

swi-20240630000173994212/312024Q2FALSE62xbri:sharesiso4217:USDiso4217:USDxbri:sharesxbri:pureswi:shareholderDerivativeAction00017399422024-01-012024-06-3000017399422024-07-3000017399422024-06-3000017399422023-12-310001739942swi:SubscriptionMember2024-04-012024-06-300001739942swi:SubscriptionMember2023-04-012023-06-300001739942swi:SubscriptionMember2024-01-012024-06-300001739942swi:SubscriptionMember2023-01-012023-06-300001739942us-gaap:MaintenanceMember2024-04-012024-06-300001739942us-gaap:MaintenanceMember2023-04-012023-06-300001739942us-gaap:MaintenanceMember2024-01-012024-06-300001739942us-gaap:MaintenanceMember2023-01-012023-06-300001739942swi:SubscriptionAndMaintenanceMember2024-04-012024-06-300001739942swi:SubscriptionAndMaintenanceMember2023-04-012023-06-300001739942swi:SubscriptionAndMaintenanceMember2024-01-012024-06-300001739942swi:SubscriptionAndMaintenanceMember2023-01-012023-06-300001739942us-gaap:LicenseMember2024-01-012024-06-300001739942us-gaap:LicenseMember2023-01-012023-06-3000017399422024-04-012024-06-3000017399422023-04-012023-06-3000017399422023-01-012023-06-300001739942us-gaap:CommonStockMember2024-03-310001739942us-gaap:AdditionalPaidInCapitalMember2024-03-310001739942us-gaap:AccumulatedOtherComprehensiveIncomeMember2024-03-310001739942us-gaap:RetainedEarningsMember2024-03-3100017399422024-03-310001739942us-gaap:AccumulatedOtherComprehensiveIncomeMember2024-04-012024-06-300001739942us-gaap:RetainedEarningsMember2024-04-012024-06-300001739942us-gaap:CommonStockMember2024-04-012024-06-300001739942us-gaap:AdditionalPaidInCapitalMember2024-04-012024-06-300001739942us-gaap:CommonStockMember2024-06-300001739942us-gaap:AdditionalPaidInCapitalMember2024-06-300001739942us-gaap:AccumulatedOtherComprehensiveIncomeMember2024-06-300001739942us-gaap:RetainedEarningsMember2024-06-300001739942us-gaap:CommonStockMember2023-12-310001739942us-gaap:AdditionalPaidInCapitalMember2023-12-310001739942us-gaap:AccumulatedOtherComprehensiveIncomeMember2023-12-310001739942us-gaap:RetainedEarningsMember2023-12-310001739942us-gaap:AccumulatedOtherComprehensiveIncomeMember2024-01-012024-06-300001739942us-gaap:RetainedEarningsMember2024-01-012024-06-300001739942us-gaap:CommonStockMember2024-01-012024-06-300001739942us-gaap:AdditionalPaidInCapitalMember2024-01-012024-06-300001739942us-gaap:CommonStockMember2023-03-310001739942us-gaap:AdditionalPaidInCapitalMember2023-03-310001739942us-gaap:AccumulatedOtherComprehensiveIncomeMember2023-03-310001739942us-gaap:RetainedEarningsMember2023-03-3100017399422023-03-310001739942us-gaap:AccumulatedOtherComprehensiveIncomeMember2023-04-012023-06-300001739942us-gaap:RetainedEarningsMember2023-04-012023-06-300001739942us-gaap:CommonStockMember2023-04-012023-06-300001739942us-gaap:AdditionalPaidInCapitalMember2023-04-012023-06-300001739942us-gaap:CommonStockMember2023-06-300001739942us-gaap:AdditionalPaidInCapitalMember2023-06-300001739942us-gaap:AccumulatedOtherComprehensiveIncomeMember2023-06-300001739942us-gaap:RetainedEarningsMember2023-06-3000017399422023-06-300001739942us-gaap:CommonStockMember2022-12-310001739942us-gaap:AdditionalPaidInCapitalMember2022-12-310001739942us-gaap:AccumulatedOtherComprehensiveIncomeMember2022-12-310001739942us-gaap:RetainedEarningsMember2022-12-3100017399422022-12-310001739942us-gaap:AccumulatedOtherComprehensiveIncomeMember2023-01-012023-06-300001739942us-gaap:RetainedEarningsMember2023-01-012023-06-300001739942us-gaap:CommonStockMember2023-01-012023-06-300001739942us-gaap:AdditionalPaidInCapitalMember2023-01-012023-06-3000017399422024-04-152024-04-1500017399422024-03-152024-03-150001739942us-gaap:AccumulatedTranslationAdjustmentMember2023-12-310001739942us-gaap:AccumulatedTranslationAdjustmentMember2024-01-012024-06-300001739942us-gaap:AccumulatedTranslationAdjustmentMember2024-06-300001739942us-gaap:TransferredAtPointInTimeMember2024-04-012024-06-300001739942us-gaap:TransferredAtPointInTimeMember2023-04-012023-06-300001739942us-gaap:TransferredAtPointInTimeMember2024-01-012024-06-300001739942us-gaap:TransferredAtPointInTimeMember2023-01-012023-06-300001739942us-gaap:TransferredOverTimeMember2024-04-012024-06-300001739942us-gaap:TransferredOverTimeMember2023-01-012023-06-3000017399422024-07-012024-06-3000017399422025-07-012024-06-3000017399422027-07-012024-06-300001739942us-gaap:USTreasurySecuritiesMember2024-06-300001739942us-gaap:CommercialPaperMember2024-06-300001739942us-gaap:USTreasurySecuritiesMember2023-12-310001739942us-gaap:CommercialPaperMember2023-12-310001739942us-gaap:MoneyMarketFundsMemberus-gaap:FairValueMeasurementsRecurringMemberus-gaap:FairValueInputsLevel1Member2024-06-300001739942us-gaap:MoneyMarketFundsMemberus-gaap:FairValueInputsLevel2Memberus-gaap:FairValueMeasurementsRecurringMember2024-06-300001739942us-gaap:MoneyMarketFundsMemberus-gaap:FairValueInputsLevel3Memberus-gaap:FairValueMeasurementsRecurringMember2024-06-300001739942us-gaap:MoneyMarketFundsMemberus-gaap:FairValueMeasurementsRecurringMember2024-06-300001739942us-gaap:FairValueMeasurementsRecurringMember2024-06-300001739942us-gaap:FairValueInputsLevel1Member2024-06-300001739942us-gaap:FairValueInputsLevel2Memberus-gaap:FairValueMeasurementsRecurringMemberus-gaap:CommercialPaperMember2024-06-300001739942us-gaap:FairValueInputsLevel3Memberus-gaap:FairValueMeasurementsRecurringMemberus-gaap:CommercialPaperMember2024-06-300001739942us-gaap:FairValueMeasurementsRecurringMemberus-gaap:CommercialPaperMember2024-06-300001739942us-gaap:FairValueMeasurementsRecurringMemberus-gaap:CommercialPaperMember2024-06-300001739942us-gaap:MoneyMarketFundsMemberus-gaap:FairValueMeasurementsRecurringMemberus-gaap:FairValueInputsLevel1Member2023-12-310001739942us-gaap:MoneyMarketFundsMemberus-gaap:FairValueInputsLevel2Memberus-gaap:FairValueMeasurementsRecurringMember2023-12-310001739942us-gaap:MoneyMarketFundsMemberus-gaap:FairValueInputsLevel3Memberus-gaap:FairValueMeasurementsRecurringMember2023-12-310001739942us-gaap:MoneyMarketFundsMemberus-gaap:FairValueMeasurementsRecurringMember2023-12-310001739942us-gaap:USTreasurySecuritiesMember2024-06-300001739942us-gaap:USTreasurySecuritiesMember2024-06-300001739942us-gaap:FairValueInputsLevel2Memberus-gaap:FairValueMeasurementsRecurringMemberus-gaap:USTreasurySecuritiesMember2023-12-310001739942us-gaap:FairValueInputsLevel3Memberus-gaap:FairValueMeasurementsRecurringMember2023-12-310001739942us-gaap:USTreasurySecuritiesMember2023-12-310001739942us-gaap:FairValueMeasurementsRecurringMemberus-gaap:USTreasurySecuritiesMember2023-12-310001739942us-gaap:FairValueMeasurementsRecurringMemberus-gaap:CommercialPaperMemberus-gaap:FairValueInputsLevel1Member2023-12-310001739942us-gaap:FairValueInputsLevel2Memberus-gaap:FairValueMeasurementsRecurringMemberus-gaap:CommercialPaperMember2023-12-310001739942us-gaap:FairValueInputsLevel3Memberus-gaap:FairValueMeasurementsRecurringMemberus-gaap:CommercialPaperMember2023-12-310001739942us-gaap:FairValueMeasurementsRecurringMemberus-gaap:CommercialPaperMember2023-12-310001739942us-gaap:RevolvingCreditFacilityMemberus-gaap:LineOfCreditMember2024-06-300001739942us-gaap:SecuredDebtMemberswi:FirstLienTermLoanMember2024-06-300001739942us-gaap:SecuredDebtMemberswi:FirstLienTermLoanMember2023-12-310001739942us-gaap:SecuredDebtMemberswi:CreditSuisseMemberswi:FirstLienTermLoanMember2024-06-300001739942us-gaap:RevolvingCreditFacilityMemberswi:CreditSuisseMemberus-gaap:LineOfCreditMember2024-06-300001739942us-gaap:LetterOfCreditMemberswi:CreditSuisseMemberus-gaap:LineOfCreditMember2024-06-300001739942us-gaap:RevolvingCreditFacilityMemberswi:CreditSuisseMemberus-gaap:LineOfCreditMemberswi:MultiCurrencyTrancheMember2024-06-300001739942us-gaap:RevolvingCreditFacilityMemberswi:SingleCurrencyTrancheMemberswi:CreditSuisseMemberus-gaap:LineOfCreditMember2024-06-300001739942us-gaap:SecuredDebtMemberswi:CreditSuisseMemberswi:FirstLienTermLoanMature91DaysPriorToMaturityDateMember2024-06-300001739942us-gaap:RevolvingCreditFacilityMemberswi:CreditSuisseMemberus-gaap:LineOfCreditMemberus-gaap:SecuredOvernightFinancingRateSofrMember2024-01-012024-06-300001739942us-gaap:RevolvingCreditFacilityMemberswi:CreditSuisseMemberus-gaap:LineOfCreditMemberus-gaap:BaseRateMember2024-01-012024-06-300001739942us-gaap:RevolvingCreditFacilityMemberswi:CreditSuisseMemberus-gaap:SecuredOvernightFinancingRateSofrMember2024-06-300001739942us-gaap:SecuredDebtMemberswi:CreditSuisseMemberswi:FirstLienTermLoanMemberus-



our business and other matters. It is possible that the information we post on social media could be deemed to be material information. Therefore, we encourage investors, the media, and others interested in our company to review the information we post on the social media channels listed on our investor relations website. In this report "SolarWinds," "Company," "we," "us," and "our" refer to SolarWinds Corporation and its consolidated subsidiaries.

4PART I: FINANCIAL INFORMATIONItem 1. Financial StatementsSolarWinds CorporationCondensed Consolidated Balance Sheets(In thousands, except share and per share information)(Unaudited)June 30, 20242023AssetsCurrent assets:Cash and cash equivalents\$158,845 \$284,695 Short-term investments10,705 4,477 Accounts receivable, net of allowances of \$761 and \$743 as of June 30, 2024 and December 31, 2023, respectively88,111 103,455 Income tax receivable1,024 459 Prepaid and other current assets24,149 28,241 Total current assets282,834 421,327 Property and equipment, net18,852 19,669 Operating lease assets36,182 43,776 Deferred taxes133,690 133,224 Goodwill2,379,739 2,397,545 Intangible assets, net155,133 183,688 Other assets, net52,257 51,686 Total assets\$3,058,687 \$3,250,915 Liabilities and stockholders' equityCurrent liabilities:Accounts payable\$9,505 \$9,701 Accrued liabilities and other43,491 56,643 Current operating lease liabilities14,225 14,925 Accrued interest payable889 942 Income taxes payable42,248 29,240 Current portion of deferred revenue332,120 344,907 Current debt obligation12,357 12,450 Total current liabilities454,835 468,808 Long-term liabilities:Deferred revenue, net of current portion42,815 42,070 Non-current deferred taxes1,896 1,933 Non-current operating lease liabilities42,839 49,848 Other long-term liabilities15,578 55,278 Long-term debt, net of current portion1,954 1,190 Total liabilities1,753,378 1,808,871 Commitments and contingencies (Note 9)Stockholders' equity:Common stock, \$0.001 par value: 1,000,000,000 shares authorized and 169,377,216 and 166,637,506 shares issued and outstanding as of June 30, 2024 and December 31, 2023, respectively169 167 Preferred stock, \$0.001 par value: 50,000,000 shares authorized and no shares issued and outstanding as of June 30, 2024 and December 31, 2023, respectively0 0 Additional paid-in capital2,546,118 2,688,854 Accumulated other comprehensive loss(48,767) (28,103)Accumulated deficit(1,192,211)(1,218,874)Total stockholders' equity1,305,309 1,442,044 Total liabilities and stockholders' equity\$3,058,687 \$3,250,915 The accompanying notes are an integral part of these condensed consolidated financial statements.

5SolarWinds Corporation Condensed Consolidated Statements of Operations(In thousands, except per share information)(Unaudited)Three Months Ended June 30, 2024202320242023Revenue:Subscription\$70,033 \$53,389 \$138,790 \$107,746 Maintenance110,306 116,056 222,026 230,534 Total recurring revenue180,339 169,445 360,816 338,280 License12,911 15,589 25,745 32,730 Total revenue193,250 185,034 386,561 371,010 Cost of revenue:Cost of recurring revenue18,481 18,533 36,653 36,927 Amortization of acquired technologies1,767 3,425 4,431 6,861 Total cost of revenue20,248 21,958 41,084 43,788 Gross profit173,002 163,076 345,477 327,222 Operating expenses:Sales and marketing55,304 59,838 110,225 125,754 Research and development26,399 24,081 54,227 47,872 General and administrative30,321 34,418 61,629 60,019 Amortization of acquired intangibles11,492 12,094 23,011 25,099 Total operating expenses123,516 130,431 249,092 258,744 Operating income49,486 32,645 96,385 68,478 Other income (expense):Interest expense, net(28,047)(29,443)(54,877)(58,024)Other income (expense), net(61)13 (10)(76)Total other expense(28,108)(29,430)(54,887)(58,100)Income before income taxes21,378 3,215 41,498 10,378 Income tax expense10,274 2,955 14,835 15,739 Net income (loss)\$11,104 \$260 \$26,663 \$(5,361) Net income (loss) available to common stockholders \$11,104 \$260 \$26,663 \$(5,361) Net income (loss) available to common stockholders per share:Basic income (loss) per share\$0.07 \$0.16 \$(0.03) Diluted income (loss) per share \$0.06 \$0.15 \$(0.03) Weighted-average shares used to compute net income (loss) available to common stockholders per share:Shares used in computation of basic income (loss) per share168,768 164,193 168,093 163,487 Shares used in computation of diluted income (loss) per share172,562 165,386 172,109 163,487 The accompanying notes are an integral part of these condensed consolidated financial statements.

