

REFINITIV

## DELTA REPORT

10-Q

CI - CIGNA GROUP

10-Q - SEPTEMBER 30, 2023 COMPARED TO 10-Q - JUNE 30, 2023

The following comparison report has been automatically generated

TOTAL DELTAS 953

 CHANGES 289

 DELETIONS 379

 ADDITIONS 285

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549



FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended **June 30, 2023** **September 30, 2023**

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_ to \_\_\_\_

Commission File Number **001-38769**

**The Cigna Group**

(Exact name of registrant as specified in its charter)

**Delaware**

(State or other jurisdiction of incorporation or organization)

**82-4991898**

(I.R.S. Employer Identification No.)

**900 Cottage Grove Road**

**Bloomfield, Connecticut 06002**

(Address of principal executive offices) (Zip Code)

**(860) 226-6000**

(Registrant's telephone number, including area code)

**Not Applicable**

(Former name, former address and former fiscal year, if changed since last report)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Stock, Par Value \$0.01	CI	New York Stock Exchange, Inc.

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.  Yes  No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit such files).  Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer  Accelerated filer   
Non-accelerated filer  Smaller reporting company   
Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.  Yes  No

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).  Yes  No

As of **July 31, 2023** **October 27, 2023**, **295,980,135** **292,619,966** shares of the issuer's common stock were outstanding.

**THE CIGNA GROUP**  
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As used herein, the term "Company" refers to one or more of The Cigna Group and its consolidated subsidiaries.

**Part I. FINANCIAL INFORMATION**

**Item 1. FINANCIAL STATEMENTS**

**The Cigna Group**  
**Consolidated Statements of Income**

	Unaudited				Unaudited				Unaudited				Unaudited			
	Three Months		Six Months		Three Months Ended		Nine Months Ended		September 30,		September 30,					
	Ended June 30,	Ended June 30,	(In millions, except per share amounts)	2023	2022 (t)	2023	2022 (t)	2023	2022 (t)							
<b>Revenues</b>	<b>Revenues</b>				<b>Revenues</b>											
Pharmacy revenues	Pharmacy revenues	\$33,964	\$31,972	\$66,108	\$62,669	Pharmacy revenues	\$34,531		\$32,762	\$100,639	\$95,431					

Premiums	Premiums	11,039	10,426	22,064	20,782	Premiums	10,998	9,586	33,062	30,368
Fees and other revenues	Fees and other revenues	3,305	2,755	6,376	5,294	Fees and other revenues	3,198	2,729	9,574	8,023
Net investment income	Net investment income	278	325	555	739	Net investment income	321	204	876	943
<b>TOTAL REVENUES</b>	<b>TOTAL REVENUES</b>	<b>48,586</b>	<b>45,478</b>	<b>95,103</b>	<b>89,484</b>	<b>REVENUES</b>	<b>49,048</b>	<b>45,281</b>	<b>144,151</b>	<b>134,765</b>
<b>Benefits and expenses</b>	<b>Benefits and expenses</b>					<b>Benefits and expenses</b>				
Pharmacy and other service costs	Pharmacy and other service costs	33,442	31,150	64,901	60,963	Pharmacy and other service costs	33,639	31,777	98,540	92,740
Medical costs and other benefit expenses	Medical costs and other benefit expenses	9,034	8,192	18,080	16,464	Medical costs and other benefit expenses	8,927	7,751	27,007	24,215
Selling, general and administrative expenses	Selling, general and administrative expenses	3,434	3,264	6,972	6,539	Selling, general and administrative expenses	3,788	3,151	10,760	9,690
Amortization of acquired intangible assets	Amortization of acquired intangible assets	455	501	914	959	Amortization of acquired intangible assets	454	460	1,368	1,419
<b>TOTAL BENEFITS AND EXPENSES</b>	<b>TOTAL BENEFITS AND EXPENSES</b>	<b>46,365</b>	<b>43,107</b>	<b>90,867</b>	<b>84,925</b>	<b>AND EXPENSES</b>	<b>46,808</b>	<b>43,139</b>	<b>137,675</b>	<b>128,064</b>
<b>Income from operations</b>	<b>Income from operations</b>	<b>2,221</b>	<b>2,371</b>	<b>4,236</b>	<b>4,559</b>	<b>Income from operations</b>	<b>2,240</b>	<b>2,142</b>	<b>6,476</b>	<b>6,701</b>
Interest expense and other	Interest expense and other	(363)	(301)	(721)	(600)	Interest expense and other	(365)	(304)	(1,086)	(904)
Net realized investment gains (losses)	Net realized investment gains (losses)	26	(89)	(30)	(411)					
(Loss) gain on sale of businesses						(Loss) gain on sale of businesses				
Net realized investment losses						Net realized investment losses				
<b>Income before income taxes</b>	<b>Income before income taxes</b>	<b>1,884</b>	<b>1,981</b>	<b>3,485</b>	<b>3,548</b>	<b>Income before income taxes</b>	<b>1,840</b>	<b>3,491</b>	<b>5,325</b>	<b>7,039</b>
<b>TOTAL INCOME TAXES</b>	<b>TOTAL INCOME TAXES</b>	<b>374</b>	<b>411</b>	<b>669</b>	<b>766</b>	<b>TAXES</b>	<b>391</b>	<b>713</b>	<b>1,060</b>	<b>1,479</b>
<b>Net income</b>	<b>Net income</b>	<b>1,510</b>	<b>1,570</b>	<b>2,816</b>	<b>2,782</b>	<b>Net income</b>	<b>1,449</b>	<b>2,778</b>	<b>4,265</b>	<b>5,560</b>
Less: Net income attributable to noncontrolling interests	Less: Net income attributable to noncontrolling interests	50	13	89	28	Less: Net income attributable to noncontrolling interests	41	21	130	49
<b>SHAREHOLDERS' NET INCOME</b>	<b>SHAREHOLDERS' NET INCOME</b>	<b>\$ 1,460</b>	<b>\$ 1,557</b>	<b>\$ 2,727</b>	<b>\$ 2,754</b>	<b>SHAREHOLDERS' NET INCOME</b>	<b>\$ 1,408</b>	<b>\$ 2,757</b>	<b>\$ 4,135</b>	<b>\$ 5,511</b>
<b>Shareholders' net income per share</b>	<b>Shareholders' net income per share</b>					<b>Shareholders' net income per share</b>				
Basic	Basic	\$ 4.96	\$ 4.94	\$ 9.24	\$ 8.69	Basic	\$ 4.79	\$ 9.07	\$ 14.03	\$ 17.64
Diluted	Diluted	\$ 4.92	\$ 4.89	\$ 9.15	\$ 8.61	Diluted	\$ 4.74	\$ 8.97	\$ 13.89	\$ 17.46

<sup>(1)</sup> Amounts have been restated to reflect the adoption of Targeted Improvements to the Accounting for Long-Duration Contracts in 2023. See Note 2 to the Consolidated Financial Statements for further information. The accompanying Notes to the Consolidated Financial Statements (unaudited) are an integral part of these statements.

The Cigna Group Consolidated Statements of Comprehensive Income		The Cigna Group Consolidated Statements of Comprehensive Income				The Cigna Group Consolidated Statements of Comprehensive Income			
(In millions)	(In millions)	Unaudited		Unaudited		Unaudited		Unaudited	
		Three Months Ended June 30, 2023		Six Months Ended June 30, 2023		Three Months Ended September 30, 2023		Nine Months Ended September 30, 2023	
		2023	2022 (1)	2023	2022 (1)	2023	2022 (1)	2023	2022 (1)
<b>Net income</b>	<b>Net income</b>	\$ 1,510	\$ 1,570	\$ 2,816	\$ 2,782	\$ 1,449	\$ 2,778	\$ 4,265	\$ 5,560
<b>Other comprehensive income (loss), net of income (loss), net of tax</b>	<b>Other comprehensive income (loss), net of income (loss), net of tax</b>								
Net unrealized appreciation (depreciation) on securities and derivatives		20	(670)	214	(1,513)				
Net unrealized (depreciation) appreciation on securities and derivatives						Net unrealized (depreciation) appreciation on securities and derivatives		(192)	(150)
Net long-duration insurance and contractholder liabilities measurement adjustments	Net long-duration insurance and contractholder liabilities measurement adjustments	(117)	6	(448)	465	Net long-duration insurance and contractholder liabilities measurement adjustments		(19)	(476)
Net translation losses on foreign currencies		(19)	(207)	(3)	(270)	Net translation (losses) gains on foreign currencies		175	(32)
Net translation (losses) gains on foreign currencies						Net translation (losses) gains on foreign currencies		(29)	(95)
Postretirement benefits liability adjustment	Postretirement benefits liability adjustment	7	27	17	40	Postretirement benefits liability adjustment		10	25
Other comprehensive loss, net of tax		(109)	(844)	(220)	(1,278)			50	
Other comprehensive (loss) income, net of tax						Other comprehensive (loss) income, net of tax		16	(461)
Total comprehensive income	Total comprehensive income	1,401	726	2,596	1,504	Total comprehensive income		2,794	3,804
<b>Comprehensive income (loss) attributable to noncontrolling interests</b>	<b>Comprehensive income (loss) attributable to noncontrolling interests</b>					<b>Comprehensive income (loss) attributable to noncontrolling interests</b>		4,298	
Net income attributable to redeemable noncontrolling interests	Net income attributable to redeemable noncontrolling interests	45	2	79	5	Net income attributable to redeemable noncontrolling interests		3	116
Net income attributable to other noncontrolling interests	Net income attributable to other noncontrolling interests	5	11	10	23	Net income attributable to other noncontrolling interests		18	14
									41

Other comprehensive loss attributable to redeemable noncontrolling interests	Other comprehensive loss attributable to redeemable noncontrolling interests	—	(1)	—	(3)	Other comprehensive loss attributable to redeemable noncontrolling interests	—	1	—	(2)
Total comprehensive income attributable to noncontrolling interests	Total comprehensive income attributable to noncontrolling interests	50	12	89	25	Total comprehensive income attributable to noncontrolling interests	41	22	130	47
<b>SHAREHOLDERS' COMPREHENSIVE INCOME</b>	<b>SHAREHOLDERS' COMPREHENSIVE INCOME</b>	<b>\$ 1,351</b>	<b>\$ 714</b>	<b>\$ 2,507</b>	<b>\$ 1,479</b>	<b>SHAREHOLDERS' COMPREHENSIVE INCOME</b>	<b>\$ 1,167</b>	<b>\$ 2,772</b>	<b>\$ 3,674</b>	<b>\$ 4,251</b>

(n) Amounts have been restated to reflect the adoption of Targeted Improvements to the Accounting for Long-Duration Contracts in 2023. See Note 2 to the Consolidated Financial Statements for further information.

The accompanying Notes to the Consolidated Financial Statements (unaudited) are an integral part of these statements.

**The Cigna Group**  
**Consolidated Balance Sheets**

(In millions)	(In millions)	Unaudited		Unaudited			
		As of		As of			
		As of June 30,	31,	September 30,	December 31,		
<b>Assets</b>	<b>Assets</b>	<b>Assets</b>					
Cash and cash equivalents	Cash and cash equivalents	\$ 9,585	\$ 5,924	\$ 8,497	\$ 5,924		
Investments	Investments	872	905	1,046	905		
Accounts receivable, net	Accounts receivable, net	18,333	17,218	19,083	17,218		
Inventories	Inventories	4,514	4,777	4,416	4,777		
Other current assets	Other current assets	1,407	1,298	1,476	1,298		
Total current assets	Total current assets	34,711	30,122	34,518	30,122		
Long-term investments	Long-term investments	18,967	16,288	18,974	16,288		
Reinsurance recoverables	Reinsurance recoverables	5,143	5,416	4,920	5,416		
Property and equipment	Property and equipment	3,884	3,774	3,924	3,774		
Goodwill	Goodwill	45,811	45,811	45,810	45,811		
Other intangible assets	Other intangible assets	31,713	32,492	31,324	32,492		
Other assets	Other assets	2,501	2,704	3,147	2,704		
Separate account assets	Separate account assets	7,324	7,278	7,028	7,278		
<b>TOTAL ASSETS</b>	<b>TOTAL ASSETS</b>	<b>\$ 150,054</b>	<b>\$ 143,885</b>	<b>\$ 149,645</b>	<b>\$ 143,885</b>		
<b>Liabilities</b>	<b>Liabilities</b>	<b>Liabilities</b>					
Current insurance and contractholder liabilities	Current insurance and contractholder liabilities	\$ 7,539	\$ 5,409	\$ 7,352	\$ 5,409		

Pharmacy and other service costs payable	Pharmacy and other service costs payable	18,617	17,070	Pharmacy and other service costs payable	19,320	17,070
Accounts payable	Accounts payable	8,072	7,775	Accounts payable	7,673	7,775
Accrued expenses and other liabilities	Accrued expenses and other liabilities	8,499	7,978	Accrued expenses and other liabilities	9,668	7,978
Short-term debt	Short-term debt	4,618	2,993	Short-term debt	3,046	2,993
<b>Total current liabilities</b>	<b>Total current liabilities</b>	<b>47,345</b>	<b>41,225</b>	<b>Total current liabilities</b>	<b>47,059</b>	<b>41,225</b>
Non-current insurance and contractholder liabilities	Non-current insurance and contractholder liabilities	11,575	11,976	Non-current insurance and contractholder liabilities	11,286	11,976
Deferred tax liabilities, net	Deferred tax liabilities, net	7,594	7,786	Deferred tax liabilities, net	7,480	7,786
Other non-current liabilities	Other non-current liabilities	2,575	2,766	Other non-current liabilities	2,932	2,766
Long-term debt	Long-term debt	28,115	28,100	Long-term debt	28,094	28,100
Separate account liabilities	Separate account liabilities	7,324	7,278	Separate account liabilities	7,028	7,278
<b>TOTAL LIABILITIES</b>	<b>TOTAL LIABILITIES</b>	<b>104,528</b>	<b>99,131</b>	<b>TOTAL LIABILITIES</b>	<b>103,879</b>	<b>99,131</b>
<b>Contingencies — Note 16</b>	<b>Contingencies — Note 16</b>			<b>Contingencies — Note 16</b>		
Redeemable noncontrolling interests	Redeemable noncontrolling interests	62	66	Redeemable noncontrolling interests	64	66
<b>Shareholders' equity</b>	<b>Shareholders' equity</b>			<b>Shareholders' equity</b>		
Common stock	Common stock			Common stock		
(2)	(2)	4	4	(2)	4	4
Additional paid-in capital	Additional paid-in capital	30,436	30,233	Additional paid-in capital	30,563	30,233
Accumulated other comprehensive loss	Accumulated other comprehensive loss	(1,878)	(1,658)	Accumulated other comprehensive loss	(2,119)	(1,658)
Retained earnings	Retained earnings	39,936	37,940	Retained earnings	40,982	37,940
Less: Treasury stock, at cost	Less: Treasury stock, at cost	(23,053)	(21,844)	Less: Treasury stock, at cost	(23,739)	(21,844)
<b>TOTAL SHAREHOLDERS' EQUITY</b>	<b>TOTAL SHAREHOLDERS' EQUITY</b>	<b>45,445</b>	<b>44,675</b>	<b>TOTAL SHAREHOLDERS' EQUITY</b>	<b>45,691</b>	<b>44,675</b>
Other noncontrolling interests	Other noncontrolling interests	19	13	Other noncontrolling interests	11	13
<b>Total equity</b>	<b>Total equity</b>	<b>45,464</b>	<b>44,688</b>	<b>Total equity</b>	<b>45,702</b>	<b>44,688</b>
<b>Total liabilities and equity</b>	<b>Total liabilities and equity</b>	<b>\$150,054</b>	<b>\$ 143,885</b>	<b>Total liabilities and equity</b>	<b>\$ 149,645</b>	<b>\$ 143,885</b>

(a) Amounts have been restated to reflect the adoption of Targeted Improvements to the Accounting for Long-Duration Contracts in 2023. See Note 2 to the Consolidated Financial Statements for further information.

(b) Par value per share, \$0.01; shares issued, 399 million as of **June 30, 2023** September 30, 2023 and 398 million as of December 31, 2022; authorized shares, 600 million.

The accompanying Notes to the Consolidated Financial Statements (unaudited) are an integral part of these statements.

Three Months Ended June 30, 2023

Three  
Months  
Ended  
September  
30, 2023

Three Months Ended September 30, 2023

	Accumulated									Other									Accumulated														
	Additional			Other			Non-			Redeemable			Additional			Other			Common			Paid-in			Comprehensive			Retained			Treasury		
	(In millions)	(In millions)	Stock	Paid-in	Capital	(Loss)	Earnings	Retained	Treasury	Shareholders'	controlling	Total	Noncontrolling	(In millions)	Stock	Paid-in	Capital	(Loss)	Earnings	Retained	Treasury												
Balance at March 31, 2023	\$	4	\$ 30,332	\$	(1,769)	\$ 38,841	\$ (22,906)	\$ 44,502	\$ 16	\$ 44,518	\$ 78																						
Balance at June 30, 2023																																	
Effects of issuing stock for employee benefits plans	Effects of issuing stock for employee benefits plans		106				(1)		105		105																						
Other comprehensive loss	Other comprehensive loss					(109)			(109)		(109)		—																				
Net income	Net income					1,460			1,460		5	1,465		45	Net income																		
Common dividends declared (per share: \$1.23)	Common dividends declared (per share: \$1.23)					(365)			(365)			(365)																					
Repurchase of common stock	Repurchase of common stock	—					(146)		(146)			(146)																					
Other transactions impacting noncontrolling interests	Other transactions impacting noncontrolling interests																																
Balance at June 30, 2023	\$	4	\$ 30,436	\$	(1,878)	\$ 39,936	\$ (23,053)	\$ 45,445	\$ 19	\$ 45,464	\$ 62																						
Balance at September 30, 2023																																	

Three Months Ended June 30, 2022 <sup>(1)</sup>

Three  
Months  
Ended  
September  
30, 2022 <sup>(1)</sup>

Three Months Ended September 30, 2022 <sup>(1)</sup>

	Accumulated									Other									Accumulated														
	Additional			Other			Non-			Redeemable			Additional			Other			Common			Paid-in			Comprehensive			Retained			Treasury		
	(In millions)	(In millions)	Stock	Paid-in	Capital	(Loss)	Earnings	Retained	Treasury	Shareholders'	controlling	Total	Noncontrolling	(In millions)	Stock	Paid-in	Capital	(Loss)	Earnings	Retained	Treasury												
Balance at March 31, 2022, as retrospectively restated <sup>(1)</sup>	4	29,736		(1,500)	33,464	(15,581)		46,123		22	46,145		55																				
Balance at June 30, 2022, as retrospectively restated <sup>(1)</sup>																																	
Balance at September 30, 2022, as retrospectively restated <sup>(1)</sup>																																	

Effect of issuing stock for employee benefit plans	Effect of issuing stock for employee benefit plans	194	(1)	193	193		Effect of issuing stock for employee benefit plans	165	(1)
Other comprehensive loss		(843)		(843)	(843)	(1)			
Other comprehensive income							Other comprehensive income		15
Net income	Net income		1,557	1,557	11	1,568	2	Net income	2,757
Common dividends declared (per share: \$1.12)	Common dividends declared (per share: \$1.12)		(353)	(353)		(353)		Common dividends declared (per share: \$1.12)	(342)
Repurchase of common stock	Repurchase of common stock	—		(1,006)	(1,006)	(1,006)		Repurchase of common stock	(700)
Other transactions impacting noncontrolling interests	Other transactions impacting noncontrolling interests	—		—	(3)	(3)	(11)	Other transactions impacting noncontrolling interests	—
<b>Balance at June 30, 2022</b>		\$ 4 \$ 29,930	\$ (2,343)	\$ 34,668	\$ (16,588)	\$ 45,671	\$ 30	\$ 45,701	\$ 45
<b>Balance at September 30, 2022</b>							<b>Balance at September 30, 2022</b>		
								\$ 4 \$ 29,395	\$ (2,328) \$ 37,083 \$ (19,39)

(i) Amounts have been restated to reflect the adoption of Targeted Improvements to the Accounting for Long-Duration Contracts in 2023. See Note 2 to the Consolidated Financial Statements for further information.

The accompanying Notes to the Consolidated Financial Statements (unaudited) are an integral part of these statements.

#### Six Months Ended June 30, 2023

Nine Months  
Ended  
September  
30, 2023

#### Nine Months Ended September 30, 2023

(In millions)	Accumulated										Accumulated										
	Additional			Other			Other			Non- Controlling			Redeemable			Additional			Other		
	Common (In millions)	Paid-in Stock	Capital	Comprehensive (Loss)	Earnings	Stock	Treasury Equity	Shareholders' Controlling	Total Equity	Noncontrolling Interests	Total Equity	Noncontrolling Interests	Common (In millions)	Paid-in Stock	Capital	Comprehensive (Loss)	Earnings	Stock	Common (In millions)	Paid-in Stock	Capital
Balance at December 31, 2022, as retrospectively restated (i)	Balance at December 31, 2022, as restated (i)	\$ 4	\$ 30,233	\$ (1,658)	\$ 37,940	\$ (21,844)	\$ 44,675	\$ 13	\$ 44,688	\$ 66	\$ 30,233	\$ (1,658)	\$ 37,940	\$ (21,844)	\$ 4	\$ 30,233	\$ (1,658)	\$ 37,940	\$ (21,844)		
Effect of issuing stock for employee benefit plans	Effect of issuing stock for employee benefit plans	205		(105)	100		100						332		(11)						
Other comprehensive loss	Other comprehensive loss		(220)		(220)		(220)		—		—		(461)								
Net income	Net income		2,727		2,727		10	2,737	79	Net income			4,135								
Common dividends declared (per share: \$2.46)			(731)		(731)		(731)														

Common dividends declared (per share: \$3.69)		Common dividends declared (per share: \$3.69)	(1,093)
Repurchase of common stock	Repurchase of common stock	Repurchase of common stock	(1,78)
Other transactions impacting noncontrolling interests	Other transactions impacting noncontrolling interests	Other transactions impacting noncontrolling interests	(2)
<b>Balance at June 30, 2023</b>	<b>\$ 4 \$ 30,436</b>	<b>\$ (1,878) \$ 39,936</b>	<b>\$ (23,053) \$ 45,445</b>
<b>Balance at September 30, 2023</b>	<b>\$ 4 \$ 30,563</b>	<b>\$ (2,119) \$ 40,982</b>	<b>\$ (23,73)</b>
<b>Six Months Ended June 30, 2022 <sup>(1)</sup></b>			
<b>Nine Months Ended September 30, 2022 <sup>(1)</sup></b>			
		<b>Nine Months Ended September 30, 2022 <sup>(1)</sup></b>	
		Accumulated Additional Other Non- Redeemable	Accumulated Additional Other
		Common Paid-in Comprehensive Retained Treasury Shareholders' controlling Total Noncontrolling	Common Paid-in Comprehensive Retained Treasury
<i>(In millions)</i>	<i>(In millions)</i>	<i>Stock Capital (Loss) Earnings Stock Equity Interests Equity Interests</i>	<i>Stock Capital (Loss) Earnings Stock</i>
Balance at December 31, 2021, as restated <sup>(1)</sup>	restated <sup>(1)</sup>	4 29,574 (1,068) 32,623 (14,175) 46,958 18 46,976	restated <sup>(1)</sup> 4 29,574 (1,068) 32,623 (14,175)
Effect of issuing stock for employee benefit plans	Effect of issuing stock for employee benefit plans	356 (73) 283 283	521 (7)
Other comprehensive loss	Other comprehensive loss	(1,275) (1,275) (1,275) (3) loss	(1,260)
Net income	Net income	2,754 2,754 23 2,777	5 Net income 5,511
Common dividends declared (per share: \$2.24)		(709) (709) (709)	
Common dividends declared (per share: \$3.36)			Common dividends declared (per share: \$3.36) (1,051)
Repurchase of common stock	Repurchase of common stock	(2,340) (2,340) (2,340)	Repurchase of common stock (700) (5,14)
Other transactions impacting noncontrolling interests	Other transactions impacting noncontrolling interests	— (11) (11) (11)	Other transactions impacting noncontrolling interests —
<b>Balance at June 30, 2022</b>	<b>\$ 4 \$ 29,930</b>	<b>\$ (2,343) \$ 34,668</b>	<b>\$ (16,588) \$ 45,671</b>
<b>Balance at September 30, 2022</b>	<b>\$ 4 \$ 29,395</b>	<b>\$ (2,328) \$ 37,083</b>	<b>\$ (19,39)</b>

<sup>(1)</sup> Amounts have been restated to reflect the adoption of Targeted Improvements to the Accounting for Long-Duration Contracts in 2023. See Note 2 to the Consolidated Financial Statements for further information.

The accompanying Notes to the Consolidated Financial Statements (unaudited) are an integral part of these statements.

## The Cigna Group Consolidated Statements of Cash Flows

		Unaudited		Unaudited			
		Six Months Ended June 30,		Nine Months Ended September 30,			
(In millions)	(In millions)	2023	2022 (1)	(In millions)	2023	2022 (1)	
<b>Cash Flows from</b>	<b>Cash Flows from</b>			<b>Cash Flows from</b>			
<b>Operating Activities</b>	<b>Operating Activities</b>			<b>Operating Activities</b>			
Net income	Net income	\$ 2,816	\$ 2,782	Net income	\$ 4,265	\$ 5,560	
Adjustments to	Adjustments to			Adjustments to			
reconcile net	reconcile net			reconcile net			
income to net cash	income to net cash			income to net cash			
provided by	provided by			provided by			
<b>operating activities:</b>	<b>operating activities:</b>			<b>operating activities:</b>			
Depreciation and	Depreciation and	1,504	1,476	Depreciation and	2,270	2,202	
amortization	amortization			amortization			
Realized investment	Realized investment	30	411	Realized investment	44	493	
losses, net	losses, net			losses, net			
Deferred income tax	Deferred income tax	(207)	(164)	Deferred income tax	(303)	(298)	
benefit	benefit			benefit			
Loss (gain) on sale of				Loss (gain) on sale of			
businesses				businesses			
Net changes in	Net changes in			Net changes in			
assets and	assets and			assets and			
liabilities, net of	liabilities, net of			liabilities, net of			
non-operating	non-operating			non-operating			
effects:	effects:			effects:			
Accounts receivable,	Accounts receivable,			Accounts receivable,			
net	net	(1,144)	(2,769)	net	(1,916)	(2,339)	
Inventories	Inventories	263	(59)	Inventories	360	(296)	
Reinsurance	Reinsurance			Reinsurance			
recoverable and	recoverable and			recoverable and			
Other assets	Other assets	109		Other assets	281		
Insurance liabilities	Insurance liabilities	1,727	(8)	Insurance liabilities	1,482	408	
Pharmacy and	Pharmacy and	1,547	1,124	Pharmacy and	2,250	1,368	
other service costs	other service costs			other service costs			
payable	payable			payable			
Accounts payable	Accounts payable	638	(34)	Accounts payable	1,337	380	
and Accrued	and Accrued			and Accrued			
expenses and other	expenses and other			expenses and other			
liabilities	liabilities			liabilities			
Other, net	Other, net	237	(15)	Other, net	255	80	
<b>NET CASH PROVIDED</b>	<b>NET CASH PROVIDED</b>			<b>NET CASH PROVIDED</b>			
<b>BY OPERATING</b>	<b>BY OPERATING</b>	7,520	3,274	<b>BY OPERATING</b>	10,346	6,557	
<b>ACTIVITIES</b>	<b>ACTIVITIES</b>			<b>ACTIVITIES</b>			
<b>Cash Flows from</b>	<b>Cash Flows from</b>			<b>Cash Flows from</b>			
<b>Investing Activities</b>	<b>Investing Activities</b>			<b>Investing Activities</b>			
Proceeds from	Proceeds from			Proceeds from			
investments sold:	investments sold:			investments sold:			
Debt securities and	Debt securities and	646	1,239	Debt securities and	757	1,406	
equity securities	equity securities			equity securities			
Investment	Investment			Investment			
maturities and	maturities and			maturities and			
repayments:	repayments:			repayments:			
Debt securities and	Debt securities and	502	863	Debt securities and	715	1,124	
equity securities	equity securities			equity securities			
Commercial	Commercial	82	69	Commercial	86	73	
mortgage loans	mortgage loans			mortgage loans			

Other sales, maturities and repayments (primarily short-term and other long-term investments)	Other sales, maturities and repayments (primarily short-term and other long-term investments)	313	745	Other sales, maturities and repayments (primarily short-term and other long-term investments)	453	906
<b>Investments purchased or originated:</b>	<b>Investments purchased or originated:</b>			<b>Investments purchased or originated:</b>		
Debt securities and equity securities	Debt securities and equity securities	(3,339)	(2,024)	Debt securities and equity securities	(4,005)	(2,457)
Commercial mortgage loans	Commercial mortgage loans	(59)	(84)	Commercial mortgage loans	(94)	(84)
Other (primarily short-term and other long-term investments)	Other (primarily short-term and other long-term investments)	(685)	(849)	Other (primarily short-term and other long-term investments)	(891)	(1,109)
Property and equipment purchases, net	Property and equipment purchases, net	(805)	(612)	Property and equipment purchases, net	(1,208)	(950)
Acquisitions, net of cash acquired				Acquisitions, net of cash acquired		—
Divestitures, net of cash sold	Divestitures, net of cash sold	27	(57)	Divestitures, net of cash sold	13	4,838
Other, net	Other, net	(79)	(22)	Other, net	(117)	(33)
<b>NET CASH USED IN INVESTING ACTIVITIES</b>		<b>(3,397)</b>	<b>(732)</b>			
<b>NET CASH (USED IN) PROVIDED BY INVESTING ACTIVITIES</b>				<b>NET CASH (USED IN) PROVIDED BY INVESTING ACTIVITIES</b>		<b>3,714</b>
<b>Cash Flows from Financing Activities</b>	<b>Cash Flows from Financing Activities</b>			<b>Cash Flows from Financing Activities</b>		
Deposits and interest credited to contractholder	Deposits and interest credited to contractholder	96	84	Deposits and interest credited to contractholder	127	121
deposit funds	deposit funds			deposit funds		
Withdrawals and benefit payments from contractholder	Withdrawals and benefit payments from contractholder	(100)	(94)	Withdrawals and benefit payments from contractholder	(139)	(161)
Net change in short-term debt	Net change in short-term debt	183	(244)	Net change in short-term debt	1,484	(2,051)
Repayment of long-term debt	Repayment of long-term debt	(80)	—	Repayment of long-term debt	(2,967)	—
Net proceeds on issuance of long-term debt	Net proceeds on issuance of long-term debt	1,491	—	Net proceeds on issuance of long-term debt	1,491	—
Repurchase of common stock	Repurchase of common stock	(1,116)	(2,374)	Repurchase of common stock	(1,740)	(5,874)
Issuance of common stock	Issuance of common stock	59	217	Issuance of common stock	113	317
Common stock dividend paid	Common stock dividend paid	(730)	(709)	Common stock dividend paid	(1,092)	(1,050)
Other, net	Other, net	(275)	33	Other, net	(321)	94
<b>NET CASH USED IN FINANCING ACTIVITIES</b>	<b>NET CASH USED IN FINANCING ACTIVITIES</b>		<b>(3,087)</b>	<b>NET CASH USED IN FINANCING ACTIVITIES</b>		<b>(8,604)</b>
			<b>(472)</b>		<b>(3,044)</b>	

Effect of foreign currency rate changes on cash, cash equivalents and restricted cash	Effect of foreign currency rate changes on cash, cash equivalents and restricted cash	9	(80)	Effect of foreign currency rate changes on cash, cash equivalents and restricted cash	2	(98)
Net increase (decrease) in cash, cash equivalents and restricted cash			(625)			
Net increase in cash, cash equivalents and restricted cash		3,660		Net increase in cash, cash equivalents and restricted cash		1,569
Cash, cash equivalents and restricted cash	Cash, cash equivalents and restricted cash	5,976	5,548	Cash, cash equivalents and restricted cash	5,976	5,548
January 1, (2)	January 1, (2)			January 1, (2)		
Cash, cash equivalents and restricted cash, June 30,		9,636	4,923			
Cash and cash equivalents reclassified to Assets of businesses held for sale		—	(455)			
Cash, cash equivalents and restricted cash	\$	9,636	\$	4,468		
June 30, per Consolidated Balance Sheets (3)						
Cash, cash equivalents and restricted cash, September 30, (3)					8,546	7,117
<b>Supplemental Disclosure of Cash Information:</b>	<b>Supplemental Disclosure of Cash Information:</b>			<b>Supplemental Disclosure of Cash Information:</b>		
Income taxes paid, net of refunds	Income taxes paid, net of refunds	\$ 926	\$ 911	Income taxes paid, net of refunds	\$ 1,380	\$ 1,346
Interest paid	Interest paid	\$ 632	\$ 615	Interest paid	\$ 1,019	\$ 923

(1) Amounts have been restated to reflect the adoption of Targeted Improvements to the Accounting for Long-Duration Contracts in 2023. See Note 2 to the Consolidated Financial Statements for further information.

(2) Includes \$425 million reported in Assets of businesses held for sale as of January 1, 2022.

(3) Restricted cash and cash equivalents were reported in other long-term investments.

The accompanying Notes to the Consolidated Financial Statements (unaudited) are an integral part of these statements.

## THE CIGNA GROUP

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED)

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#### Note 1 – Description of Business

The Cigna Group, together with its subsidiaries (either individually or collectively referred to as the "Company," "we," "us" or "our"), is a global health company with a mission of helping those we serve improve their health and vitality. Our subsidiaries offer a differentiated set of pharmacy, medical, behavioral, dental and related products and services.

The majority of these products are offered through employers and other groups such as governmental and non-governmental organizations, unions and associations. Cigna Healthcare also offers commercial health and dental insurance and Medicare products to individuals in the United States and selected international markets. In addition to these ongoing operations, The Cigna Group also has certain run-off operations.

A full description of our segments follows:

**Evernorth Health Services** includes a broad range of coordinated and point solution health services and capabilities, as well as those from partners across the health care system, in Pharmacy Benefits, Home Delivery Pharmacy, Specialty Pharmacy, Distribution and Care Delivery and Management Solutions, which are provided to health plans, employers, government organizations and health care providers.

**Cigna Healthcare** includes the U.S. Commercial, U.S. Government and International Health operating segments which provide comprehensive medical and coordinated solutions to clients and customers. U.S. Commercial products and services include medical, pharmacy, behavioral health, dental and other products and services for insured and self-insured clients. U.S. Government solutions include Medicare Advantage, Medicare Supplement and Medicare Part D plans for seniors and individual health insurance plans. International Health solutions include health care coverage in our international markets, as well as health care benefits for globally mobile individuals and employees of multinational organizations.

**Other Operations** comprises the remainder of our business operations, which includes ongoing businesses and exited businesses. Our ongoing businesses include continuing business (corporate-owned life insurance ("COLI")) and our run-off businesses. Our run-off businesses include (i) variable annuity reinsurance business (also referred to as guaranteed minimum death benefit ("GMDB")) and guaranteed minimum income benefit ("GMIB") business that was effectively exited through reinsurance with Berkshire Hathaway Life Insurance Company of Nebraska ("Berkshire") in 2013, (ii) settlement annuity business, and (iii) individual life insurance and annuity and retirement benefits businesses comprised of deferred gains from the sales of these businesses. Our exited businesses include our interest in a joint venture in Türkiye, which was sold in December 2022 and the international life, accident and supplemental benefits businesses sold in July 2022 (the "Chubb transaction").

