limitations in any control system, misstatements due to error or fraud may occur and not be detected.

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Part II. OTHER INFORMATION

Item 1. Legal Proceedings

Other Litigation

We are party to various legal proceedings and investigations arising in the normal course of business. We carry insurance, subject to specified deductibles under the policies, to protect against losses from certain types of legal claims. At this time, we do not anticipate that any of these other proceedings arising in the normal course of business will have a material adverse effect on our business. Regardless of the outcome, litigation can have an adverse impact on us because of defense and settlement costs, diversion of management resources, and other factors.

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Item 1A. Risk Factors

The significant factors known to us that could materially adversely affect our business, financial condition, or operating results are described in the **Risk Factors** section of our Annual Report on Form 10-K for the year ended December 31, 2022 December 31, 2023, as filed with the SEC on February 24, 2023 March 1, 2024 and below. Any of these factors could result in a significant or material adverse effect on our results of operations or financial condition. Additional risk factors not presently known to us or that we currently deem immaterial may also impair our business or results of operations. As of the date of this Quarterly Report on Form 10-Q, there have been no material changes from the risk factors previously disclosed in our 2022 2023 Annual Report on Form 10-K filed with the SEC on February 24, 2023 March 1, 2024, which are incorporated by reference herein, except as disclosed below.

An economic recession, downturn, period We and our vendors and service providers rely on information technology networks and systems, and if we are unable to protect against service interruptions, data corruption, cybersecurity risks, data security incidents and/or network security breaches, our operations could be disrupted, and our business could be negatively affected.

We rely on information technology networks and systems, certain of inflation, which are operated by third parties on which we rely, to process, transmit and store electronic, customer, operational, compliance, and financial information; to coordinate and otherwise operate our business; and to communicate within our company and with customers, suppliers, partners and other third parties. These information technology networks and systems may be susceptible to damage, disruptions or economic uncertainty shutdowns, hardware or software failures, power outages, computer viruses, ransomware, and other malware, cybersecurity risks, data security incidents, telecommunication failures, user errors or catastrophic events. Like other companies, we have experienced data security incidents before.

We have incurred remedial, legal and other costs in connection with this incident. We have insurance coverage in place for certain potential liabilities and costs relating to service interruptions, data corruption, cybersecurity risks, data security incidents and/or network security breaches, but this insurance is limited in amount, subject to a deductible, and may not be adequate to cover us for all costs arising from these incidents.

If our key markets may adversely affect customer information technology networks and systems or those provided by our third-party service providers and vendors suffer unauthorized access, severe damage, disruption or shutdown, and our business does not effectively identify or resolve the issues in a timely manner, our operations could be disrupted, we could be subject to regulatory and consumer spending lawsuits and other proceedings and our business could be negatively affected. For example, Change Healthcare, a division of UnitedHealthcare, experienced a cyberattack in late February 2024 that caused connection issues with our third-party service provider and a delay in rental revenue collections. In addition, cybersecurity risks and data security incidents could lead to potential unauthorized access to or acquisition of confidential information (including personally identifiable information and protected health information), and data loss, corruption, unavailability, or other unauthorized processing. There is no assurance that we will not experience service interruptions, security breaches, cybersecurity risks and data security incidents, or other information technology failures, whether suffered by us or third parties on which we rely, in the future.

Due to the COVID-19 pandemic and related public health emergency, we allowed an increased number of employees to work remotely, and we continue to do so and expect that this hybrid model of work will continue. As a result, we may have increased cybersecurity or data security risks, due to increased use of home wi-fi networks and virtual private networks, as well as demand for our products, increased disbursement of physical machines. While we implement IT controls to reduce the risk of a cybersecurity and data security breach, there is no guarantee that these measures will be adequate to safeguard all systems with an increased number of employees working remotely.