6SolarWinds Corporation Condensed Consolidated Statements of Comprehensive Income (Loss)(In thousands)(Unaudited)Three Months Ended June 30, 2024202320242023Net income (loss)\$11,104 \$260 \$26,663 \$(5,361) Other comprehensive income (loss):Foreign currency translation adjustment(4,864)(2,950)(20,664)7,433 Unrealized gains on investments, net of income tax expense of \$0 and \$10 for the three months ended June 30, 2024 and 2023, respectively, and \$0 and \$31 for the six months ended June 30, 2024 and 2023, respectively0 0 37 120 Other comprehensive income (loss)(4,864)(2,913)(20,664)7,553 Comprehensive income (loss)\$6,240 \$(2,653)\$5,999 \$2,192 The accompanying notes are an integral part of these condensed consolidated financial statements.

7SolarWinds Corporation Condensed Consolidated Statements of Stockholders' Equity(In thousands)(Unaudited)Three Months Ended June 30, 2024Common StockAdditionalPaid-inCapitalAccumulatedOtherComprehensiveIncome (Loss)AccumulatedDeficitTotalStockholders' EquitySharesAmountBalance at March 31, 2024168,768 \$168.768 \$2,532.169 \$(43,903) \$(1,203,315) \$1,285.119 Foreign currency translation adjustment(4,864) (4,864) Net income(4,864) (4,864) Restricted stock units issued, net of shares withheld for taxes1,208 1 (5,982) (5,981) Stock-based compensation 19,927 19,927 Balance at June 30, 2024169,377 \$169.377 \$2,546.118 \$(48,767) \$(1,192,211) \$1,305.309 Six Months Ended June 30, 2024Common StockAdditionalPaid-inCapitalAccumulatedOtherComprehensiveIncome (Loss)AccumulatedDeficitTotalStockholders' EquitySharesAmountBalance at December 31, 2023166,638 \$166.638 \$2,688.854 \$(28,103) \$(1,218,874) \$1,442.044 Foreign currency translation adjustment(20,664) (20,664) Net income(20,664) (20,664) Restricted stock units issued, net of shares withheld for taxes2,562 2 (14,272) (14,270) Issuance of stock under employee stock purchase plan168 1,594 1,594 Special dividend paid (\$1.00 per share)168,162 168,162 Stock-based compensation 38,092 38,092 Balance at June 30, 2024169,377 \$169.377 \$2,546.118 \$(48,767) \$(1,192,211) \$1,305.309 Three Months Ended June 30, 2023Common StockAdditionalPaid-inCapitalAccumulatedOtherComprehensiveIncome (Loss)AccumulatedDeficitTotalStockholders' EquitySharesAmountBalance at March 31, 2023163,667 \$163.667 \$2,638.670 \$(37,648) \$(1,215,386) \$1,385.800 Foreign currency translation adjustment(2,950) (2,950) Unrealized gain on investments, net of taxes(2,950) (2,950) Net income(2,950) (2,950) Restricted stock units issued, net of shares withheld for taxes929 1 (3,177) (3,176) Stock-based compensation 18,581 18,581 Balance at June 30, 2023164,711 \$164.711 \$2,654.178 \$(40,561) \$(1,215,126) \$1,398.656 Six Months Ended June 30, 2023Common StockAdditionalPaid-inCapitalAccumulatedOtherComprehensiveIncome (Loss)AccumulatedDeficitTotalStockholders' EquitySharesAmountBalance at December 31, 2022161,929 \$161.929 \$2,627.370 \$(48,114) \$(1,209,765) \$1,369.653 Foreign currency translation adjustment(7,433) (7,433) Unrealized gain on investments, net of taxes(7,433) (7,433) Net loss(7,433) (7,433) Restricted stock units issued, net of shares withheld for taxes2,460 3 (10,170) (10,167) Issuance of stock3 18 18 Issuance of stock under employee stock purchase plan198 1,711 1,711 Stock-based compensation 35,137 35,137 Balance at June 30, 2023164,711 \$164.711 \$2,654.178 \$(40,561) \$(1,215,126) \$1,398.656 The accompanying notes are an integral part of these condensed consolidated financial statements.

9SolarWinds Corporation Condensed Consolidated Statements of Cash Flows(In thousands)(Unaudited)Six Months Ended June 30, 20242023Cash flows from operating activitiesNet income (loss)\$26,663 \$(5,361) Adjustments to reconcile net income (loss) to net cash provided by operating activities:Depreciation and amortization37,794 43,132 Provision for losses on accounts receivable83 1,293 Stock-based compensation expense37,526 34,494 Amortization of debt issuance costs5,360 5,361 Deferred taxes(4,371)(3,593) (Gain) loss on foreign currency exchange rates(162)116 Lease impairment charges2,141 11,689 Other non-cash expenses (benefit)(135)245 Changes in operating assets and liabilities:Accounts receivable14,009 15,873 Income taxes receivable(584)(999) Prepaid and other assets4,844 (9,522) Accounts payable(165)(3,048) Accrued liabilities and other(15,037)(29,736) Accrued interest payable(53)(272) Income taxes payable(26,575)(6,171) Deferred revenue(7,944)(3,734) Net cash provided by operating activities73,394 49,767 Cash flows from investing activitiesPurchases of investments(18,945)(988) Maturities of investments12,922 26,535 Purchases of property and equipment(3,932)(1,387) Capitalized software development costs(6,996)(6,759) Purchases of intangible assets(170)(108) Other investing activities(564) Net cash provided by (used in) investing activities(17,121) 17,857 Cash flows from financing activitiesProceeds from issuance of common stock under employee stock purchase plan1,594 1,711 Repurchase of common stock(14,270)(10,167) Exercise of stock options12 112 Dividends paid(168,162) Repayments of borrowings from credit agreement(3,113) Payment of debt issuance costs(1,036) Net cash used in financing activities(181,862)(11,457) Effect of exchange rate changes on cash and cash equivalents(261)(711) Net increase (decrease) in cash and cash equivalents(125,850) 55,456 Cash and cash equivalentsBeginning of period284,695 121,738 End of period\$158,845 \$177,194

10 Six Months Ended June 30, 20242023Supplemental disclosure of cash flow informationCash paid for interest\$54,285 \$54,935 Cash paid for income taxes\$43,795 \$24,140 Non-cash investing and financing transactionsStock-based compensation included in capitalized software development costs\$565 \$644 The accompanying notes are an integral part of these condensed consolidated financial statements.

11SolarWinds Corporation Notes to Condensed Consolidated Financial Statements (Unaudited)1. Organization and Nature of OperationsSolarWinds Corporation, a Delaware corporation, and its subsidiaries ("Company," "we," "us," and "our") is a leading provider of simple, powerful and secure observability and information technology, or IT, management software. Our solutions are designed to give organizations worldwide, regardless of type, size or complexity, with a comprehensive and unified view of today's modern, distributed and hybrid network environments. Our business is focused on building products to enable technology professionals and leaders to securely monitor and manage the performance of their IT environments, whether they be on-premises, in the cloud or in hybrid deployments. Our approach has enabled us to serve the entire IT market and our customers include network and systems engineers, database administrators, storage administrators, DevOps, SecOps and service desk professionals. We sell our products for use in organizations across industries ranging in size from very small businesses to large enterprises.

2. Summary of Significant Accounting Policies We prepared our interim condensed consolidated financial statements in conformity with United States of America generally accepted accounting principles ("GAAP"), and the reporting regulations of the Securities and Exchange Commission (the "SEC"). They

do not include all of the information and footnotes required by GAAP for complete financial statements. The accompanying condensed consolidated financial statements include the accounts of SolarWinds Corporation and the accounts of its wholly owned subsidiaries. We have eliminated all intercompany balances and transactions. The interim financial information is unaudited, but reflects all normal adjustments that are, in our opinion, necessary to provide a fair statement of results for the interim periods presented. This interim information should be read in conjunction with the audited consolidated financial statements in our Annual Report on Form 10-K for the year ended December 31, 2023. Special Cash Dividend On March 15, 2024, our Board of Directors declared a special cash dividend of \$1.00 per share of common stock issued and outstanding as of April 3, 2024. The special cash dividend in the aggregate amount of \$168.2 million was paid on April 15, 2024. Reclassifications Certain reclassifications have been made to the prior period condensed consolidated statements of cash flows to conform to the current period presentation. These reclassifications did not impact previously reported net income (loss), total assets or net operating, investing or financing cash flows. Use of Estimates The preparation of financial statements in conformity with GAAP requires our management to make estimates and assumptions that affect the reported amounts and the disclosure of assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting periods. The actual results that we experience may differ materially from our estimates. The accounting estimates that require our most significant, difficult and subjective judgments include: the valuation of goodwill, intangibles, long-lived assets and contingent consideration; revenue recognition; stock-based compensation; income taxes; and loss contingencies. Recently Issued Accounting Pronouncements In November 2023, the FASB issued Accounting Standards Update ("ASU") No. 2023-07 "Segment Reporting (Topic 280): Improvements to Reportable Segment Disclosures." The updated guidance expands segment disclosures by requiring additional disclosure of significant segment expenses included within segment profit or loss along with other segment information. The updated guidance is effective for public companies for fiscal years beginning after December 15, 2023, and for interim periods beginning after December 15, 2024, and early adoption is permitted. We currently operate as a single reportable segment and while we do not expect the adoption of this 12SolarWinds Corporation Notes to Condensed Consolidated Financial Statements (Unaudited) guidance to have a material impact on our consolidated financial statements, we will be required to provide enhanced segment disclosures beginning in our Annual Report for the fiscal year ended December 31, 2024 and subsequent interim periods. In December 2023, the FASB issued ASU No. 2023-09 "Income Taxes (Topic 740): Improvements to Income Tax Disclosures" to expand the disclosure requirements for income taxes, specifically related to the rate reconciliation and income taxes paid. The updated guidance is effective for public companies for fiscal years beginning after December 15, 2024 and early adoption permitted. We currently do not expect that the adoption of this guidance will have a material impact on our consolidated financial statements. Fair Value Measurements We apply the authoritative guidance on fair value measurements for financial assets and liabilities that are measured at fair value on a recurring basis and non-financial assets and liabilities, such as goodwill, intangible assets and property, plant and equipment that are measured at fair value on a non-recurring basis. The guidance establishes a three-tiered fair value hierarchy that prioritizes inputs to valuation techniques used in fair value calculations. The three levels of inputs are defined as follows: Level 1: Unadjusted quoted prices for identical assets or liabilities in active markets accessible by us. Level 2: Inputs that are observable in the marketplace other than those inputs classified as Level 1. Level 3: Inputs that are unobservable in the marketplace and significant to the valuation. We determine the fair value of our available-for-sale securities based on inputs obtained from multiple pricing vendors, who may use quoted prices in active markets for identical assets (Level 1 inputs) or inputs other than quoted prices that are observable either directly or indirectly (Level 2 inputs) in determining fair value. However, we classify all of our available-for-sale securities as being valued using Level 2 inputs. The valuation techniques used to determine the fair value of our financial instruments having Level 2 inputs are derived from unadjusted, non-binding market consensus prices that are corroborated by observable market data, quoted market prices for similar instruments, or pricing models. Our procedures include controls to ensure that appropriate fair values are recorded by a review of the valuation methods and assumptions. See Note 5. Fair Value Measurements for a summary of our financial instruments accounted for at fair value on a recurring basis. The carrying amounts reported in our condensed consolidated balance sheets for cash, accounts receivable, accounts payable and other accrued expenses approximate fair value due to relatively short periods to maturity. Accumulated Other Comprehensive Income (Loss) Changes in accumulated other comprehensive income (loss) by component are summarized below: Foreign Currency Translation Adjustments Accumulated Other Comprehensive Income (Loss) (in thousands) Balance at December 31, 2023 \$(28,103) \$(28,103) Other comprehensive loss before reclassification (20,664) (20,664) Amount reclassified from accumulated other comprehensive income (loss) \$ \$ Net current period other comprehensive loss (20,664) (20,664) Balance at June 30, 2024 \$(48,767) \$(48,767) 13SolarWinds Corporation Notes to Condensed Consolidated Financial Statements (Unaudited) Disaggregation of Revenue The following summarizes the revenue we recognized at a point in time and over time: Three Months Ended June 30, 2024 Six Months Ended June 30, 2024 2023 2024 2023 (in thousands) Revenue recognized at a point in time \$43,314 \$34,636 \$86,943 \$72,627 Revenue recognized over time 149,936 150,398 299,618 298,383 Total revenue recognized \$193,250 \$185,034 \$386,561 \$371,010 Deferred Revenue Details of our total deferred revenue balance are as follows: Total Deferred Revenue (in thousands) Balance at December 31, 2023 \$386,977 Deferred revenue recognized (266,971) Additional amounts deferred 254,929 Balance at June 30, 2024 \$374,935 During the three and six months ended June 30, 2024, we recognized revenue of approximately \$100.0 million and \$232.6 million, respectively, that was included in our deferred revenue balance reported as of December 31, 2023. We expect to recognize revenue related to these remaining performance obligations as of June 30, 2024 as follows: Revenue Recognition Expected by Period Total Less than 1 year 1-3 years More than 3 years (in thousands) Expected recognition of deferred revenue \$374,935 \$332,120 \$41,648 \$1,167 Deferred Revenue Commissions Details of our deferred commissions balance are as follows: Deferred Commissions (in thousands) Balance at December 31, 2023 \$23,563 Commissions capitalized 4,575 Amortization recognized (4,610) Balance at June 30, 2024 \$23,528 June 30, December 31, 2024 2023 (in thousands) Classified as: Current \$8,210 \$7,926 Non-current 15,318 15,637 Total deferred commissions \$23,528 \$23,563 14SolarWinds Corporation Notes to Condensed Consolidated Financial Statements (Unaudited) Cost of Revenue Amortization of Acquired Technologies. Amortization of acquired technologies included in cost of revenue relate to our licensed products and subscription offerings as follows: Three Months Ended June 30, 2024 Six Months Ended June 30, 2024 2023 2024 2023 (in thousands) Amortization of acquired license technologies \$923 \$924 \$1,846 \$1,846 Amortization of acquired subscription technologies 844 2,501 2,585 5,015 Total amortization of acquired technologies \$1,767 \$3,425 \$4,431 \$6,861 3. Investments The following table summarizes our short-term investments: June 30, 2024 Cost Gross Unrealized Gains Gross Unrealized Losses Fair Value (in thousands) Short-term investments: Available-for-sale securities: U.S. Treasury securities \$7,950 \$ \$7,950 Commercial paper 2,755 \$ \$2,755 Total short-term investments \$10,705 \$ \$10,705 December 31, 2023 Cost Gross Unrealized Gains Gross Unrealized Losses Fair Value (in thousands) Short-term investments: Available-for-sale securities: U.S. Treasury securities \$3,979 \$1 \$3,980 Commercial paper 497 \$ \$497 Total short-term investments \$4,476 \$1 \$4,477 The following table summarizes the contractual underlying maturities of our available-for-sale securities: June 30, 2024 Cost Fair Value (in thousands) Due in one year or less \$10,705 \$10,705 15SolarWinds Corporation Notes to Condensed Consolidated Financial Statements (Unaudited) 4. Goodwill The following table reflects the changes in goodwill for the six months ended June 30, 2024: (in thousands) Balance at December 31, 2023 \$2,397,545 Foreign currency translation (17,806) Balance at June 30, 2024 \$2,379,739 Accumulated goodwill impairment on our condensed consolidated balance sheet was \$893.0 million and \$897.2 million as of June 30, 2024 and December 31, 2023, respectively, and is impacted by changes in foreign currency exchange rates. 5. Fair Value Measurements The following table summarizes the fair value of our financial assets that were measured on a recurring basis as of June 30, 2024 and December 31, 2023. There have been no transfers between fair value measurement levels during the six months ended June 30, 2024. Fair Value Measurements at June 30, 2024 Using Quoted Prices in Active Markets for Identical Assets (Level 1) Significant Other Observable Inputs (Level 2) Significant Unobservable Inputs (Level 3) Total (in thousands) Cash equivalents: Money market funds \$44,473 \$ \$44,473 Commercial paper \$28,052 \$ \$28,052 Total cash equivalents \$44,473 \$ \$28,052 \$72,525 Short-term investments: U.S. Treasury securities \$7,950 \$ \$7,950 Commercial paper \$2,755 \$ \$2,755 Total short-term investments \$10,705 \$ \$10,705 Total assets \$44,473 \$ \$83,230 16SolarWinds Corporation Notes to Condensed Consolidated Financial Statements (Unaudited) Fair Value Measurements at December 31, 2023 Using Quoted Prices in Active Markets for Identical Assets (Level 1) Significant Other Observable Inputs (Level 2) Significant Unobservable Inputs (Level 3) Total (in thousands) Cash equivalents: Money market funds \$195,017 \$ \$195,017 U.S. Treasury securities \$1,987 \$ \$1,987 Commercial paper \$31,586 \$ \$31,586 Total cash equivalents \$195,017 \$ \$33,573 \$228,590 Short-term investments: U.S. Treasury securities \$3,980 \$ \$3,980 Commercial paper \$497 \$ \$497 Total short-term investments \$4,477 \$ \$4,477 Total assets \$195,017 \$ \$38,050 \$233,067 As of June 30, 2024 and December 31, 2023, the carrying value of our long-term debt approximates its estimated fair value as the interest rate on the debt agreements is adjusted for changes in the market rates. See Note 6. Debt for additional information regarding our debt. The fair value of our non-financial assets and liabilities, which include goodwill, intangible assets and property, plant and equipment, are measured on a non-recurring basis. Fair value adjustments are made in the period an impairment charge is recognized. The fair value of our reporting unit and indefinite-lived intangible asset are classified as Level 3 within the fair value hierarchy due to the significant unobservable inputs developed using company-specific information. 6. Debt The following table summarizes information relating to our debt: June 30, December 31, 2024 2023 Amount Effective Rate Amount Effective Rate (in thousands, except interest rates) Revolving credit facility \$ \$ % First Lien Term Loan (as amended) due Feb 2027 1,235,662 8.59% 1,235,662 9.11% Total principal amount 1,235,662 1,235,662 Unamortized discount and debt issuance costs (27,890) (32,278) Total debt 1,207,772 1,203,384 Less: Current portion of long-term debt (12,357) (12,450) Total long-term debt \$1,195,415 \$1,190,934 Senior Secured First Lien Credit Facilities In connection with the February 2016 take private transaction, we entered into a first lien credit agreement with a syndicate of institutional lenders and financial institutions (the "Credit Agreement"). In January 2024, we entered into Amendment No. 7 to the Credit Agreement to, among other things, (i) refinance the first lien term loans, (ii) decrease the applicable margin for the existing first lien term loans with respect to secured overnight financing rate (SOFR) borrowings and (iii) remove the first lien net leverage ratio component of determining the applicable margin. As a result of the refinancing, the required quarterly principal payments were deferred until the third quarter of 2024. 17SolarWinds Corporation Notes to Condensed Consolidated Financial Statements (Unaudited) The Credit Agreement, as amended, consisted of the following as of June 30, 2024: a \$1.236 billion U.S. dollar term loan, or First Lien Term Loan, with a final maturity date of February 5, 2027; and a \$130.0 million revolving credit facility (with a letter of credit sub-facility in the amount of \$35.0 million), or the Revolving Credit Facility, consisting of (i) a \$112.5 million multicurrency tranche and (ii) a \$17.5 million tranche