**Corporate** reflects amounts not allocated to operating segments, including net interest expense (defined as interest on corporate debt financing less net investment income on investments not supporting segment and other operations), certain litigation matters, expense associated with our frozen pension plans, charitable contributions, operating severance, certain overhead and enterprise-wide project costs and intersegment eliminations for products and services sold between segments.

## **Note 2 – Summary of Significant Accounting Policies**

### **Basis of Presentation**

The Consolidated Financial Statements include the accounts of The Cigna Group and its consolidated subsidiaries. Intercompany transactions and accounts have been eliminated in consolidation. These Consolidated Financial Statements were prepared in conformity with accounting principles generally accepted in the United States of America ("GAAP"). Certain amounts in prior years related to the adoption of Targeted Improvements for the Accounting of Long-Duration Contracts, have been reclassified to conform to the current year presentation. See "Recent Accounting Pronouncements" below.

Amounts recorded in the Consolidated Financial Statements necessarily reflect management's estimates and assumptions about medical costs, investment and receivable valuations, interest rates and other factors. Significant estimates are discussed throughout these Notes; however, actual results could differ from those estimates. The impact of a change in estimate is generally included in earnings in the period of adjustment.

These interim Consolidated Financial Statements are unaudited but include all adjustments (including normal recurring adjustments) necessary, in the opinion of management, for a fair statement of financial position and results of operations for the periods reported. The interim Consolidated Financial Statements and Notes should be read in conjunction with the Consolidated Financial Statements and Notes included in the 2022 Annual Report on Form 10-K ("2022 Form 10-K"). The preparation of interim Consolidated Financial Statements necessarily relies heavily on estimates. This and other factors, including the seasonal nature of portions of the health care and related benefits business, as well as competitive and other market conditions, call for caution in estimating full-year results based on interim results of operations.

### **Recent Accounting Pronouncements**

The Company's 2022 Form 10-K includes discussion of significant recent accounting pronouncements that either have impacted or may impact our financial statements in the future. The following information provides updates on recently adopted accounting pronouncements that have occurred since the Company filed its 2022 Form 10-K. There are no significant accounting pronouncements not yet adopted as of **June 30, 2023** **September 30, 2023**.

#### *Targeted Improvements to the Accounting for Long-Duration Contracts ("LDI"), Accounting Standards Update ("ASU") 2018-12 and related amendments*

The Cigna Group adopted LDI January 1, 2023, which includes the following key provisions:

- Changes to the measurement of the future policy benefits liability for traditional and limited-pay insurance contracts:
  - Assumptions used to measure cash flows (such as mortality, morbidity and lapse assumptions) are updated at least annually with the effect of changes in those assumptions remeasured retrospectively and reflected in current period net income.
  - Discount rate assumptions are updated quarterly based on market-level yields for low credit risk fixed income instruments ("upper-medium grade fixed income instrument"), with any changes reflected in other comprehensive income. The upper-medium grade fixed income instrument yield is interpreted to mean A-rated.
- Deferred policy acquisition costs ("DAC") related to long-duration insurance contracts are amortized on a constant-level basis over the expected term of the related contracts. Other related deferred or capitalized balances (such as unearned revenue liability and value of business acquired) may use this simplified amortization method.
- Market risk benefits ("MRB"), defined as protecting the contractholder from other-than-nominal capital market risk and exposing the insurer to that risk, are measured at fair value, with changes in fair value recognized in net income each period, except for the effect of the Company's change in nonperformance risk (own credit risk), which is recognized in other comprehensive income.
- Additional disclosures, including disaggregated roll forwards for the liability for future policy benefits, market risk benefits, separate account liabilities and DAC, as well as information about significant inputs, judgments, assumptions and methods used in measurement.
- The transition methods applied at adoption were:
  - The liability for future policy benefits was remeasured using a modified retrospective approach applied to all outstanding contracts as of the beginning of the earliest period presented and was recognized in the opening balance of retained earnings. The impact of remeasuring the future policy benefits liability for the discount rate was recorded through accumulated other comprehensive income.
  - DAC followed the transition method used for future policyholder benefits.
  - Market risk benefits were remeasured at fair value at the beginning of the earliest period presented. The difference between this fair value and carrying value was recognized in the opening balance of retained earnings, excluding the effect of the Company's change in nonperformance risk (own credit risk), which is recognized in accumulated other comprehensive income.

Effects of adoption:

- The new guidance applies to our long-duration insurance products predominantly within the Cigna Healthcare segment and Other Operations.
- The cumulative effects of adopting the new standard were immaterial. The impacts were a decrease to January 1, 2021 Shareholders' equity of \$139 million and an increase to Shareholders' net income for the year ended December 31, 2022 and December 31, 2021 of \$36 million and \$5 million, respectively. The corresponding impact to diluted

earnings per share was an increase of \$0.11 and \$0.02 for the year ended December 31, 2022 and December 31, 2021, respectively.

- The prior periods within our Consolidated Statements of Income, Consolidated Statements of Comprehensive Income, Consolidated Balance Sheets, Consolidated Statements of Changes in Total Equity and Consolidated Statements of Cash Flows were restated to conform to the current presentation.
- Prior period balances in the Company's footnote disclosures have been updated to reflect adjustments resulting from the adoption of this standard. Refer to Note 9 to the Consolidated Financial Statements for the Company's updated accounting policies.
- It is possible that our income recognition pattern could change on a prospective basis for several reasons:
  - Applying periodic assumption updates, versus the locked-in model, may change our timing of profit or loss recognition.
  - DAC amortization is on a constant level basis over the expected term of the related contracts and no longer tied to the emergence of profit on such contracts.

Additionally, in December 2022, the Financial Accounting Standards Board ("FASB") published ASU 2022-05, which simplified the retrospective adoption of LDTI by permitting companies to make an accounting policy election to exclude contracts that are sold and removed from the balance sheet prior to the effective date of the standard from the retrospective adoption of LDTI. The Cigna Group made this policy election for the contracts sold in the Chubb transaction and our divested interest in a joint venture in Türkiye.

### Note 3 – Accounts Receivable, Net

The following amounts were included within Accounts receivable, net:

(In millions)	(In millions)	June 30, 2023	December 31, 2022	(In millions)	September 30, 2023	December 31, 2022
Noninsurance customer receivables				Noninsurance customer receivables	\$ 8,384	\$ 6,899
Pharmaceutical manufacturers receivables	Pharmaceutical manufacturers receivables	\$ 7,922	\$ 7,108	Pharmaceutical manufacturers receivables	8,188	7,108
Noninsurance customer receivables		7,799	6,899			
Insurance customer receivables	Insurance customer receivables	2,360	2,963	Insurance customer receivables	2,256	2,963
Other receivables	Other receivables	252	248	Other receivables	255	248
Total	Total	\$ 18,333	\$ 17,218	Total	\$ 19,083	\$ 17,218

These receivables accounts receivable are reported net of our allowances of \$2.8 billion \$3.3 billion as of June 30, 2023 September 30, 2023 and \$1.9 billion as of December 31, 2022. These allowances include contractual allowances for certain rebates receivable with pharmaceutical manufacturers and certain receivables accounts receivable from third-party payors, discounts and claims adjustments issued to customers in the form of client credits, an allowance for current expected credit losses and other non-credit adjustments.

The Company's allowance for current expected credit losses was \$99 million \$96 million as of June 30, 2023 September 30, 2023 and \$86 million as of December 31, 2022.

### Accounts Receivable Factoring Facility

In July 2023, the Company entered into an uncommitted factoring facility (the "Facility") under which certain accounts receivable may be sold on a non-recourse basis to a financial institution. The Facility's total capacity is \$1.0 billion with an initial term of two years, followed by automatic one year renewal terms unless terminated by either party. The transactions under the Facility are accounted for as a sale and recorded as a reduction to accounts receivable in the Consolidated Balance Sheets because control of, and risk related to, the accounts receivable are transferred to the financial institution. Although the sale is made without recourse, we provide collection services related to the transferred assets. Amounts associated with this Facility are reflected within Net cash provided by operating activities in the Company's Consolidated Statements of Cash Flows. Factoring fees paid under this Facility are reflected in Interest expense and other in the Consolidated Statements of Income.

During the three months ended September 30, 2023 we sold \$1.0 billion and factoring fees paid were not material. As of September 30, 2023, there were \$253 million of sold accounts receivable that have not been collected from manufacturers and have been removed from the Company's Consolidated Balance Sheets. There were \$512 million of amounts received from manufacturers but not yet remitted to the financial institution. Such amounts are recorded within Accrued expenses and other liabilities on the Consolidated Balance Sheets.

### Note 4 – Supplier Finance Program

The Company facilitates a voluntary supplier finance program (the "program" "Program") that provides suppliers the opportunity to sell their receivables accounts receivable due from us (i.e., our payment obligations to the suppliers) to a financial institution, on a non-recourse basis, in order to be paid earlier than our payment terms require. The Cigna Group is not a party to the program Program and agrees to commercial terms with its suppliers independently of their participation in the program Program. Amounts due to suppliers that participate in the program Program are generally paid within one month following the invoice date. A supplier's participation in the program Program has no impact on the Company's payment terms and the Company has no economic interest in a supplier's decision to participate in the program Program. The suppliers, at their sole discretion, determine which invoices, if any, to sell to the financial institution. No guarantees or pledged assets are provided by the Company or any of our subsidiaries under the program.

### Program

As of June 30, 2023 September 30, 2023 and December 31, 2022, \$1.6 billion and \$1.3 billion, respectively, of the Company's outstanding payment obligations were confirmed as valid within the program Program by the financial institution and are reflected in Accounts payable in the

Consolidated Balance Sheets. The amounts confirmed as valid for both periods are predominately associated with one supplier. We As of September 30, 2023, we have been informed by the financial institution that \$263 \$378 million as of June 30, 2023 of the Company's outstanding payment obligations were voluntarily elected by suppliers to be sold to the financial institution under the program. Program.

#### Note 5 – Mergers, Acquisitions and Divestitures

##### A. Investment in CarepathRx Health Systems Solutions

In July 2023, Evernorth Health, Inc. became acquired a minority owner interest in CarepathRx Health Systems Solutions ("CHSS"), through a \$437 million equity method investment in CHSS JV LLC (a holding company for the CHSS business and a CarepathRx company). CarepathRx provides provider of integrated hospital pharmacy solutions to support patients across their complete health care journey. By pairing Evernorth Health Services' diverse specialty This equity method investment is reported in Other assets and care expertise with the Company's share of CHSS' robust pharmacy net income or loss is reported in Fees and infusion management capabilities, technology solutions other revenues. The purchase price has been allocated to the acquired tangible and health system intangible assets, including customer relationships, we can further improve, expand trade names, internal-use software and accelerate pharmacy care delivery goodwill. Amortization of the acquired intangibles is included in Fees and other revenues. The Company's share of CHSS' net loss and amortization of acquired intangibles was immaterial for the growing number three months ended September 30, 2023.

The Company guaranteed \$125 million of patients with chronic CHSS' credit facilities through July 2026. The fair value of the guarantee is reflected in other liabilities and complex care needs, is not material. The acquisition also includes separate put and call options to increase our ownership which become exercisable annually beginning as early as April 2025. The net fair value of the options, determined using a Monte Carlo simulation, are not material and are included in Accrued expenses and other liabilities and Other assets, respectively.

##### B. Divestiture of International Businesses

In July 2022, the Company completed the sale of its life, accident and supplemental benefits businesses in six countries (Hong Kong, Indonesia, New Zealand, South Korea, Taiwan and Thailand) (the "Chubb transaction") for approximately \$5.4 billion in cash. The Company cash and recognized a gain of \$1.7 billion pre-tax (\$1.4 billion after-tax), which includes included recognition of previously unrealized capital losses on investments sold and translation loss on foreign currencies. In 2023, we recorded immaterial adjustments to the sales price reflecting resolution of certain contractual matters. In December 2022, the Company also divested its ownership interest in a joint venture in Türkiye.

##### C. Integration and Transaction-related Costs

In the first nine months of 2023 and 2022, the Company incurred net costs related to the Chubb transaction and continued strategic realignment, realignment initiatives. In 2022, the Company also incurred net costs primarily related to the sale of the Group Disability and Life business and acquisition of MDLIVE, Inc. These net costs were \$6 million \$13 million pre-tax (\$5.9 million after-tax) for the three months ended and \$7 million \$20 million pre-tax (\$6.15 million after-tax) for the six months ended June 30, 2023 September 30, 2023, compared with \$36 million \$24 million pre-tax (\$26.23 million after-tax) for the three months ended and \$88 million \$112 million pre-tax (\$63.86 million after-tax) for the six months ended June 30, 2022 September 30, 2022. These costs consisted primarily of certain projects to separate or integrate the Company's systems, products and services, fees for legal, advisory and other professional services and certain employment-related costs.

#### Note 6 – Earnings Per Share

Basic and diluted earnings per share were computed as follows:

(Shares in thousands, dollars in millions, except millions, except per share amounts)	Three Months Ended						Three Months Ended							
	June 30, 2023			June 30, 2022			September 30, 2023			September 30, 2022				
	per share amounts)	Basic	Effect of Dilution	Diluted	Basic	Effect of Dilution	Diluted	per share amounts)	Basic	Effect of Dilution	Diluted	Basic	Effect of Dilution	Diluted
Shareholders' net income	Shareholders' net income	\$ 1,460		\$ 1,460	\$ 1,557		\$ 1,557	Shareholders' net income	\$ 1,408		\$ 1,408	\$ 2,757		\$ 2,757
<b>Shares:</b>	<b>Shares:</b>							<b>Shares:</b>						
Weighted average	Weighted average	294,512		294,512	315,122		315,122	Weighted average	294,058		294,058	303,854		303,854
Common stock equivalents	Common stock equivalents	2,367		2,367	3,182		3,182	Common stock equivalents	3,073		3,073	3,663		3,663
Total shares	Total shares	294,512		2,367	296,879	315,122	3,182	Total shares	294,058		3,073	297,131	303,854	3,663
Earnings per share	Earnings per share	\$ 4.96	\$ (0.04)	\$ 4.92	\$ 4.94	\$ (0.05)	\$ 4.89	Earnings per share	\$ 4.79	\$ (0.05)	\$ 4.74	\$ 9.07	\$ (0.10)	\$ 8.97

(Shares in thousands, dollars in millions, except per share amounts)	Six Months Ended						Nine Months Ended									
	June 30, 2023			June 30, 2022			September 30, 2023			September 30, 2022						
	per share	per share	Effect of Basic	Effect of Dilution	per share	Effect of Basic	per share	Effect of Basic	per share	Effect of Basic	per share	Effect of Diluted				
Shareholders' net income	Shareholders' net income	\$ 2,727	\$ 2,727	\$ 2,754	\$ 2,754	Shareholders' net income	\$ 4,135	\$ 4,135	\$ 5,511	\$ 5,511						
<b>Shares:</b>	<b>Shares:</b>					<b>Shares:</b>										
Weighted average Common stock equivalents	Weighted average Common stock equivalents	295,105	295,105	316,795	316,795	Weighted average Common stock equivalents	294,752	294,752	312,434	312,434						
Total shares	Total shares	295,105	2,831	297,936	316,795	2,989	2,989	319,784	Total shares	294,752	2,911	297,663	312,434	3,213	3,213	315,647
Earnings per share	Earnings per share	\$ 9.24	\$ (0.09)	\$ 9.15	\$ 8.69	\$ (0.08)	\$ 8.61		Earnings per share	\$ 14.03	\$ (0.14)	\$ 13.89	\$ 17.64	\$ (0.18)	\$ 17.46	

Amounts reflected above for the three and six months ended June 30, 2022 September 30, 2022 have been restated to reflect the impact of adopting amended accounting guidance for long-duration insurance contracts (discussed in Note 2 to the Consolidated Financial Statements).

The following outstanding employee stock options were not included in the computation of diluted earnings per share because their effect was anti-dilutive:

(In millions)	Three Months Ended June 30,		Six Months Ended June 30,		(In millions)	Three Months Ended September 30,		Nine Months Ended September 30,		(In millions)	(In millions)	(In millions)
	(In millions)	2023	(In millions)	2022		(In millions)	2023	(In millions)	2022			
Anti-dilutive options	Anti-dilutive options	0.9	1.3	0.9	2.0	Anti-dilutive options	0.9	—	—	0.9	—	1.3

The Company held approximately 103.3 million 105.7 million shares of common stock in treasury at June 30, 2023 September 30, 2023, 99.1 million shares as of December 31, 2022 and 81.3 million 91.8 million shares as of June 30, 2022 September 30, 2022.

## Note 7 – Debt

The outstanding amounts of debt, net of issuance costs, discounts or premiums, and finance leases were as follows:

(In millions)	(In millions)	June 30, 2023	December 31, 2022	(In millions)	September 30, 2023	December 31, 2022
<b>Short-term debt</b>						
Commercial paper	Commercial paper	\$ 200	\$ —	Commercial paper	\$ 1,513	\$ —
\$17 million, 8.300% Notes due January 2023	\$17 million, 8.300% Notes due January 2023	—	17	\$17 million, 8.300% Notes due January 2023	—	17
\$63 million, 7.650% Notes due March 2023	\$63 million, 7.650% Notes due March 2023	—	63	\$63 million, 7.650% Notes due March 2023	—	63
\$700 million, Floating Rate Notes due July 2023	\$700 million, Floating Rate Notes due July 2023	700	700	\$700 million, Floating Rate Notes due July 2023	—	700
\$1,000 million, 3.000% Notes due July 2023	\$1,000 million, 3.000% Notes due July 2023	1,000	994	\$1,000 million, 3.000% Notes due July 2023	—	994
\$1,187 million, 3.750% Notes due July 2023	\$1,187 million, 3.750% Notes due July 2023	1,187	1,186	\$1,187 million, 3.750% Notes due July 2023	—	1,186
\$500 million, 0.613% Notes due March 2024	\$500 million, 0.613% Notes due March 2024	499	—	\$500 million, 0.613% Notes due March 2024	500	—
\$1,000 million, 3.500% Notes due June 2024	\$1,000 million, 3.500% Notes due June 2024	993	—	\$1,000 million, 3.500% Notes due June 2024	994	—
Other, including finance leases	Other, including finance leases	39	33	Other, including finance leases	39	33

Total short-term debt	Total short-term debt	\$	4,618	\$	2,993	Total short-term debt	\$	3,046	\$	2,993
Long-term debt	Long-term debt					Long-term debt				
\$500 million, 0.613% Notes due March 2024	\$500 million, 0.613% Notes due March 2024	—		499		\$500 million, 0.613% Notes due March 2024	\$	—	\$	499
\$1,000 million, 3.500% Notes due June 2024	\$1,000 million, 3.500% Notes due June 2024	—		990		\$1,000 million, 3.500% Notes due June 2024	—			990
\$900 million, 3.250% Notes due April 2025 (1)	\$900 million, 3.250% Notes due April 2025 (1)	870		872		\$900 million, 3.250% Notes due April 2025 (1)	871			872
\$2,200 million, 4.125% Notes due November 2025	\$2,200 million, 4.125% Notes due November 2025	2,196		2,195		\$2,200 million, 4.125% Notes due November 2025	2,197			2,195
\$1,500 million, 4.500% Notes due February 2026	\$1,500 million, 4.500% Notes due February 2026	1,503		1,503		\$1,500 million, 4.500% Notes due February 2026	1,502			1,503
\$800 million, 1.250% Notes due March 2026	\$800 million, 1.250% Notes due March 2026	798		797		\$800 million, 1.250% Notes due March 2026	798			797
\$700 million, 5.685% Notes due March 2026	\$700 million, 5.685% Notes due March 2026	697		—		\$700 million, 5.685% Notes due March 2026	697			—
\$1,500 million, 3.400% Notes due March 2027	\$1,500 million, 3.400% Notes due March 2027	1,444		1,436		\$1,500 million, 3.400% Notes due March 2027	1,448			1,436
\$259 million, 7.875% Debentures due May 2027	\$259 million, 7.875% Debentures due May 2027	259		259		\$259 million, 7.875% Debentures due May 2027	259			259
\$600 million, 3.050% Notes due October 2027	\$600 million, 3.050% Notes due October 2027	597		597		\$600 million, 3.050% Notes due October 2027	597			597
\$3,800 million, 4.375% Notes due October 2028	\$3,800 million, 4.375% Notes due October 2028	3,786		3,785		\$3,800 million, 4.375% Notes due October 2028	3,787			3,785
\$1,500 million, 2.400% Notes due March 2030	\$1,500 million, 2.400% Notes due March 2030	1,492		1,492		\$1,500 million, 2.400% Notes due March 2030	1,492			1,492
\$1,500 million, 2.375% Notes due March 2031 (1)	\$1,500 million, 2.375% Notes due March 2031 (1)	1,383		1,380		\$1,500 million, 2.375% Notes due March 2031 (1)	1,359			1,380
\$45 million, 8.080% Step	\$45 million, 8.080% Step					\$45 million, 8.080% Step				
Down Notes due January 2033 (2)	Down Notes due January 2033 (2)	45		45		Down Notes due January 2033 (2)	45			45
\$800 million, 5.400% Notes due March 2033	\$800 million, 5.400% Notes due March 2033	794		—		\$800 million, 5.400% Notes due March 2033	794			—
\$190 million, 6.150% Notes due November 2036	\$190 million, 6.150% Notes due November 2036	190		190		\$190 million, 6.150% Notes due November 2036	190			190
\$2,200 million, 4.800% Notes due August 2038	\$2,200 million, 4.800% Notes due August 2038	2,192		2,192		\$2,200 million, 4.800% Notes due August 2038	2,193			2,192
\$750 million, 3.200% Notes due March 2040	\$750 million, 3.200% Notes due March 2040	743		743		\$750 million, 3.200% Notes due March 2040	743			743
\$121 million, 5.875% Notes due March 2041	\$121 million, 5.875% Notes due March 2041	119		119		\$121 million, 5.875% Notes due March 2041	119			119
\$448 million, 6.125% Notes due November 2041	\$448 million, 6.125% Notes due November 2041	488		488		\$448 million, 6.125% Notes due November 2041	487			488
\$317 million, 5.375% Notes due February 2042	\$317 million, 5.375% Notes due February 2042	315		315		\$317 million, 5.375% Notes due February 2042	315			315
\$1,500 million, 4.800% Notes due July 2046	\$1,500 million, 4.800% Notes due July 2046	1,466		1,466		\$1,500 million, 4.800% Notes due July 2046	1,466			1,466
\$1,000 million, 3.875% Notes due October 2047	\$1,000 million, 3.875% Notes due October 2047	989		989		\$1,000 million, 3.875% Notes due October 2047	989			989

\$3,000 million, 4.900% Notes due December 2048	\$3,000 million, 4.900% Notes due December 2048	<b>2,969</b>	2,968	\$3,000 million, 4.900% Notes due December 2048	<b>2,969</b>	2,968
\$1,250 million, 3.400% Notes due March 2050	\$1,250 million, 3.400% Notes due March 2050	<b>1,236</b>	1,236	\$1,250 million, 3.400% Notes due March 2050	<b>1,237</b>	1,236
\$1,500 million, 3.400% Notes due March 2051	\$1,500 million, 3.400% Notes due March 2051	<b>1,478</b>	1,478	\$1,500 million, 3.400% Notes due March 2051	<b>1,478</b>	1,478
Other, including finance leases	Other, including finance leases	<b>66</b>	66	Other, including finance leases	<b>62</b>	66
<b>Total long-term debt</b>	<b>Total long-term debt</b>	<b>\$ 28,115</b>	\$ 28,100	<b>Total long-term debt</b>	<b>\$ 28,094</b>	\$ 28,100

(a) The Company has entered into interest rate swap contracts hedging a portion of these fixed-rate debt instruments. See Note 11 in the Company's 2022 Form 10-K for further information about the Company's interest rate risk management and these derivative instruments.

(b) Interest rate step down to 8.080% effective January 15, 2023.

### Long-term debt

**Debt Issuance.** On March 7, 2023, the Company issued \$1.5 billion of new senior notes. The proceeds of this issuance will be used for general corporate purposes, and may include repayment of outstanding debt securities. Interest on this debt is paid semi-annually.

Principal	Maturity Date	Interest Rate	Net Proceeds
\$700 million (1)	March 15, 2026	5.685%	\$698 million
\$800 million (2)	March 15, 2033	5.400%	\$796 million

(1) Redeemable at any time discounted at the U.S. Treasury rate plus 20 basis points. Redeemable at par on or after March 15, 2024.

(2) Redeemable at any time discounted at the U.S. Treasury rate plus 25 basis points. Redeemable at par on or after December 15, 2032.

### Short-term and Credit Facilities Debt

**Revolving Credit Agreements.** Our revolving credit agreements provide us with the ability to borrow amounts for general corporate purposes, including providing liquidity support if necessary under our commercial paper program discussed below. As of **June 30, 2023** **September 30, 2023**, there were no outstanding balances under these revolving credit agreements.

In April 2023, The Cigna Group entered into the following revolving credit agreements (the "Credit Agreements"):

- a \$4.0 billion five-year revolving credit and letter of credit agreement that will mature in April 2028 with an option to extend the maturity date for additional one-year periods, subject to consent of the banks. The Company can borrow up to \$4.0 billion under the credit agreement for general corporate purposes, with up to \$500 million available for issuance of letters of credit.
- a \$1.0 billion 364-day revolving credit agreement that will mature in April 2024. The Company can borrow up to \$1.0 billion under the credit agreement for general corporate purposes. This agreement includes the option to "term out" any revolving loans that are outstanding at maturity by converting them into a term loan maturing on the one-year anniversary of conversion.

Each of the Credit Agreements include an option to increase commitments in an aggregate amount of up to \$1.5 billion across both facilities for a maximum total commitment of \$6.5 billion. The Credit Agreements allow for borrowings at either a base rate or an adjusted term Secured Overnight Funding Rate ("SOFR") plus, in each case, an applicable margin based on the Company's senior unsecured credit ratings.

Each of the two facilities is diversified among 21 large commercial banks, all of which had an A- equivalent or higher rating by at least one Nationally Recognized Statistical Rating Organization ("NRSRO") as of **June 30, 2023** **September 30, 2023**. Each facility also contains customary covenants and restrictions, including a financial covenant that the Company's leverage ratio, as defined in the Credit Agreements, may not exceed 60% subject to certain exceptions upon the consummation of an acquisition.

The Credit Agreements replaced a prior \$3.0 billion five-year revolving credit and letter of credit agreement maturing in April 2027; a \$1.0 billion three-year revolving credit agreement maturing in April 2025; and a \$1.0 billion 364-day revolving credit agreement maturing in April 2023.

**Commercial Paper.** Under our commercial paper program, we may issue short-term, unsecured commercial paper notes privately placed on a discounted basis through certain broker-dealers at any time not to exceed an aggregate amount of \$5.0 billion. Amounts available under the program may be borrowed, repaid and re-borrowed from time to time. The net proceeds of issuances have been and are expected to be used for general corporate purposes. The weighted average interest rate of our commercial paper was **5.41%** **5.50%** at **June 30, 2023** **September 30, 2023**.

**Debt Covenants.** The Company was in compliance with its debt covenants as of **June 30, 2023** **September 30, 2023**.

### Interest Expense

Interest expense on long-term and short-term debt corporate financing was \$350 million \$353 million for the three months ended and \$695 million \$1,048 million for the six nine months ended June 30, 2023 September 30, 2023, compared with \$316 million \$317 million for the three months ended and \$630 million \$947 million for the six nine months ended June 30, 2022 September 30, 2022.

## Note 8 – Common and Preferred Stock

### Dividends

In During the first six nine months of 2023, The Cigna Group declared quarterly cash dividends of \$1.23 per share of the Company's common stock. In During the first six nine months of 2022, The Cigna Group declared quarterly cash dividends of \$1.12 per share of the Company's common stock.

The following table provides details of the Company's dividend payments:

Record Date	Record Date	Payment Date	Amount per Share	Total Amount Paid (in millions)	Record Date	Payment Date	Amount per Share	Total Amount Paid (in millions)
2023	2023				2023			
March 8, 2023	March 8, 2023	March 23, 2023	\$1.23	\$368	March 8, 2023	March 23, 2023	\$1.23	\$368
June 7, 2023	June 7, 2023	June 22, 2023	\$1.23	\$362	June 7, 2023	June 22, 2023	\$1.23	\$362
September 6, 2023					September 6, 2023	September 21, 2023	\$1.23	\$362
2022	2022				2022			
March 9, 2022	March 9, 2022	March 24, 2022	\$1.12	\$357	March 9, 2022	March 24, 2022	\$1.12	\$357
June 8, 2022	June 8, 2022	June 23, 2022	\$1.12	\$352	June 8, 2022	June 23, 2022	\$1.12	\$352
September 7, 2022					September 7, 2022	September 22, 2022	\$1.12	\$341

On July 26, 2023 October 25, 2023, the Board of Directors declared the third fourth quarter cash dividend of \$1.23 per share of The Cigna Group common stock to be paid on September 21, 2023 December 21, 2023 to shareholders of record on September 6, 2023 December 6, 2023. The Company currently intends to pay regular quarterly dividends, with future declarations subject to approval by its Board of Directors and the Board's determination that the declaration of dividends remains in the best interests of The Cigna Group and its shareholders. The decision of whether to pay future dividends and the amount of any such dividends will be based on the Company's financial position, results of operations, cash flows, capital requirements, the requirements of applicable law and any other factors the Board may deem relevant.

## Note 9 – Insurance and Contractholder Liabilities

### A. Account Balances – Insurance and Contractholder Liabilities

The Company's insurance and contractholder liabilities were comprised of the following:

(In millions)	(In millions)	June 30,						September								
		June 30, 2023			December 31, 2022			2022			September 30, 2023			December 31, 2022		
		Current	Non-current	Total	Current	Non-current	Total	Total	(In millions)	Current	Non-current	Total	Current	Non-current	Total	
Unpaid claims and claim expenses	Unpaid claims and claim expenses								Unpaid claims and claim expenses							
Cigna Healthcare	Cigna Healthcare	\$ 5,257	\$ 79	\$ 5,336	\$ 4,117	\$ 59	\$ 4,176	\$ 4,490	Cigna Healthcare	\$ 5,240	\$ 77	\$ 5,317	\$ 4,117	\$ 59	\$ 4,176	\$ 4,250
Other Operations	Other Operations	110	187	297	107	177	284	709	Other Operations	105	169	274	107	177	284	280
Future policy benefits	Future policy benefits								Future policy benefits							
Cigna Healthcare	Cigna Healthcare	60	535	595	43	544	587	634	Cigna Healthcare	64	526	590	43	544	587	593
Other Operations	Other Operations	297	3,290	3,587	150	3,442	3,592	7,512	Other Operations	164	3,216	3,380	150	3,442	3,592	3,610
Contractholder deposit funds	Contractholder deposit funds								Contractholder deposit funds							
Cigna Healthcare	Cigna Healthcare	13	145	158	14	157	171	185	Cigna Healthcare	12	139	151	14	157	171	181
Other Operations	Other Operations	364	6,283	6,647	351	6,358	6,709	6,801	Other Operations	364	6,243	6,607	351	6,358	6,709	6,747
Market risk benefits	Market risk benefits	35	1,034	1,069	51	1,217	1,268	1,403	Market risk benefits	41	893	934	51	1,217	1,268	1,337
Unearned premiums	Unearned premiums	1,403	22	1,425	576	22	598	985	Unearned premiums	1,362	23	1,385	576	22	598	1,283
Total																22,719

Insurance and contractholder liabilities classified as Liabilities of businesses held for sale <sup>(1)</sup>	(4,427)
Total insurance and contractholder liabilities	Total insurance and contractholder liabilities
\$ 7,539 \$ 11,575 \$ 19,114 \$ 5,409 \$ 11,976 \$ 17,385 \$ 18,292	\$ 7,352 \$ 11,286 \$ 18,638 \$ 5,409 \$ 11,976 \$ 17,385 \$ 18,281

<sup>(1)</sup> Amounts classified as Liabilities of businesses held for sale primarily include \$3.6 billion of Future policy benefits, \$0.4 billion of Unpaid claims and \$0.4 billion of Unearned premiums as of June 30, 2022.

Insurance and contractholder liabilities expected to be paid within one year are classified as current. The Company adopted amended accounting guidance for long-duration insurance contracts on January 1, 2023, discussed further in Note 2 to the Consolidated Financial Statements, which resulted in restatement of prior period amounts. Additionally, see below updated accounting policies and incremental disclosures associated with future policy benefits (Note 9C), contractholder deposit funds (Note 9D), and market risk benefits (Note 9E).

#### B. Unpaid Claims and Claim Expenses – Cigna Healthcare

This liability reflects estimates of the ultimate cost of claims that have been incurred but not reported, including expected development on reported claims, those that have been reported but not yet paid (reported claims in process) and other medical care expenses and services payable that are primarily comprised of accruals for incentives and other amounts payable to health care professionals and facilities.

The total of incurred but not reported liabilities plus expected development on reported claims, including reported claims in process, was \$5.0 billion at **June 30, 2023** **September 30, 2023** and \$4.1 billion \$4.0 billion at **June 30, 2022** **September 30, 2022**.

Activity, net of intercompany transactions, in the unpaid claims liability for the Cigna Healthcare segment was as follows:

(In millions)	(In millions)	Six Months Ended		(In millions)	Nine Months Ended	
		June 30, 2023	June 30, 2022		September 30, 2023	September 30, 2022
Beginning balance	Beginning balance	\$ 4,176	\$ 4,261	Beginning balance	\$ 4,176	\$ 4,261
Less: Reinsurance and other amounts	Less: Reinsurance and other amounts			Less: Reinsurance and other amounts		
recoverable	recoverable	221	261	recoverable	221	261
Beginning balance, net	Beginning balance, net	3,955	4,000	Beginning balance, net	3,955	4,000
<b>Incurred costs related to:</b>	<b>Incurred costs related to:</b>			<b>Incurred costs related to:</b>		
Current year	Current year	17,974	15,751	Current year	26,788	23,431
Prior years	Prior years	(202)	(268)	Prior years	(237)	(278)
<b>Total incurred</b>	<b>Total incurred</b>	<b>17,772</b>	<b>15,483</b>	<b>Total incurred</b>	<b>26,551</b>	<b>23,153</b>
<b>Paid costs related to:</b>	<b>Paid costs related to:</b>			<b>Paid costs related to:</b>		
Current year	Current year	13,408	11,900	Current year	22,053	19,655
Prior years	Prior years	3,199	3,290	Prior years	3,362	3,450
<b>Total paid</b>	<b>Total paid</b>	<b>16,607</b>	<b>15,190</b>	<b>Total paid</b>	<b>25,415</b>	<b>23,105</b>
Ending balance, net	Ending balance, net	5,120	4,293	Ending balance, net	5,091	4,048
Add: Reinsurance and other amounts	Add: Reinsurance and other amounts			Add: Reinsurance and other amounts		
recoverable	recoverable	216	197	recoverable	226	202
<b>Ending balance</b>	<b>Ending balance</b>	<b>\$ 5,336</b>	<b>\$ 4,490</b>	<b>Ending balance</b>	<b>\$ 5,317</b>	<b>\$ 4,250</b>

Reinsurance and other amounts recoverable reflect amounts due from reinsurers and policyholders to cover incurred but not reported and pending claims of certain business for which the Company administers the plan benefits without any right of offset. See Note 10 to the Consolidated Financial Statements for additional information on reinsurance.