Our results The methods used to obtain unauthorized access, disable or degrade service or sabotage systems are constantly evolving and may be difficult to anticipate or to detect for long periods of operations could be adversely affected by general conditions in the global economy and in the global financial markets. The global credit and financial markets have experienced severe volatility and disruptions in the past several years, including as time. As a result of these types of risks and attacks, we have implemented and periodically review and update systems, processes, and procedures to protect against unauthorized access to or use of data and to prevent data loss. For example, we have increased the impacts security of COVID-19, increasing inflation, geopolitical conflict our systems by requiring all email users to change their passwords following our recent data security incident and uncertainties, sooner than they would have otherwise been required to. We also implemented multi-factor authentication for remote email access and have taken additional steps to

further limit access to our systems. However, the recent events ever-evolving threats mean we and our third-party service providers and vendors must continually evaluate and adapt our respective systems and processes and overall security environment. There is no guarantee that these measures will be adequate to safeguard against all data security breaches, system compromises or misuses of data.

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The compromise of our technology systems resulting in the U.S. banking sector, including loss, disclosure, misappropriation of, or access to, customers', employees' or business partners' information or failure to comply with regulatory or contractual obligations with respect to such information, or the collapse perception that any of Silicon Valley Bank these has occurred, could result in legal claims and proceedings, initiated by private parties, investigations or other financial institutions proceedings by regulatory authorities, and liability or regulatory penalties, disruption to our operations and damage to our reputation, any or all of which could adversely affect our business. The costs to remediate breaches and similar system compromises that do occur could adversely affect our results of operations.

Any new laws, regulations, other legal obligations or industry standards, or any changed interpretation of existing laws, regulations or other standards may require us to incur additional costs and restrict our business operations. For example, many jurisdictions have enacted laws requiring companies to notify individuals of data security breaches involving certain types of personal data. These mandatory disclosures regarding a security breach could result in March 2023. As global economic conditions continue negative publicity to be volatile or economic uncertainty remains, trends in consumer spending also remain unpredictable and subject us, which may cause our customers to reductions due to credit constraints and uncertainties about the future. There can be no assurance that further deterioration in credit and financial markets and lose confidence in economic conditions will not occur. Our general business strategy may be adversely affected by any such economic downturn, volatile business environment, higher inflation, bank failures, or continued unpredictable and unstable market conditions. Unfavorable economic conditions may lead customers and consumers to delay or reduce purchases the effectiveness of our products and/or strain our suppliers. Consumer demand for our products may not reach our targets, or may decline, when there is an economic downturn or economic uncertainty in our key markets and our customers data security measures which could be delayed in making payments for our products. Our sensitivity to economic cycles and any related fluctuation in customer and consumer demand could have a material adverse effect on adversely affect our business, financial condition and results of operations.

We depend on the services of our senior executives and other key technical personnel, the loss of whom could negatively affect our business.

Our success depends upon the skills, experience, and efforts of our senior executives and other key technical personnel, including certain members of our engineering, accounting, and compliance staff as well as our sales and

marketing personnel. Our President and Chief Executive Officer, Nabil Shabshab, joined us in February 2021, our Executive Vice President, our Executive Vice President, Chief Technology Officer, Stanislav Glezer, joined us in June 2021, and our Executive Vice President, General Counsel, Jason Somer, joined us in July 2021. In addition, failure to ensure that we have the depth and breadth of management and personnel with the necessary skill set and experience could impede our ability to deliver growth objectives and execute our operational strategy.

On July 27, 2023, George Parr, our Chief Commercial Officer, mutually agreed to separate from the Company on or before July 31, 2023. On an interim basis, Nabil Shabshab, our President and Chief Executive Officer, manages the commercial and marketing teams to drive the Company forward and ensure business continuity during this transition period. On September 1, 2023, Kristin Caltrider, our Executive Vice President, Finance, Chief Financial Officer and Treasurer, notified us of her intention to step down as an officer of the Company effective upon the date a new Executive Vice President, Chief Financial Officer and Treasurer commences employment, which occurred on September 11, 2023. Ms. Caltrider agreed to remain in a non-executive employee role to assist with the transition of her duties through September 29, 2023. Effective as of September 11, 2023, the Company's board of directors appointed Michael K. Sergesketter to serve as our interim Executive Vice President, Chief Financial Officer and Treasurer.