available only in U.S. dollars, with a final maturity of the earlier of: November 23, 2027 or, in the event that there is more than \$150.0 million of the First Lien Term Loan outstanding on the 91st day prior to maturity date of the first lien term loans, the 91st day prior to the maturity date of the First Lien Term Loan. Borrowings under our Revolving Credit Facility bear interest at a floating rate which is, at our option, either (1) a SOFR rate for a specified interest period plus an applicable margin of 2.25% or (2) a base rate plus an applicable margin of 1.25%. The SOFR rate applicable to the Revolving Credit Facility is subject to a floor of 0.0%. Borrowings under our First Lien Term Loan bear interest at a floating rate which is, at our option, either (1) a SOFR rate for a specified interest period plus an applicable margin of 3.25% or (2) a base rate plus an applicable margin of 2.25%. The SOFR rate applicable to the First Lien Term Loan is subject to a floor of 0.0%. The base rate for any day is a fluctuating rate per annum equal to the highest of (a) the rate of interest in effect for such day as publicly announced by the administrative agent, JPMorgan Chase, as its prime rate and (b) the federal funds effective rate in effect on such day plus 0.50% and (c) the one-month SOFR rate plus 1.0% per annum. The First Lien Term Loan requires equal quarterly repayments equal to 0.25% of the amended principal amount. In addition to paying interest on loans outstanding under the Revolving Credit Facility and the First Lien Term Loan, we are required to pay a commitment fee of 0.375% per annum of unused commitments under the Revolving Credit Facility. The Credit Agreement contains a number of covenants that, among other things, restrict, subject to certain exceptions, our ability to: incur additional indebtedness; incur liens; engage in mergers, consolidations, liquidations or dissolutions; pay dividends and distributions on, or redeem, repurchase or retire our capital stock; and make certain investments, acquisitions, loans, or advances. In addition, the terms of the Credit Agreement include a financial covenant which requires that, at the end of each fiscal quarter, if the aggregate amount of borrowings under the Revolving Credit Facility exceeds 35% of the aggregate commitments under the Revolving Credit Facility, our first lien net leverage ratio cannot exceed 7.40 to 1.00. The Credit Agreement also contains certain customary representations and warranties, affirmative covenants and events of default. As of June 30, 2024, we were in compliance with all covenants of the Credit Agreement. On July 24, 2024, we entered into Amendment No. 8 to the Credit Agreement to, among other things, (i) extend the maturity date of the Revolving Credit Facility to July 24, 2029, (ii) extend the maturity date of the First Lien Term Loan to February 5, 2030, and (iii) decrease the applicable margin for our existing first lien term loans from 3.25% to 2.75% with respect to SOFR borrowings.

**18 SolarWinds Corporation Notes to Condensed Consolidated Financial Statements (Unaudited)**

	Three Months Ended June 30, 2024	Six Months Ended June 30, 2024
Earnings (Loss) Per Share A reconciliation of the number of shares in the calculation of basic and diluted income (loss) per share follows:		
Basic income (loss) per share	\$11,104	\$26,663
Net income (loss)	\$11,104	\$26,663
Denominator: Weighted-average shares used in computing basic income (loss) per share	168,768	164,193
Diluted income (loss) per share	\$11,104	\$26,663
Net income (loss)	\$11,104	\$26,663
Denominator: Weighted-average shares used in computing diluted income (loss) per share	172,562	165,386

(1) There were no unvested restricted stock outstanding during the three and six months ended June 30, 2024. The following weighted-average outstanding shares of common stock equivalents were excluded from the computation of the diluted net income (loss) per share attributable to common stockholders for the periods presented because their effect would have been anti-dilutive or the performance condition had not been met at the end of the period:

	Three Months Ended June 30, 2024	Six Months Ended June 30, 2024
Total anti-dilutive shares	6,637	7,429

The calculation of diluted income (loss) per share requires us to make certain assumptions related to the use of proceeds that would be received upon the assumed exercise of stock options or proceeds from the employee stock purchase plan.

**8. Income Taxes** We compute our interim provision for income taxes by applying the estimated annual effective tax rate to year-to-date income before income tax and adjust the provision for discrete tax items recorded in the period. Each quarter, we update the estimated annual effective tax rate and make a year-to-date adjustment to the provision. The interim provision for income taxes and estimated annual effective tax rate are subject to volatility due to several factors, including changes in our domestic and foreign earnings, changes to our valuation allowances, material discrete tax items and the effects of tax law changes. For the three months ended June 30, 2024 and 2023, we recorded income tax expense of \$10.3 million and \$3.0 million, respectively, resulting in an effective tax rate of 48.1% and 91.9%, respectively. For the six months ended June 30, 2024 and 2023, we recorded income tax expense of \$14.8 million and \$15.7 million, respectively, resulting in an effective tax rate of 35.7% and 151.7%, respectively. The decrease in the effective tax rates for the 19 SolarWinds Corporation Notes to Condensed Consolidated Financial Statements (Unaudited) three and six months ended June 30, 2024 compared to the same periods in 2023 was primarily a result of the impact of valuation allowances recorded during the periods and an increase in our income before income taxes, specifically foreign income, which reduced the estimated annual effective tax rate for the current periods. The decrease in the effective tax rate for the six months ended June 30, 2024 compared to the same period in 2023 was also impacted by changes in our reserves for uncertain tax positions. Our policy is to include interest and penalties related to unrecognized tax benefits as a component of income tax expense. At June 30, 2024, we had accrued interest and penalties related to unrecognized tax benefits of approximately \$0.5 million. We file U.S., state and foreign income tax returns in jurisdictions with varying statutes of limitations. The 2013 through February 2016 and 2020 through 2023 tax years generally remain open and subject to examination by federal tax authorities. The 2015 through 2023 tax years generally remain open and subject to examination by the state tax authorities and foreign tax authorities. We are currently under examination by the IRS for the tax years 2013 through the period ending February 2016 and expect this audit to be fully resolved in 2024. We are currently under audit by the Texas Comptroller for the 2015 through 2020 tax years. We are currently under audit by the Philippines Bureau of Internal Revenue for the 2022 tax year. We were notified during the three months ended June 30, 2024 that the Swedish Tax Agency intends to audit the 2022 tax year. We are not currently under audit in any other taxing jurisdictions. In December 2021, the Organisation for Economic Co-operation and Development ("OECD") enacted model rules defining a new global minimum tax framework which establishes a global minimum effective tax rate of 15% for multinational groups with annual global revenue exceeding a -750 million ("Pillar Two"). Although we operate in one or more jurisdictions that have substantively enacted Pillar Two legislation, we have not exceeded the revenue threshold in such jurisdictions and therefore do not expect to be subject to the Pillar Two rules this fiscal year. We will continue to evaluate the impact of these tax law changes on future reporting periods.

**9. Commitments and Contingencies** **Cyber Incident** As previously disclosed, we were the victim of a cyberattack on our Orion Software Platform and internal systems, or the Cyber Incident. We, together with our partners, have undertaken extensive measures to investigate, contain, eradicate, and remediate the Cyber Incident. Expenses incurred as a result of the Cyber Incident for the three and six months ended June 30, 2024 and 2023 are presented net of insurance proceeds and recorded within general and administrative expense in our condensed consolidated statements of operations. Expenses include costs of lawsuits and investigations related thereto, including legal and other professional services, which are expensed as incurred. We recorded pre-tax expenses (proceeds) related to the Cyber Incident as follows:

	Three Months Ended June 30, 2024	Six Months Ended June 30, 2024
Gross expenses related to the Cyber Incident	\$2,104	\$5,580
Less: proceeds received or expected to be received under our insurance coverage	(5,000)	(14,798)
Total net expenses (proceeds) related to the Cyber Incident	\$2,104	\$5,580