Variances in incurred costs related to prior years' unpaid claims and claim expenses that resulted from the differences between actual experience and the Company's key assumptions were as follows:

(Dollars in millions)	Six Months Ended				Nine Months Ended			
	June 30, 2023		June 30, 2022		September 30, 2023		September 30, 2022	
	(Dollars in millions)	% <sup>(1)</sup>	(Dollars in millions)	% <sup>(2)</sup>	(Dollars in millions)	% <sup>(1)</sup>	(Dollars in millions)	% <sup>(2)</sup>

Actual completion factors	Actual completion factors	\$ 29	0.1	%	\$ 84	0.2	%	Actual completion factors	\$ 45	0.2	%	\$ 81	0.3	%
Medical cost trend	Medical cost trend	173	0.5		184	0.6		Medical cost trend	192	0.6		197	0.6	
Total favorable variance	Total favorable variance	\$ 202	0.6	%	\$ 268	0.8	%	Total favorable variance	\$ 237	0.8	%	\$ 278	0.9	%

(1) Percentage of current year incurred costs as reported for the year ended December 31, 2022.

(2) Percentage of current year incurred costs as reported for the year ended December 31, 2021.

Favorable prior year development in both years reflects lower than expected utilization of medical services as compared to our assumptions.

### C. Future Policy Benefits

**Accounting Policy.** Future policy benefits represent the present value of estimated future obligations, estimated using actuarial methods, for long-duration insurance policies and annuity products currently in force, consisting primarily of reserves for annuity contracts, life insurance benefits, and certain supplemental health products that are guaranteed renewable beyond one year.

Contracts are grouped at a level no higher than issue year, based on the original contract issue date, and at lower levels of disaggregation within each issue year for certain businesses to reflect factors including product type, plan type and currency. Management estimates these obligations based on assumptions for premiums, interest rates, mortality or morbidity, future claim adjudication expenses and surrenders. Mortality, morbidity and surrender assumptions are based on the Company's own experience and published actuarial tables, and are updated at least annually, to the extent changes in circumstances require. Interest rate

assumptions are based on market-level yields for low credit risk fixed income instruments ("upper-medium grade fixed income instrument"). For interest accretion purposes, interest rates are fixed at the year of the cohort's inception, however for purposes of liability measurement, are updated to the current rate quarterly, with all changes in the interest rate from inception to current period reported through Accumulated other comprehensive loss. For contracts issued domestically, we use observable inputs from a published spot rate curve for terms up to 30 years and extrapolate for longer terms using a constant forward rate approach. For contracts issued by foreign operating entities with functional currencies other than the U.S. dollar, we use observable inputs to approximate a risk free rate and add a credit spread adjustment to align with a low credit risk fixed income instrument. For terms beyond the last observable risk free rates, which vary by international market, we extrapolate to the ultimate forward rate assuming a constant credit spread.

For the annuity business, the premium paying period is shorter than the benefit coverage period, and a deferred profit liability ("DPL") is reported in future policy benefits representing gross premium received in excess of net premiums. DPL is amortized based on expected future benefit payments.

#### Cigna Healthcare

The weighted average interest rates applied and duration for future policy benefits in the Cigna Healthcare segment, consisting primarily of supplemental health products including individual Medicare supplement, limited benefit health products and individual private medical insurance, were as follows:

	As of					As of				
	June 30, 2023		June 30, 2022			September 30, 2023		September 30, 2022		
Interest accretion rate	Interest accretion rate	2.20	%	2.72	% rate	2.85	%	2.34	%	
Current discount rate	Current discount rate	5.36	%	4.87	% rate	6.03	%	5.67	%	
Weighted average duration	Weighted average duration	7.8 years		7.2 years duration		7.0 years		7.5 years		

The net liability for future policy benefits for the segment's supplemental health products represents the present value of benefits expected to be paid to policyholders, net of the present value of expected net premiums, which is the portion of expected future gross premium expected to be collected from policyholders that is required to provide for all expected future benefits and expenses. The present values of expected net premiums and expected future policy benefits for the Cigna Healthcare segment are as follows:

(In millions)	(In millions)	Six Months Ended		Nine Months Ended	
		June 30, 2023	June 30, 2022	(In millions)	September 30, 2023
Present value of expected net premiums	Present value of expected net premiums			Present value of expected net premiums	
Beginning balance	Beginning balance	\$ 8,557	\$ 9,314	Beginning balance	\$ 8,557
Reversal of effect of beginning of period discount rate assumptions	Reversal of effect of beginning of period discount rate assumptions	1,537	(367)	Reversal of effect of beginning of period discount rate assumptions	(367)

Effect of assumption changes and actual variances from expected experience (1)	Effect of assumption changes and actual variances from expected experience (1)	51	—	Effect of assumption changes and actual variances from expected experience (1)	314	1,101
Issuances and lapses	Issuances and lapses	570	434	Issuances and lapses	822	718
Net premiums collected	Net premiums collected	(658)	(623)	Net premiums collected	(1,019)	(956)
Interest and other (1) (2)	Interest and other (1) (2)	106	89	Interest and other (1) (2)	58	44
Ending balance at original discount rate	Ending balance at original discount rate	10,163	8,847	Ending balance at original discount rate	10,269	9,854
Effect of end of period discount rate assumptions	Effect of end of period discount rate assumptions	(1,491)	(923)	Effect of end of period discount rate assumptions	(1,681)	(1,576)
Ending balance (2) (3)	Ending balance (2) (3) \$	8,672	\$ 7,924	Ending balance (2) (3) \$	8,588	\$ 8,278
<b>Present value of expected policy benefits</b>	<b>Present value of expected policy benefits</b>			<b>Present value of expected policy benefits</b>		
Beginning balance	Beginning balance \$	8,945	\$ 9,794	Beginning balance \$	8,945	\$ 9,794
Reversal of effect of discount rate assumptions	Reversal of effect of discount rate assumptions	1,611	(379)	Reversal of effect of discount rate assumptions	1,611	(379)
Effect of assumption changes and actual variances from expected experience (1)	Effect of assumption changes and actual variances from expected experience (1)	54	—	Effect of assumption changes and actual variances from expected experience (1)	112	1,006
Issuances and lapses	Issuances and lapses	558	565	Issuances and lapses	902	827
Benefit payments	Benefit payments	(661)	(768)	Benefit payments	(1,017)	(1,081)
Interest and other (1) (2)	Interest and other (1) (2)	121	105	Interest and other (1) (2)	184	161
Ending balance at original discount rate	Ending balance at original discount rate	10,628	9,317	Ending balance at original discount rate	10,737	10,328
Effect of discount rate assumptions	Effect of discount rate assumptions	(1,565)	(958)	Effect of discount rate assumptions	(1,765)	(1,652)
Ending balance (3) (4)	Ending balance (3) (4) \$	9,063	\$ 8,359	Ending balance (3) (4) \$	8,972	\$ 8,676
Liability for future policy benefits	Liability for future policy benefits \$	391	\$ 435	Liability for future policy benefits \$	384	\$ 398
Other (4) (5)	Other (4) (5)	204	199	Other (4) (5)	206	195
<b>Total liability for future policy benefits (5) (6)</b>	<b>Total liability for future policy benefits (5) (6) \$</b>	<b>595</b>	<b>\$ 634</b>	<b>Total liability for future policy benefits (5) (6) \$</b>	<b>590</b>	<b>\$ 593</b>

(1) Includes the effect of actual variances from expectations, which (decreased)/increased the total liability for future policy benefits by \$(12) million and \$58 million, respectively, for the nine months ended September 30, 2023 and September 30, 2022.

(2) Includes the foreign exchange rate impact of translating from transactional and functional currency to United States dollar and the impact of flooring the liability at zero. The flooring impact is calculated at the cohort level after discounting the reserves at the current discount rate.

(3) (4) As of June 30, 2023 September 30, 2023 and June 30, 2022 September 30, 2022, respectively, undiscounted expected future gross premiums were \$17.7 billion \$18.5 billion and \$13.7 billion \$17.1 billion. As of June 30, 2023 September 30, 2023 and June 30, 2022 September 30, 2022, respectively, discounted expected future gross premiums were \$12.3 billion \$12.5 billion and \$10.2 billion \$11.8 billion.

(5) (6) As of June 30, 2023 September 30, 2023 and June 30, 2022 September 30, 2022, respectively, undiscounted expected future policy benefits were \$12.9 billion \$13.1 billion and \$11.2 billion \$12.4 billion.

(7) (8) The liability for future policyholder benefits includes immaterial businesses shown as reconciling items above, most of which are in run-off.

(9) (10) \$154 million and \$150 million \$156 million of reinsurance recoverable asset reported in the Consolidated Balance Sheets as of June 30, 2023 September 30, 2023 and June 30, 2022 September 30, 2022, respectively, relate to the liability for future policy benefits.

## Other Operations

The weighted average interest rates applied and duration for future policy benefits in Other Operations, consisting of annuity and life insurance products, were as follows:

		As of				As of			
		June 30, 2023		June 30, 2022		September 30, 2023		September 30, 2022	
Interest accretion rate	Interest accretion rate	5.64	%	5.64	%	5.64	%	5.64	%
Current discount rate	Current discount rate	5.02	%	4.52	%	5.73	%	5.28	%
Weighted average duration	Weighted average duration	11.7 years		12.4 years duration		10.9 years		11.8 years	

Obligations for annuities represent discounted periodic benefits to be paid to an individual or groups of individuals over their remaining lives. Other Operations' traditional insurance contracts, which are in run-off, have no premium remaining to be collected;

therefore, future policy benefit reserves represent the present value of expected future policy benefits, discounted using the current discount rate and the remaining amortizable DPL.

Future policy benefits for Other Operations includes DPL of \$386 million \$390 million as of June 30, 2023 September 30, 2023 and \$380 million as of June 30, 2022 September 30, 2022. Future policy benefits excluding DPL were \$3.0 billion as of September 30, 2023, \$3.2 billion as of both June 30, 2023 and each of December 31, 2022 and \$3.5 billion September 30, 2022, and

\$4.3 \$4.3 billion as of June 30, 2022 and December 31, 2021, respectively. These balances exclude amounts classified as Liabilities of businesses held for sale of \$3.6 billion as of June 30, 2022 and \$3.8 billion as of December 31, 2021. The change in future policy benefits reserves year-to-date was primarily driven by changes in the current discount rate.

Undiscounted expected future policy benefits were \$4.5 billion as of June 30, 2023 September 30, 2023 and \$4.7 billion as of June 30, 2022 September 30, 2022. As of June 30, 2023 September 30, 2023 and June 30, 2022 September 30, 2022, \$1.0 billion and \$1.1 billion of the future policy benefit reserve was recoverable through treaties with external reinsurers.

## D. Contractholder Deposit Funds

**Accounting Policy.** Liabilities for contractholder deposit funds primarily include deposits received from customers for investment-related and universal life products as well as investment earnings on their fund balances in Other Operations. These liabilities are adjusted to reflect administrative charges and, for universal life fund balances, mortality charges. Interest credited on these funds is accrued ratably over the contract period.

Contractholder deposit fund liabilities within Other Operations were \$6.6 billion as of June 30, 2023 September 30, 2023 and \$6.7 billion as of each of December 31, 2022 and \$6.8 billion September 30, 2022, and \$6.9 billion as of June 30, 2022 and December 31, 2021, respectively. Approximately 38% of the balance is reinsured externally. Activity in these liabilities is presented net of reinsurance in the Consolidated Statements of Cash Flows. The net year-to-date decrease in contractholder deposit fund liabilities generally relates to withdrawals and benefit payments from contractholder deposit funds, partially offset by deposits and interest credited to contractholder deposit funds.

As of June 30, 2023 September 30, 2023, the weighted average crediting rate, net amount at risk and cash surrender value for contractholder deposit fund liabilities not externally reinsured were 3.26% 3.27%, \$3.2 billion \$3.1 billion and \$2.8 billion, respectively. The comparative amounts as of June 30, 2022 September 30, 2022 were 3.20% 3.14%, \$3.4 billion \$3.3 billion and \$2.8 billion, respectively. As of both June 30, 2023 September 30, 2023 and June 30, 2022 September 30, 2022, more than 99% of the \$4.1 billion liability not reinsured externally is for contracts with guaranteed interest rates of 3% - 4%, and approximately \$1.2 billion represented contracts with policies at the guarantee. At both of these same period ends, \$1.2 billion was 50-150 basis points ("bps") above the guarantee and the remaining \$1.7 billion represented contracts above the guarantee that pay the policyholder based on the greater of a guaranteed minimum cash value or the actual cash value. More than 90% of these contracts have actual cash values of at least 110% of the guaranteed cash value.

## E. Market Risk Benefits

Liabilities for market risk benefits consist of variable annuity reinsurance contracts (also referred to as GMDB and GMIB contracts) in Other Operations. These liabilities arise under annuities and riders to annuities written by ceding companies that guarantee the benefit received at death and, for a subset of policies, also provide contractholders the option, within 30 days of a policy anniversary after the appropriate waiting period, to elect minimum income payments. The Company's capital market risk exposure on variable annuity reinsurance contracts arises when the reinsured guaranteed minimum benefit exceeds the contractholder's account value in the related underlying mutual funds at the time the insurance benefit is payable under the respective contract. The Company receives and pays premium periodically based on the terms of the reinsurance agreements.

**Accounting Policy.** Variable annuity reinsurance liabilities are measured as MRBs at fair value, net of nonperformance risk, with fluctuations in value gross of reinsurer nonperformance risk reported in benefit expenses while fluctuations in the Company's own nonperformance risk (own credit risk) are reported in Accumulated other comprehensive loss. Nonperformance risk reflects risk that a party might default and therefore not fulfill its obligations (i.e. nonpayment risk). The nonperformance risk adjustment reflects a market participant's view of nonpayment risk by adding an additional spread to the discount rate in the calculation of both (a) the variable annuity reinsurance liabilities to be paid by the Company and (b) the variable annuity reinsurance assets to be paid by the reinsurers, after considering collateral. The Company classifies variable annuity assets and liabilities in Level 3 of the fair value hierarchy described in Note 12 to the Consolidated Financial Statements because assumptions related to future annuitant behavior are largely unobservable. As discussed further in Note 10 to the Consolidated Financial Statements, due to the reinsurance agreements covering these liabilities,

the liabilities do not generally impact net income except for the change in nonperformance risk on the reinsurance recoverable, which is reported in benefit expenses and does not offset the nonperformance risk valuation on the liability. Variable annuity liabilities are established using capital market assumptions and assumptions related to future annuitant behavior (including mortality, lapse and annuity election rates).

Market risk benefits activity was as follows:

(In millions)	(In millions)	Six Months Ended		(In millions)	Nine Months Ended	
		June 30, 2023	June 30, 2022		September 30, 2023	September 30, 2022
Balance, beginning of year	Balance, beginning of year	\$ 1,268	\$ 1,824	Balance, beginning of year	\$ 1,268	\$ 1,824
Balance, beginning of year, before the effect of nonperformance risk (own credit risk)	Balance, beginning of year, before the effect of nonperformance risk (own credit risk)	1,379	1,949	Balance, beginning of year, before the effect of nonperformance risk (own credit risk)	1,379	1,949
Changes due to expected run-off	Changes due to expected run-off	(14)	(33)	Changes due to expected run-off	(15)	(44)
Changes due to capital markets versus expected	Changes due to capital markets versus expected	(194)	(441)	Changes due to capital markets versus expected	(352)	(510)
Changes due to policyholder behavior versus expected	Changes due to policyholder behavior versus expected	8	(8)	Changes due to policyholder behavior versus expected	(1)	(4)
Assumption changes	Assumption changes	(32)	39	Assumption changes	(16)	65
Balance, end of period, before the effect of changes in nonperformance risk (own credit risk)	Balance, end of period, before the effect of changes in nonperformance risk (own credit risk)	1,147	1,506	Balance, end of period, before the effect of changes in nonperformance risk (own credit risk)	995	1,456
Nonperformance risk (own credit risk), end of period	Nonperformance risk (own credit risk), end of period	(78)	(103)	Nonperformance risk (own credit risk), end of period	(61)	(119)
Balance, end of period	Balance, end of period	\$ 1,069	\$ 1,403	Balance, end of period	\$ 934	\$ 1,337
Reinsured market risk benefit, end of period	Reinsured market risk benefit, end of period	\$ 1,143	\$ 1,500	Reinsured market risk benefit, end of period	\$ 993	\$ 1,450

The following table presents the net amount at risk and the average attained age of contractholders (weighted by exposure) for contracts assumed by the Company. The net amount at risk is the amount the Company would have to pay to contractholders if all deaths or annuitizations occurred as of the earliest possible date in accordance with the insurance contract. The Company should be reimbursed in full for these payments unless the Berkshire reinsurance limit is exceeded, as discussed further in Note 10 to the Consolidated Financial Statements.

(Dollars in millions, excludes impact of reinsurance ceded)	June 30, 2023		(Dollars in millions, excludes impact of reinsurance ceded)	September 30, 2023		September 30, 2022
	June 30, 2022	September 30, 2022		June 30, 2022	September 30, 2022	
Net amount at risk	Net amount at risk	\$ 1,871	\$ 2,728	Net amount at risk	\$ 1,986	\$ 2,881
Average attained age of contractholders (weighted by exposure)	Average attained age of contractholders (weighted by exposure)	76.3 years	74.2 years	Average attained age of contractholders (weighted by exposure)	75.9 years	74.0 years

#### Note 10 – Reinsurance

The Company's insurance subsidiaries enter into agreements with other insurance companies to limit losses from large exposures and to permit recovery of a portion of incurred losses. Reinsurance is ceded primarily in acquisition and disposition transactions when the underwriting company is not being acquired. Reinsurance does not relieve the originating insurer of liability. Therefore, reinsured liabilities must continue to be reported along with the related reinsurance recoverables. The Company regularly evaluates the financial condition of its reinsurers and monitors concentrations of its credit risk.

#### A. Reinsurance Recoverables

The majority of the Company's reinsurance recoverables resulted from acquisition and disposition transactions in which the underwriting company was not acquired. The Company bears the risk of loss if its reinsurers and retrocessionaires do not meet or are unable to meet their reinsurance obligations to the Company. The Company reviews its reinsurance arrangements and establishes reserves against the recoverables primarily for expected credit losses.

The Company's reinsurance recoverables as of **June 30, 2023** **September 30, 2023** are presented at amount due by range of external credit rating and collateral level in the following table, with reinsurance recoverables that are market risk benefits separately presented at fair value:

(In millions)	(In millions)	Fair value of collateral contractually required to meet or exceed carrying value of recoverable					Collateral provisions exist that may mitigate risk of credit loss <sup>(3)</sup>					Fair value of collateral contractually required to meet or exceed carrying value of recoverable					Collateral provisions exist that may mitigate risk of credit loss <sup>(3)</sup>				
						Total				No collateral	Total				Total			No collateral	Total		
<b>Ongoing Operations</b>	<b>Ongoing Operations</b>																				
A- equivalent and higher current ratings <sup>(1)</sup>	A- equivalent and higher current ratings <sup>(1)</sup>	\$ —	\$ —	\$ 95	\$ 95														\$ 86		
BBB- to BBB+ equivalent current credit ratings <sup>(1)</sup>	BBB- to BBB+ equivalent current credit ratings <sup>(1)</sup>	—	—	59	59													59	59		
Not rated	Not rated	150	1	90	241													119	279		
Total recoverables related to ongoing operations <sup>(2)</sup>	Total recoverables related to ongoing operations <sup>(2)</sup>	150	1	244	395													264	424		
<b>Acquisition, disposition or run-off activities</b>	<b>Acquisition, disposition or run-off activities</b>																				
BBB+ equivalent and higher current ratings <sup>(1)</sup>	BBB+ equivalent and higher current ratings <sup>(1)</sup>	—																			
Lincoln	Lincoln	—																			
National Life and Lincoln	National Life and Lincoln	—																			
Life & Annuity of New York	Life & Annuity of New York	—	2,750	—	2,750													2,690	2,690		
Empower Annuity Insurance Company	Empower Annuity Insurance Company	—	—	130	130													130	130		
Prudential Insurance Company of America	Prudential Insurance Company of America	364	—	—	364														364		
Life Insurance Company of North America	Life Insurance Company of North America	—	382	—	382													372	372		
Other	Other	179	29	15	223													15	209		
Not rated	Not rated	—	8	4	12													4	11		

Total recoverables related to acquisition, disposition or run-off activities	Total recoverables related to acquisition, disposition or run-off activities	543	3,169	149	3,861	Total recoverables related to acquisition, disposition or run-off activities	537	3,090	149	3,776
Total reinsurance recoverables before market risk benefits	Total reinsurance recoverables before market risk benefits	\$ 693	\$ 3,170	\$ 393	\$ 4,256	Total reinsurance recoverables before market risk benefits	\$ 694	\$ 3,093	\$ 413	\$ 4,200
Allowance for uncollectible reinsurance	Allowance for uncollectible reinsurance				(35)	Allowance for uncollectible reinsurance				(35)
Market risk benefits (4)	Market risk benefits (4)				1,143	Market risk benefits (4)				993
Total reinsurance recoverables (2)	Total reinsurance recoverables (2)				\$ 5,364	Total reinsurance recoverables (2)				\$ 5,158

(1) Certified by a Nationally Recognized Statistical Rating Organization ("NRSRO"). NRSRO.

(2) Includes \$221 million \$238 million of current reinsurance recoverables that are reported in Other current assets.

(3) Includes collateral provisions requiring the reinsurer to fully collateralize its obligation if its external credit rating is downgraded to a specified level.

(4) Total Berkshire and certain Other recoverables reflected under acquisition, disposition or run-off activities in the Company's 2022 Form 10-K that relate to the Company's variable annuity reinsurance products discussed in section B below are now reported at fair market value as MRBs, as further discussed in Note 9 to the Consolidated Financial Statements. At December 31, 2022, we reported \$711 million of recoverables related to the GMDB variable annuity reinsurance product. The restated December 31, 2022 variable annuity reinsurance recoverable balance is \$1.4 billion, which also includes the GMIB variable annuity reinsurance product that was classified in Other assets prior to the adoption of LDTI.

Collateral levels are defined internally based on the fair value of the collateral relative to the carrying amount of the reinsurance recoverable, the frequency at which collateral is required to be replenished and the potential for volatility in the collateral's fair value.

## B. Effective Exit of Variable Annuity Reinsurance Business

The Company entered into an agreement with Berkshire to effectively exit the variable annuity reinsurance business via a reinsurance transaction in 2013. Variable annuity contracts are accounted for as assumed and ceded reinsurance and categorized as market risk benefits as discussed in Note 9 to the Consolidated Financial Statements. Berkshire reinsured 100% of the Company's future cash flows in this business, net of other reinsurance arrangements existing at that time. The reinsurance agreement is subject to an overall limit with approximately \$3.1 billion remaining at June 30, 2023 September 30, 2023. As a result of the reinsurance transaction, amounts payable are offset by a corresponding reinsurance recoverable, provided the increased recoverable remains within the overall Berkshire limit.

(In millions)	(In millions)	(In millions)						
Reinsurer (1)	Reinsurer (1)	June 30, 2023	December 31, 2022	Collateral and Other Terms at June 30, 2023	Reinsurer (1)	September 30, 2023	December 31, 2022	Collateral and Other Terms at September 30, 2023
Berkshire	Berkshire	\$ 917	\$ 1,116	95% were secured by assets in a trust.	Berkshire	\$ 810	\$ 1,116	90% were secured by assets in a trust.
Sun Life Assurance	Sun Life Assurance				Sun Life Assurance			
Company of Canada	Company of Canada	105	115		Company of Canada	81	115	
Liberty Re (Bermuda) Ltd.	Liberty Re (Bermuda) Ltd.	115	128	100% were secured by assets in a trust.	Liberty Re (Bermuda) Ltd.	94	128	100% were secured by assets in a trust.
SCOR SE	SCOR SE	31	39	75% were secured by a letter of credit.	SCOR SE	29	39	85% were secured by a letter of credit.
Market risk benefits (2)	Market risk benefits (2)	\$ 1,168	\$ 1,398		Market risk benefits (2)	\$ 1,014	\$ 1,398	

(1) All reinsurers are rated A- equivalent and higher by an NRSRO.

<sup>(a)</sup> Includes IBNR and outstanding claims of \$28 million offset by premium due of \$3 million \$21 million. These amounts are excluded from market risk benefits at June 30, 2023 September 30, 2023 in Note 9 and Note 10A to the Consolidated Financial Statements. At December 31, 2022, IBNR and outstanding claims of \$27 million offset by premium due of \$3 million were excluded from the market risk benefits as restated due to the adoption of LDTI.

The impact of nonperformance risk (i.e. the risk that a counterparty might default) on the variable annuity reinsurance asset was immaterial for the three and six nine months ended June 30, 2023 September 30, 2023 and June 30, 2022 September 30, 2022.

## Note 11 – Investments

The Cigna Group's investment portfolio consists of a broad range of investments including debt securities, equity securities, commercial mortgage loans, policy loans, other long-term investments, short-term investments and derivative financial instruments. The sections below provide more detail regarding our investment balances and realized investment gains and losses. See Note 12 to the Consolidated Financial Statements for information about the valuation of the Company's investment portfolio. Further information about our accounting policies for investment assets can be found in Note 11 in the Company's 2022 Form 10-K.

The following table summarizes the Company's investments by category and current or long-term classification:

(In millions)	(In millions)	June 30, 2023			December 31, 2022			(In millions)	September 30, 2023			December 31, 2022		
		Current	Long-term	Total	Current	Long-term	Total		Current	Long-term	Total	Current	Long-term	Total
Debt securities	Debt securities	\$ 574	\$ 8,894	\$ 9,468	\$ 654	\$ 9,218	\$ 9,872	Debt securities	\$ 612	\$ 8,927	\$ 9,539	\$ 654	\$ 9,218	\$ 9,872
Equity securities	Equity securities	42	3,320	3,362	45	577	622	Equity securities	31	3,345	3,376	45	577	622
Commercial mortgage loans	Commercial mortgage loans	104	1,483	1,587	67	1,547	1,614	Commercial mortgage loans	215	1,402	1,617	67	1,547	1,614
Policy loans	Policy loans	—	1,232	1,232	—	1,218	1,218	Policy loans	—	1,224	1,224	—	1,218	1,218
Other long-term investments	Other long-term investments	—	4,038	4,038	—	3,728	3,728	Other long-term investments	—	4,076	4,076	—	3,728	3,728
Short-term investments	Short-term investments	152	—	152	139	—	139	Short-term investments	188	—	188	139	—	139
Total	Total	\$ 872	\$ 18,967	\$ 19,839	\$ 905	\$ 16,288	\$ 17,193	Total	\$ 1,046	\$ 18,974	\$ 20,020	\$ 905	\$ 16,288	\$ 17,193

### A. Investment Portfolio

#### Debt Securities

**Accounting policy.** Our accounting policy for debt securities (including bonds, mortgage and other asset-backed securities and preferred stocks redeemable by the investor) remains materially consistent with the policy disclosed in the Company's 2022 Form 10-K. However, with the adoption of amended accounting guidance for long-duration insurance contracts on January 1, 2023 (discussed in Note 2 to the Consolidated Financial Statements), net unrealized appreciation on debt securities supporting the Company's run-off settlement annuity business is no longer reported in Non-current insurance and contractholder liabilities but rather is reported in Accumulated other comprehensive loss. See Note 14 to the Consolidated Financial Statements for the retrospectively restated Accumulated other comprehensive loss.

The amortized cost and fair value by contractual maturity periods for debt securities were as follows as of June 30, 2023 September 30, 2023:

(In millions)	(In millions)	Amortized Cost			Fair Value	(In millions)	Amortized Cost			Fair Value
		Due in one year or less	Due after one year through five years	Due after five years through ten years			Due in one year or less	Due after one year through five years	Due after five years through ten years	
Due in one year or less	Due in one year or less	\$ 605	\$ 3,892	\$ 3,069	\$ 591	\$ 657	\$ 3,983	\$ 3,306	\$ 2,732	\$ 631
Due after one year through five years	Due after one year through five years				3,649					3,710
Due after five years through ten years	Due after five years through ten years									2,914
Due after ten years	Due after ten years				2,131					1,938

Mortgage and other asset-backed securities	Mortgage and other asset-backed securities	406	365	Mortgage and other asset-backed securities	394	346
Total	Total	\$ 10,308	\$ 9,468	Total	\$ 10,634	\$ 9,539

Actual maturities of these securities could differ from their contractual maturities used in the table above because issuers may have the right to call or prepay obligations, with or without penalties.

Gross unrealized appreciation (depreciation) on debt securities by type of issuer is shown below:

(In millions)	Allowance					(In millions)	Allowance					
	Amortized Cost	for Credit Loss	Unrealized Appreciation	Unrealized Depreciation	Fair Value		Amortized Cost	for Credit Loss	Unrealized Appreciation	Unrealized Depreciation	Fair Value	
<b>June 30, 2023</b>												
<b>September 30, 2023</b>												
<b>30, 2023</b>												
Federal government and agency	Federal government and agency	\$ 276	\$ —	\$ 26	\$ (11)	\$ 291	Federal government and agency	\$ 278	\$ —	\$ 19	\$ (14)	\$ 283
State and local government	State and local government	41	—	—	(2)	39	State and local government	41	—	—	(3)	38
Foreign government	Foreign government	361	—	10	(20)	351	Foreign government	373	—	4	(21)	356
Corporate	Corporate	9,224	(39)	99	(862)	8,422	Corporate	9,548	(45)	50	(1,037)	8,516
Mortgage and other asset-backed	Mortgage and other asset-backed	406	—	1	(42)	365	Mortgage and other asset-backed	394	—	—	(48)	346
Total	Total	\$ 10,308	\$ (39)	\$ 136	\$ (937)	\$ 9,468	Total	\$ 10,634	\$ (45)	\$ 73	\$ (1,123)	\$ 9,539
<b>December 31, 2022</b>												
<b>December 31, 2022</b>												
Federal government and agency	Federal government and agency	\$ 292	\$ —	\$ 32	\$ (12)	\$ 312	Federal government and agency	\$ 292	\$ —	\$ 32	\$ (12)	\$ 312
State and local government	State and local government	43	—	—	(2)	41	State and local government	43	—	—	(2)	41
Foreign government	Foreign government	375	—	11	(21)	365	Foreign government	375	—	11	(21)	365
Corporate	Corporate	9,742	(44)	89	(981)	8,806	Corporate	9,742	(44)	89	(981)	8,806
Mortgage and other asset-backed	Mortgage and other asset-backed	390	—	1	(43)	348	Mortgage and other asset-backed	390	—	1	(43)	348
Total	Total	\$ 10,842	\$ (44)	\$ 133	\$ (1,059)	\$ 9,872	Total	\$ 10,842	\$ (44)	\$ 133	\$ (1,059)	\$ 9,872

**Review of declines in fair value.** Management reviews impaired debt securities to determine whether a credit loss allowance is needed based on criteria that include:

- severity of decline;
- financial health and specific prospects of the issuer; and
- changes in the regulatory, economic or general market environment of the issuer's industry or geographic region.

The table below summarizes debt securities with a decline in fair value from amortized cost for which an allowance for credit losses has not been recorded, by investment grade and the length of time these securities have been in an unrealized loss position. Unrealized depreciation on these debt securities is primarily due to declines in fair value resulting from increasing interest rates since these securities were purchased.

(Dollars in millions)	June 30, 2023				December 31, 2022				September 30, 2023				December 31, 2022			
	(Dollars in millions)	Fair Value	Amortized Cost	Unrealized Depreciation	Number of Issues	Fair Value	Amortized Cost	Unrealized Depreciation	Number of Issues	Fair Value	Amortized Cost	Unrealized Depreciation	Number of Issues	Fair Value	Amortized Cost	Unrealized Depreciation

One year or less		One year or less										One year or less		
Investment grade	Investment grade	\$1,687	\$ 1,751	\$ (64)	706	\$ 5,533	\$ 6,127	\$ (594)	1,659	Investment grade	\$1,679	\$ 1,746	\$ (67)	589
Below investment grade	Below investment grade	251	257	(6)	882	887	964	(77)	1,287	Below investment grade	283	291	(8)	1,094
More than one year	More than one year									More than one year				
Investment grade	Investment grade	4,768	5,538	(770)	1,443	1,151	1,487	(336)	462	Investment grade	5,262	6,200	(938)	1,646
Below investment grade	Below investment grade	717	814	(97)	845	330	382	(52)	369	Below investment grade	774	884	(110)	859
Total	Total	\$7,423	\$ 8,360	\$ (937)	3,876	\$ 7,901	\$ 8,960	\$ (1,059)	3,777	Total	\$7,998	\$ 9,121	\$ (1,123)	4,188
														\$ 7,901
														\$ 8,960
														\$ (1)

### Equity Securities

The following table provides the values of the Company's equity security investments as of June 30, 2023 September 30, 2023 and December 31, 2022:

(In millions)	(In millions)	June 30, 2023		December 31, 2022		(In millions)	September 30, 2023		December 31, 2022	
		Cost	Carrying Value	Cost	Carrying Value		Cost	Carrying Value	Cost	Carrying Value
Equity securities with readily determinable fair values	Equity securities with readily determinable fair values	\$ 671	\$ 75	\$ 673	\$ 138	Equity securities with readily determinable fair values	\$ 662	\$ 53	\$ 673	\$ 138
Equity securities with no readily determinable fair value	Equity securities with no readily determinable fair value	3,181	3,287	380	484	Equity securities with no readily determinable fair value	3,217	3,323	380	484
Total	Total	\$ 3,852	\$ 3,362	\$ 1,053	\$ 622	Total	\$ 3,879	\$ 3,376	\$ 1,053	\$ 622

In 2023, we became a minority owner in VillageMD by investing \$2.7 billion in VillageMD preferred equity. VillageMD is a provider of primary, multi-specialty and urgent care services that is majority-owned by Walgreens Boots Alliance, Inc. These securities are included in Equity securities with no readily determinable fair value in the above table. A compounding dividend of 5.5% accrues annually on \$2.2 billion of our cost basis in these shares. Consistent with our strategy to invest in targeted startup and growth-stage companies in the health care industry, approximately 95% of our investments in equity securities are in the health care sector.

### Commercial Mortgage Loans

Mortgage loans held by the Company are made exclusively to commercial borrowers and are diversified by property type, location and borrower. Loans are generally issued at fixed rates of interest and are secured by high quality, primarily completed and substantially leased operating properties.

The Company regularly evaluates and monitors credit risk from the initial mortgage loan underwriting and throughout the investment holding period. For more information on the Company's accounting policies and methodologies regarding these investments, see Note 11 in the Company's 2022 Form 10-K.