We have experienced, and may continue to experience, turn-over in our senior executives and other key technical personnel. If experienced employees leave, we could experience inefficiencies or a lack of business continuity due to loss of historical knowledge and a lack of familiarity of the new employees with business processes, operating requirements, policies and procedures. If we are not able to find a qualified permanent replacement for these positions, it could have a material adverse effect on our ability to effectively pursue our business strategy. Executive leadership and key technical personnel transitions can be difficult to manage and could cause disruption to our business. It is important to our success that these key employees quickly adapt to and excel in their new roles. If they are unable to do so, our business and financial results could be materially adversely affected. In addition, much of our corporate expertise is concentrated in relatively few employees, the loss of which for any reason could negatively affect our business. Competition for our highly skilled employees is intense and we cannot prevent the resignation of any employee. We may need to increase employee wages and benefits in order to attract and retain the personnel necessary to achieve our goals, and our business, operations, and financial results may suffer if we are unable to do so. In addition, the value to employees of equity awards that vest over time may be significantly affected by decreases in our stock price that are beyond our control and may at any time be insufficient to counteract more lucrative offers from other companies. We may face challenges in retaining and recruiting such individuals due to sustained declines in our stock price that could reduce the retention value of equity awards. We do not maintain "key man" life insurance on any of our senior executives. None of our senior executive team is bound by written employment contracts to remain with us for a specified period. In addition, we have not entered into non-compete agreements with members of our executive

management team. The loss of any member of our executive management team could harm our ability to implement our business strategy and respond to the market conditions in which we operate.

We expect that our stock price will fluctuate significantly, you may have difficulty selling your shares, and you could lose all or part of your investment.

Our stock is currently traded on NASDAQ, but we can provide no assurance that we will be able to maintain an active trading market on NASDAQ or any other exchange in the future. If an active trading market does not develop, you may have difficulty selling any of our shares of common stock that you buy. In addition, the trading price of our common stock may be highly volatile. During the last twelve months, our common stock traded as high as \$26.11 per share and as low as \$4.13 per share. The trading price of our common stock could continue to be subject to wide fluctuations in price in response to various factors, some of which are beyond our control. These factors include:

- actual or anticipated quarterly variation in our results of operations or the results of our competitors;
- announcements of secondary offerings;
- announcements by us or our competitors of new commercial products, significant contracts, commercial relationships or capital commitments;
- issuance of new or changed securities analysts' reports or recommendations for our stock;
- developments or disputes concerning our intellectual property or other proprietary rights;
- commencement of, or our involvement in, litigation;
- market conditions in the oxygen therapy market;
- reimbursement or legislative changes in the oxygen therapy market;
- failure to complete significant sales;
- manufacturing disruptions that could occur if we were unable to successfully expand our production in our current or alternative facility or due to any other reason;
- any future sales of our common stock or other securities;
- any major change to the composition of our board of directors or management;
- announcements by us or our competitors of significant acquisitions, strategic partnerships, joint ventures, or capital commitments;
- the other factors described in this "Risk Factors" section; and
- general economic conditions and slow or negative growth of our markets.

The stock market in general and market prices for the securities of technology-based companies like ours in particular, have from time-to-time experienced volatility that often has been unrelated to the operating performance of the underlying companies. These broad market and industry fluctuations may adversely affect the market price of our common stock, regardless of our operating performance.

Price volatility over a given period or a low stock price could result in a number of negative outcomes, including, but not limited to:

- creating potential limitations on the ability to raise capital through the issuance of equity or equity linked securities;
- impacting the value of our equity compensation, which affects our ability to recruit and retain employees;
- difficulty complying with the listing standards of Nasdaq; and
- increasing the risk of regulatory proceedings and litigation, including class action securities litigation.