**Litigation, Claims and Government Investigations** As a result of the Cyber Incident, we have been subject to multiple lawsuits and investigations. A consolidated putative class action lawsuit alleging violations of the federal securities laws was filed against us and certain of our current and former officers. The complainants sought certification of a class of all persons who purchased or otherwise acquired our common stock between October 18, 2018 and December 17, 2020 and sought unspecified monetary damages, costs and attorneys' fees. On October 28, 2022, the parties entered into a binding settlement term sheet with respect to the securities class action lawsuit, and lead plaintiff filed the parties' Stipulation and Agreement of Settlement with the court on December 8, 2022. On March 2, 2023, we paid \$26 million to fund claims submitted by class members, the legal fees of plaintiffs' counsel and the costs of administering the settlement. On July 28, 2023, the court held a final settlement hearing after which the court entered an order and final judgment approving the settlement. The settlement resolved all claims asserted against us and the other named defendants in connection with the securities class action litigation and contained provisions that the settlement does not constitute an admission, concession, or finding of any fault, liability, or wrongdoing of any kind by us or any defendant. The settlement sum was reimbursed entirely by applicable directors' and officers' liability insurance. In addition, two shareholder derivative actions were filed, purportedly on behalf of the Company, one in the Western District of Texas and one in the Delaware Court of Chancery, in each case asserting breach of duty and other claims against certain of our current and former officers and directors in connection with the Cyber Incident. On October 13, 2022, the Delaware Court of Chancery entered an order dismissing the case in that court with prejudice, and on May 17, 2023, the Supreme Court of the State of Delaware entered an order affirming the Delaware Court of Chancery's judgment. On July 12, 2023, the United States District Court for the Western District of Texas entered a final judgment dismissing the case in that court without prejudice. In addition, we have been subject to several investigations and inquiries by U.S. regulatory authorities related to the Cyber Incident, including from the Department of Justice and the SEC, although currently the only active matter relates to the SEC litigation. On October 30, 2023, the SEC filed a civil complaint, or the SEC Complaint, in the United States District Court for the Southern District of New York naming us and our Chief Information Security Officer, or CISO, as defendants. The SEC Complaint alleges violations of the Exchange Act and the Securities Act relating to our cybersecurity disclosures and public statements, as well as our internal controls and disclosure controls and procedures. The SEC Complaint seeks permanent injunctions against the Company and our CISO, disgorgement of profits, civil penalties and a permanent officer-and-director bar against our CISO. We accrued an immaterial loss contingency related to the SEC investigation during the year ended December 31, 2023. On May 3, 2024, the Company and our CISO filed a motion to dismiss the SEC Complaint. On July 18, 2024, the District Court for the Southern District of New York entered an order granting in large part the Company's motion to dismiss. Only one claim remains pending before the court which concerns the accuracy of our online Security Statement. We maintain that the Security Statement was accurate and intend to continue to vigorously defend ourselves against the remaining claim. We have incurred, and expect to continue to incur, costs and other expenses in connection with this matter, and the ultimate results of the action initiated by the SEC Complaint are unknown at this time. The Company will continue to evaluate information as it becomes known and will adjust our estimate for losses or will record additional losses at the time or times when it is both probable that a loss has been incurred and the amount of the loss is reasonably estimable. Losses associated with any adverse judgments, settlements, penalties or other resolutions of the SEC Complaint could be material to our business, results of operations, financial

condition or cash flows in future periods. Additional lawsuits and claims related to the Cyber Incident may be asserted by or on behalf of customers, stockholders or others seeking damages or other related relief and additional inquiries from governmental agencies may be received or investigations by governmental agencies commenced. Insurance Coverage We maintain \$15 million of cybersecurity insurance coverage which renews annually. In addition, we maintain \$50 million of directors and officers liability insurance coverage to reduce our exposure to our indemnification obligations for certain expenses incurred by our directors and officers which renews annually. All proceeds from our cybersecurity insurance and our directors and officers liability insurance relating to the losses incurred as a result of the Cyber Incident have been received. Indemnification In connection with the separation and distribution of our managed service provider ("N-able") business into a newly created and separately traded public company, N-able, Inc. (the "Separation"), we entered into a separation and distribution agreement and related agreements with N-able to govern the Separation and related transactions and the relationship between the respective companies going forward. The separation and distribution agreement provides for certain indemnity and liability obligations, including that we will indemnify N-able for all liabilities based upon, arising out of or related to the Cyber Incident other than certain specified expenses for which N-able will be responsible. The amount of the indemnification liability, if any, cannot be determined and has not been recorded in our condensed consolidated financial statements as of June 30, 2024. Other Matters In addition to the Cyber Incident described above, from time to time we are involved in litigation arising from the normal course of business. In management's opinion, this litigation is not expected to have a material adverse effect on our consolidated financial condition, results of operations or cash flows.

**Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations** The following discussion and analysis of our financial condition and results of operations should be read in conjunction with the condensed consolidated financial statements and related notes thereto included elsewhere in this Quarterly Report on Form 10-Q. In addition to historical condensed consolidated financial information, the following discussion contains forward-looking statements that reflect our plans, estimates and beliefs. Our actual results could differ materially and adversely from those anticipated in the forward-looking statements. A Please see the section entitled "Safe Harbor Cautionary Statement" above and the risk factors discussed in our Annual Report on Form 10-K for the year ended December 31, 2023 and this Quarterly Report on Form 10-Q. The following discussion and analysis also includes a discussion of certain non-GAAP financial measures. For a description and reconciliation of the non-GAAP measures discussed in this section, see "Non-GAAP Financial Measures."

**Overview** SolarWinds is a leading provider of simple, powerful and secure observability and IT management software. We offer full-stack observability solutions designed to provide organizations worldwide, regardless of type, size, or complexity, with a comprehensive and unified view of today's modern, distributed and hybrid network environments. Our products are designed to monitor and manage networks, systems, databases and applications across on-premises, multi-cloud and hybrid IT environments. Most of our offerings are purpose-built on the SolarWinds Platform so our customers can easily purchase and deploy our products individually or as an integrated offering as their needs evolve. We utilize a cost-efficient, integrated global product development model and have expanded our offerings over time through both organic development and strategic acquisitions. We currently derive our revenue from a combination of subscription revenue from the sale of observability, database, application performance management and service desk products, and license and maintenance revenue from the sale of our on-premises network, systems, storage and database management perpetual license products. Over time, we intend to grow our subscription revenue by focusing more on selling subscriptions over perpetual licenses, which we call our subscription-first approach.

**Impacts of Macroeconomic Conditions** As a global company, we are subject to negative impacts and risks related to prevailing macroeconomic conditions and significant events with macroeconomic impacts, including, but not limited to, the wars in Israel and Ukraine, rising escalations in the Middle East, geopolitical tensions involving China, market conditions related to inflation, fluctuating foreign currency exchange rates, changes in interest rates, uncertainty over liquidity concerns in the broader financial services industry and supply chain and energy markets disruption issues. As a result of these macroeconomic conditions, certain of our customers have, and others may, defer renewals or cancel subscriptions which has had, and could in the future have, a negative impact on our revenue. We have suspended all of our business activities in Russia and Belarus, but such suspension has not had, and we do not expect it to have, a material impact on our financial results. In addition, although we have research and development operations in Israel, we do not expect the ongoing war to have a material impact on our operations or our financial results given the limited nature of these operations. In addition, our borrowings outstanding under our credit agreement currently bear interest at variable rates and may continue to fluctuate as a result of changes in interest rates. We continuously monitor the direct and indirect impacts of these events on our business and financial results, as well as the overall global economy, and we anticipate that these macroeconomic events could continue to negatively impact our results of operation. See Part I, Item 1A "Risk Factors" in our Annual Report on Form 10-K for the fiscal year ended December 31, 2023 for further discussion of the possible impacts of these macroeconomic conditions on our business and financial results.

**Cyber Incident** As previously disclosed, we were the victim of a cyberattack on our Orion Software Platform and internal systems, or the "Cyber Incident." We, together with our partners, have undertaken extensive measures to investigate, contain, eradicate, and remediate the Cyber Incident. Expenses incurred related to the Cyber Incident include costs of lawsuits and investigations related thereto, including settlement costs and legal and other professional services, which were expensed as incurred, as well as estimated loss contingencies. We expect to continue to incur additional legal and other professional services costs and expenses associated with the Cyber Incident in future periods as we defend ourselves in litigation with the SEC, and such costs and expenses could be material. We have exhausted our insurance coverage under our applicable insurance policies and will therefore be required to pay for such costs without reimbursement. We expect to recognize these expenses as services are received. See Note 9. Commitments and Contingencies in the Notes to Condensed Consolidated Financial Statements included in Item 1 of Part I of this Quarterly Report on Form 10-Q for additional information related to the legal proceedings and governmental investigations related to the Cyber Incident. In addition, as part of our "Secure by Design" initiative, we continue to work with industry experts to implement enhanced security practices designed to further strengthen and protect our products and environment against these and other types of attacks in the future. Our "Secure by Design" initiatives continue to be included in our ongoing research and development expense, as well as general and administrative expense.

**Second Quarter Highlights** In June, we announced the appointment of Lewis Black as our Executive Vice President, Chief Financial Officer, to be effective in August 2024. Mr. Black will succeed J. Barton Kalsu, who tendered his resignation on June 6, 2024 and will remain as the Company's Chief Financial Officer through August 15, 2024 to support an orderly transition. Below are our key business highlights for the three months ended June 30, 2024 as compared to the three months ended June 30, 2023.

Annual Recurring Revenue (ARR)	2024	2023	% Change
Subscription ARR	\$269,886	\$197,725	36.5%
Total ARR	\$704,722	\$657,104	7.2%

(1) Subscription ARR represents the annualized recurring value of all active subscription contracts at the end of a reporting period. (2) Total ARR represents the sum of Subscription ARR and the annualized value of all maintenance contracts related to perpetual licenses active at the end of a reporting period assuming those contracts are renewed at their existing terms. The year-over-year growth in Subscription ARR was primarily driven by sales of our time-based subscription offerings as a result of customers transitioning to our subscription products and pricing models, including our SolarWinds Hybrid Cloud Observability, as well as sales of our database monitoring and service desk subscription solutions. Total ARR increased primarily due to the growth in Subscription ARR, partially offset by a decline in the annualized value of maintenance contracts as a result of lower new perpetual license sales and the impact of customers transitioning to our subscription offerings.

**Customers** Our sales and marketing approach allows us to both sell to a broad group of potential customers and close large transactions with significant customers. We had 1,042 and 902 customers with Total ARR greater than \$100,000 as of June 30, 2024 and 2023, respectively. We believe the number of customers with Total ARR greater than \$100,000 best measures our progress toward developing and expanding our relationships with new and existing customers as Total ARR provides an indicator of the performance of our recurring business as we continue our transition to a subscription model. As we continue to augment our high-velocity "selling from the inside" sales model with an account-based customer success motion, we have begun to aggregate individual purchasers into single customer profiles of parent entity by region. Therefore, for purposes of this metric, we define customer as an individual or an entity that has an active subscription for at least one of our subscription products or active maintenance on our license products. In situations where an entity has multiple purchasers, we generally treat the parent entity by region as the customer instead of treating each purchaser within the parent entity as a separate customer. As part of this transition, we no longer consider the number of our total customers to be a key business metric.

**Components of Our Results of Operations** Revenue Our revenue consists of recurring revenue and perpetual license revenue. Recurring Revenue. The significant majority of our revenue is recurring and consists of subscription and maintenance revenue. Subscription Revenue. We primarily derive subscription revenue from fees received for subscriptions to our SaaS offerings and our time-based subscription offerings. We recognize revenue for SaaS offerings, including our SolarWinds Observability solution, ratably over the subscription term once the service is made available to the customer or when we have the right to invoice services performed. We also offer time-based subscription offerings for our SolarWinds Hybrid Cloud Observability solution along with many of our products historically sold as perpetual licenses, such as our network, systems and database management products, to give customers additional flexibility when purchasing our products. Revenue for our time-based subscription offerings, including multi-year arrangements, is recognized upfront upon delivery of the on-premise software license and ratably over the contract period for the related support. We generally invoice our time-based subscription agreements in advance at the beginning of the subscription period and invoice our SaaS offerings over the subscription period on either a monthly or annual basis and to a lesser extent, monthly based on usage. Our subscription revenue grows as customers transition to our subscription model, add new subscription products, upgrade the capacity level of their existing subscription products or increase the usage of their subscription products. In addition, while the majority of our contracts include annual subscription periods, subscription revenue is impacted by the timing, duration and volume of multi-year time-based subscription arrangements sold during a period, which impacts the amount of revenue recognized upfront and may cause subscription revenue to fluctuate.

**Maintenance Revenue.** We derive maintenance revenue from the sale of maintenance services associated with our perpetual license products. Perpetual license customers pay for maintenance services based on the products they have purchased. We recognize maintenance revenue ratably on a daily basis over the contract period. Our maintenance revenue grows when we renew existing maintenance contracts and add new perpetual license customers, and as existing customers add new products. In addition, we typically implement annual price increases for our