The following table summarizes the credit risk profile of the Company's commercial mortgage loan portfolio:

(Dollars in millions)	June 30, 2023								December 31, 2022							
	Loan-to-Value Ratio				Average Debt Coverage				Loan-to-Value Ratio				Average Debt Coverage			
	Value	Carrying Value	Debt Ratio	Coverage Ratio	Value	Carrying Value	Debt Ratio	Coverage Ratio	Value	Carrying Value	Debt Ratio	Coverage Ratio	Value	Carrying Value	Debt Ratio	Coverage Ratio
Below 60%	Below 60%	\$ 826	2.22	\$ 901	2.12	Below 60%	\$ 909	2.18	\$ 901	2.12						
60% to 60% to 79%	60% to 79%	595	1.78	564	1.73	60% to 79%	542	1.80	564	1.73						

80% to 100%	80% to 100%	166	1.14	149	1.17	80% to 100%	166	1.48	149	1.17				
Total	Total	\$ 1,587	1.93	62 %	\$ 1,614	1.89	60 %	Total	\$ 1,617	1.97	62 %	\$ 1,614	1.89	60 %

#### Other Long-Term Investments

Other long-term investments include investments in unconsolidated entities, including certain limited partnerships and limited liability companies holding real estate, securities or loans. These investments are carried at cost plus the Company's ownership percentage of reporting income or loss, based on the financial statements of the underlying investments that are generally reported at fair value. Income or loss from these investments is reported on a one quarter lag due to the timing of when financial information is received from the general partner or manager of the investments.

Other long-term investments also include investment real estate carried at depreciated cost less any impairment write-downs to fair value when cash flows indicate that the carrying value may not be recoverable. Additionally, statutory and other restricted deposits and foreign currency swaps carried at fair value are reported in the table below as Other. The following table provides the carrying value information for these investments:

(In millions)	(In millions)	Carrying Value as of		(In millions)	Carrying Value as of	
		June 30, 2023	December 31, 2022		September 30, 2023	December 31, 2022
Real estate investments	Real estate investments	\$ 1,464	\$ 1,319	Real estate investments	\$ 1,511	\$ 1,319
Securities partnerships	Securities partnerships	2,351	2,166	Securities partnerships	2,360	2,166
Other	Other	223	243	Other	205	243
Total	Total	\$ 4,038	\$ 3,728	Total	\$ 4,076	\$ 3,728

#### B. Derivative Financial Instruments

The Company uses derivative financial instruments to manage the characteristics of investment assets (such as duration, yield, currency and liquidity) to meet the varying demands of the related insurance and contractholder liabilities. The Company also uses derivative financial instruments to hedge the risk of changes in the net assets of certain of its foreign subsidiaries due to changes in foreign currency exchange rates and to hedge the interest rate risk of certain long-term debt.

As of June 30, 2023 September 30, 2023, there have been no material changes to the Company's derivative financial instruments. Please refer to the Company's 2022 Form 10-K for further discussion of the types of derivative financial instruments and associated accounting policies. The effects of derivative financial instruments used in our individual hedging strategies were not material to the Consolidated Financial Statements as of June 30, 2023 September 30, 2023 and December 31, 2022. The gross fair values of our derivative financial instruments are presented in Note 12 to the Consolidated Financial Statements.

Please refer to the Company's 2022 Form 10-K for further discussion of the types of derivative financial instruments and associated accounting policies.

#### C. Realized Investment Gains and Losses

**Accounting policy.** Realized investment gains and losses are based on specifically identified assets and result from sales, investment asset write-downs, change in the fair value of certain derivatives and equity securities and changes in allowances for credit losses on debt securities and commercial mortgage loan investments. With the adoption of amended accounting guidance for long-duration insurance contracts on January 1, 2023 (discussed in Note 2 to the Consolidated Financial Statements), realized investment gains and losses no longer exclude amounts that were previously required to adjust future policy benefits for the run-off settlement annuity business. Prior period net realized investment losses have been updated to reflect the impact of adopting LDTI.

The following realized gains and losses on investments exclude realized gains and losses attributed to the Company's separate accounts because those gains and losses generally accrue directly to separate account policyholders:

(In millions)	Three Months Ended June 30,		Six Months Ended June 30,	
	2023	2022	2023	2022
Net realized investment gains (losses), excluding credit loss expense and asset write-downs	\$ 31	\$ (65)	\$ (20)	\$ (387)
Credit loss (expense) recoveries	(1)	(24)	2	(24)
Other investment asset write-downs	(4)	—	(12)	—
Net realized investment gains (losses), before income taxes	\$ 26	\$ (89)	\$ (30)	\$ (411)

(In millions)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2023	2022	2023	2022
Net realized investment (losses) gains, excluding credit loss expense and asset write-downs	\$ (9)	\$ (67)	\$ (29)	\$ (454)
Credit loss (expense)	(5)	(15)	(3)	(39)
Other investment asset write-downs	—	—	(12)	—
Net realized investment (losses), before income taxes	\$ (14)	\$ (82)	\$ (44)	\$ (493)

Net realized investment losses for the **six** **nine** months ended **June 30, 2023** **September 30, 2023** and **June 30, 2022** **September 30, 2022** were primarily due to mark-to-market losses on a strategic health care equity securities investment.

#### Note 12 – Fair Value Measurements

The Company carries certain financial instruments at fair value in the financial statements including debt securities, certain equity securities, short-term investments and derivatives. Other financial instruments are measured at fair value only under certain conditions, such as when impaired or when there are observable price changes for equity securities with no readily determinable fair value.

Fair value is defined as the price at which an asset could be exchanged in an orderly transaction between market participants at the balance sheet date. A liability's fair value is defined as the amount that would be paid to transfer the liability to a market participant, not the amount that would be paid to settle the liability with the creditor.

The Company's financial assets and liabilities carried at fair value have been classified based upon a hierarchy defined by GAAP. The hierarchy gives the highest ranking to fair values determined using unadjusted quoted prices in active markets for identical assets and liabilities (Level 1) and the lowest ranking to fair values determined using methodologies and models with unobservable inputs (Level 3). An asset's or a liability's classification is based on the lowest level of input that is significant to its measurement. For example, a financial asset or liability carried at fair value would be classified in Level 3 if unobservable inputs were significant to the instrument's fair value, even though the measurement may be derived using inputs that are both observable (Levels 1 and 2) and unobservable (Level 3).

For a description of the policies, methods and assumptions that are used to estimate fair value and determine the fair value hierarchy for each class of financial instruments, see Note 12 in the Company's 2022 Form 10-K.

#### A. Financial Assets and Financial Liabilities Carried at Fair Value

The following table provides information about the Company's financial assets and liabilities carried at fair value. Further information regarding insurance assets and liabilities carried at fair value is provided in Note 9E to the Consolidated Financial Statements. Separate account assets are also recorded at fair value on the Company's Consolidated Balance Sheets and are reported separately in the Separate Accounts section below as gains and losses related to these assets generally accrue directly to contractholders:

(In millions)	Quoted Prices in Active Markets for Identical Assets (Level 1)										Quoted Prices in Significant Other Observable Inputs (Level 2)											
	June 30, 2023		June 31, 2022		June 30, 2023		June 31, 2022		June 30, 2023		June 31, 2022		September 30, 2023		December 31, 2022		September 30, 2023		December 31, 2022			
	(In millions)	(In millions)	(Level 1)	(Level 2)	(Level 3)	Total	(In millions)	(Level 1)	(Level 2)	(Level 3)	(In millions)	(Level 1)	(Level 2)	(Level 3)	(In millions)	(Level 1)	(Level 2)	(Level 3)	(In millions)	(Level 1)	(Level 2)	(Level 3)
	June 30, 2023	June 31, 2022	June 30, 2023	June 31, 2022	June 30, 2023	June 31, 2022	June 30, 2023	June 31, 2022	June 30, 2023	June 31, 2022	September 30, 2023	December 31, 2022	September 30, 2023	December 31, 2022	September 30, 2023	December 31, 2022	September 30, 2023	December 31, 2022	September 30, 2023	December 31, 2022	September 30, 2023	December 31, 2022
Financial assets at fair value	Financial assets at fair value										Financial assets at fair value											
Debt securities	Debt securities										Debt securities											
Federal government and agency	Federal government and agency	\$ 147	\$ 144	\$ 165	\$ —	\$ —	\$ 291	\$ 312	\$ 146	\$ 147	\$ 137	\$ 165	\$ —	\$ —	\$ 146	\$ 147	\$ 137	\$ 165	\$ —	\$ —	\$ —	
State and local government	State and local government	—	—	39	41	—	—	39	41	—	—	38	41	—	—	—	—	38	41	—	—	—
Foreign government	Foreign government	—	—	351	365	—	—	351	365	—	—	356	365	—	—	—	—	356	365	—	—	—
Corporate	Corporate	—	—	8,018	8,394	404	412	8,422	8,806	—	—	8,125	8,394	391	412	—	—	8,125	8,394	391	412	8
Mortgage and other asset-backed	Mortgage and other asset-backed	—	—	315	313	50	35	365	348	—	—	303	313	43	35	—	—	303	313	43	35	—
Total debt securities	Total debt securities	147	147	8,867	9,278	454	447	9,468	9,872	146	147	8,959	9,278	434	447	146	147	8,959	9,278	434	447	9
Equity securities (1)	Equity securities (1)	5	6	70	132	—	—	75	138	3	6	48	132	2	—	3	6	48	132	2	—	—
Short-term investments	Short-term investments	—	—	152	139	—	—	152	139	—	—	188	139	—	—	—	—	188	139	—	—	—
Derivative assets	Derivative assets	—	—	192	230	—	1	192	231	—	—	193	230	—	1	—	—	193	230	—	1	—

(b) Excludes certain equity securities that have no readily determinable fair value.

### Level 3 Financial Assets and Financial Liabilities

Certain inputs for instruments classified in Level 3 are unobservable (supported by little or no market activity) and significant to their resulting fair value measurement. Unobservable inputs reflect the Company's best estimate of what hypothetical market participants would use to determine a transaction price for the asset or liability at the reporting date. Additionally, as discussed in Note 9 to the Consolidated Financial Statements, the Company classifies variable annuity assets and liabilities in Level 3 of the fair value hierarchy.

#### Quantitative Information about Unobservable Inputs

The significant unobservable input used to value our corporate and government debt securities and mortgage and other asset-backed securities is an adjustment for liquidity. This adjustment is needed to reflect current market conditions and issuer circumstances when there is limited trading activity for the security.

The following table summarizes the fair value and significant unobservable inputs that were developed directly by the Company and used in pricing these debt securities. The range and weighted average basis point amounts for liquidity reflect the Company's best estimates of the unobservable adjustments a market participant would make to calculate these fair values.

(Fair value in millions)	(Fair value in millions)	Unobservable Adjustment Range (Weighted Average by Quantity) as of				Unobservable Adjustment Range (Weighted Average by Quantity) as of			
		Fair Value as of		Fair Value as of		Unobservable Input		Unobservable Input	
		June 30, 2023	December 31, 2022	June 30, 2023	December 31, 2022	(Fair value in millions)	September 30, 2023	December 31, 2022	September 30, 2023
<b>Debt securities</b>	<b>Debt securities</b>					<b>Debt securities</b>			
Corporate	Corporate	\$ 404	\$ 412	Liquidity	60 - 1060 bps (300)	60 - 1060 (270) bps	Corporate	\$ 391	\$ 412
Mortgage and other asset- backed securities	Mortgage and other asset- backed securities	50	35	Liquidity	100 - 595 (270) bps	105 - 520 (310) bps	43	35	Liquidity
Total Level	Total Level						Total Level		
3 debt securities	3 debt securities	\$ 454	\$ 447				3 debt securities	\$ 434	\$ 447

A significant increase in liquidity spread adjustments would result in a lower fair value measurement, while a decrease would result in a higher fair value measurement.

#### Changes in Level 3 Financial Assets and Financial Liabilities Carried at Fair Value

The following table summarizes the changes in financial assets and financial liabilities classified in Level 3. Gains and losses reported in the table may include net changes in fair value that are attributable to both observable and unobservable inputs.

(In millions)	(In millions)	For the Three Months Ended June 30,		For the Six Months Ended June 30,		(In millions)	For the Three Months Ended September 30,		For the Nine Months Ended September 30,	
		2023	2022	2023	2022		2023	2022	2023	2022
<b>Debt and Equity Securities</b>	<b>Debt and Equity Securities</b>					<b>Debt and Equity Securities</b>				
Beginning balance	Beginning balance	\$ 471	\$ 686	\$ 447	\$ 796	Beginning balance	\$ 454	\$ 512	\$ 447	\$ 796
(Losses) gains included in Shareholders' net income	(Losses) gains included in Shareholders' net income	(1)	(2)	—	10	(Losses) gains included in Shareholders' net income	(1)	4	(1)	14
Losses included in Other comprehensive loss	Losses included in Other comprehensive loss	(5)	(24)	—	(51)	Losses included in Other comprehensive (loss) income	(5)	(11)	(5)	(62)

Purchases, sales and settlements		Purchases, sales and settlements					Purchases, sales and settlements				
Purchases	Purchases	—	27	4	76	Purchases	6	81	10	157	
Settlements	Settlements	(18)	(71)	(27)	(152)	Settlements	(5)	(54)	(32)	(206)	
Total purchases, sales and settlements	Total purchases, sales and settlements	(18)	(44)	(23)	(76)	Total purchases, sales and settlements	1	27	(22)	(49)	
Transfers into/(out of) Level 3	Transfers into/(out of) Level 3					Transfers into/(out of) Level 3					
Transfers into Level 3	Transfers into Level 3	32	17	71	118	Transfers into Level 3	—	6	71	124	
Transfers out of Level 3	Transfers out of Level 3	(25)	(121)	(41)	(285)	Transfers out of Level 3	(13)	(34)	(54)	(319)	
Total transfers into/(out of) Level 3	Total transfers into/(out of) Level 3	7	(104)	30	(167)	Total transfers into/(out of) Level 3	(13)	(28)	17	(195)	
Ending balance	Ending balance	\$ 454	\$ 512	\$ 454	\$ 512	Ending balance	\$ 436	\$ 504	\$ 436	\$ 504	
Total losses included in Shareholders' net income attributable to instruments held at the reporting date	Total losses included in Shareholders' net income attributable to instruments held at the reporting date	\$ (1)	\$ (3)	\$ —	\$ (2)	Total losses included in Shareholders' net income attributable to instruments held at the reporting date	\$ (1)	\$ —	\$ (1)	\$ (2)	
Change in unrealized gain or (loss) included in Other comprehensive loss for assets held at the end of the reporting period		\$ (6)	\$ (11)	\$ (5)	\$ (25)	Change in unrealized gain or (loss) included in Other comprehensive (loss) income for assets held at the end of the reporting period	\$ (4)	\$ (33)	\$ (9)	\$ (60)	

Total gains and losses included in Shareholders' net income in the tables above are reflected in the Consolidated Statements of Income as Net realized investment gains (losses) losses and Net investment income.

Gains and losses included in Other comprehensive loss, (loss) income, net of tax in the tables above are reflected in Net unrealized (depreciation) appreciation (depreciation) on securities and derivatives in the Consolidated Statements of Comprehensive Income.

Transfers into or out of the Level 3 category occur when unobservable inputs, such as the Company's best estimate of what a market participant would use to determine a current transaction price, become more or less significant to the fair value measurement. Market activity typically decreases during periods of economic uncertainty and this decrease in activity reduces the availability of market observable data. As a result, the level of unobservable judgment that must be applied to the pricing of certain instruments increases and is typically observed through the widening of liquidity spreads. Transfers between Level 2 and Level 3 during 2023 and 2022 primarily reflected changes in liquidity estimates for certain private placement issuers across several sectors. See discussion under Quantitative Information about Unobservable Inputs above for more information.

#### Separate Accounts

The investment income and fair value gains and losses of Separate account assets generally accrue directly to the contractholders and, together with their deposits and withdrawals, are excluded from the Company's Consolidated Statements of Income and Cash Flows. The separate account activity for the six nine months ended June 30, 2023 September 30, 2023 and 2022 was primarily driven by changes in the market values of the underlying separate account investments.

Fair values of Separate account assets were as follows:

Quoted Prices in Active Markets					Quoted Prices in Active Markets				
for Identical Assets		Significant Other Observable Inputs		Unobservable Inputs	for Identical Assets		Significant Other Observable Inputs		Significant Unobservable Inputs
(Level 1)		(Level 2)		(Level 3)	(Level 1)		(Level 2)		(Level 3)
Total					Total				Total

(In millions)	June						September						December						September						
	30, December		30, December		30, December		30, December		31, 2022		31, 2022		30, 2023		31, 2022		30, 2023		31, 2022		30, 2023				
(In millions)	2023	31, 2022	2023	31, 2022	2023	31, 2022	2023	31, 2022	2023	31, 2022	2023	31, 2022	2023	31, 2022	2023	31, 2022	2023	31, 2022	2023	31, 2022	2023	31, 2022	2023		
Guaranteed separate accounts (See Note 16)	\$218	\$ 203	\$ 347	\$ 382	\$ —	\$ —	\$ 565	\$ 585	\$ 210	\$ 203	\$ 342	\$ 382	\$ —	\$ —	\$ 552	\$ 552	\$ —	\$ —	\$ 552	\$ 552	\$ —	\$ —	\$ 552	\$ 552	
Non- guaranteed separate accounts <sup>(1)</sup>	210	211	5,623	5,522	224	203	6,057	5,936	151	211	5,435	5,522	204	203	5,790	5,790	203	203	5,790	5,790	203	203	5,790	5,790	
<b>Subtotal</b>	<b>Subtotal</b>	<b>\$428</b>	<b>\$ 414</b>	<b>\$ 5,970</b>	<b>\$ 5,904</b>	<b>\$ 224</b>	<b>\$ 203</b>	<b>6,622</b>	<b>6,521</b>	<b>Subtotal</b>	<b>\$ 361</b>	<b>\$ 414</b>	<b>\$ 5,777</b>	<b>\$ 5,904</b>	<b>\$ 204</b>	<b>\$ 203</b>	<b>6,342</b>	<b>6,342</b>	<b>203</b>	<b>203</b>	<b>6,342</b>	<b>6,342</b>			
Non- guaranteed separate accounts priced at net asset value ("NAV") as a practical expedient										Non- guaranteed separate accounts priced at net asset value ("NAV") as a practical expedient															
(1)	(1)									702	757	(1)												686	686
<b>Total</b>	<b>Total</b>									<b>\$7,324</b>	<b>\$ 7,278</b>	<b>Total</b>												<b>\$ 7,028</b>	<b>\$ 7,028</b>

<sup>(1)</sup> Non-guaranteed separate accounts include \$3.8 billion as of September 30, 2023 and \$4.0 billion as of June 30, 2023 and December 31, 2022 in assets supporting the Company's pension plans, including \$0.2 billion classified in Level 3 as of June 30, 2023 September 30, 2023 and December 31, 2022.

Separate account assets classified in Level 3 primarily support the Company's pension plans and include certain newly-issued, privately-placed, complex or illiquid securities that are priced using methods discussed above, as well as commercial mortgage loans. Activity, including transfers into and out of Level 3, was not material for the three and **six** nine months ended June 30, 2023 September 30, 2023 or 2022.

Separate account investments in securities partnerships, real estate and hedge funds are generally valued based on the separate account's ownership share of the equity of the investee (NAV as a practical expedient), including changes in the fair values of its underlying investments. Substantially all of these assets support the Company's pension plans. The following table provides additional information on these investments:

As of **June 30, 2023** **September 30, 2023**, the Company does not have plans to sell any of these assets at less than fair value. These investments are structured to satisfy longer-term investment objectives. Securities partnerships are contractually non-redeemable and the underlying investment assets are expected to be liquidated by the fund managers within ten years after inception.

**B. Assets and Liabilities Measured at Fair Value under Certain Conditions**

Some financial assets and liabilities are not carried at fair value, such as commercial mortgage loans that are carried at unpaid principal, investment real estate that is carried at depreciated cost and equity securities with no readily determinable fair value when there are no observable market transactions. However, these financial assets and liabilities may be measured using fair value under certain conditions, such as when investments become impaired and are written down to their fair value, or when there are observable price changes from orderly market transactions of equity securities that otherwise had no readily determinable fair value.

For the six nine months ended June 30, 2023 September 30, 2023 and 2022, impairments recognized requiring these assets to be measured at fair value were not material. Realized investment gains and losses from these observable price changes for the three and six nine months ended June 30, 2023 September 30, 2023 and June 30, 2022 September 30, 2022 were not material.

#### C. Fair Value Disclosures for Financial Instruments Not Carried at Fair Value

The following table includes the Company's financial instruments not recorded at fair value but for which fair value disclosure is required. In addition to universal life products and finance leases, financial instruments that are carried in the Company's Consolidated Balance Sheets at amounts that approximate fair value are excluded from the following table:

(In millions)	Classification		June 30, 2023		December 31, 2022		Classification		September 30, 2023		December 31, 2022		
	in Fair Value (In millions)	Fair Hierarchy	Carrying Value	Fair Value	Carrying (In Value millions)	in Fair Value (In millions)	Fair Hierarchy	Carrying Value	Fair Value	Carrying Value	in Fair Value (In millions)	Fair Hierarchy	Carrying Value
	Commercial mortgage loans	Commercial mortgage loans	Level 3	\$ 1,460	\$ 1,587	\$ 1,491	Commercial mortgage loans	Commercial mortgage loans	Level 3	\$ 1,470	\$ 1,617	\$ 1,491	\$ 1,614
Long-term debt, including current maturities, excluding finance leases	Long-term debt, including current maturities, excluding finance leases	Level 2	\$ 30,313	\$ 32,428	\$ 28,653	\$ 30,994	Leases	Leases	Level 2	\$ 26,225	\$ 29,526	\$ 28,653	\$ 30,994

#### Note 13 – Variable Interest Entities

We perform ongoing qualitative analyses of our involvement with variable interest entities to determine if consolidation is required. The Company determined that it was not a primary beneficiary in any material variable interest entity as of June 30, 2023 September 30, 2023 or December 31, 2022. For details of our accounting policy for variable interest entities and the composition of variable interest entities with which the Company is involved, refer to Note 13 in the Company's 2022 Form 10-K. The Company has not provided, and does not intend to provide, financial support to any of these variable interest entities in excess of its maximum exposure. The Company's maximum exposure to loss from securities limited partnerships and real estate limited partnerships is \$5.2 \$5.1 billion as of June 30, 2023 September 30, 2023 compared to \$4.8 billion as of December 31, 2022 and the maximum exposure from real estate joint ventures is \$0.8 \$0.9 billion as of June 30, 2023 September 30, 2023 compared to \$0.6 billion as of December 31, 2022.

#### Note 14 – Accumulated Other Comprehensive Income (Loss) ("AOCI")

AOCI includes net unrealized (depreciation) appreciation on securities and derivatives, change in discount rate and instrument specific credit risk for certain long-duration insurance contractholder liabilities (Note 9 to the Consolidated Financial Statements), foreign currency translation and the net postretirement benefits liability adjustment. AOCI includes the Company's share from unconsolidated entities reported on the equity method. Generally, tax effects in AOCI are established at the currently enacted tax rate and reclassified to Shareholders' net income in the same period that the related pre-tax AOCI reclassifications are recognized.

Shareholders' other comprehensive (loss), income, net of tax, for both the three and six nine months ended June 30, 2023 September 30, 2023 and June 30, 2022 September 30, 2022, is primarily driven by the change in discount rates for certain long duration long-duration liabilities and unrealized changes in the market values of securities and derivatives, including the impacts from unconsolidated entities reported on the equity method.

Changes in the components of AOCI, including the restatement for amended accounting guidance for long-duration insurance contracts (discussed in Note 2 to the Consolidated Financial Statements), are as follows:

(In millions)	Three Months Ended June 30,				Six Months Ended June 30,				Three Months Ended September 30,				Nine Months Ended September 30,			
	(In millions)	2023	2022	2023	2022	(In millions)	2023	2022	2023	2022	(In millions)	2023	2022	2023	2022	
<b>Securities and Derivatives</b>	<b>Securities and Derivatives</b>					<b>Securities and Derivatives</b>					<b>Securities and Derivatives</b>					
Beginning balance, as of June 30, 2023	Beginning balance, as of June 30, 2022					Beginning balance, as of June 30, 2023					Beginning balance, as of June 30, 2022					
retrospectively restated	retrospectively restated	\$ (138)	\$ 423	\$ (332)	\$ 1,266	retrospectively restated	\$ (118)	\$ (247)	\$ (332)	\$ 1,266	retrospectively restated	\$ (118)	\$ (247)	\$ (332)	\$ 1,266	
Unrealized appreciation (depreciation) on securities and derivatives		7	(869)	259	(1,934)											
Tax (expense) benefit		(12)	169	(66)	400											
Net unrealized (depreciation) appreciation on securities and derivatives		(5)	(700)	193	(1,534)											

Reclassification adjustment for losses included in Shareholders' net income (Net realized investment gains (losses))	31	38	26	27	Unrealized (depreciation) appreciation on securities and derivatives	(257)	(325)	2	(2,259)	
Unrealized (depreciation) appreciation on securities and derivatives					Tax benefit (expense)	57	(7)	(9)	393	
Tax benefit (expense)					Net unrealized (depreciation) on securities and derivatives	(200)	(332)	(7)	(1,866)	
Net unrealized (depreciation) on securities and derivatives					Reclassification adjustment for losses included in Shareholders' net income ((Loss) gain on sale of businesses)	—	171	—	171	
Reclassification adjustment for losses included in Shareholders' net income ((Loss) gain on sale of businesses)					Reclassification adjustment for losses included in Shareholders' net income (Net realized investment losses)	12	14	38	41	
Reclassification adjustment for (gains) included in Shareholders' net income (Selling, general and administrative expenses)					Reclassification adjustment for (gains) included in Shareholders' net income (Selling, general and administrative expenses)	(1)	—	(1)	—	
Reclassification adjustment for tax (benefit) included in Shareholders' net income	(6)	(8)	(5)	(6)	Reclassification adjustment for tax (benefit) included in Shareholders' net income	(3)	(3)	(8)	(9)	
Net losses reclassified from AOCI to Shareholders' net income	25	30	21	21	Net losses reclassified from AOCI to Shareholders' net income	8	182	29	203	
Other comprehensive income (loss), net of tax	20	(670)	214	(1,513)	Other comprehensive (loss) income, net of tax	(192)	(150)	22	(1,663)	
Ending balance	Ending balance	\$ (118)	\$ (247)	\$ (118)	Ending balance	\$ (310)	\$ (397)	\$ (310)	\$ (397)	
<b>Net long-duration insurance and contractholder liabilities measurement adjustments <sup>(1)</sup></b>	<b>Net long-duration insurance and contractholder liabilities measurement adjustments <sup>(1)</sup></b>				<b>Net long-duration insurance and contractholder liabilities measurement adjustments <sup>(1)</sup></b>					
Beginning balance	Beginning balance	\$ (587)	\$ (306)	\$ (256)	\$ (765)	Beginning balance	\$ (704)	\$ (300)	\$ (256)	\$ (765)
Current period change in discount rate for certain long duration liabilities		(147)	20	(558)	604					

Current period change in discount rate for certain long-duration liabilities						Current period change in discount rate for certain long-duration liabilities			
Tax benefit (expense)						Tax benefit (expense)			
36 9 137 (121)						12 23 149 (98)			
Net current period change in discount rate for certain long-duration liabilities						483			
Net current period change in discount rate for certain long-duration liabilities						Net current period change in discount rate for certain long-duration liabilities			
Current period change in instrument-specific credit risk for market risk benefits						Current period change in instrument-specific credit risk for market risk benefits			
(7) (28) (33) (22)						(17) 16 (50) (6)			
Tax benefit						Tax benefit (expense)			
Tax benefit (expense)						4 (3) 10 1			
Net current period change in instrument-specific credit risk for market risk benefits						Net current period change in instrument-specific credit risk for market risk benefits			
(6) (23) (27) (18)						(13) 13 (40) (5)			
Other comprehensive (loss) income, net of tax						Other comprehensive (loss) income, net of tax			
(117) 6 (448) 465						(28) (19) (476) 446			
Ending balance						Ending balance			
\$ (704) \$ (300) \$ (704) \$ (300)						\$ (732) \$ (319) \$ (732) \$ (319)			
<b>Translation of foreign currencies</b>						<b>Translation of foreign currencies</b>			
Beginning balance, as retrospectively restated						Beginning balance, as retrospectively restated			
\$ (138) \$ (294) \$ (154) \$ (233)						\$ (157) \$ (500) \$ (154) \$ (233)			
Translation of foreign currencies						Translation of foreign currencies			
(20) (182) (5) (242)						(31) (90) (36) (332)			
Tax benefit (expense)						Tax benefit (expense)			
1 (25) 2 (28)						2 — 4 (28)			
Net translation of foreign currencies						Net translation of foreign currencies			
(19) (207) (3) (270)						(29) (90) (32) (360)			
Less: Net translation (loss) on foreign currencies attributable to noncontrolling interests									
— (1) — (3)									
Shareholders' other comprehensive (loss), net of tax									
(19) (206) (3) (267)									
Reclassification adjustment for losses included in Net income ((Loss) gain on sale of businesses)						Reclassification adjustment for losses included in Net income ((Loss) gain on sale of businesses)			
						— 236 — 236			

Reclassification adjustment for tax expense included in Net income		Reclassification adjustment for tax expense included in Net income	—	29	—	29
Net translation losses reclassified from AOCI to Net income		Net translation losses reclassified from AOCI to Net income	—	265	—	265
Translation of foreign currencies		Translation of foreign currencies	(31)	146	(36)	(96)
Tax benefit		Tax benefit	2	29	4	1
Other comprehensive (loss) income, net of tax		Other comprehensive (loss) income, net of tax	(29)	175	(32)	(95)
Less: Net translation gain (loss) on foreign currencies attributable to noncontrolling interests		Less: Net translation gain (loss) on foreign currencies attributable to noncontrolling interests	—	1	—	(2)
Shareholders' other comprehensive (loss) income, net of tax		Shareholders' other comprehensive (loss) income, net of tax	(29)	174	(32)	(93)
Ending balance	Ending balance	Ending balance	\$ (157)	\$ (500)	\$ (157)	\$ (500)
<b>Postretirement benefits liability</b>	<b>Postretirement benefits liability</b>	<b>Postretirement benefits liability</b>				
Beginning balance	Beginning balance	Beginning balance	\$ (906)	\$ (1,323)	\$ (916)	\$ (1,336)
Reclassification adjustment for amortization of net prior actuarial losses and prior service costs (Interest expense and other)	Reclassification adjustment for amortization of net prior actuarial losses and prior service costs (Interest expense and other)	Reclassification adjustment for amortization of net prior actuarial losses and prior service costs (Interest expense and other)	11	17	24	33
Reclassification adjustment for (gains) included in Shareholders' net income ((Loss) gain on sale of businesses)		Reclassification adjustment for (gains) included in Shareholders' net income ((Loss) gain on sale of businesses)	—	—	(2)	—
Reclassification adjustment for tax (benefit) included in Shareholders' net income	Reclassification adjustment for tax (benefit) included in Shareholders' net income	Reclassification adjustment for tax (benefit) included in Shareholders' net income	(3)	(4)	(6)	(7)
Net adjustments reclassified from AOCI to Shareholders' net income	Net adjustments reclassified from AOCI to Shareholders' net income	Net adjustments reclassified from AOCI to Shareholders' net income	8	13	18	26
Valuation update	Valuation update	Valuation update	(2)	18	(2)	18
Tax benefit (expense)	Tax benefit (expense)	Tax benefit (expense)	1	(4)	1	(4)
Net change due to valuation update	Net change due to valuation update	Net change due to valuation update	(1)	14	(1)	14
Other comprehensive income, net of tax	Other comprehensive income, net of tax	Other comprehensive income, net of tax	7	27	17	40
Ending balance	Ending balance	Ending balance	\$ (899)	\$ (1,296)	\$ (899)	\$ (1,296)
					\$ (891)	\$ (1,286)
					\$ (891)	\$ (1,286)

Total	Total	Total
Accumulated	Accumulated	Accumulated
other	other	other
comprehensive	comprehensive	comprehensive
loss	loss	loss
Beginning balance, as of June 30, 2023	Beginning balance, as of June 30, 2023	Beginning balance, as of June 30, 2023
retrospectively restated	retrospectively restated	retrospectively restated
	\$ (1,769)	\$ (1,500)
	\$ (1,658)	\$ (1,068)
Shareholders' other comprehensive (loss), net of tax	(109)	(843)
	(220)	(1,275)
Shareholders' other comprehensive (loss) income, net of tax		Shareholders' other comprehensive (loss) income, net of tax
		(241)
Ending balance	Ending balance	Ending balance
	\$ (1,878)	\$ (2,343)
	\$ (1,878)	\$ (2,343)
	\$ (2,119)	\$ (2,328)
	\$ (2,119)	\$ (2,328)

<sup>(i)</sup> Established upon the adoption of Targeted Improvements to the Accounting for Long-Duration Contracts in 2023. See Note 2 to the Consolidated Financial Statements for further information.

## Note 15 – Income Taxes

### Income Tax Expense

The 19.9% 21.3% effective tax rate for the three months ended June 30, 2023 and the 19.2% effective tax rate for the six months ended June 30, 2023 were each lower than September 30, 2023 was higher than the 20.7% 20.4% rate for the three months ended June 30, 2022 September 30, 2022, primarily as a result of increases for the remeasurement of deferred tax liabilities and the 21.6% Medicare Advantage litigation settlement, partially offset by favorable results relative to the Company's foreign operations. The 19.9% effective tax rate for the six nine months ended June 30, 2022 September 30, 2023 is lower than the 21.0% rate for the nine months ended September 30, 2022. These decreases are The decrease is driven largely by favorable results relative to the Company's foreign operations and the release of uncertain tax positions resulting from favorable audit developments, partially offset by an increase for the remeasurement of deferred tax liabilities.

As of June 30, 2023 September 30, 2023, we had approximately \$274 million in deferred tax assets ("DTAs") associated with unrealized investment losses that are partially recorded in Accumulated other comprehensive loss. We have determined that a valuation allowance against the DTAs is not currently required based on the Company's ability to carry back losses and our ability and intent to hold certain securities until recovery. We continue to monitor and evaluate the need for any valuation allowance in the future.

## Note 16 – Contingencies and Other Matters

The Company, through its subsidiaries, is contingently liable for various guarantees provided in the ordinary course of business.

### A. Financial Guarantees: Retiree and Life Insurance Benefits

The Company guarantees that separate account assets will be sufficient to pay certain life insurance or retiree benefits. For the majority of these benefits, the sponsoring employers are primarily responsible for ensuring that assets are sufficient to pay these benefits and are required to maintain assets that exceed a certain percentage of benefit obligations. If employers fail to do so, the Company or an affiliate of the buyer of the retirement benefits business has the right to redirect the management of the related assets to provide for benefit payments. As of June 30, 2023 September 30, 2023, employers maintained assets that generally exceeded the benefit obligations under these arrangements of approximately \$420 million. An additional liability is established if management believes that the Company will be required to make payments under the guarantees; there were no additional liabilities required for these guarantees, net of reinsurance, as of June 30, 2023 September 30, 2023. Separate account assets supporting these guarantees are classified in Levels 1 and 2 of the GAAP fair value hierarchy.

The Company does not expect that these financial guarantees will have a material effect on the Company's consolidated results of operations, liquidity or financial condition.