In several recent situations where the market price of a stock has been volatile, holders of that stock have instituted securities class action litigation against the company that issued the stock. Stockholder litigation has been filed against us in the past, and a class action securities lawsuit and related derivatives complaints against us are currently pending as previously disclosed. While we are continuing to defend such actions vigorously, the defense of such actions can be costly, divert the time and attention of our management and harm our operating results, and any judgment against us or any future stockholder litigation could result in substantial costs.

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Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

Unregistered ~~Sales~~ sales of Equity Securities ~~equity securities~~

None.

Issuer ~~Purchases~~ purchases of ~~Equity Securities~~ ~~equity securities~~

We did not repurchase any shares of our common stock during the three months ended ~~September 30, 2023~~ March 31, 2024.

Item 3. Defaults Upon Senior Securities

None.

Item 4. Mine Safety Disclosures

Not applicable.

Item 5. Other Information

None.

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Item 6. Exhibits

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	<u>ible</u>	/					
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	<u>by</u>						
	<u>Physio</u>						
	<u>Assist</u>						
	<u>dated</u>						
	<u>July 10,</u>				Employment Contract by and between the Company and Grégoire Ramade,		
	<u>2023</u>				dated October 5, 2023		
1	<u>Assign</u>	8	1	0	10-K	10.45	03/01/24
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	<u>dated</u>						
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	<u>2023</u>						
	<u>betwee</u>						
	<u>n</u>						
	<u>Inogen</u>						
	<u>Inc. and</u>						
	<u>Sonos</u>				Addendum No. 1 to the Employment Contract dated January 4, 2024,		
	<u>Inc.</u>				between the Company and Grégoire Ramade		

1	<u>Severa</u>	8	1	0		8-K	10.1	01/24/24
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	<u>ny and</u>							
	<u>George</u>							
	<u>Parr.</u>							
	<u>dated</u>							
	<u>July 31,</u>				<u>Employment and Severance Agreement by and between the Company and</u>			
	<u>2023</u>				<u>Michael Bourque, dated effective as March 4, 2024</u>			

1	<u>Offer</u>	8	1	0				
0	<u>Letter</u>	-	0	9				
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	<u>6,</u>							
	<u>2023</u>							

3	<u>Certifica</u>	F	<u>Certification Pursuant to Exchange Act Rules 13a - 14(a) and 15d - 14(a) as</u>	Filed
1	<u>tion</u>	il	<u>Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 of Chief</u>	herewith
.	<u>Pursua</u>	e	<u>Executive Officer</u>	
1	<u>nt to</u>	d		
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	<u>Officer</u>			

3	<u>Certifica</u>	F	<u>Certification Pursuant to Exchange Act Rules 13a - 14(a) and 15d - 14(a), as</u>	Filed
1	<u>tion</u>	il	<u>Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 of Chief</u>	herewith
.	<u>Pursua</u>	e	<u>Financial Officer</u>	
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	<p><u>Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 of Chief Executive Officer</u></p>
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<p>3 <u>Certifica</u> 2 <u>tion</u> 1 <u>Pursua</u> 2 <u>nt to 18</u> (<u>U.S.C.</u> 1 <u>Section</u>) <u>1350.</u> as Adopte d Pursua nt to <u>Section</u> 906 of the <u>Sarban</u> es- <u>Oxley</u> <u>Act of</u> 2002 of <u>Chief</u> <u>Financi</u> al <u>Officer</u></p>	<p><u>Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to</u> <u>Section 906 of the Sarbanes-Oxley Act of 2002 of Chief Financial Officer</u></p>
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1	Inline XBRL Instance Document – the instance document does not appear in the Interactive Data File because its XBRL tags are embedded within the Inline XBRL document.
1	Inline XBRL Taxonomy Extension Schema With Embedded Linkbase Documents

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The cover page of this Quarterly Report on Form 10-Q, formatted in inline XBRL.

(1) The Certifications attached as Exhibits 32.1 and 32.2 that accompany this Quarterly Report on Form 10-Q are not deemed filed with the Securities and Exchange Commission and are not to be incorporated by reference into any filing of Inogen, Inc. under the Securities Act of 1933, as amended, or the Securities Exchange Act of 1934, as amended, whether made before or after the date of this Quarterly Report on Form 10-Q, irrespective of any general incorporation language contained in such filing.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

INOGEN, INC.