maintenance services. We also include professional services and other revenue in maintenance revenue, which is generally recognized ratably or as delivered. License Revenue. We derive license revenue from sales of perpetual licenses of our on-premise network, systems, storage and database management products to new and existing customers. We include one year of maintenance services as part of our customers' initial license purchase. License revenue is recognized upfront upon delivery of the electronic license key. We allocate revenue to the license component based upon our estimated standalone selling prices, which is derived by evaluating our historical pricing and discounting practices in observable bundled transactions. Our continued efforts to increase sales of our subscription offerings as part of our subscription-first approach has impacted the mix of license and recurring revenue. As we introduce new subscription offerings and incentivize our sales teams to focus on more subscription sales, we expect a continued shift in our revenue mix each quarter as existing customers transition to, and new customers purchase, our subscription offerings. However, due to uncertainty regarding the level of customer adoption of our subscription offerings, the timing and impact of this transition are difficult to predict at this time. While we encourage customers to transition to our subscription offerings, we do not require them to transition and we plan to continue to sell perpetual licenses and renew maintenance services for our network, systems and database management products. Our license sales and maintenance renewals may decline or fluctuate in future periods as customers transition to our subscription offerings. Cost of Revenue. Cost of Recurring Revenue. Cost of recurring revenue primarily consists of technical support personnel costs, public cloud infrastructure and hosting fees, amortization of capitalized software development costs related to our hosted solutions and an allocation of overhead costs for our subscription revenue and maintenance services. Allocated costs consist of certain facilities, depreciation, benefits and IT costs allocated based on headcount. We expect our public cloud infrastructure and hosting fees and amortization of capitalized software development costs to increase as we expand our subscription-based offerings. Amortization of Acquired Technologies. Amortization of acquired technologies consists of amortization related to capitalized costs of technologies acquired. Operating Expenses. Operating expenses consist of sales and marketing, research and development and general and administrative expenses as well as amortization of acquired intangibles. Generally, personnel costs are the most significant component of operating expenses and consist of salaries, benefits, bonuses, sales commissions, stock-based compensation and an allocation of overhead costs based on headcount. The total number of employees as of June 30, 2024 was 2,073, as compared to 2,129 as of June 30, 2023. During 2023, as part of our ongoing efforts to improve our operating margins, we completed certain restructuring activities, resulting in lease impairment charges and other costs incurred in connection with the exiting of certain leased facilities and other contracts, as well as costs related to headcount reductions. While we are focused on disciplined expense management, we expect our operating expenses to increase in absolute dollars as we make long-term investments in our business, including continued product development, increasing our selling efforts toward enterprise customers and expanding our routes to market. Our operating expenses in future periods also may increase in absolute dollars and fluctuate as a percentage of revenue as a result of any further decisions to increase our investment in our business or any future acquisitions. Our stock-based compensation expense has increased due to equity awards granted to our employees and directors, and we intend to continue to grant equity awards which may result in additional stock-based compensation expense in future periods. Sales and Marketing. Sales and marketing expenses primarily consist of related personnel costs, including our sales, marketing and maintenance renewal and subscription retention teams. Sales and marketing expenses also includes the cost of digital marketing programs such as paid search, search engine optimization and management, website maintenance and design and costs related to our channel marketing programs. As part of our ongoing efforts to improve our operating margins, we have and expect to continue to invest selectively in our marketing programs as we look to optimize our sales and marketing productivity and expand our routes to market. We have made investments to increase our sales and marketing operations internationally and expect continued focus on our international sales and global brand awareness. Research and Development. Research and development expenses primarily consist of related personnel costs for our product development employees and executives and, to a lesser extent, contractor fees. We expect to continue to grow our research and development organization, particularly internationally. In addition, beginning in the first quarter of 2024, we amended the categorization of certain expenses to conform to internal department structure changes, and now include costs related to our product management organization within research and development expense instead of sales and marketing expense. We capitalize certain research and development costs related to developing new functionality for our solutions that are hosted and accessed by our customers on a subscription basis, which may cause our research and development expense to fluctuate from period to period. General and Administrative. General and administrative expenses primarily consist of personnel costs for our executive, finance, legal, human resources and other administrative personnel, general restructuring costs, certain Cyber Incident costs, professional fees, certain non-cash impairment charges and other general corporate expenses. The Cyber Incident has resulted in increased general and administrative expenses which we expect to continue, although such expenses may continue to fluctuate from period to period depending on the timing of related activities. Amortization of Acquired Intangibles. We amortize to operating expenses the capitalized costs of intangible assets acquired in connection with our acquisitions. Interest Expense, Net. Interest expense, net consists of interest paid and accrued on our debt and amortization of debt discount and issuance costs, offset by interest income earned on our cash and cash equivalents. Since the borrowings outstanding under our credit agreement currently bear interest at variable rates, we expect our interest expense to fluctuate as a result of changes in interest rates. Other Income (Expense), Net. Other income (expense), net primarily consists of gains (losses) resulting from changes in exchange rates on foreign currency denominated accounts, losses on extinguishment of debt and other non-operating income (expense). Foreign Currency. As a global company, we face exposure to adverse movements in foreign currency exchange rates. Fluctuations in foreign currencies impact the amount of total assets, liabilities, revenue, operating expenses and cash flows that we report for our foreign subsidiaries upon the translation of these amounts into U.S. dollars. See Item 3. Quantitative and Qualitative Disclosures About Market Risk for additional information on how foreign currency impacts our financial results. Income Tax Expense (Benefit). Income tax expense (benefit) consists of domestic and foreign corporate income taxes related to the sale of products. The tax rate on income earned by our North American entities is generally higher than the tax rate on income earned by our international entities. We expect the income earned by our international entities to grow over time as a percentage of total income, which could result in a decline in our effective income tax rate. However, our effective tax rate will be affected by many other factors including changes in tax laws, regulations or rates, new interpretations of existing laws or regulations, shifts in the allocation of income earned throughout the world and changes in overall levels of income before tax. Comparison of the Three Months Ended June 30, 2024 and 2023 Revenue

Three Months Ended June 30, 2024	2023	Revenue	Change	(in thousands, except percentages)
Subscription	\$70,033	36.2%	\$53,389	28.9%
Maintenance	110,306	57.1%	116,056	62.7%
Total recurring revenue	180,339	93.3%	169,445	91.6%
License	12,911	6.7%	15,589	8.4%
Total revenue	\$193,250	100.0%	\$185,034	100.0%

Total revenue increased \$8.2 million, or 4.4%, for the three months ended June 30, 2024 compared to the three months ended June 30, 2023, due to an increase in subscription revenue partially offset by decreases in license and maintenance revenue as we continue to transition to a subscription model. Revenue from North America was approximately 68% and 69% of total revenue for the three months ended June 30, 2024 and 2023, respectively. Other than the United States, no single country accounted for 10% or more of our total revenue during these periods. We expect our international total revenue to increase slightly as a percentage of total revenue as we expand our international sales and marketing efforts across our product lines. Recurring Revenue Subscription Revenue. Subscription revenue increased \$16.6 million, or 31.2%, for the three months ended June 30, 2024 compared to the three months ended June 30, 2023, primarily due to increased sales of our time-based subscription offerings resulting from existing customers transitioning to our subscription pricing model and new customers purchasing our subscription solutions, including our SolarWinds Hybrid Cloud Observability solution. The increase in subscription revenue includes a \$1.3 million increase in sales of multi-year time-based arrangements during the period. Our subscription revenue increased as a percentage of our total revenue for the three months ended June 30, 2024 as compared to the three months ended June 30, 2023.

Our net retention rate for our subscription products was as follows:

Trailing Twelve Months Ended June 30, 2024	2023	Net retention rate
(1)	97%	97%

(1) Beginning in the fourth quarter of 2023, we define net retention rate as the current period Subscription ARR for customers that had Subscription ARR one year ago, divided by their prior year Subscription ARR. We use this metric to measure our success in retaining and growing revenue from existing customers. Current period Subscription ARR includes expansion and is net of any downgrades or churn over the last 12 months. Prior period Subscription ARR includes all Subscription ARR in the prior year ending balance. The net retention rate for the prior year has been recalculated to conform to the current calculation method.

Maintenance Revenue. Maintenance revenue decreased \$5.8 million, or 5.0%, for the three months ended June 30, 2024 compared to the three months ended June 30, 2023, primarily due to the impact of conversions of customers to subscription-based products, partially offset by the impact of increased maintenance renewal rates and the impact of price increases on our maintenance services. Our maintenance renewal rate for our perpetual license products was as follows:

Trailing Twelve Months Ended June 30, 2024	2023	Maintenance renewal rate
(1)	97%	94%

(1) Maintenance renewal rate represents the sales of maintenance services for all existing maintenance contracts expiring in a period, divided by the sum of previous sales of maintenance services corresponding to those services expiring in the current period. The calculation of maintenance renewal rate only includes customers renewing maintenance contracts and excludes all customers that transition from maintenance contracts to subscription offerings. Sales of maintenance services includes sales of maintenance renewals for a previously purchased product and the amount allocated to maintenance revenue from a license purchase. License Revenue. License revenue decreased \$2.7 million, or 17.2%, primarily due to the impact of customers transitioning to our subscription offerings including an increase in the subscription sales of our SolarWinds Hybrid Cloud Observability solution and other products that have historically been sold only as perpetual licenses. We expect license revenue to continue to decline as customers transition to our subscription offerings.

Three Months Ended June 30, 2024	2023	Amount	Percentage of Revenue	Change	(in thousands, except percentages)
Cost of recurring revenue	\$18,481	9.6%	\$18,533	10.0%	\$(52)
Amortization of acquired technologies	1,767	0.9%	3,425	1.9%	(1,658)
Total cost of revenue	\$20,248	10.5%	\$21,958	11.9%	\$(1,710)

Total cost of revenue decreased \$1.7 million, or 7.8%, primarily due to a decrease in amortization expense due to certain intangible assets being fully amortized. The decrease in cost of recurring revenue was primarily due to decreases in public cloud infrastructure and hosting fees related to our subscription offerings of \$0.4 million and personnel costs and contract services of \$0.4 million, partially offset by an increase in amortization of capitalized software development costs of \$0.8 million.

Operating Expenses

Three Months Ended June 30, 2024	2023	Amount	Percentage of Revenue	Change	(in thousands, except percentages)
Sales and marketing	\$55,304	28.6%	\$59,838	32.3%	\$(4,534)
Research and development	26,399	13.7%	24,081	13.0%	2,318
General and					

administrative30,321.15.7 34,418.18.6 (4,097)Amortization of acquired intangibles11,492.5.9 12,094.6.5 (602)Total operating expenses\$123,516.63.9 %\$130,431.70.5 %\$(6,915)Sales and Marketing. Sales and marketing expenses decreased \$4.5 million, or 7.6%, and includes a \$2.9 million decrease as a result of departmental structure changes for our product management organization which involved moving their expenses from sales and marketing to research and development beginning in 2024. Expenses associated with our product management organization were relatively flat throughout the prior year. In addition, marketing program costs decreased \$2.9 million and subscription costs decreased \$0.4 million. These decreases were partially offset by an increase in personnel costs of \$1.6 million, which includes an increase in stock-based compensation expense of \$0.5 million. Research and Development. Research and development expenses increased \$2.3 million, or 9.6%, primarily due to a \$3.0 million increase resulting from departmental structure changes related to our product management organization. In addition, hosting fees related to the development of our offerings increased \$1.2 million, contract services and professional fees increased \$0.4 million and restructuring costs increased \$0.3 million. These increases were partially offset by a decrease in personnel costs of \$2.6 million as a result of our restructuring activities. General and Administrative. General and administrative expenses decreased \$4.1 million, or 11.9%, primarily due to a decrease in restructuring charges of \$5.9 million, primarily related to lease impairment charges and accelerated depreciation expense in connection with exiting certain leased facilities in the prior period, and a decrease in the provision for losses on accounts receivable of \$0.7 million. These decreases were partially offset by a \$1.5 million increase in Cyber Incident costs. Cyber Incident costs are reported net of insurance recovery proceeds and the increase during the current period reflects a \$5.0 million decrease in such proceeds as compared to the prior period. In addition, personnel costs increased \$1.1 million, primarily due to an increase in stock-based compensation expense. Amortization of Acquired Intangibles. Amortization of acquired intangibles decreased \$0.6 million, or 5.0%, due to certain acquired intangibles being fully amortized. Interest Expense, NetThree Months Ended June 30, 20242023AmountPercentage of RevenueAmountPercentage of RevenueChange(in thousands, except percentages)Interest expense\$(29,611)(15.3)%\$(30,726)(16.6)%\$1,115 Interest income1,564.0.8 2,834.0.7 281.4.1 Interest expense, net\$(28,047)(14.5)%\$(29,443)(15.9)%\$1,396 Interest expense, net decreased by \$1.4 million, or 4.7%, in the three months ended June 30, 2024 compared to the three months ended June 30, 2023 primarily due to a decrease in interest expense of \$1.1 million resulting from the impact of lower applicable margins on outstanding debt as a result of the refinancing in January 2024, partially offset by increases in interest rates on our debt. The weighted-average effective interest rate on our debt was 8.6% for the three months ended June 30, 2024 compared to 8.9% for the three months ended June 30, 2023. See Note 6. Debt in the Notes to Condensed Consolidated Financial Statements included in Item 1 of Part I of this Quarterly Report on Form 10-Q for additional information regarding our debt. 28Other Income (Expense), NetThree Months Ended June 30, 20242023AmountPercentage of RevenueAmountPercentage of RevenueChange(in thousands, except percentages)Other income (expense), net\$(61)€" %\$13.4 €" %\$(74)Other income (expense), net decreased by \$0.1 million in the three months ended June 30, 2024 compared to the three months ended June 30, 2023, primarily due to a decrease in other income and the impact of changes in exchange rates on foreign currency denominated accounts. Income Tax ExpenseThree Months Ended June 30, 20242023AmountPercentage of RevenueAmountPercentage of RevenueChange(in thousands, except percentages)Income before income taxes\$21,378.11.1 %\$3,215.1.7 %\$18,163 Income tax expense10,274.5.3 2,955.1.6 7,319 Effective tax rate48.1.3 %91.9.4 (43.8)%Our income tax expense for the three months ended June 30, 2024 was \$10.3 million as compared to \$3.0 million for the three months ended June 30, 2023. The effective tax rate decreased to 48.1% for the period, primarily due to the impact of valuation allowances recorded during the periods and an increase in our income before income taxes, specifically foreign income, which reduces the estimated annual effective tax rate for the current period. For additional discussion about our income taxes, see Note 8. Income Taxes in the Notes to Condensed Consolidated Financial Statements included in Item 1 of Part I of this Form 10-Q. Comparison of the Six Months Ended June 30, 2024 and 2023 RevenueSix Months Ended June 30, 20242023AmountPercentage of RevenueAmountPercentage of RevenueChange(in thousands, except percentages)Subscription\$138,790.35.9 %\$107,746.29.0 %\$31,044 Maintenance222,026.57.4 230,534.62.1 (8,508)Total recurring revenue360,816.93.3 338,280.91.2 22,536 License25,745.6.7 32,730.8.8 (6,985)Total revenue\$386,561.100.0 %\$371,010.100.0 %\$15,551 Total revenue increased \$15.6 million, or 4.2%, for the six months ended June 30, 2024 compared to the six months ended June 30, 2023 due to an increase in subscription revenue partially offset by decreases in license and maintenance revenue as we continue to transition to a subscription model. Revenue from North America was approximately 69% of total revenue for both the six months ended June 30, 2024 and 2023. Other than the United States, no single country accounted for 10% or more of our total revenue during these periods. We expect our international total revenue to increase slightly as a percentage of total revenue as we expand our international sales and marketing efforts across our product lines. Recurring Revenue Subscription Revenue. Subscription revenue increased \$31.0 million, or 28.8%, for the six months ended June 30, 2024 compared to the six months ended June 30, 2023, primarily due to increased sales of our time-based subscription offerings resulting from customers transitioning to our subscription pricing model and new customers purchasing our subscription solutions, including our SolarWinds Hybrid Cloud Observability solution. Our subscription revenue increased as a percentage of our total revenue for the six months ended June 30, 2024 as compared to the six months ended June 30, 2023. Our net retention rate for our subscription products was as follows: Trailing Twelve Months Ended June 30, 20242023Net retention rate(1)97.4 %97.4 % (1)Beginning in the fourth quarter of 2023, we define net retention rate as the current period Subscription ARR for customers that had Subscription ARR one year ago, divided by their prior year Subscription ARR. We use this metric to measure our success in retaining and growing revenue from existing customers. Current period Subscription ARR includes expansion and is net of any downgrades or churn over the last 12 months. Prior period Subscription ARR includes all Subscription ARR in the prior year ending balance. The net retention rate for the prior year has been recalculated to conform to the current calculation method. Maintenance Revenue. Maintenance revenue decreased \$8.5 million, or 3.7%, for the six months ended June 30, 2024 compared to the six months ended June 30, 2023, primarily due to the impact of conversions of customers to subscription-based products, partially offset by the impact of increased maintenance renewal rates and the impact of price increases on our maintenance services. Our maintenance renewal rate for our perpetual license products was as follows: Trailing Twelve Months Ended June 30, 20242023Maintenance renewal rate(1)97.4 %94.4 % (1)Maintenance renewal rate represents the sales of maintenance services for all existing maintenance contracts expiring in a period, divided by the sum of previous sales of maintenance services corresponding to those services expiring in the current period. The calculation of maintenance renewal rate only includes customers renewing maintenance contracts and excludes all customers that transition from maintenance contracts to subscription offerings. Sales of maintenance services includes sales of maintenance renewals for a previously purchased product and the amount allocated to maintenance revenue from a license purchase. License Revenue License revenue decreased \$7.0 million, or 21.3%, primarily due to the impact of customers transitioning to our subscription offerings including an increase in the subscription sales of our SolarWinds Hybrid Cloud Observability solution and other products that have historically been sold only as perpetual licenses. Cost of Revenue Six Months Ended June 30, 20242023AmountPercentage of RevenueAmountPercentage of RevenueChange(in thousands, except percentages)Cost of recurring revenue\$36,653.9.5 %\$36,927.10.0 %\$(274)Amortization of acquired technologies4,431.1.1 6,861.1.8 (2,430)Total cost of revenue\$41,084.10.6 %\$43,788.11.8 %\$(2,704)Total cost of revenue decreased in the six months ended June 30, 2024 compared to the six months ended June 30, 2023 primarily due to a decrease in amortization of acquired technologies due to certain intangible assets being fully amortized. The decrease in cost of recurring revenue was primarily due to decreases in public cloud infrastructure and hosting fees related to our subscription offerings of \$0.7 million, personnel costs of \$0.5 million and restructuring costs and contract services of \$0.5 million. These decreases were partially offset by an increase in amortization of capitalized software development costs of \$1.5 million. 30Operating ExpensesSix Months Ended June 30, 20242023AmountPercentage of RevenueAmountPercentage of RevenueChange(in thousands, except percentages)Sales and marketing\$110,225.28.5 %\$125,754.33.9 %\$(15,529)Research and development54,227.14.0 47,872.12.9 6,355 General and administrative61,629.15.9 60,019.16.2 1,610 Amortization of acquired intangibles23,011.6.0 25,099.6.8 (2,088)Total operating expenses\$249,092.64.4 %\$258,744.69.7 %\$(9,652)Sales and Marketing. Sales and marketing expenses decreased \$15.5 million, or 12.3%, primarily due to a \$6.7 million decrease in marketing program costs and a \$6.3 million decrease as a result of departmental structure changes for our product management organization which involved moving their expenses from sales and marketing to research and development beginning in 2024. In addition, restructuring charges, primarily related to severance expense, decreased \$1.6 million, professional fees and contract services decreased \$0.7 million and subscription costs decreased \$0.7 million. These decreases were partially offset by an increase in personnel costs of \$0.9 million, primarily related to an increase in stock-based compensation expense. Research and Development. Research and development expenses increased \$6.4 million, or 13.3%, primarily due to a \$6.5 million increase resulting from departmental structure changes related to our product management organization. In addition, hosting fees related to the development of our offerings increased \$2.4 million, professional fees and contract services increased \$0.7 million and restructuring costs primarily related to severance expense increased \$0.5 million. These increases were partially offset by a decrease in personnel costs of \$3.9 million as a result of our restructuring activities. General and Administrative. General and administrative expenses increased \$1.6 million, or 2.7%, and includes a \$12.3 million increase in Cyber Incident costs. Cyber Incident costs are reported net of insurance recovery proceeds and the increase during the current period reflects a \$14.8 million decrease in such proceeds as compared to the prior period. In addition, personnel costs increased \$2.4 million primarily due to an increase in stock-based compensation expense. These increases were partially offset by a decrease in restructuring charges of \$1.8 million primarily related to lease impairment charges and accelerated depreciation expense in connection with the exiting of certain leased facilities and a decrease in the provision for losses on accounts receivable of \$1.2 million. Amortization of Acquired Intangibles. Amortization of acquired intangibles decreased \$2.1 million, or 8.3%, primarily due to certain acquired intangibles being fully amortized during the period. Interest Expense, NetSix Months Ended June 30, 20242023AmountPercentage of RevenueAmountPercentage of RevenueChange(in thousands, except percentages)Interest expense\$(59,592)(15.4)%\$(60,023)(16.2)%\$431 Interest income4,715.1.2 1,999.0.5 2,716 Interest expense, net\$(54,877)(14.2)%\$(58,024)(15.6)%\$3,147 Interest expense, net decreased by \$3.1 million, or 5.4%, in the six months ended June 30, 2024 compared to the six months ended June 30, 2023 primarily due to an increase in interest income earned on our cash and cash equivalents of \$2.7 million and a decrease in interest expense of \$0.4 million. The decrease in interest expense was primarily due to the impact of lower applicable margins resulting from the refinancing of our debt in January 2024, offset by an increase in interest rates on our debt. The weighted-average effective interest rate on our debt for the six months ended June 30, 2024 was 8.6% compared to 8.7% for the six months ended June 30, 2023. See Note 6. 31Debt in the Notes to Condensed Consolidated Financial Statements included in Item 1 of Part I of this Quarterly Report on Form 10-Q for additional information regarding our debt. Other Income (Expense),