### B. Certain Other Guarantees

The Company had indemnification obligations as of June 30, 2023 September 30, 2023 in connection with acquisition and disposition transactions. These indemnification obligations are triggered by the breach of representations or covenants provided by the Company, such as representations for the presentation of financial statements, filing of tax returns, compliance with law or identification of outstanding litigation. These obligations are typically subject to various time limitations, defined by the contract or by operation of law, such as statutes of limitation. In some cases, the maximum potential amount due is subject to contractual limitations based on a percentage of the transaction purchase price, while in other cases limitations are not specified or applicable. The Company does not believe that it is possible to determine the maximum potential amount due under these obligations because not all amounts due under these indemnification obligations are subject to limitation. There were no liabilities for these indemnification obligations as of June 30, 2023 September 30, 2023.

### C. Guaranty Fund Assessments

The Company operates in a regulatory environment that may require its participation in assessments under state insurance guaranty association laws. The Company's exposure to assessments for certain obligations of insolvent insurance companies to policyholders and claimants is based on its share of business written in the relevant jurisdictions.

There were no material charges or credits resulting from existing or new guaranty fund assessments for the six nine months ended June 30, 2023 September 30, 2023.

### D. Legal and Regulatory Matters

The Company is routinely involved in numerous claims, lawsuits, regulatory inquiries and audits, government investigations, including under the federal False Claims Act and state false claims acts initiated by a government investigating body or by a *qui tam* relator's filing of a complaint under court seal, and other legal matters arising, for the most part, in the ordinary course of managing a

global health services business. Additionally, the Company has received and is cooperating with subpoenas or similar processes from various governmental agencies requesting information, all arising in the normal course of its business. Disputed tax matters arising

from audits by the Internal Revenue Service or other state and foreign jurisdictions, including those resulting in litigation, are accounted for under GAAP guidance for uncertain tax positions.

Pending litigation and legal or regulatory matters that the Company has identified with a reasonably possible material loss and certain other material litigation matters are described below. For those matters that the Company has identified with a reasonably possible material loss, the Company provides disclosure in the aggregate of accruals and range of loss, or a statement that such information cannot be estimated. The Company's accruals for the matters discussed below under "Litigation Matters" and "Regulatory Matters" are not material. Due to numerous uncertain factors presented in these cases, it is not possible to estimate an aggregate range of loss (if any) for these matters at this time. In light of the uncertainties involved in these matters, there is no assurance that their ultimate resolution will not exceed the amounts currently accrued by the Company. An adverse outcome in one or more of these matters could be material to the Company's results of operations, financial condition or liquidity for any particular period. The outcomes of lawsuits are inherently unpredictable and we may be unsuccessful in these ongoing litigation matters or any future claims or litigation.

#### **Litigation Matters**

**Express Scripts Litigation with Elevance.** In March 2016, Elevance filed a lawsuit in the United States District Court for the Southern District of New York alleging various breach of contract claims against Express Scripts relating to the parties' rights and obligations under the periodic pricing review section of the pharmacy benefit management agreement between the parties including allegations that Express Scripts failed to negotiate new pricing concessions in good faith, as well as various alleged service issues. Elevance also requested that the court enter declaratory judgment that Express Scripts is required to provide Elevance competitive benchmark pricing, that Elevance can terminate the agreement and that Express Scripts is required to provide Elevance with post-termination services at competitive benchmark pricing for one year following any termination by Elevance. Elevance claimed it is entitled to \$13 billion in additional pricing concessions over the remaining term of the agreement, as well as \$1.8 billion for one year following any contract termination by Elevance and \$150 million damages for service issues ("Elevance's Allegations"). On April 19, 2016, in response to Elevance's complaint, Express Scripts filed its answer denying Elevance's Allegations in their entirety and asserting affirmative defenses and counterclaims against Elevance. The court subsequently granted Elevance's motion to dismiss two of six counts of Express Scripts' amended counterclaims. Express Scripts filed its Motion for Summary Judgment on August 27, 2021. Elevance completed filing of its Response to Express Scripts' Motion for Summary Judgment on October 16, 2021. Express Scripts filed its Reply in Support of its Motion for Summary Judgment on November 19, 2021. On March 31, 2022, the court granted summary judgment in favor of Express Scripts on all of Elevance's pricing claims for damages totaling \$14.8 billion and on most of Elevance's claims relating to service issues. Elevance's only remaining service claims relate to the review or processing of prior authorizations, authorizations, with alleged damages over \$100 million. On June 10, 2022 November 1, 2023, the parties signed a settlement agreement pursuant to which Express Scripts filed a Motion for Partial Summary Judgment seeking agreed to limit Elevance's remaining prior authorization resolve the service-related claims. The settlement agreement is not an admission of liability or fault by Express Scripts, the Company or its subsidiaries. Following the settlement, Elevance would retain the right to appeal the pricing-related claims and a Motion that were previously dismissed by the court, while Express Scripts would retain the ability to Exclude certain opinions offered reassert its own pricing-related claims in the event any appeal by its experts. Elevance filed its opposition to both motions, and a cross-motion to submit a supplemental expert report, on July 9, 2022. Express Scripts' pending Motions were fully briefed at the end of July 2022. On March 8, 2023, the Court granted Express Scripts' Motion for Partial Summary Judgment, excluding in full the testimony of four of Elevance's experts and in part the testimony of two additional experts, and granted Elevance leave to submit a supplemental expert report. On April 5, 2023, the Court entered a scheduling order setting a trial on Elevance's remaining prior authorization claims to commence on December 4, 2023, is successful.

**Medicare Advantage.** A *qui tam* action that was filed by a private individual (the "relator") on behalf of the government in the United States District Court for the Southern District of New York in 2017 was unsealed on August 6, 2020. The action asserts claims related to risk adjustment practices arising from certain health exams conducted as part of the Company's Medicare Advantage business. In September 2021, the *qui tam* action was transferred to the United States District Court for the Middle District of Tennessee. On January 11, 2022, the U.S. Department of Justice ("DOJ") (U.S. Attorney's Offices for the Southern District of New York and the Middle District of Tennessee) filed a motion to partially intervene, which was granted on August 2, 2022. On October 14, 2022, the DOJ filed its complaint-in-intervention alleging that certain diagnoses made during in-home exams were invalid for risk adjustment purposes, seeking unspecified damages and penalties under the federal False Claims Act. The Company's motion to dismiss the DOJ's complaint is fully briefed and pending before the court. The Company's motion to dismiss relator's complaint was denied as moot after relator asked for and was granted permission to amend his complaint. Relator filed an amended complaint on July 28, 2023, which the Company moved to dismiss on September 11, 2023. The Company's response to On September 29, 2023, the complaint is due September 11, 2023, Company, the relator and the DOJ settled the matter for \$37 million plus interest and attorney's fees.

#### **Regulatory Matters**

**Civil Investigative Demand.** The DOJ is conducting industry-wide investigations of Medicare Advantage organizations' risk adjustment practices. For certain Medicare Advantage organizations, including The Cigna Group, those investigations have resulted in litigation (see "Litigation Matters—Medicare Advantage" above). The As part of these investigations, the Company has responded to information requests (civil investigative demands) from the DOJ (U.S. Attorney's Office for the Eastern District of Pennsylvania) regarding its risk adjustment submissions. On September 29, 2023, the Company settled the DOJ's investigation for approximately \$135 million plus interest. In connection with this settlement and is continuing to cooperate with the DOJ, settlement of the litigation (see "Litigation Matters—Medicare

Advantage" above), The Cigna Group also entered into a Corporate Integrity Agreement with the U.S. Department of Health and Human Services Office of the Inspector General, which contains certain auditing and governance requirements for a period of five years from the settlement date.

#### **Note 17 – Segment Information**

See Note 1 to the Consolidated Financial Statements for a description of our segments. A description of our basis for reporting segment operating results is outlined below. Intersegment revenues primarily reflect pharmacy and care services transactions between the Evernorth Health Services and Cigna Healthcare segments.

The Company uses "pre-tax adjusted income (loss) from operations" and "adjusted revenues" as its principal financial measures of segment operating performance because management believes these metrics best reflect the underlying results of business operations and permit analysis of trends in underlying revenue, expenses and profitability. We define pre-tax adjusted income from operations as income before income taxes excluding pre-tax income (loss) attributable to noncontrolling interests, net realized investment results, amortization of acquired intangible assets, and special items. The Cigna Group's share of certain realized investment results of its joint ventures reported in the Cigna Healthcare segment using the equity method of accounting are also excluded. Special items are matters that management believes are not representative of the underlying results of operations due to their nature or size. Adjusted income (loss) from operations is measured on an after-tax basis for consolidated results and on a pre-tax basis for segment results.

The Company defines adjusted revenues as total revenues excluding the following adjustments: special items and The Cigna Group's share of certain realized investment results of its joint ventures reported in the Cigna Healthcare segment using the equity method of accounting. Special items are matters that management believes are not representative of the underlying results of operations due to their nature or size. We exclude these items from this measure because management believes they are not indicative of past or future underlying performance of the business.

The Company does not report total assets by segment because this is not a metric used to allocate resources or evaluate segment performance.

The following table presents the special items charges (benefits) recorded by the Company, as well as the respective financial statement line items impacted:

(In millions)	Three Months Ended June								Nine Months Ended										
	30,		Six Months Ended June 30,		Three Months Ended September 30,		September 30,		2023		2022		2023		2022				
	Pre- tax	After- tax	Pre- tax	After- tax	Pre- tax	After- tax	Pre- tax	After- tax	Pre- tax	After- tax	Pre- tax	After- tax	Pre- tax	After- tax	Pre- tax	After- tax			
Charges (benefits)																			
associated with litigation																			
matters																			
(Selling, general and administrative expenses)																			
Loss (gain) on sale of businesses																			
Integration and transaction- related costs	Integration and transaction- related costs																		
(Selling, general and administrative expenses)	expenses)	\$ 6	\$ 5	\$ 36	\$ 26	\$ 7	\$ 6	\$ 88	\$ 63	Integration and transaction- related costs									
Charge for organizational efficiency plan	Charge for organizational efficiency plan									Charge for organizational efficiency plan									
(Selling, general and administrative expenses)	expenses)	—	—	22	17	—	—	22	17	(Selling, general and administrative expenses)	13	9		24	23	20	15	112	86
(Benefits) associated with litigation matters (Selling, general and administrative expenses)	—	—	(28)	(20)	—	—	(28)	(20)	Charge for organizational efficiency plan	—	—		—	—	—	—	22	17	
Total impact from special items	Total impact from special items	\$ 6	\$ 5	\$ 30	\$ 23	\$ 7	\$ 6	\$ 82	\$ 60	Total impact from special items	\$ 235	\$ 199		\$(1,711)	\$(1,365)	\$ 242	\$ 205	\$(1,629)	\$(1,305)

Effective January 1, 2023, we adopted amended accounting guidance for long-duration insurance contracts. See Note 2 to the Consolidated Financial Statements for further information. Prior period summarized segment information has been retrospectively adjusted to conform to this new basis of accounting. Summarized segment financial information was as follows:

(In millions)	(In millions)	Evernorth Health Services	Cigna Healthcare	Other Operations	Corporate and Eliminations	Total	(In millions)	Evernorth Health Services	Cigna Healthcare	Other Operations	Corporate and Eliminations	Total
<b>Three months ended June 30, 2023</b>												
<b>Three months ended September 30, 2023</b>												
<b>Revenues from external customers</b>												
external customers	\$ 36,721	\$ 11,505	\$ 82	\$ —	\$ 48,308		external customers	\$ 37,230	\$ 11,426	\$ 71	\$ —	\$ 48,727
<b>Intersegment revenues</b>												
Intersegment revenues	1,422	1,044	—	(2,466)			Intersegment revenues	1,303	1,136	—	(2,439)	
<b>Net investment income</b>												
Net investment income	62	135	76	5	278		Net investment income	63	176	76	6	321
<b>Total revenues</b>	<b>38,205</b>	<b>12,684</b>	<b>158</b>	<b>(2,461)</b>	<b>48,586</b>		<b>Total revenues</b>	<b>38,596</b>	<b>12,738</b>	<b>147</b>	<b>(2,433)</b>	<b>49,048</b>
<b>Net realized investment results from certain equity method investments</b>												
Net realized investment results from certain equity method investments	—	30	—	—	30		Net realized investment results from certain equity method investments	—	30	—	—	30
<b>Adjusted revenues</b>												
Adjusted revenues	\$ 38,205	\$ 12,714	\$ 158	\$ (2,461)	\$ 48,616		Adjusted revenues	\$ 38,596	\$ 12,768	\$ 147	\$ (2,433)	\$ 49,078
<b>Income (loss) before income taxes</b>												
Income (loss) before income taxes	\$ 1,128	\$ 1,156	\$ 29	\$ (429)	\$ 1,884		Income (loss) before income taxes	\$ 1,272	\$ 1,019	\$ (3)	\$ (448)	\$ 1,840
<b>Pre-tax adjustments to reconcile to adjusted income from operations</b>												
Pre-tax adjustments to reconcile to adjusted income from operations	(Income) attributable to noncontrolling interests	(Income) attributable to noncontrolling interests	(54)	(1)	—	—	(Income) attributable to noncontrolling interests	(44)	—	—	—	(44)
<b>Net realized investment (gains) losses (1)</b>												
Net realized investment losses (1)	(1)	5	—	—	4		Net realized investment losses (1)	1	35	8	—	44
<b>Amortization of acquired intangible assets</b>												
Amortization of acquired intangible assets	443	12	—	—	455		Amortization of acquired intangible assets	443	11	—	—	454
<b>Special items</b>												
Charges associated with litigation matters							Charges associated with litigation matters	44	157	—	—	201
Loss on sale of businesses							Loss on sale of businesses	—	—	21	—	21
Integration and transaction- related costs	Integration and transaction- related costs	—	—	—	6	6	Integration and transaction- related costs	—	—	—	13	13

Pre-tax adjusted income (loss) from operations	Pre-tax adjusted income (loss) from operations	\$ 1,516	\$ 1,172	\$ 29	\$ (423)	\$ 2,294	Pre-tax adjusted income (loss) from operations	\$ 1,716	\$ 1,222	\$ 26	\$ (435)	\$ 2,529	
(In millions)	(In millions)	Evernorth Health Services	Cigna Healthcare	Other Operations	Corporate and Eliminations	Total	(In millions)	Evernorth Health Services	Cigna Healthcare	Other Operations	Corporate and Eliminations	Total	
<b>Three months ended June 30, 2022</b>													
<b>Three months ended September 30, 2022</b>													
<b>Revenues from external customers</b>													
external customers	\$ 33,716	\$ 10,620	\$ 817	\$ —	\$ 45,153		external customers	\$ 34,670	\$ 10,329	\$ 78	\$ —	\$ 45,077	
Intersegment revenues	1,131	586	—	(1,717)			Intersegment revenues	1,003	667	—	(1,670)		
Net investment income	16	178	131	—	325		Net investment income	25	101	75	3	204	
<b>Total revenues</b>	<b>34,863</b>	<b>11,384</b>	<b>948</b>	<b>(1,717)</b>	<b>45,478</b>		<b>Total revenues</b>	<b>35,698</b>	<b>11,097</b>	<b>153</b>	<b>(1,667)</b>	<b>45,281</b>	
Net realized investment results from certain equity method investments	Net realized investment results from certain equity method investments	—	(49)	—	—	(49)	Net realized investment results from certain equity method investments	—	80	—	—	80	
<b>Adjusted revenues</b>	<b>Adjusted revenues</b>	<b>\$ 34,863</b>	<b>\$ 11,335</b>	<b>\$ 948</b>	<b>\$ (1,717)</b>	<b>\$ 45,429</b>	<b>Adjusted revenues</b>	<b>\$ 35,698</b>	<b>\$ 11,177</b>	<b>\$ 153</b>	<b>\$ (1,667)</b>	<b>\$ 45,361</b>	
<b>Income (loss) before income taxes</b>	<b>Income (loss) before income taxes</b>	<b>\$ 1,044</b>	<b>\$ 1,200</b>	<b>\$ 168</b>	<b>\$ (431)</b>	<b>\$ 1,981</b>	<b>Income (loss) before income taxes</b>	<b>\$ 1,200</b>	<b>\$ 876</b>	<b>\$ 1,755</b>	<b>\$ (340)</b>	<b>\$ 3,491</b>	
Pre-tax adjustments to reconcile to adjusted income from operations (Income) attributable to noncontrolling interests	Pre-tax adjustments to reconcile to adjusted income from operations (Income) attributable to noncontrolling interests	—	—	(2)	—	(15)	Pre-tax adjustments to reconcile to adjusted income from operations (Income) attributable to noncontrolling interests	—	(17)	(1)	(4)	—	(22)
<b>Net realized investment (gains) losses (1)</b>		—	(22)	62	—	40	<b>Net realized investment losses (1)</b>	—	158	4	—	162	
Amortization of acquired intangible assets	Amortization of acquired intangible assets	444	57	—	—	501	Amortization of acquired intangible assets	442	17	1	—	460	
<b>Special items</b>	<b>Special items</b>						<b>Special items</b>						
(Gain) on sale of businesses							(Gain) on sale of businesses	—	—	(1,735)	—	(1,735)	
Integration and transaction- related costs	Integration and transaction- related costs	—	—	—	36	36	Integration and transaction- related costs	—	—	—	24	24	
Charge for organizational efficiency plan		—	—	—	22	22							

(Benefits) associated with litigation matters										(28)	(28)
Pre-tax adjusted income (loss) from operations	Pre-tax adjusted income (loss) from operations	\$ 1,475	\$ 1,235	\$ 228	\$ (401)	\$ 2,537	Pre-tax adjusted income (loss) from operations	\$ 1,625	\$ 1,050	\$ 21	\$ (316)
											\$ 2,380

(i) Includes the Company's share of certain realized investment results of its joint ventures reported in the Cigna Healthcare segment using the equity method of accounting.

		Evernorth Health Services	Cigna Healthcare	Other Operations	Corporate and Eliminations	Total		Evernorth Health Services	Cigna Healthcare	Other Operations	Corporate and Eliminations	Total
(In millions)	(In millions)						(In millions)					
<b>Six months ended June 30, 2023</b>												
<b>Nine months ended September 30, 2023</b>												
<b>2023</b>												
Revenues from external customers	Revenues from external customers	\$ 71,232	\$ 23,155	\$ 161	\$ —	\$ 94,548	Revenues from external customers	\$ 108,462	\$ 34,581	\$ 232	\$ —	\$ 143,275
Intersegment revenues	Intersegment revenues	3,040	2,007	—	(5,047)	—	Intersegment revenues	4,343	3,143	—	(7,486)	—
Net investment income	Net investment income	112	278	154	11	555	Net investment income	175	454	230	17	876
Total revenues	Total revenues	74,384	25,440	315	(5,036)	95,103	Total revenues	112,980	38,178	462	(7,469)	144,151
Net realized investment results from certain equity method investments	Net realized investment results from certain equity method investments	—	(8)	—	—	(8)	Net realized investment results from certain equity method investments	—	22	—	—	22
Adjusted revenues		\$ 74,384	\$ 25,432	\$ 315	\$ (5,036)	\$ 95,095						
<b>Income (loss) before income taxes</b>		\$ 2,046	\$ 2,233	\$ 50	\$ (844)	\$ 3,485						
<b>Pre-tax adjustments to reconcile to adjusted income from operations</b>												
(Income) attributable to noncontrolling interests	(Income) attributable to noncontrolling interests	(96)	(2)	—	—	(98)						
Net realized investment (gains) losses (1)	Net realized investment (gains) losses (1)	(1)	29	(6)	—	22						
Amortization of acquired intangible assets	Amortization of acquired intangible assets	887	27	—	—	914						
<b>Special items</b>												
Integration and transaction-related costs	Integration and transaction-related costs	—	—	—	7	7						
<b>Pre-tax adjusted income (loss) from operations</b>		\$ 2,836	\$ 2,287	\$ 44	\$ (837)	\$ 4,330						
		Evernorth Health Services	Cigna Healthcare	Other Operations	Corporate and Eliminations	Total						
(In millions)	(In millions)						(In millions)					
<b>Six months ended June 30, 2022</b>												
Revenues from external customers	Revenues from external customers	\$ 66,005	\$ 21,082	\$ 1,658	\$ —	\$ 88,745						
Intersegment revenues	Intersegment revenues	2,418	1,148	—	(3,566)	—						
Net investment income	Net investment income	26	444	269	—	739						
Total revenues	Total revenues	68,449	22,674	1,927	(3,566)	89,484						

Net realized investment results from certain equity method investments												
Adjusted revenues	Adjusted revenues	\$ 68,449	\$ 22,728	\$ 1,927	\$ (3,566)	\$ 89,538	Adjusted revenues	\$ 112,980	\$ 38,200	\$ 462	\$ (7,469)	\$ 144,173
<b>Income (loss) before income taxes</b>	<b>Income (loss) before income taxes</b>	\$ 1,914	\$ 2,077	\$ 383	\$ (826)	\$ 3,548	<b>Income (loss) before income taxes</b>	\$ 3,318	\$ 3,252	\$ 47	\$ (1,292)	\$ 5,325
<b>Pre-tax adjustments to reconcile to adjusted income from operations</b>	<b>Pre-tax adjustments to reconcile to adjusted income from operations</b>						<b>Pre-tax adjustments to reconcile to adjusted income from operations</b>					
(Income) attributable to noncontrolling interests	(Income) attributable to noncontrolling interests	(24)	(1)	(7)	—	(32)	(Income) attributable to noncontrolling interests	(140)	(2)	—	—	(142)
Net realized investment losses <sup>(1)</sup>	Net realized investment losses <sup>(1)</sup>	—	384	81	—	465	Net realized investment losses <sup>(1)</sup>	—	64	2	—	66
Amortization of acquired intangible assets	Amortization of acquired intangible assets	887	72	—	—	959	Amortization of acquired intangible assets	1,330	38	—	—	1,368
<b>Special items</b>	<b>Special items</b>						<b>Special items</b>					
Charges associated with litigation matters	Charges associated with litigation matters						Charges associated with litigation matters	44	157	—	—	201
Loss on sale of businesses	Loss on sale of businesses						Loss on sale of businesses	—	—	21	—	21
Integration and transaction- related costs	Integration and transaction- related costs	—	—	—	88	88	Integration and transaction- related costs	—	—	—	20	20
Charge for organizational efficiency plan	—	—	—	22	22							
(Benefits) associated with litigation matters	—	—	—	(28)	(28)							
Pre-tax adjusted income (loss) from operations	Pre-tax adjusted income (loss) from operations	\$ 2,777	\$ 2,532	\$ 457	\$ (744)	\$ 5,022	Pre-tax adjusted income (loss) from operations	\$ 4,552	\$ 3,509	\$ 70	\$ (1,272)	\$ 6,859
<i>(In millions)</i>							<i>(In millions)</i>					
<b>Nine months ended September 30, 2022</b>							<b>Nine months ended September 30, 2022</b>					
Revenues from external customers	Revenues from external customers						Revenues from external customers	\$ 100,675	\$ 31,411	\$ 1,736	\$ —	\$ 133,822
Intersegment revenues	Intersegment revenues						Intersegment revenues	3,421	1,815	—	(5,236)	
Net investment income	Net investment income						Net investment income	51	545	344	3	943
<b>Total revenues</b>	<b>Total revenues</b>						<b>Total revenues</b>	104,147	33,771	2,080	(5,233)	134,765

Net realized investment results from certain equity method investments	Net realized investment results from certain equity method investments
Adjusted revenues	— 134 — — 134
<b>Income (loss) before income taxes</b>	<b>Income (loss) before income taxes</b>
Adjusted revenues	\$ 104,147 \$ 33,905 \$ 2,080 \$ (5,233) \$ 134,899
<b>Pre-tax adjustments to reconcile to adjusted income from operations</b>	<b>Pre-tax adjustments to reconcile to adjusted income from operations</b>
(Income) attributable to noncontrolling interests	(Income) attributable to noncontrolling interests (41) (2) (11) — (54)
Net realized investment losses <sup>(1)</sup>	Net realized investment losses <sup>(1)</sup> — 542 85 — 627
Amortization of acquired intangible assets	Amortization of acquired intangible assets 1,329 89 1 — 1,419
<b>Special items</b>	<b>Special items</b>
(Benefits) associated with litigation matters	(Benefits) associated with litigation matters — — — — (28) (28)
(Gain) on sale of businesses	(Gain) on sale of businesses — — — (1,735) — (1,735)
Integration and transaction-related costs	Integration and transaction-related costs — — — — 112 112
Charge for organizational efficiency plan	Charge for organizational efficiency plan — — — — 22 22
Pre-tax adjusted income (loss) from operations	Pre-tax adjusted income (loss) from operations \$ 4,402 \$ 3,582 \$ 478 \$ (1,060) \$ 7,402

<sup>(1)</sup> Includes the Company's share of certain realized investment results of its joint ventures reported in the Cigna Healthcare segment using the equity method of accounting.

Revenue from external customers includes Pharmacy revenues, Premiums and Fees and other revenues. Prior period amounts have been retrospectively adjusted to reflect adoption of amended accounting guidance for long-duration insurance contracts, as discussed in Note 2 to the Consolidated Financial Statements. The following table presents these revenues by product, premium and service type:

(In millions)	(In millions)	Three Months Ended June 30,		Six Months Ended June 30,		(In millions)	Three Months Ended September 30,		Nine Months Ended September 30,	
		2023	2022	2023	2022		2023	2022	2023	2022
<b>Products (Pharmacy revenues) (ASC 606)</b>	<b>Products (Pharmacy revenues) (ASC 606)</b>					<b>Products (Pharmacy revenues) (ASC 606)</b>				
Network revenues	Network revenues	\$ 16,406	\$ 16,107	\$ 32,154	\$ 31,638	Network revenues	\$ 16,926	\$ 16,583	\$ 49,080	\$ 48,221

Home delivery and specialty revenues	Home delivery and specialty revenues	16,594	15,268	32,619	29,967	Home delivery and specialty revenues	16,324	15,583	48,943	45,550
Other revenues	Other revenues	2,249	1,667	4,116	3,379	Other revenues	2,390	1,630	6,506	5,009
Intercompany eliminations	Intercompany eliminations	(1,285)	(1,070)	(2,781)	(2,315)	Intercompany eliminations	(1,109)	(1,034)	(3,890)	(3,349)
Total pharmacy revenues	Total pharmacy revenues	33,964	31,972	66,108	62,669	Total pharmacy revenues	34,531	32,762	100,639	95,431
<b>Insurance premiums (ASC 944)</b>	<b>Insurance premiums (ASC 944)</b>					<b>Insurance premiums (ASC 944)</b>				
Cigna Healthcare	Cigna Healthcare					Cigna Healthcare				
<u>U.S. Commercial</u>	<u>U.S. Commercial</u>					<u>U.S. Commercial</u>				
(1)	(1)					(1)				
Insured	Insured	4,091	3,771	8,171	7,491	Insured	4,144	3,821	12,315	11,312
Stop loss	Stop loss	1,514	1,344	3,017	2,669	Stop loss	1,548	1,384	4,565	4,053
Other	Other	365	352	733	712	Other	362	353	1,095	1,065
<u>U.S. Government</u>	<u>U.S. Government</u>					<u>U.S. Government</u>				
(1)	(1)					(1)				
Medicare Advantage	Medicare Advantage	2,180	2,053	4,416	4,131	Medicare Advantage	2,189	1,949	6,605	6,080
Medicare Part D	Medicare Part D	345	345	760	746	Medicare Part D	224	240	984	986
Other	Other					Other				
Short-duration (Individual and family plans)	Short-duration (Individual and family plans)	1,293	706	2,501	1,317	Short-duration (Individual and family plans)	1,266	697	3,767	2,014
Long-duration <sup>(2)</sup> (Individual Medicare supplement and limited benefit health products)	Long-duration <sup>(2)</sup> (Individual Medicare supplement and limited benefit health products)	337	332	671	661	Long-duration <sup>(2)</sup> (Individual Medicare supplement and limited benefit health products)	344	332	1,015	993
<u>International Health</u>	<u>International Health</u>					<u>International Health</u>				
Short-duration (Group medical insurance)	Short-duration (Group medical insurance)	731	636	1,431	1,256	Short-duration (Group medical insurance)	743	655	2,174	1,911
Long-duration <sup>(2)</sup> (Individual private medical insurance)	Long-duration <sup>(2)</sup> (Individual private medical insurance)	89	76	175	158	Long-duration <sup>(2)</sup> (Individual private medical insurance)	91	77	266	235
<b>Total Cigna Healthcare</b>	<b>Total Cigna Healthcare</b>	<b>10,945</b>	<b>9,615</b>	<b>21,875</b>	<b>19,141</b>	<b>Total Cigna Healthcare</b>	<b>10,911</b>	<b>9,508</b>	<b>32,786</b>	<b>28,649</b>
Divested International businesses	Divested International businesses	—	737	—	1,500	Divested International businesses	—	—	—	1,500
Other	Other	76	74	155	143	Other	70	76	225	219
Intercompany eliminations	Intercompany eliminations	18	—	34	(2)	Intercompany eliminations	17	2	51	—

Total premiums	Total premiums	11,039	10,426	22,064	20,782	Total premiums	10,998	9,586	33,062	30,368
<b>Services (Fees)</b> <b>(ASC 606)</b>	<b>Services (Fees)</b> <b>(ASC 606)</b>					<b>Services (Fees)</b> <b>(ASC 606)</b>				
Evernorth Health Services	Evernorth Health Services	2,838	1,790	5,337	3,414	Evernorth Health Services	2,862	1,875	8,199	5,289
Cigna Healthcare	Cigna Healthcare	1,602	1,478	3,208	2,974	Cigna Healthcare	1,639	1,530	4,847	4,504
Other Operations	Other Operations	1	4	2	9	Other Operations	1	—	3	9
Other revenues	Other revenues	63	130	129	146	Other revenues	43	(38)	172	108
Intercompany eliminations	Intercompany eliminations	(1,199)	(647)	(2,300)	(1,249)	Intercompany eliminations	(1,347)	(638)	(3,647)	(1,887)
Total fees and other revenues	Total fees and other revenues	3,305	2,755	6,376	5,294	Total fees and other revenues	3,198	2,729	9,574	8,023
Total revenues from external customers	Total revenues from external customers	\$ 48,308	\$ 45,153	\$ 94,548	\$ 88,745	Total revenues from external customers	\$ 48,727	\$ 45,077	\$ 143,275	\$ 133,822

(1) Other than the long-duration products referenced in the table, U.S. Commercial and U.S. Government insurance contracts are short-duration.

(2) U.S. Government's and International Health's long-duration premium revenues are associated with contracts that provide coverage greater than one year or are guaranteed to be renewed at the option of the policyholder beyond one year.

Evernorth Health Services may also provide certain financial and performance guarantees, including a minimum level of discounts a client may receive, generic utilization rates and various service levels. Clients may be entitled to receive compensation if we fail to meet the guarantees. Actual performance is compared to the contractual guarantee for each measure throughout the period and the Company defers revenue for any estimated payouts within Accrued expenses and other liabilities (current). These estimates are adjusted and paid following the end of the annual guarantee period. Historically, adjustments to original estimates have not been material. This guarantee liability was \$1.2 billion \$1.3 billion as of June 30, 2023 each of September 30, 2023 and \$1.3 billion as of December 31, 2022.

## Item 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

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Management's Discussion and Analysis of Financial Condition and Results of Operations ("MD&A") is intended to provide information to assist you in better understanding and evaluating our financial condition as of June 30, 2023 September 30, 2023, compared with December 31, 2022 and our results of operations for the three and [six nine](#) months ended June 30, 2023 September 30, 2023, compared with the same periods last year and is intended to help you understand the ongoing trends in our business. We encourage you to read this MD&A in conjunction with our Consolidated Financial Statements included in Part I, Item 1 of this Form 10-Q and our Annual Report on Form 10-K for the year ended December 31, 2022 ("2022 Form 10-K"). In particular, we encourage you to refer to the "Risk Factors" contained in Part I, Item 1A of our 2022 Form 10-K.

Unless otherwise indicated, financial information in this MD&A is presented in accordance with accounting principles generally accepted in the United States of America ("GAAP"). See Note 2 to the Consolidated Financial Statements in our 2022 Form 10-K for additional information regarding the Company's significant accounting policies and see Notes 2 and 9 to the Consolidated Financial Statements in this Form 10-Q for updates to those policies resulting from adopting Accounting Standards Update 2018-12, Targeted Improvements to the Accounting for Long-Duration Contracts ("LDTI"), and related amendments, effective January 1, 2023. The preparation of interim consolidated financial statements necessarily relies heavily on estimates. This and certain other factors call for caution in estimating full-year results based on interim results of operations. In some of our financial tables in this MD&A, we present either percentage changes or "N/M" when those changes are so large as to become not meaningful. Changes in percentages are expressed in basis points ("bps").

In this MD&A, our consolidated measures "adjusted income from operations," "earnings per share on that same basis and "adjusted revenues" are not determined in accordance with GAAP and should not be viewed as substitutes for the most directly comparable GAAP measures of "shareholders' net income," "earnings per share" and "total revenues." We also use pre-tax adjusted income (loss) from operations and adjusted revenues to measure the results of our segments.

The Company uses "pre-tax adjusted income (loss) from operations" and "adjusted revenues" as its principal financial measures of segment operating performance because management believes these metrics best reflect the underlying results of business operations and permit analysis of trends in underlying revenue, expenses and profitability. We define adjusted income from operations as shareholders' net income (or income before income taxes less pre-tax income (loss) attributable to noncontrolling interests for the segment metric) excluding net realized investment results, amortization of acquired intangible assets, and special items. The Cigna Group's share of certain realized investment results of its joint ventures reported in the Cigna Healthcare segment using the equity method of accounting are also excluded. Special items are matters that management believes are not representative of the underlying results of

operations due to their nature or size. Adjusted income (loss) from operations is measured on an after-tax basis for consolidated results and on a pre-tax basis for segment results. Consolidated adjusted income (loss) from operations is not determined in accordance with GAAP and should not be viewed as a substitute for the most directly comparable GAAP measure, shareholders' net income. See the below Financial Highlights section for a reconciliation of consolidated adjusted income from operations to shareholders' net income.

The Company defines adjusted revenues as total revenues excluding the following adjustments: special items and The Cigna Group's share of certain realized investment results of its joint ventures reported in the Cigna Healthcare segment using the equity method of accounting. Special items are matters that management believes are not representative of the underlying results of operations due to their nature or size. We exclude these items from this measure because management believes they are not indicative of past or future underlying performance of the business. Adjusted revenues is not determined in accordance with GAAP and should not be viewed as a substitute for the most directly comparable GAAP measure, total revenues. See the below Financial Highlights section for a reconciliation of consolidated adjusted revenues to total revenues.