By

Dated: November 9, 2023 May 8, 2024

: /s/ **Nabil Shabshab** **Kevin R.M. Smith**

Nabil Shabshab **Kevin R.M. Smith**

Chief Executive Officer

President

Director

(Principal Executive Officer)

By

Dated: November 9, 2023 May 8, 2024

: /s/ **Michael K. Sergesketter** **Bourque**

Michael K. Sergesketter **Bourque**

Executive Vice President

Chief Financial Officer

Treasurer

(Principal Financial and Accounting Officer)

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Exhibit 31.1

Certification by the Chief Executive Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

I, **Nabil Shabshab**, **Kevin R.M. Smith**, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Inogen, Inc.;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

By

Dated: November 9, 2023 May 8, 2024

: /s/ **Nabil Shabshab Kevin R.M. Smith**

Nabil Shabshab Kevin R.M. Smith

Chief Executive Officer, President and Director
(Principal Executive Officer)

**Certification by the Chief Financial Officer Pursuant to
Section 302 of the Sarbanes-Oxley Act of 2002**

I, Michael K. Sergesketter, Bourque, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Inogen, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

By

Dated: November 9, 2023 May 8, 2024

: /s/ Michael K. Sergesketter Bourque

Michael K. Sergesketter Bourque

Chief Financial Officer

Executive Vice President

Treasurer

(Principal Financial Officer)

Exhibit 32.1

**CERTIFICATION OF CHIEF EXECUTIVE OFFICER
PURSUANT TO 18 U.S.C. § 1350, AS ADOPTED PURSUANT TO SECTION 906
OF THE SARBANES-OXLEY ACT OF 2002**

I, Nabil Shabshab, Kevin R.M. Smith, the chief executive officer of Inogen, Inc. (the "Company"), certify for the purposes of 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that, to the best of my knowledge,

(i) the Quarterly Report of the Company on Form 10-Q for the three months ended September 30, 2023 March 31, 2024 (the "Report"), fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and

(ii) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

November 9, 2023 May 8, 2024

By: /s/ Nabil Shabshab Kevin R.M. Smith

Nabil Shabshab Kevin R.M. Smith

Chief Executive Officer, President and Director

**CERTIFICATION OF CHIEF FINANCIAL OFFICER
PURSUANT TO 18 U.S.C. § 1350, AS ADOPTED PURSUANT TO SECTION 906
OF THE SARBANES-OXLEY ACT OF 2002**

I, Michael **Sergesketter, Bourque**, the chief financial officer of Inogen, Inc. (the "Company"), certify for the purposes of 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that, to the best of my knowledge,

(i) the Quarterly Report of the Company on Form 10-Q for the three months ended **September 30, 2023** **March 31, 2024** (the "Report"), fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and

(ii) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

November 9, 2023 **May 8, 2024**

By: **/s/ Michael K. Sergesketter Bourque**

Michael K. Sergesketter Bourque

Chief Financial Officer

Executive Vice President

Treasurer

DISCLAIMER

THE INFORMATION CONTAINED IN THE REFINITIV CORPORATE DISCLOSURES DELTA REPORT™ IS A COMPARISON OF TWO FINANCIALS PERIODIC REPORTS. THERE MAY BE MATERIAL ERRORS, OMISSIONS, OR INACCURACIES IN THE REPORT INCLUDING THE TEXT AND THE COMPARISON DATA AND TABLES. IN NO WAY DOES REFINITIV OR THE APPLICABLE COMPANY ASSUME ANY RESPONSIBILITY FOR ANY INVESTMENT OR OTHER DECISIONS MADE BASED UPON THE INFORMATION PROVIDED IN THIS REPORT. USERS ARE ADVISED TO REVIEW THE APPLICABLE COMPANY'S ACTUAL SEC FILINGS BEFORE MAKING ANY INVESTMENT OR OTHER DECISIONS.

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