NetSix Months Ended June 30, 20242023AmountPercentage of RevenueAmountPercentage of RevenueChange(in thousands, except percentages)Other income (expense), net\$(10)â€”%\$(76)â€”%\$664 Other income (expense), net increased by \$0.1 million in the six months ended June 30, 2024 compared to the six months ended June 30, 2023 primarily due to the impact of changes in exchange rates on foreign currency denominated accounts.

**Income Tax Expense** Six Months Ended June 30, 20242023AmountPercentage of RevenueAmountPercentage of RevenueChange(in thousands, except percentages)Income before income taxes\$41,498\$ 10.7%\$10,378\$ 2.8%\$31,120\$ Income tax expense14,835\$ 3.8% 15,739\$ 4.2% (904)Effective tax rate35.7% %151.7% % (116.0)%Our income tax expense for the six months ended June 30, 2024 was \$14.8 million as compared to \$15.7 million for the six months ended June 30, 2023. The effective tax rate decreased to 35.7% for the period, primarily due to the impact of valuation allowances recorded during the periods, changes in our reserves for uncertain tax positions and an increase in our income before income taxes, specifically foreign income, which reduces the estimated annual effective tax rate for the current period. For additional discussion about our income taxes, see Note 8. Income Taxes in the Notes to Condensed Consolidated Financial Statements included in Item 1 of Part I of this Form 10-Q.

**Non-GAAP Financial Measures**In addition to financial measures prepared in accordance with GAAP, we use certain non-GAAP financial measures to clarify and enhance our understanding, and aid in the period-to-period comparison, of our performance. We believe that these non-GAAP financial measures provide supplemental information that is meaningful when assessing our operating performance because they exclude the impact of certain amounts that our management and board of directors do not consider part of core operating results when assessing our operational performance, allocating resources, preparing annual budgets and determining compensation. Accordingly, these non-GAAP financial measures may provide insight to investors into the motivation and decision-making of management in operating the business. Investors are encouraged to review the reconciliation of each of these non-GAAP financial measures to its most comparable GAAP financial measure included below. While we believe that these non-GAAP financial measures provide useful supplemental information, non-GAAP financial measures have limitations and should not be considered in isolation from, or as a substitute for, their most comparable GAAP measures. These non-GAAP financial measures are not prepared in accordance with GAAP, do not reflect a comprehensive system of accounting and may not be comparable to similarly titled measures of other companies due to potential differences in their financing and accounting methods, the book value of their assets, their capital structures, the method by which their assets were acquired and the manner in which they define non-GAAP measures. Items such as the amortization of intangible assets, stock-based compensation expense and related employer-paid payroll taxes, acquisition related adjustments, the Cyber Incident and restructuring costs, as well as the related tax impacts of these items can have a material impact on our GAAP financial results.

**32 Non-GAAP Operating Income and Non-GAAP Operating Margin**We provide non-GAAP operating income and related non-GAAP operating margin excluding such items as amortization of acquired intangible assets, stock-based compensation expense and related employer-paid payroll taxes, acquisition and other costs, restructuring costs and Cyber Incident costs. Management believes these measures are useful for the following reasons:

- **Amortization of Acquired Intangible Assets.** We provide non-GAAP information that excludes expenses related to purchased intangible assets associated with our acquisitions including our acquired technologies. We believe that eliminating this expense from our non-GAAP measures is useful to investors because the amortization of acquired intangible assets can be inconsistent in amount and frequency and is significantly impacted by the timing and magnitude of our acquisition transactions, which also vary in frequency from period to period. Accordingly, we analyze the performance of our operations in each period without regard to such expenses.
- **Stock-Based Compensation Expense and Related Employer-Paid Payroll Taxes.** We provide non-GAAP information that excludes expenses related to stock-based compensation and related employer-paid payroll taxes. We believe that the exclusion of stock-based compensation expense provides for a better comparison of our operating results to prior periods and to our peer companies as the calculations of stock-based compensation vary from period to period and company to company due to different valuation methodologies, subjective assumptions and the variety of award types. Employer-paid payroll taxes on stock-based compensation is dependent on our stock price and the timing of the taxable events related to the equity awards, over which our management has little control and does not correlate to the core operation of our business. Because of these unique characteristics of stock-based compensation and related employer-paid payroll taxes, management excludes these expenses when analyzing the organization's business performance.
- **Acquisition and Other Costs.** We exclude certain expense items resulting from acquisitions, such as a legal, accounting and advisory fees, changes in fair value of contingent consideration, costs related to integrating the acquired businesses, deferred compensation, severance and retention expense. In addition, we exclude certain other non-recurring costs, including internal investigation costs. We consider these adjustments, to some extent, to be unpredictable and dependent on a significant number of factors that are outside of our control. Furthermore, acquisitions result in operating expenses that we would not have otherwise incurred in the normal course of our organic business operations. We believe that providing these non-GAAP measures that exclude acquisition and other costs, allows users of our financial statements to better review and understand the historical and current results of our operations, and also facilitates comparisons to our historical results and results of less acquisitive peer companies, both with and without such adjustments.
- **Restructuring Costs.** We provide non-GAAP information that excludes restructuring costs such as severance paid in connection with corporate restructuring activities as well as costs related to the separation of employment with executives of the Company. In addition, we exclude lease impairments and other costs incurred in connection with the exiting of certain leased facilities and other contracts related to corporate restructuring and exit activities. These costs are infrequent, inconsistent in amount and are significantly impacted by the timing and nature of these events. Therefore, although we may incur these types of expenses in the future, we believe that eliminating these costs for purposes of calculating the non-GAAP financial measures facilitates a more meaningful evaluation of our operating performance and comparisons to our past operating performance.
- **Cyber Incident Costs.** We exclude certain expenses resulting from the Cyber Incident. Expenses include costs to investigate and remediate the Cyber Incident, costs of lawsuits and investigations related thereto, including settlement costs and legal and other professional services and estimated loss contingencies. Cyber Incident costs are provided net of insurance reimbursements, although the timing of recognizing insurance reimbursements has differed from the timing of recognizing the associated expenses. We expect to incur significant legal and other professional services expenses associated with the Cyber Incident in future periods. The Cyber Incident results in operating expenses we would not have otherwise incurred in the normal course of our organic business operations. We believe that providing non-GAAP measures that exclude these costs facilitates a more meaningful evaluation of our operating performance and comparisons to our past operating performance. We expect to continue to invest significantly in cybersecurity, and such additional investments are not included in the net Cyber Incident costs reported.

**33 Three Months Ended June 30, 2024 2023 2024 2023** (in thousands, except margin data)

GAAP operating income	\$49,486	\$32,645	\$96,385	\$68,478
Stock-based compensation expense and related employer-paid payroll taxes	20,086	18,543	38,809	35,700
Amortization of acquired technologies	1,767	3,425	4,431	6,861
Acquisition and other costs	485	69	992	124
Restructuring costs	(1,741)	7,235	5,115	18,194
Cyber Incident costs, net	2,104	580	5,109	(7,190)
Non-GAAP operating income	\$87,161	\$74,591	\$173,852	\$147,266
GAAP operating margin	25.6%	17.6%	24.9%	18.5%
Non-GAAP operating margin	45.1%	40.3%	45.0%	39.7%

(1) Restructuring costs include non-cash lease impairment and other charges incurred in connection with the exiting of certain leased facilities of \$0.9 million and \$7.1 million for the three months ended June 30, 2024 and 2023, respectively, and \$2.5 million and \$13.9 million for the six months ended June 30, 2024 and 2023, respectively.

**Adjusted EBITDA and Adjusted EBITDA Margin**We regularly monitor adjusted EBITDA and adjusted EBITDA margin, as it is a measure we use to assess our operating performance. We define adjusted EBITDA as net income (loss), excluding amortization of acquired intangible assets and developed technology, depreciation expense, stock-based compensation expense and related employer-paid payroll taxes, restructuring costs, acquisition and other costs, Cyber Incident costs, net, interest expense, net, debt-related costs including fees related to our credit agreements, debt extinguishment and refinancing costs, unrealized foreign currency (gains) losses, and income tax expense (benefit). We define adjusted EBITDA margin as adjusted EBITDA divided by total revenue. Adjusted EBITDA has limitations as an analytical tool, and you should not consider it in isolation or as a substitute for analysis of our results as reported under GAAP. Some of these limitations are: although depreciation and amortization are non-cash charges, the assets being depreciated and amortized may have to be replaced in the future, and adjusted EBITDA does not reflect cash capital expenditure requirements for such replacements or for new capital expenditure requirements. Additionally, adjusted EBITDA: excludes the impact of restructuring impairment charges related to exited leased facilities which may continue to require future cash rent payments; does not reflect changes in, or cash requirements for, our working capital needs; does not reflect the significant interest expense, or the cash requirements necessary to service interest or principal payments, on our debt; and does not reflect tax payments that may represent a reduction in cash available to us. Other companies, including companies in our industry, may calculate adjusted EBITDA differently, which reduces its usefulness as a comparative measure. Because of these limitations, you should consider adjusted EBITDA alongside other financial performance measures, including net income (loss) and our other GAAP results. In evaluating adjusted EBITDA, you should be aware that in the future we may incur expenses that are the same as or similar to some of the adjustments in this presentation. Our presentation of adjusted EBITDA should not be construed as an inference that our future results will be unaffected by the types of items excluded from the calculation of adjusted EBITDA. Adjusted EBITDA is not a presentation made in accordance with GAAP and the use of the term varies from others in our industry.