#### CAUTIONARY NOTE REGARDING FORWARD-LOOKING STATEMENTS

This report contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements are based on The Cigna Group's current expectations and projections about future trends, events and uncertainties. These statements are not historical facts. Forward-looking statements may include, among others, statements concerning future financial or operating performance, including our ability to improve the health and vitality of those we serve; future growth, business strategy, and strategic or operational initiatives; economic, regulatory or competitive environments, particularly with respect to the pace and extent of change in these areas and the impact of developing inflationary and interest rate pressures; financing or capital deployment plans and amounts available for future deployment; our prospects for growth in the coming years; strategic transactions; expectations related to our Medicare Advantage Capitation Rates; and other statements regarding The Cigna Group's future beliefs, expectations, plans, intentions, liquidity, cash flows, financial condition or performance. You may identify forward-looking statements by the use of words such as "believe," "expect," "project," "plan," "intend," "anticipate," "estimate," "predict," "potential," "may," "should," "will" or other words or expressions of similar meaning, although not all forward-looking statements contain such terms.

Forward-looking statements are subject to risks and uncertainties, both known and unknown, that could cause actual results to differ materially from those expressed or implied in forward-looking statements. Such risks and uncertainties include, but are not limited to: our ability to achieve our strategic and operational initiatives; our ability to adapt to changes in an evolving and rapidly changing industry; our ability to compete effectively, differentiate our products and services from those of our competitors and maintain or increase market share; price competition, inflation and other pressures that could compress our margins or result in premiums that are insufficient to cover the cost of services delivered to our customers; the potential for actual claims to exceed our estimates related to expected medical claims; our ability to develop and maintain satisfactory relationships with physicians, hospitals, other health service providers and with producers and consultants; our ability to maintain relationships with one or more key pharmaceutical manufacturers or if payments made or discounts provided decline; changes in the pharmacy provider marketplace or pharmacy networks; changes in drug pricing or industry pricing benchmarks; our ability to invest in and properly maintain our information technology and other business systems; our ability to prevent or contain effects of a potential cyberattack or other privacy or data security incident; political, legal, operational, regulatory, economic and other risks that could affect our multinational operations, including currency exchange rates; risks related to strategic transactions and realization of the expected benefits of such transactions, as well as integration or separation difficulties or underperformance relative to expectations; dependence on success of relationships with third parties; risk of significant disruption within our operations or among key suppliers or third parties; potential liability in connection with managing medical practices and operating pharmacies, onsite clinics and other types of medical facilities; the substantial level of government regulation over our business and the potential effects of new laws or regulations or changes in existing laws or regulations; uncertainties surrounding participation in government-sponsored programs such as Medicare; the outcome of litigation, regulatory audits and investigations; compliance with applicable privacy, security and data laws, regulations and standards; potential failure of our prevention, detection and control systems; unfavorable economic and market conditions, including recent events affecting the financial services industry, the risk of a recession or other economic downturn and resulting impact on employment metrics, stock market or changes in interest rates and risks related to a downgrade in financial strength ratings of our insurance subsidiaries; the impact of our significant indebtedness and the potential for further indebtedness in the future; credit risk related to our reinsurers; as well as more specific risks and uncertainties discussed in Part I, Item 1A – Risk Factors in our 2022 Form 10-K, Part II, Item 7 – Management's Discussion and Analysis of Financial Condition and Results of Operations in our 2022 Form 10-K, and as described from time to time in our future reports filed with the Securities and Exchange Commission.

You should not place undue reliance on forward-looking statements, which speak only as of the date they are made, are not guarantees of future performance or results and are subject to risks, uncertainties and assumptions that are difficult to predict or quantify. The Cigna Group undertakes no obligation to update or revise any forward-looking statement, whether as a result of new information, future events or otherwise, except as may be required by law.

#### EXECUTIVE OVERVIEW

The Cigna Group, together with its subsidiaries (either individually or collectively referred to as the "Company," "we," "us" or "our") is a global health company with a mission of helping those we serve improve their health and vitality. Our subsidiaries offer a differentiated set of pharmacy, medical, behavioral, dental and related products and services. For further information on our business and strategy, see Part 1, Item 1, "Business" of our 2022 Form 10-K.

#### Financial Highlights

See Note 1 to the Consolidated Financial Statements for a description of our segments. Effective January 1, 2023, we adopted amended accounting guidance for long-duration insurance contracts. Prior period Financial highlights and Results of operations have been retrospectively adjusted to conform to this new basis of accounting. The commentary provided below describes our results for the three and **six nine** months ended **June 30, 2023** **September 30, 2023** compared with the same periods in 2022. Unless specified otherwise, commentary applies to both the three and **six nine** month periods.

Summarized below are certain key measures of our performance by segment:

Financial highlights by segment	Three Months Ended June 30,			Six Months Ended June 30,			
	(Dollars in millions, except per share amounts)	2023	2022	% Change	2023	2022	% Change
Revenues							
Adjusted revenues by segment							

Evernorth Health Services	\$ 38,205	\$ 34,863	10 %	\$ 74,384	\$ 68,449	9 %
Cigna Healthcare	\$ 12,714	\$ 11,335	12	\$ 25,432	\$ 22,728	12
Other Operations	\$ 158	\$ 948	(83)	\$ 315	\$ 1,927	(84)
Corporate, net of eliminations	\$ (2,461)	\$ (1,717)	(43)	\$ (5,036)	\$ (3,566)	(41)
Adjusted revenues	\$ 48,616	\$ 45,429	7	\$ 95,095	\$ 89,538	6
Net realized investment results from certain equity method investments	\$ (30)	\$ 49	N/M	\$ 8	\$ (54)	N/M
Total revenues	\$ 48,586	\$ 45,478	7 %	\$ 95,103	\$ 89,484	6 %
<b>Shareholders' net income</b>	<b>\$ 1,460</b>	<b>\$ 1,557</b>	(6) %	<b>\$ 2,727</b>	<b>\$ 2,754</b>	(1) %
<b>Adjusted income from operations</b>	<b>\$ 1,820</b>	<b>\$ 1,973</b>	(8) %	<b>\$ 3,438</b>	<b>\$ 3,921</b>	(12) %
<b>Earnings per share (diluted)</b>						
Shareholders' net income	\$ 4.92	\$ 4.89	1 %	\$ 9.15	\$ 8.61	6 %
Adjusted income from operations	\$ 6.13	\$ 6.20	(1) %	\$ 11.54	\$ 12.26	(6) %
<b>Pre-tax adjusted income (loss) from operations by segment</b>						
Evernorth Health Services	\$ 1,516	\$ 1,475	3 %	\$ 2,836	\$ 2,777	2 %
Cigna Healthcare	\$ 1,172	\$ 1,235	(5)	\$ 2,287	\$ 2,532	(10)
Other Operations	\$ 29	\$ 228	(87)	\$ 44	\$ 457	(90)
Corporate, net of eliminations	\$ (423)	\$ (401)	(5)	\$ (837)	\$ (744)	(13)
Consolidated pre-tax adjusted income from operations	\$ 2,294	\$ 2,537	(10)	\$ 4,330	\$ 5,022	(14)
Income attributable to noncontrolling interests	\$ 55	\$ 15	267	\$ 98	\$ 32	206
Net realized investment (losses) (1)	\$ (4)	\$ (40)	90	\$ (22)	\$ (465)	95
Amortization of acquired intangible assets	\$ (455)	\$ (501)	9	\$ (914)	\$ (959)	5
Special items	\$ (6)	\$ (30)	80	\$ (7)	\$ (82)	91
<b>Income before income taxes</b>	<b>\$ 1,884</b>	<b>\$ 1,981</b>	(5) %	<b>\$ 3,485</b>	<b>\$ 3,548</b>	(2) %

(1) Includes the Company's share of certain realized investment results of its joint ventures reported in the Cigna Healthcare segment using the equity method of accounting.

For further analysis and explanation of each segment's results, see the "Segment Reporting" section of this MD&A.

Consolidated Results of Operations (GAAP basis)						
(Dollars in millions)	Three Months Ended June 30,			Six Months Ended June 30,		
	2023	2022	% Change	2023	2022	% Change
Pharmacy revenues	\$ 33,964	\$ 31,972	6 %	\$ 66,108	\$ 62,669	5 %
Premiums	\$ 11,039	\$ 10,426	6	\$ 22,064	\$ 20,782	6
Fees and other revenues	\$ 3,305	\$ 2,755	20	\$ 6,376	\$ 5,294	20
Net investment income	\$ 278	\$ 325	(14)	\$ 555	\$ 739	(25)
<b>Total revenues</b>	<b>\$ 48,586</b>	<b>\$ 45,478</b>	<b>7</b>	<b>\$ 95,103</b>	<b>\$ 89,484</b>	<b>6</b>
Pharmacy and other service costs	\$ 33,442	\$ 31,150	7	\$ 64,901	\$ 60,963	6
Medical costs and other benefit expenses	\$ 9,034	\$ 8,192	10	\$ 18,080	\$ 16,464	10
Selling, general and administrative expenses	\$ 3,434	\$ 3,264	5	\$ 6,972	\$ 6,539	7
Amortization of acquired intangible assets	\$ 455	\$ 501	(9)	\$ 914	\$ 959	(5)
<b>Total benefits and expenses</b>	<b>\$ 46,365</b>	<b>\$ 43,107</b>	<b>8</b>	<b>\$ 90,867</b>	<b>\$ 84,925</b>	<b>7</b>
Income from operations	\$ 2,221	\$ 2,371	(6)	\$ 4,236	\$ 4,559	(7)
Interest expense and other	\$ (363)	\$ (301)	(21)	\$ (721)	\$ (600)	(20)
Net realized investment gains (losses)	\$ 26	\$ (89)	N/M	\$ (30)	\$ (411)	93
<b>Income before income taxes</b>	<b>\$ 1,884</b>	<b>\$ 1,981</b>	<b>(5)</b>	<b>\$ 3,485</b>	<b>\$ 3,548</b>	<b>(2)</b>
Total income taxes	\$ 374	\$ 411	(9)	\$ 669	\$ 766	(13)
<b>Net income</b>	<b>\$ 1,510</b>	<b>\$ 1,570</b>	<b>(4)</b>	<b>\$ 2,816</b>	<b>\$ 2,782</b>	<b>1</b>
Less: Net income attributable to noncontrolling interests	\$ 50	\$ 13	285	\$ 89	\$ 28	218
<b>Shareholders' net income</b>	<b>\$ 1,460</b>	<b>\$ 1,557</b>	<b>(6) %</b>	<b>\$ 2,727</b>	<b>\$ 2,754</b>	<b>(1) %</b>
Consolidated effective tax rate	19.9 %	20.7 %	(80) bps	19.2 %	21.6 %	(240) bps
<b>Medical customers (in thousands)</b>				<b>19,506</b>	<b>17,806</b>	<b>10 %</b>

**Reconciliation of Shareholders' Net Income (GAAP) to Adjusted Income from Operations**

(In millions)	Three Months Ended June 30,				Six Months Ended June 30,			
	2023		2022		2023		2022	
	Pre-tax	After-tax	Pre-tax	After-tax	Pre-tax	After-tax	Pre-tax	After-tax
<b>Shareholders' net income</b>	\$ 1,460		\$ 1,557		\$ 2,727		\$ 2,754	
<b>Adjustments to reconcile to adjusted income from operations</b>								
Net realized investment losses (1)	\$ 4	\$ 9	\$ 40	\$ 10	\$ 22	\$ 15	\$ 465	\$ 368
Amortization of acquired intangible assets	455	346	501	383	914	690	959	739
<b>Special items</b>								
Integration and transaction-related costs	6	5	36	26	7	6	88	63
Charge for organizational efficiency plan	—	—	22	17	—	—	22	17
(Benefits) associated with litigation matters	—	—	(28)	(20)	—	—	(28)	(20)
Total special items	\$ 6	\$ 5	\$ 30	\$ 23	\$ 7	\$ 6	\$ 82	\$ 60
<b>Adjusted income from operations</b>	\$ 1,820		\$ 1,973		\$ 3,438		\$ 3,921	

**Financial highlights by segment**

(Dollars in millions, except per share amounts)	Three Months Ended September 30,			Nine Months Ended September 30,		
	2023	2022	% Change	2023	2022	% Change
<b>Revenues</b>						
<b>Adjusted revenues by segment</b>						
Evernorth Health Services	\$ 38,596	\$ 35,698	8 %	\$ 112,980	\$ 104,147	8 %
Cigna Healthcare	12,768	11,177	14	38,200	33,905	13
Other Operations	147	153	(4)	462	2,080	(78)
Corporate, net of eliminations	(2,433)	(1,667)	(46)	(7,469)	(5,233)	(43)
Adjusted revenues	49,078	45,361	8	144,173	134,899	7
Net realized investment results from certain equity method investments	(30)	(80)	63	(22)	(134)	84
Total revenues	\$ 49,048	\$ 45,281	8 %	\$ 144,151	\$ 134,765	7 %
<b>Shareholders' net income</b>	\$ 1,408	\$ 2,757	(49) %	\$ 4,135	\$ 5,511	(25) %
<b>Adjusted income from operations</b>	\$ 2,011	\$ 1,859	8 %	\$ 5,449	\$ 5,780	(6) %
<b>Earnings per share (diluted)</b>						
Shareholders' net income	\$ 4.74	\$ 8.97	(47) %	\$ 13.89	\$ 17.46	(20) %
Adjusted income from operations	\$ 6.77	\$ 6.05	12 %	\$ 18.31	\$ 18.31	— %
<b>Pre-tax adjusted income (loss) from operations by segment</b>						
Evernorth Health Services	\$ 1,716	\$ 1,625	6 %	\$ 4,552	\$ 4,402	3 %
Cigna Healthcare	1,222	1,050	16	3,509	3,582	(2)
Other Operations	26	21	24	70	478	(85)
Corporate, net of eliminations	(435)	(316)	(38)	(1,272)	(1,060)	(20)
Consolidated pre-tax adjusted income from operations	2,529	2,380	6	6,859	7,402	(7)
Income attributable to noncontrolling interests	44	22	100	142	54	163
Net realized investment losses (1)	(44)	(162)	73	(66)	(627)	89
Amortization of acquired intangible assets	(454)	(460)	1	(1,368)	(1,419)	4
Special items	(235)	1,711	N/M	(242)	1,629	N/M
<b>Income before income taxes</b>	\$ 1,840	\$ 3,491	(47) %	\$ 5,325	\$ 7,039	(24) %

(1) Includes the Company's share of certain realized investment results of its joint ventures reported in the Cigna Healthcare segment using the equity method of accounting.

**Reconciliation of Shareholders' Net Income (GAAP) to Adjusted Income from Operations**

(In millions)	Three Months Ended June 30,		Six Months Ended June 30,	
	2023	2022	2023	2022
	Pre-tax	After-tax	Pre-tax	After-tax

(Diluted Earnings Per Share)	Pre-tax	After-tax	Pre-tax	After-tax	Pre-tax	After-tax	Pre-tax	After-tax
<b>Shareholders' net income</b>	\$ 4.92	\$ 4.89	\$ 9.15	\$ 8.61				
<b>Adjustments to reconcile to adjusted income from operations</b>								
Net realized investment losses (1)	\$ 0.01	\$ 0.03	\$ 0.04	\$ 0.07	\$ 0.05	\$ 1.45		1.15
Amortization of acquired intangible assets	\$ 1.53	\$ 1.17	\$ 1.57	\$ 1.20	\$ 3.07	\$ 2.32	\$ 3.00	2.31
<b>Special items</b>								
Integration and transaction-related costs	\$ 0.02	\$ 0.01	\$ 0.11	\$ 0.08	\$ 0.02	\$ 0.02	\$ 0.28	0.20
Charge for organizational efficiency plan	—	—	\$ 0.07	\$ 0.05	—	—	\$ 0.07	0.05
(Benefits) associated with litigation matters	—	—	(0.09)	(0.06)	—	—	(0.09)	(0.06)
<b>Total special items</b>	<b>\$ 0.02</b>	<b>\$ 0.01</b>	<b>\$ 0.09</b>	<b>\$ 0.07</b>	<b>\$ 0.02</b>	<b>\$ 0.02</b>	<b>\$ 0.26</b>	<b>0.19</b>
<b>Adjusted income from operations</b>	<b>\$ 6.13</b>	<b>\$ 6.20</b>	<b>\$ 11.54</b>	<b>\$ 12.26</b>				

For further analysis and explanation of each segment's results, see the "Segment Reporting" section of this MD&A.

Consolidated Results of Operations (GAAP basis)								
(Dollars in millions)	Three Months Ended September 30,			Nine Months Ended September 30,				
	2023	2022	% Change	2023	2022	% Change		
Pharmacy revenues	\$ 34,531	\$ 32,762	5 %	\$ 100,639	\$ 95,431	5 %		
Premiums	\$ 10,998	\$ 9,586	15	\$ 33,062	\$ 30,368	9		
Fees and other revenues	\$ 3,198	\$ 2,729	17	\$ 9,574	\$ 8,023	19		
Net investment income	\$ 321	\$ 204	57	\$ 876	\$ 943	(7)		
<b>Total revenues</b>	<b>\$ 49,048</b>	<b>\$ 45,281</b>	<b>8</b>	<b>\$ 144,151</b>	<b>\$ 134,765</b>	<b>7</b>		
Pharmacy and other service costs	\$ 33,639	\$ 31,777	6	\$ 98,540	\$ 92,740	6		
Medical costs and other benefit expenses	\$ 8,927	\$ 7,751	15	\$ 27,007	\$ 24,215	12		
Selling, general and administrative expenses	\$ 3,788	\$ 3,151	20	\$ 10,760	\$ 9,690	11		
Amortization of acquired intangible assets	\$ 454	\$ 460	(1)	\$ 1,368	\$ 1,419	(4)		
<b>Total benefits and expenses</b>	<b>\$ 46,808</b>	<b>\$ 43,139</b>	<b>9</b>	<b>\$ 137,675</b>	<b>\$ 128,064</b>	<b>8</b>		
Income from operations	\$ 2,240	\$ 2,142	5	\$ 6,476	\$ 6,701	(3)		
Interest expense and other	(365)	(304)	(20)	(1,086)	(904)	(20)		
(Loss) gain on sale of businesses	(21)	\$ 1,735	N/M	(21)	\$ 1,735	N/M		
Net realized investment losses	(14)	(82)	83	(44)	(493)	91		
<b>Income before income taxes</b>	<b>\$ 1,840</b>	<b>\$ 3,491</b>	<b>(47)</b>	<b>\$ 5,325</b>	<b>\$ 7,039</b>	<b>(24)</b>		
Total income taxes	\$ 391	\$ 713	(45)	\$ 1,060	\$ 1,479	(28)		
<b>Net income</b>	<b>\$ 1,449</b>	<b>\$ 2,778</b>	<b>(48)</b>	<b>\$ 4,265</b>	<b>\$ 5,560</b>	<b>(23)</b>		
Less: Net income attributable to noncontrolling interests	\$ 41	\$ 21	95	\$ 130	\$ 49	165		
<b>Shareholders' net income</b>	<b>\$ 1,408</b>	<b>\$ 2,757</b>	<b>(49) %</b>	<b>\$ 4,135</b>	<b>\$ 5,511</b>	<b>(25) %</b>		
Consolidated effective tax rate	21.3 %	20.4 %	90 bps	19.9 %	21.0 %	(110) bps		
<b>Medical customers (in thousands)</b>				<b>\$ 19,607</b>	<b>\$ 17,954</b>	<b>9 %</b>		

Reconciliation of Shareholders' Net Income (GAAP) to Adjusted Income from Operations								
(In millions)	Three Months Ended September 30,			Nine Months Ended September 30,				
	2023	2022	2023	2022	2023	2022	2023	2022
<b>Shareholders' net income</b>	\$ 1,408	\$ 2,757	\$ 4,135	\$ 5,511				
<b>Adjustments to reconcile to adjusted income from operations</b>								
Net realized investment losses (1)	\$ 44	\$ 41	\$ 66	\$ 627				
Amortization of acquired intangible assets	\$ 454	\$ 363	\$ 1,368	\$ 1,053				
<b>Special items</b>								
Charges (benefits) associated with litigation matters	\$ 201	\$ 171	\$ 201	\$ 171				
Loss (gain) on sale of businesses	\$ 21	\$ 19	\$ 21	\$ 19				
Integration and transaction-related costs	\$ 13	\$ 9	\$ 20	\$ 15				

Charge for organizational efficiency plan	—	—	—	—	—	—	—	22	17
Total special items	\$ 235	199	\$ (1,711)	(1,365)	\$ 242	205	\$ (1,629)	(1,305)	
<b>Adjusted income from operations</b>	<b>\$ 2,011</b>		<b>\$ 1,859</b>		<b>\$ 5,449</b>		<b>\$ 5,780</b>		

(i) Includes the Company's share of certain realized investment results of its joint ventures reported in the Cigna Healthcare segment using the equity method of accounting.

#### Reconciliation of Shareholders' Net Income (GAAP) to Adjusted Income from Operations

(Diluted Earnings Per Share)	Three Months Ended September 30,				Nine Months Ended September 30,			
	2023		2022		2023		2022	
	Pre-tax	After-tax	Pre-tax	After-tax	Pre-tax	After-tax	Pre-tax	After-tax
<b>Shareholders' net income</b>	\$ 4.74		\$ 8.97		\$ 13.89		\$ 17.46	
<b>Adjustments to reconcile to adjusted income from operations</b>								
Net realized investment losses (i)	\$ 0.15	0.14	\$ 0.53	0.48	\$ 0.22	0.19	\$ 1.99	1.62
Amortization of acquired intangible assets	1.53	1.22	1.50	1.05	4.60	3.54	4.50	3.36
<b>Special items</b>								
Charges (benefits) associated with litigation matters	0.68	0.58	—	—	0.67	0.58	(0.09)	(0.06)
Loss (gain) on sale of businesses	0.07	0.06	(5.64)	(4.52)	0.07	0.06	(5.49)	(4.39)
Integration and transaction-related costs	0.04	0.03	0.08	0.07	0.07	0.05	0.35	0.27
Charge for organizational efficiency plan	—	—	—	—	—	—	0.07	0.05
<b>Total special items</b>	<b>\$ 0.79</b>	<b>0.67</b>	<b>\$ (5.56)</b>	<b>(4.45)</b>	<b>\$ 0.81</b>	<b>0.69</b>	<b>\$ (5.16)</b>	<b>(4.13)</b>
<b>Adjusted income from operations</b>	<b>\$ 6.77</b>		<b>\$ 6.05</b>		<b>\$ 18.31</b>		<b>\$ 18.31</b>	

(i) Includes the Company's share of certain realized investment results of its joint ventures reported in the Cigna Healthcare segment using the equity method of accounting.

#### Commentary: Three and Six Nine Months Ended June 30, 2023 September 30, 2023 versus Three and Six Nine Months Ended June 30, 2022 September 30, 2022

The commentary presented below, and in the segment discussions that follow, compare results for the three and six nine months ended June 30, 2023 September 30, 2023 with results for the three and six nine months ended June 30, 2022 September 30, 2022. Unless specified otherwise, commentary applies to both the three and six nine month periods.

**Shareholders' net income** decreased 6% 49% and 1% 25%, respectively, due primarily to lower adjusted income from operations (see below). For the six months ended June 30, 2023, the decline was substantially offset by improved realized investment results reflecting lower mark-to-market losses on equity securities.

**Adjusted income from operations** declined 8% and 12%, respectively, driven primarily by the absence of earnings from the gain on the sale of our life, accident and supplemental health benefits business in six countries sold in 2022 on July 1, 2022 (the "Chubb transaction").

**Adjusted income from operations** increased 8% for the three months ended September 30, 2023 primarily driven by higher earnings in our Evernorth Health Services and lower net investment income (see below). Cigna Healthcare segments. The decrease of 6% for the nine months ended September 30, 2023 primarily reflects the absence of earnings from the businesses divested in the Chubb transaction.

**Medical customers** increased 10% 9%, reflecting growth in fee-based customers as well as in Individual and Medicare Advantage customers. See Part I, Item 1 of our 2022 Form 10-K for definitions of Cigna Healthcare's market segments.

**Pharmacy revenues** increased 6% and 5%, respectively, in both periods, reflecting growth in specialty inflation on branded drugs as well as inflation on branded drugs, growth in specialty. See the "Segment Reporting - Evernorth Health Services Segment" section of this MD&A for further discussion.

**Premiums** increased 6% in both periods, 15% and 9%, respectively, reflecting insured customer growth and higher premium rates in Cigna Healthcare due to anticipated underlying medical cost trend. See the "Segment Reporting - Cigna Healthcare Segment" section of this MD&A for further discussion. For the nine months ended September 30, 2023, these favorable effects were partially offset by a decline in premiums due to the Chubb transaction.

**Fees and other revenues** increased 20% in both periods, 17% and 19%, respectively, primarily reflecting client growth from our continued affordability services within Evernorth Health Services.

**Net investment income** decreased 14% and 25% increased 57% for the three months ended September 30, 2023, respectively, primarily reflecting lower driven by higher yields, as well as improved returns on our partnership investments and, to a lesser extent, growth in average invested assets. For the nine months ended September 30, 2023, the decrease of 7% was primarily due to the unfavorable impact of the Chubb transaction, partially offset by growth in average invested assets. Also contributing to the decrease was lower returns on partnership investments largely offset by increased yields on other investments. See the "Investment Assets" section of this MD&A for further discussion.

**Pharmacy and other service costs** increased 7% and 6%, respectively, in both periods, reflecting growth in specialty inflation on branded drugs as well as inflation on branded drugs, growth in specialty.

**Medical costs and other benefit expenses** increased 10% for both periods, 15% and 12%, respectively, primarily reflecting insured customer growth and growth. For the nine months ended September 30, 2023, the increase also reflects trend in Cigna Healthcare partially offset by the impact of the Chubb transaction.

**Selling, general and administrative expenses** increased 5% 20% and 7% 11%, respectively, primarily driven by volume-related expenses in Cigna Healthcare and Evernorth Health Services due to business growth, as well as strategic increased investments in technology to support business growth the onboarding of new clients and continued advancement of our digital capabilities and care solutions in Evernorth Health Services and Cigna Healthcare. These Services. Increased expenses were also driven by charges associated with litigation settlements during the three months ended September 30, 2023. See Note 16 to the Consolidated Financial Statements for further discussion. For the nine months ended September 30, 2023, these increases were partially offset by the impact of the Chubb transaction.

**Interest expense and other** increased 21% and 20%, respectively, in both periods, primarily reflecting higher interest rates on our indebtedness and increased pension costs.

**Gain on sale of businesses** primarily reflects the Chubb transaction, which closed on July 1, 2022. In 2023, we recorded immaterial adjustments to the sales price reflecting resolution of certain contractual matters.

**Realized investment results** were substantially improved in both periods, primarily due to lower mark-to-market losses on investments. See Note 11 to the Consolidated Financial Statements for further discussion.

**The effective tax rate** increased by 90 basis points for the three months ended September 30, 2023 primarily reflecting the unfavorable effects of the remeasurement of deferred tax liabilities and the Medicare Advantage litigation settlement in the third quarter of 2023. These effects were partially offset by favorable results relative to the Company's foreign operations. For the nine months ended September 30, 2023, the effective tax rate decreased by 80 110 basis points, and 240 basis points, respectively, driven by favorable results relative to the Company's foreign operations and the release of uncertain tax positions resulting from favorable audit developments. These favorable effects were partially offset by the remeasurement of deferred tax liabilities in the third quarter of 2023.

## **Recent Events**

### **Economic Conditions**

We continue to monitor global economic conditions, including inflation, labor market dynamics and the recent events affecting the financial services industry. We did not have a material exposure to banks recently impacted by the financial environment, geopolitical events. We continue to proactively address impacts to our pricing with third parties (including vendors, health care providers and drug providers), our investment portfolio and our workforce. We are also monitoring the potential impact on client and customer health care needs.

Our results of operations or cash flows for the three and six nine months ended June 30, 2023 September 30, 2023 were not materially impacted by inflation, labor market dynamics, or the recent events affecting the financial services industry. For further information regarding risks we encounter in our business due to economic conditions, see "Risk Factors" contained in Part I, Item 1A of our 2022 Form 10-K.

### **Conflict in the Middle East**

The Cigna Group serves a limited number of customers and clients in the impacted regions in the Middle East. We have not experienced significant impacts to date on our investment portfolio, financial position or results of operations. For a more complete discussion of the risks we encounter in our business, see "Risk Factors" contained in Part I, Item 1A of our 2022 Form 10-K.

## **Developments**

### **CarepathRx Health System Solutions**

In July 2023, Evernorth Health, Inc. became acquired a minority owner interest in CarepathRx Health Systems Solutions ("CHSS"), through a \$437 million equity method investment in, CHSS JV LLC (a holding company for the CHSS business and a CarepathRx company). CarepathRx provides integrated hospital pharmacy solutions to support patients across their complete health care journey. By pairing Evernorth Health Services' diverse specialty and care expertise with CHSS' robust pharmacy and infusion management capabilities, technology solutions and health system relationships, we can further improve, expand and accelerate pharmacy care delivery for the growing number of patients with chronic and complex care needs. See Note 5 to the Consolidated Financial Statements for further discussion of this investment.

### **Medicare Star Quality Ratings ("Star Ratings")**

The Centers for Medicare and Medicaid Services ("CMS") uses a Star Rating system to measure how well Medicare Advantage ("MA") plans perform. Categories of measurement include quality of care and customer service. Star Ratings range from one to five stars. CMS recognizes plans with Star Ratings of four stars or greater with quality bonus payments and the ability to offer enhanced benefits. On October 13, 2023, CMS announced Medicare Star Ratings for bonus payments to be received in 2025. We estimate 67% to be in four star or greater plans for bonus payments to be received in 2024 and 2025 (based upon the current customer mix associated with the announced Star Ratings). See Part I, Item I, "Business - Regulation" section of our 2022 Form 10-K for further discussion of Star Ratings.

### **Medicare Advantage Rates**

On March 31, 2023, Centers for Medicare and Medicaid Services ("CMS") CMS released the final Calendar Year 2024 Medicare Advantage Program and Part D Payment Policies (the "2024 Final Notice"). The 2024 Final Notice rates were improved from the advance notice rates (previously released on February 1, 2023). We do not expect the final rates to have a material impact on our consolidated results of operations in 2024.

## **LIQUIDITY AND CAPITAL RESOURCES**

## Liquidity

We maintain liquidity at two levels: the subsidiary level and the parent company level.

Cash requirements at the subsidiary level generally consist of:

- pharmacy, medical costs and other benefit payments;
- expense requirements, primarily for employee compensation and benefits, information technology and facilities costs;
- income taxes; and
- debt service.

Our subsidiaries normally meet their liquidity requirements by:

- maintaining appropriate levels of cash, cash equivalents and short-term investments;
- using cash flows from operating activities;
- matching investment durations to those estimated for the related insurance and contractholder liabilities;
- selling investments; and
- borrowing from affiliates, subject to applicable regulatory limits.

Cash requirements at the parent company level generally consist of:

- debt service;
- payment of declared dividends to shareholders;
- lending to subsidiaries as needed; and
- pension plan funding.

The parent company normally meets its liquidity requirements by:

- maintaining appropriate levels of cash and various types of marketable investments;
- collecting dividends from its subsidiaries;
- using proceeds from issuing debt and common stock; and
- borrowing from its subsidiaries, subject to applicable regulatory limits.

Dividends from our insurance, Health Maintenance Organization ("HMO") and certain foreign subsidiaries are subject to regulatory restrictions. See Note 21 to the Consolidated Financial Statements in our 2022 Form 10-K for additional information regarding these restrictions. Most of the Evernorth Health Services segment operations are not subject to regulatory restrictions regarding dividends and therefore provide significant financial flexibility to The Cigna Group.

With respect to our investment portfolio, we support the liquidity needs of our businesses by managing the duration of assets to be consistent with the duration of liabilities. We manage the portfolio to both optimize returns in the current economic environment and meet our liquidity needs.

Cash flows for the **six** **nine** months ended **June** **September** 30 were as follows:

(In millions)	(In millions)	Six Months Ended June 30,		(In millions)	Nine Months Ended September 30,	
		2023	2022		2023	2022
Operating activities	Operating activities	\$ 7,520	\$ 3,274	Operating activities	\$ 10,346	\$ 6,557
Investing activities	Investing activities	\$ (3,397)	\$ (732)	Investing activities	\$ (4,734)	\$ 3,714
Financing activities	Financing activities	\$ (472)	\$ (3,087)	Financing activities	\$ (3,044)	\$ (8,604)

The following discussion explains variances in the various categories of cash flows for the **six** **nine** months ended **June 30, 2023** **September 30, 2023** compared with the same period in 2022.

### **Operating activities**

Cash flows from operating activities consist principally of cash receipts and disbursements for pharmacy revenues and costs, premiums, fees, investment income, taxes, benefit costs and other expenses.

Operating cash flows increased for the **six** **nine** months ended **June 30, 2023** included the benefits **September 30, 2023** due to higher insurance liabilities, higher pharmacy and service costs payable, acceleration of cash proceeds from the early receipt of July Medicare premiums from CMS accounts receivable factoring facility and **the higher CMS Medicare Part D annual settlement**. The remaining increase was driven by timing of accounts receivable and higher insurance liabilities.

### **Investing activities**

The Company invested \$2.7 billion in VillageMD in **2023, which** **2023**. This, combined with the absence of the net \$4.9 billion proceeds received from the Chubb transaction in 2022, resulted in an increase in cash used in investing activities.

## **Financing activities**

The Company issued new debt, had lower share repurchases and lower payments for commercial paper, net debt outflows. These factors resulted in a decrease in cash used in financing activities in 2023.

## **Capital Resources**

Our capital resources consist primarily of cash, cash equivalents and investments maintained at regulated subsidiaries required to underwrite insurance risks, cash flows from operating activities, our commercial paper program, credit agreements and the issuance of long-term debt and equity securities. Our businesses generate significant cash flow from operations, some of which is subject to regulatory restrictions relative to the amount and timing of dividend payments to the parent company. Dividends received from U.S. regulated subsidiaries were \$518 million \$758 million for the six nine months ended June 30, 2023 September 30, 2023 and \$1.0 billion \$1.4 billion for the six nine months ended June 30, 2022 September 30, 2022. This decrease was due in part to lower statutory earnings in 2022 and additional capital held at subsidiaries to support business growth which is in line with our capital planning. Non-regulated subsidiaries also generate significant cash flow from operating activities, which is typically available immediately to the parent company for general corporate purposes.

We prioritize our use of capital resources to:

- invest in capital expenditures, primarily related to technology to support innovative solutions for our clients and customers, provide the capital necessary to maintain or improve the financial strength ratings of subsidiaries and to repay debt and fund pension obligations if necessary;
- pay dividends to shareholders;
- consider acquisitions and investments that are strategically and economically advantageous; and
- return capital to shareholders through share repurchases.

## **Funds Available**

**Commercial Paper Program.** The Cigna Group maintains a commercial paper program and may issue short-term, unsecured commercial paper notes privately placed on a discount basis through certain broker-dealers at any time not to exceed an aggregate amount of \$5.0 billion. The net proceeds of issuances have been and are expected to be used for general corporate purposes.

**Revolving Credit Agreements.** Our revolving credit agreements provide us with the ability to borrow amounts for general corporate purposes, including for the purpose of providing liquidity support if necessary under our commercial paper program discussed above.

As of June 30, 2023 September 30, 2023, The Cigna Group's revolving credit agreements include: a \$4.0 billion five-year revolving credit and letter of credit agreement that expires in April 2028; and a \$1.0 billion 364-day revolving credit agreement that expires in April 2024.

As of June 30, 2023 September 30, 2023, we had \$5.0 billion of undrawn committed capacity under our revolving credit agreements (these amounts are available for general corporate purposes, including providing liquidity support for our commercial paper program), \$4.8 billion \$3.5 billion of remaining capacity under our commercial paper program and \$9.7 billion \$8.7 billion in cash and short-term investments, approximately \$1.1 billion \$0.8 billion of which was held by the parent company or certain non-regulated subsidiaries.

See Note 7 to the Consolidated Financial Statements for further information on our credit agreements and commercial paper program.

Our debt-to-capitalization ratio was 40.5% at September 30, 2023 and 41.9% at June 30, 2023 and 41.0% due in part to the July 2023 repayment of \$2.9 billion of senior notes at December 31, 2022, maturity.

We actively monitor our debt obligations and engage in issuance or redemption activities as needed in accordance with our capital management strategy.

**Subsidiary Borrowings.** In addition to the sources of liquidity discussed above, the parent company can borrow an additional \$2.6 billion \$1.4 billion from its subsidiaries without further approvals as of June 30, 2023 September 30, 2023.

## **Use of Capital Resources**

**Long-term debt.** In July 2023, we repaid \$2.9 billion of senior notes which were due in July 2023, at maturity.

**Capital expenditures.** Capital expenditures for property, equipment and computer software were \$0.8 billion \$1.2 billion in the six nine months ended June 30, 2023 September 30, 2023 compared to \$0.6 billion \$1.0 billion in the six nine months ended June 30, 2022 September 30, 2022. This increase reflects our continued strategic investment in technology for future growth. Anticipated capital expenditures will be funded primarily from operating cash flow.

**Dividends.** During the first six nine months of 2023, The Cigna Group declared and paid quarterly cash dividends of \$1.23 per share of its common stock, compared to quarterly cash dividends of \$1.12 per share in the first six nine months of 2022. See Note 8 to the Consolidated Financial Statements for further information on our dividend payments. On July 26, 2023 October 25, 2023, the Board of Directors declared the third fourth quarter cash dividend of \$1.23 per share of The Cigna Group common stock to be paid on September 21, 2023 December 21, 2023 to shareholders of record on September 6, 2023 December 6, 2023. The Cigna Group currently intends to pay regular quarterly dividends, with future declarations subject to approval by its Board of Directors and the Board's determination that the declaration of dividends remains in the best interests of the Company and its shareholders. The decision of whether to pay future dividends and the amount of any such dividends will be based on the Company's financial position, results of operations, cash flows, capital requirements, the requirements of applicable law and any other factors the Board may deem relevant.

**Share repurchases.** We maintain a share repurchase program authorized by our Board of Directors, under which we may repurchase shares of our common stock from time to time. The timing and actual number of shares repurchased will depend on a variety of factors including price, general business and market conditions and alternate uses of capital. The share repurchase program may be effected through open market purchases in compliance with Rule 10b-18 under the Securities Exchange Act of 1934, as amended (the

"Exchange" "Exchange Act"), including through Rule 10b-5 trading plans or privately negotiated transactions. The program may be suspended or discontinued at any time.

We repurchased 3.86.1 million shares for approximately \$1.1 billion \$1.8 billion during the six nine months ended **June 30, 2023** September 30, 2023, compared to 9.7 million 20.1 million shares for approximately \$2.3 billion \$5.8 billion during the six nine months ended **June 30, 2022** September 30, 2022. There were no share repurchases from July 1, 2023 From October 1, 2023 through November 1, 2023, through August 2, 2023 we repurchased 1.6 million shares for approximately \$474 million. Share repurchase authority was \$2.5 billion \$1.3 billion as of **August 2, 2023** November 1, 2023.

**Strategic investments.** In 2023, we became a minority owner in VillageMD by investing \$2.7 billion in VillageMD preferred equity. VillageMD provides health care services for individuals and communities across the United States, with primary, multi-specialty and urgent care providers serving patients in traditional clinic settings, in patients' homes and online appointments.

See Note 11 to the Consolidated Financial Statements for further discussion of this investment. In July 2023, Evernorth Health, Inc. became acquired a minority owner interest in CarepathRx Health Systems Solutions ("CHSS"), through a \$437 million equity method investment in CHSS JV LLC (a holding company) Solutions. See Note 5 to the Consolidated Financial Statements for the CHSS business and a CarepathRx company). CarepathRx provides integrated hospital pharmacy solutions to support patients across their complete health care journey. By pairing Evernorth Health Services' diverse specialty and care expertise with CHSS' robust pharmacy and infusion management capabilities, technology solutions and health system relationships, we can further improve, expand and accelerate pharmacy care delivery for the growing number discussion of patients with chronic and complex care needs. this investment.

Risks to our liquidity and capital resources outlook include cash projections that may not be realized and the demand for funds could exceed available cash if our ongoing businesses experience unexpected shortfalls in earnings or we experience material adverse effects from one or more risks or uncertainties described more fully in the "Risk Factors" section of our 2022 Form 10-K. Though we believe we have adequate sources of liquidity, significant disruption or volatility in the capital and credit markets could affect our ability to access those markets for additional borrowings or increase costs.

#### **Guarantees and Contractual Obligations**

We are contingently liable for various contractual obligations and financial and other guarantees entered into in the ordinary course of business. See Note 16 to the Consolidated Financial Statements for discussion of various guarantees.

The Company adopted amended accounting guidance for long-duration insurance contracts effective January 1, 2023, which impacted the amounts presented in our Consolidated Balance Sheets. Within our Consolidated Financial Statements, see Note 2 to the Consolidated Financial Statements for a summary of this accounting change and Note 9 to the Consolidated Financial Statements for a summary of the insurance liabilities in our Consolidated Balance Sheets as well as future expected cash flow information. With the adoption of amended accounting guidance for long-duration insurance contracts and enhanced disclosure within Note 9 to the Consolidated Financial Statements, we will no longer present additional information regarding insurance liabilities within this section.

Our long-term debt obligations previously provided in our 2022 Form 10-K have been updated as of **June 30, 2023** September 30, 2023 due to the issuance of \$700 million in aggregate principal amount of our 5.685% senior notes due March 2026 and \$800 million in aggregate principal amount of our 5.400% senior notes due March 2033. See Note 7 to the Consolidated Financial Statements for a discussion of the debt issuance.

- Total scheduled payments on long-term debt are \$48.2 billion \$45.0 billion through March 2051, which include scheduled interest payments and maturities of long-term debt.
- We expect \$3.6 billion \$0.3 billion of long-term debt payments (including scheduled interest payments) to be paid for the remainder of 2023.

As of June 30, 2023, we had a commitment to become a minority owner in connection with our equity method investment in CarepathRx Health Systems Solutions ("CHSS"). In July 2023, we invested \$437 million guaranteed \$125 million of CHSS's credit facilities. See Note 5 to the Consolidated Financial Statements for further information regarding our equity method investment in CHSS JV LLC (a holding company for the CHSS business and a CarepathRx company). CHSS.

There have been no other material changes to other information presented in guarantees and contractual obligations set forth in our 2022 Form 10-K.

#### **CRITICAL ACCOUNTING ESTIMATES**

The preparation of Consolidated Financial Statements in accordance with GAAP requires management to make estimates and assumptions that affect reported amounts and related disclosures in the Consolidated Financial Statements. Management considers an accounting estimate to be critical if:

- it requires assumptions to be made that were uncertain at the time the estimate was made; and
- changes in the estimate or different estimates that could have been selected could have a material effect on our consolidated results of operations or financial condition.

Management has discussed how critical accounting estimates are developed and selected with the Audit Committee of our Board of Directors and the Audit Committee has reviewed the disclosures presented in our 2022 Form 10-K. We regularly evaluate items that may impact critical accounting estimates.

Our most critical accounting estimates, as well as the effect of hypothetical changes in material assumptions used to develop each estimate, are described in our 2022 Form 10-K. As of **June 30, 2023** September 30, 2023, there were no significant changes to the critical accounting estimates from what was reported in our 2022 Form 10-K.

#### **Goodwill and Other intangible assets**

Our annual evaluations of goodwill and other intangible assets for impairments were completed during the third quarter of 2023. These evaluations were performed at the reporting unit level, based on discounted cash flow analyses or market data. The estimated fair value of each of our reporting units exceeded their carrying values by sufficient margins. For the U.S. Government reporting unit (which includes Individual and Family Plans, Medicare Advantage, Medicare Stand-Alone Prescription Drug Plans, and Medicare

Supplement) the estimated fair value exceeded the carrying value by a sufficient margin despite a decrease from the prior year. The two most critical factors affecting the reporting unit's future cash flows assumptions are customer growth and profit margins. If we do not realize our targeted customer growth or profit margins, the cash flow projections could be impacted and significantly reduce the fair value of the reporting unit.

Management believes the current assumptions used to estimate amounts reflected in our Consolidated Financial Statements are appropriate. However, if actual experience significantly differs from the assumptions used in estimating amounts reflected in our

Consolidated Financial Statements, the resulting changes could have a material adverse effect on our consolidated results of operations and in certain situations, could have a material adverse effect on liquidity and our financial condition.

## SEGMENT REPORTING

The following section of this MD&A discusses the results of each of our segments.

See Note 1 to the Consolidated Financial Statements for further description of our segments.

In segment discussions, we present "adjusted revenues" and "pre-tax adjusted income (loss) from operations," defined as income (loss) before income taxes excluding pre-tax income (loss) attributable to noncontrolling interests, net realized investment results, amortization of acquired intangible assets and special items. The Cigna Group's share of certain realized investment results of its joint ventures reported in the Cigna Healthcare segment using the equity method of accounting are also excluded. Special items are matters that management believes are not representative of the underlying results of operations due to their nature or size. Ratios presented in this segment discussion exclude the same items as adjusted revenues and pre-tax adjusted income (loss) from operations. See Note 17 to the Consolidated Financial Statements for additional discussion of these metrics and a reconciliation of Income before income taxes to pre-tax adjusted income from operations, as well as a reconciliation of Total revenues to adjusted revenues. Note 17 to the Consolidated Financial Statements also explains that segment revenues include both external revenues and sales between segments that are eliminated in Corporate.

In these segment discussions, we also present "pre-tax adjusted margin," defined as pre-tax adjusted income (loss) from operations divided by adjusted revenues.

### **Evernorth Health Services Segment**

Evernorth Health Services includes a broad range of coordinated and point solution health services and capabilities, as well as those from partners across the health care system, in Pharmacy Benefits, Home Delivery Pharmacy, Specialty Pharmacy, Distribution and Care Delivery and Management Solutions. As described in the introduction to Segment Reporting, Evernorth Health Services' performance is measured using adjusted revenues and pre-tax adjusted income (loss) from operations.

The key factors that impact Evernorth Health Services' Pharmacy revenues, Fees and other revenues and Pharmacy and other service costs are volume, mix of claims and price. These key factors are discussed further below. See Note 2 to the Consolidated Financial Statements included in our 2022 Form 10-K for additional information on revenue and cost recognition policies for this segment.

- As our clients' claim volumes increase or decrease, our resulting revenues and cost of revenues correspondingly increase or decrease. Our gross profit, defined as Total revenues less Pharmacy and other service costs, could also increase or decrease as a result of changes in purchasing discounts.
- The mix of claims generally considers the type of drug and distribution method used for dispensing and fulfilling. Types of drugs can have an impact on our Pharmacy revenues, Pharmacy and other service costs and gross profit, including amounts payable under certain financial and performance guarantees with our clients. In addition to the types of drugs, the mix of generic claims (i.e., generic fill rate) also impacts our gross profit. Generally, higher generic fill rates reduce revenues, as generic drugs are typically priced lower than the branded drugs they replace. However, as ingredient cost paid to pharmacies on generic drugs is incrementally lower than the price charged to our clients, higher generic fill rates generally have a favorable impact on our gross profit. The home delivery generic fill rate is currently lower than the network generic fill rate as fewer generic substitutions are available among maintenance medications (such as therapies for chronic conditions) commonly dispensed from home delivery pharmacies as compared to acute medications that are primarily dispensed by pharmacies in our retail networks. Furthermore, our gross profit differs among network, home delivery and specialty distribution methods and can impact our profitability.
- Our client contract pricing is impacted by our ongoing ability to negotiate favorable contracts for pharmacy network, pharmaceutical and wholesaler purchasing and manufacturer rebates on our clients' behalf. Through these affordability services, we seek to improve the effectiveness of our integrated solutions for the benefit of our clients by continuously innovating, improving affordability and implementing drug purchasing contract initiatives. Our revenues, cost of revenues

and gross profit could increase or decrease as a result of these affordability services. Pharmaceutical manufacturer inflation also impacts our pricing because most of our contracts provide that we bill clients and pay pharmacies based on a generally recognized price index for pharmaceuticals. Therefore, the rate of inflation for prescription drugs and our efforts to manage this inflation for our clients continues to be a significant driver of our revenues and cost of revenues in the current environment.

In this MD&A, we present revenues and gross profit, as well as adjusted revenues and adjusted gross profit, consistent with our segment reporting metrics, which exclude special items.

### ***Results of Operations***

Financial Summary	Financial Summary				Financial Summary			
	Three Months Ended June 30,		Change Favorable (Unfavorable)		Three Months Ended September 30,		Change Favorable (Unfavorable)	
	June 30,	(Unfavorable)	June 30,	(Unfavorable)	September 30,	(Unfavorable)	September 30,	(Unfavorable)

(Dollars in millions)	(Dollars in millions)				Change				(Dollars in millions)	Change				
	2023	2022	2023	2022	2023	2022	(Unfavorable)	2023	2022	(Unfavorable)	2023	2022	(Unfavorable)	
Total revenues	Total revenues	\$38,205	\$34,863	10 %	\$74,384	\$68,449	9 %	Total revenues	\$38,596	\$35,698	8 %	\$112,980	\$104,147	8 %
Adjusted revenues (1)	Adjusted revenues (1)	\$38,205	\$34,863	10 %	\$74,384	\$68,449	9 %	Adjusted revenues (1)	\$38,596	\$35,698	8 %	\$112,980	\$104,147	8 %
Pharmacy and other service costs	Pharmacy and other service costs	\$35,846	\$32,712	10 %	\$69,819	\$64,287	9 %	Pharmacy and other service costs	\$36,000	\$33,338	8 %	\$105,819	\$97,625	8 %
Gross profit (2)	Gross profit (2)	\$ 2,359	\$ 2,151	10 %	\$ 4,565	\$ 4,162	10 %	Gross profit (2)	\$ 2,596	\$ 2,360	10 %	\$ 7,161	\$ 6,522	10 %
Adjusted gross profit (1),(2)	Adjusted gross profit (1),(2)	\$ 2,359	\$ 2,151	10 %	\$ 4,565	\$ 4,162	10 %	Adjusted gross profit (1),(2)	\$ 2,596	\$ 2,360	10 %	\$ 7,161	\$ 6,522	10 %
Pre-tax adjusted income from operations	Pre-tax adjusted income from operations	\$ 1,516	\$ 1,475	3 %	\$ 2,836	\$ 2,777	2 %	Pre-tax adjusted income from operations	\$ 1,716	\$ 1,625	6 %	\$ 4,552	\$ 4,402	3 %
Pre-tax adjusted margin	Pre-tax adjusted margin	4.0 %	4.2 %	(20) bps	3.8 %	4.1 %	(30) bps	Pre-tax adjusted margin	4.4 %	4.6 %	(20) bps	4.0 %	4.2 %	(20) bps
Adjusted expense ratio (3)	Adjusted expense ratio (3)	2.1 %	1.9 %	(20) bps	2.2 %	2.0 %	(20) bps	Adjusted expense ratio (3)	2.2 %	2.0 %	(20) bps	2.2 %	2.0 %	(20) bps
<b>Selected Financial Information</b>	<b>Selected Financial Information</b>				<b>Selected Financial Information</b>				<b>Selected Financial Information</b>					
	<b>Three Months Ended June 30,</b>				<b>Six Months Ended June 30,</b>				<b>Three Months Ended September 30,</b>					
(Dollars and adjusted scripts in millions)	(Dollars and adjusted scripts in millions)	2023	2022	Change (Unfavorable)	2023	2022	Change (Unfavorable)	(Dollars and adjusted scripts in millions)	2023	2022	Change (Unfavorable)	2023	2022	Change (Unfavorable)
Pharmacy revenue by distribution channel	Pharmacy revenue by distribution channel							Pharmacy revenue by distribution channel						
Adjusted network revenues (1)	Adjusted network revenues (1)	\$ 16,406	\$ 16,107	2 %	\$ 32,154	\$ 31,638	2 %	Adjusted network revenues (1)	\$ 16,926	\$ 16,583	2 %	\$ 49,080	\$ 48,221	2 %
Adjusted home delivery and specialty revenues (1)	Adjusted home delivery and specialty revenues (1)	16,594	15,268	9 %	32,619	29,967	9 %	Adjusted home delivery and specialty revenues (1)	16,324	15,583	5 %	48,943	45,550	7 %
Other pharmacy revenues	Other pharmacy revenues	2,249	1,667	35 %	4,116	3,379	22 %	Other pharmacy revenues	2,390	1,630	47 %	6,506	5,009	30 %

Total adjusted pharmacy revenues <sup>(1)</sup>	Total adjusted pharmacy revenues <sup>(1)</sup>							Total adjusted pharmacy revenues <sup>(1)</sup>							
Adjusted fees and other revenues <sup>(1)</sup>	Adjusted fees and other revenues <sup>(1)</sup>	\$ 35,249	\$ 33,042	7	% \$ 68,889	\$ 64,984	6 %	Adjusted fees and other revenues <sup>(1)</sup>	\$ 35,640	\$ 33,796	5	% \$ 104,529	\$ 98,780	6 %	
Net investment income	Net investment income	2,894	1,805	60	5,383	3,439	57	Net investment income	2,893	1,877	54	8,276	5,316	56	
Adjusted revenues <sup>(1)</sup>	Adjusted revenues <sup>(1)</sup>	\$ 38,205	\$ 34,863	10	% \$ 74,384	\$ 68,449	9 %	Adjusted revenues <sup>(1)</sup>	\$ 38,596	\$ 35,698	8	% \$ 112,980	\$ 104,147	8 %	
<b>Pharmacy script volume <sup>(4)</sup></b>	<b>Pharmacy script volume <sup>(4)</sup></b>							<b>Pharmacy script volume <sup>(4)</sup></b>	<b>Pharmacy script volume <sup>(4)</sup></b>						
Adjusted network scripts	Adjusted network scripts	332	323	3	% 647	638	1 %	Adjusted network scripts	331	325	2	% 978	963	2 %	
Adjusted home delivery and specialty scripts	Adjusted home delivery and specialty scripts	64	69	(7)	130	139	(6)	Adjusted home delivery and specialty scripts	63	71	(11)	193	210	(8)	
Total adjusted scripts	Total adjusted scripts	396	392	1	% 777	777	— %	Total adjusted scripts	394	396	(1)	% 1,171	1,173	— %	
<b>Generic fill rate <sup>(5)</sup></b>	<b>Generic fill rate <sup>(5)</sup></b>							<b>Generic fill rate <sup>(5)</sup></b>	<b>Generic fill rate <sup>(5)</sup></b>						
Network	Network	88.2 %	87.6 %	60	bps 88.2 %	87.4 %	80 bps	Network	86.8 %	86.6 %	20	bps 87.7 %	87.1 %	60 bps	
Home delivery	Home delivery	85.3 %	85.8 %	(50)	bps 84.7 %	85.6 %	(90) bps	Home delivery	85.9 %	84.7 %	120	bps 85.1 %	85.3 %	(20) bps	
Overall generic fill rate	Overall generic fill rate	87.9 %	87.5 %	40	bps 87.8 %	87.2 %	60 bps	Overall generic fill rate	86.7 %	86.4 %	30	bps 87.5 %	87.0 %	50 bps	

(1) Total revenues and gross profit were equal to adjusted revenues and adjusted gross profit as there were no special items in the periods presented.

(2) Gross profit and adjusted gross profit are calculated as total revenues or adjusted revenues less pharmacy and other service costs.

(3) Adjusted expense ratio is calculated as selling, general and administrative expenses as a percentage of adjusted revenues.

(4) Non-specialty network scripts filled through 90-day programs and home delivery scripts are multiplied by three. All other network and specialty scripts are counted as one script.

(5) Generic fill rate is defined as the total number of generic scripts divided by the total overall scripts filled.

**Three and Six Nine Months Ended June 30, 2023 September 30, 2023 versus Three and Six Nine Months Ended June 30, 2022 September 30, 2022**

**Adjusted network revenues** increased 2% in both periods, reflecting inflation on branded drugs and higher claims volume, partially offset by a decrease in claims mix and an increase in the generic fill rate.

**Adjusted home delivery and specialty revenues** increased 9% in both periods, 5% and 7%, respectively, with the three months ended September 30, 2023 reflecting inflation on branded drugs and higher specialty claims volume, partially offset by lower home delivery claims volume. The nine months ended September 30, 2023 reflecting higher specialty claims volume and inflation on branded drugs, partially offset by lower home delivery claims volume.

**Other pharmacy revenues** increased 35% 47% and 22% 30%, respectively, reflecting higher volume from our CuraScript Specialty Distribution business.

**Adjusted fees and other revenues** increased 60% 54% and 57% 56%, respectively, reflecting client growth of our Care Delivery and Management Solutions, including cross-enterprise leverage, and client growth from our continued affordability services.

**Adjusted gross profit** increased 10% in both periods, and **pre-tax adjusted income from operations** increased 3% 6% and 2% 3%, respectively, reflecting growth in Specialty Pharmacy and continued affordability improvements, partially offset by increased strategic investments in technology to support business growth the onboarding of new clients

and continued advancement of our digital capabilities and solutions. care solutions to support whole-person health outcomes, partially offset by operational expense discipline.

The **adjusted expense ratio** increased 20 bps in both periods, reflecting increased strategic investments in technology to support business growth the onboarding of new clients and continued advancement of our digital capabilities and solutions. care solutions to support whole-person health outcomes, partially offset by operational expense discipline.

### **Cigna Healthcare Segment**

Cigna Healthcare includes the U.S. Commercial, U.S. Government and International Health businesses, which provide comprehensive medical and coordinated solutions to clients and customers. As described in the introduction to Segment Reporting, performance of the Cigna Healthcare segment is measured using adjusted revenues and pre-tax adjusted income from operations. Key factors affecting results for this segment include:

- customer growth;
- revenue growth;
- percentage of Medicare Advantage customers in plans eligible for quality bonus payments;
- medical costs as a percentage of premiums (medical care ratio or "MCR") for our insured businesses; and
- selling, general and administrative expenses as a percentage of adjusted revenues (adjusted expense ratio).

Effective January 1, 2023, we adopted amended accounting guidance for long-duration insurance contracts. For the Cigna Healthcare segment, prior period results of operations have been retrospectively adjusted to conform to this new basis of accounting. For the three and **six nine** months ended **June 30, 2023** **September 30, 2023**, the impact of this amended guidance is immaterial. See Note 2 to the Consolidated Financial Statements for additional information.

### **Results of Operations**

	Financial Summary		Financial Summary													
	Three Months Ended June 30,				Six Months Ended June 30,				Three Months Ended September 30,				Nine Months Ended September 30,			
	(Dollars in millions)	(Dollars in millions)	2023	2022	Change Favorable	Change in millions	2023	2022	Change Favorable	Change in millions	2023	2022	Change Favorable	Change in millions		
Adjusted revenues	Adjusted revenues	\$12,714	\$11,335	12 %	\$25,432	\$22,728	12 %	Adjusted revenues	\$12,768	\$11,177	14 %	\$38,200	\$33,905	13 %		
Pre-tax adjusted income from operations	Pre-tax adjusted income from operations	\$ 1,172	\$ 1,235	(5) %	\$ 2,287	\$ 2,532	(10) %	Pre-tax adjusted income from operations	\$ 1,222	\$ 1,050	16 %	\$ 3,509	\$ 3,582	(2) %		
Pre-tax adjusted margin	Pre-tax adjusted margin	9.2 %	10.9 %	(170) bps	9.0 %	11.1 %	(210) bps	Pre-tax adjusted margin	9.6 %	9.4 %	20 bps	9.2 %	10.6 %	(140) bps		
Medical care ratio	Medical care ratio	81.2 %	80.7 %	(50) bps	81.2 %	81.1 %	(10) bps	Medical care ratio	80.5 %	80.8 %	30 bps	81.0 %	81.0 %	— bps		
Adjusted expense ratio	Adjusted expense ratio	20.9 %	20.7 %	(20) bps	21.1 %	20.6 %	(50) bps	Adjusted expense ratio	21.6 %	21.9 %	30 bps	21.3 %	21.0 %	(30) bps		

**Three and Six Nine Months Ended June 30, 2023 September 30, 2023 versus Three and Six Nine Months Ended June 30, 2022 September 30, 2022**

**Adjusted revenues** increased 12% in both periods, 14% and 13%, respectively, reflecting customer growth and higher premium rates due to anticipated underlying medical cost trend.

**Pre-tax adjusted income from operations** decreased 5% and 10% increased 16% for the three months ended September 30, 2023, respectively, primarily due to lower net investment income, a higher adjusted expense ratio and a higher medical care ratio, driven by U.S. Commercial growth, including increased specialty contributions, partially offset by U.S. Government. Pre-tax adjusted income from operations decreased 2% for the nine months ended September 30, 2023, driven by U.S. Government, including less favorable prior year development, mostly offset by U.S. Commercial growth, including increased specialty contributions in U.S. Commercial contributions.

The **medical care ratio** increased 50 decreased 30 bps and 10 bps, respectively, for the three months ended September 30, 2023, primarily due to an increased risk adjustment payable in our Individual business, partially offset by a lower U.S. Commercial medical care ratio reflecting effective pricing execution and affordability initiatives, partially offset by a higher U.S. Government medical care ratio, including a shift in business mix. The **six** medical care ratio was flat for the nine months ended June 30, 2023 also reflects September 30, 2023, primarily due to a lower COVID-19 costs. U.S. Commercial medical care ratio reflecting effective pricing execution and affordability initiatives, offset by a higher U.S. Government medical care ratio, including less favorable prior year development.

The **adjusted expense ratio** decreased 30 bps for the three months ended September 30, 2023, primarily due to revenue growth outpacing volume-related expenses as well as higher technology spend. The **adjusted expense ratio** increased 20 bps and 50 bps, respectively, for the nine months ended September 30, 2023, primarily due to volume-related expenses and higher technology spend on strategic investments in technology to support growth, partially offset by outpacing revenue growth across all segments.

#### Medical Customers

A medical customer is defined as a person meeting any one of the following criteria:

- is covered under a medical insurance policy, managed care arrangement or service agreement issued by us;
- has access to our provider network for covered services under their medical plan; or
- has medical claims that are administered by us.

Cigna Healthcare Medical Customers		Cigna Healthcare Medical Customers			Cigna Healthcare Medical Customers			
		As of June 30,			As of September 30,			
(In thousands)	(In thousands)	2023	2022	% Change	(In thousands)	2023	2022	% Change
<b>Insured</b>	<b>Insured</b>	<b>5,273</b>	4,705	12 %	<b>Insured</b>	<b>5,387</b>	4,760	13 %
U.S. Commercial	U.S. Commercial	<b>2,215</b>	2,187	1	U.S. Commercial	<b>2,224</b>	2,205	1
U.S. Government	U.S. Government	<b>1,878</b>	1,374	37	U.S. Government	<b>1,965</b>	1,376	43
International Health (1)	International Health (1)	<b>1,180</b>	1,144	3	International Health (1)	<b>1,198</b>	1,179	2
<b>Services only</b>	<b>Services only</b>	<b>14,233</b>	13,101	9	<b>Services only</b>	<b>14,220</b>	13,194	8
U.S. Commercial	U.S. Commercial	<b>13,784</b>	12,465	11	U.S. Commercial	<b>13,785</b>	12,556	10
U.S. Government	U.S. Government	<b>5</b>	5	—	U.S. Government	<b>5</b>	5	—
International Health (1)	International Health (1)	<b>444</b>	631	(30)	International Health (1)	<b>430</b>	633	(32)
<b>Total</b>	<b>Total</b>	<b>19,506</b>	17,806	10 %	<b>Total</b>	<b>19,607</b>	17,954	9 %

(1) International Health excludes medical customers served by less than 100% owned subsidiaries, as well as certain customers served by our third-party administrator. International Health customers as of June 30, 2023 reflect the transition of certain run-off business to Other Operations beginning January 1, 2023.

2023 September 30, 2023 reflect the transition of certain run-off business to Other Operations beginning January 1, 2023.

Total medical customers increased 10% 9%, primarily driven by growth in fee-based customers as well as in Individual and Medicare Advantage customers. See Part I, Item 1 of our 2022 Form 10-K for definitions of Cigna Healthcare's market segments.

#### Unpaid Claims and Claim Expenses

(In millions)	(In millions)	As of December 31,			(In millions)	As of September 30,		As of December 31,	
		As of June 30, 2023	2022	% Change		2023	2022	2023	2022
Unpaid claims and claim expenses – Cigna Healthcare	Unpaid claims and claim expenses – Cigna Healthcare	\$ <b>5,336</b>	\$ 4,176	28 %	Unpaid claims and claim expenses – Cigna Healthcare	\$ <b>5,317</b>	\$ 4,176	27 %	27 %

Our unpaid claims and claim expenses liability increased 28% 27%, driven by stop loss seasonality and higher volumes customer growth in our Individual business and Medicare Advantage businesses, stop loss seasonality.

#### Other Operations

Other Operations includes corporate owned life insurance ("COLI") and the Company's run-off operations. See Note 1 to the Consolidated Financial Statements for additional information regarding these operations. In the prior periods, Other Operations also included the International businesses sold in July 2022 and our interest in a joint venture in Türkiye sold in December 2022. As described in the introduction of Segment Reporting, performance of Other Operations is measured using adjusted revenues and pre-tax adjusted income from operations.

Effective January 1, 2023, we adopted amended accounting guidance for long-duration insurance contracts. For the Other Operations segment, prior period results of operations have been retrospectively adjusted to conform to this new basis of accounting. For the three and six nine months ended June 30, 2023 September 30, 2023, the impact of this amended guidance is immaterial. Prior period results related to long-duration contracts sold in the Chubb transaction and our divested interest in a joint venture in Türkiye were not adjusted (as permitted by ASU 2022-05). See Note 9 to the Consolidated Financial Statements for additional disclosure of our long-duration insurance contracts and Note 2 to the Consolidated Financial Statements for additional information regarding the adoption of this amended guidance.

#### Results of Operations

Financial Summary	Financial Summary	Three Months Ended June 30,			Six Months Ended June 30,			Financial Summary	Three Months Ended September 30,			Nine Months Ended September 30,			
		Change in millions	2023	2022	Change in millions	2023	2022		Change in millions	2023	2022	Change in millions	2023	2022	Change in millions
(Dollars in millions)	(Dollars in millions)	(Unfavorable)	(Favorable)	(Dollars in millions)	(Unfavorable)	(Favorable)	(Dollars in millions)	(Unfavorable)	(Favorable)	(Dollars in millions)	(Unfavorable)	(Favorable)	(Dollars in millions)	(Unfavorable)	(Favorable)
Adjusted revenues	Adjusted revenues	\$ 158	\$ 948	(83) %	\$ 315	\$ 1,927	(84) %	Adjusted revenues	\$ 147	\$ 153	(4) %	\$ 462	\$ 2,080	(78) %	
Pre-tax adjusted income from operations	Pre-tax adjusted income from operations	\$ 29	\$ 228	(87) %	\$ 44	\$ 457	(90) %	Pre-tax adjusted income from operations	\$ 26	\$ 21	24 %	\$ 70	\$ 478	(85) %	
Pre-tax adjusted margin	Pre-tax adjusted margin	18.4 %	24.1 %	(570) bps	14.0 %	23.7 %	(970) bps	Pre-tax adjusted margin	17.7 %	13.7 %	400 bps	15.2 %	23.0 %	(780) bps	

### Three and Six Nine Months Ended June 30, 2023 September 30, 2023 versus Three and Six Nine Months Ended June 30, 2022 September 30, 2022

**Adjusted revenues** for the three and nine months ended September 30, 2023 declined reflecting the absence of revenues from the business divested in 2022.

**Pre-tax adjusted income from operations** reflects favorable interest margins and lower benefit expenses for the three months ended September 30, 2023. For the nine months ended September 30, 2023, pre-tax adjusted income from operations decreased for both periods primarily due to the absence of revenues and earnings from the businesses divested in the Chubb transaction.

### Corporate

Corporate reflects amounts not allocated to operating segments, including net interest expense (defined as interest on corporate **debt financing** less net investment income on investments not supporting segment and other operations), certain litigation matters, expense associated with our frozen pension plans, charitable contributions, operating severance, certain overhead and enterprise-wide project costs and **intersegment** eliminations for products and services sold between segments.

Financial Summary	Financial Summary	Three Months Ended June 30,			Six Months Ended June 30,			Financial Summary	Three Months Ended September 30,			Nine Months Ended September 30,			
		Change in millions	2023	2022	Change in millions	2023	2022		Change in millions	2023	2022	Change in millions	2023	2022	Change in millions
(In millions)	(In millions)	(In millions)	(Unfavorable)	(In millions)	(In millions)	(Unfavorable)	(In millions)	(In millions)	(Unfavorable)	(In millions)	(In millions)	(Unfavorable)	(In millions)	(In millions)	(Unfavorable)
Pre-tax adjusted loss from operations	Pre-tax adjusted loss from operations	\$ (423)	\$ (401)	(5) %	\$ (837)	\$ (744)	(13) %	Pre-tax adjusted loss from operations	\$ (435)	\$ (316)	(38) %	\$ (1,272)	\$ (1,060)	(20) %	

### Three and Six Nine Months Ended June 30, 2023 September 30, 2023 versus Three and Six Nine Months Ended June 30, 2022 September 30, 2022

**Pre-tax adjusted loss from operations** increased 5% 38% and 13% 20% respectively, primarily due to higher interest rates on our indebtedness and increased pension costs due to lower expected asset returns and a higher discount rate. These increases were partially offset by lower operating expenses. While our pension expense has increased year-over-year, we continue to expect the required contributions for 2023 to be immaterial.

### INVESTMENT ASSETS

The following table presents our investment asset portfolio excluding separate account assets. Additional information regarding our investment assets is included in Notes 11, 12, 13 and 14 to the Consolidated Financial Statements.