**34 Three Months Ended June 30, 2024 2023 2024 2023** (in thousands, except margin data)

Net income (loss)	\$11,104	\$260	\$26,663	\$(5,361)
Amortization and depreciation	18,398	20,027	37,438	40,958
Income tax expense	10,274	2,955	14,835	15,739
Interest expense, net	28,047	29,443	54,877	58,024
Unrealized foreign currency (gains) losses	68	(68)	(162)	116
Acquisition and other costs	485	69	992	124
Debt-related costs	189	98	890	203
Stock-based compensation expense and related employer-paid payroll taxes	20,086	18,543	38,809	35,700
Restructuring costs	1,741	7,235	5,115	18,194
Cyber Incident costs, net	2,104	580	5,109	(7,190)
Adjusted EBITDA	\$92,496	\$79,142	\$184,566	\$156,507
Adjusted EBITDA margin	47.9%	42.8%	47.7%	42.2%

**Liquidity and Capital Resources**Cash and cash equivalents and short-term investments were \$169.6 million as of June 30, 2024. Our international subsidiaries held approximately \$48.0 million of cash and cash equivalents, 40.5% of which was held in Euros. We intend either to invest our foreign earnings permanently in foreign operations or to remit these earnings to our U.S. entities in a tax-free manner with the exception for immaterial state income taxes. The U.S. Tax Act imposed a mandatory transition tax on accumulated foreign earnings and eliminates U.S. federal income taxes on foreign subsidiary distribution. Our primary source of cash for funding operations and growth has been through cash provided by operating activities. We continue to evaluate the nature and extent of the impact of the Cyber Incident to our business and financial position. Although an

immaterial estimated loss contingency was recorded during the year ended December 31, 2023, the amount of loss that might result from adverse judgments, settlements, penalties, or other resolution of the SEC Complaint or any other proceedings is unknown. Such potential payments, if great enough, could have an adverse effect on our liquidity. We believe that our existing cash and cash equivalents, our cash flows from operating activities and our borrowing capacity under our credit facilities will be sufficient to fund our operations, fund required debt repayments and meet our commitments for capital expenditures for at least the next 12 months. Although we are not currently a party to any material definitive agreement regarding potential investments in, or acquisitions of, complementary businesses, applications or technologies, we may enter into these types of arrangements, which could reduce our cash and cash equivalents, require us to seek additional equity or debt financing or repatriate cash generated by our international operations that could cause us to incur withholding taxes on any distributions. Additional funds from financing arrangements may not be available on terms favorable to us or at all. On March 15, 2024, our Board of Directors declared a special cash dividend of \$1.00 per share of common stock issued and outstanding as of April 3, 2024. The special cash dividend in the aggregate amount of \$168.2 million was paid on April 15, 2024. As of June 30, 2024, our total indebtedness was \$1.2 billion, and we had up to \$130.0 million of available capacity for borrowings under our revolving credit facility. See Note 6. Debt in the Notes to Condensed Consolidated Financial Statements included in Item 1 of Part I of this Quarterly Report on Form 10-Q for additional information regarding our debt.

**First Lien Credit Agreement** The First Lien Credit Agreement, as amended, provides for a senior secured revolving credit facility in an aggregate principal amount of \$130.0 million, or the Revolving Credit Facility, consisting of a \$17.5 million U.S. dollar revolving credit facility, or the U.S. Dollar Revolver, and a \$112.5 million multicurrency revolving credit facility, or the Multicurrency Revolver. The Revolving Credit Facility includes a \$35.0 million sublimit for the issuance of letters of credit. The First Lien Credit Agreement also contains a term loan facility (which we refer to as the First Lien Term Loan, and together with the Revolving Credit Facility, as the First Lien Credit Facilities) in an aggregate principal amount of \$1.236 billion. The First Lien Credit Agreement provides us the right to request additional commitments for new incremental term loans and revolving loans, in an aggregate principal amount not to exceed (a) the greater of (i) \$400.0 million and (ii) 100% of our consolidated EBITDA, as defined in the First Lien Credit Agreement (calculated on a pro forma basis), for the most recent four fiscal quarter period, or the First Lien Fixed Basket, plus (b) the amount of certain voluntary prepayments of the First Lien Credit Facilities, plus (c) an unlimited amount subject to pro forma compliance with a first lien net leverage ratio not to exceed 4.75 to 1.00. In January 2024, we entered into Amendment No. 7 to the First Lien Credit Agreement to, among other things, (i) refinance the first lien term loans, (ii) decrease the applicable margin for the existing first lien term loans with respect to secured overnight financing rate (SOFR) borrowings and (iii) remove the first lien net leverage ratio component of determining the applicable margin. On July 24, 2024, we entered into Amendment No. 8 to the First Lien Credit Agreement to, among other things, (i) extend the maturity date of the Revolving Credit Facility to July 24, 2029, (ii) extend the maturity date of the First Lien Term Loan to February 5, 2030 and (iii) decrease the applicable margin for our existing first lien term loans with respect to SOFR borrowings. The First Lien Term Loan requires equal quarterly repayments equal to 0.25% of the principal amount. We have made voluntary debt prepayments in prior periods and may continue to evaluate opportunities for additional debt prepayments in order to reduce our levels of gross debt.

**Summary of Cash Flows** Summarized cash flow information is as follows:

Six Months Ended June 30, 2024	2023
(in thousands)	
Net cash provided by operating activities	\$73,394
Net cash provided by (used in) investing activities	(17,121)
Net cash used in financing activities	(181,862)
Effect of exchange rate changes on cash and cash equivalents	(261)
Net increase (decrease) in cash and cash equivalents	\$(125,850)

\$55,456

**Operating Activities** Our primary source of cash from operating activities is cash collections from our customers. We expect cash inflows from operating activities to be affected by the timing of our sales. Our primary uses of cash from operating activities are for personnel-related expenditures, and other general operating expenses, as well as payments related to taxes, interest and facilities. For the six months ended June 30, 2024 as compared to the six months ended June 30, 2023, the \$23.6 million increase in cash provided by operating activities was primarily due to the increase in our operating income and a decrease in cash outflows resulting from the changes in our operating assets and liabilities. The net cash outflow resulting from the changes in our operating assets and liabilities was \$31.5 million for the six months ended June 30, 2024 as compared to \$37.6 million for the six months ended June 30, 2023. Cash flow from operating activities during the six months ended June 30, 2023 includes the \$26.0 million consolidated putative class action lawsuit settlement payment made during the period. In addition, cash flow from operating activities was impacted by an increase of \$19.7 million in cash paid for income taxes primarily related to the one-time transition tax as a result of the U.S. Tax Cuts and Jobs Act of 2017 which we elected to pay over eight years through 2026.

**Investing Activities** Investing cash flows consist primarily of cash used for purchases and maturities of investments, additions to capitalized software development costs, capital expenditures and purchases of intangible assets. Our capital expenditures primarily relate to purchases of computers, servers and equipment and leasehold improvements to support our domestic and international office locations.

**Net cash used by investing activities** increased \$35.0 million for the six months ended June 30, 2024, as compared to the six months ended June 30, 2023, primarily due to the impact of purchases and maturities of short-term investments when comparing the periods.

**Financing Activities** Financing cash flows consist primarily of issuance and repayments associated with our long-term debt, the proceeds from the issuance of shares of common stock through equity incentive plans and the repurchase of common stock to satisfy withholding tax requirements related to the settlement of restricted stock units, including our performance-based restricted stock units. Net cash used in financing activities increased in the six months ended June 30, 2024 as compared to the six months ended June 30, 2023 primarily due to the special cash dividend paid in April 2024 of \$168.2 million. In connection with the refinancing of our debt in January 2024, no quarterly debt repayments were required during the six months ended June 30, 2024. In the six months ended June 30, 2024 and 2023, we withheld and retired shares of common stock to satisfy \$14.3 million and \$10.2 million, respectively, of statutory withholding tax requirements that we pay in cash to the appropriate taxing authorities on behalf of our employees related to the settlement of restricted stock units during the period. These shares are treated as common stock repurchases in our condensed consolidated financial statements.

**Contractual Obligations and Commitments** As of June 30, 2024, there have been no material changes in our contractual obligations and commitments as of December 31, 2023 that were disclosed in our Annual Report on Form 10-K. During the six months ended June 30, 2024, we did not have any relationships with unconsolidated organizations or financial partnerships, such as structured finance or special purpose entities that would have been established for the purpose of facilitating off-balance sheet arrangements or other contractually narrow or limited purposes.

**Critical Accounting Policies and Estimates** Our condensed consolidated financial statements are prepared in conformity with GAAP and require our management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenue, costs and expenses and related disclosures. We base our estimates on historical experience and on various other assumptions that we believe to be reasonable under the circumstances. Actual results may differ from these estimates, and such estimates may change if the underlying conditions or assumptions change. To the extent that there are differences between our estimates and actual results, our future financial statement presentation, financial condition, results of operations and cash flows will be affected, perhaps materially. In many cases, the accounting treatment of a particular transaction is specifically dictated by GAAP and does not require management's judgment in its application, while in other cases, management's judgment is required in selecting among available alternative accounting standards that allow different accounting treatment for similar transactions. We believe that these accounting policies requiring significant management judgment and estimates are critical to understanding our historical and future performance, as these policies relate to the more significant areas of our financial results. These critical accounting policies are: the valuation of goodwill, intangibles, long-lived assets and contingent consideration; revenue recognition; stock-based compensation; income taxes; and loss contingencies. A full description of our critical accounting policies that involve significant management judgment appears in our Annual Report on Form 10-K for the year ended December 31, 2023 filed with the SEC on February 16, 2024. There have been no material changes to our critical accounting policies and estimates since that time.

**Recent Accounting Pronouncements** See Note 2. Summary of Significant Accounting Policies in the Notes to Condensed Consolidated Financial Statements in Item 1 of Part I of this Quarterly Report on Form 10-Q, for a full description of recent accounting pronouncements, if any, which is incorporated herein by reference.

**Item 3. Quantitative and Qualitative Disclosures About Market Risk** Interest Rate Risk We had cash and cash equivalents of \$158.8 million and \$284.7 million at June 30, 2024 and December 31, 2023, respectively. We also had short-term investments classified as available-for-sale securities of \$10.7 million and \$4.5 million at June 30, 2024 and December 31, 2023, respectively. Our cash and cash equivalents consist of bank demand deposits, money market funds and investments with original maturities of three months or less. Our short-term investments consist primarily of commercial paper and U.S. Treasury securities. We hold cash and cash equivalents and short-term investments for working capital purposes. Our investments are made for capital preservation purposes, and we do not enter into investments for trading or speculative purposes. We do not have material exposure to market risk with respect to our cash and cash equivalents, as these consist primarily of highly liquid investments purchased with original maturities of three months or less at June 30, 2024. We strive to maintain our cash deposits and invest in money market funds with multiple financial institutions of reputable credit and perform periodic evaluations of the relative credit standing of the financial institutions. We believe the financial institutions that hold our cash and cash equivalents are financially sound and minimal credit risk exists with respect to cash. Our portfolio of available-for-sale securities classified as investments is subject to market risk due to changes in interest rates. Changes in interest rates could impact our future investment income, or we may suffer losses in principal if we are forced to sell securities that decline in market value due to changes in interest rates. However, because we classify our investment securities as available for sale, no gains or losses are recognized due to changes in interest rates unless such securities are sold prior to maturity or declines in fair value are determined to be other-than-temporary. We had total indebtedness with an outstanding principal balance of \$1.24 billion as of June 30, 2024 and December 31, 2023. Borrowings outstanding under our credit agreement bear interest at variable rates equal to applicable margins plus specified base rates or a secured overnight financing rate (SOFR) with a 0% floor. As of June 30, 2024 and December 31, 2023, the annual rate on borrowings was 8.59% and 9.11%, respectively. If there was a hypothetical 100 basis point increase in interest rates, the annual impact to interest expense would be approximately \$12.4 million. This hypothetical change in interest expense has been calculated based on the borrowings outstanding at December 31, 2023 and a 100 basis point per annum change in interest rate applied over a one-year period. We do not have material exposure to fair value market risk with respect to our total long-term outstanding indebtedness which consists of \$1.24 billion U.S. dollar term loans as of June 30, 2024, not subject to market pricing. See Note 6. Debt in the Notes to Condensed Consolidated Financial Statements in Item 1 of Part I of this Quarterly Report on Form 10-Q for additional information regarding our debt.

**Foreign Currency Exchange Risk** As a global company, we face exposure to adverse movements in foreign currency exchange rates related to our revenue and operating expenses denominated in currencies other than the United States Dollar, or USD. Specifically, we

have exposure as a result of selling in multiple currencies and our results of operations and cash flows are subject to fluctuations in the following currencies: the Euro, British Pound Sterling and Australian Dollar against the USD. In addition, we primarily have operations in the United States, Europe, Singapore, the Philippines and India and a portion of our operating expenses are denominated in foreign currencies. These exposures may change over time as business practices evolve and economic conditions change, including as a result of additional headcount in foreign countries, the impact of the wars in Ukraine and Israel, inflation, or changes in interest rates on the global economy. Changes in foreign currency exchange rates could have an adverse impact on our financial results and cash flows. Our condensed consolidated statements of operations are translated into USD at the average exchange rates in each applicable period. Our international revenue, operating expenses and significant balance sheet accounts denominated in currencies other than the USD primarily flow through our European subsidiaries, which have the Euro as their functional currency. This results in a two-step currency exchange process wherein the currencies other than the Euro are first converted into the functional currency and then translated into USD for our consolidated financial statements. As an example, revenue for sales in Australia is translated from the Australian Dollar to the Euro and then into the USD. Our statement of operations and balance sheet accounts are also impacted by the re-measurement of non-functional currency transactions such as intercompany loans, cash accounts held by our overseas subsidiaries, 38 accounts receivable denominated in foreign currencies, deferred revenue and accounts payable denominated in foreign currencies. Foreign Currency Transaction Risk Our foreign currency exposures typically arise from selling annual and multi-year maintenance contracts and subscriptions in multiple currencies, accounts receivable, intercompany transfer pricing arrangements and other intercompany transactions. Our foreign currency management objective is to minimize the effect of fluctuations in foreign exchange rates on selected assets or liabilities without exposing us to additional risk associated with transactions that could be regarded as speculative. We utilize purchased foreign currency forward contracts to minimize our foreign exchange exposure on certain foreign balance sheet positions denominated in currencies other than the Euro. We do not enter into any derivative financial instruments for trading or speculative purposes. Our objective in managing our exposure to foreign currency exchange rate fluctuations is to reduce the impact of adverse fluctuations in such exchange rates on our earnings and cash flow. The notional amounts and currencies underlying our foreign currency forward contracts will fluctuate period to period as they are principally dependent on the balances of the balance sheet positions that are denominated in currencies other than the Euro held by our global entities. There can be no assurance that our foreign currency hedging activities will substantially offset the impact of fluctuation in currency exchange rates on our results of operations and functional positions. As of June 30, 2024 and December 31, 2023, we did not have any forward contracts outstanding and while we do not have a formal policy to settle all derivatives prior to the end of each quarter, our current practice is to do so. The effect of derivative instruments on our condensed consolidated statements of operations was insignificant for the three and six months ended June 30, 2024 and 2023. We are exposed to credit-related losses in the event of non-performance by counterparties to derivative financial instruments, but we do not expect any counterparties to fail to meet their obligations given their high credit ratings. In addition, we diversify this risk across several counterparties and actively monitor their ratings. Foreign Currency Translation Risk Fluctuations in foreign currencies impact the amount of total assets, liabilities, revenue, operating expenses and cash flows that we report for our foreign subsidiaries upon the translation of these amounts into USD. If there is a change in foreign currency exchange rates, the amounts of assets, liabilities, revenue, operating expenses and cash flows that we report in USD for foreign subsidiaries that transact in international currencies may be higher or lower to what we would have reported using a constant currency rate. To the extent the USD strengthens against foreign currencies, the translation of these foreign currency denominated transactions results in reduced assets, liabilities, revenue, operating expenses and cash flows for our international operations. Similarly, our assets, liabilities, revenue, operating expenses and cash flows will increase for our international operations if the USD weakens against foreign currencies. The conversion of the foreign subsidiaries' financial statements into USD will also lead to remeasurement gains and losses recorded in income, or translation gains or losses that are recorded as a component of accumulated other comprehensive income (loss).