(In millions)	(In millions)	June 30, 2023		December 31, 2022		(In millions)	September 30, 2023		December 31, 2022	
Debt securities	Debt securities	\$ 9,468	\$	9,872	\$	Debt securities	\$ 9,539	\$	9,872	
Equity securities	Equity securities	3,362		622		Equity securities	3,376		622	
Commercial mortgage loans	Commercial mortgage loans	1,587		1,614		Commercial mortgage loans	1,617		1,614	
Policy loans	Policy loans	1,232		1,218		Policy loans	1,224		1,218	
Other long-term investments	Other long-term investments	4,038		3,728		Other long-term investments	4,076		3,728	
Short-term investments	Short-term investments	152		139		Short-term investments	188		139	

Total	Total	\$ 19,839	\$ 17,193	Total	\$ 20,020	\$ 17,193
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### **Investment Outlook**

We continue to actively monitor economic conditions including the impact of inflation, higher interest rates and the potential for a recession on the investment portfolio. Although there has been very limited impact to date on our investment portfolio as a result of the recent geopolitical events, including the conflict in the Middle East, we are monitoring the ongoing developments of this situation. We also continue to monitor the banking system stress that emerged in early 2023 we are also monitoring the ongoing developments of this situation and any potential impacts on our investments. To date, this systemic stress has been most prominent in regional banks, where our investment portfolio has no material exposure. Future realized and unrealized investment results will be driven largely by market conditions and these future conditions are not reasonably predictable. We believe that the vast majority of our investments will continue to perform under their contractual terms. We manage the portfolio for long-term economics and therefore we expect to hold a significant portion of these assets for the long term. The

following discussion addresses the strategies and risks associated with our various classes of investment assets. Although future declines in investment fair values remain possible due to interest rate movements and credit deterioration due to both investment-specific uncertainties and global economic uncertainties as discussed below, we do not expect these losses to have a material adverse effect on our financial condition or liquidity.

### **Debt Securities**

Investments in debt securities include publicly traded and privately placed bonds, mortgage and other asset-backed securities and preferred stocks redeemable by the investor. These investments are classified as available for sale and are carried at fair value in our Consolidated Balance Sheets. Additional information regarding valuation methodologies, key inputs and controls is included in Note 12 to the Consolidated Financial Statements.

The following table reflects our portfolio of debt securities by type of issuer:

(In millions)	(In millions)	June 30,	December 31,	(In millions)	September 30,	December 31,
		2023	2022		2023	2022
Federal government and agency	Federal government and agency	\$ 291	\$ 312	Federal government and agency	\$ 283	\$ 312
State and local government	State and local government	39	41	State and local government	38	41
Foreign government	Foreign government	351	365	Foreign government	356	365
Corporate	Corporate	8,422	8,806	Corporate	8,516	8,806
Mortgage and other asset-backed	Mortgage and other asset-backed	365	348	Mortgage and other asset-backed	346	348
Total	Total	\$ 9,468	\$ 9,872	Total	\$ 9,539	\$ 9,872

Our debt securities portfolio decreased during the six nine months ended June 30, 2023 September 30, 2023 primarily due to net sales activity. Our portfolio remains in a net unrealized depreciation position due to generally increasing interest rates over the last several quarters. More detailed information about debt securities by type of issuer, maturity dates and net unrealized position is included in Note 11 to the Consolidated Financial Statements.

As of June 30, 2023 September 30, 2023, \$7.8 billion, or 82%, of the debt securities in our investment portfolio were investment grade (Baa and above, or equivalent) and the remaining \$1.7 billion were below investment grade. The majority of the bonds that are below investment grade were rated at the higher end of the non-investment grade spectrum. These quality characteristics have not materially changed since the prior year and remain consistent with our investment strategy.

Debt securities include private placement assets of \$3.9 \$3.8 billion. These investments are generally less marketable than publicly traded bonds; however, yields on these investments tend to be higher than yields on publicly traded bonds with comparable credit risk. We perform a credit analysis of each issuer and require financial and other covenants that allow us to monitor issuers for deteriorating financial strength and pursue remedial actions, if warranted.

Investments in debt securities are diversified by issuer, geography and industry. On an aggregate basis, the debt securities portfolio continues to perform according to original expectations, which includes a long-term economic investment strategy. Elevated global inflation, higher interest rates, continuing supply chain disruptions and potential fallout from the current stress in the banking system are the primary risks that many of the issuers in our portfolio are facing. To date, most issuers have been successful in managing the cost escalation and product shortages without undue margin pressure. We continue to monitor the economic environment and its effect on our portfolio and consider the impact of various factors in determining the allowance for credit losses on debt securities, which is discussed in Note 11 to the Consolidated Financial Statements.

### **Commercial Mortgage Loans**

As of June 30, 2023 September 30, 2023, our \$1.6 billion commercial mortgage loan portfolio consisted of approximately 50 fixed-rate loans, diversified by property type, location and borrower. These loans are carried in our Consolidated Balance Sheets at their unpaid principal balance, net of an allowance for expected credit losses. As a result of increasing market interest rates since the majority of these loans were made, the carrying value exceeds the market value of these loans as of June 30, 2023 September 30, 2023. See Note 12 to the Consolidated Financial Statements for further details. Given the quality and diversity of the underlying real estate, positive debt service coverage and significant borrower cash invested in the property generally ranging between 30 and 40%, we remain confident that the vast majority of borrowers will continue to perform as expected under their contract terms. For further discussion of the results and changes in key loan metrics, see Note 11 to the Consolidated Financial Statements.

Loans are secured by high quality commercial properties, located in strong institutional markets and are generally made at less than 65% of the property's value at origination of the loan. Property value, debt service coverage, quality, building tenancy and stability of cash flows are all important financial underwriting considerations. We hold no direct residential mortgage loans and do not originate or service securitized mortgage loans.

We assess the credit quality of our commercial mortgage loan portfolio annually, generally in the second quarter by reviewing each holding's most recent financial statements, rent rolls, budgets and relevant market reports. The review performed in the second quarter of 2023 confirmed ongoing strong overall credit quality in line with the previous year's results. See Note 11 to the Consolidated Financial Statements for further information regarding our key credit quality indicators for commercial mortgage loans. Office sector fundamentals have been and continue to be weak and values are experiencing stress due to multiple headwinds: expanded work from home flexibility, shorter term leases, elevated tenant improvement allowances and corporate migration to lower cost states. Additionally, the current macroeconomic headwinds are impacting capital markets and reducing investor appetite for capital intensive assets (e.g., offices and regional shopping malls). Our commercial mortgage loan portfolio has no exposure to regional shopping malls and less than 30% exposure to office properties.

#### **Other Long-term Investments**

Other long-term investments of \$4.0 billion \$4.1 billion as of June 30, 2023 September 30, 2023 included investments in securities limited partnerships and real estate limited partnerships, direct investments in real estate joint ventures and other deposit activity that is required to support various insurance and health services businesses. Accounting policies for these investments are discussed in Note 11 to the Consolidated Financial Statements. The increase in other long-term investments of \$0.3 billion since December 31, 2022 is primarily driven by net additional funding activity. These limited partnership entities typically invest in mezzanine debt or equity of privately-held companies and equity real estate. Given our subordinate position in the capital structure of these underlying entities, we assume a higher level of risk for higher expected returns. To mitigate risk, these investments are diversified across approximately 200 separate partnerships and 90 general partners who manage one or more of these partnerships. Also, the underlying investments are diversified by industry sector or property type and geographic region. No single partnership investment exceeded 4% of our securities and real estate limited partnership portfolio.

Income from our limited partnership investments is generally reported on a one quarter lag due to the timing of when financial information is received from the general partner or manager of the investments. Accordingly, our net investment income in the second third quarter largely reflects the underlying financial information from the first quarter two quarters of 2023. We expect continued volatility in private equity and real estate fund performance going forward as fair market valuations are adjusted to reflect market and portfolio transactions. Less than 5% 4% of our other long-term investments are exposed to real estate in the office sector.

We participate in an insurance joint venture in China with a 50% ownership interest. We account for this joint venture under the equity method of accounting and report our share of the net assets of \$0.4 billion \$0.2 billion in Other assets. Our 50% share of the investment portfolio supporting the joint venture's liabilities is approximately \$10.5 billion \$11.0 billion as of June 30, 2023 September 30, 2023. These investments were comprised of approximately 75% debt securities, including government and corporate debt diversified by issuer, industry and geography; 15% equities, including mutual funds, equity securities and private equity partnerships; and 10% long-term deposits and policy loans. We participate in the approval of continuously review the joint venture's investment strategy and continuously review its execution. There were no investments with a material unrealized loss as of June 30, 2023 September 30, 2023.

### **MARKET RISK**

#### **Financial Instruments**

Our assets and liabilities include financial instruments subject to the risk of potential losses from adverse changes in market rates and prices. Our primary market risk exposure is interest rate risk. We encourage you to read this in conjunction with "Market Risk – Financial Instruments" included in the MD&A section of our 2022 Form 10-K. As of June 30, 2023 September 30, 2023, there were no material changes in our interest rate risk exposures as reported in our 2022 Form 10-K; however, following increased investments in equity securities in 2023, we have increased risk regarding market prices for equity securities. If the market price for all equity securities declined by 10%, Cigna would recognize record a realized loss of approximately \$340 million as of June 30, 2023 September 30, 2023 compared to an insignificant exposure as of December 31, 2022. See Note 11 to the Consolidated Financial Statements for more information about our investments in equity securities.

#### ***Item 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK***

Information responsive to this item is contained under the caption "Market Risk" in Item 2 above, Management's Discussion and Analysis of Financial Condition and Results of Operations and is incorporated herein by reference.

#### ***Item 4. CONTROLS AND PROCEDURES***

Based on an evaluation of the effectiveness of The Cigna Group's disclosure controls and procedures conducted under the supervision and with the participation of The Cigna Group's management (including The Cigna Group's Chief Executive Officer and Chief Financial Officer), The Cigna Group's Chief Executive Officer and Chief Financial Officer concluded that, as of the end of the period covered by this report, The Cigna Group's disclosure controls and procedures are effective to ensure that information required to be disclosed by The Cigna Group in the reports that it files or submits under the Exchange Act is recorded, processed, summarized and reported, within the time periods specified in the Securities and Exchange Commission's rules and forms and is accumulated and communicated to The Cigna Group's management, including The Cigna Group's Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosure.

#### ***Change in Internal Control over Financial Reporting***

There have been no changes in our internal control over financial reporting during the quarter ended June 30, 2023 September 30, 2023 that have materially affected, or are reasonably likely to materially affect, The Cigna Group's internal control over financial reporting.

### **Part II. OTHER INFORMATION**

## Item 1. **LEGAL PROCEEDINGS**

The information contained under "Legal and Regulatory Matters" in Note 16 to the Consolidated Financial Statements is incorporated herein by reference.

## Item 1A. **RISK FACTORS**

For information regarding factors that could affect the Company's results of operations, financial condition and liquidity, see the risk factors discussed in Part I, Item 1A. "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2022.

## Item 2. **UNREGISTERED SALES OF EQUITY SECURITIES, USE OF PROCEEDS AND ISSUER PURCHASES OF EQUITY SECURITIES**

### Issuer Purchases of Equity Securities

The following table provides information about The Cigna Group's share repurchase activity for the quarter ended **June 30, 2023** **September 30, 2023**:

Period	Total # of shares purchased <sup>(1)</sup>	Average price paid per share <sup>(1)</sup>	Total # of shares purchased as part of publicly announced program <sup>(2)</sup>	Approximate dollar value of shares that may yet be purchased as part of publicly announced program <sup>(3)</sup> (in millions)
April 1-30, 2023	407,751 \$	259.29	406,810 \$	2,514
May 1-31, 2023	159,123 \$	251.29	157,752 \$	2,474
June 1-30, 2023	5,557 \$	272.90	— \$	2,474
Total	572,431 \$	257.20	564,562	N/A

Period	Total # of shares purchased <sup>(1)</sup>	Average price paid per share <sup>(1)</sup>	Total # of shares purchased as part of publicly announced program <sup>(2)</sup>	Approximate dollar value of shares that may yet be purchased as part of publicly announced program <sup>(3)</sup> (in millions)
July 1-31, 2023	12,012 \$	282.98	— \$	2,474
August 1-31, 2023	942,948 \$	283.09	941,074 \$	2,210
September 1-30, 2023	1,442,028 \$	288.00	1,436,968 \$	1,800
Total	2,396,988 \$	286.04	2,378,042	N/A

<sup>(1)</sup> Includes shares tendered by employees under the Company's equity compensation plans as follows: 1) payment of taxes on vesting of restricted stock (grants and units) and strategic performance shares and 2) payment of the exercise price and taxes for certain stock options exercised. Employees tendered **941** 12,012 shares in **April, 1,371** **July, 1,874** shares in **May** **August** and **5,557** **5,060** shares in **June** **September** 2023.

<sup>(2)</sup> Additionally, the Company maintains a share repurchase program authorized by the Board. Under this program, the Company may repurchase shares from time to time, depending on market conditions and alternate uses of capital. The timing and actual number of shares repurchased will depend on a variety of factors, including price, general business and market conditions and alternate uses of capital. The share repurchase program may be effected through Rule 10b5-1 plans, open market purchases, each in compliance with Rule 10b-18 under the Exchange Act, or privately negotiated transactions. The program may be suspended or discontinued at any time and does not have an expiration date. **There were no share repurchases from July 1, 2023 From October 1, 2023 through August 2, 2023 November 1, 2023, leaving we repurchased 1.6 million shares for approximately \$474 million. Share repurchase authority at \$2.5 billion was \$1.3 billion as of August 2, 2023 November 1, 2023.**

<sup>(3)</sup> Approximate dollar value of shares is as of the last date of the applicable month and excludes the impact of excise tax.

## Item 5. **OTHER INFORMATION**

### Rule 10b5-1 Plan Elections

During the quarter ended **June 30, 2023** **September 30, 2023**, the following 10b5-1 director and officer trading plan arrangement **changes** **change** occurred:

1. On **May 15, 2023** **August 16, 2023**, **David Cordani, Chairman and Chief Executive Officer, Michael Triplett, President, U.S. Commercial, adopted a 10b5-1 sales plan. Mr. Cordani's Triplett's plan provides for the sale of up to 33,911 shares of The Cigna Group common stock and the exercise of vested stock options and the associated sale of up to 142,801 5,379 shares of The Cigna Group common stock through May 10, 2024 March 15, 2024.**
2. On **May 23, 2023**, **Nicole Jones, Executive Vice President and General Counsel, adopted a 10b5-1 plan. Ms. Jones' This trading plan provides for the sale of up to 15,619 shares of The Cigna Group common stock through May 10, 2024.**
3. On **May 26, 2023**, **Cynthia Ryan, Executive Vice President and Chief Human Resources Officer, adopted a 10b5-1 plan. Ms. Ryan's plan provides for the sale of up to 3,187 shares of The Cigna Group common stock and the exercise of vested stock options and the associated sale of up to 10,040 shares of The Cigna Group common stock through May 10, 2024.**

These trading plans were **was** entered into during an open insider trading window and **are** **is** intended to satisfy the affirmative defense of Rule 10b5-1(c) under the Securities Exchange Act of 1934 and the Company's policies regarding insider transactions.

## Item 6. **EXHIBITS**

**INDEX TO EXHIBITS**

<b>Number</b>	<b>Description</b>	<b>Method of Filing</b>
3.1	<a href="#">Restated Certificate of Incorporation of The Cigna Group</a>	Filed herewith. by the registrant as Exhibit 3.1 to the Quarterly Report on Form 10-Q for the period ended June 30, 2023 and incorporated herein by reference.
3.2	<a href="#">Amended and Restated By-laws of The Cigna Group</a>	Filed by the registrant as Exhibit 3.3 to the Current Report on Form 8-K on February 13, 2023, and incorporated herein by reference.
10.1	<a href="#">Revolving Credit and Letter of Credit Agreement, Offer letter for Noelle K. Eder dated as of April 27, 2023, with the banks named therein, JPMorgan Chase Bank, N.A., as administrative agent, BofA Securities, Inc., Citibank, N.A., Morgan Stanley Senior Funding, Inc. and Wells Fargo Securities, LLC, as joint lead arrangers and joint bookrunners, September 14, 2023</a>	Filed by the registrant as Exhibit 10.1 to the Current Report on Form 8-K on April 28, 2023, herewith.
10.2	<a href="#">Offer letter for Nicole S. Jones dated September 14, 2023</a>	Filed herewith.
31.1	<a href="#">Certification of Chief Executive Officer of The Cigna Group pursuant to Rule 13a-14(a) or Rule 15d-14(a) of the Securities Exchange Act of 1934</a>	Filed herewith.
31.2	<a href="#">Certification of Chief Financial Officer of The Cigna Group pursuant to Rule 13a-14(a) or Rule 15d-14(a) of the Securities Exchange Act of 1934</a>	Filed herewith.
32.1	<a href="#">Certification of Chief Executive Officer of The Cigna Group pursuant to Rule 13a-14(b) or Rule 15d-14(b) and 18 U.S.C. Section 1350</a>	Furnished herewith.
32.2	<a href="#">Certification of Chief Financial Officer of The Cigna Group pursuant to Rule 13a-14(b) or Rule 15d-14(b) and 18 U.S.C. Section 1350</a>	Furnished herewith.
101	The following materials from The Cigna Group's Quarterly Report on Form 10-Q for the quarter ended <u>June 30, 2023</u> September 30, 2023, formatted in Inline XBRL (eXtensible Business Reporting Language): (i) the Consolidated Statements of Income; (ii) the Consolidated Statements of Comprehensive Income; (iii) the Consolidated Balance Sheets; (iv) the Consolidated Statements of Total Equity; (v) the Consolidated Statements of Cash Flows; and (vi) the Notes to the Consolidated Financial Statements	Filed herewith.
104	Cover Page Interactive Data File (formatted in Inline XBRL and contained in Exhibit 101)	Filed herewith.

**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Date: August 3, 2023 November 2, 2023

**THE CIGNA GROUP**

/s/ Brian C. Evanko

Brian C. Evanko  
 Executive Vice President and  
 Chief Financial Officer  
 (Principal Financial Officer and Authorized Signatory)

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Exhibit 3.1

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The undersigned hereby certifies on behalf of The Cigna Group as follows:

1. The present name of David M. Cordani Chairman and CEO September 14, 2023 Noelle Eder Dear Noelle: I am pleased to confirm that the corporation is The Cigna Group. The corporation was incorporated under the name "Halfmoon Parent, Inc." by the filing of its original Certificate of Incorporation with the Secretary of State of the State of Delaware on March 6, 2018.
2. This Restated Certificate of Incorporation was duly adopted in accordance with the provisions of Sections 242 and 245 of the Delaware General Corporation Law.
3. The Certificate of Incorporation of the corporation is hereby integrated and restated to read in its entirety as follows:

First: The name of the Corporation is The Cigna Group.

Second: The address of the Corporation's registered office in the State of Delaware is 1209 Orange Street in the City of Wilmington, County of New Castle, Delaware 19801. The name of its registered agent at such address is The Corporation Trust Company.

Third: The nature of the business or purposes to be conducted or promoted is to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of the State of Delaware.

Fourth: The total number of shares of all classes of capital stock which the Corporation shall have the authority to issue is 625,000,000 shares divided into two classes as follows: 600,000,000 shares of Common Stock of the par value of \$0.01 per share and 25,000,000 shares of Preferred Stock of the par value of \$1.00 per share.

#### A. PREFERRED STOCK

The Board of Directors is expressly authorized to provide for the issue of all or any shares of the Preferred Stock, in one or more series, and to fix for each such series such voting powers, full or limited, or no voting powers, and such designations, preferences and relative, participating, optional or other special rights and such qualifications, limitations or restrictions thereof, as shall be stated and expressed in the resolution or resolutions adopted by the Board of Directors providing for the issue of such series and as may be permitted by the General Corporation Law of the State of Delaware, including, without limitation, the authority to provide that any such series may be (i) subject to redemption at such time or times and at such price or prices; (ii) entitled to receive dividends (which may be cumulative or non-cumulative) at such rates, on such conditions, and at such times, and payable in preference to, or in such relation to, the dividends payable on any other class or classes or any other series; (iii) entitled to such rights upon the dissolution of, or upon any distribution of the assets of, the Corporation; or (iv) convertible into, or exchangeable for, shares of any other class or classes of stock, or of any other series of the same or any other class or classes of stock, of the Corporation at such price or prices or at such rates of exchange and with such adjustments; all as may be stated in such resolution or resolutions.

#### B. COMMON STOCK

1. Voting Rights. Except as provided by law or this Certificate of Incorporation, each holder of Common Stock shall have one vote in respect of each share of stock held by him of record on the books of the Corporation for the election of directors and on all matters submitted to a vote of stockholders of the Corporation.
2. Dividends. Subject to the preferential rights of the Preferred Stock, the holders of shares of Common Stock shall be entitled to receive, when and if declared by the Board of Directors, out of the assets of the Corporation which are by law available therefor, dividends payable either in cash, in property, or in shares of capital stock.

3. **Dissolution, Liquidation or Winding Up.** In the event of any dissolution, liquidation or winding up of the affairs of the Corporation, after distribution in full of the preferential amounts, if any, to be distributed to the holders of shares of Preferred Stock, holders of Common Stock shall be entitled to receive all of the remaining assets of the Corporation of whatever kind available for distribution to stockholders ratably in proportion to the number of shares of Common Stock held by them respectively. The Board of Directors may distribute in kind to the holders of Common Stock such remaining assets of the Corporation or may sell, transfer or otherwise dispose of all or any part of such remaining assets to any other corporation, trust or other entity and receive payment therefor in cash, stock or obligations of such other corporation, trust or entity, or any combination thereof, and may sell all or any part of the consideration so received and distribute any balance thereof in kind to holders of Common Stock. Neither the merger or consolidation of the Corporation into or with any other corporation, nor the merger of any other corporation into it, nor any purchase or redemption of shares of stock of the Corporation of any class, shall be deemed to be a dissolution, liquidation or winding up of the Corporation for the purpose of this paragraph.

**Fifth:** The By-Laws of the Corporation may be adopted, amended or repealed by the affirmative vote of the holders of a majority of the voting power of the capital stock of the Corporation outstanding and entitled to vote thereon. The Board of Directors shall also have the power to adopt, amend or repeal any provision of the By-Laws of the Corporation without any vote of the stockholders of the Corporation.

**Sixth:** Elections of directors need not be by written ballot unless the By-Laws of the Corporation shall otherwise provide.

**Seventh:** Notwithstanding any provision of the General Corporation Law of the State of Delaware, no action may be taken by stockholders without a meeting, without prior notice and without a vote, unless a consent in writing setting forth the action so taken shall be signed by the holders of all the outstanding stock who would be entitled to vote thereon.

**Eighth:** Whenever a compromise or arrangement is proposed between this Corporation and its creditors or any class of them and/or between this Corporation and its stockholders or any class of them, any court of equitable jurisdiction within the State of Delaware may, on the application in a summary way of this Corporation or of any creditor or stockholder thereof or on the application of any receiver or receivers appointed for this Corporation under the provisions of Section 291 of Title 8 of the Delaware Code or on the application of

trustees in dissolution or of any receiver or receivers appointed for this Corporation under the provisions of Section 279 of Title 8 of the Delaware Code order a meeting of the creditors or class of creditors, and/or of the stockholders or class of stockholders of this Corporation, as the case may be, to be summoned in such manner as the said court directs. If a majority in number representing three-fourths in value of the creditors or class of creditors, and/or of the stockholders or class of stockholders of this Corporation, as the case may be, agree to any compromise or arrangement and to any reorganization of this Corporation as consequence of such compromise or arrangement, the said compromise or arrangement and the said reorganization shall, if sanctioned by the court to which the said application **People Resources Committee (PRC)** has been made, be binding on all the creditors or class of creditors, and/or on all of the stockholders or class of stockholders, of this Corporation, as the case may be, and also on this Corporation.

**Ninth:** The Corporation reserves the right to amend, alter, change or repeal any provision contained in this Certificate of Incorporation, in the manner now or hereafter prescribed by statute, and all rights conferred upon stockholders herein are granted subject to this reservation.

**Tenth:** 1. **Vote for Certain Business Combinations.** In addition to any affirmative vote of holders of a class or series of capital stock of the Corporation required by law or this Certificate, a Business Combination (as hereinafter defined) with or upon a proposal by a Related Person (as hereinafter defined) shall require the affirmative vote of the holders of at least a majority of the voting power of all outstanding Voting Stock (as hereinafter defined) of the Corporation, voting together as a single class. Such affirmative votes shall be required notwithstanding the fact that no vote may be required, or that a lesser percentage may be specified, by law or the Board.

2. **When Vote Is Not Required.** The provisions of this Article shall not be applicable to a particular Business Combination, and such Business Combination shall require only such affirmative vote as is required by law and any other provision of this Certificate or the By-Laws of the Corporation, if all of the conditions specified in any one of **approved** the following Paragraphs (A), (B) or (C) are met:

- (A) **Approval by Directors.** The Business Combination has been approved by a vote of a majority of all the Continuing Directors (as hereinafter defined); or
- (B) **Combination with Subsidiary.** The Business Combination is solely between the Corporation and a subsidiary of the Corporation and such Business Combination does not have the direct or indirect effect set forth in Paragraph 3(B)(v) of this Article Tenth; or

(C) **Price and Procedural Conditions.** The proposed Business Combination will be consummated within three years after the date the Related Person became a Related Person (the "Determination Date") and all of the following conditions have been met:

- (i) The aggregate amount of (x) cash and (y) fair market value (as of the date of the consummation of the Business Combination) of consideration other than cash, changes to be received per share of Common or Preferred Stock of the Corporation in such Business Combination by holders thereof shall be at least equal to the highest per share price (including any brokerage commissions, transfer taxes and soliciting dealers' fees) paid by the Related Person for any shares of such class or series of stock acquired by it; provided, that if either (a) the highest preferential amount per share of a series of Preferred Stock to which the holders thereof would be entitled in the event of any voluntary or involuntary liquidation, dissolution or winding-up of the affairs of the Corporation (regardless of whether the Business Combination to be consummated constitutes such an event) or (b) the highest reported sales price per share for any shares of such series of Preferred Stock on any national securities exchange on which such series is traded and if not traded on any such exchange, the highest reported closing bid quotation per share with respect to shares of such series on the National Association of Securities Dealers, Inc. Automated Quotation System or on any system then in use, at any time after the Related Person became a holder of any shares of Common Stock, is greater than such aggregate amount, holders of such series of Preferred Stock shall receive an amount for each such share at least equal to the greater of (a) or (b).
- (ii) The consideration to be received by holders of a particular class or series of outstanding Common or Preferred Stock shall be in cash or in the same form as the Related Person has previously paid for shares of such class or series of stock. If the Related Person has paid for shares of any class or series of stock with varying forms of consideration, the form of consideration given for such class or series of stock in the Business Combination shall be either cash or the form used to acquire the largest number of shares of such class or series of stock previously acquired by it.
- (iii) No Extraordinary Event (as hereinafter defined) occurs after the Determination Date and prior to the consummation of the Business Combination.
- (iv) A proxy or information statement describing the proposed Business Combination and complying with the requirements of the Securities Exchange Act of 1934, as amended, and the rules and regulations thereunder (or any subsequent provisions replacing such Act, rules or regulations) is mailed to public stockholders of the Corporation at least 30 days prior to the consummation of such Business Combination (whether or not such proxy or information statement is required pursuant to such Act or subsequent provisions).

3. **Certain Definitions.** For purposes of this Article Tenth:

- (A) A "person" shall mean any individual, firm, corporation or other entity, or a group of "persons" acting or agreeing to act together in the manner set forth in Rule 13d-5 under the Securities Exchange Act of 1934, as in effect on April 24, 1985.
- (B) The term "Business Combination" shall mean any of the following transactions, when entered into by the Corporation or a subsidiary of the Corporation with, or upon a proposal by, a Related Person:
  - (i) the merger or consolidation of the Corporation or any subsidiary of the Corporation; or
  - (ii) the sale, lease, exchange, mortgage, pledge, transfer or other disposition (in one or a series of transactions) of any assets of the Corporation or any subsidiary of the Corporation having an aggregate fair market value of \$100 million or more; or
  - (iii) the issuance or transfer by the Corporation or any subsidiary of the Corporation (in one or a series of transactions) of securities of the Corporation or any subsidiary having an aggregate fair market value of \$50 million or more; or

- (iv) the adoption of a plan or proposal for the liquidation or dissolution of the Corporation; or
- (v) the reclassification of securities (including a reverse stock split), recapitalization, consolidation or any other transaction (whether or not involving a Related Person) which has the direct or indirect effect of increasing the voting power, whether or not then exercisable, of a Related Person in any class or series of capital stock of the Corporation or any subsidiary of the Corporation; or
- (vi) any agreement, contract or other arrangement providing directly or indirectly for any of the foregoing.

(C) The term "Related Person" shall mean any person (other than the Corporation, a subsidiary of the Corporation or any profit sharing, employee stock ownership or other employee benefit plan of the Corporation or of a subsidiary of the Corporation or any trustee of or fiduciary with respect to any such plan acting in such capacity) that is the direct or indirect beneficial owner (as defined in Rule 13d-3 and Rule 13d-5 under the Securities Exchange Act of 1934) of more than ten percent (10%) of the outstanding Voting Stock of the Corporation, and any Affiliate or Associate of any such person.

(D) The term "Continuing Director" shall mean any member of the Board of Directors who is not affiliated with a Related Person and who was a member of the Board of Directors immediately prior to the time that the Related Person became a Related Person, and any successor to a Continuing Director who is not affiliated with the Related Person and is recommended to succeed a Continuing Director by a majority of Continuing Directors who are then members of the Board of Directors.

(E) "Affiliate" and "Associate" shall have the respective meanings ascribed to such terms in Rule 12b-2 under the Securities Exchange Act of 1934.

(F) The term "Extraordinary Event" shall mean, as to any Business Combination and Related Person, any of the following events that is not approved by a majority of all Continuing Directors:
 

- (i) any failure to declare and pay at the regular date therefor any full quarterly dividend (whether or not cumulative) on outstanding Preferred Stock; or
- (ii) any reduction in the annual rate of dividends paid on the Common Stock (except as necessary to reflect any subdivision of the Common Stock); or
- (iii) any failure to increase the annual rate of dividends paid on the Common Stock as necessary to reflect any reclassification (including any reverse stock split), recapitalization, reorganization or any similar transaction that has the effect of reducing the number of outstanding shares of the Common Stock; or
- (iv) the receipt by the Related Person, after the Determination Date, of a direct or indirect benefit (except proportionately as a stockholder) from any loans, advances, guarantees, pledges or other financial assistance or any tax credits or other tax advantages provided by the Corporation or any subsidiary of the Corporation, whether in anticipation of or your compensation package effective September 14, 2023 in connection with the Business Combination or otherwise.

(G) A majority assumption of all Continuing Directors shall have your expanded role as EVP Technology & Operations:  Base Salary – will increase to a pre-tax annualized rate of \$850,000.  Annual Incentive – Your annual incentive target will increase to \$900,000 for the power to make all determinations with respect to this Article Tenth, including, without limitation, 2023 performance year (payable in 2024). As you are aware, the transactions that are Business Combinations, annual incentive is typically paid in the persons who are Related Persons, the time at which a Related Person became a Related Person, and the fair market value of any assets, securities or other property, and any such determinations of such directors shall be conclusive and binding.

(H) The term "Voting Stock" shall mean all outstanding shares first quarter of the Common year following the performance period and is not considered earned until the date paid.  Long-Term Incentive – Your annual long-term incentive target will increase to \$3,250,000 for the upcoming 2024 annual grant. NEW TOTAL ANNUAL COMPENSATION OPPORTUNITY: \$5,000,000 Your employment will remain as an at-will employee, meaning that you or Preferred Stock the Company has the right to terminate

your employment relationship at any time for any reason or no reason. The changes above have no impact on previously awarded bonuses, stock options, restricted stock or SPS grants. As an executive of the Corporation entitled company, your compensation will be subject to vote generally any future program changes. Noelle, congratulations on your expanded role. I look forward to continuing to partner with you. Sincerely, David M. Cordani cc: K. Gorodetzer K. Stevens 900 Cottage Grove Road Wilde Bldg Bloomfield, CT 06152 Telephone 860.226.7482

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David M. Cordani Chairman and each reference CEO September 14, 2023 Nicole Jones Dear Nicole: I am pleased to confirm that the People Resources Committee (PRC) has approved the following changes to your compensation package effective September 14, 2023 in connection with the assumption of your expanded role as EVP, Chief Administrative Officer & General Counsel: □ Base Salary – will increase to a proportion pre-tax annualized rate of Voting Stock shall refer \$850,000. □ Annual Incentive – Your annual incentive target will increase to shares having such proportion \$900,000 for the 2023 performance year (payable in 2024). As you are aware, the annual incentive is typically paid in the first quarter of the number of shares entitled year following the performance period and is not considered earned until the date paid. □ Long-Term Incentive – Your annual long-term incentive target will increase to be cast.

4. No Effect \$3,250,000 for the upcoming 2024 annual grant. NEW TOTAL ANNUAL COMPENSATION OPPORTUNITY: \$5,000,000 Your employment will remain as an at-will employee, meaning that you or the Company has the right to terminate your employment relationship at any time for any reason or no reason. The changes above have no impact on Fiduciary Obligations of Related Persons. Nothing contained in this Article Tenth shall be construed to relieve any Related Person from any fiduciary obligation imposed by law.

Eleventh: To the fullest extent permitted by the General Corporation Law previously awarded bonuses, stock options, restricted stock or SPS grants. As an executive of the State of Delaware as the same exists or may hereafter company, your compensation will be amended, no director or officer of the Corporation shall be liable subject to the Corporation or its stockholders for monetary damages for breach of fiduciary duty as a director or officer. Any repeal or modification of the preceding sentence shall not adversely affect any right or protection of a director or officer existing at the time of such repeal or modification. For purposes of this Article Eleventh, "officer" shall have the meaning provided in Section 102(b)(7) of the General Corporation Law of the State of Delaware as the same exists or may hereafter be amended.

[Signature page follows]

IN WITNESS WHEREOF, the Corporation has caused this Restated Certificate of Incorporation future program changes. Nicole, congratulations on your expanded role. I look forward to be signed in its name by the undersigned officer on the 26<sup>th</sup> day of April, 2023, continuing to partner with you. Sincerely, David M. Cordani cc: K. Gorodetzer K. Stevens 900 Cottage Grove Road Wilde Bldg Bloomfield, CT 06152 Telephone 860.226.7482

**THE CIGNA GROUP**

By: /s/ Kari K. Stevens  
Name: Kari K. Stevens  
Title: Secretary

[Signature Page to Restated Certificate of Incorporation]

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Exhibit 31.1

CERTIFICATION

I, DAVID M. CORDANI, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of The Cigna Group;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: **August 3, 2023** November 2, 2023

/s/ David M. Cordani

Chief Executive Officer

**Exhibit 31.2**

CERTIFICATION

I, BRIAN C. EVANKO, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of The Cigna Group;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 3, 2023 November 2, 2023

/s/ Brian C. Evanko  
Chief Financial Officer

**Exhibit 32.1**

Certification of Chief Executive Officer of  
The Cigna Group pursuant to 18 U.S.C. Section 1350

I certify that, to the best of my knowledge and belief, the Quarterly Report on Form 10-Q of The Cigna Group for the fiscal period ending June 30, 2023 September 30, 2023 (the "Report"):

- (1) complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of The Cigna Group.

/s/ David M. Cordani  
David M. Cordani  
Chief Executive Officer  
August 3, November 2, 2023

Certification of Chief Financial Officer of  
The Cigna Group pursuant to 18 U.S.C. Section 1350

I certify that, to the best of my knowledge and belief, the Quarterly Report on Form 10-Q of The Cigna Group for the fiscal period ending June 30, 2023 September 30, 2023 (the "Report"):

- (1) complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of The Cigna Group.

/s/ Brian C. Evanko

Brian C. Evanko  
Chief Financial Officer  
August 3, November 2, 2023

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