**Item 4: Controls and Procedures**  
**Evaluation of Disclosure Controls and Procedures**  
Our management, with the participation of our Chief Executive Officer and our Chief Financial Officer, evaluated the effectiveness of our disclosure controls and procedures as of June 30, 2024. The term "disclosure controls and procedures," as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act"), means controls and other procedures of a company that are designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is recorded, processed, summarized and reported, within the time periods specified in the SEC's rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is accumulated and communicated to the company's management, including its principal executive and principal financial officers, as appropriate to allow timely decisions regarding required disclosure. Management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving their objectives and management necessarily applies its judgment in evaluating the cost-benefit relationship of possible controls and procedures. Based on the evaluation of our disclosure controls and procedures as of June 30, 2024, our Chief Executive Officer and Chief Financial Officer concluded that, as of such date, our disclosure controls and procedures were effective at a reasonable assurance level.

**Changes in Internal Control over Financial Reporting**  
There were no changes in our internal control over financial reporting that occurred during the quarter ended June 30, 2024 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

**PART II: OTHER INFORMATION**  
**Item 1. Legal Proceedings**  
For a description of the lawsuits and government investigations or inquiries related to the Cyber Incident, see Item 2, "Management's Discussion and Analysis of Financial Condition and Results of Operations" and Note 9. Commitments and Contingencies in the Notes to Condensed Consolidated Financial Statements in Item 1 of Part I of this Quarterly Report on Form 10-Q, which description is incorporated herein by reference. In addition, from time to time, we have been and may hereafter be involved in various legal proceedings and claims arising in our ordinary course of business. Other than with respect to the Cyber Incident, neither we nor any of our subsidiaries is a party to, and none of our respective property is the subject of, any material legal proceeding. However, the outcome of legal proceedings and claims brought against us are subject to significant uncertainty. Therefore, if one or more of these legal matters were resolved against us for amounts in excess of management's expectations, our consolidated financial statements for a particular period could be materially adversely affected.

**Item 1A. Risk Factors**  
With the exception of the following updated risk factor, there have been no other material changes in our risk factors from those disclosed in Part I, Item 1A, under the heading "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2023.

**Risks Related to Our Technology, Cybersecurity and the Cyber Incident**  
Cyberattacks, including the Cyber Incident, and other security incidents have resulted, and in the future may result, in compromises or breaches of our and our customers' systems, the insertion of malicious code, malware, ransomware or other vulnerabilities into our systems and products and in our customers' systems, the exploitation of vulnerabilities in our and our customers' environments, theft or misappropriation of our and our customers' proprietary and confidential information, interference with our and our customers' operations, exposure to legal and other liabilities, higher customer, employee and partner attrition, negative impacts to our sales, renewals and upgrades and reputational harm and other serious negative consequences, any or all of which could materially harm our business. We are heavily dependent on our technology infrastructure to operate our business, and our customers rely on our products to help manage and secure their own IT infrastructure and environments, including their and their customers' confidential information. Despite our implementation of security measures and controls, our systems and those of third parties upon whom we rely are vulnerable to attack from numerous threat actors, including sophisticated nation-state and nation-state-supported actors (including advanced persistent threat intrusions), as well as events that may arise from human error, fraud or malice on the part of employees, contractors or other third parties as well as other insider threats. In addition, as artificial intelligence (AI) capabilities improve and are increasingly adopted, we may see cyberattacks created through AI or leveraging AI technology. These attacks could be crafted with an AI tool to directly attack information systems with increased speed and/or efficiency than a human threat actor or create more effective phishing emails. Threat actors have been, and may in the future be, able to compromise our security measures or otherwise exploit vulnerabilities in our IT systems or products, including vulnerabilities that may arise from, or have been introduced through, the actions, inactions or errors of our employees or contractors or defects in the design or manufacture of our products and systems or the products and systems that we procure from third parties. In addition, our legacy products have been, and may in the future be, more vulnerable to compromise. Vulnerabilities may also arise from, or be introduced through our or our customers and partners incorporating the output of an AI tool that includes a threat, such as introducing malicious code by incorporating AI-generated source code. As a result, threat actors have been, and may in the future be, able to breach or compromise our IT systems, including those which we use to design, develop, deploy and support our products, and access and misappropriate our, our current or former employees' and our customers' proprietary and confidential information, including our software source code, or introduce malware, ransomware or vulnerabilities into our products and systems and create system disruptions or shutdowns. In addition, for certain categories of our products, we rely on our customers to correctly configure our software and promptly deploy any available security patches. Our customers have in the past and may in the future incorrectly configure our software or any related patches, which has resulted in and may in the future result in a loss or a breach of business data or other security incidents. We also work with third-party researchers to limit our customers' exposure to any security incidents our customers may experience. However, such researchers have and may in the future publish information that may put our customers at greater risk of exploitation. We also rely on third-party and open source software that has in the past and may in the future contain bugs, vulnerabilities, or errors that have been or in the future could be exploited or disclosed before a patch or fix is available. By virtue of the role our products play in helping to manage and secure the environments and systems of our customers, attacks on our systems and products can result in similar impacts on our customers' systems and data. Moreover, the number and scale of cyberattacks have continued to increase and the methods and techniques used by threat actors, including sophisticated "supply-chain" attacks such as the Cyber Incident, malware, ransomware, viruses, denial of service attacks, insider threats and phishing and social engineering attacks, continue to evolve at a rapid pace. In particular, supply chain attacks have increased in frequency and severity, and we cannot guarantee that third parties and infrastructure in our supply chain have not been compromised or that they do not contain exploitable defects or bugs that could result in a breach of or disruption to our solutions and networks or the systems and networks of third parties that support us and our solutions. As a result, we may be unable to identify current attacks, anticipate these attacks or implement adequate security measures. We have experienced, and may in the future experience, security breaches that may remain undetected for an extended period and, therefore, have a greater impact on our systems, our products, the proprietary data contained therein, our customers and ultimately, our business. In addition, our ability to defend

against and mitigate cyberattacks depends in part on prioritization decisions that we and third parties upon whom we rely make to address vulnerabilities and security defects. While we endeavor to address identified vulnerabilities in our products, we and such third parties must make determinations as to how we prioritize developing and deploying the respective fixes, which can delay, limit or prevent development or deployment of a mitigation and harm our reputation. We have and continue to expend significant financial and development resources to address and eliminate vulnerabilities. Likewise, even once a vulnerability has been addressed, for certain of our products, the fix will only be effective once a customer has updated the impacted product with the latest release, and customers that do not install and run the latest supported versions of our products may remain vulnerable to attack. Additionally, we use third-party service providers to provide some services to us that involve the cloud hosting, storage or transmission of data, such as SaaS, cloud computing, and internet infrastructure and bandwidth, and they could experience operational outages, or various cybersecurity threats, suffer cybersecurity incidents, or other security breaches, which would adversely impact our business. Cyberattacks, including the Cyber Incident, and other security incidents such as phishing schemes, have resulted, and in the future may result, in numerous risks and adverse consequences to our business, including that: our prevention, mitigation and remediation efforts may not be successful or sufficient; our confidential and proprietary information, including our source code, as well as information that related to current or former employees and customers may be accessed, exfiltrated, misappropriated, compromised or corrupted; we incur significant financial, legal, reputational and other harms to our business, including loss of business, decreased sales, severe reputational damage adversely affecting current and prospective customer, employee or vendor relations and investor confidence, U.S. or foreign regulatory investigations and enforcement actions, litigation, indemnity obligations, damages for contractual breach, penalties for violation of applicable laws or regulations, including laws and regulations in the United States and other jurisdictions relating to the collection, use and security of user and other personally identifiable information and data, significant costs for remediation, impairment of our ability to protect our intellectual property, stock price volatility and other significant liabilities; our insurance coverage, including coverage relating to certain security and privacy damages and claim expenses, may not be available or sufficient to compensate for all liabilities we incur related to these matters or that we may face increased costs to obtain and maintain insurance in the future; and our steps to secure our internal environment, adapt and enhance our software development and build environments and ensure the security and integrity of the products that we deliver to customers may not be successful or sufficient to protect against future threat actors or cyberattacks. We have incurred and expect to continue to incur significant expenses related to our cybersecurity initiatives.

Item 6. Exhibits EXHIBIT INDEX Exhibit Number Exhibit Title

3.1 Third Amended and Restated Certificate of Incorporation as currently in effect (incorporated by reference to Exhibit 3.1 to the Company's Current Report on Form 10-Q (File No. 001-38711), filed with the Securities and Exchange Commission on November 27, 2018)

3.2 Certificate of Amendment to the Third Amended and Restated Certificate of Incorporation of SolarWinds Corporation (incorporated by reference to Exhibit 3.1 to the Company's Current Report on Form 8-K (File No. 001-38711), filed with the Securities and Exchange Commission on July 26, 2021)

3.3 Amended and Restated Bylaws as currently in effect (incorporated by reference to Exhibit 3.2 to the Company's Current Report on Form 10-Q (File No. 001-38711), filed with the Securities and Exchange Commission on November 27, 2018)

10.1 Employment Agreement dated as of June 6, 2024, between SolarWinds Worldwide, LLC and Lewis Black (incorporated by reference to Exhibit 10.1 to the Company's Current Report on Form 8-K (File No. 001-38711), filed with the Securities and Exchange Commission on June 10, 2024)

10.2 Omnibus Amendment to Employee Agreement, effective as of June 24, 2024, between SolarWinds Worldwide, LLC and J. Barton Kalsu (incorporated by reference to Exhibit 10.2 to the Company's Current Report on Form 8-K (File No. 001-38711), filed with the Securities and Exchange Commission on June 10, 2024)

31.1\* Certification of Chief Executive Officer pursuant to Exchange Act Rules 13a-14(a) and 15d-14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

31.2\* Certification of Chief Financial Officer pursuant to Exchange Act Rules 13a-14(a) and 15d-14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

31.3\*\* Certifications of Chief Executive Officer and Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

101\* Interactive Data Files (formatted as Inline XBRL) 104\* Cover Page Interactive Data File (formatted as Inline XBRL and contained in Exhibit 101)\* Filed herewith\*\* The certifications attached as Exhibit 32.1 accompanying this Quarterly Report on Form 10-Q are deemed furnished and not filed with the Securities and Exchange Commission and are not to be incorporated by reference into any filing of the Registrant under the Securities Act of 1933, as amended, or the Securities Exchange Act of 1934, as amended, whether made before or after the date of this Quarterly Report on Form 10-Q, irrespective of any general incorporation language contained in such filing

43 SOLARWINDS CORPORATION SIGNATURE Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

SOLARWINDS CORPORATION

Dated: August 2, 2024

By: /s/ J. Barton Kalsu, J. Barton Kalsu, Chief Financial Officer (Principal Financial and Accounting Officer)

Document Exhibit 31.1 CERTIFICATION PURSUANT TO RULE 13a-14(a) OR 15d-14(a) OF THE SECURITIES EXCHANGE ACT OF 1934, AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, Sudhakar Ramakrishna, certify that:

1. I have reviewed this quarterly report on Form 10-Q of SolarWinds Corporation;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:

a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;

b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation;

d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting;

and

5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):

a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 2, 2024

By: /s/ Sudhakar Ramakrishna, Sudhakar Ramakrishna, President and Chief Executive Officer (Principal Executive Officer)

Document Exhibit 31.2 CERTIFICATION PURSUANT TO RULE 13a-14(a) OR 15d-14(a) OF THE SECURITIES EXCHANGE ACT OF 1934, AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, J. Barton Kalsu, J. Barton Kalsu, Chief Financial Officer (Principal Financial and Accounting Officer), certify that:

1. I have reviewed this quarterly report on Form 10-Q of SolarWinds Corporation;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:

a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;

b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation;

d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting;

and

5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):

a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 2, 2024

By: /s/ J. Barton Kalsu, J. Barton Kalsu, Chief Financial Officer (Principal Financial and Accounting Officer)

Document Exhibit 32.1 CERTIFICATION OF CHIEF EXECUTIVE OFFICER AND CHIEF FINANCIAL OFFICER PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report on Form 10-Q of SolarWinds Corporation for the quarterly period ended June 30, 2024 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Sudhakar Ramakrishna, as Principal Executive Officer of SolarWinds Corporation, hereby certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that the Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, and the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of SolarWinds Corporation.

Date: August 2, 2024

By: /s/ Sudhakar Ramakrishna, Sudhakar Ramakrishna, President and Chief Executive

Officer (Principal Executive Officer) The foregoing certification is being furnished pursuant to 18 U.S.C. Section 1350. It is not being filed for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, and it is not to be incorporated by reference into any filing of the Company, regardless of any general incorporation language in such filing. In connection with the Quarterly Report on Form 10-Q of SolarWinds Corporation for the quarterly period ended June 30, 2024 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, J. Barton Kalsu, as Principal Financial Officer of SolarWinds Corporation, hereby certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that the Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, and the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of SolarWinds Corporation. Date: August 2, 2024 By: /s/ J. Barton Kalsu J. Barton Kalsu Chief Financial Officer (Principal Financial Officer) The foregoing certification is being furnished pursuant to 18 U.S.C. Section 1350. It is not being filed for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, and it is not to be incorporated by reference into any filing of the Company, regardless of any general incorporation language in such filing.